Exhibit No.:

Issue:

Witness: Andrew Schwantner

Sponsoring Party: Big River Telephone

Company, LLC

Type of Exhibit: Direct Testimony

Case No.: TC-2007-0085

BIG RIVER TELEPHONE COMPANY, LLC

DIRECT TESTIMONY

OF

ANDREW SCHWANTNER

TC-2007-0085

June 21, 2007

| STATE OFMissouri |) | SS. | | |
|--|--------------------------|--|--|--|
| COUNTY OFSt. Louis Co | .) | 05. | | |
| BEFORE THE MISSOURI | PUBLI | C SERVICE COMMISSION | | |
| BIG RIVER TELEPHONE COMPANY, LLC, |) | | | |
| Complainant, |) | | | |
| V. |))) | Case No. TC-2007-0085 | | |
| SOUTHWESTERN BELL TELEPHONE, L.P. D/B/A AT&T MISSOURI, |))) | | | |
| Respondent. |) | | | |
| AFFIDAVIT OF A | NDRE | W SCHWANTNER | | |
| COMES NOW Andrew Schwantner, of lawful age, sound of mind and being first duly sworn, deposes and states: | | | | |
| 1. My name is Andrew Schwantner. I am the Manager of Contract Compliance for Big River Telephone Company, LLC. | | | | |
| 2. Attached hereto and made a in the above-referenced case. | part he | reof for all purposes is my Direct Testimony | | |
| 3. I hereby swear and affirm that my statements contained in the attached testimony are true and correct to the best of my knowledge and belief. | | | | |
| | And | Must Schedulfull Irew Schwantner | | |
| SUBSCRIBED AND SWORN to | _ | me, a Notary Public, this 19th day of | | |
| Frank Gre St. Louis Co My Commis | ounty, Sta ssion Expi | | | |

Case No. TC-2007-0085 Direct Testimony of Andrew Schwantner On Behalf of Big River Telephone Company, LLC June 21, 2007

PRE-FILED DIRECT TESTIMONY OF ANDREW SCHWANTNER

- 1 Q. PLEASE STATE YOUR NAME AND BUSINESS ADDRESS.
- 2 A. My name is Andrew Schwantner. My business address is 24 So. Minnesota Ave., Cape
- Girardeau, Missouri, 63703.
- 4 Q. BY WHOM AND IN WHAT CAPACITY ARE YOU EMPLOYED?
- 5 A. I am the Manager of Contract Compliance of Big River Telephone Company and have
- 6 been employed there in that capacity since 2003.
- 7 O. PLEASE DESCRIBE YOUR WORK EXPERIENCE.
- 8 A. Prior to joining Big River Telephone, I worked for One Star Communications in which
- 9 I held the title of Application Specialist Manager my duties included developing and
- documenting all internal engineering and provisioning processes. Assisted in the
- development of internal OSS systems and ordering systems to interface with other
- carriers. Before joining One Star, I was employed at NuVox Communications where I
- oversaw day to day provisioning and escalations to competitive carriers for the
- Midwest region. My full CV is attached hereto as Schedule S-1.

Case No. TC-2007-0085 Direct Testimony of Andrew Schwantner On Behalf of Big River Telephone Company, LLC June 21, 2007

| 1 | Q. | Please identify Schedule S-2 attached hereto. |
|----|----|---|
| 2 | A. | Schedule S-2 is a series of email messages exchanged between Debbie Josephson of |
| 3 | | AT&T, the Account Manager assigned to Big River, and me in September 2005, on the |
| 4 | | dates indicated thereon. |
| | | |
| 5 | Q. | Please identify Schedule S-3 attached hereto. |
| 6 | A. | Schedule S-3 is an email message I received from Debbie Josephson on September 15, |
| 7 | | 2005. |
| | | |
| 8 | Q. | Please identify Schedule S-4 attached hereto. |
| 9 | A. | Schedule S-4 is a series of email messages exchanged between Debbie Josephson, |
| 10 | | Jennifer Said (another AT&T employee assigned to Big River's account) and me in |
| 11 | | November 2005 and January 2006 on the dates indicated thereon. |
| | | |
| 12 | Q. | Did you have telephone conversations with AT&T personnel regarding the |
| 13 | | matters discussed in the Schedule S-4 email? |
| 14 | A. | Yes, prior to the exchange of emails on November 17, 2005, Ms. Josephson told me in |
| 15 | | a telephone conversation that if Big River did not provide a transition plan very soon, |
| 16 | | AT&T would file a complaint with the Commission and Big River customers would be |
| 17 | | at risk of losing service. |

Case No. TC-2007-0085 Direct Testimony of Andrew Schwantner On Behalf of Big River Telephone Company, LLC June 21, 2007

| 1 | Q. | Please identify Schedule S-5 attached hereto. |
|----|----|---|
| 2 | A. | Schedule S-5 is a series of email messages exchanged between Debbie Josephson and |
| 3 | | me in February 2006 on the dates indicated thereon, including a bona fide request |
| 4 | | submitted by Big River as discussed in those emails. |
| | | |
| 5 | Q. | Please identify Schedule S-6 attached hereto. |
| 6 | A. | Schedule S-6 is an email I received from Debbie Josephson on March 7, 2006. |
| | | |
| 7 | Q. | Please identify Schedule S-7 attached hereto. |
| 8 | A. | Schedule S-7 is a series of email messages I received from AT&T on June 16, 2006. |
| | | |
| 9 | Q. | Did you have telephone conversations with AT&T personnel on June 16, 2006 |
| 10 | | regarding moving UNE-P lines to the LWC as discussed in Schedule S-7? |
| 11 | A. | Yes. Debbie Josephson called me several times that day seeking authority to make |
| 12 | | such a change. I told her we would not authorize it. |
| | | |
| 13 | Q. | Does this conclude your direct testimony? |

14

A.

Yes.