

*Exhibit No.:*  
*Issue:* *Rate Design*  
*Witness:* *Jarrod J. Robertson*  
*Sponsoring Party:* *MoPSC Staff*  
*Type of Exhibit:* *Direct Testimony*  
*Case No.:* *WR-2016-0064*  
*Date Testimony Prepared:* *April 15, 2016*

**MISSOURI PUBLIC SERVICE COMMISSION**

**COMMISSION STAFF DIVISION**

**WATER AND SEWER DEPARTMENT**

**DIRECT TESTIMONY**

**OF**

**JARROD J. ROBERTSON**

**Hillcrest Utility Operating Company, Inc.**

**CASE NO. WR-2016-0064**

*Jefferson City, Missouri*  
*April 2016*

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**DIRECT TESTIMONY OF**  
**JARROD J. ROBERTSON**  
**HILLCREST UTILITY OPERATING COMPANY, INC.**  
**CASE NO. WR-2016-0064**

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1 as Light Non-Aqueous Phase Liquids (LNAPL) and Non-Aqueous Phase Liquids (NAPL), at  
2 Underground/Aboveground Storage Tanks and violations which occurred at Permitted  
3 Landfills and Infectious Waste Disposal, respectfully. The data analysis involved volatile and  
4 non-volatile chemical concentration(s), their toxic; carcinogenic; flammability and other  
5 health hazards and the subsequent “desired” remedial levels of said chemicals. While with  
6 the Hazardous Waste Management Program, I also performed qualitative data analysis of  
7 concentration vs time and/or distance and point by point analysis using both the  
8 Mann-Kendall and Linear Regression statistical methods.

9 While at the University of Missouri, I analyzed data as it relates to the genetic and  
10 biological study/manipulation of various organisms: maize (corn); bovine and bacteria.  
11 I worked on the “Maize Project,” mapping the genetic structure of corn, using  
12 Simple Sequence Repeat (SSR) DNA Marker Technique; studied heat stress in bovine using  
13 microarray analysis; and I created mutagenic strains of bacteria by deletion of a single gene or  
14 an operon (a cluster of genes) combined with cloning sequence(s) and amplification by way  
15 of a Poly Chain Reaction (PCR) in the Agronomy, Animal Science and Biochemistry  
16 Departments, respectively.

17 Q. Please describe your duties while employed by the Commission.

18 A. As a Utility Policy Analyst I, my core duties revolve around being a  
19 Case Coordinator for Small Company Rate Cases filed with the Commission. These duties  
20 include, but are not limited to: setting up the case Activities Timeline; authoring Customer  
21 Notice(s); coordinating meetings and correspondence between Staff, Office of the  
22 Public Counsel (“OPC”), and the utilities; disseminating information between Staff,

1 OPC and the utilities; reviewing and if necessary, revising utilities' tariff(s), as well as  
2 performing rate design.

3 Q. Have you previously filed testimony before this Commission?

4 A. No, I have not previously filed testimony before this Commission.

5 **EXECUTIVE SUMMARY**

6 Q. What is the purpose of your direct testimony?

7 A. The purpose of my direct testimony is to provide rate design alternatives to the  
8 Commission for consideration in determining the ultimate rates for Hillcrest Utility Operating  
9 Company, Inc. ("Hillcrest" or "Company").

10 **COMPANY OVERVIEW**

11 Q. Please provide a brief history of Hillcrest.

12 A. Hillcrest is a water and sewer service utility that provides service to  
13 approximately 241 water and 240 sewer customers, which consist of single-family homes,  
14 apartments, and small commercial businesses in the Hillcrest Manor subdivision in  
15 Cape Girardeau County, just outside the city of Cape Girardeau. The water and sewer  
16 systems are believed to have been constructed in approximately 1974, and operated by  
17 Hillcrest Utilities Company. Hillcrest Utilities Company received its original Certificates of  
18 Convenience and Necessities in Case No. 17938 for water and No. 17937 for wastewater.  
19 In 2006, utility system assets were transferred from Hillcrest Utilities Company to  
20 Brandco Investments, LLC in Case No. WM-2007-0261. The Commission granted the  
21 Company's current owners a CCN for water and sewer service in the context of approving the  
22 sale of assets from Brandco in File No. WO-2014-0340 through an Order that became

1 effective on October 22, 2014. The current Commission-approved rates and charges have not  
2 been changed since 1989.

3 Q. Please briefly describe the water system.

4 A. As was mentioned in Staff's water and sewer memo filed in the  
5 Partial Disposition Agreement in this proceeding, the water system consists of a single well, a  
6 newly constructed 58,000 gallon ground storage tank, and two high-service pumps that pump  
7 from the tank to the distribution system, which is made up of predominately six-inch and  
8 some eight-inch PVC pipe. There are also several flush hydrants located throughout the  
9 system. Each customer is individually metered. Prior to acquisition by Hillcrest the system  
10 only had a 20,000 gallon storage tank, which was inadequate to meet a minimum one-day  
11 average use, as recommended by the Missouri Department of Natural Resources' (DNR)  
12 *Minimum Design Standards for Missouri Community Water Systems*.

13 As was documented in Staff's Recommendation in File No. WO-2014-0340, both the  
14 drinking water system and the sewer system were in critical need of repairs and upgrade, and  
15 were subject to an Abatement Order on Consent agreement with DNR. These upgrades were  
16 necessary not only to meet regulatory requirements, but were also critical to improving the  
17 operational efficiency and dependability of both systems.

18 Drinking water system upgrades made by the Company, include the following:

- 19 • Replaced the old 20,000 gallon storage tank with a new 58,000 gallon tank.
- 20 • Added permanent chlorination which required a chlorine room to be added to the well  
21 house.
- 22 • Replaced the roof on the well house.
- 23 • Rewired all of the electrical components and electric motor controls in the well house.
- 24 • Added a backup generator.

- 1 • Resealed the well head.
- 2 • Replaced the master meter at the well head.
- 3 • Constructed a security fence around the well house and storage tank.
- 4 • Added eight valves to the distribution system.
- 5 • Replaced some broken meters in the distribution system.
- 6 • Installed a supervisory control and data acquisition system (*SCADA*) for more efficient
- 7 system operation.
- 8

9 Q. Please briefly describe the wastewater system.

10 A. The wastewater system consists of gravity sewers, one existing lift station  
11 within the collection system, and one new lift station that was constructed as a part of the  
12 treatment facility in conjunction with a new treatment component, called a bioreactor.  
13 The bioreactor is a piece of fairly new technology. It consists of two concrete in-ground tanks  
14 filled with small plastic balls called media. The media provide surface area for bacteria to  
15 attach and grow on. Bacteria are used to break down and treat the raw sewage, especially to  
16 break down ammonia, which is the Company's purpose for utilizing the bioreactor. Utilizing  
17 the bioreactor means more sewage can be treated faster in a smaller plant. The treatment  
18 facility is a modification of what was previously a four-cell lagoon. The prior owner,  
19 Brandco, was required by DNR to meet new limits for ammonia discharge by July 1, 2016.  
20 This drove the Company to upgrade the facility and treatment process immediately after  
21 acquisition. This involved a reconfiguration of the treatment process while still utilizing the  
22 original system.

23

24

25

- 1 Upgrades include:
- 2 • A new moving bed bioreactor to help remove ammonia.
  - 3 • A new lift station to pump effluent to the bioreactor from an existing lagoon cell.
  - 4 • Rerouting a portion of the sewer pipe to a new entry point at the treatment system.
  - 5 • Adding a fence around the lagoons and bioreactor.
  - 6 • Cleared brush and over growth from around the lagoons and adjacent area.
  - 7 • Riprapped the eroding drainage ditch between the lagoons.
  - 8 • Installed SCADA on the two lift stations and bioreactor.

9 **RATE DESIGN**

10 Q. What is the general purpose of rate design?

11 A. The general purpose of rate design is to set “rates” that are both fair and just  
12 for the customer, while still affording the company an opportunity to collect its  
13 Commission-approved revenue requirement.

14 Q. What is the purpose of Staff’s rate design alternatives?

15 A. The purpose of Staff’s rate design alternatives is to design rates that will be  
16 used to collect the appropriate levels of revenue from each customer class in order to cover  
17 the Company’s cost of service while giving the Commission flexibility to address the  
18 proposed rate increase and ultimate impact on the ratepayers.

19 Q. What is Hillcrest’s current rate design structure for its water system?

20 A. The water system’s current rate design structure combines all customers into  
21 one rate class, charging them the same customer charge of \$3.58 per month and the same  
22 commodity fee of \$1.84 per 1,000 gallons used.

23 Q. What is Hillcrest’s current rate design structure for its sewer system?



1           A.     The sewer system's current rate design structure combines the residential and  
2 commercial customers into one class with a flat, monthly customer charge of \$14.63.  
3 The apartments are separated into a separate class with a flat monthly customer charge  
4 of \$11.70.

5           Q.     Did Staff design a new rate structure for the water customers?

6           A.     Yes.

7           Q.     Why did Staff design a new rate structure for the water customers?

8           A.     The current rate design structure for water customers accounts for only one  
9 class, "Residential." Yet, there is more than one distinct customer type/class on the system.

10          Q.     What is the justification for Staff creating a new customer class in the  
11 water rates?

12          A.     A new customer class, and therefore a separate customer charge, is appropriate  
13 for the customers residing in the apartments, due to the nature of the apartment complex and  
14 the reduction in costs associated with reading the apartment's meters. Furthermore, this will  
15 make the water system's rate structure consistent with the sewer system's rate structure.

16          Q.     What are Staff's alternative rate design proposals for the implementation of  
17 new rates?

18          A.     There are two alternatives that Staff is proposing to the Commission for the  
19 purposes of designing rates:

20                 The first alternative is the traditional manner of rate design.

- 21                     • The total revenue requirement for water is \$177,171; an increase of  
22                         \$144,778 in revenue requirement. This will create an average monthly  
23                         water bill, based on 5,300 gallons of usage, for the residential and

1 commercial customers, of \$69.41, which is a total increase of 420.6%,  
2 and creates an average monthly water bill, based on 5,300 gallons of  
3 usage, for the proposed apartment customers, of \$62.52, which is a total  
4 increase of 368.96%

- 5 • The total revenue requirement for sewer is \$208,844; an increase of  
6 \$167,413 in revenue requirement. This will create an average monthly  
7 sewer bill for the residential and commercial customers, of \$73.75,  
8 which is a total increase of 404.07%, and an average monthly sewer bill  
9 for the proposed apartment customers, of \$58.98, which is a total  
10 increase of 303.14%.

11 The second alternative is a phase-in proposal. The reason for considering a phase-in is  
12 to alleviate the amount of “rate shock” on the customer as a result of implementing the entire  
13 rate increase all at once.

14 Q. Please describe Staff’s alternative phase-in proposal.

15 A. If the Commission decides to phase-in the increase, Staff recommends the  
16 Commission order the Company to file a rate case 12 months after the effective date of new  
17 rates in this proceeding. Staff further recommends the amount of revenue requirement  
18 (non-cash flow items) not calculated in the initial rate be “carried over” and included in the  
19 rates determined in the subsequent rate case. The amounts will include carrying costs and  
20 will be included in rate base and amortized over five years.

- 21 • By removing the non-cash flow items, the new revenue requirement for  
22 water is \$132,699, which is less than the \$177,171 in the traditional  
23 method. This is an increase of \$100,306 in revenue requirement.

1 This will create an average monthly water bill, based on 5,300 gallons  
2 of usage, for the residential and commercial customers, of \$50.19,  
3 which is a total increase of 276.49%, and an average monthly water bill  
4 for the proposed apartment customers, of \$43.70, which is a total  
5 increase of 227.76%. The difference between the two revenue  
6 requirements is the amount that will be “carried-over” to the next rate  
7 case plus the carrying costs.

- 8 • By removing the non-cash flow items, the new total revenue  
9 requirement for sewer is \$157,253, which is less than the \$208,844 in  
10 the traditional method. This is an increase of \$115,822 in revenue  
11 requirement. This will create a monthly sewer bill for the residential  
12 and commercial customers, of \$55.53, which is a total increase of  
13 279.55%, and an average monthly sewer bill for the proposed  
14 apartment customers, of \$44.41, which is a total increase of 203.55%.  
15 The difference between the two revenue requirements is the amount  
16 that will be “carried-over” to the next rate case plus the carrying costs.

17 **TARIFF ISSUES**

18 Q. Has Hillcrest proposed various changes to its Tariffs?

19 A. Yes. Hillcrest has proposed various changes to its schedule of service charges.

20 Q. Is Staff in agreement with those proposed changes?

21 A. Staff agrees with a majority of the changes that have been proposed. However,

22 there are three items for which Staff is waiting for justification of the proposed changes from

Direct Testimony of  
Jarrod J. Robertson

1 the Company. Staff will continue to work with the Company to hopefully resolve this issue  
2 prior to filing rebuttal testimony.

3 Q. Does this conclude your direct testimony?

4 A. Yes.

**BEFORE THE PUBLIC SERVICE COMMISSION**  
**OF THE STATE OF MISSOURI**

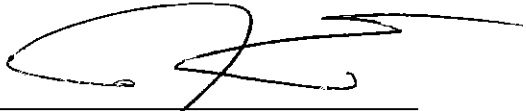
In the Matter of the Water Rate Increase            )  
Request of Hillcrest Utility Operating            )        Case No. WR-2016-0064  
Company, Inc.    )

**AFFIDAVIT OF JARROD ROBERTSON**

STATE OF MISSOURI        )  
  )        ss.  
COUNTY OF COLE        )

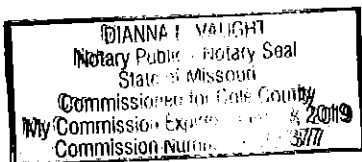
**COMES NOW** Jarrod Robertson and on his oath declares that he is of sound mind and lawful age; that he contributed to the foregoing Direct Testimony; and that the same is true and correct according to his best knowledge and belief.

Further the Affiant sayeth not.

  
\_\_\_\_\_  
Jarrod Robertson

**JURAT**

Subscribed and sworn before me, a duly constituted and authorized Notary Public, in and for the County of Cole, State of Missouri, at my office in Jefferson City, on this 15<sup>th</sup> day of April, 2016.



Dianna L. Vaught  
Notary Public

**Jarrold J Robertson**  
**Utility Policy Analyst**

**Present Position:**

I am a Utility Policy Analyst in the Water and Sewer Department, of the Commission Staff Division of the Missouri Public Service Commission. I have been employed by the Missouri Public Service Commission since, July 2015.

**Education and Employment Background:**

I graduated from Columbia College, Columbia, Missouri, where I earned a Bachelor of Arts degree in Biology, May of 2004. Prior to starting at the Commission, in July of 2015, I worked as an Environmental Specialist at the Missouri Department of Natural Resources (DNR) for both the Hazardous and Solid Waste Management Programs, from October 2008 – July 2015. I worked for the University of Missouri, Columbia as a Research Specialist from 1998 – October 2008, in the Agronomy, Animal Science and Biochemistry Departments, respectfully.

While at DNR, as Project Manager in both the Hazardous and Solid Waste Management Programs, I analyzed data related to the release/spill of gasoline/petroleum, such as Light Non-Aqueous Phase Liquids (LNAPL) and Non-Aqueous Phase Liquids (NAPL), at Underground/Aboveground Storage Tanks and violations which occurred at Permitted Landfills and Infectious Waste Disposal, respectfully. The data analysis involved volatile and non-volatile chemical concentration(s), their toxic; carcinogenic; flammability and other health hazards and the subsequent “desired” remedial levels of said chemicals. While with the Hazardous Waste Management Program, I also performed qualitative data analysis of concentration vs time and/or distance and monitoring well by monitoring well analysis using both the Mann-Kendall and Linear Regression statistical methods.

While at the University of Missouri, I analyzed data as it related to the genetic and biological study/manipulation of various organisms: maize (corn); bovine and bacteria. I worked on the “Maize Project,” mapping the genetic structure of corn, using Simple Sequence Repeat (SSR) DNA Marker Technique; studied heat stress in bovine using microarray analysis; and I created mutagenic strains of bacteria by deletion of a single gene or an operon (a cluster of genes) combined with cloning sequence(s) and amplification by way of a Poly Chain Reaction (PCR) in the Agronomy, Animal Science and Biochemistry Departments, respectfully.

**Case Participation:**

<b>Company Name</b>	<b>Case Number(s)</b>	<b>Testimony/Issues</b>
Hillcrest Utility Operating Company, Inc.	WR-2015-0064 SR-2015-0065	Water and Sewer Rate Increase Request
Cannon Home Association	SR-2016-0112	Sewer Rate Increase Request

# WATER & SEWER COMPANY

## Rate Making Income Statement-Water

### Phase In Alternative

#### Operating Revenues at Current Rates

1	Tariffed Rate Revenues *	\$	32,378
2	Other Operating Revenues *	\$	15
3	<b>Total Operating Revenues</b>	<b>\$</b>	<b>32,393</b>
4	* See "Revenues - Current Rates" for Details		

#### Cost of Service

Item	Amount
1 Operators Salary-Maintenance	\$ 18,479
2 Operator-Backup	\$ -
3 Electricity-Pumping	\$ 6,129
4	\$ -
5 Utility Water Usage	\$ -
6 Water Treatment Expense-Chemicals	\$ 1,797
7 Bank Fees	\$ 2,421
8 Outside Services Employed	\$ 927
9 System Repairs Maintenance	\$ 1,037
10 Billing & Collections	\$ 6,253
11 Office Supplies	\$ 495
12 Postage	\$ 168
13 Administration & General - Salaries	\$ 24,153
14 Office Utilities	\$ -
15 Telephone & Internet Expense	\$ 361
16 Transportation Expense	\$ 1,598
17 Fuel Expense-Vehicles	\$ -
18 Medical Expense	
19 Property & Liability Insurance	\$ 11,827
20 Rent Expense-Building	\$ 6,121
21 Rate Case Expense	\$ -
22 MO DNR Fees	\$ 200
23 Employee Pensions & Benefits	\$ 6,971
24 Regulatory Commission Expense	\$ 735
25 Uncollectable Accounts	\$ -
26 <b>Sub-Total Operating Expenses</b>	<b>\$ 89,672</b>
27 Property Taxes	\$ 164
28 MO Franchise Taxes	\$ -
29 Employer FICA Taxes	\$ 2,104
30 Federal Unemployment Taxes	
31 State Unemployment Taxes	\$ 600
32 State & Federal Income Taxes	\$ 4,315
33 <b>Sub-Total Taxes</b>	<b>\$ 7,183</b>
34 Depreciation Expense	
35 Interest Expense	\$ 35,844
36 Amortization of Utility Plant	\$ -
37 <b>Sub-Total Depreciation/Interest/Amortization</b>	<b>\$ 35,844</b>
38 <b>Return on Rate Base</b>	<b>\$ -</b>
39 <b>Total Cost of Service</b>	<b>\$ 132,699</b>
40 <b>Overall Revenue Increase Needed</b>	<b>\$ 100,306</b>



# WATER & SEWER COMPANY

## Rate Making Income Statement-Sewer

### Phase In Alternative

#### Operating Revenues at Current Rates

1	Tariffed Rate Revenues *	\$	41,431
2	Other Operating Revenues *	\$	-
3	<b>Total Operating Revenues</b>	<b>\$</b>	<b>41,431</b>
4	* See "Revenues - Current Rates" for Details		

#### Cost of Service

Item	Amount
1 Operators Salary	\$ -
2 Operator-Backup	\$ -
3 Electricity-Pumping	\$ 4,971
4 Electricity-Shop	\$ -
5 Utility Water Usage	\$ -
6 Sewer Treatment -Chemicals	\$ 4,179
7 Sewer Treatment -Testing/Laboratory Fees	\$ 23,088
8 Sludge Removal	\$ -
9 Maintenance Expense-Parts/Equipment	\$ 11,687
10 Maintenance Expense-Outside Labor	\$ 1,019
11 Bank Fees	\$ 2,331
12 Administration & General - Salaries	\$ 24,153
13 Telephone & Internet Expense	\$ 323
14 Transportation Expense	\$ 1,598
15 Property & Liability Insurance	\$ 11,827
16 Rent Expense	\$ 6,121
17 Rate Case Expense	\$ -
18 Office Supplies	\$ 495
19 Postage Expense	\$ 58
20 Bookkeeping	\$ 6,229
21 Employee Pensions & Benefits	\$ 9,075
22 Regulatory Commission Expense	\$ 3,745
Uncollectable Accounts	\$ -
23 Miscellaneous General Expenses	\$ 38
24 <b>Sub-Total Operating Expenses</b>	<b>\$ 110,937</b>
25 Property Taxes	\$ 164
26 MO Franchise Taxes	\$ -
27 Employer FICA Taxes	\$ -
28 Federal Unemployment Taxes	\$ -
29 State Unemployment Taxes	\$ 600
30 State & Federal Income Taxes	\$ 4,895
31 <b>Sub-Total Taxes</b>	<b>\$ 5,659</b>
32 Depreciation Expense	\$ -
33 Interest Expense	\$ 40,657
34 Amortization of Utility Plant	\$ -
35 <b>Sub-Total Depreciation/Interest/Amortization</b>	<b>\$ 40,657</b>
36 <b>Return on Rate Base</b>	<b>\$ -</b>
37 <b>Total Cost of Service</b>	<b>\$ 157,253</b>
38 <b>Overall Revenue Increase Needed</b>	<b>\$ 115,822</b>

# WATER & SEWER COMPANY

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## Phase In Alternative Customer Bill Comparison-**Water**

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### Rates for 5/8" Meter

<u>Current Base Customer Charge</u>	<u>Proposed Base Customer Charge</u>	<u>Current Usage Rate</u>	<u>Proposed Usage Rate</u>
\$3.58	\$32.50	\$1.84	\$3.34

current service charge is monthly charge  
usage rate is per 1,000 gallons used

### MONTHLY BILL COMPARISON

5,300 gallons/month usage

#### Current Rates

Customer Charge	\$ 3.58
Usage Charge	\$ 9.75
Total Bill	\$ 13.33

#### Proposed Rates

Customer Charge	\$ 32.50
Usage Charge	\$ 17.70
Total Bill	\$ 50.19

#### INCREASES

##### Customer Charge

\$ Increase	\$28.92
% Increase	807.72%

##### Usage Charge

\$ Increase	\$7.95
% Increase	81.48%

##### Total Bill

\$ Increase	\$36.86
% Increase	276.49%

# WATER & SEWER COMPANY

## Phase In Alternative Customer Bill Comparison-Sewer

### Rates for Residential Customer

<u>Current Base</u>	<u>Proposed Base</u>
<u>Customer Charge</u>	<u>Customer Charge</u>
\$14.63	\$55.53

current service charge is monthly charge

### MONTHLY BILL COMPARISON

#### Current Rates

Customer Charge	\$ 14.63
Usage Charge	\$ -
Total Bill	\$ 14.63

#### Proposed Rates

Customer Charge	\$ 55.53
Usage Charge	\$ -
Total Bill	\$ 55.53

#### INCREASES

#### Customer Charge

\$ Increase	\$40.90
% Increase	279.55%

#### Usage Charge

\$ Increase	\$0.00
% Increase	N/A

#### Total Bill

\$ Increase	\$40.90
% Increase	279.55%

# WATER & SEWER COMPANY

## Customer Bill Comparison-**Water**

### Rates for 5/8" Meter

Current Base Customer Charge	Proposed Base Customer Charge	Current Usage Rate	Proposed Usage Rate
<b>\$3.58</b>	<b>\$34.44</b>	<b>\$1.84</b>	<b>\$6.60</b>

current service charge is monthly charge

usage rate is per 1,000 gallons used

### MONTHLY BILL COMPARISON

5,300 gallons/month usage

#### Current Rates

Customer Charge	\$ 3.58
Usage Charge	\$ 9.75
Total Bill	\$ 13.33

#### Proposed Rates

Customer Charge	\$ 34.44
Usage Charge	\$ 34.97
Total Bill	\$ 69.41

#### INCREASES

##### Customer Charge

\$ Increase	<b>\$30.86</b>
% Increase	<b>861.88%</b>

##### Usage Charge

\$ Increase	<b>\$25.22</b>
% Increase	<b>258.60%</b>

##### Total Bill

\$ Increase	<b>\$56.07</b>
% Increase	<b>420.60%</b>

# WATER & SEWER COMPANY

## Rate Making Income Statement-Sewer

### Operating Revenues at Current Rates

1	Tariffed Rate Revenues *	\$	41,431
2	Other Operating Revenues *	\$	-
3	<b>Total Operating Revenues</b>	<b>\$</b>	<b>41,431</b>
4	* See "Revenues - Current Rates" for Details		

### Cost of Service

	Item		Amount
1	Operators Salary	\$	-
2	Operator-Backup	\$	-
3	Electricity-Pumping	\$	4,971
4	Electricity-Shop	\$	-
5	Utility Water Usage	\$	-
6	Sewer Treatment -Chemicals	\$	4,179
7	Sewer Treatment -Testing/Laboratory Fees	\$	23,088
8	Sludge Removal	\$	-
9	Maintenance Expense-Parts/Equipment	\$	11,687
10	Maintenance Expense-Outside Labor	\$	1,019
11	Bank Fees	\$	2,331
12	Administration & General - Salaries	\$	24,153
13	Telephone & Internet Expense	\$	323
14	Transportation Expense	\$	1,598
15	Property & Liability Insurance	\$	11,827
16	Rent Expense	\$	6,121
17	Rate Case Expense	\$	-
18	Office Supplies	\$	495
19	Postage Expense	\$	58
20	Bookkeeping	\$	6,229
21	Employee Pensions & Benefits	\$	9,075
22	Regulatory Commission Expense	\$	3,745
	Uncollectable Accounts	\$	467
23	Miscellaneous General Expenses	\$	38
24	<b>Sub-Total Operating Expenses</b>	<b>\$</b>	<b>111,404</b>
25	Property Taxes	\$	164
26	MO Franchise Taxes	\$	-
27	Employer FICA Taxes	\$	-
28	Federal Unemployment Taxes	\$	-
29	State Unemployment Taxes	\$	600
30	State & Federal Income Taxes	\$	4,895
31	<b>Sub-Total Taxes</b>	<b>\$</b>	<b>5,659</b>
32	Depreciation Expense	\$	31,467
33	Interest Expense	\$	40,657
34	Amortization of Utility Plant	\$	-
35	<b>Sub-Total Depreciation/Interest/Amortization</b>	<b>\$</b>	<b>72,124</b>
36	<b>Return on Rate Base</b>	<b>\$</b>	<b>19,657</b>
37	<b>Total Cost of Service</b>	<b>\$</b>	<b>208,844</b>
38	<b>Overall Revenue Increase Needed</b>	<b>\$</b>	<b>167,413</b>

# WATER & SEWER COMPANY

## Rate Making Income Statement-**Water**

### Operating Revenues at Current Rates

1	Tariffed Rate Revenues *	\$	32,378
2	Other Operating Revenues *	\$	15
3	<b>Total Operating Revenues</b>	<b>\$</b>	<b>32,393</b>
4	* See "Revenues - Current Rates" for Details		

### Cost of Service

	Item		Amount
1	Operators Salary-Maintenance	\$	18,479
2	Operator-Backup	\$	-
3	Electricity-Pumping	\$	6,129
4		\$	-
5	Utility Water Usage	\$	-
6	Water Treatment Expense-Chemicals	\$	1,797
7	Bank Fees	\$	2,421
8	Outside Services Employed	\$	927
9	System Repairs Maintenance	\$	1,037
10	Billing & Collections	\$	6,253
11	Office Supplies	\$	495
12	Postage	\$	168
13	Administration & General - Salaries	\$	24,153
14	Office Utilities	\$	-
15	Telephone & Internet Expense	\$	361
16	Transportation Expense	\$	1,598
17	Fuel Expense-Vehicles	\$	-
18	Medical Expense		
19	Property & Liability Insurance	\$	11,827
20	Rent Expense-Building	\$	6,121
21	Rate Case Expense	\$	-
22	MO DNR Fees	\$	200
23	Employee Pensions & Benefits	\$	6,971
24	Regulatory Commission Expense	\$	735
25	Uncollectable Accounts	\$	467
26	<b>Sub-Total Operating Expenses</b>	<b>\$</b>	<b>90,139</b>
27	Property Taxes	\$	164
28	MO Franchise Taxes	\$	-
29	Employer FICA Taxes	\$	2,104
30	Federal Unemployment Taxes		
31	State Unemployment Taxes	\$	600
32	State & Federal Income Taxes	\$	4,315
33	<b>Sub-Total Taxes</b>	<b>\$</b>	<b>7,183</b>
34	Depreciation Expense	\$	26,675
35	Interest Expense	\$	35,844
36	Amortization of Utility Plant	\$	-
37	<b>Sub-Total Depreciation/Interest/Amortization</b>	<b>\$</b>	<b>62,519</b>
38	<b>Return on Rate Base</b>	<b>\$</b>	<b>17,330</b>
39	<b>Total Cost of Service</b>	<b>\$</b>	<b>177,171</b>
40	<b>Overall Revenue Increase Needed</b>	<b>\$</b>	<b>144,778</b>

# WATER & SEWER COMPANY

## Customer Bill Comparison-Sewer

### Rates for Residential Customer

<u>Current Base</u>	<u>Proposed Base</u>
<u>Customer Charge</u>	<u>Customer Charge</u>
\$14.63	\$73.75

current service charge is monthly charge

### MONTHLY BILL COMPARISON

#### Current Rates

Customer Charge	\$ 14.63
Usage Charge	\$ -
Total Bill	\$ 14.63

#### Proposed Rates

Customer Charge	\$ 73.75
Usage Charge	\$ -
Total Bill	\$ 73.75

#### INCREASES

#### Customer Charge

\$ Increase	\$59.12
% Increase	404.07%

#### Usage Charge

\$ Increase	\$0.00
% Increase	N/A

#### Total Bill

\$ Increase	\$59.12
% Increase	404.07%