

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Claude Scott,)	
)	
Complainant,)	
v.)	File No. GC-2020-0201
)	
Spire Missouri, Inc., d/b/a Spire,)	
)	
Respondent.)	

STATUS REPORT

COMES NOW Spire Missouri Inc. (“Spire” or “the Company”), and in response to the Commission’s July 23, 2020 Order hereby submits this Status Report, respectfully stating as follows:

1. On July 23, 2020, the Company filed a Motion to Continue the evidentiary hearing scheduled for July 24 so that the Company and Complainant could work towards a resolution of this case outside of the evidentiary hearing. The Motion stated that the Company would change the Complainant’s meter per his request. The Company also asked for 60 days to allow the Complainant time to monitor his bills under the new meter.
2. On that same date, the Commission issued an *Order Granting Continuance*, directing Spire to file a Status Report no later than September 21, 2020. The status report is to notify the Commission whether or not a meter change has been completed and if a resolution has been reached in this case.
3. On July 25, 2020, the Company completed a meter change, which was witnessed by the Complainant.

4. The Company has since had contact with the Complainant and we are still working towards a resolution of this case. The Company requests an additional 30 days to continue these discussions with the Complainant.

WHEREFORE, Spire Missouri requests that the Commission accept this Status Report.

SPIRE MISSOURI INC.

By: /s/ Goldie T. Bockstruck
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CERTIFICATE OF SERVICE

I certify that a true and correct copy of the foregoing was served by email, or First Class Mail, postage prepaid, on this 21st day of September, 2020, to all parties of record. A paper copy has also been mailed to Complainant.

/s/ Goldie T. Bockstruck