BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

| Kim Sullens, | |) | |
|----------------------|--------------|---|-----------------------|
| v. | Complainant, |) | File No. SC-2009-0342 |
| Aqua Missouri, Inc., | Respondent. |) | |

ORDER DIRECTING FILING OF STAFF STATUS REPORT

Issue Date: May 4, 2009 Effective Date: May 4, 2009

On March 20, 2009, Kim Sullens filed a complaint with the Missouri Public Service Commission against Aqua Missouri, Inc. Aqua Missouri filed its answer on April 27.

The Commission considers the Staff of the Commission to be an unbiased third party and will require Staff's recommendation. However, rather that set a date by which Staff must file a recommendation the Commission will direct Staff to inform the Commission of a date by which Staff will file a recommendation.

THE COMMISSION ORDERS THAT:

1. The Staff of the Commission shall file no later than May 8, 2009, a pleading informing the Commission of a date by which Staff will file its recommendation.

2. This order shall become effective upon issuance.

BY THE COMMISSION

Colleen M. Dale Secretary

(SEAL)

Kennard L. Jones, Senior Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 4th day of May, 2009.