

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Linda Beecham,)	
)	
Complainant,)	
)	
v.)	<u>File No. WC-2020-0181</u>
)	
Missouri-American Water Company,)	
)	
Respondent.)	

STATEMENT OF ADJUSTMENT AND NOTICE

COMES NOW the Respondent Missouri-American Water Company (“MAWC”), by and through the undersigned counsel, and pursuant to the Commission’s January 13, 2021 *Report and Order* and Section 386.500.3 and .4, RSMo., files this *Statement of Adjustment and Notice* regarding the Complainant’s account. In support hereof, MAWC states as follows:

1. On February 11, 2021, MAWC filed an *Application for Rehearing* of the *Report and Order* concerning tests of the Complainant’s meter for permitted accuracy ranges at high, minimum, and low test flows. The *Application for Rehearing* remains pending.¹

2. The *Report and Order* requires:

...Using 27 units of water per quarter as a base line of Ms. Beecham’s water usage, MAWC shall determine and make billing adjustments for an overcharge for the five-year period immediately preceding the quarterly billing ended October 17, 2018.

¹ The *Application for Rehearing* asserts the *Report and Order* is unlawful and unreasonable because MAWC bench tested the Complainant’s meter for accuracy in accordance with the industry standard water meter practice and the meter tested within the Commission’s permitted accuracy ranges at high, minimum, and low test flows. See *Affidavit of Tracie Figueroa*, p. 2, para. 6 to p. 3, para. 11. The *Application for Rehearing* may have bearing on what, if any, adjustment is appropriate in this case. However, Section 386.500.3, RSMo. does not excuse a party from complying with an order while an application for rehearing is pending.

...No later than February 26, 2021, MAWC shall file a statement of the amount to be credited to Ms. Beecham's account together with the supporting calculations.

...No later than February 26, 2021, or as soon thereafter as the credit has occurred, MAWC shall file notice of the date the credit has been made to Ms. Beecham's account.²

3. Attached hereto and labeled as Attachment A is the statement of adjustment to the Complainant's account together with the supporting calculations, subject to any further order regarding the *Application for Rehearing*. Attachment A contains customer-specific information and is marked Confidential pursuant to Commission Rule 20 CSR 4240-2.135(2)(A)1.

4. Notice is provided that on February 26, 2021, MAWC made the adjustment to the Complainant's account in the amount shown on Attachment A.

WHEREFORE, for the reasons stated herein, MAWC files this *Statement of Adjustment and Notice*.

Respectfully submitted,

BRYDON, SWEARENGEN & ENGLAND P.C.

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MISSOURI-AMERICAN WATER COMPANY

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² Report and Order, p. 17, para. 2-4.

**ATTORNEYS FOR MISSOURI-AMERICAN
WATER COMPANY**

CERTIFICATE OF SERVICE

I hereby certify that a true and accurate copy of the foregoing has been transmitted by electronic mail to the Complainant and all counsel of record, and by United States Postal Mail, postage prepaid, to the Complainant's mailing address on file with the Commission, this 26th day of February 2021.

/s/ Jennifer L. Hernandez