

BEFORE THE PUBLIC SERVICE COMMISSION OF THE
STATE OF MISSOURI

RECEIVED

OCT 14 2004

ROBERT M. HELLEBUSCH
(your name)

Complainant,

vs.

BLUE LAGOON SEWER CORP.
(utility company's name)

Respondent.

UTILITY OPERATIONS
DIVISION

Case No. _____

FILED²

OCT 14 2004

COMPLAINT

Missouri Public
Service Commission

1. Complainant resides at 150 Newgrange Pass, St. Charles, MO - but the lake house in question is at 43682 Blue Lagoon Dr. Monroe City, MO. 63456

2. Respondent, Kenneth Jaeger / Blue Lagoon Sewer Corp.
(Company's name and address)

17805 Bluff View Dr. Center, MO. 63436, is a public utility providing service to complainant's residence.

3. As the basis of this complaint, complainant states the following facts: When we purchased the house in Lost Valley subdivision, we did so with the understanding that 200 amp elect, water, sewer, and vinyl siding was included as part of the price of the house (as stated in the drawing). No disclosure was made, nothing was said about having to pay a monthly sewer bill based on our water bill. Which we are now being charged. We have since found out in a letter dated 8/24/1990 from the DNR that a operating letter of approval has never been giving to operate the lagoon. In that the original intent of the lagoon was to accomodate a Opy House, Restaurant, Motel (35 rooms) and a camp ground. In a report from DNR dated 9/16/04 it states the minimum size pipe used should be 6", the system has 4" pipes feeding into one 6" pipe. We feel there will be a large cost involved to bring the sewer system up to standards.

4. The complainant has taken the following steps to present this complaint to the respondent:

I spoke to Kenneth Jaeger on 8-9-04
about no disclosure ever being made. He
was very rude and tried to deny it.

WHEREFORE, complainant now requests the following relief: We feel the system
should be taken over by a district sewer system, a home owners association,
or be regulated by the Public Service Commission. It needs
to have some independent oversight of the system.

Oct. 11, 2004

Date

Robert M. Hallenbeck

Signature of Complainant

Lot 29

HELLEBASCH

48 30

46,000
7705
540
54,245

Exterior Is Complete - You Finish Inside

Two Bedroom - Two Bath

Garage - Lot - 200 Amp Elec - Water Line

Sewer - Vinyl Siding

Call Ken at 573-267-9870
or Kevin at 573-735-2654

1038 sq ft
with
14 x 27 garage

Additional 175 sq ft
" concrete 180"

53,405

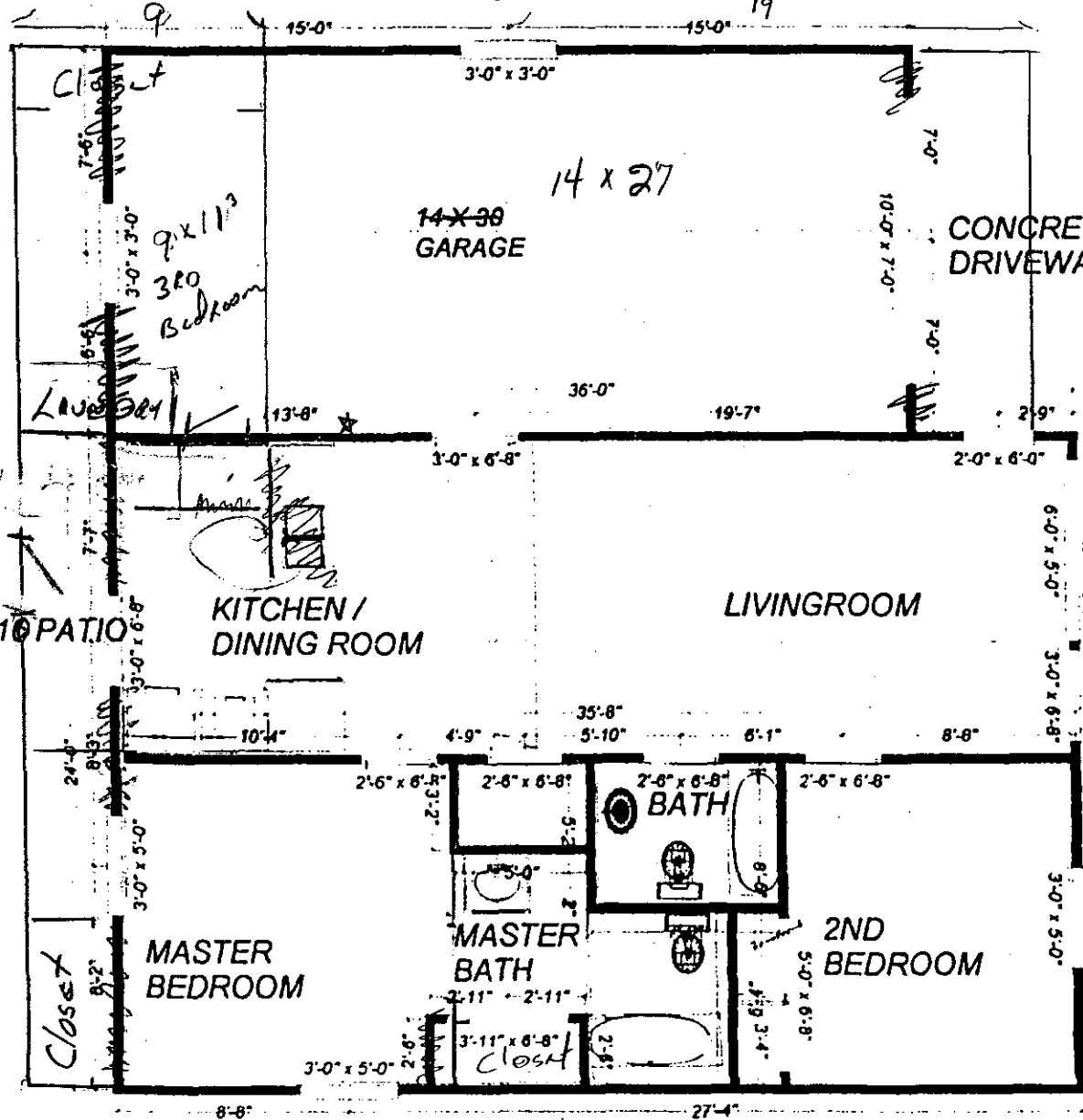
77'

42-
20
840
GARAGE

Dave

38

19'



14x20
P.L.O.

38