

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Kim Sullens,	)	
	)	
v.	)	<b><u>File No. SC-2009-0342</u></b>
	)	
Aqua Missouri, Inc.,	)	
Respondent.	)	

**ORDER SETTING EVIDENTIARY HEARING**

Issue Date: June 29, 2009

Effective Date: June 29, 2009

A prehearing conference was held on June 18, 2009. The parties were unable to settle this case and, through a pleading filed by the Staff of the Commission, request an evidentiary hearing. Because there will be a possible 9 witnesses, the parties request that two days be reserved for the hearing.

Although there is only one issue set out in the complaint, during the prehearing conference Kim Sullens, Complainant, raised a second issue. If this issue is still in dispute, then she must amend her complaint. Aqua Missouri, Inc., will then be allowed to file an answer. Additionally, Staff will be directed to file its recommendation with regard to the amended complaint.

**THE COMMISSION ORDERS THAT:**

1. If during the evidentiary hearing, Kim Sullens intends to raise any issue not included in her complaint, she must file an amended complaint no later than July 10, 2009.
2. If Kim Sullens amends her complaint, then Aqua Missouri, Inc., shall file an answer to the amended complaint no later than August 10, 2009.

3. If Kim Sullens amends her complaint, then the Staff of the Commission shall file a recommendation with regard to the amended complaint no later than August 10, 2009.

4. An evidentiary hearing shall be held on September 1 and 2, 2009, beginning at 9:00 a.m. in Room 310 of the Governor Office Building, 200 Madison Street, Jefferson City, Missouri. This hearing will be held in a building that meets accessibility standards required by the Americans with Disabilities Act. If you need additional accommodations to participate in this public hearing, please call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 prior to the hearing.

5. This order shall become effective upon issuance.

**BY THE COMMISSION**

A handwritten signature in black ink, appearing to read 'Colleen M. Dale', is written over a horizontal line.

Colleen M. Dale  
Secretary

( S E A L )

Kennard L. Jones, Senior Regulatory  
Law Judge, by delegation of authority  
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 29th day of June, 2009.