BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

The Staff of the Missouri Public Service Commission,

Complainant,

٧.

File No. SC-2010-0152

Aqua Missouri, Inc.,

Respondent.

NOTICE OF COMPLAINT AND ORDER DIRECTING ANSWER

Issue Date: November 23, 2009

Effective Date: November 23, 2009

Legal Department Aqua Missouri, Inc. (CU) Aqua Missouri, Inc. (Development) Aqua Missouri, Inc. (RU) 5402 Business Highway 50W, Suite 2 P.O. Box 7017 Jefferson City, MO 65102 Registered Agent Lawyers Incorporating Service Company 221 Bolivar Jefferson City, Missouri 65101

CERTIFIED MAIL

On November 20, 2009, the Staff of the Missouri Public Service Commission filed

four complaints with the Commission against multiple entities doing business as Aqua

Missouri, Inc.¹ A copy of the complaint specific to this file number accompanies this notice.

¹ Staff specifically named Aqua Development Company d/b/a Aqua Missouri, Inc. (SC-2010-0150), Aqua Missouri, Inc. (WC-2010-0151 & SC-2010-0152), and Aqua RU, Inc. d/b/a Aqua Missouri, Inc. (WC-2010-0153). All of the entities named conduct business as Aqua Missouri, Inc. and share the same principal place of business.

This is a contested case² pursuant to Section 386.390, RSMo 2000, although the statutes and Commission regulations allow for a decision without a hearing.³

THE COMMISSION ORDERS THAT:

1. The Commission's Data Center shall mail a copy of this Notice and Order to Aqua Missouri, Inc., and its registered agent.

2. Aqua Missouri, Inc., shall, no later than December 23, 2009, file an answer to this complaint.

3. This order shall become effective immediately upon issuance.

BY THE COMMISSION

Steven C. Reed Secretary

(SEAL)

Harold Stearley, Senior Regulatory Law Judge by delegation of authority pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 23rd day of November, 2009.

² A "'[c]ontested case' means a proceeding before an agency in which legal rights, duties or privileges of specific parties are required by law to be determined after hearing." Section 536.010.4, RSMo Cum. Supp. 2008. ³ Sections 536.060 and 536.063, RSMo 2000; Commission Rule 4 CSR 240-2.115.