

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

The Office of the Public Counsel,	)	
	)	
Complainant,	)	
	)	
v.	)	File No. SC-2015-0289
	)	
The Tranquility Group, LLC, d/b/a Branson	)	
Cedars Resort, Branson Cedars Resort	)	
Utility Company, LLC,	)	
	)	
CERTIFIED MAIL	)	
	)	
Respondents.	)	

NOTICE OF CONTESTED CASE AND ORDER DIRECTING FILING

Issue Date: May 6, 2015

Effective Date: May 6, 2015

The Commission is giving notice of a contested case and ordering responses.

On May 5, 2015, the complainant filed the complaint.¹ For any formal complaint, the

Commission's regulations provide:

Upon the filing of a complaint in compliance with these rules, the secretary of the commission shall serve by certified mail, postage prepaid, a copy of the complaint upon the person, corporation or public utility against whom the complaint has been filed, which shall be accompanied by a notice that the matter complained of be satisfied or that the complaint be answered by the respondent, unless otherwise ordered, within thirty (30) days of the date of the notice. [²]

This is a contested case. A contested case is a formal hearing procedure, including discovery, for which the provisions are set forth at Commission Regulation 4 CSR

¹ A copy of the complaint is attached, omitting any highly confidential information, which is accessible to the respondent through the Commission's Electronic Filing and Information System.

² 4 CSR 240-2.070(7).

240-2.090. But contested case procedure allows for waiver of procedural formalities and a decision without an evidentiary hearing, including by stipulation and agreement.³

Also, as an alternative to the formal evidentiary hearing procedure, the Commission offers mediation. Mediation is a voluntary process in which a neutral person assists the parties in exploring opportunities for settlement. Upon a request for mediation, the Commission may suspend the schedule set forth in this order.

THE COMMISSION ORDERS THAT:

1. The respondents shall file an answer no later than June 5, 2015.
2. This order is effective immediately upon issuance.



BY THE COMMISSION

A handwritten signature in dark ink, reading "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Ronald D. Pridgin, Deputy Chief
Regulatory Law Judge, by delegation
of authority pursuant to Section 386.240,
RSMo 2000.

Dated at Jefferson City, Missouri,
on this 6th day of May, 2015.

³ Section 536.060, RSMo 2000; 4 CSR 240-2.115.