

3. On March 10, 2022, Staff filed a *Rate Case Timeline* in in each matter specifying due dates for the activities required by the Commission’s Staff Assisted Rate Case Procedure.³

4. According to the *Rate Case Timeline*, an initial customer notice and notice of a public hearing were scheduled to be mailed to customers and filed in EFIS by SK&M no later than March 28, 2022.

5. Staff stated in its *Pleading Regarding Initial Customer Notice*, filed March 28, 2022, that SK&M would mail two notices to its customers, because as of that date, the Commission had not ordered a local public hearing date. As originally planned, the first mailing would have been mailed March 28, 2022 to comply with the timeline. It would include the information required in 20 CSR 4240-10.075(7)(A), except for the time, date, and location of the local public hearing. A second mailing would include the local public hearing time, date, and location once the Commission ordered it.

6. A final draft of the first notice, approved by Staff, the Office of the Public Counsel (“OPC”), and SK&M, was emailed to SK&M on March 26, 2022. SK&M did not mail the notice March 28, 2022.

7. On March 29, 2022, the Commission ordered that the local public hearing be held on April 21. In response to this order, and since SK&M had not sent out the required customer notice, Staff then prepared a revised draft customer notice to include all information required in 20 CSR 4240-10.075(7)(A), and sent it to SK&M on March 30, 2022.

³ 20 CSR 4240-10.075.

8. Staff has attempted to facilitate communication with SK&M prior to this filing and since the filing of these cases, and worked with SK&M and OPC to incorporate the local public hearing date into the initial notice

9. To the best of Staff's knowledge, as of the date of this filing, SK&M has not sent an initial customer notice to its customers.

10. Staff will continue to try to work with SK&M to see that the customer notice is sent and the rate case progresses appropriately. However, if further efforts are not successful, Staff reserves the ability to pursue any necessary remedies against SK&M, up to and including the filing of a complaint against SK&M.

WHEREFORE, Staff submits this pleading for the Commission's information and consideration.

Respectfully submitted,

/s/ Casi Aslin

Casi Aslin

Missouri Bar No. 67934

Attorney for the Staff of the

Missouri Public Service Commission

P.O. Box 360

Jefferson City, MO 65102

(573) 751-8517

casi.aslin@psc.mo.gov

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing was delivered to the parties and/or their counsel of record by U.S. Postal Service postage prepaid, or by hand, or served electronically, on this 5th day of April, 2022.

/s/ Casi Aslin