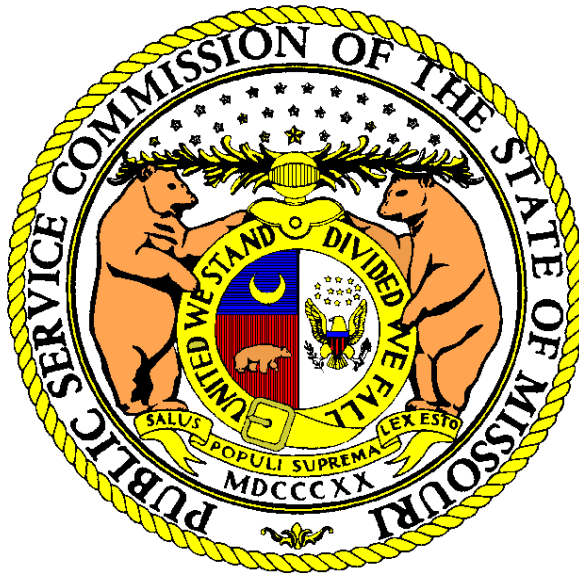


MISSOURI PUBLIC SERVICE COMMISSION

STAFF FINAL REPORT



AN INVESTIGATION INTO THE INTERRUPTION OF SUMMIT NATURAL GAS OF MISSOURI, INC.'S GAS DELIVERIES IN THE LEBANON, MISSOURI REGION

FILE NO. GO-2018-0195

APRIL 20, 2018

** Denotes Confidential Information **

Staff Final Report
An Investigation into the Interruption
of Summit Natural Gas Of Missouri, Inc.'s
Gas Deliveries in the Lebanon, Missouri Region

Staff filed a preliminary report regarding its investigation on March 21, 2018. On March 22, 2018, the Commission ordered Staff to file its final report regarding its investigation no later than April 20, 2018. The following update is intended to serve as Staff's final report in conjunction with the preliminary report filed on March 21, 2018.

Staff reviewed the data request responses submitted by Summit Natural Gas of Missouri, Inc. ("Summit") on March 16, 2018, and subsequently submitted additional data requests on March 26, 2018 and follow-up data requests on April 6th, 2018. After a conference call discussing the follow-up data requests, Summit responded on April 18th, 2018.

Staff's follow-up data requests primarily requested information related to the low pressures encountered on Summit's system in January 2018 and the plans that Summit was developing to address that operational concern.

The response to Staff Data Request No. 0032 indicated that Summit was ** _____

**

[illegible]

_____ **

Staff recommends Summit keep Staff updated regarding ** _____

_____ ** In addition, Staff recommends that Summit notify Staff as soon as practically possible of any significant operating issues on its system on a going forward basis.

To summarize Staff's recommendations in its preliminary report and this final report, Staff recommends:

1. Summit improve its customer communication and education efforts.
2. Review and modify its tariffs and contracts to provide consistency and details related to curtailment processes and requirements.
3. ** _____

_____ **
4. ** _____ **
5. Update Staff regarding ** _____ . **
6. Summit notify Staff of any operating issues that may result in customer outages, customer curtailments, interruptions, or the safety, integrity or reliability of its system on a going forward basis.