

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Teresita Fujii,)	
)	
Complainant)	
)	
)	
)	
v.)	Case No. GC-2008-0053
)	
Laclede Gas Company,)	
)	
Respondent.)	

STAFF'S INVESTIGATION REPORT

COMES NOW the Staff of the Missouri Public Service Commission and in Compliance with the Commission's Order Directing Filing, dated August 30, 2007, submits its Memorandum in response to the Commission's order.

1. On August 27, 2007, Teresita Fujii (Complainant) filed a formal complaint against Laclede Gas Company (Laclede) stating that Laclede erroneously over-billed her account for gas usage beginning in November, 2006 and continuing through March, 2007.
2. On October 1, 2007, Laclede filed its Answer to Complaint.
3. In response to Commission's Order Directing Filing, dated August 30, 2007, Staff has reviewed all available data including: the informal complaint filed by Complainant which was received by the Consumer Services Department of the Missouri Public Service Commission (Staff) on June 11, 2007; the formal complaint filed by Complainant; the Answer filed by

Laclede on October 1, 2007; and Complainant's billing details and statements of account from Laclede.

4. After its investigation, Staff concludes that it has not found any tariff or rule violations by Laclede that would warrant any recommendation other than that the Commission dismiss this complaint.

WHEREFORE Staff requests the Commission accept its Staff Report and order Staff's recommendation that the Commission dismiss the Complainant's case in its entirety as Laclede has not violated any Commission rules or tariffs.

Respectfully submitted,

/s/ Blane Baker

Blane Baker
Missouri Bar No. 58454

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Certificate of Service

I hereby certify that copies of the foregoing have been mailed, hand-delivered, transmitted by facsimile or emailed to all counsel of record this 31st day of October, 2007.

/s/ Blane Baker

Blane Baker