

RATES FOR SERVICES

11.31 **Xspedius Channel 12 (Cont'd)**

11.31.3 **Ancillary Services (cont'd)**

	<u>Monthly</u>	<u>Non-Recurring</u>
<b>Moves/Adds/Changes (MACS)</b>		<b><u>One Time</u></b>
		<b><u>Non-recurring</u></b>
Channel 12 Installation		\$250.00, per order
Change to Upgrade Channel 12, without premises visit		\$50.00, per order
Change to Upgrade Channel 12, with premises visit		\$250.00, per order
Change to Upgrade Internet Access speed		\$50.00, per ckt
Change to Downgrade Channel 12, without premises visit		\$50.00, per order
Change to Downgrade Channel 12, with premises visit		\$250.00, per order
Change to add DID Trunk Termination		\$50.00, per order
Change to add Voice feature		\$10.00, per order
Change to CSR		\$20.00 per order
Change to add PRI feature		\$10.00 per order
Change to add Newsfeed		\$10.00 per ckt
Change to add Primary DNS		\$25.00 per ckt
Change to add Optional Calling Plans (LATAwide, EAS, Corridor...)		\$10.00 per ckt
PIC change		\$5.00 per WTN
Voice Mail installation		\$10.00 per mailbox
Voice Mail Pager Plus installation		\$10.00 per mailbox
Fax Overflow installation		\$10.00 per mailbox
Enhanced Voice Messaging 9 or less mailboxes		\$50.00 per order
Enhanced Voice Messaging 10 or more mailboxes		\$95.00 per order
 <b><u>Modifications to Account Code Services</u></b>		
Change to Add Additional Lines to Account Code Service		\$10.00, per order
Change to Update Account Code Length		\$10.00, per order
Change to Update Account Code Description		\$ 5.00, per order
Change to Add/Delete Account Code(s) in Group		\$ 5.00, per order
Change to Delete Account Code Service		\$ 5.00, per order

11.32 **Access Recovery Charge**

<u>Customer Account MRC Total</u>	<u>Monthly Recurring ARC Percentage</u>
\$1000 + Accounts	1.1%
\$500 to \$999.99	3.1%
\$300 to \$499.99	5.1%
Under \$300 MRC	7.1%

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