

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Kim Sullens,	)	
	)	
Complainant,	)	
	)	
v.	)	<b><u>File No. SC-2009-0342</u></b>
	)	
Aqua Missouri, Inc.,	)	
	)	
Respondent.	)	

**NOTICE OF COMPLAINT**

Issue Date: March 23, 2009

Effective Date: March 23, 2009

Aqua Missouri, Inc.  
P.O. Box 7017  
Jefferson City, Missouri 65102  
**Certified Mail**

On March 20, 2009 Kim Sullens filed the enclosed complaint with the Missouri Public Service Commission against Aqua Missouri, Inc. Pursuant to 4 CSR 240-2.070, Aqua Missouri shall have 30 days from the date of this date notice to either file an answer or a notice that the complaint has been satisfied.

In the alternative, Aqua may file a written request that the complaint be referred to a neutral third-party mediator for voluntary mediation. Upon receipt by the Commission of such request, the 30-day time period by which the company must answer shall be tolled while the Commission determines whether complainant is willing to mediate. Additional information regarding the mediation process is enclosed.

All pleadings shall be mailed to:

Secretary of the Public Service Commission  
P.O. Box 360  
Jefferson City, Missouri 65102-0360

A copy shall be served upon the complainant at the complaint's address as listed in the complaint. A copy of this notice has been mailed to the complainant.

**THE COMMISSION ORDERS THAT:**

1. Aqua Missouri, Inc. shall file no later than April 22, 2009, a response to this complaint.
2. This order shall become effective upon issuance.

**BY THE COMMISSION**



Colleen M. Dale  
Secretary

( S E A L )

Kennard L. Jones, Senior Regulatory  
Law Judge, by delegation of authority  
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 23<sup>rd</sup> day of March, 2009.

Copy to: Kim Sullens  
3444 Horseshoe Rd  
Jefferson City, Missouri 65109