

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

Larry Hawkins,)	
)	
Complainant,)	
)	
v.)	<u>Case No. TC-2005-0139</u>
)	
Comm South,)	
)	
Respondent.)	

ORDER DIRECTING STAFF INVESTIGATION AND DIRECTING FILING

On May 2, 2005, Mr. Hawkins filed a letter indicating that mediation has been unsuccessful. Therefore, the Commission will direct Comm South Companies, Inc. to file its Answer as directed below.

The complaint alleges issues regarding the way in which telephone service is provided. This issue is one in which Staff has subject matter expertise. The Commission views its Staff as a neutral third party in this complaint case and will direct the Staff to investigate the contested issues and file a verified report of its findings with the Commission. Staff should include its recommendation as to whether the Commission has any jurisdiction to grant relief to the Complainant. Staff also has the discretion to report its findings as to any other issue in this case. The Staff shall file its report as directed below, and the Commission will allow each of the parties to file a response.

IT IS THEREFORE ORDERED:

1. That Comm South Companies, Inc., shall file its Answer no later than June 3, 2005.

2. That the Staff of the Missouri Public Service Commission shall investigate the issues and file a report of its findings not later than June 13, 2005.

3. That the parties may respond to the staff report described in paragraph 2. Any such response must be filed no later than June 23, 2005.

4. That this order shall be effective on May 14, 2005.

BY THE COMMISSION

Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge

(S E A L)

Nancy Dippell, Senior Regulatory Law
Judge, by delegation of authority pursuant
to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 4th day of May, 2005.