

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

R. Mark,)	
)	
Complainant,)	
)	
v.)	<u>Case No. TC-2006-0354</u>
)	
Southwestern Bell Telephone, L.P.,)	
d/b/a AT&T Missouri,)	
)	
Respondent.)	

ORDER SCHEDULING HEARING

Issue Date: September 26, 2006

Effective Date: September 26, 2006

The Commission will set this matter for evidentiary hearing on December 12, 2006. As Mr. Mark is proceeding pro se, the Commission will set forth the procedure it will follow to hear Mr. Mark's case.

All testimony will be presented live and in person. Mr. Mark will testify first and present his case to the Commission. He will then be subject to cross-examination (questions), first by Southwestern Bell Telephone, L.P., d/b/a AT&T Missouri, then by the Staff of the Commission.

AT&T will then present its witness[es] who will be subject to cross-examination, first by Mr. Mark, then by the Staff.

The Staff of the Commission will present its witness[es] next, with cross-examination by Mr. Mark and AT&T to follow.

During the prehearing conference Mr. Mark requested that he be allowed to participate in any hearing held in this case by telephone. While it is not the standard practice to allow parties before the Commission to attend evidentiary hearings by phone, it is occasionally done for pro se litigants, such as Mr. Mark. Mr. Mark will be allowed to attend the evidentiary hearing by telephone. Mr. Mark is advised that the hearing could take several hours.

Mr. Mark is directed to bring two (2) copies of any document he intends to present at the hearing. In the event Mr. Mark intends to participate by phone, he will need to mail two (2) copies of any document he intends to present to P.O. Box 360, Jefferson City, Missouri, 65102-0360, attention Judge Voss. Any copies sent through the mail must be post-marked no later than December 1, 2006. Mr. Mark is advised that failure to participate in the evidentiary hearing could result in his case being dismissed.

IT IS ORDERED THAT:

1. This matter is set for hearing on December 12, 2006, beginning at 9:00 a.m. The hearing will be held in Room 310 in the offices of the Missouri Public Service Commission, 200 Madison Street, Jefferson City, Missouri. The hearing will be held in a building that meets accessibility standards required by the Americans with Disabilities Act. If you need additional accommodations to participate in this hearing, please call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 before the hearing.

2. Mr. Mark shall be prepared to present his case as set forth above.

3. **Parties may participate by telephone using a toll-free number that will be sent out in a separate notice in November.**

4. This order shall become effective on September 26, 2006.

BY THE COMMISSION

A handwritten signature in black ink, appearing to read 'Colleen M. Dale', written over a horizontal line.

Colleen M. Dale
Secretary

(S E A L)

Cherlyn D. Voss, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 26th day of September, 2006.