Exhibit No.: Issues:

Witness: Susan W Smith

Sponsoring Party: CenturyTel of Missouri, LLC

and Spectra Communications

Group, LLC d/b/a CenturyTel

Type of Exhibit: Surrebuttal Testimony

Case No.: TC-2008-0225

BEFORE THE MISSOURI PUBLIC SERVICE COMMISSION

Socket Telecom, LLC,	\)	•
		,)	i i
Complainant,)	
)	Case No. TC-2008-0225
v.)	
Contract of Mineral II C)	
CenturyTel of Missouri, LLC	f)	•
and Spectra Communications)	
Group, LLC d/b/a CenturyTel		·)	
)	
Respondents.)	

SURREBUTTAL TESTIMONY OF

SUSAN W. SMITH

ON BEHALF OF

CENTURYTEL OF MISSOURI, LLC

AND

SPECTRA COMMUNICATIONS GROUP, LLC D/B/A CENTURYTEL

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Socket Telecom, LLC, Complainant, v.) Case No. TC-2008-0225 CenturyTel of Missouri, LLC and Spectra Communications Group, LLC d/b/a CenturyTel, Respondents.)
AFFIDAVIT OF SUSAN W. SMITH
STATE OF TEXAS)
BOWIE COUNTY) SS.
I, Susan W. Smith, of lawful age and being duly sworn, state as follows:
1. My name is Susan W. Smith. I am presently employed by CenturyTel Service Group, LLC
2. Attached hereto and made a part hereof for all purposes is my Surrebuttal Testimony in the above-referenced case.
3. I hereby swear and affirm that my statements contained in the attached testimony are true and correct to the best of my knowledge, information and belief.
Susan W. Smi
Subscribed and sworn to before me this 18th day of Jebruary, 2009.
Helson Col
Notary Public
My Commission expires: (SEAL) ***********************************

1	,	SURREBUTTAL TESTIMONY
2		\mathbf{OF}
3		SUSAN W. SMITH
4		CASE NO. TC-2008-0225
5		
6	Q.	PLEASE STATE YOUR NAME AND BUSINESS ADDRESS.
7	A.	My name is Susan W. Smith. My business address is 911 N. Bishop Rd., C207,
8		Texarkana, TX 75501.
9	Q.	ARE YOU THE SAME SUSAN SMITH WHO FILED REBUTTAL TESTIMONY
10		IN THIS CASE?
11	A.	Yes. I filled Rebuttal Testimony with the Commission in this case on December 19,
12		2008.
13	Q.	WHAT IS THE PURPOSE OF YOUR SURREBUTTAL TESTIMONY?
14	A.	The purpose of my Surrebuttal Testimony is to respond to several points contained in the
15		Rebuttal Testimony of Commission Staff Witness William L. Voight dated January 27,
16		2009. Other CenturyTel witnesses filing surrebuttal testimony address some of these
17		areas as well.
18	Q.	COULD YOU PLEASE ELABORATE?
19	A.	Yes. As noted by CenturyTel Witness Steve Watkins, while we can agree with some of
20		Mr. Voight's observations and public policy discussions about the issues before the
21		Commission in this case, I – like Mr. Watkins – do not agree with his conclusions. Many
22		of Mr. Voight's conclusions, specifically those relating to traffic measurement and
23		indirect interconnection, do not have any factual basis of support in the record.
,		

As discussed by CenturyTel Witness Gary Fleming, Mr. Voight's testimony concerning traffic measurement cannot be supported. Mr. Voight incorrectly states that the industry-supported traffic measurement system "involve methods of estimating" and "fails to reveal the actual amount of traffic occurring." There is nothing in the record to support this conclusion. Both Ms. Powell's rebuttal testimony and Mr. Fleming's rebuttal testimony emphasize that actual traffic is used and, unlike Socket's proposed measurement, is a tested, tried and true reflection of the number of trunks required to carry the actual traffic.

In addition to his incorrect conclusions, Mr. Voight in many cases seems to simply ignore portions of our rebuttal testimony that directly relate to the issues raised in Socket's complaint. In particular, those portions relating to Socket's requirement to follow the decommissioning process contained in the Interconnection Agreements for the elimination of any POIs in question (Smith Rebuttal, page 16), and the resulting implications of Socket's position that these POIs merely do not exist. (Smith Rebuttal page 15) It is only with the removal of these POIs that Socket can even attempt to support its position that all traffic can be exchanged indirectly, indefinitely, and regardless of traffic volumes. Mr. Voight neglects to even respond to whether these POIs should remain in place and whether the decommissioning process in the Agreement is required.

I mean no disrespect to Mr. Voight with the criticisms made regarding his testimony. However, as Mr. Watkins, Mr. Fleming and I have already explained in our Rebuttal Testimony, the contract language, the arbitration decision and the Telecommunications Act support CenturyTel's positions, and not those of Mr. Voight or

1 Socket.

2 Q. DOES MR. VOIGHT PROPERLY CONCLUDE WHETHER POI THRESHOLDS 3 SHOULD APPLY TO INDIRECT INTERCONNECTION?

- 4 A. No. In complete contrast to his prior testimony in Case No. TC-2007-0341, (as discussed 5 in Smith Rebuttal, page 21), where Mr. Voight also addressed indirect interconnection and specifically subsections 4.3, 4.3.3 and 4.3.4, he now suggests (at p. 6, lines 7-10) that 6 the traffic threshold provisions of subsections 4.3, 4.3.1, 4.3.3 and 4.3.4 of Article V 7 cannot be read to apply to traffic exchanged by the parties through either a direct or 8 9 indirect interconnection. Mr. Voight bases this conclusion on his incorrect reading of 10 Section 4.1 without even addressing the analysis in either my or Mr. Watkins's Rebuttal 11 Testimony. (See Watkins Rebuttal at pp. 3-6 and 17 and Smith Rebuttal at pp. 17 -20) Review of the Arbitration order and Article V Section 4 provides no support for Mr. 12 Voight's conclusions. 13
- 14 Q. HOW HAS MR. VOIGHT CHANGED HIS INTERPRETATION OF ARTICLE V,
 15 SECTION 4?
- Section 4.0, is entitled REQUIREMENTS FOR ESTABLISHING POINTS OF 16 A. **INTERCONNECTION** ("POIs"), and contains subsections 4.1 through 4.9. Not only 17 18 has Mr. Voight misinterpreted subsection 4.1, but he appears to have now redefined 19 subsection 4.1 as a prerequisite to subsections 4.2 through 4.9. He does this in an attempt to tie his unfounded relationship of Section 4 to Section 7, and his new opinion that the 20 21 POI threshold methodology for establishing additional POIs found in subsection 4.3 does not apply when Socket indirectly interconnects. In other words, Mr. Voight has changed 22 23 REQUIREMENTS FOR ESTABLISHING POINTS Section from

1		INTERCONNECTION ("POIs") to terms that would only apply if and when Socket
2		unilaterally decides to directly establish a POI on CenturyTel's network. It is this
3		concept that Mr. Watkins addresses in his testimony that Mr. Voight characterizes as an
4		attempt to relitigate. (Page 13) This is not the case. Mr. Watkins explains further why
5	(Mr. Voight's interpretation cannot be valid under the terms of the Agreement, the Act
6		and the FCC Rules.
7	Q.	WHO CRAFTED THE POI THRESHOLD LANGUAGE THAT IS AT THE
8		HEART OF THIS DISPUTE?
9	A.	The POI threshold language in Section 4 is a direct result of what was ordered by the
10		Commission in Case No. TO-2006-0299.
11	Q.	SO THE LANGUAGE THAT HAS CREATED THIS DISPUTE IS NEITHER
12		SOCKET'S NOR CENTURYTEL'S PROPOSED LANGUAGE?
13	A.	That is correct.
14	Q.	IS IT NOW MR. VOIGHT'S TESTIMONY THAT THE COMMISSION NEVER
15		INTENDED TO APPLY THEIR ORDERED POI THRESHOLDS TO ALL
16		SPECTRA COMMUNICATION EXCHANGES AND THOSE CENTURYTEL OF
17		MISSOURI EXCHANGES BEHIND A THIRD PARTY?
18	A.	Yes, it appears so.
19	Q.	CAN THE COMMISSION'S ARBITRATION ORDER CONCERNING POI
20	,	THRESHOLDS AND THE ESTABLISHMENT OF ADDITIONAL POIS BE
21		INTERPRETED TO ONLY APPLY IF AND WHEN SOCKET ALONE DECIDES
2		TO ESTABLISH A DIRECT INTERCONNECTION?

1 A. While the Commission can and will interpret their arbitration order, this interpretation is totally nonsensical, because, to reach such a conclusion, the Commission would have to assume:

. 9

- 1. The Commission wasted their time and effort to establish thresholds that would only apply in those limited circumstance when Socket, not the Commission's Order, unilaterally decides they should apply.
- 2. Socket can unilaterally decide to never establish a direct POI on the CenturyTel network and to indefinitely avoid "additional" POIs and the threshold requirements ordered by the Commission.
- 3. The Commission never intended to enforce their ordered threshold requirements.
- 4. The Order was designed to foster discriminatory treatment of similarly situated exchanges. For example, Ellsinore is a Spectra Communications exchange behind the AT&T Sikeston tandem. Bland is a CenturyTel of Missouri exchange behind the CenturyTel of Missouri Branson tandem, where Socket directly interconnects. Both exchanges serve less than 1000 access lines. Because Socket unilaterally decided to directly interconnect with CenturyTel of Missouri, they would be required to establish an additional POI when traffic to and from Bland exceeds a DS1; however, Socket would never be required to establish a POI in Ellsinore regardless of the traffic volume. In other words, Socket would obtain a free pass by merely deciding to indirectly interconnect while Spectra Communications and AT&T would be responsible for all transport costs from Ellsinore to St. Louis.

- Contrary to the Commission's decision, CenturyTel of Missouri, Spectra, 5. 1 AT&T and Embarg should be responsible for the costs of transporting Socket's 2 interexchange traffic, and subsidizing Socket while Socket collects incremental 3 monthly revenue from its ISP customer located in St. Louis, and its ISP 4 subscribers actually originating the calls. 5 Assuming that Socket decides to maintain a POI in Columbia, Wentzville 6 6. and Branson, CenturyTel of Missouri and Spectra Communications would be 7
- 10 Q. DO THE PARTIES DIRECTLY INTERCONNECT FOR EXCHANGE OF TRAFFIC?

8

9

by Socket.

responsible for over 7500 miles of transport compared to the 350 miles provided

- My testimony, (Smith Rebuttal, page 7), which Mr. Voight does not address at all, shows 12 A. Parties (Socket and CenturyTel of Missouri and Socket and Spectra 13 that the Communications) have been directly interconnected for the mutual exchange of traffic 14 There should be no question that the Parties had existing direct 15 since 2004. interconnections in place and that additional POIs would be added as ordered by the 16 Commission in Case No. TO-2006-0299 and as specified in subsection 4.3 of the 17 18 interconnection agreements.
- IN YOUR REBUTTAL TESTIMONY AT P. 15, YOU EXPLAIN WHY SOCKET'S 19 Q. INTERPRETATION (AND NOW MR. VOIGHT'S APPARENT REVERSAL OF 20 CORRECT, WOULD RENDER THE TRAFFIC 21 HIS ANALYSIS), IF THRESHOLD PROVISIONS OF THE CONTRACT MEANINGLESS. DID MR. 22 23 **VOIGHT REBUT THAT POINT?**

No. Mr. Voight merely accepts Socket's positions. As I stated in my Rebuttal Testimony, Socket's interpretation would allow them to completely avoid any application of the threshold traffic volume and POI provisions by simply invoking the use of indirect interconnection through a transit arrangement, making any implication of the traffic volume threshold provisions moot. As extensively testified to in the Arbitration, the vast majority of traffic, exchanged between CenturyTel/Spectra and Socket is one-way traffic from CenturyTel of Missouri or Spectra Communications to an ISP served or owned by Socket. There would never be any reason for Socket to want any other arrangement other than an indirect, transit arrangement because, for dial-up ISP traffic, a transit arrangement maximizes the costs that Socket can avoid and foists upon CenturyTel (and its customers) and other carriers the costs of transporting this ISP-Bound traffic to distant points, solely to serve the interests of Socket and its ISP customers. While there are some very limited areas where Socket exchanges two-way calling with CenturyTel, the traffic associated with the exchanges relating to this POI complaint is almost entirely one-way traffic.

A.

A.

Q. ON PAGE 13, MR. VOIGHT STATES THAT HE IS CONFUSED AND ACCUSES CENTURYTEL OF ATTEMPTING TO RELITIGATE ISSUES. CAN YOU PLEASE RESPOND TO MR. VOIGHT?

Yes, I would be happy to respond. First, I would like to point out that Mr. Voight inaccurately quotes my testimony and CenturyTel's position. As previously stated in my testimony, Socket is proposing to remove all existing direct connections with Spectra Communications and replace them with indirect connections regardless of the volume of traffic between Socket and Spectra Communications end offices. This is a violation of both the wording and intent of Article V of the Interconnection Agreement. Socket

currently has direct connections and POIs with Spectra Communications. Article V., Section 4 specifically governs how and when additional POIs are to be added or existing POIS decommissioned. Socket cannot circumvent these requirements by removing POIs and replacing them with indirect connections regardless of the traffic levels.

The Commission created traffic thresholds in Article V, Section 4 as a method of equitably allocating the costs of interconnection between the parties. Socket cannot be allowed to circumvent Article V, Section 4, by asserting a right to indirectly interconnect even when traffic volumes are high and, even where direct interconnection and local POIs already exist.

Spectra Communications also asserts that Socket's proposal to establish indirect interconnection for high volume routes is inconsistent with Article V., Section 11.1.4, which addresses high volume trunk groups.

In addition, Spectra Communications is concerned that Socket's indirect interconnection proposal would result in the violation of a fundamental requirement of the Federal Telecommunications Act. Section 47 U.S.C. 251 (c)(2)(B) provides that Socket's interconnection with Spectra Communications must be at a technically feasible point within Spectra Communications' network. If Socket were allowed to remove all existing direct connections to Spectra Communications and rely entirely upon indirect connects there would be no connection within Spectra's network. CenturyTel has never taken the position that indirect interconnection is not permissible, however, when traffic volumes are high as detailed in Article V, Section 4, direct points of interconnection must remain or be established on our network.

1	With all due respect, it is Socket - not CenturyTel - that is attempting to relitigate
2	the POI issue.

- Q. IS MR. VOIGHT CORRECT THAT THE INDUSTRY-SUPPORTED TRAFFIC

 MEASUREMENT SYSTEM EXPLAINED IN DETAIL BY BOTH MR. FLEMING

 AND MS. POWELL IS A "METHOD OF ESTIMATING" AND FAILS TO
- 6 PROJECT ACTUAL TRAFFIC?
- 7 Absolutely not. As addressed further by Mr. Fleming, Mr. Voight incorrectly states that the industry-supported traffic measurement system used by CenturyTel and supported by 8 9 the interconnection agreement "involve methods of estimating" and "fails to reveal the actual amount of traffic occurring." There is nothing in the record to support this 10 conclusion. Both Ms. Powell's rebuttal testimony and Mr. Fleming's rebuttal testimony 11 12 emphasize that actual traffic is used, and unlike Socket's proposed measurement is a tested, tried and true reflection of trunks required. It a measurement system used 13 uniformly throughout the telephone industry. There is NO evidence that Socket's traffic 14 measurement system is accurate, industry accepted or even used by any CLEC other than 15 Socket. What we do know is that it is merely a "counting" method developed by Socket 16 that is not used by any other party in the industry. 17
- Q. DID SOCKET EVER PROPOSE USING ANY NEW TRAFFIC THRESHOLD

 METHODOLOGY EITHER DURING NEGOTIATIONS OR IN THE

 ARBITRATION?
- 21 A. No.
- Q. DID THE COMMISSION'S ARBITRATION DECISION GIVE ANY
 INDICATION THAT THE INDUSTRY-STANDARD TRAFFIC MEASUREMENT

- 1 SYSTEM WITH AN INDUSTRY GRADE OF SERVICE STANDARD (B.01)
- 2 WOULD NOT BE THE METHOD USED TO DETERMINE THE POI
- 3 THRESHOLDS?
- 4 A. No
- 5 Q. IS THIS THE METHODOLOGY USED WITH EVERY OTHER
- 6 TELECOMMUNICATIONS CARRIER TO WHOM CENTURYTEL
- 7 INTERCONNECTS TO DETERMINE POI THRESHOLDS AND TRUNKS
- 8 **REQUIRED?**
- 9 A. Yes, with the exception that some carriers use total number of minutes during the busy
- hour. In addition, this is the methodology used to review our own trunking requirements,
- except that CenturyTel now uses a B.001 grade of service standard.
- 12 Q. DID THE COMMISSION'S ARBITRATION DECISION GIVE ANY
- 13 INDICATION THAT AN UNREFERENCED OR NON-INDUSTRY COMPLIANT
- 14 METHOD WOULD BE DEVELOPED TO USE IN DETERMINING THE POI
- 15 THRESHOLDS?
- 16 A. No.
- 17 Q. IS THERE ANY SPECIFIC LANGUAGE IN THE INTERCONNECTION
- 18 AGREEMENTS THAT PERMITS SOCKET TO DEVELOP A NEW TRAFFIC
- 19 THRESHOLD METHODOLOGY VERSUS USING THE ONLY
- 20 METHODOLOGY INCORPORATED WITHIN THE AGREEMENT?
- 21 A. There is not.
- 22 Q. DID CENTURYTEL PROPERLY BILL SOCKET FOR THE POIS?

- 1 As my testimony states, and as discussed with Socket, Socket was billed exactly as Mr. A. 2 Voight details in his rebuttal testimony, on pages 9-10, lines 23-3, concerning what would be the proper billing. Socket is billed for interexchange facilities leased from 3 4 Spectra Communications and CenturyTel of Missouri at the tariffed rates for point-to-5 point DS1 special access circuits. At this time, the application of tariffed rates is the only pricing available and is clearly appropriate for the leased interexchange facilities. This is 6 7 exactly what all carriers would pay when leasing interexchange facilities provided by 8 multiple parties, and is no different than what Socket would pay for jointly provided 9 facilities between AT&T and CenturyTel of MO for facilities leased between St. Louis and Wentzville. 10
- 11 Q. ARE THERE FACILITIES AVAILABLE FOR SOCKET TO LEASE FROM A

 12 THIRD PARTY IN EACH OF THESE AREAS IN DISPUTE?
- 13 A. Yes, it is my understanding that there is a competitive third party provider in each of
 14 these areas from whom Socket could choose to lease point-to-point DS1 interexchange
 15 facilities.
- 16 Q. IS SPECTRA COMMUNICATIONS LEASING THE MAJORITY OF THESE
 17 FACILITIES FROM A THIRD PARTY COMPETITIVE INTEREXCHANGE
 18 CARRIER, OR DOES SPECTRA OWN THE FACILITIES BETWEEN THEIR
 19 END OFFICES AND THE TANDEM?
- A. As explained in the Arbitration, like Socket, Spectra leases the facilities in place between its end offices and the tandem. It would be Socket's option to lease these facilities directly from the third party instead of purchasing from Spectra Communications and CenturyTel of Missouri's interexchange tariff.

- 1 Q. DOES THIS CONCLUDE YOUR SURREBUTTAL TESTIMONY?
- 2 A. Yes.