

**STATE OF MISSOURI
PUBLIC SERVICE COMMISSION**

At a session of the Public Service
Commission held at its office in
Jefferson City on the 1st day of
April, 2015.

Timothy and Diane Grady,)	
)	
Complainants,)	
)	
v.)	File No. SC-2015-0139
)	
Missouri American Water Company,)	
)	
Respondent.)	

ORDER DISMISSING COMPLAINT

Issue Date: April 1, 2015

Effective Date: April 13, 2015

The Commission is granting *Staff's Motion to Enforce Order to Show Cause*¹ ("motion").

Complainants Timothy and Diane Grady have filed nothing in this action since December 1, 2014, when they initiated this action.² Complainants did not appear at the prehearing conference that the Commission convened on March 11, 2015, to discuss their complaint.³ That fact is cause to dismiss this action.⁴ The Commission ordered

¹ Electronic Filing and Information System ("EFIS") No. 16 (March 24, 2015), *Staff's Motion to Enforce Order to Show Cause*.

² EFIS No. 1 (December 1, 2014), *Complaint*.

³ EFIS No. 15 (March 16, 2015), *Transcript*, page 3 line 13, and page 4 line 13 through 18.

⁴ 4 CSR 240-2.090(5).

complainants to show cause why the Commission should not dismiss this action.⁵ Staff filed the motion asking the Commission to enforce that order.⁶

Because complainants did not respond to the show-cause order within the time provided, the Commission will dispense with the response time for the motion.⁷ The facts of this case also support an effective date less than thirty days from the issuance of this order.⁸ Therefore, the Commission will grant the motion and dismiss the complaint. The Commission will cancel the hearing by order issued separately.

THE COMMISSION ORDERS THAT:

1. The complaint is dismissed.
2. This order shall be effective on April 13, 2015.
3. This file may close on April 15, 2015.



BY THE COMMISSION

A handwritten signature in cursive script that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

R. Kenney, Chm., Stoll, W. Kenney,
Hall, and Rupp, CC., concur.

Jordan, Senior Regulatory Law Judge

⁵ EFIS No. 14 (March 13, 2015), *Order to Show Cause*.

⁶ Electronic Filing and Information System ("EFIS") No. 16 (March 24, 2015), *Staff's Motion to Enforce Order to Show Cause*.

⁷ 4 CSR 240-2.080(13).

⁸ Section 386.490.3, RSMo Supp. 2013; *Harter v. Missouri Pub. Serv. Comm'n*, 361 S.W.3d 52, 57-59 (Mo. App., W.D. 2011).