

SOUTHWESTERN BELL TELEPHONE, L.P.  
SBC-MISSOURI / BIG RIVER TELEPHONE COMPANY, LLC

Schedule of Prices					
NOTE	Service	Monthly Recurring	Nonrecurring Rate First	Nonrecurring Rate Additional	USOC
	<b>Network Interface Device</b>				
1	Disconnect Loop from inside wiring, per NID	None	\$ 23.00	\$ 14.32	NRBND
	DS1 to Voice Grade - Disconnect		\$ 13.51	\$ 11.65	
	DS3 to DS1 - Install	\$ 437.11	\$ 201.77	\$ 156.50	
	DS3 to DS1 - Disconnect		\$ 44.51	\$ 32.12	
	<b>Dedicated Transport Cross Connect</b>				
2	DS1 with test equipment - Install	\$ 14.51	\$ 96.26	\$ 64.42	
7	DS1 with test equipment - Disconnect		\$ 22.84	\$ 19.11	
1	DS3	\$ 30.08	\$ 54.98	\$ 42.90	
1	<b>Mechanized UNE Service Order Charge</b>	None	\$ 5.00	None	
	<b>Maintenance of Service Charges</b>				
4	Basic Time - per half hour	None	\$ 30.93	\$ 21.32	MVV
4	Overtime - per half hour	None	\$ 36.35	\$ 26.73	MVV
4	Premium Time - per half hour	None	\$ 41.77	\$ 32.15	MVV
	<b>Time and Materials Charges</b>				
4	Basic Time - per half hour	None	\$ 30.93	\$ 21.32	ALK, ALT, ALH
4	Overtime - per half hour	None	\$ 36.35	\$ 26.73	ALK, ALT, ALH
4	Premium Time - per half hour	None	\$ 41.77	\$ 32.15	ALK, ALT, ALH
	<b>Nonproductive Dispatch Charges</b>				
4	Basic Time - per half hour	None	\$ 30.93	\$ 21.32	
4	Overtime - per half hour	None	\$ 36.35	\$ 26.73	
4	Premium Time - per half hour	None	\$ 41.77	\$ 32.15	
	<b>Miscellaneous</b>				
2	Performance Data	ICB	ICB	ICB	
2	Special Request Processing	ICB	ICB	ICB	
	<b>BCR</b>				
4	Per local message	\$ 0.08	None	None	Not Applicable
4	Per interstate local message	\$ 0.050	None	None	Not Applicable
	<b>Clearinghouse</b>				
4	Per originating message	\$ 0.02	None	None	Not Applicable
4	Per end user message billed	\$ 0.05	None	None	Not Applicable
	<b>Recording</b>				
4	Recording/Access Usage Record	\$0.00	None	None	

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Attachment 30 Pricing Schedule  
080905

Schedule of Prices				Nonrecurring Rate		Nonrecurring Rate		USOC	
NOTE	Service	Monthly Recurring	First	Additional					
<b>Network Interface Device</b>									
1	Disconnect Loop from Inside wiring, per NID	None	\$	23.00	\$	14.32		NRBND	
4	Assembly and Editing per Message	\$0.00		None		None			
4	Rating per Message	\$0.00		None		None			
4	Message Processing per Message	\$0.00		None		None			
4	Provision of Message Detail per record	\$0.00		None		None			
4	Source Info Provided per record furnished - meet point billing applicable	\$0.00		None		None			
4	Source Info Provided per record furnished - meet point billing not applicable	\$0.00		None		None			
<b>Hosting</b>									
4	Full Status RAO Company - Hosting Company Network per billable msg	\$ 0.0020		None		None		Not Applicable	
4	Full Status RAO Company - Nat'l CMDS Network per billable msg	\$ 0.0050		None		None		Not Applicable	
4	Non-Full Status RAO Company - Hosting Company Network per billable msg	\$ 0.0100		None		None		Not Applicable	
4	Non-Full Status RAO Company - Nat'l CMDS Network per billable msg	\$ 0.0070		None		None		Not Applicable	
4	Non-Full Status RAO Company - Delivery per record charge per billable msg.	\$ 0.0030		None		None		Not Applicable	
<b>E911</b>									
4	Feature per 1000 lines - ANI to SWBT PSAP	\$ 10.00	\$	80.00		None			
4	Feature per 1000 lines - ANI to Non-SWBT PSAP	\$ 10.00	\$	80.00		None			
4	Feature per 1000 lines - ANI and Selective Routing to SWBT PSAP	\$ 51.60	\$	85.00		None			
4	Feature per 1000 lines - ANI and Selective Routing to Non-SWBT PSAP	\$ 51.60	\$	85.00		None			
4	Feature per 1000 lines - ANI and ALI to SWBT PSAP	\$ 83.60	\$	85.00		None			
4	Feature per 1000 lines - ANI and ALI to Non-SWBT PSAP	\$ 83.60	\$	85.00		None			
4	Feature per 1000 lines - ANI, SR and ALI to SWBT PSAP	\$ 83.60	\$	85.00		None			
4	Feature per 1000 lines - ANI, SR and ALI to Non-SWBT PSAP	\$ 83.60	\$	85.00		None			
4	Trunk Charge per channel	\$ 58.00	\$	170.00		None			
<b>INTERCARRIER COMPENSATION</b>									
The following rates are applicable for Section 251(b)(5) Traffic if									
<b>Option 1 is elected:</b>									
<b>End Office Switching</b>									
1A	Zone 1 Urban (STL, KS)	\$ 0.001620		none		none			
1A	Zone 2 Suburban	\$ 0.001949		none		none			
1A	Zone 3 Rural	\$ 0.002807		none		none			
1A	Zone 4 Urban Springfield	\$ 0.002391		none		none			
<b>Tandem Switching</b>									
1A	Duration charge, per MOU	\$ 0.001231		None		None			
<b>Tandem Transport Termination</b>									

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Schedule of Prices						
NOTE	Service	Monthly Recurring	Nonrecurring Rate First	Nonrecurring Rate Additional	USOC	
	Network Interface Device					
1	Disconnect Loop from inside wiring, per NID	None	\$ 23.00	\$ 14.32	NRBND	
1A	Termination MOU Zone 1	\$ 0.000155	None	None		
1A	Termination MOU Zone 2	\$ 0.000232	None	None		
1A	Termination MOU Zone 3	\$ 0.000246	None	None		
1A	Termination MOU Zone 4	\$ 0.000132	None	None		
1A	Termination MOU Interzone	\$ 0.000271	None	None		
	Tandem Transport Facility Mileage					
1A	Facility per Mile, per MOU Zone 1	\$ 0.0000016	None	None		
1A	Facility per Mile, per MOU Zone 2	\$ 0.0000057	None	None		
1A	Facility per Mile, per MOU Zone 3	\$ 0.0000117	None	None		
1A	Facility per Mile, per MOU Zone 4	\$ 0.0000008	None	None		
1A	Facility per Mile, per MOU Interzone	\$ 0.0000030	None	None		
	Rate for Presumed ISP-Bound Traffic as per FCC 01-131	\$ 0.0007	None	None		
	The following rates are applicable for Section 251(b)(5) Traffic and ISP-Bound Traffic if Option 2 is elected:					
1A	Rate for All ISP-Bound and Section 251(b)(5) Traffic as per FCC 01-131, per MOU	\$ 0.0007	None	None		
	The following rates are applicable for In-Balance Section 251(b)(5) Traffic and ISP-Bound Traffic if Option 3 (Long Term Bill and Keep) is elected:					
	End Office Switching					
1A	Zone 1 Urban (STL, KS)	\$0.00	none	none		
1A	Zone 2 Suburban	\$0.00	none	none		
1A	Zone 3 Rural	\$0.00	none	none		
1A	Zone 4 Urban Springfield	\$0.00	none	none		
	Tandem Switching					
1A	Duration charge, per MOU	\$0.00	None	None		
	Tandem Transport Termination					
1A	Termination MOU Zone 1	\$0.00	None	None		
1A	Termination MOU Zone 2	\$0.00	None	None		
1A	Termination MOU Zone 3	\$0.00	None	None		
1A	Termination MOU Zone 4	\$0.00	None	None		
1A	Termination MOU Interzone	\$0.00	None	None		

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	Network Interface Device				
1	Disconnect Loop from inside wiring, per NID	None	\$ 23.00	\$ 14.32	NRBND
	<b>Tandem Transport Facility Mileage</b>				
1A	Facility per Mile, per MOU Zone 1	\$0.00	None	None	
1A	Facility per Mile, per MOU Zone 2	\$0.00	None	None	
1A	Facility per Mile, per MOU Zone 3	\$0.00	None	None	
1A	Facility per Mile, per MOU Zone 4	\$0.00	None	None	
1A	Facility per Mile, per MOU Interzone	\$0.00	None	None	
	<b>Rate for Presumed ISP-Bound Traffic as per FCC 01-131</b>	\$0.00	None	None	
	<b>Transit Traffic Compensatsion</b>				
	Transit Rate per MOU	\$0.000960	None	None	
	<b>Poles, Ducts, and Conduit</b>				
1	Pole Attachment per pole per year	\$ 2.35	None	None	
1	Conduit Space, per duct foot per year	\$ 0.40	None	None	
1	Inner Duct, per duct foot per year	\$ 0.205	None	None	
	<b>Conversion Order Charges for Resold Services</b>				
1	Mechanized Simple	None	\$ 5.00	None	
1	Mechanized Complex	None	\$ 5.00	None	
1	Simple Manual	None	\$ 5.00	None	
1	Complex Manual	None	\$ 5.00	None	
2	<b>NXX Migration per NXX</b>	None	\$ 10,934.02	None	
	* Includes NRC for STP port termination, signaling point code and global title translation				
1.	Permanent TELRIC Based rates from final Missouri Commission order in TO-97-40				
1A.	Permanent TELRIC based rates from Final Missouri Commission order in TO-97-40, Less Voluntary reductions				
1B.	Permanent TELRIC based rates from Final Missouri Commission order in TO-97-40 as ordered by the Missouri Commission in TO-2001-438				
2.	Established by the Missouri Commission in TO-2001-438 to replace interim rates from TO-98-115				
3.	Established by the Missouri Commission in TO-2001-438 to replace interim rates from Texas				
3A.	Rate from Texas				
4.	Missouri Commission adopted rate in TO-99-227 based on Missouri Tariff rates and or taken from SWBT/CLEC Missouri				

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Schedule of Prices					Nonrecurring Rate		Nonrecurring Rate		USOC	
NOTE	Service	Monthly Recurring	Nonrecurring Rate First	Nonrecurring Rate Additional						
	Network Interface Device									
1	Disconnect Loop from inside wiring, per NID	None	\$ 23.00	\$ 14.32					NRBND	
Interconnection Agreements filed with and approved by the Missouri Commission										
5.	Missouri Commission adopted rate in TO-99-227 (Texas tariff based rate)									
6.	Rates are zero until October 7th, 2002									
7.	New rate as ordered in TO-2001-438									
<p>The Parties acknowledge and agree that, subject to the terms and conditions stated herein, SBC Missouri will provide certain arbitrated rates, terms and conditions set forth in the Appendix Pricing UNE, Schedule of Prices, of this agreement based upon statutes, orders, rules and/or regulations issued by federal and state legislatures, courts, and/or regulatory agencies, specifically including, but not limited to, the Missouri Public Service Commission's Order in the Consolidated Arbitration, Docket Nos. TO-97-40/TO-97-67, TO-98-115. These statutes, orders, rules and regulations are the subject of various current appeals, and subsequent appeals may also be taken from those statutes, orders, rules and regulations. The Parties recognize and agree that, in the event of any amendment of the Telecommunications Act of 1996, or any administrative, regulatory, legislative or judicial order, rule, opinion or other legal action, (collectively, "legal actions") which revises or modifies the Parties' rights and/or obligations pertaining to any matters contained in this Interconnection Agreement ("a subsequent development"), including any action invalidating or modifying the Interconnection Agreement approved in Docket TO-97-67 and TO-98-115, the relevant provisions of this Agreement cited above shall be deemed to be automatically modified, amended or conformed to be consistent with such subsequent development. By executing this document, neither Party is waiving its rights to contest the validity of any law, rule, court or regulatory decision or order or other requirement that specific provisions be contained in this contract, nor is any Party waiving its right to argue in the future that any law, rule, court or regulatory decision or other requirement should be revised, eliminated or modified. In no event shall SBC Missouri be obligated to provide such rates, terms and conditions beyond the period of time SBC Missouri is obligated to provide such rates, terms and conditions to the Party who originally arbitrated such provisions.</p>										

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Attachment 30 Pricing Schedule  
080905

Schedule of Prices					Nonrecurring Rate		Nonrecurring Rate		USOC	
NOTE	Network Interface Device	Service	Monthly Recurring	First	Additional					
1	Disconnect Loop from inside wiring, per NID		None	\$ 23.00	\$ 14.32				NRBND	NA
10	<b>VERTICAL SERVICES</b>									NA
11	Auto Redial			19.20%	19.20%				NA	NA
12	Call Blocker			19.20%	19.20%				NA	NA
13	Call Forwarding			19.20%	19.20%				NA	NA
14	Call Forwarding - Busy Line			19.20%	19.20%				NA	NA
15	Call Forwarding - Busy Line/Don't Answer			19.20%	19.20%				NA	NA
16	Call Forwarding - Don't Answer			19.20%	19.20%				NA	NA
17	Call Return			19.20%	19.20%				NA	NA
18	Call Trace			19.20%	19.20%				NA	NA
19	Call Waiting			19.20%	19.20%				NA	NA
20	Calling Name			19.20%	19.20%				NA	NA
21	Calling Number			19.20%	19.20%				NA	NA
22	ComCall@			19.20%	19.20%				NA	NA
23	Personalized Ring (1 dependent number)			19.20%	19.20%				NA	NA
24	Personalized Ring (2 dependent numbers - 1st number)			19.20%	19.20%				NA	NA
25	Personalized Ring (2 dependent numbers - 2nd number)			19.20%	19.20%				NA	NA
26	Priority Call			19.20%	19.20%				NA	NA
27	Remote Access to Call Forwarding			19.20%	19.20%				NA	NA
28	Selective Call Forwarding			19.20%	19.20%				NA	NA
29	Simultaneous Call Forwarding			19.20%	19.20%				NA	NA
30	Speed Calling 8			19.20%	19.20%				NA	NA
31	Speed Calling 30			19.20%	19.20%				NA	NA
32	Three Way Calling			19.20%	19.20%				NA	NA
33									NA	NA
34	<b>DID</b>								NA	NA
35	DID (First Block of 100 - Category 1)			19.20%	19.20%				NA	NA
36	DID (First Block of 10 - Category 1)			19.20%	19.20%				NA	NA
37	DID (Ea. adl. block of 10 after first 10 - Category 1)			19.20%	19.20%				NA	NA
38	DID (Ea. adl. block of 100 after first 100 - Category 2)			19.20%	19.20%				NA	NA
39	DID (Ea. adl. block of 10 assigned over 1st 100 - Category 2)			19.20%	19.20%				NA	NA
40	DID (with Multifrequency)			19.20%	19.20%				NA	NA
41	DID (with Dual-Tone Multifrequency)			19.20%	19.20%				NA	NA
42	DID (1st 10 Trunks or access lines)			19.20%	19.20%				NA	NA
43	DID (11th thru 50th trunk or network access line)			19.20%	19.20%				NA	NA
44	DID (51st trunk or network access line)			19.20%	19.20%				NA	NA
45									NA	NA



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Attachment 30 Pricing Schedule  
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Schedule of Prices					Nonrecurring Rate		Nonrecurring Rate		USOC	
NOTE	Network Interface Device	Service	Monthly Recurring	First	Additional					
1	Disconnect Loop from Inside wiring, per NID		None	\$ 23.00	\$ 14.32				NRBND	
46	<b>TRUNKS</b>								NA	
47	Analog Trunks			19.20%	19.20%				NA	
48	Digital Trunks			19.20%	19.20%				NA	
49									NA	
50	<b>AIN</b>								NA	
51	Area Wide Networking			19.20%	19.20%				NA	
52	Disaster Routing Service			19.20%	19.20%				NA	
53	Intelligent Redirectsm			19.20%	19.20%				NA	
54	Intellinumber			19.20%	19.20%				NA	
55	Positive ID			19.20%	19.20%				NA	
56									NA	
57	<b>OTHER</b>								NA	
58	Bundled Telecommunications Services (e.g., the Works)			19.20%	19.20%				NA	
59	Customer Alerting Enablement			19.20%	19.20%				NA	
60	Grandfathered Services			19.20%	19.20%				NA	
61	Hot Line			19.20%	19.20%				NA	
62	Hunting			19.20%	19.20%				NA	
63	Local Operator Assistance Service			13.91%	13.91%				NA	
64	Night Number associated with Telephone Number			19.20%	19.20%				NA	
65	Night Number associated with a Terminal			19.20%	19.20%				NA	
66	Promotions (Greater than 90 days)			19.20%	19.20%				NA	
67	Preferred Number Service			19.20%	19.20%				NA	
68	Telebranch®			19.20%	19.20%				NA	
69	TouchTone			19.20%	19.20%				NA	
70	Voice Dial			19.20%	19.20%				NA	
71	Warm Line			19.20%	19.20%				NA	
72									NA	
73	<b>Data Services</b>								NA	
74	Gigabit Ethernet Metropolitan Area Network (GigaMAN )			19.20%	19.20%				NA	
75	PBX Trunks			19.20%	19.20%				NA	
76	Mult-Service Optical Network (MON )			19.20%	19.20%				NA	
77	OCn-PTP			19.20%	19.20%				NA	
78	DS3			19.20%	19.20%				NA	
79									NA	
80	<b>ISDN</b>								NA	
81	Diglinesm (ISDN BRI)			19.20%	19.20%				NA	

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Schedule of Prices		Monthly Recurring	Nonrecurring Rate		Nonrecurring Rate Additional	USOC
NOTE	Service		First			
	Network Interface Device					
1	Disconnect Loop from inside wiring, per NID	None	\$ 23.00	\$ 14.32	NRBND	
82	Select Video Plus®		19.20%	19.20%	NA	
83	Smart Trunksm (ISDN PRI)		19.20%	19.20%	NA	
84	SuperTrunk		19.20%	19.20%	NA	
85					NA	
86	TOLL				NA	
87	IntraLATA MTS		19.20%	19.20%	NA	
88	MaxiMizer 800®		19.20%	19.20%	NA	
89	OutWATS		19.20%	19.20%	NA	
90	800 Service		19.20%	19.20%	NA	
91					NA	
92	OPTIONAL TOLL CALLING PLANS				NA	
93	1+ SAVERsm		19.20%	19.20%	NA	
94	1+SAVER Direct		19.20%	19.20%	NA	
95	Community Optional Saver		19.20%	19.20%	NA	
96	Outstate Calling Area Service		19.20%	19.20%	NA	
97					NA	
98	PLEXAR®				NA	
99	Plexar I®		19.20%	19.20%	NA	
100	Plexar II®		19.20%	19.20%	NA	
101	Plexar Custom®		19.20%	19.20%	NA	
102					NA	
103	PRIVATE LINE				NA	
104	Analog Private Lines		19.20%	19.20%	NA	
105	Business Video Service		19.20%	19.20%	NA	
106	Digital Loop Service		19.20%	19.20%	NA	
107	DOVLink		19.20%	19.20%	NA	
108	Foreign Exchange Service		19.20%	19.20%	NA	
109	Foreign Serving Office		19.20%	19.20%	NA	
110	Frame Relay		19.20%	19.20%	NA	
111	Group Alerting Services		19.20%	19.20%	NA	
112	MegaLink II®		19.20%	19.20%	NA	
113	MegaLink III®		19.20%	19.20%	NA	
114	MicroLink I®		19.20%	19.20%	NA	
115	MicroLink II®		19.20%	19.20%	NA	
116	MultiPoint Video		19.20%	19.20%	NA	
117	Service Loop Facility Modification Service		19.20%	19.20%	NA	



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	Network Interface Device					
1	Disconnect Loop from inside wiring, per NID	None	\$ 23.00	\$ 14.32	NRBND	
118					NA	
119					NA	
120	<b>RESIDENCE</b>		<b>RESALE DISCOUNTS</b>		NA	
121	<b>LOCAL EXCHANGE SERVICE</b>		<b>RECURRING</b>	<b>NON-RECURRING</b>	NA	
122	Life Line and Link Up America Services		19.20%	19.20%	NA	
123	Residence 1 Party		19.20%	19.20%	NA	
124	Residence Measured				NA	
125					NA	
126	<b>EXPANDED LOCAL CALLING</b>				NA	
127	Mandatory EAS		19.20%	19.20%	NA	
128	Optional Metropolitan Calling Area		19.20%	19.20%	NA	
129					NA	
130	<b>VERTICAL SERVICES</b>				NA	
131	Auto Redial		19.20%	19.20%	NA	
132	Call Blocker		19.20%	19.20%	NA	
133	Call Forwarding		19.20%	19.20%	NA	
134	Call Forwarding - Busy Line		19.20%	19.20%	NA	
135	Call Forwarding - Busy Line/Don't Answer		19.20%	19.20%	NA	
136	Call Forwarding - Don't Answer		19.20%	19.20%	NA	
137	Call Return		19.20%	19.20%	NA	
138	Call Trace		19.20%	19.20%	NA	
139	Call Waiting		19.20%	19.20%	NA	
140	Calling Name		19.20%	19.20%	NA	
141	Calling Number		19.20%	19.20%	NA	
142	ComCall®		19.20%	19.20%	NA	
143	Personalized Ring (1 dependent number)		19.20%	19.20%	NA	
144	Personalized Ring (2 dependent numbers - 1st number)		19.20%	19.20%	NA	
145	Personalized Ring (2 dependent numbers - 2nd number)		19.20%	19.20%	NA	
146	Priority Call		19.20%	19.20%	NA	
147	Remote Access to Call Forwarding		19.20%	19.20%	NA	
148	Selective Call Forwarding		19.20%	19.20%	NA	
149	Simultaneous Call Forwarding		19.20%	19.20%	NA	
150	Speed Calling 8		19.20%	19.20%	NA	
151	Three Way Calling		19.20%	19.20%	NA	
152					NA	

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NOTE	Network Interface Device	Service	Monthly Recurring	First	Additional	Additional	First	Additional	USOC	USOC
1	Disconnect Loop from inside wiring, per NID		None	\$ 23.00	\$ 14.32				NRBND	NRBND
153	ISDN								NA	NA
154	Digiline			19.20%	19.20%				NA	NA
155									NA	NA
156	OTHER								NA	NA
157	Bundled Telecommunications Services (e.g., the works			19.20%	19.20%				NA	NA
158	Customer Alerting Enablement			19.20%	19.20%				NA	NA
159	Grandfathered Services			19.20%	19.20%				NA	NA
160	Hot Line			19.20%	19.20%				NA	NA
161	Promotions (Greater than 90 days)			19.20%	19.20%				NA	NA
162	Preferred Number Service			19.20%	19.20%				NA	NA
163	TouchTone			19.20%	19.20%				NA	NA
164	Voice Dial			19.20%	19.20%				NA	NA
165	Warm Line			19.20%	19.20%				NA	NA
166									NA	NA
167									NA	NA
168	OTHER (Resale)			RECURRING	NON-RECURRING				NA	NA
169									NA	NA
170	DIRECTORY ASSISTANCE SERVICES			13.91%	13.91%				NA	NA
171	Nationwide Listing Services (NLS)			13.91%	13.91%				NA	NA
172									NA	NA
173	TOLL								NA	NA
174	Home 800sm			19.20%	19.20%				NA	NA
175	IntraLATA MTS			19.20%	19.20%				NA	NA
176									NA	NA
177	OPTIONAL TOLL CALLING PLANS								NA	NA
178	1+ SAVERsm			19.20%	19.20%				NA	NA
179	1+SAVER Direct			19.20%	19.20%				NA	NA
180	Community Optional Saver			19.20%	19.20%				NA	NA
181	Outstate Calling Area Service			19.20%	19.20%				NA	NA
182	900 Call Restriction			19.20%	19.20%				NA	NA
183	Access Services			0%	0%				NA	NA
184	Additional Directory Listings			19.20%	19.20%				NA	NA
185	Bill Plus			5%	5%				NA	NA
186	Company Initiated Suspension Service			0%	0%				NA	NA
187	Directory Assistance Services			13.91%	13.91%				NA	NA

Schedule of Prices				Nonrecurring Rate		Nonrecurring Rate		USOC	
NOTE	Service	Monthly Recurring	First	Additional					
Network Interface Device									
1	Disconnect Loop from inside wiring, per NID	None	\$	23.00	\$	14.32	NRBND		
188	Connections with Terminal Equipment and Communications Equipment			0%		0%	NA		
189	Consolidated Billing			5%		5%	NA		
190	Construction Charges			0%		0%	NA		
191	Customer Initiated Suspension Service			0%		0%	NA		
192	Exchange Interconnection Service			0%		0%	NA		
193	Operator Services		13.91%	13.91%		13.91%	NA		
194	Local Operator Assistance Service		13.91%	13.91%		13.91%	NA		
195	Maintenance of Service Charges		0%	0%		0%	NA		
196	Prepaid Calling Cards		19.20%	19.20%		19.20%	NA		
197	Telecommunications Service Priority Systems		0%	0%		0%	NA		
198	Toll Billing Exception (Billed Number Screen)		19.20%	19.20%		19.20%	NA		
199	Toll Restriction		19.20%	19.20%		19.20%	NA		
200	Wireless Carrier Interconnection Services		0%	0%		0%	NA		
201							NA		
202	Electronic Billing Information Data (daily usage) per message		\$	0.003		NA	NA		
203									
204	Simple conversion charge per billable number		NA	25.00	\$		NA		
205	Electronic conversion orders per billable number		NA	5.00	\$		NA		
206	Complex conversion orders per billable number		NA	125.00	\$		NA		
207									
208	SBC Missouri transmittal of CLEC end-user listing to 3rd party pub, per occurrence, per dir publisher		NA	100.00	\$		NA		
209									
210									
211	OS/DA								
212	Branding - Resellers								
213	- Initial Load	NRBDG	NA	\$1,800.00			NA		
214	- Subsequent Load	NRBDG	NA	\$1,800.00			NA		
215	- Per Call	ZZUCB	\$0.025	NA			NA		
216	External Rater - Resellers								
217	- Initial Load	NRBDL	NA	\$2,200.00			NA		
218	- Subsequent Load	NRBDM	NA	\$1,000.00			NA		

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**These rates are interim per the Missouri's PSC's July 11, 2005 Arbitration Order".**

**(These rates are Interim per Commission Order (Dkt. TO-2005-0336))**

UNE/Service	MONTHLY RATE	Nonrecurring Rate First	Nonrecurring Rate Additional
<b>Loops</b>			
4W Digital Zone 1	\$ 104.72	\$ 117.84	\$ 46.52
4W Digital Zone 2	\$ 109.77	\$ 117.84	\$ 46.52
4W Digital Zone 3	\$ 111.87	\$ 117.84	\$ 46.52
4W Digital Zone 4	\$ 104.94	\$ 117.84	\$ 46.52
<b>Loop Cross Connects (with testing unless otherwise noted)</b>			
Digital Loop to Collo 4W	\$10.35	\$51.78	\$39.28
Digital Loop to Collo 4W w/o testing	None	\$33.40	\$32.86
DS3 Loop Crossconnect	\$34.59	\$63.23	\$48.40
Digital Loop to Switch Port 4W	\$8.64	\$43.22	\$43.22
<b>Local Switching</b>			
Standard/Per Orig. or Term. MOU (excluding port) - Zone 1	\$ 0.0016200		
Standard/Per Orig. or Term. MOU (excluding port) - Zone 2	\$ 0.0019490		
Standard/Per Orig. or Term. MOU (excluding port) - Zone 3	\$ 0.0028070		
Standard/Per Orig. or Term. MOU (excluding port) - Zone 4	\$ 0.0023910		
<b>Customized Routing UNE AIN</b>			
Customized Routing Per Originating Query	\$ 0.004384		None
CLEC order for Customized Routing per switch	None	\$ 6.57	None
Setup MARCH RPM and AIN Tables per CLEC per switch	None	\$ 80.51	None
<b>POTS</b>			
POTS Translations per 5ESS office	None	\$ 24.84	None
POTS Translations per DMS100 office	None	\$ 132.86	None
POTS Line Translations for all technologies per line	None	\$ 0.29	None
<b>DID</b>			
Translations per 1st DID number - 5ESS	None	\$ 24.83	None
Translations per Addl. DID number - 5ESS	None	\$ 12.41	None
Translations per 1st DID number - DMS100	None	\$ 8.69	None
Translations per Addl. DID number - DMS100	None	\$ 4.97	None
<b>SHARED COST FOR ALL AIN SERVICES</b>			
AIN setup translations per office - 5ESS	None	\$ 43.46	None
AIN setup translations per office - DMS100	None	\$ 360.09	None
<b>POTS</b>			
POTS Translations per 5ESS office	None	\$ 24.84	None
POTS Translations per DMS100 office	None	\$ 132.86	None
POTS Line Translations for all technologies per line	None	\$ 0.29	None
<b>DID</b>			
Translations per 1st DID number - 5ESS	None	\$ 12.41	None
Translations per Addl. DID number - 5ESS	None	\$ 12.41	None
Translations per 1st DID number - DMS100	None	\$ 8.69	None
Translations per Addl. DID number - DMS100	None	\$ 4.97	None

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<b>Ports</b>			
Analog Line Port Zone 1	\$ 2.74	\$ 2.27	\$ 2.27
Analog Line Port Zone 2	\$ 2.87	\$ 2.27	\$ 2.27
Analog Line Port Zone 3	\$ 3.47	\$ 2.27	\$ 2.27
Analog Line Port Zone 4	\$ 3.25	\$ 2.27	\$ 2.27
BRI Line Port Zone 1	\$ 6.56	\$ 6.36	\$ 4.53
BRI Line Port Zone 2	\$ 6.56	\$ 6.36	\$ 4.53
BRI Line Port Zone 3	\$ 6.56	\$ 6.36	\$ 4.53
BRI Line Port Zone 4	\$ 6.56	\$ 6.36	\$ 4.53
PRI Trunk Port Zone 1	\$ 400.00	\$ 2,000.00	\$ 2,000.00
PRI Trunk Port Zone 2	\$ 400.00	\$ 2,000.00	\$ 2,000.00
PRI Trunk Port Zone 3	\$ 400.00	\$ 2,000.00	\$ 2,000.00
PRI Trunk Port Zone 4	\$ 400.00	\$ 2,000.00	\$ 2,000.00
Analog DID Trunk Port - Zone 1	\$ 14.55	\$ 51.04	\$ 51.04
Analog DID Trunk Port - Zone 2	\$ 15.45	\$ 53.10	\$ 53.10
Analog DID Trunk Port - Zone 3	\$ 11.60	\$ 51.04	\$ 51.04
Analog DID Trunk Port - Zone 4	\$ 16.12	\$ 51.04	\$ 51.04
DS1 Trunk Port Zone 1	\$ 200.00	\$ 150.00	\$ 150.00
DS1 Trunk Port Zone 2	\$ 200.00	\$ 150.00	\$ 150.00
DS1 Trunk Port Zone 3	\$ 200.00	\$ 150.00	\$ 150.00
DS1 Trunk Port Zone 4	\$ 200.00	\$ 150.00	\$ 150.00
<b>Feature Activation per Analog Port Type</b>			
Call Waiting	None	\$0.00	None
Call Forwarding Variable	None	\$0.00	None
Call Forwarding Busy Line	None	\$0.00	None
Call Forwarding Don't Answer	None	\$0.00	None
Three-Way Calling	None	\$0.00	None
Speed Calling 8	None	\$0.00	None
Speed Calling 30	None	\$0.00	None
Auto Callback/Auto Redial	None	\$0.00	None
Distinctive Ring/Priority Call	None	\$0.00	None
Selective Call Rejection/Call Blocker	None	\$0.00	None
Auto Recall/Call Return	None	\$0.00	None
Selective Call Forwarding	None	\$0.00	None
Calling # Delivery	None	\$0.00	None
CNAM Delivery	None	\$0.00	None
Calling Number/Name Blocking	None	\$0.00	None
Anonymous Call Rejection	None	\$0.00	None
<b>Feature Activation per analog arrangement</b>			
Personalized Ring	None	\$0.20	None
Hunting Arrangement	None	\$0.29	None
<b>Feature Activation per successful occurrence</b>			
CSV/CSD per B channel - Connect	None	\$ 0.59	None
CSV/CSD per B channel - Disconnect	None	\$ 0.59	None
Basic EKTS per B channel - Connect	None	\$ 0.59	None
Basic EKTS per B channel - Disconnect	None	\$ 0.59	None
CACH EKTS per B channel - Connect	None	\$ 0.59	None
CACH EKTS per B channel - Disconnect	None	\$ 0.59	None
<b>Analog DID Trunk Port</b>			
DID #s - Initial 100 #s	None	\$ 130.21	\$ 11.23
DID #s - Initial 10 #s	None	\$ 123.65	\$ 5.60
<b>Analog Port Features</b>			
Standard feature initialization per analog port	None	\$ 1.21	None

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Auto Callback Calling/Business Group Callback	None	\$	1.21	None
Call Forwarding Variable/ Business Group Call Forwarding Variable	None	\$	1.21	None
Call Forwarding Busy Line	None	\$	1.21	None
Call Forwarding Don't Answer	None	\$	1.21	None
Call Hold	None	\$	1.21	None
Call Pickup	None	\$	1.21	None
Call Transfer - All Calls	None	\$	1.21	None
Call Waiting - Intragroup/Business Call Forwarding Var.	None	\$	1.21	None
Call Waiting - Orig.	None	\$	1.21	None
Call Waiting - Term.	None	\$	1.21	None
Class of Service Restr. - Fully	None	\$	1.21	None
Class of Service Restr. - Semi	None	\$	1.21	None
Class of Service Restr. - Toll	None	\$	1.21	None
Consult. Hold	None	\$	1.21	None
Dial Call Waiting	None	\$	1.21	None
Directed Call Pickup - Non Barge in	None	\$	1.21	None
Directed Call Pickup - With Barge in	None	\$	1.21	None
Distinctive Ring and Call Waiting Tone	None	\$	1.21	None
Hunting Arrgmt - Basic	None	\$	3.55	None
Hunting Arrgmt - Circular	None	\$	3.55	None
Speed Calling Personal	None	\$	1.21	None
Three Way Calling	None	\$	1.21	None
Voice/Data Protection	None	\$	1.21	None
<b>ISDN (BRI) Port Features</b>				
CSV per B channel	None	\$	0.59	None
CSD per B channel	None	\$	0.59	None
Standard feature initialization per ISDN BRI port	None	\$	1.21	None
Add'l Call Offering for CSV	None	\$	1.21	None
Call Forwarding Busy Line	None	\$	1.21	None
Call Forwarding Don't Answer	None	\$	1.21	None
Call Forwarding Variable	None	\$	1.21	None
Call Hold	None	\$	1.21	None
Call Pickup	None	\$	1.21	None
Call Transfer - All Calls	None	\$	1.21	None
Class of Service Restr. - Fully	None	\$	1.21	None
Class of Service Restr. - Semi	None	\$	1.21	None
Class of Service Restr. - Toll	None	\$	1.21	None
Consult. Hold	None	\$	1.21	None
Dial Call Waiting	None	\$	1.21	None
Directed Call Pickup - Non Barge in	None	\$	1.21	None
Directed Call Pickup - With Barge in	None	\$	1.21	None
Distinctive Ringing	None	\$	1.21	None
Hunting Arrgmt - Basic	None	\$	3.55	None
Hunting Arrgmt - Circular	None	\$	3.55	None
Speed Calling Personal	None	\$	1.21	None
Three Way Calling	None	\$	1.21	None
<b>ISDN (PRI) Port Features</b>				
Backup D Channel	None	\$	200.00	\$ 200.00
Calling number Delivery	\$ 50.00	\$	50.00	\$ 50.00
Dynamic Channel Allocation	None	\$	150.00	\$ 150.00
<b>Tandem Switching</b>				
Per MOU per call	\$ 0.001231		None	None
<b>Blended Transport</b>				
Zone1 Urban (STL, KS)	\$ 0.000535		none	none



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Zone2 Suburban	\$ 0.000641		none	none
Zone3 Rural	\$ 0.000697		none	none
Zone4 Urban Springfield	\$ 0.000507		none	none
Interzone	\$ 0.000661		none	none
<b>Common Transport</b>				
Termination MOU Zone 1	\$ 0.000155		None	None
Termination MOU Zone 2	\$ 0.000232		None	None
Termination MOU Zone 3	\$ 0.000246		None	None
Termination MOU Zone 4	\$ 0.000132		None	None
Termination MOU Interzone	\$ 0.000271		None	None
Facility Mile MOU Zone 1	\$ 0.0000016		None	None
Facility Mile MOU Zone 2	\$ 0.0000057		None	None
Facility Mile MOU Zone 3	\$ 0.0000117		None	None
Facility Mile MOU Zone 4	\$ 0.0000008		None	None
Facility Mile MOU Interzone	\$ 0.0000030		None	None
<b>SS7 Links - Cross Connect</b>				
STP to Collo Cage - DS0 (Zones 1,2,3&4) - Install	\$ 95.37	\$ 158.91		\$ 151.15
STP to Collo Cage - DS0 (Zones 1,2,3&4) - Disconnect		\$ 16.24		\$ 11.68
STP to Collo Cage - DS1(Zones 1,2,3 & 4) - Install	\$ 81.44	\$ 154.57		\$ 147.06
STP to Collo Cage - DS1(Zones 1,2,3 & 4) - Disconnect		\$ 16.24		\$ 11.68
STP to SWBT TDF - DS0 - Install	\$ 95.37	\$ 158.91		\$ 151.15
STP to SWBT TDF - DS0 - Disconnect		\$ 16.24		\$ 11.68
STP to SWBT DSX Frame - DS1 - Install	\$ 81.44	\$ 154.57		\$ 147.06
STP to SWBT DSX Frame - DS1 - Disconnect		\$ 16.24		\$ 11.68
<b>Unbundled Signaling</b>				
STP Access Connection 1.544 Mbps - Fixed	\$ 23.47			
STP Access Connection 1.544 Mbps - per mile	\$ 0.21			
STP Access Link 56 Kbps per link	\$ 7.19			
STP Access Link 56 Kbps per mile	\$ 0.01			
SS7 Transport per message	\$ 0.00000070			
SS7 Signaling Transport per call	\$ 0.00006			
STP Port per port	\$ 480.61			
Point Code Addition per STP pair	None	\$ 12.57		\$ 12.57
GTT Addition - Simple	None	\$ 1.01		\$ 1.01
GTT Addition - Complex	None	ICB		ICB
<b>Line Information Database - Validation and CNAM</b>				
LIDB Validation Query	\$ 0.014473		None	
CNAM Validation Query (LIDB, CNAM, OLNS)	\$ 0.000884		None	
OLNS Validation Query	\$ 0.000937		None	
Query Transport	\$ 0.000005		None	
Service Order Charge		\$ 108.55		
<b>Toll Free Database per Message/Query</b>				
800 Query - Simple	\$ 0.0002540			
Designated 10-Digit Translation	\$ -			
Call Validation	\$ -			
Call Handling and Destination (Toll-Free-800 Addition)	\$ 0.0000340			
<b>Manual Service Order Type Charges - Unbundled Elements</b>				
New Simple	None	\$ 12.58	None	
New Complex	None	\$ 75.01	None	
Change Simple	None	\$ 4.92	None	
Change Complex	None	\$ 75.01	None	
Record Simple	None	\$ 6.29	None	

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Record Complex	None	\$ 6.29	None	
Disconnect Simple	None	\$ 5.32	None	
Disconnect Complex	None	\$ 27.33	None	
Expedited Simple	None	\$ 12.62	None	
Expedited Complex	None	\$ 12.62	None	
Due Date Change Simple	None	\$ 4.21	None	
Due Date Change Complex	None	\$ 4.21	None	
Cancellation Simple	None	\$ 4.21	None	
Cancellation Complex	None	\$ 4.21	None	
<b>Electronic - UNE Service Order Type Charges</b>				
Electronic - UNE Service Order	None	\$ 2.92	None	
Expedited Simple	None	\$ 6.44	None	
Expedited Complex	None	\$ 6.44	None	
Due Date Change Simple	None	\$ 2.15	None	
Due Date Change Complex	None	\$ 2.15	None	
Cancellation Simple	None	\$ 2.15	None	
Cancellation Complex	None	\$ 2.15	None	
<b>Manual DS1 and ISDN-PRI Service Order Type Charges - Unbundled Elements</b>				
New - Complex	None		\$ 75.00	None
Change - Complex	None		\$ 75.00	None
Record - Complex	None		\$ 75.00	None
Disconnect - Complex	None		\$ 75.00	None
Suspend - Complex	None		\$ 75.00	None
Restore - Complex	None		\$ 75.00	None
Expedited - Complex	None		\$ 75.00	None
Customer Not Ready - Complex	None		\$ 75.00	None
<b>Electronic DS1 and ISDN-PRI UNE Service Order Type Charges</b>				
New - Complex	None		\$ 10.00	None
<b>Dedicated Transport</b>				
DS1 Transport I/O First mile - zone 1	\$ 53.88		\$ 200.60	\$ 135.86
DS1 Transport I/O First mile - zone 2	\$ 81.50		\$ 200.60	\$ 135.86
DS1 Transport I/O First mile - zone 3	\$ 82.35		\$ 200.60	\$ 135.86
DS1 Transport I/O First mile - zone 4	\$ 49.20		\$ 200.60	\$ 135.86
DS1 Transport I/O Additional mile - zone 1	\$ 0.58		\$ 200.60	\$ 135.86
DS1 Transport I/O Additional mile - zone 2	\$ 1.57		\$ 200.60	\$ 135.86
DS1 Transport I/O Additional mile - zone 3	\$ 1.84		\$ 200.60	\$ 135.86
DS1 Transport I/O Additional mile - zone 4	\$ 0.22		\$ 200.60	\$ 135.86
DS1 Interzone First mile	\$ 93.85		\$ 200.60	\$ 135.86
DS1 Interzone - Additional mile	\$ 1.12		\$ 200.60	\$ 135.86
DS 3 Transport I/O First mile - zone 1	\$ 867.15		\$ 195.83	\$ 149.58
DS 3 Transport I/O First mile - zone 2	\$ 1,709.68		\$ 195.83	\$ 149.58
DS 3 Transport I/O First mile - zone 3	\$ 1,920.95		\$ 195.83	\$ 149.58
DS 3 Transport I/O First mile - zone 4	\$ 739.61		\$ 195.83	\$ 149.58
DS 3 Transport I/O Additional mile - zone 1	\$ 14.66		\$ 195.83	\$ 149.58
DS 3 Transport I/O Additional mile - zone 2	\$ 52.91		\$ 195.83	\$ 149.58
DS 3 Transport I/O Additional mile - zone 3	\$ 91.48		\$ 195.83	\$ 149.58
DS 3 Transport I/O Additional mile - zone 4	\$ 18.58		\$ 195.83	\$ 149.58
DS 3 Interzone - First mile	\$ 2,213.47		\$ 195.83	\$ 149.58
DS 3 Interzone - Additional mile	\$ 24.25		\$ 195.83	\$ 149.58
<b>Dark Fiber - Interoffice</b>				
Zone 1 per fiber per foot per month	0.00239775			
Zone 2 per fiber per foot per month	0.0036294			

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Zone 3 per fiber per foot per month	0.0054648				
Zone 4 per fiber per foot per month	0.00239775				
<b>Dedicated Transport Cross Connect</b>					
DS1 with test equipment - Install	\$ 17.64		\$ 111.18		\$ 74.42
DS1 with test equipment - Disconnect			\$ 26.38		\$ 22.07
DS3	\$ 34.59		\$ 63.23		\$ 49.34
<b>Multiplexing</b>					
DS3 to DS1 - Install	\$ 502.68	\$ 232.04	\$ 179.98		
DS3 to DS1 - Disconnect		\$ 51.19	\$ 36.94		

## **ATTACHMENT 7: ORDERING AND PROVISIONING UNBUNDLED NETWORK ELEMENTS**

### **1.0 GENERAL REQUIREMENTS**

- 1.1 SBC MISSOURI will provide pre-order, ordering and provisioning services to CLEC associated with unbundled Network Elements ("UNEs"), pursuant to the requirements set forth in this Attachment 7: Ordering and Provisioning – Unbundled Network Elements. As used herein and in Attachment 6, the terms "Unbundled Network Elements" (whether or not used with initial caps) and "UNEs" include those network elements that are required to be unbundled under Section 251 and those required to be unbundled under Section 271 of the Telecommunications Act.
- 1.2 Charges for the relevant services provided under this Attachment are included in Appendix Pricing UNE – Schedule of Prices to Attachment 6.
- 1.3 CLEC may order, and SBC MISSOURI will fill orders, for Unbundled Network Elements as defined in Attachment 6. Multiple individual UNEs Elements may be requested by CLEC from SBC MISSOURI on a single Local Service Request (LSR) for a specific customer, without the need to have CLEC send an LSR for each UNE Element.
- 1.4 CLEC may order, and SBC MISSOURI will fill orders, for specified combinations of Unbundled Network Elements, as as defined in Attachment 6. Combinations of Unbundled Network Elements may be requested by a CLEC from SBC MISSOURI on a single LSR for a specific customer, without the need to have CLEC send an LSR for each Element. In accordance with the Change Management Process, SBC MISSOURI agrees to provide additional electronic methods for ordering on an LSR without need for a separate ASR as those ordering requirements are developed by the industry standard Ordering and Billing Forum.
- 1.5 For all Unbundled Network Elements and UNE Combinations ordered under this Agreement, SBC MISSOURI will provide pre-order, ordering and provisioning services equal in quality and speed (speed to be measured from the time SBC MISSOURI receives the service order from CLEC) to the services SBC MISSOURI provides to its end users for an equivalent service. When UNEs are ordered in combination or commingled arrangement, for example, loop and switch port, the service must be supported by all the functionalities provided to SBC MISSOURI local exchange service customers. This will include but is not limited to, MLT testing, Dispatch scheduling, and Real time Due Date assignment. The ordering and provisioning to support these services will be provided in an efficient manner which meets the performance metrics SBC MISSOURI achieves when providing the equivalent end user services to an end user.
- 1.6 CLEC and SBC MISSOURI will use two types of orders to establish local service capabilities based upon a UNE architecture:
  - 1.7.1 When CLEC orders an unbundled Local Switch Port, and does not order customized routing, SBC MISSOURI will provide CLEC access to SBC MISSOURI local network elements for the purposes of completing CLEC end user calls without the need for an order for the following Network Elements: Common Transport; Signaling and Call Related databases; and Tandem Switching. CLEC will pay the charges for usage of those elements in accordance with Appendix Pricing UNE – Schedule of Prices.
    - 1.7.1.1 When CLEC utilizes UNE switching, SBC MISSOURI will not delete the associated LIDB database information (except as outlined in Attachment 6, Section 9.4.4.3.1) or–Directory Listings database information unless requested by CLEC. SBC MISSOURI will use a mechanized process to ensure that SBC MISSOURI directory listing, 911, and LIDB information for the end-user is not deleted during the process of converting that customer from service provided by SBC MISSOURI to service provided by a

CLEC. In addition, for directory listings, when CLEC submits local service requests (LSRs) for UNE loop and port combinations "as specified" or for "stand alone" UNE switch ports, CLEC will have the option of whether to populate the LSR Directory Listing ("DL") Form. Under these circumstances, SBC MISSOURI will treat non-submission of the DL Form as instruction to SBC MISSOURI that the CLEC's end-user listing(s) is to remain the same as the listing(s) currently appears in SBC MISSOURI directory listing databases.

1.7.2 Customer Specific unbundled Network Elements are Unbundled Network Elements provided by SBC MISSOURI to CLEC that are used to provide a Telecommunications Service to a single CLEC Customer. Customer Specific Unbundled Network Elements include the Local Loop. Provisioning orders, based upon OBF LSR forms, will be used in ordering and provisioning Customer Specific unbundled Network Elements. SBC MISSOURI agrees that the information exchange will be forms-based using the Local Service Request Form, End User Information Form, Loop Element Form (formerly Loop Service form), Switch Element Form (formerly Port Form) and Access Service Request form developed by the OBF.

1.8 SBC MISSOURI will provide CLEC, upon request and not more than once per quarter, an electronic compare file that will contain the subscriber information stored in the SBC MISSOURI 9-1-1 database for end-user customers served by CLEC through UNE switch ports. CLEC may request that electronic compare files be provided for all of CLEC's UNE switch port customer accounts in MISSOURI (sorted by NPA), or by specific NPA. At CLEC's option, SBC MISSOURI will provide the electronic compare file on diskette, or by e-mail to CLEC. The compare file will be created in accordance with NENA standards on data exchange. Requests for electronic compare files will be processed by SBC MISSOURI within 14 days of receipt of CLEC's request. CLEC will review the electronic compare file(s) for accuracy, and submit any necessary corrections to SBC MISSOURI via the appropriate 911 listing correction process. Should CLEC wish to obtain the 911 compare file more frequently than once per quarter, terms and conditions for such additional access will be mutually agreed by the parties.

## **2.0 ORDERING AND PROVISIONING INTERFACE (RENUMBERED)**

2.1 Pre-order, Ordering and Provisioning requests for Unbundled Network Elements or Lawful Combinations provided by SBC MISSOURI to CLEC will be transmitted to the SBC MISSOURI Local Service Center (LSC). The SBC MISSOURI will respond to CLEC calls with the same level of service that SBC MISSOURI provides to their local exchange customers.

2.2 SBC MISSOURI will provide a Single Point of Contact (SPOC) for all of CLEC's ordering, status inquiries or escalation, contacts (via an 800# to the LSC) between 8 a.m. to 5:30 p.m. (CST) Monday through Friday (except holidays). SBC MISSOURI will respond to emergency requests for after hours provisioning via the LOC 24 hrs/day, 7 days a week.

2.2.1 SBC MISSOURI will provide ordering and provisioning services to CLEC for Unbundled Network Elements Monday through Friday from 8 a.m. to 5:30 p.m. (CST) through the LSC or the LOC as applicable. CLEC may request, at least two business days prior to the requested availability or as otherwise mutually agreed, that SBC MISSOURI provide Saturday, Sunday, holiday, and/or additional out-of-hours (other than Monday through Friday from 8:00 a.m. to 5:30 p.m. (CST),) ordering, and provisioning services. If CLEC requests that SBC MISSOURI perform such services, SBC MISSOURI will quote, within one (1) business day of the request, a cost-based rate for the number of hours and materials estimated for such services. If CLEC accepts SBC MISSOURI' quote, SBC MISSOURI will perform such services to CLEC in the same manner as it does for itself and will bill CLEC for the actual hours worked and materials used.

2.3 SBC MISSOURI will also provide to CLEC a toll free nationwide telephone number to the IS Call Center for issues connected to the electronic system interfaces (operational from 8:00 a.m. to 9:00 p.m. CST, Monday

through Friday) and 8:00 a.m. to 5:00 p.m. (Central Time) Saturday), which will be answered by capable staff trained to answer questions and resolve problems in connection with the electronic interface associated with the provisioning of Unbundled Network Elements. Information Service Call Center (ISCC) help desk function for electronic system interfaces for all off shift hours are covered via on-call pager. These hours of operation will continue to be posted to CLEC OnLine website and are subject to change through the Change Management Process.

**3.0 SBC MISSOURI WILL RECOGNIZE CLEC AS THE CUSTOMER OF RECORD FOR ALL UNBUNDLED NETWORK ELEMENTS ORDERED BY CLEC AND WILL SEND ALL NOTICES, INVOICES AND PERTINENT INFORMATION DIRECTLY TO CLEC.**

3.1 SBC MISSOURI will provide the following to CLEC upon request:

3.1.1 Designed Layout Record Card for designed Unbundled Network Elements;

3.1.2 Where SBC MISSOURI is not the Central Office Code Administrator, to the extent the information is not available to CLEC in the same manner it is available to SBC MISSOURI, SBC MISSOURI will provide copies of notices \_containing information \_ received by SBC MISSOURI to CLEC.

3.2 Each Party will use its best efforts to ensure that all of its representatives who receive inquiries regarding the other Party's services: (i) refer repair inquiries to the other Party at a telephone number provided by that Party (ii) for other inquiries about the other Party's services or products, refer callers to telephone number(s) provided by that Party; and (iii) do not in any way disparage or discriminate against the other Party or its products or services.

3.3 Each Party will work together via the CLEC User Forum to share issues and address concerns regarding processes which impact the Parties. The CLEC User Forum is the primary process for each Party to address non-OSS issues that impact daily business practices of multiple LECs. The Account Manager is the primary contact for each Party to address non-OSS issues that impact the daily business practices for a specified LEC.

3.4 SBC MISSOURI and CLEC will work cooperatively in establishing and implementing practices and procedures regarding fraud and service annoyance handling.

3.5 SBC MISSOURI and CLEC will establish mutually acceptable methods and procedures for handling all misdirected calls from CLEC customers requesting pre-order, ordering or provisioning services. All misdirected calls to SWBT from CLEC customers will be given a recording (or a live statement) directing them to call their local provider. To the extent SBC MISSOURI procedures change such that CLEC customers become identifiable, such customers will be directed to call CLEC at a designated 800 number. CLEC on a reciprocal basis will refer all misdirected calls that CLEC receives from SBC customers to a SBC MISSOURI designated number. CLEC and SBC MISSOURI will agree on the scripts to be used for this purpose.



## **4.0 ORDERING REQUIREMENTS**

- 4.1 Upon CLEC's request through a Suspend/Restore order, SBC MISSOURI will suspend or restore the functionality of any unbundled Switch Port for any CLEC local service customer. In such instances, all unbundled Network Elements provided by SBC MISSOURI will remain intact. SBC MISSOURI will implement any restoration priority for unbundled Local Switching in a manner that conforms with CLEC requested priorities and any applicable regulatory policy or procedures. The charge for a Suspend/Restore order is reflected in Attachment 6, Appendix Pricing UNE - Schedule of Prices labeled "Service Order Charges - Unbundled Element."
- 4.2 SBC MISSOURI will provide to CLEC the functionality of blocking calls (e.g., 900, 976, international calls, and third party or collect calls) by line or trunk to the extent that SBC MISSOURI provides such blocking capabilities to its customers and to the extent required by law.
- 4.3 There will be no "PIC Change Charge" in addition to the "New" or "Change" Service Order Charge, until a cost-based rate is determined by the Commission. A permanent rate will be established by the Commission in a subsequent proceeding.
- 4.4 Unless otherwise directed by CLEC, SBC MISSOURI will make every attempt to insure that all pre-assigned trunk or telephone numbers currently associated with that Element will be retained. To the extent such losses occur, SBC MISSOURI will work cooperatively with CLEC to remedy such occurrences over time.
- 4.4.1 When SBC MISSOURI has initiated a suspension on a SBC MISSOURI end user's account or disconnects an end user for nonpay, SBC MISSOURI will not release the telephone number being used by the end user until such time as the end user's account has been paid in full. Conversely, SBC MISSOURI agrees that when CLEC initiates a suspension on one of its end user's accounts or disconnects its end user for nonpay, SBC MISSOURI will abide by the same provisions regarding telephone number release.
- 4.5 SBC MISSOURI will provide CLEC with standard provisioning intervals for all unbundled Network Elements and combinations as compared to SBC MISSOURI customers for equivalent service. These intervals are found in Attachment 17.
- 4.6 For unbundled Local Switching, SBC MISSOURI will update the E911 service provider information and establish primary directory listing, in accordance with Attachment 19: White Pages Listings, appropriate for the unbundled Local Switching from CLEC's service order.
- 4.7 On a conversion as specified order, SBC MISSOURI will not require CLEC to provide data that SBC MISSOURI has not made available to CLEC, or that CLEC does not have reasonable access to otherwise. Except as outlined in Attachment 6, Section 9.4.4.3.1, SBC MISSOURI will not delete the associated LIDB database information or Directory Listings database information unless requested by CLEC. SBC MISSOURI will use a mechanized process to ensure that SBC MISSOURI' directory listing, 911, and LIDB information for the end-user is not deleted during the process of converting that customer from service provided by SBC MISSOURI to service provided by a CLEC. In addition, for directory listings, when CLEC submits local service requests (LSRs) for UNE loop and port combinations "as specified" or for "stand alone" UNE switch ports, CLEC will have the option of whether to populate the LSR Directory Listing ("DL") Form. SBC MISSOURI will treat non-submission of the DL Form as instruction to SBC MISSOURI that the CLEC's end-user listing(s) is to remain the same as the listing(s) currently appears in SBC MISSOURI' directory listing databases.
- 4.8 At such time that CLEC determines to use AIN features, the Parties will jointly determine Ordering and Provisioning procedures for AIN services.

## 5.0 PROVISIONING REQUIREMENTS

- 5.1 Except in the event an CLEC local service customer changes their local service provider to another LSP or SBC MISSOURI, SBC MISSOURI may not initiate any CLEC end user requested disconnection or rearrangement of Unbundled Network Elements or Combinations unless directed by CLEC. Any CLEC customer who contacts SBC MISSOURI regarding a change in CLEC service will be advised to contact CLEC. Any SBC MISSOURI customer who contacts CLEC regarding a change in SBC MISSOURI service will be advised to contact SBC MISSOURI. In those instances when any CLEC local service customer changes their local service provider to another LSP or SBC MISSOURI, CLEC will be notified as described in the Line Loss Notification process, contained in Local Account Maintenance Methods and Procedures dated July 29, 1996, or as otherwise may be agreed to by the Parties.
- 5.2 Upon request from CLEC, SBC MISSOURI will provide an intercept referral message that includes any new telephone number of an CLEC end user for the same period of time that SBC MISSOURI provides such messages for its own end users. CLEC and SBC MISSOURI will agree on the message to be used, which will be similar in format to the intercept referral message currently provided by SBC MISSOURI for its own end users.
- 5.3 Where available, SBC MISSOURI will perform pre-testing and will provide in writing (hard copy) or electronically, as directed by CLEC, all test and turn up results in support of Unbundled Network Elements or Combinations ordered by CLEC.
- 5.4 Any written "leave behind" materials that SBC MISSOURI technicians provide to CLEC local customers will be non-branded materials that do not identify the work being performed as being SBC MISSOURI'. These materials will include, without limitation, non-branded forms for the customer and non-branded "not at home" cards. "CLEC branded" materials, to be utilized by SBC MISSOURI installation, maintenance and/or repair technicians when dealing with CLEC's customers, will be furnished to SBC MISSOURI by and at the sole expense of CLEC. SBC MISSOURI will not rebrand its vehicles and personnel. CLEC will provide a single point of contact so that SBC MISSOURI, including individual SBC MISSOURI technicians, can order "CLEC branded" materials via a toll free telephone number provided by CLEC, for delivery to an address specified by SBC MISSOURI or the technician.
- 5.5 SBC MISSOURI technicians will refer CLEC local customers to their local service provider, if an CLEC local customer requests a change to service at the time of installation. When a SBC MISSOURI employee visits the premises of a CLEC local customer, the SBC MISSOURI employee must inform the customer that he or she is there acting on behalf of their CLEC.
- 5.6 SBC MISSOURI will provide telephone and/or facsimile notification of any charges associated with required construction for a given service, and obtain CLEC's approval prior to commencing construction under an CLEC order for such service.
- 5.7 When CLEC orders Elements or Combinations that are currently interconnected and functional, such Elements and Combinations will remain interconnected and functional without any disconnection and without loss of feature capability and without loss of associated Ancillary Functions. This will be known as Contiguous Interconnection of Network Elements. There will be no charge for such interconnection, other than the recurring and nonrecurring charges applicable to the elements included in the combination, and the electronic service order charge as specified in Appendix Pricing UNE – Schedule of Prices.
- 5.7.1 "Contiguous Network Interconnection of Network Elements" includes, without limitation, the situation when CLEC orders all the SBC MISSOURI Network Elements required to convert a SBC MISSOURI end-user

customer or an CLEC resale customer to CLEC unbundled Network Elements service (a) without any change in features or functionality that was being provided by SBC MISSOURI (or by CLEC on a resale basis) at the time of the order or (b) with only the change needed to route the customer's operator service and directory assistance calls to the CLEC OS/DA platform via customized routing and/or changes needed in order to change a local switching feature; (e.g., call waiting), (This section only applies to orders involving customized routing after customized routing has been established to an CLEC OS/DA platform from the relevant SBC MISSOURI local switch, including CLEC's payment of all applicable charges to establish that routing.) There will be no interruption of service to the end-user customer in connection with orders covered by this section, except for processing time that is technically necessary to execute the appropriate recent change order in the SBC MISSOURI local switch. SBC MISSOURI will treat recent change orders necessary to provision CLEC orders under this section at parity with recent change orders executed to serve SBC MISSOURI end-user customers, in terms of scheduling necessary service interruptions so as to minimize inconvenience to end-user customers.

- 5.8 When CLEC orders Unbundled Local Switching, CLEC may also obtain all installed technically available features and functions from the specified SBC MISSOURI switch (e.g., CLASS, and LASS features).

## **6.0 PERFORMANCE REQUIREMENTS**

- 6.1 When CLEC places an LSR, CLEC will specify a requested Due Date (DD), and SBC MISSOURI will specify a DD based on the applicable intervals. In the event CLEC's desired Due Date is less than the standard interval, the service order will be assigned a DD using the applicable interval. If expedited service is requested, CLEC will populate Expedite and Expedite Reason on the request. SBC MISSOURI will contact the CLEC and the Parties will negotiate an expedited DD. This situation will be considered an expedited order and applicable service order charges will apply as reflected in Attachment 6, Appendix Pricing UNE Schedule of Prices labeled "Service Order Charges - Unbundled Element Expedited". SBC MISSOURI will not complete the order prior to the DD or later than the DD unless authorized by CLEC. CLEC and SBC MISSOURI will use the escalation process documented in the CLEC Handbook and contacts reflected in the Escalation website for resolving questions and disputes relating to ordering and provisioning procedures or to the process of individual orders, subject ultimately to the dispute resolution provisioning of this agreement. SBC MISSOURI will notify CLEC of any modifications to these contacts one (1) week in advance of such modifications.
- 6.2 When CLEC places an LSR to change the desired Due Date (DDD) from a previous version of the LSR that a FOC has already been received on, and SBC MISSOURI will specify a due date (DD) based on the applicable intervals. If the desired Due Date is less than the standard interval, the expedite performance requirements will apply in addition. If expedited service is not requested, this situation will be considered a Due date change and applicable service order charges will apply as reflected in Attachment 6, Appendix Pricing UNE Schedules of Prices labeled "Service Order Charges – Unbundled Element Due Date Change".
- 6.3 When CLEC places an LSR to cancel the request from a previous version of the LSR that a FOC has already been received on, and SBC MISSOURI will process the cancel based on the request. This situation will be considered a cancel and applicable service order charges will apply as reflected in Attachment 6, Appendix Pricing UNE Schedules of Prices labeled "Service Order Charges – Unbundled Element Cancel".
- 6.4 When CLEC or patron/end-user is not ready for service by or on the Due Date (DD), and SBC MISSOURI will return a jeopardy notification to the CLEC. This situation will be considered a Customer Not Ready and applicable service order charges will apply as reflected in Appendix Pricing UNE - Schedules of Prices labeled "Service Order Charges – Unbundled Element Customer Not Ready".

## **7.0 INTERVALS FOR ORDER COMPLETION FOR UNE AND OTHER ITEMS**

- 7.1 SBC MISSOURI will provide Performance Measurements as outlined in Attachment 17 Performance Measures within this Agreement.

## **8.0 PRICING**

- 8.1 CLEC may request that a billing item be investigated on the SBC MISSOURI provided bill. The CLEC is required to follow the existing billing dispute guidelines by submitting the billing dispute form available in the CLEC Handbook and supplying applicable information to the SBC MISSOURI Local Service Center (LSC). The SBC MISSOURI LSC will perform investigation on each disputed item. Credits will be applied to the CLEC's bill for disputed billing items that the SBC MISSOURI LSC finds to be unsustainable, no credits will be applied to the CLEC bill on sustainable billing items. Once all dispute items included in a billing dispute claim are investigated, the claim will be closed and the CLEC notified of completion.

PRE-ORDER AND ORDERING  
AND PROVISIONING – UNE <sup>1</sup>

Function	Loop	PNP	Loop w/PNP	Switch Port	Loop w/ Port + OS/DA	Loop w/ Port - OS/DA	Dedicated Transport	DSR
PRE-ORDER								
Address Verification	X	X	X	X	X	X	X	X
Service/Feature Availability	X	X	X	X	X	X	X	X
Telephone Number Assignment	X	X	X	X	X	X	X	X
Dispatch Schedule	X	X	X	X	X	X	X	X
Due Date	X	X	X	X	X	X	X	X
Customer Service Record	X	X	X	X	X	X	X	X
ORDERING & PROVISIONING								
Conversion as Specified	X <sup>1,6,7,8</sup>	X <sup>2</sup>	X <sup>1,6,7,8</sup>	X <sup>1,4</sup>	X <sup>1,4,6,8</sup>	X <sup>1,4,6,7</sup>	X <sup>9</sup>	X
Add/Disc Class Features				X	X	X		
Add/Disc Blocking (e.g., 1+, 0+, 011, 900, 976)				X	X	X		
PIC and PIC Freeze				X	X	X		
Add/Disc Lines	X	X <sup>3</sup>	X <sup>3</sup>	X <sup>5</sup>	X	X		X <sup>11</sup>
Directory Listing - White – Straight Line	X	X	X	X	X	X		X
Directory Listing - White – Other than Straight Line	X	X	X	X	X	X		X
Partial Migration (Line/WTN vs. Account Level)	X	X	X	X	X	X		X <sup>11</sup>
Type of Port (e.g. POTS, ISDN)				X	X	X		
Line Conditioning	X		X		X	X		
With / Without Diversity	X		X		X	X	X	

<sup>1</sup> Although the Commission did not specifically rule upon the competing language of the parties for this table, the parties conformed their agreement in accordance with the language in the arbitrator's report related to UNE 6. By including the CLEC language in this section, SBC Missouri is in no way waiving its right to appeal from the decision of the Commission.

Function	Loop	PNP	Loop w/PNP	Switch Port	Loop w/ Port + OS/DA	Loop w/ Port - OS/DA	Dedicated Transport	DSR
With / Without Clear Channel Capability	X <sup>10</sup>		X <sup>10</sup>		X <sup>10</sup>	X <sup>10</sup>	X	
New Connects	X	X <sup>3</sup>	X <sup>3</sup>	X <sup>5</sup>	X	X	X	X
Single Line	X		X <sup>3</sup>		X	X		
Multi-Line (Less Than 30 Lines)	X		X <sup>3</sup>		X	X		
Projects (Large Job - add'l facilities/coordinated work effort required - need SWBT criteria)	X		X <sup>3</sup>		X	X		
Disconnects	X	X	X	X	X	X	X	X
Change Orders	X	X	X	X	X	X	X	X
Add/Disc Class Features				X	X	X		
Simple Number Change		X	X	X	X	X		
Add/Disc Blocking				X	X	X		
PIC and Local PIC Change				X	X	X		
Add/Disc Lines	X	X <sup>3</sup>	X <sup>3</sup>	X <sup>5</sup>	X	X		X <sup>11</sup>
Directory Listing - White – Straight Line	X	X	X	X	X	X		X
Directory Listing - White – Other than Straight Line	X	X	X	X	X	X		X
Suspend/Restore Non-Payment				X	X	X		
Suspend/Restore Vacation Svc.				X	X	X		
Type of Port (e.g. POTS, ISDN)				X	X	X		
Line Conditioning	X		X		X	X		
With / Without Diversity	X		X		X	X	X	
With / Without Clear Channel Capability	X <sup>10</sup>		X <sup>10</sup>		X <sup>10</sup>	X <sup>10</sup>	X	
Records Only Order	X	X	X	X	X	X	X	X



Function	Loop	PNP	Loop w/PNP	Switch Port	Loop w/ Port + OS/DA	Loop w/ Port - OS/DA	Dedicated Transport	DSR
T&F Order					X	X		
Outside Move	X		X		X	X	X	
Inside Move	X		X		X	X		
POST SERVICE ORDER EDI TRANSACTIONS								
Supplemental Orders	X	X	X	X	X	X	X	X
Firm Order Confirmation (FOC)	X	X	X	X	X	X	X	X
Jeopardies	X	X	X	X	X	X	X	X
Rejects	X	X	X	X	X	X	X	X
Order Completion	X	X	X	X	X	X	X	X

Footnotes:

- Existing SBC MISSOURI customer, existing CLEC TSR customer, existing CLEC TSR customer, existing CLEC UNE ( port and loop) customer.
- Existing SBC MISSOURI number or existing CLEC PNP number.
- "Numbers" should be substituted for "lines"
- Existing CLEC Unbundled Loop customer
- "Ports" should be substituted for "lines"
- Existing CLEC Unbundled Switch Port customer
- Existing CLEC UNE Loop w/Port +OS/DA customer
- Existing CLEC UNE Loop w/Port -OS/DA customer
- Existing CLEC leased facility
- Only applies to DS-1 loops
- "Directory Listings" should be substituted for "lines"

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## **ATTACHMENT 8: MAINTENANCE - UNBUNDLED NETWORK ELEMENTS**

### **1.0 GENERAL REQUIREMENTS**

- 1.1 SBC MISSOURI will provide repair, maintenance, testing, and surveillance for all unbundled Network Elements and any Combinations of Network Elements (Combinations) and Commingled Network Elements (Commingled Elements) as described in Attachment 6 of the Agreement in accordance with the terms and conditions of this Attachment. As used herein and in Attachment 6, the term "Unbundled Network Elements" (whether or not used with initial caps) and "UNEs" include those network elements that are required to be unbundled under Section 251 and those required to be unbundled under Section 271 of the Telecommunications Act.

### **2.0 MAINTENANCE REQUIREMENTS**

- 2.1 SBC MISSOURI will provide maintenance for all unbundled Network Elements Combinations and Commingled Elements ordered under this Agreement at levels equal to the maintenance provided by SBC MISSOURI in serving its end user customers, consistent with Attachment 6 UNE, 2.6 and will meet the requirements set forth in this Attachment. Such maintenance requirements will include, without limitation, those applicable to testing and network management. The maintenance to support these services will be provided in a manner which meets the performance metrics provided for in Attachment 17 or any MISSOURI Commission-ordered performance measures.

### **3.0 REPAIR SERVICE RESPONSE**

- 3.1 SBC MISSOURI technicians will provide repair service on Unbundled Network Elements Combinations, and Commingled Unbundled Network Elements that is at least equal in quality to that provided to SBC MISSOURI customers; trouble calls from CLEC will receive response time and priorities that are at least equal to that of SBC MISSOURI customers. CLEC and SBC MISSOURI agree to use the severity and priority restoration guidelines set forth in SBC MISSOURI MMP 94-08-001 dated April 1996, and as subsequently modified. Performance Measurements are found in Attachment 17.

### **4.0 INTERCOMPANY COMMUNICATIONS**

- 4.1 The SBC MISSOURI Network Management Service Center ("NMSC") will notify CLEC of the existence, location, and source of all emergency network outages affecting CLEC customers. The CLEC may call the SBC MISSOURI NMSC in order to discuss scheduled activities that may impact CLEC customers. For purposes of this subsection, an emergency network outage is defined as 5,000 or more blocked call attempts in a ten (10) minute period, in a single exchange.

### **5.0 EMERGENCY RESTORATION**

- 5.1 SBC MISSOURI NMSC will notify the CLEC via the Event Notification Process of activities involving the central office and inter-office network. Additionally, as cable cuts or failures are identified when the CLEC reports trouble to the LOC, the LOC will notify the affected CLEC;
- 5.1.1 establishment of the SBC MISSOURI LOC as the single point of contact to provide CLEC with information relating to the status of restoration efforts and problem resolution during the Resale services and 251(c)(3) UNEs restoration process;

- 5.1.2 methods and procedures for reprovisioning of all Resale services and UNEs after initial restoration. SBC MISSOURI agrees that Telecommunications Service Priority ("TSP") services for CLEC carry equal priority with SBC MISSOURI TSP services for restoration. SBC MISSOURI will follow the guidelines established under the National Security Emergency Procedures (NSEP) plan and will follow TSP guidelines for restoration of emergency services in as expeditious a manner as possible on a non-discriminatory basis to respond to and recover from emergencies or disasters.

## **6.0 MISDIRECTED REPAIR CALLS**

- 6.1 All misdirected repair calls to SBC MISSOURI from CLEC customers prior to permanent number portability will be given a recording (or live statement) directing them to call the number designated by CLEC. Scripts used by SBC MISSOURI will refer CLEC customers (in both English and Spanish when available) to the CLEC 800 number in the CLEC CNSC. All calls to 611 in SBC MISSOURI' territory will continue to receive a standardized vacant code announcement (i.e., a recording specifying the number dialed is not valid) for all customers. CLEC on a reciprocal basis will refer all misdirected repair calls that CLEC receives for SBC MISSOURI customers to a SBC MISSOURI designated number. For purposes of permanent number portability the Parties agree to work together to determine whether and to what extent a mutually agreeable method for handling misdirected repair calls may be implemented.

## **7.0 REPAIR PROCEDURES**

- 7.1 SBC MISSOURI agrees to the following:
- 7.2 SBC MISSOURI will provide a single point of contact (SPOC) for all of CLEC's maintenance requirements under this Attachment (via an 800 number to the LOC) twenty-four (24) hours per day, seven (7) days per week.
- 7.4 On a reciprocal basis, CLEC will provide a single point of contact (SPOC) for all of CLEC's maintenance requirements under this Attachment (via an 800 number to the CNSC) twenty four (24) hours per day, seven (7) days per week.
- 7.5 While in manual mode operation, SBC MISSOURI will provide CLEC "estimated time to restore." The SBC MISSOURI LOC will notify the CLEC CNSC of each missed repair commitment through a status call. When the trouble ticket commitment time occurs and the trouble ticket has not been closed, an additional status call will provide the CNSC the current status (e.g., trouble was dispatched at 8:00 a.m.). The original trouble commitment will not be changed due to possible loss of priority for that customer. All missed appointments (e.g., vendor meets) will be handled in the same way. This jeopardy status information (on missed commitments/appointments), while in a manual mode, will be provided by SBC MISSOURI for a maximum of four months after CLEC's market entry date in SBC MISSOURI states, or until this capability is available through EBI, or until CLEC elects to utilize the Toolbar program to obtain this status. Manual jeopardy status information will be provided during any outage or failure in OSS. The status of all other tickets will be given to the CLEC CNSC through the fax of a daily log (faxed the next morning to the CLEC CNSC by 8 a.m. Central Time Zone) and will include all "closed tickets" from the previous day (including No Access and closed troubles).
- 7.6 When SBC MISSOURI responds to a CLEC trouble ticket with "no trouble found," CLEC may request a joint test to be conducted by an SBC MISSOURI technician and, at CLEC's discretion, either a CLEC technician, a vendor technician and/or CLEC's NOC.
- 7.7 Notice of emergency network outages, as defined in this Attachment, will be provided to the CLEC NMC within one (1) hour.

7.8 For network outages other than emergency outages, the performance measurements established in Attachment 17 Performance Measures will govern.

7.9 For purposes of this Section, facilities and equipment provided to CLEC through an Unbundled Network Element Combination, or Commingled Elements is considered restored or a trouble resolved when the quality of Unbundled Network Element Combination, or Commingled Elements is equal to that provided before the outage or the trouble occurred and any discovered defect is repaired.

## **8.0 ESCALATION PROCEDURES**

8.1 SBC MISSOURI will provide CLEC with written escalation procedures for maintenance resolution to be followed if, in CLEC's judgment, any individual trouble ticket or tickets are not resolved in a timely manner. The escalation procedures to be provided hereunder shall include names and telephone numbers of SBC MISSOURI management personnel who are responsible for maintenance issues. CLEC acknowledges that the procedures set forth in SBC MISSOURI' LOC POTS Escalation/Expedite Maintenance Procedures dated May 6, 1996, and LOC escalation contact list meet the requirements of this Section.

## **9.0 PREMISES VISIT PROCEDURES**

9.1 SBC MISSOURI Maintenance of Service Charges, when applicable, will be billed by SBC MISSOURI to CLEC, and not to CLEC's end-user customers.

9.2 Dispatching of SBC MISSOURI technicians to CLEC Customer premises shall be accomplished by SBC MISSOURI pursuant to a request received from CLEC.

9.3 When a SBC MISSOURI employee visits the premises of a CLEC local service customer, the SBC MISSOURI employee must inform the customer that he or she is there acting on behalf of their local service provider. Materials left at the customer premises (e.g., a door hanger notifying the customer of the service visit) must also inform the customer that SBC MISSOURI was on their premises acting on behalf of their local service provider.

9.4 If a trouble cannot be cleared without access to CLEC's local service customer's premises and the customer is not at home, the SBC MISSOURI technician will leave at the customer's premises a non-branded "no access" card requesting the customer to call CLEC for rescheduling of repair.

## **10.0 TESTING**

10.1 All Unbundled Network Elements and/or Combination of Element troubles determined not to be end-user customer related or in CLEC's provided network facilities will be reported by CLEC to SBC MISSOURI. Upon receipt of a trouble report on Network Element(s), SBC MISSOURI will test and sectionalize all elements purchased from (or provided by) SBC MISSOURI. If SBC MISSOURI determines that a trouble is isolated or sectionalized in network facilities provided by CLEC, then SBC MISSOURI will refer the trouble ticket back to the CLEC Work Center (CNSC) for handling. SBC MISSOURI shall support CLEC's request for a joint test, as described in Section 7.7.

10.2 SBC MISSOURI and CLEC agree to develop a mutually acceptable Work Center Operational Understanding document to establish methods and procedures to define the exchange of information between SBC MISSOURI and CLEC under which they will work together.

10.3 MLT Testing

SBC MISSOURI agrees to provide access to MLT testing to allow CLEC to test its end user lines for which SBC MISSOURI has combined UNEs, and for end user lines that CLEC has combined UNEs obtained from SBC MISSOURI, as follows:

- 10.3.1 MLT testing functionality is available through SBC MISSOURI's Toolbar Trouble Administration to allow CLEC to test its end user lines for which SBC MISSOURI combines POTS-like UNEs (analog line side port and 2-wire 8db analog loop) purchased by CLEC from SBC MISSOURI.
- 10.3.2 MLT testing functionality is available through its Toolbar Trouble Administration to allow CLEC to test its end user lines for POTS-like UNEs (analog line side port and 2-wire 8db analog loop) combined by CLEC and purchased from SBC MISSOURI.

## **11.0 PRICING**

- 11.1 Charges for the relevant services provided under this Attachment are included in Attachment 6, Appendix Pricing UNE - Schedule of Prices.



## **ATTACHMENT 9: BILLING – OTHER**

### **1.0 Introduction**

- 1.1 This Section describes the requirements for the Parties to bill all charges the Parties incurred other than those addressed in Attachment 4: Connectivity Billing - Resale.
- 1.2 Charges for the relevant services provided under this Attachment are included in Appendix Pricing-UNE to Attachment 6.

### **2.0 Billing Information and Charges for UNE**

- 2.1 SBC MISSOURI will bill in accordance with this Agreement those charges CLEC incurs as a result of CLEC purchasing from SBC MISSOURI Unbundled Elements as set forth in Attachment 6. Each bill will be formatted in accordance with CABS or as applicable in accordance with EDI for Resale services. Each Billing Account Number (BAN) will be sufficient to enable CLEC to identify the Unbundled Element ordered by CLEC to which charges apply. Each bill will include a Customer Service Record (CSR) and will set forth the quantity and description of each Unbundled Element provided to CLEC.
- 2.2 SBC MISSOURI will provide CLEC a monthly bill that includes all charges incurred by and credits and/or adjustments due to CLEC for those Unbundled Elements, ordered, established, utilized, discontinued or performed pursuant to this Agreement. Each bill provided by SBC MISSOURI to CLEC will include: (1) all non-usage sensitive charges incurred for the period beginning with the day after the current bill date and extending to, and including, the next bill date, (2) any known unbilled non-usage sensitive charges for prior periods, (3) unbilled usage sensitive charges for the period beginning with the last bill date and extending up to, but not including, the current bill date, (4) any known unbilled usage sensitive charges for prior periods, and (5) any known unbilled adjustments and (6) any Customer Service Record (CSR) for all recurring flat-rated charges.
- 2.3 The Bill Date, as defined herein, must be present on each bill transmitted by SBC MISSOURI to CLEC. Bills will not be rendered for any charges which are incurred under this Agreement on or before one (1) year preceding the Bill Date. In addition, on each bill where "Jurisdiction" is identified, local and local toll charges will be identified as "Local" and not as interstate, interstate/ interLATA, intrastate, or intrastate/intraLATA.
- 2.4 Each Party will provide the other Party at no additional charge a contact person for the handling of any billing questions or problems that may arise during the implementation and performance of the terms and conditions of this Attachment.
- 2.5 SBC MISSOURI will assign to CLEC one Billing Account Number (BAN) per LATA.

### **3.0 Issuance of UNE Bills**

- 3.1 SBC MISSOURI will issue all bills in accordance with the terms and conditions set forth in this Section. SBC MISSOURI will establish monthly billing dates (Bill Date) for each BAN, as further defined in the CABS documents and EDI/BOS document (e.g. AIN), which Bill Date will be the same day month to month. Each BAN will remain constant from month to month, unless changed as agreed to by the Parties. SBC MISSOURI will provide CLEC at least thirty (30) calendar days written notice prior to changing, adding or deleting a BAN. SBC MISSOURI will provide one invoice associated with each BAN. All bills must be received by CLEC no later than ten (10) calendar days from Bill Date and at least twenty (20) calendar days prior to the payment due date (as described in this Attachment), whichever is earlier. Any bill received on a Saturday, Sunday or a day designated as a holiday by the Chase Manhattan Bank of New York (or such other bank as the Parties may agree) will be deemed received the next business day. If either Party fails to receive billing data and information within the time period specified above, the payment due date will be extended by the number of days the bill is late.
- 3.2 SBC MISSOURI will issue all bills containing billing data and information in accordance with CABS Version 26.0 with exceptions noted in the Differences List, or such later versions of CABS as are published by Bleacher, or its successor, and as further described in AT&T's publication, Unbundled Network Elements Interconnections Interface Requirements, (Sept. 19, 1996) (hereafter AT&T UNE Interface Specifications). To the extent that there are no CABS standards governing the formatting of certain data, such data will be issued in the format agreed by the Parties by thirty (30) days after the Effective Date of the Agreement.
- 3.3 To avoid transmission failures or the receipt of billing information that cannot be processed, the Parties will provide each other with their respective process specifications and edit requirements. CLEC will provide SBC MISSOURI reasonable (within 24 hours) notice if a billing transmission is received that does not meet the specifications in this Attachment. Such transmission will be corrected and resubmitted to CLEC, at SBC MISSOURI's sole expense, in a form that meets the specifications. The payment due date for such resubmitted transmissions will be twenty (20) days from the date that the transmission is received in a form that can be processed and that meets the specifications set forth in this Attachment.

### **4.0 Electronic Transmissions**

- 4.1 SBC MISSOURI will transmit billing information and data in the appropriate CABS format or EDI format electronically via Connect:Direct (formerly known as Network Data Mover) to CLEC at the location specified by CLEC. The Parties agree that a T1.5 or 56kb circuit to Gateway for Connect:Direct is required. CLEC data centers will be responsible for originating the calls for data transmission via switched 56kb or T1.5 lines. If SBC MISSOURI has an established Connect:Direct link with CLEC, that link can be used for data transmission if the location and applications are the same for the existing link. Otherwise, a new link for data transmission must be established. SBC MISSOURI must provide CLEC/Alpharetta its Connect:Direct Node ID and corresponding VTAM APPL ID before the first transmission of data via Connect:Direct. CLEC's Connect:Direct Node ID is "NDMATTA4" and VTAM APPL ID is "NDMATTA4" and must be included in SBC MISSOURI's Connect:Direct software. CLEC will supply to SBC MISSOURI its RACF ID and password before the first transmission of data via Connect:Direct. Any changes to either Party's Connect:Direct Node ID must be sent to the other Party no later than twenty-one (21) calendar days before the changes take effect.
- 4.2 The following dataset format will be used as applicable for those charges transmitted via Connect:Direct in CABS format:

Production Dataset

AF25.AXXXXYYY.AZZZ.DDDEE	Production Dataset Name
AF25 =	Job Naming Convention
AXXXX =	Numeric Company Code
YYY =	SBC MISSOURI Remote
AZZZ =	RAO (Revenue Accounting Office)
DDD =	BDT (Billing Data Tape with or without CSR) Or CSR (Customer Service Record)
EE =	thru 31 (Bill Period) (optional) Or GA (US Postal-State Code)

#### Test Dataset

AF25.ATEST.AXXXX.DDD	Test Dataset Name
AF25.ATEST =	Job Naming Convention
AXXXX =	Numeric Company Code
DDD =	BDT (Billing Data Tape with or without CSR) Or CSR (Customer Service Record)

### 5.0 **Tape Or Paper Transmissions**

- 5.1 In the event either Party does not have Connect:Direct capabilities upon the effective date of this Agreement, such Party agrees to establish Connect:Direct transmission capabilities with the other Party within the time period mutually agreed and at the establishing Party's expense. Until such time, the Parties will transmit billing information to each other via magnetic tape or paper (as agreed to by CLEC and SBC MISSOURI). Billing information and data contained on magnetic tapes or paper for payment will be sent to the Parties at the locations designated by each Party. The Parties acknowledge that all tapes transmitted to the other Party via US Mail or Overnight Delivery and which contain billing data will not be returned to the sending Party.

### 6.0 **Testing Requirements**

- 6.1 At least 90 days prior to changing transmission mediums (e.g., from paper to mechanized), SBC MISSOURI will send bill data in the appropriate mechanized format (i.e. CABS or EDI) for testing to ensure that the bills can be processed and that the bills comply with the requirements of this Attachment. The Parties will mutually agree to develop a testing process to ensure the accurate transmission of the bill. SBC MISSOURI agrees that it will not send bill data in the new mechanized such bill data has met the agreed testing specifications as developed.
- 6.2 SBC MISSOURI will send bill data in the appropriate mechanized format (i.e. CABS or EDI) for testing to ensure that bills can be processed and that bills comply with the requirements of this Attachment. After receipt of the test data CLEC will notify SBC MISSOURI if the billing transmission meets testing specifications. If the transmission fails to meet the agreed testing specifications, SBC MISSOURI will make the necessary corrections. At least three (3) sets of testing data must meet the mutually agreed testing specifications prior to SBC MISSOURI sending a mechanized production bill for the first time via electronic

transmission. Thereafter, SBC MISSOURI may begin sending CLEC mechanized production bills on the next Bill Date, or within ten (10) days, whichever is later.

## **7.0 Additional Requirements**

7.1 If SBC MISSOURI transmits data in a mechanized format, SBC MISSOURI will comply with the following specifications which are not contained in CABS or EDI/BOS guidelines but which are necessary for CLEC to process billing information and data:

- (a) The BAN will not contain embedded spaces or low values.
- (b) The Bill Date will not contain spaces or non-numeric values.
- (c) Each bill must contain at least one detail record.
- (d) Any "From" Date should be less than the associated "Thru" Date and neither date can contain spaces.

## **8.0 Bill Accuracy Certification**

8.1 The Parties agree that in order to ensure the proper performance and integrity of the entire billing process, SBC MISSOURI will be responsible and accountable for transmitting to CLEC an accurate and current bill. For the purposes of this Agreement, CLEC and SBC MISSOURI will develop the processes and methodologies required for Unbundled Network Elements bill certification not later than eleven (11) months after the Effective Date of the Agreement, unless otherwise mutually agreed.

## **9.0 Payment of Charges**

9.1 Subject to the terms of this Agreement, CLEC will pay within thirty (30) calendar days from the Bill Date, or twenty (20) calendar days from the receipt of the bill, whichever is greater. If the payment due date is a Sunday or is a Monday that has been designated a bank holiday by the Chase Manhattan Bank of New York (or such other bank as the Parties agree), payment will be made the next business day. If the payment due date is a Saturday or is on a Tuesday, Wednesday, Thursday or Friday that has been designated a bank holiday by the Chase Manhattan Bank of New York (or such other bank as the Parties agree), payment will be made on the preceding business day.

9.2 Payments will be made in U.S. Dollars via electronic funds transfer (EFT) to SBC MISSOURI's bank account. At least thirty (30) days prior to the first transmission of billing data and information for payment, SBC MISSOURI will provide the name and address of its bank, its account and routing number and to whom billing payments should be made payable. If such banking information changes, each Party will provide the other Party at least sixty (60) days written notice of the change and such notice will include the new banking information. SBC MISSOURI desires electronically transferred funds and remittances via automated clearinghouse (ACH) standard EDI transaction sets. CLEC agrees to provide such automated remittances if and when CLEC develops such capability. CLEC will provide SBC MISSOURI with one address to which such payments will be rendered and SBC MISSOURI will provide CLEC with one address to which such payments will be rendered. In the event CLEC receives multiple and/or other bills from SBC MISSOURI which are payable on the same date, CLEC may remit one payment for the sum of all such bills payable to SBC MISSOURI's bank account specified in this subsection and CLEC will provide SBC MISSOURI with a payment advice. Each Party will provide the other Party with a contact person for the handling of billing payment questions or problems.

## **10.0 Examination of Records**

10.1 Without waiver of and in addition to the Audit rights in the General part of this Agreement, upon reasonable notice and at reasonable times and in accordance with the Certification Agreement mutually developed out of Section 8 to this Attachment, CLEC or its authorized representatives may examine SBC MISSOURI's documents, systems, records and procedures which relate to the billing of the charges under this Attachment.

**11.0 Meet Point Billing**

11.1 CLEC and SBC MISSOURI will establish and maintain meet-point billing (MPB) arrangements in accordance with the Meet Point Billing guidelines adopted by and contained in the OBF's MECAB and MECOD documents, except as modified herein. Each Party will maintain provisions in its respective federal and state access tariffs, and/or provisions within the National Exchange Carrier Association (NECA) Tariff No. 4, or any successor tariff to reflect the MPB arrangements identified in this Agreement, including MPB percentages.

11.2 CLEC and SBC MISSOURI will implement the Multiple Bill/Single Tariff option. As described in the MECAB document, each Party will render a bill in accordance with its own tariff for that portion of the service it provides.

11.3 In the case of tandem routing, the tandem company will provide to the end office company the billing name, billing address, and carrier identification code (CIC) of the Interexchange Carriers (IXCs) in order to comply with the MPB Notification process as outlined in the MECAB document. Such information will be provided, on a one-time basis, in the format and via the medium that the Parties agree. In the event that the end office company is unable to ascertain the IXC to be billed, the tandem company will work with the end office company to identify the proper entity to be billed.

11.4 SBC MISSOURI and CLEC will record and transmit MPB information in accordance with the standards and in the format set forth in this Attachment. SBC MISSOURI and CLEC will coordinate and exchange the billing account reference (BAR) and billing account cross reference (BACR) numbers for the MPB arrangements described in this Agreement. Each Party will notify the other if the level of billing or other BAR/BACR elements change, resulting in a new BAR/BACR number.

11.5 This Section Intentionally Left Blank.

11.6 Each Party will provide access usage records to the other Party within ten (10) business days of the recording. The IBC will provide the summary usage records (SURs) to the subsequent billing company within ten (10) business days of sending IBC bills to the IXC.

11.7 Each Party agrees to provide the other Party with notification of any discovered errors within ten (10) business days of the discovery. The appropriate Party will correct the error within ninety (90) calendar days of notification and resubmit the data. In the event the errors cannot be corrected within the time period specified above, the erroneous data will be considered lost.

11.8 Both Parties will provide the other a single point of contact to handle any MPB questions and will not charge for billing inquiries.

11.9 The Parties will work cooperatively to establish a method of recording for purposes of MPB in a facilities based environment not later than thirty (30) days after the Effective Date of the Agreement.

**12.0 Mutual Compensation**

12.1 The Parties will bill each other reciprocal compensation in accordance with the standards set forth in this Agreement at Attachment 12: Compensation.

12.2 Billing for mutual compensation will be provided in accordance with mutually agreed to CABS-like data content via current industry processes for mutual compensation.

12.3 **Intentionally Left Blank**

**13.0 Pricing**

Charges for the relevant services provided under this Attachment and prices for access to OSS are included in Attachment 6 Appendix Pricing - UNE Schedule of Prices.

**ATTACHMENT 10: PROVISION OF CUSTOMER USAGE DATA-  
UNBUNDLED NETWORK ELEMENTS**

**1. INTRODUCTION (UNBUNDLED ELEMENTS)**

The Parties agree that this Attachment 10: Provision of Customer Usage Data-Unbundled Network Elements and SBC Missouri's obligation to provide Usage Data under this attachment shall remain in effect only until March 11, 2006.

**2. GENERAL REQUIREMENTS FOR USAGE DATA**

- 2.1 SBC Missouri's provision of Usage Data to CLEC will be in accordance with the Performance Metrics as reported on the CLEC Online website. SBC Missouri's performance based on such Performance Metrics will begin to be measured and reported at the time CLEC begins providing local service to customers, but SBC Missouri's provision of Usage Data will not be required to meet such Performance Metrics until six (6) months after CLEC begins providing local services to customers.
- 2.2 SBC Missouri will retain Usage Data in accordance with SBC Daily Usage File User's Guide, available on the CLEC Online, subject to applicable laws and regulations.

**3. USAGE DATA SPECIFICATIONS**

- 3.1 SBC Missouri will provide all usage data for CLEC's customers using the SBC Missouri provided Network Element(s). Usage Data includes, but is not limited to, the following categories of information:

- completed calls;
- use of CLASS/LASS/Custom Features;
- calls to information providers reached via SBC Missouri facilities and contracted by SBC Missouri;
- calls to directory assistance where SBC Missouri provides such service to an CLEC customer;
- calls completed via SBC Missouri-provided operator services where SBC Missouri provides such service to CLEC's local service customer;
- records will include complete call detail and complete timing information for unbundled Network Elements.

SBC Missouri will provide Usage Data for calls that SBC Missouri records (e.g., unbundled local switching, but not loops

- 3.2 Intentionally Left Blank.

- 3.3 CLEC is responsible for payment of 976 intraLATA information service revenue billed to CLEC by SBC Missouri. CLEC will attempt to resolve all its end-user 976 intraLATA information service charge inquiries prior to requesting an adjustment from SBC Missouri. CLEC will make a comparable attempt to collect all 976 intraLATA charges as it makes to collect its own 900 information service charges. The Parties agree to establish settlement procedures to permit CLEC to receive adjustments from SBC Missouri for amounts CLEC customers refuse to pay for 976 services charges forwarded by SBC Missouri to CLEC for billing.

- 3.4 SBC Missouri will not adjust 976 charges without investigation by CLEC. Prior to requesting an adjustment under this subsection, CLEC will attempt to sustain 976 charges and make good faith efforts to collect said amounts from its end user customers in accordance with the procedures outlined for "Company" in SBC

Missouri's standard Contract For Information Delivery Service Dial 976, Section 11, dated September 20, 1989, or as otherwise mutually agreed to by the Parties.

#### **4. USAGE DATA FORMAT**

- 4.1 SBC Missouri will provide Usage Data in the Alliance for Telecommunications Industry Solutions (ATIS) Ordering and Billing Forum (OBF) Exchange Message Interface (EMI) format and by category, group and record type, as specified in the SBC Daily Usage File User's Guide, or as otherwise agreed to by the Parties.
- 4.2 SBC Missouri will include the Working Telephone Number (WTN) of the call originator on each EMI call record, when available.
- 4.3 End user customer usage records and station level detail records will be in packs in accordance with EMI guidelines.
- 4.4 Where technically feasible, SBC Missouri will provide CLEC with recordings which will permit it to render interLATA and intraLATA access bills and end-user bills associated with the use of unbundled network elements. Where such capability is not available (e.g., originating 800 and terminating access calls), SBC Missouri will continue to seek cost effective solutions and in the meantime will ensure that CLEC, as the local service provider, incurs no charges for the provision of such dialing capabilities to their customers.

#### **5. USAGE DATA REQUIREMENTS**

- 5.1 SBC Missouri will pack and organize the Usage Data according to EMI guidelines.
- 5.2 SBC Missouri will provide Usage Data to a CLEC location as agreed to by the Parties.
- 5.3 SBC Missouri will transmit formatted Usage Data to CLEC over Network Data Mover Network using CONNECT:Direct protocol, or otherwise agreed to by the Parties.
- 5.4 CLEC and SBC Missouri will test and certify the CONNECT:Direct interface to ensure the accurate transmission of Usage Data.
- 5.5 SBC Missouri will provide Usage Data to CLEC daily (normally Monday through Friday cycles). Holiday exceptions are listed in the SBC Daily Usage File User's Guide.
- 5.6 The IS Call Center can be contacted to respond to CLEC call usage, data error, and record transmission inquiries. Other Usage inquiries should be coordinated through Account Management.

#### **6. CHARGES**

- 6.1 SBC Missouri will bill and CLEC will pay the charges set forth in this Agreement. Billing and payment will be in accordance with the applicable terms and conditions set forth in this Agreement.

#### **7. LOCAL ACCOUNT MAINTENANCE**

- 7.1 When CLEC purchases certain Network Elements from SBC Missouri, SBC Missouri will provide CLEC with Local Account Maintenance. When SBC Missouri is acting as the switch provider for CLEC, where CLEC is employing UNEs to provide local service, SBC Missouri will notify CLEC whenever the local service customer disconnects switch port (e.g., WTN) service from CLEC to another local service provider. SBC



Missouri will provide this notification via a mutually agreeable 4-digit Local Use Transaction Code Status Indicator (TCSI) that will indicate the retail customer is terminating local service with CLEC. SBC Missouri will transmit the notification, via the Network Data Mover Network using the CONNECT:Direct protocol, within five (5) days of SBC Missouri reprovisioning the switch. The TCSI, sent by SBC Missouri, will be in the 960 byte industry standard CARE record format. CLEC will pay to SBC Missouri a per transaction charge of three hundred twenty three one hundredths of one cent (\$0.00) for SBC Missouri's transmission of the change notification.

- 7.2 SBC Missouri will accept account changes that affect only the pre-subscribed intraLATA and/or interLATA toll provider (PIC) through the following procedure: SBC Missouri will accept an LD "PIC Only" Change via the service Order feed to provision the LD change in SBC Missouri's network. SBC Missouri will convey the confirmation of the "PIC Only" change via the Work Order Completion feed. In addition, SBC Missouri will reject, via the industry standard CARE Record 3148, any Interexchange Carrier initiated change of the Primary Interexchange Carrier (PIC), where SBC Missouri is the switch provider either for the retail local services of SBC Missouri that CLEC resells or UNEs of SBC Missouri that CLEC employs in providing service.
- 7.3 These procedures are in addition to Service Order Procedures set forth in Attachment 7: Ordering and Provisioning - UNE. SBC Missouri will meet the Local Account Maintenance requirements set out in CLEC, Unbundled Network Element: Interconnection Interface Requirements, "Account Maintenance," version 1.0 (September 19, 1996), as updated or as the Parties may otherwise agree.

## REMAND ORDER EMBEDDED BASE TEMPORARY RIDER

This is a Remand Order Embedded Base Temporary Rider (the "Embedded Base Rider") to the Interconnection Agreement by and between one or more of the SBC Communications Inc. owned ILECs: Illinois Bell Telephone Company d/b/a SBC Illinois, Indiana Bell Telephone Company Incorporated d/b/a SBC Indiana, Michigan Bell Telephone Company d/b/a SBC Michigan, Nevada Bell Telephone Company d/b/a SBC Nevada, The Ohio Bell Telephone Company d/b/a SBC Ohio, Pacific Bell Telephone Company d/b/a SBC California, The Southern New England Telephone Company d/b/a SBC Connecticut, Southwestern Bell Telephone, L.P. d/b/a SBC Arkansas, SBC Kansas, SBC Missouri, SBC Oklahoma and SBC Texas, and Wisconsin Bell, Inc. d/b/a SBC Wisconsin, ("SBC" or "SBC ILEC") and CLEC (collectively referred to as "the Parties") ("Agreement") previously entered into by and between the Parties pursuant to Sections 251 and 252 of the Telecommunications Act of 1996 (the "Act").

WHEREAS, the Federal Communications Commission ("FCC") released on August 21, 2003 a "Report and Order on Remand and Further Notice of Proposed Rulemaking" in CC Docket Nos. 01-338, 96-98 and 98-147, 18 FCC Rcd 16978 (as corrected by the Errata, 18 FCC Rcd 19020, and as modified by Order on Reconsideration (rel. August 9, 2004) (the "Triennial Review Order" or "TRO"), which became effective as of October 2, 2003; and

WHEREAS, by its TRO, the FCC ruled that certain network elements were not required to be provided as unbundled network elements under Section 251(c)(3) of the Telecommunications Act of 1996 ("Act"), and therefore, SBC MISSOURI was no longer legally obligated to provide those network elements on an unbundled basis to CLEC under federal law; and

WHEREAS, the U.S. Circuit Court of Appeals, District of Columbia Circuit released its decision in *United States Telecom Ass'n v. F.C.C.*, 359 F3d 554 (D.C. Cir. 2004) ("*USTA II*") on March 2, 2004 and its associated mandate on June 16, 2004; and

WHEREAS, the *USTA II* decision vacated certain of the FCC rules and parts of the TRO requiring the provision of certain unbundled network elements under Section 251(c)(3) of the Act, and therefore, SBC MISSOURI was no longer legally obligated to provide those network elements on an unbundled basis to CLEC under federal law; and

WHEREAS, the FCC issued its Order on Remand, including related unbundling rules,<sup>1</sup> on February 4, 2005 ("*TRO Remand Order*"), holding that an incumbent LEC is not required to provide access to local circuit switching on an unbundled basis to requesting telecommunications carriers (CLECs) for the purpose of serving end-user customers using DSO capacity loops ("mass market unbundled local circuit switching" or "Mass Market ULS" or access to certain high-capacity loop and certain dedicated transport on an unbundled basis to CLECs; and

WHEREAS, the FCC, in its *TRO Remand Order*, instituted transition periods and pricing to apply to CLEC's embedded base of the affected elements; and

WHEREAS, as of the date the parties executed the Agreement to which this Temporary Rider is attached, CLEC has an embedded base of one or more of the affected elements, and the transition periods applicable to one or more of the elements had not yet expired;

NOW, THEREFORE, the Parties attach the following temporary terms and conditions to the Agreement to apply only to the embedded base of the affected elements, as set forth below:

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<sup>1</sup> Order on Remand, *Unbundled Access to Network Elements: Review of the Section 251 Unbundling Obligations of Incumbent Local Exchange Carriers*, WC Docket No. 04-313; CC Docket No. 01-338, (FCC released Feb. 4, 2005).

1. TRO Remand-Declassified Loop-Transport Elements. Notwithstanding anything in the Agreement, pursuant to Rule 51.319(a) and Rule 51.319(e) as set forth in the TRO Remand Order, effective March 11, 2005, CLEC is not permitted to obtain the following new unbundled high-capacity loop and dedicated transport elements, either alone or in combination:

Dark Fiber Loops;

DS1/DS3 Loops in excess of the caps or to any building served by a wire center described in Rule 51.319(a)(4) or 51.319(a)(5), as applicable;

DS1/DS3 Transport in excess of the caps or between any pair of wire centers as described in Rule 51.319(e)(2)(ii) or 51.319(e)(2)(iii), as applicable; or

Dark Fiber Transport, between any pair of wire centers as described in Rule 51.319(e)(2)(iv).

The above-listed element(s) are referred to herein as the "Affected Loop-Transport Element(s)."

- 1.1 Transitional Provision of Embedded Base. As to each Affected Loop-Transport Element, after March 11, 2005, pursuant to Rules 51.319(a) and (e), as set forth in the TRO Remand Order, SBC MISSOURI shall continue to provide access to CLEC's embedded base of Affected Loop-Transport Element(s) (i.e. only Affected Loop-Transport Elements ordered by CLEC *before* March 11, 2005), in accordance with and only to the extent permitted by the terms and conditions set forth in the [NAME OF PRIOR, SUPERSEDED AGREEMENT AND APPLICABLE ATTACHMENT/APPENDIX], for a transitional period of time, ending upon the earlier of:

- (a) CLEC's disconnection or other discontinuance of use of one or more of the Affected Element(s);
- (b) CLEC's transition of an Affected Element(s) to an alternative arrangement; or
- (c) March 11, 2006 (for Affected DS1 and DS3 Loops and Transport) or September 11, 2006 (for Dark Fiber Loops and Affected Dark Fiber Transport).

SBC MISSOURI's transitional provision of embedded base Affected Element(s) under this Section 1.1 shall be on an "as is" basis. Upon the earlier of the above three events occurring, as applicable, SBC MISSOURI may, without further notice or liability, cease providing the Affected Element(s).

- 1.2 Transitional Pricing for Embedded Base. Notwithstanding anything in the [NAME OF PRIOR, SUPERSEDED AGREEMENT AND APPLICABLE ATTACHMENT/APPENDIX], during the applicable transitional period of time, the price for the embedded base Affected Loop-Transport Element(s) shall be the higher of (A) the rate CLEC paid for the Affected Loop-Transport Element(s) as of June 15, 2004 *plus 15%* or (B) the rate the state commission has established or establishes, if any, between June 16, 2004 and March 11, 2005 for the Affected Loop-Transport Element(s), *plus 15%*.

- 1.2.1 Regardless of the execution or effective date of this Embedded Base Rider or the underlying Agreement, CLEC will be liable to pay the Transitional Pricing for all Affected Loop-Transport Element(s), beginning March 11, 2005.

- 1.2.2 CLEC shall be fully liable to SBC to pay such Transitional Pricing under the Agreement, effective as of March 11, 2005, including applicable terms and conditions setting forth interest and/or late payment charges for failure to comply with payment terms.

- 1.3 End of Transitional Period. CLEC will complete the transition of embedded base Affected Loop-Transport Elements to an alternative arrangement by the end of the transitional period of time defined in the TRO Remand Order (as set forth in Sections 1.3.1 and 1.3.2, below). For Dark Fiber Affected Elements, CLEC will remove all CLEC services from such Dark Fiber Affected Elements and return the facilities to SBC by the end of the transition period defined in the TRO Remand Order for such Dark Fiber Affected Elements.
- 1.3.1 For Dark Fiber Loops and Affected Dark Fiber Transport, the transition period shall end on September 11, 2006.
- 1.3.2 For Affected DS1 and DS3 Loops and Transport, the transition period shall end on March 11, 2006.
- 1.3.3 To the extent that there are CLEC embedded base Affected DS1 and DS3 Loops or Transport in place on March 11, 2006, SBC MISSOURI without further notice or liability, will convert them to a Special Access month-to-month service under the applicable access tariffs.
2. TRO Remand-Declassified Switching and UNE-P. Subject to Sections 4.7.3, 10.10.3 and 10.10.4 of Attachment UNE 6 and pursuant to Rule 51.319(d) and para. 233 and 234 as set forth in the TRO Remand Order, effective March 11, 2005, CLEC is not permitted to obtain new Mass Market ULS, whether alone, in combination (as in with "UNE-P"), or otherwise. For purposes of this Section, "Mass Market" shall mean 1 – 23 lines, inclusive (i.e. less than a DS1 or "Enterprise" level.)
- 2.1 Transitional Provision of Embedded Base. As to each Mass Market ULS or Mass Market UNE-P, after March 11, 2005, pursuant to Rules 51.319(d), as set forth in the TRO Remand Order, SBC MISSOURI shall continue to provide access to CLEC's embedded base of Mass Market ULS Element or Mass Market UNE-P (i.e. only Mass Market ULS Elements or Mass Market UNE-P ordered by CLEC *before* March 11, 2005), in accordance with and only to the extent permitted by the terms and conditions set forth in the [NAME OF PRIOR, SUPERSEDED AGREEMENT AND APPLICABLE ATTACHMENT/APPENDIX], for a transitional period of time, ending upon the earlier of:
- (a) CLEC's disconnection or other discontinuance [except Suspend/Restore] of use of one or more of the Mass Market ULS Element(s) or Mass Market UNE-P;
- (b) CLEC's transition of a Mass Market ULS Element(s) or Mass Market UNE-P to an alternative arrangement; or
- (c) March 11, 2006.
- SBC MISSOURI's transitional provision of embedded base Mass Market ULS or Mass Market UNE-P under this Section 2.1 shall be on an "as is" basis, except that CLEC may continue to submit orders to add, change or delete features on the embedded base Mass Market ULS or Mass Market UNE-P, or may re-configure to permit or eliminate line splitting. Upon the earlier of the above three events occurring, as applicable, SBC MISSOURI may, without further notice or liability, cease providing the Mass Market ULS Element(s) or Mass Market UNE-P.
- 2.1.1 Concurrently with its provision of embedded base Mass Market ULS or Mass Market UNE-P pursuant to this Embedded Base Rider, and subject to this Section 2, and subject to the conditions set forth in Section 2.1.1.1 below, SBC MISSOURI shall also continue to

provide access to call-related databases, SS7 call setup, ULS shared transport and other switch-based features in accordance with and only to the extent permitted by the terms and conditions set forth in the [NAME OF PRIOR, SUPERSEDED AGREEMENT AND APPLICABLE ATTACHMENT/APPENDIX], and only to the extent such items were already being provided before March 11, 2005, in conjunction with the embedded base Mass Market ULS or Mass Market UNE-P.

2.1.1.1 The [NAME OF PRIOR, SUPERSEDED AGREEMENT AND APPLICABLE ATTACHMENT/APPENDIX] must contain the appropriate related terms and conditions, including pricing; and the features must be “loaded” and “activated” in the switch.

2.2 Transitional Pricing for Embedded Base. Notwithstanding anything in the [NAME OF PRIOR, SUPERSEDED AGREEMENT AND APPLICABLE ATTACHMENT/APPENDIX], during the applicable transitional period of time, the price for the embedded base Mass Market ULS or Mass Market UNE-P shall be the higher of (A) the rate at which CLEC obtained such Mass Market ULS/UNE-P on June 15, 2004 plus one dollar, or (B) the rate the applicable state commission established(s), if any, between June 16, 2004, and March 11, 2005, for such Mass Market ULS/UNE-P, plus one dollar. CLEC shall be fully liable to SBC to pay such pricing under the Agreement, including applicable terms and conditions setting forth interest and/or late payment charges for failure to comply with payment terms, notwithstanding anything to the contrary in the Agreement.

2.2.1 Regardless of the execution or effective date of this Embedded Base Rider or the underlying Agreement, CLEC will be liable to pay the Transitional Pricing for Mass Market ULS Element(s) and Mass Market UNE-P, beginning March 11, 2005.

2.2.2 CLEC shall be fully liable to SBC to pay such Transitional Pricing under the Agreement, effective as of March 11, 2005, including applicable terms and conditions setting forth interest and/or late payment charges for failure to comply with payment terms.

2.3 End of Transitional Period. CLEC will complete the transition of embedded base Mass Market ULS and Mass Market UNE-P to an alternative arrangement by the end of the transitional period of time defined in the TRO Remand Order (March 11, 2006).

2.3.1 To the extent that there are CLEC embedded base Mass Market ULS or UNE-P [and related items, such as those referenced in Section 2.1.1, above] in place on March 11, 2006, SBC MISSOURI, without further notice or liability, will re-price such arrangements to a market-based rate.

3. Sections 1 and 2, above, apply and are operative regardless of whether CLEC is requesting the Affected Element(s), Mass Market ULS or Mass Market UNE-P under the Agreement or under a state tariff, if applicable, and regardless of whether the state tariff is referenced in the Agreement or not.

4. In entering into this Embedded Base Rider, neither Party is waiving, and each Party hereby expressly reserves, any of the rights, remedies or arguments it may have at law or under the intervening law or regulatory change provisions in the underlying Agreement (including intervening law rights asserted by either Party via written notice predating this Embedded Base Rider) with respect to any orders, decisions, legislation or proceedings and any remands thereof, including, without limitation, the following actions, which the Parties have not yet fully incorporated into this Agreement or which may be the subject of further review: *Verizon v. FCC, et. al*, 535 U.S. 467 (2002); *USTA, et. al v. FCC*, 290 F.3d 415 (D.C. Cir. 2002) (“*USTA I*”)

and following remand and appeal, *USTA v. FCC*, 359 F.3d 554 (D.C. Cir. 2004) ("*USTA II*"); the FCC's 2003 Triennial Review Order and 2005 Triennial Review Remand Order; and the FCC's Order on Remand and Report and Order in CC Dockets No. 96-98 and 99-68, 16 FCC Rcd 9151 (2001), (rel. April 27, 2001), which was remanded in *WorldCom, Inc. v. FCC*, 288 F.3d 429 (D.C. Cir. 2002).

5. Except to the extent of the very limited purposes and time periods set forth in this Embedded Base Rider, this Embedded Base Rider, does not, in any way, extend the rates, terms or conditions of the [NAME OF PRIOR, SUPERSEDED AGREEMENT AND APPLICABLE ATTACHMENT/APPENDIX] beyond its term.
6. In all states other than Ohio, the Parties acknowledge and agree that this Embedded Base Rider shall be filed with, and is subject to approval by the applicable state commission and shall become effective ten (10) days following the date upon which such state commission approves this Embedded Base Rider under Section 252(e) of the Act or, absent such state commission approval, the date this Embedded Base Rider is deemed approved by operation of law. In the state of Ohio only, the Parties acknowledge and agree that this Embedded Base Rider shall be filed with, and is subject to approval by the Public Utilities Commission of Ohio ("PUCO"). Based upon PUCO practice, this Embedded Base Rider shall be effective upon filing and will be deemed approved by operation of law on the 31<sup>st</sup> day after filing.

IN WITNESS WHEREOF, this Embedded Base Rider to the Agreement was exchanged in triplicate on this 9th day of August, 2005, by the Parties, signing by and through their duly authorized representatives

Big River Telephone Company, LLC

Southwestern Bell Telephone, L.P. d/b/a SBC  
MISSOURI By SBC Operations, Inc.,  
Its authorized agent

By: \_\_\_\_\_

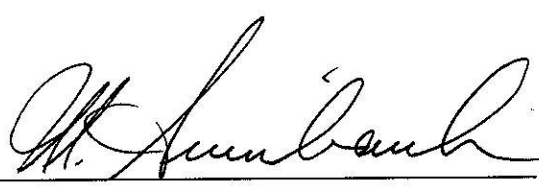
Name: \_\_\_\_\_  
(Print or Type)

Title: \_\_\_\_\_  
(Print or Type)

Date: \_\_\_\_\_

FACILITIES-BASED OCN # \_\_\_\_\_

ACNA \_\_\_\_\_

By:  \_\_\_\_\_

Name: Mike Auinbaugh  
(Print or Type)

Title: \_\_\_\_\_  
AVP – Local Interconnection Marketing

Date: 8-9-05