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August 31, 1999

The Honorable Dale Hardy Roberts Secretary/Chief Regulatory Law Judge Missouri Public Service Commission 301 West High Street, Floor 5A Jefferson City, MO 65101

TA-2000-199

Missouri Public Service Commission

FILED

AUG 3 1 1999

Re: Application of CCCMO, Inc. d/b/a Connect! for a Certificate of Service Authority to Provide Basic Local Telecommunications Service and Local Exchange Telecommunications Service and to Classify said Services as Competitive

Dear Secretary Roberts:

Enclosed for filing are the following:

- 1) Original and fourteen (14) copies of Application for Certificate of Service Authority and for Competitive Classification. Please note that Exhibit 3 to the Application (consisting of 2 pages), which contains confidential information, is excluded from this filing. Said exhibit is contained in the **Highly Confidential Version** of the Application.
- 2) Original and six (6) of a HIGHLY CONFIDENTIAL VERSION of the Application; and
- 3) Original and fourteen (14) copies of a Motion to Adopt Protective Order as to the submission of highly confidential financial information supporting the Application.

Thank you in advance for your attention to this matter. If you have any questions, please contact Paul DeFord in our Kansas City office at (816) 292-2000 or me at the number shown above.

Sincerely,

LATHROP & GAGE L.C.

By: `

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cc: Office of Public Counsel Paul S. DeFord, Esq.





AUG 3 1 1999

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

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Missouri Public Service Commission

In the Matter of the Application of **CCCMO, Inc. d/b/a Connect!** for a Certificate of Service Authority to Provide Basic Local Telecommunications Services and Local Exchange Telecommunications Service in the State of Missouri, and to Classify said Services as Competitive

Case No. <u>TA - 2000 - 199</u>

APPLICATION FOR CERTIFICATE OF SERVICE AUTHORITY AND FOR COMPETITIVE CLASSIFICATION

CCCMO, Inc. d/b/a Connect! ("Connect!" or "Applicant") files this verified Application

respectfully requesting that the Missouri Public Service Commission ("Commission") issue an

order that:

- (a) grants Applicant a Certificate of Service Authority to provide all forms of resold and facilities-based local exchange telecommunications services and basic local telecommunications services in the State of Missouri pursuant to Chapter 392 of the Missouri Revised Statutes;
- (b) grants competitive status to Applicant; and
- (c) waives certain Commission rules and statutory provisions pursuant to Section 392.420 RSMo.

Applicant's legal name is CCCMO, Inc. d/b/a Connect!. Connect! maintains its principal

place of business at:

CCCMO, Inc. d/b/a Connect! 124 West Capitol Avenue Suite 250 Little Rock, AR 72201 Telephone: (501) 401-7700 Facsimile: (501) 401-7625





Correspondence or communications pertaining to this application should be directed to

Applicant's attorneys of record:

Paul S. DeFord, Esq.
Kurt U. Schaefer, Esq.
Lathrop & Gage L.C.
2345 Grand Boulevard, Suite 2400
Kansas City, MO 64108
Telephone: (816) 292-2000
Facsimile: (816) 292-2001

and

Kathy L. Cooper, Esq. Swidler Berlin Shereff Friedman, LLP 3000 K Street, N.W. Suite 300 Washington, D.C. 20007 Telephone: (202) 424–7816 Facsimile: (202) 424–7645

with a copy to:

Cindy Lee Manager of Regulatory Affairs CCCMO, Inc. d/b/a Connect! 124 West Capitol Avenue Suite 250 Little Rock, AR 72201 Telephone: (501) 401-7700 Facsimile: (501) 401-7625

Questions concerning the ongoing operations of Connect! following certification should

be directed to Ms. Cindy Lee at the above address and telephone number. Connect!'s toll-free

telephone number for customer inquiries is 1-877-200-5022.

I. Requirements of 4 CSR 240-2.060(4)

Pursuant to Section 4 CSR 240-2.060(4), Connect! submits the following information:

1. Authority to Transact Business in the State of Missouri

Applicant is a Missouri corporation. A copy of the Applicant's Articles of Incorporation are attached hereto as Exhibit 1.

2. <u>Description of Services</u>

Connect! seeks authority to provide resold and facilities-based basic local and local exchange telecommunications services to business and residential customers throughout the State of Missouri and, therefore, seeks statewide authorization. Connect! seeks authority to provide these services utilizing a combination of its own facilities and, where necessary, the resold facilities of other carriers.

Connect! plans to offer a full range of switched and dedicated facilities-based local exchange services. These services may include, but will not be limited to the following: (1) local exchange access services to single-line and multi-line customers (including basic residential and business lines, direct inward/outward PBX trunk service and Centrex services and ISDN); (2) local exchange services to customers of Connect!'s end user access line services; and (3) switched, dedicated and special carrier access services to other common carriers.

In addition, consistent with traditional local exchange services, Connect! proposes to offer interexchange services on a 1+ and 0+ basis within its licensed area.

Connect! plans to install state-of-the-art telecommunications equipment and multiplexer equipment in each of the ILEC central offices in which it is collocated. As each customer is obtained, service will be provisioned either on Connect!'s own internal network or by leasing unbundled loops or other facilities (*e.g.*, T1s) from incumbent local exchange carriers ("ILECs") or other competitive local exchange carriers ("CLECs") to connect the end user to Connect!'s

network. Connect! will also provide around-the-clock network monitoring and customer service centers.

3. Description of Exchanges Where Applicant Will Offer Services

Attached to this Application as Exhibit 2 is a list of all the exchanges in which Applicant proposes to provide service, including the exchanges of the ILECs presently providing basic local service.

4. <u>Tariff Requirement</u>

Connect! respectfully requests Commission waiver of 4 C.S.R. 240-2.060(4)(H) until Connect! has entered into a Commission approved resale and interconnection agreement to enable it to provide basic local and local exchange services. Commission rule 4 C.S.R. 240-2.060(4)(H) requires an applicant seeking to provide telecommunications services in the State of Missouri to attach to its application a proposed tariff with a 45-day effective date. Connect! cannot price its resold and facilities-based local exchange offerings until it has entered into an interconnection agreement with each of the incumbent local exchange carriers located in the areas which Connect! intends to serve. In accordance with Commission practices, Connect! will file tariff sheets for approval no later than thirty (30) days after the Commission approves the required resale and interconnection agreement(s). Connect!'s proposed tariff will reflect the rates, rules, regulations and the services it will offer. The tariff will include a listing of the statutes and Commission rules waived by the Commission in response to this application.

II. Basic Local Service Certification

Pursuant to Section 392.455, RSMo Supp. 1996, Connect! submits the following:

1. Financial, Technical and Managerial Resources and Abilities

Connect! has access to the financing and capital necessary to conduct the telecommunications operations as specified in this Application. As a recently formed subsidiary and new entrant, Connect! currently does not have its own financial statements nor documented financial histories. Connect! will rely on the financial resources of its affiliate, Connect Communications Corporation ("CCC"), to provide the initial capital investment and funding for its Missouri operations. Accordingly, Connect! submits the most recent financial statements of CCC under seal as Exhibit 3. This exhibit is offered to demonstrate Applicant's financial ability to provide the proposed services. With access to this financing, Connect! is financially well qualified to provide the telecommunications services proposed in this Application. CCC has financed Connect!'s initial operations and will continue to provide financial support to Connect! as long as Connect! requires additional capital and resources to complete its networks and construct facilities.

Connect! possesses the technical capability and managerial qualifications to operate and manage its telecommunications operations in the State of Missouri. Descriptions of the extensive telecommunications and managerial experience of Connect!'s key personnel are attached hereto as Exhibit 4. The descriptions demonstrate the technical telecommunications expertise and managerial experience of the Applicant's management team.

Connect! was formed to provide all forms of telecommunications services, including resold and facilities-based basic local and local exchange telecommunications services. Connect!

and its affiliates currently are in the process of obtaining authority to provide telecommunications services in Arizona, California, Colorado, Connecticut, Delaware, the District of Columbia, Florida, Georgia, Idaho, Indiana, Illinois, Louisiana, Maine, Maryland, Massachusetts, Michigan, Minnesota, Nevada, New Mexico, Ohio, Oklahoma, Pennsylvania, Rhode Island, South Carolina, Virginia, Washington, and Wisconsin. In addition, Connect!'s affiliates are authorized to provide resold and facilities-based local exchange services, by virtue of certification, registration or tariff requirements, or on an unregulated basis, in the following states: Arkansas, California, Colorado, Idaho, Kansas, Montana, Nevada, Oregon, Pennsylvania, Rhode Island, Texas, Utah, Washington. Affiliates of the Applicant have been providing telecommunications services since December 1997. Neither Connect! nor any of its affiliates has been denied authority to provide telecommunications services in any state, nor has Connect! had any certification revoked or limited in any way. Connect! currently has no pending civil, criminal or administrative action pending against it.

2. Commission Minimum Service Standards

Connect!'s basic local telecommunications services will be equal to or superior to the quality of the basic local telecommunications services that customers in the State of Missouri are currently receiving from the incumbent providers. Connect! will meet all service standards applicable to telecommunications services, including but not limited to billing, quality of service, and the filing and maintenance of tariffs, except as waived by the Commission.

3. Geographic Area in which Applicant Proposes to Offer Service

Attached to this Application as Exhibit 2 is a list of all the exchanges in which Applicant proposes to provide service, including the exchanges of the ILECs presently providing basic local service.

4. <u>Separate and Distinct Service</u>

Connect!'s basic local exchange services and any other services the company may offer in the future will be provided as a separate and distinct service pursuant to Section 392.455(4) RSMo.

5. Equitable Access

Connect! will provide equitable access for all Missouri consumers within the geographic area in which it will offer basic local exchange services in compliance with Section 392.455(5) .

III. Classification as a Competitive Company

Connect! also seeks classification as a competitive company, with accompanying reduced regulation, pursuant to Section 392.361.2 and 392.361.3 RSMo. In determining the classification of an applicant, the Commission may consider such factors as market share, financial resources and name recognition, among others. *See* In the Matter of the Investigation for the Purpose of Determining the Classification of the Services Provided by Interexchange Telecommunications Companies within the State of Missouri, 30 Mo. P.S.C. (N.S.) 16 (1989); In the Matter of Southwestern Bell Telephone Company's application for Classification of Certain Services as Transitionally Competitive, 1 Mo. P.S.C. 3d 479, 484 (1992). All of the services a competitive company provides must be classified as competitive. Connect! submits that as a new market

entrant, it does not have the market share or name recognition to inhibit competition. Therefore, the Commission's approval of this Application will create competition for those ILECs that now possess sufficient market share and name recognition to dominate the telecommunications service market in the State of Missouri. Allowing Connect! to compete with existing ILECs, such as SWBT, GTE and Sprint, will bring benefits such as lower costs and better service to residents of the State of Missouri. The public interest benefits of competition justify a lesser degree of regulation for carriers such as Connect!.

Connect! will comply with all applicable statutes and Commission rules, regulations, decisions, and orders governing the provision of Connect!'s proposed services. Connect!, however, requests that, at a minimum, the following statutes and regulations be waived at this time consistent with the Commission's previous decisions regarding other telecommunications providers:

Statutes

392.210.2	 Uniform System of Accounts
392.270	 valuation of property (rate making)
392.280	 depreciation accounts
392.290.1	 issuance of securities
392.300.2	 acquisition of stock
392.310	 stock and debt issuance
392.320	 stock dividend payment
392.330	 issuance of securities, debts and notes
392.340	 reorganization(s)

Commission Rules

4 CSR 240-10.020	 depreciation fund income
4 CSR 240-32.030*	 in-state record keeping
4 CSR 240-30.040	 Uniform System of Accounts
4 CSR 240-35	 reporting of bypass and customer specific
	arrangements

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*Connect! also seeks a waiver of 4 CSR 240-10.010, which requires that all public utilities maintain their books and records in-state. Connect! currently maintains its business records at its principal place of business, located at 124 West Capitol Avenue, Suite 250, Little Rock, AR 72201. Connect! will comply with the requirements of 4 CSR 240-10.010(3) and will make its records available to the Commission upon request.

Connect!, consistent with V.A.M.S. § 386.570, will comply with all applicable Commission rules except those which are specifically waived by the Commission pursuant to a request filed by Connect!.

IV. Conclusion

For the foregoing reasons, CCCMO, Inc., d/b/a Connect! requests that the Commission grant it a Certificate of Service Authority, classify its proposed services as competitive, and grant its request for waiver of the above-referenced statutes and regulations.

Respectfully submitted,

Paul S. DeFord#29509Kurt U. Schaefer#45829Lathrop & Gage L.C.2345 Grand Boulevard, Suite 2400Kansas City, MO 64108Telephone:(816) 292-2000Facsimile:(816) 292-2001

Kathy L. Coop

Swidler Berlin Shereff Friedman, LLP 3000 K Street, NW, Suite 300 Washington, D.C. 20007-5116 Telephone: (202) 424-7816 Facsimile: (202) 424-7645

Counsel for CCCMO, Inc., d/b/a Connect!

Dated: August 31,1999

EXHIBITS

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Exhibit 1	Articles of Incorporation
Exhibit 2	List of Exchanges to Be Served
Exhibit 3	Financial Qualifications (filed under seal)
Exhibit 4	Technical and Managerial Qualifications
Affidavit	

Certificate of Service

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EXHIBIT 1

Articles of Incorporation

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• FEB-04-1999 09:28

C. T. CORP STL.

314 8631578 P.02/06

No. 00465595



Rebecca McDowell Cook Secretary of State

CORPORATION DIVISION

CERTIFICATE OF INCORPORATION

WHEREAS, DUPLICATE ORIGINALS OF ARTICLES OF INCORPORATION OF CCCMO, INC.

HAVE BEEN RECEIVED AND FILED IN THE OFFICE OF THE SECRETARY OF STATE, WHICH ARTICLES, IN ALL RESPECTS, COMPLY WITH THE REQUIREMENTS OF GENERAL AND BUSINESS CORPORATION LAW;

NOW, THEREFORE, I, REBECCA MCDOWELL COOK, SECRETARY OF STATE OF THE STATE OF MISSOURI, BY VIRTUE OF THE AUTHORITY VESTED IN ME BY LAW, DO HEREBY CERTIFY AND DECLARE THIS ENTITY A BODY CORPORATE, DULY ORGANIZED THIS DATE AND THAT IT IS ENTITLED TO ALL RIGHTS AND PRIVILEGES GRANTED CORPORATIONS ORGANIZED UNDER THE GENERAL AND BUSINESS CORPORATION LAW.

IN TESTIMONY WHEREOF, I HAVE SET MY HAND AND IMPRINTED THE GREAT SEAL OF THE STATE OF MISSOURI, ON THIS, THE 3RD DAY OF FEBRUARY, 1999.

Secretary of State

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EXHIBIT 2

List of Exchanges to Be Served

CCCMO, Inc. d/b/a Connect! seeks authority in the service territories of the following incumbent local exchange carriers:

Exchanges Served by Southwestern Bell

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Adrian Advance Agency Altenburg-Frohnn Antonia Archic Argyle Armstrong Ash Grove Beaufort Bell City Belton Benton Billings Bismarck Bloomfield Bloomsdale **Blue Springs** Bonne Terre Boonville **Bowling Green** Bridgeton Brookfield Camdenton Campbell Cape Girardeau Cardwell Carl Junction Carrollton Carthage Caruthersville Cedar Hill Center Chaffee Charleston Chesterfield Chillicothe Clarksville Clever Climax Springs

Creve Couer De Soto De Kalb Deering Delta Dexter Downing East Prairie East Independence Edina Eldon Elsberry Essex Eureka **Excelsior Springs** Fair Grove Farley Farmington Favette Fenton Ferguson Festus-Crystal City Fisk Flat River Florissant Frankford Fredericktown Freeburg Fulton Gideon Gladstone Glasgow Grain Valley Gravios Mills Gray Summit Greenwood Hannibal Harvester Hayti

Herculaneum-Pevelv Higbee High Ridge Hillsboro Holcomb Homersville Imperial Independence Jackson Jasper Joplin Kansas City Kennett Kirksville Kirkwood Knob Noster La Monte Ladue Lake Ozark Lamar Lancaster Leadwood Lee Summit Liberty Lilbourne Linn Lockwood Louisianna Macks Creek Malden Manchester Marble Hill Marceline Marionville Marshall Marston Maxville Mehlville Meta

Mexico Moberly Monett Montgomery City Morchouse Nashua Neosho Nevada New Franklin New Madrid Nixa Oak Ridge Oakville Old Appleton Oran Osage Beach Overland Pacific Parkville Patton Paynesville Perrvville Pierce City Pocahontas-New Wells Pond Poplar Bluff Portages des Sioux Portageville Puxico Qulin Raytown Republic Richmond Richwoods Risco Riverview Rogersville Rushville

Exchanges Served by Southwestern Bell (cont'd)

Saint Charles Saint Clair Saint Joseph Saint Louis Saint Marys Sainte Genevieve San Antonio Sappington Scott Cty Sedalia

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Senath Sikeston Slater South Kansas City Southville Spanish Lake Springfield Stanberry Strafford

- Tiffany Springs Trenton Tuscumbia Union Valley Park Versailles Vienna Walnut Grove Wardell
- Ware Washington Webb City Webster Groves Wellsville Westphalia Willard Wyatt

Exchanges Served by GTE Midwest, Inc.

Alton Amazonia Anapolis Arcola Ashland Augusta Aurora Ava Avenue City Avilla Belgrade Belk **Belleview** Birch Tree Bland Blue Eye Bolckow Boss Bourbon Bradleyville Branson Branson West Brayner Bronaugh Brunswick Buffalo Bunker Cabool Caledonia Cameron

Canton Cape Fair Cassville Caulfield Cedar Creek Centerville Centralia Chamois Clarence Clark Clarksdale Collins Columbia Concordia Conway Cosby Crane Cross Timbers Cuba Dadeville Dalton Dardenne Defiance Dora Easton **Edgar Springs** El Dorado Springs Elkland Ellsmore

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Eminence Everton Ewing Exeter Fillmore Foley Fordland Foristell Forsyth Fremont Gainesville Galena Golden City Gorin Gower Greenfield Groverspring Hallsville Hamilton Hartville Hawk Point Helena Hermann Hermitage High Hill Highlandville Holstein Houston Humansville Hunnewell

Hurley Irondale Ironton Jamestown Jenkins Jerico Springs Jonesburg Kahoka Keytesville Kidder Kimberling City Kingston Koshonong La Belle La Grange La Plata Laddonia Lawson Leasburg Lesterville Lewistown Licking Louisburg Lowry City Macon Manes Mano Mansfield Marshfield Marthasville

Exchanges Served by GTE Midwest, Inc. (cont'd)

Maysville Milo Monroe City Montauk Monticello Morrison Moscow Mills Mount Sterling Mount Vernon Mountain Grove Mountain View Nebo New Melle Niangua Norwood O'Fallon Oates Old Monroe Osborn Osceola Ozark Palmyra

Paris Perry Pittsburg Plattsburg Potosi Prairie Home Preston Protem Raymondville **Reeds Spring** Revere Roby Rocheport Rockaway Beach Rockville Rosendale Safe Saint James Saint Peters Santa Fe Sarcoxie Savannah

Schell City Seymour Shelbina Shelbyville Sheldon Shell Knob Sparta Stewartsville Stoutsville Sturgeon Thayer Theodosia Thomasville Timber Trimble Troy Truxton Turney Urbana Van Buren

Vanzant

Vichv Walker Warrenton Washburn Wasola Wayland Weaubleau Wentzville West Plains West Quincy Wheatland Whitesville Willow Spings Winfield Winona Woodridge Wright City

Exchanges served by United Telephone Company of Missouri (Sprint)

Appleton City Blackburn Blairstown Brazito Buckner Butler Calhoun California Camden Point Centertown Centerview Chilhowee Clarksburg Clinton Coal Cole Camp Craig Dearborn

Deeptwater Edgerton Eugene Fairfax Ferrelview Fort Leonard Wood Green Ridge Hardin Harrisonville Henrietta Holden Holt Holts Summit Hopkins Houstonia Ionia Jefferson City Kearney

King City Kingsville Lake Lotawana Lebanon Leeton Lexington Lincoln Lonejack Malta Bend Maryville Missouri City Montrose Mound City New Bloomfield Newburg Norborne Oak Grove Odessa

Orrick Otterville Pickering Platte City Pleasant Hill Richland Rolla Russelville Saint Robert Saint Thomas Salem Smithton Strasburg Sweet Springs Syracuse Taos Tarkio Tipton



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Urich Warrendburg Warsaw Waverly Waynesville Wellington Weston Windsor

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EXHIBIT 3

Financial Qualifications

(filed under seal)



EXHIBIT 4

Technical and Managerial Qualifications

MANAGERIAL AND TECHNICAL QUALIFICATIONS CONNECT COMMUNICATIONS CORPORATION MANAGEMENT PROFILES

TED L. SNIDER, Jr. – CHIEF EXECUTIVE OFFICER, SOLE STOCKHOLDER AND CHAIRMAN

Mr. Snider has fifteen years of management experience, mostly in telecommunications. While building a company (sold in 1997) that operated radio stations, he also developed Snider Communications Corporation from a start-up to a company which serves over 10,000 customers with state-of-the-art technology and the largest paging system in Arkansas.

He received a Bachelor of Science degree in Systems Engineering from the U.S. Naval Academy as well as a Master of Business Administration degree from UCLA.

<u>R D SAENZ – CHIEF FINANCIAL OFFICER</u>

Mr. Saenz has twenty-five years of business experience consisting of eleven years with Price Waterhouse, eight years as a senior financial officer (for a regional retail chain and for a company serving the telecommunications industry), three years in senior management positions with a financial services firm, and several years of independent business consulting.

He received a bachelor's degree in accounting, with honors, from the University of West Florida. Professional certifications include Certified Public Accountant and Certified Fraud Examiner.

BILL JESTER – DIRECTOR OF OPERATIONS

Mr. Jester has twenty years experience in the business sector, with an emphasis on Business Development and Marketing/Sales. He spent eleven years as president for two companies and has nine years experience in management. He also served 42 years in the U.S. Army and retired as a Major General.

He holds a Bachelor of Science in Business Administration, along with a MBA in management and finance from the University of Arkansas.

PHILLIP KENNEDY – NETWORK OPERATIONS MANAGER

Mr. Kennedy has spent eighteen years in the telecommunications industry. He has experience managing Network Operations, Switching Center Operations, and LAN management. He has been a Supervisor of operating facilities that processed data for invoicing of all calls switched, collected, rated, and billed. Mr. Kennedy worked for Universal Network Services, Inc. for nine years, Metromedia/LDS Long Distance for six





years, Infra-Pak, Inc. for three years, and was a Telecommunications Technician for the Army National Guard Reserves for seven years.

He has received Certification of Database, Maintenance, and MSP40 form DSC_and Certification on MVP Operations and Maintenance from Glenayre.

ED MOORE - DIRECTOR OF REGULATORY AFFAIRS

Mr. Moore has spent twenty-eight years in the telecommunications industry, fourteen each with Southwestern Bell and AT&T. He worked primarily in the area of network design, planning and administration for Southwestern Bell, and in regulatory and legislative management for AT&T.

He received a bachelor's degree in mathematics and physics from the University of Central Arkansas.

SHANNON LIGON-HUMAN RESOURCES DIRECTOR

Ms. Ligon has eight years experience in Human Resources. She served as the Vice President of Human Resources for a 500 person manufacturing company and spent over three years with Anderson Consulting as a Manager in the Change Management Group in a variety of industries, including telecommunications.

She received a Bachelor of Arts degree in Political Science and Business Administration from Vanderbilt University and has her Professional of Human Resource certification from SHRM.

CAL ARNOLD - DIRECTOR OF MARKETING

Mr. Arnold spent 26 years managing commercial radio stations including fifteen years as an owner. Most recently, he served as General Manager of a ten radio station cluster plus a state radio network for Citadel Communications. His overall experience has been in planning, problem solving, operations and sales.

He received a Bachelor of Arts in Radio and Television, and a Master of Arts in Mass Communications, both from Baylor University.

RICHARD SPAVINS – DIRECTOR OF NETWORK ENGINEERING

Mr. Spavins has worked in the telecommunications field for the last 34 years. He has extensive experience in installation of office and plant PBX systems, cable networks, and installation of Powertel switches. Mr. Spavins was employed at APCo for fifteen years, American Mobilphone for thirteen years, Metrex Communications Group for three years, and Powertel for two years. He joined Connect! as Director of Network Engineering





September, 1998. He is in charge of installation as well as maintenance of the Harris switches nation-wide.

He was granted a bachelor's degree in Electrical Engineering from Auburn University March 1971. He is a registered Professional Engineer in the States of Alabama and Louisiana with a General Radiotelephone License With Radar Endorsement. He has certification for Rolm CBX and GTD 1000 & 120 PBX.

DAVE GRANERE - WESTERN REGIONAL MANAGER

Mr. Granere has spent eighteen years in the telecommunications industry. He has managed all aspects of daily operations including: field services, switch management, provisioning, dispatch circuit design, network design, and traffic management. He has worked closely with the Regulatory Agencies located in the Western Regions of the United States. Mr. Granere has also worked within the Supervisory Sphere; hiring and staffing, training and resource development, administrative action and personnel budgets. He has extensive knowledge of switching technologies and network systems, design and ordering of voice and data network services, installation and implementation of systems and network components from start to finish, and establishment of "customer care" call centers. He worked closely with major long distance companies, negotiating service agreements, terms and conditions, and developed a thorough understanding of the local and federal (FCC) tariffs that govern the extent and methods to which services can be applied.

Mr. Granere received a Bachelor of Science in History from the University of Utah.





AFFIDAVIT

State of Arkansas : County of Polas Ki : Ss.

I declare under penalty of perjury that I, Ted L. Snider, Jr., am Chief Executive Officer of CCCMO, Inc. d/b/a Connect!, the Applicant; that I am authorized to make this verification on the Applicant's behalf; that I have read the foregoing Application and know the contents thereof; and that the same are true of my knowledge, except as to the matters which are therein stated on information or belief, and as to those matters I believe them to be true.

Ted L. Snider, Jr. Chief Executive Officer CCCMO, Inc. d/b/a Connect!

Sworn and subscribed before me this $\underline{14}$ day of \underline{July} 1999.

My commission expires /-/2-2000

Signature of official administering oath





Certificate of Service

I hereby certify that a copy of this document has been hand delivered or mailed by first class mail, postage prepaid, to the Office of Public Counsel, on this 31st day of August, 1999.

By: Kurt U. Schaefer

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