



Associated Natural Gas Company

A division of Arkansas Western Gas Company

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August 20, 1998

FILED
AUG 21 1998
Missouri Public
Service Commission

Mr. Dale Hardy Roberts
Executive Secretary/Chief Regulatory Law Judge
Missouri Public Service Commission
501 West High Street
Jefferson City, MO 65101

Dear Mr. Roberts:

By letter dated August 4, 1998, Associated Natural Gas Company (ANG) submitted an original tariff for filing in compliance with the Commission's Order Granting Variance in Case No. GO-98-567. The attached amended tariff incorporates a change recommended by Staff. Please substitute the attached original and three (3) copies for the one originally filed by letter dated August 4, 1998.

Issuing

P.S.C. MO No. 6, First Revised
Sheet No. 45

Canceling

P.S.C. MO No. 6, Original
Sheet No. 45

The tariff bears an issue date of August 5, 1998 and an effective date of September 8, 1998.

Sincerely,

Ricky Gunter
Director, Rates and Regulation

Enclosure

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ASSOCIATED NATURAL GAS COMPANY
A Division of Arkansas Western Gas Company

FOR All Districts - See Index
COMMUNITY, TOWN OR CITY

RULES AND REGULATIONS - GAS SERVICE (cont'd.)

- XI. **Right of Access:** The customer shall give the Company access to its premises during reasonable hours for the purpose of reading meters, maintenance of Company-owned equipment on the customer's premises, inspection of piping and appliances beyond the delivery point, and for other lawful purposes in connection with the furnishing of gas service. The customer will give the Company access at any hour in the event of an emergency.
- XII. **Application of Rates:** The Company is obligated to apply the proper rate for the class of service requested by the customer. In the few cases where more than one rate may be applicable, the Company will, upon request, advise the customer of the existing options, but the Company does not assume responsibility for billing a customer on the rate which might yield the lowest annual cost. Where options do exist, the customer may request a change in rate application provided that such changes cannot be made on less than one (1) year intervals.
- XIII. **Escaping Gas:** The customer is obligated to notify the Company immediately upon the detection of the odor of escaping gas, and he should evacuate the area involved. The customer should also take steps to prevent ignition of the escaping gas and shall shut off the flow of gas by operating the valve on his side of the meter if possible.
- XIV. **Meter Testing:** The Company shall test meters in accordance with the statistical sampling authorized by the Commission in Case No. GO-98-567 in which the Commission granted the Company a temporary variance from the requirements of Rule 4 CSR 240-10.030(19) relating to the removal, testing and inspection of gas meters for a period of three years beginning January 1, 1998.

In addition, the Company shall test meters as follows:

- (1) The customer may request in writing that his meter be tested whenever there is reason to question its accuracy. Upon receipt of such a request, the Company will change the meter as soon as practical and transport the meter in question to its central meter shop for test. The customer or his agent may witness the test.
- (2) If the average error indicated by such test is greater than two percent (2%) fast, the Company will adjust the volumes consumed to compensate for the over-registration and refund any over-payments made by the customer. Such adjustments will be made to the date when the cause of such error occurred if it can be determined, to the date the faulty meter was installed, or for a prior three (3) month period, whichever of the three terms is shorter.
- (3) Should the meter so tested prove to be less than two percent (2%) fast, no adjustments will be made, and if the meter has been tested within one year of the date of its removal for the complaint test, the customer will be charged the cost of making the test.

DATE OF ISSUE August 5, 1998

DATE EFFECTIVE September 8, 1998

ISSUED BY Greg D. Kerley Senior V.P. - Finance and Chief Financial Officer Fayetteville, Arkansas