

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Mary Jackson,	)	
Complainant	)	
v.	)	
	)	File No. GC-2019-0331
Spire Missouri Inc. d/b/a Spire,	)	
Respondent	)	

**STIPULATION OF UNDISPUTED FACTS**

COMES NOW Mary Jackson, Complainant, Spire Missouri Inc. (“Spire” or “Company”), Respondent, and the Staff of the Missouri Public Service Commission (“Staff”) and, pursuant to the Commission’s July 10, 2019 procedural order in this case, submits the following stipulation of the undisputed facts in this case.

1. Complainant resides at 5641 Summit Place in St. Louis, Missouri (the “Property”).
2. On February 13, 2017, a Spire technician conducted an on-site high bill inspection at the Property. The technician found that both Spire’s meter and Complainant’s gas appliances were operating as designed. No problems were noted.
3. On April 29, 2019, Ms. Jackson filed a formal complaint with the Commission alleging that she has been overbilled on her gas usage.
4. Respondent and Complainant agree that Complainant does not use the same amount of gas every year and, if actual meter readings are available, she should be charged for actual usage and not on her usage in the previous year.

**WHEREFORE**, the above-named parties respectfully request that the Commission accept this Stipulation of Undisputed Facts.

Respectfully requested,

MARY JACKSON, Complainant

**/s/ Mary Jackson**

SPIRE MISSOURI INC., Respondent

**/s/ Rick Zucker**

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STAFF OF THE MISSOURI  
PUBLIC SERVICE COMMISSION

**/s/ Travis J. Pringle**

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**Certificate of Service**

The undersigned certifies that a true and correct copy of the foregoing pleading was served on the parties to this case on this 6th day of September, 2019, by hand-delivery, e-mail, fax, or United States mail, postage prepaid.

**/s/ Rick Zucker**