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October 4, 1999

**FILED**  
OCT 4 1999  
Missouri Public  
Service Commission

The Honorable Dale Hardy Roberts  
Secretary/Chief Regulatory Law Judge  
Missouri Public Service Commission  
301 West High Street, Floor 5A  
Jefferson City, MO 65101

TA-2000-198

Re: Application of Connect!LD, Inc. for a Certificate of Service Authority to  
Provide Interexchange Telecommunications Services in the State of  
Missouri and for Competitive Classification

Dear Secretary Roberts:

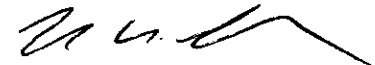
At the request of Staff, we are enclosing an original and six (6) copies of a revised proposed interexchange Tariff. Staff requested certain sections of the Tariff, which original was filed with the Commission on August 31, 1999, be modified to reflect certain Commission standardized language. Due to changes resulting from necessary editing, the Tariff has been re-paginated in its entirety. Also please note that we have added a new Section 3.4 in response to the Commission's request for standard operator services language.

By letter dated September 29, 1999, we requested the Commission extend the tariff effective date from October 15, 1999 to October 20, 1999. The enclosed tariff reflects that extension date.

We respectfully request that the enclosed Tariff be filed. If you have any questions, please contact Paul DeFord in our Kansas City office at (816) 292-2000 or me at the number shown above.

Sincerely,

LATHROP & GAGE L.C.

By:   
Kurt U. Schaefer

Enc  
cc: Office of Public Counsel

200000183

CONNECT!LD, INC.

REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES

APPLYING TO INTER EXCHANGE TOLL TELECOMMUNICATIONS SERVICES

WITHIN THE STATE OF MISSOURI

This tariff applies to the Intrastate Toll Communication Services furnished by Connect!LD, Inc. between one or more points in the State of Missouri. This tariff is on file with the Missouri Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business, 124 West Capitol, Suite 250, Little Rock, Arkansas 72201.

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Issued: August 31, 1999

Effective: October 20, 1999

Issued By: Ted L. Snider, Jr., Chief Executive Officer  
Connect!LD, Inc.  
124 West Capitol, Suite 250  
Little Rock, Arkansas 72201

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COMPETITIVE TELECOMMUNICATIONS COMPANY WAIVERS

Connect!LD, Inc. is classified as a competitive telecommunications company in Missouri for which the following statutory and regulatory requirements are waived for purposes of offering telecommunications services as set forth herein:

STATUTES

392.201.2	--	Uniform System of Accounts
392.240(1)	--	Rate making
392.270	--	Valuation of property (rate making)
392.280	--	Depreciation accounts
392.290	--	Issuance of securities
392.300.2	--	Acquisition of stock
392.310	--	Stock and debt issuance
392.320	--	Stock dividend payment
392.340	--	Reorganization(s)
392.330, RSMo. Supp. 1997	--	- Issuance of securities, debts & notes

COMMISSION RULES

4 CSR 240-10.020	-	Depreciation fund income
4 CSR 240-30.010(2)(c)	-	Rate schedules
4 CSR 240-30.040	-	Uniform System of Accounts
4 CSR 240-32.030(1)(B)	-	Exchange boundary maps
4 CSR 240-32.030 (1)(C)	-	Record keeping
4 CSR 240-32.030(2)*	-	In-state record keeping
4 CSR 240-32.050(3)	-	Local office record keeping
4 CSR 240-32.050(4)	-	Telephone directories
4 CSR 240-32.050(5)	-	Call intercept
4 CSR 240-32.050(6)	-	Telephone number changes
4 CSR 240-32.070(4)	-	Public coin telephone
4 CSR 240-33.030	-	Minimum charges rule
4 CSR 240-33.040(5)	-	Financing fees

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**EXPLANATION OF SYMBOLS**

A revision of a Tariff Sheet is coded to designate the type of change from the previous revision. These symbols, which appear in the right-hand margin of the sheet, are used to signify:

- C - Change in Regulation
- D - Discontinued rate or regulation
- I - Increased rate
- M - Moved from another tariff location
- N - New rate or regulation
- R - Reduction in a rate or charge
- T - Changed in text but no change in rate or regulation

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TARIFF FORMAT

- A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th Revised Sheet 14 cancels the 3rd Revised Sheet 14. Because of various suspension periods, deferrals, etc. the Commission follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect.
- C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
  - 2.1.
  - 2.1.1.
  - 2.1.1.A.
  - 2.1.1.A.1.
  - 2.1.1.A.1.(a).
  - 2.1.1.A.1.(a).I.
  - 2.1.1.A.1.(a).I.(i).
  - 2.1.1.A.1.(a).I.(i).(1).

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EXPLANATION OF TERMS

Automatic Location Identification ("ALI") - The name and address associated with the calling party's telephone number (identified by ANI as defined below) is forwarded to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off premises, etc.) will be identified with the address of the telephone number at the main location.

Automatic Number Identification ("ANI") - A system whereby the calling party's telephone number is identified and sent forward with the call record for routing and billing purposes. E911 Service makes use of this system.

Call Initiation - The point in time when the exchange network facility are initially allocated for the establishment of a specific call.

Call Termination - The point in time when the exchange network facility allocated to a specific call is released for reuse by the network.

Commission - Missouri Public Service Commission.

Company - Connect!LD, Inc., unless otherwise clearly indicated from the context.

Customer - The person, firm, corporation, or other entity which orders service pursuant to this Tariff and utilizes service provided under Tariff by the Company. A customer is responsible for the payment of charges and for compliance with all terms of the Company's Tariff.

Customer Premises Equipment ("CPE") - Equipment provided by the customer for use with the Company's services. CPE can include a station set, facsimile machine, key system, PBX, or other communication system.

Exchange - An area, consisting of one or more central office districts, within which a call between any two points is a local call.

Final Account - A customer whose service has been disconnected who has outstanding charges still owed to the Company.

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EXPLANATION OF TERMS (Cont'd)

Interruption - The inability to complete calls, either incoming or outgoing or both, due to Company facilities malfunction or human errors.

LATA - Local Access and Transport Area. The area within which the Company provides local and long distance ("intraLATA") service. For call to numbers outside the area ("interLATA") service is provided by long distance companies.

Move - The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

On-Net - Telecommunications services which are transported exclusively over facilities installed by the Company rather than the facilities of another carrier.

Rate Center - A geographic reference point with specific coordinates on a map used for determining mileage when calculating charges.

Toll Call - Any call extending beyond the local exchange of the originating caller which is rated on a toll schedule by the Company.

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APPLICATION OF TARIFF

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SECTION 1 - APPLICATION OF TARIFF

1.1 Application of Tariff

This Tariff sets forth the service offerings, rates, terms and conditions applicable to interexchange telecommunications services provided by the Company, as follows:

1.1.1 Service Territory

The Company will provide service within the state of Missouri.

1.1.2 Availability

Service is available where facilities permit.

Only those services for which rates are provided are currently available.

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**GENERAL RULES AND REGULATIONS**

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**SECTION 2 - GENERAL RULES AND REGULATIONS****2.1 Minimum Period of Service**

The minimum period of service is one month except as otherwise provided in this Tariff. The customer must pay the regular tariffed rate for the service they subscribe to for the minimum period of service. If a customer disconnects service before the end of the minimum service period, that customer is responsible for paying the regular rates for the remainder of the minimum service period. When the service is moved within the same building, to another building on the same premises, or to a different premises entirely, the period of service at each location is accumulated to calculate if the customer has met the minimum period of service obligation.

If service is terminated before the end of the minimum period of service as a result of condemnation of property, damage to property requiring the premises to be abandoned, or by the death of the customer, the customer is not obligated to pay for service for the remainder of the minimum period.

If service is switched over to a new customer at the same premises after the first month's service, the minimum period of service requirements are assigned to the new customer if the new customer agrees in writing to accept them. For facilities not taken over by the new customer, the original customer is responsible for the remaining payment for the minimum service period in accordance with the terms under which the service was originally furnished.

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SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.2 Payment for Service Rendered

2.2.1 Responsibility for All Charges

Any applicant for facilities or service may be required to sign an application form requesting the Company to furnish the facilities or service in accordance with the rates, charges, rules and regulations from time to time in force and effect. The customer is responsible for all toll calls originating from the customer's premises and for all calls charged to the customer's line where any person answering the customer's line agrees to accept such charge.

2.2.2 Deposits

Subject to special provisions as may be set forth below, any applicant or customer whose financial responsibility is not established to the satisfaction of the Company may be required to deposit a sum up to an amount equal to the total of the estimated charges for up to two months for the facilities and service. If the minimum period of service for the requested facilities and service is more than one month, as specified in this Tariff, the customer may also be required to deposit a sum up to an amount equal to the total charges for service for the minimum service period less any connection charge paid by the customer.

The fact that a deposit has been made shall in no way relieve the applicant or customer from complying with the Tariff regulations for the prompt payment of bills on presentation. Each applicant from whom a deposit is collected will be given a certificate of deposit and circular containing the terms and conditions applicable to deposits, in accordance with the Rules and Regulations of the Commission pertaining to customer deposits. A deposit may be required in addition to an advance payment.

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**SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)****2.2 Payment for Service Rendered (Cont'd)****2.2.2 Deposits (Cont'd)****a. Interest on Deposits**

Company will pay an interest rate on residential deposits which is equal to a rate of one percent (1%) above the prime lending rate as published in the Wall Street Journal for the last business day of September. This rate will be adjusted annually on October 1 of each year.

**b. Inadequate Deposit**

If the amount of a deposit is proven to be less than required to meet the requirements specified above, the customer shall be required to pay an additional deposit upon request.

**c. Return of Deposit**

The Company shall review accounts of Customers with deposits and shall refund deposits with interest if the accounts have been current for the preceding six (6) months. When a deposit is to be returned, the customer may request that the full amount of the deposit be issued by check. If the customer requests that the full amount be credited to amounts owed the Company, the Company will process the transaction on the billing date and apply the deposit to any amount currently owed to the Company, and return any remaining amount of the deposit to the customer by check.

When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account. If the amount of the deposit is insufficient to cover the balance due to the Customer's account, the Company retains the right to collect any amounts owing after the deposit has been applied plus any costs related to the collection of any remaining balance.

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**SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)****2.2 Payment for Service Rendered (Cont'd)****2.2.3 Payment of Charges**

Charges for facilities and service, other than usage charges, are due monthly in advance. All other charges are payable upon request of the Company. Bills are due on the due date shown on the bill and are payable at any business office of the Company, by U.S. Mail, or at any location designated by the Company. If objection is not received by the Company within three months after the bill is rendered, the items and charges appearing thereon shall be determined to be correct and binding upon the customer. A bill will not be deemed correct and binding upon the customer if the Company has records on the basis of which an objection may be considered, or if the customer has in his or her possession such Company records. If objection results in a refund to the customer, such refund will be with interest at the greater of the unadjusted customer deposit rate or the applicable late payment rate, if any, for the service classification under which the customer was billed. Interest will be paid from the date when the customer overpayment was made, adjusted for any changes in the deposit rate or late payment rate, compounded monthly, until the overpayment is refunded. Notwithstanding the foregoing, no interest will be paid by the Company on customer overpayments that are refunded within 30 days after the overpayment is received by the Company.

Where an objection to the bill involves a superseded service order, the items and charges appearing on the bill shall be deemed to be correct and binding upon the customer if objection is not received by the Company within two months after the bill is rendered.

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SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.2 Payment for Service Rendered (Cont'd)

2.2.4 Return Check Charge

When a check which has been presented to the Company by a customer in payment for charges is returned by the bank, the customer shall be responsible for the payment of a Returned Check Charge of \$25.00.

2.2.5 Late Payment Charges

- a. Customer bills for telephone service are due on the due date specified on the bill. A customer is in default unless payment is made on or before the due date specified on the bill. If payment is not received by the customer's next billing date, a late payment charge of 1.5% will be applied to all amounts previously billed under this Tariff, excluding one month's local service charge, but including arrears and unpaid late payment charges.
- b. Late payment charges do not apply to those portions (and only those portions) of unpaid balances that are associated with disputed amounts. Undisputed amounts on the same bill are subject to late payment charges if unpaid and carried forward to the next bill.
- c. Late payment charges do not apply to final accounts.

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SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)2.2 Payment for Service Rendered (Cont'd)2.2.6 Customer Overpayments

The Company will provide interest on customer overpayments that are not refunded within 30 days of the date the Company receives the overpayment. An overpayment is considered to have occurred when payment in excess of the correct charges for service is made because of erroneous Company billing. The customer will be issued reimbursement for the overpayment, plus interest, or, if agreed to by the customer, credit for the amount will be provided on the next regular Company bill. The rate of interest shall be the greater of the customer deposit interest rate or the Company's applicable Late Payment Charge.

Interest shall be paid from the date when overpayment was made, adjusted for any changes in the deposit rate or late payment rate, and compounded monthly, until the date when the overpayment is refunded. The date when overpayment is considered to have been made will be the date on which the customer's overpayment was originally recorded to the customer's account by the Company.

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SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)2.3 Telephone Surcharges/Taxes2.3.1 General

In addition to the rates and charges applicable according to the rules and regulations of this Tariff, various surcharges and taxes may apply to the customer's monthly billing statement. The Customer is responsible for payment of any fees (including franchise and right-of-way fees), charges, surcharges and taxes (however designated) (including without limitation sales, use, gross receipts, excise, access or other taxes but excluding taxes on the Company's net income) imposed by any local, state, or federal government on or based upon the provision, sale or use of Network Services. Fees, charges, and taxes imposed by a city, county, or other political subdivision will be collected only from those Customers receiving service within the boundaries of that subdivision.

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SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.4 Suspension or Termination of Service

2.4.1 Suspension or Termination for Nonpayment

In the event that any bill rendered or any deposit required is not paid, the Company may suspend service or terminate service until the bill or the required deposit has been paid. If service is suspended or terminated for nonpayment, the customer will be billed a Connection Charge as well as any payment due and any applicable deposits upon reconnection.

- a. Termination shall not be made until at least 20 days after written notification has been mailed to the billing address of the customer.
- b. Suspension will not be made until at least 8 days after written notification has been mailed to the customer.

Telephone service shall only be suspended during the hours between 8:00 AM and 4:00 PM, Monday through Thursday. It shall not be suspended or terminated for nonpayment on weekends, public holidays, other federal and state holidays proclaimed by the President or the Governor, or on days when the main business office of the Company is not open for business, or during the periods from December 23rd through December 26th or December 30th through January 1st.

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SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.4 Suspension or Termination of Service (Cont'd)

2.4.2 Exceptions to Suspension and Termination

Telephone service shall not be suspended or terminated for:

- a. Nonpayment of bills rendered for charges other than telephone service or deposits requested in connection with telephone service;
- b. Nonpayment for service for which a bill has not been rendered;
- c. Nonpayment of any billed charge which is in dispute or for the nonpayment of a deposit which is in dispute during the period before a determination of the dispute is made by the Company in accordance with Company's complaint handling procedures. These procedures shall be in accordance with the Commission's Rules and Regulations.

Telephone service may be suspended or terminated for nonpayment of the undisputed portion of a disputed bill or deposit if the customer does not pay the undisputed portion after being asked to do so.

- d. Nonpayment of back-billed amounts.

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SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.4 Suspension or Termination of Service (Cont'd)

2.4.3 Verification of Nonpayment

Telephone service shall not be suspended or terminated for nonpayment of a bill rendered or a required deposit unless:

- a. The Company has verified, in a manner approved by the Commission, that payment has not been received at any office of the Company or at any office of an authorized collection agent through the end of the period indicated in the notice, and
- b. The Company has checked the customer's account on the day that suspension or termination is to occur to determine whether payment has been posted to the customer's account as of the opening of business on that day.

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SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.4 Suspension or Termination of Service (Cont'd)

2.4.4 Termination For Cause Other Than Nonpayment

a. General

The Company, after notice in writing to the customer and after having given the customer an appropriate opportunity to respond to such notice, may terminate service and sever the connection(s) from the customer's premises under the following conditions:

1. in the event of prohibited, unlawful or improper use of the facilities or service, or any other violation by the customer of the rules and regulations governing the facilities and service furnished, or
2. if, in the judgment of the Company, any use of the facilities or service by the customer may adversely affect the Company's personnel, plant, property or service. The Company shall have the right to take immediate action, including termination of the service and severing of the connection, without notice to the customer when injury or damage to telephone personnel, plant, property or service is occurring, or is likely to occur, or
3. in the event of unauthorized use, where the customer fails to take reasonable steps to prevent the unauthorized use of the facilities or service received from the Company, or
4. in the event that service is connected for a customer who is indebted to the Company for service or facilities previously furnished, that service may be terminated by the Company unless the customer satisfies the indebtedness within 20 days after written notification.

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SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.4 Suspension or Termination of Service (Cont'd)

2.4.4 Termination For Cause Other Than Nonpayment (Cont'd)

b. Prohibited, Unlawful or Improper Use of the Facilities or Service

Prohibited, unlawful or improper use of the facilities or service includes, but is not limited to:

1. The use of facilities or service of the Company without payment of tariff charges;
2. Calling or permitting others to call another person or persons so frequently or at such times of the day or in such manner as to harass, frighten, abuse or torment such other person or persons;
3. The use of profane or obscene language;
4. The use of the service in such a manner such that it interferes with the service of other customers or prevents them from making or receiving calls;
5. The use of a mechanical dialing device or recorded announcement equipment to seize a customer's line, thereby interfering with the customer's use of the service;
6. Permitting fraudulent use.

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SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.4 Suspension or Termination of Service (Cont'd)

2.4.4 Termination For Cause Other Than Nonpayment (Cont'd)

c. Abandonment or Unauthorized Use of Facilities

1. If it is determined that facilities have been abandoned, or are being used by unauthorized persons, or that the customer has failed to take reasonable steps to prevent unauthorized use, the Company may terminate telephone service.
2. In the event that telephone service is terminated for abandonment of facilities or unauthorized use and service is subsequently restored to the same customer at the same location:
  - a. No charge shall apply for the period during which service had been terminated, and
  - b. Reconnection charges will apply when service is restored. However, no charge shall be made for reconnection if the service was terminated due to an error on the part of the Company.

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Issued: August 31, 1999

Effective: October 20, 1999

Issued By: Ted L. Snider, Jr., Chief Executive Officer  
Connect!LD, Inc.  
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SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.4 Suspension or Termination of Service (Cont'd)

2.4.5 Emergency Termination of Service

The Company will immediately terminate the service of any customer, on written or oral request, when the customer has reasonable belief that the service is being used by an unauthorized person or persons. The Company may require that the request be submitted in writing as a follow-up to a request made by telephone.

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Issued: August 31, 1999

Effective: October 20, 1999

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Little Rock, Arkansas 72201

SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.5 Automatic Number Identification

2.5.1 Regulations

The Company will provide Automatic Number Identification (ANI) associated with an intrastate service, by tariff, to any entity (ANI recipient), only under the following terms and conditions:

- a. The ANI recipient or its designated billing agent may use or transmit ANI information to third parties for billing and collection, routing, screening, ensuring network performance, and completion of a telephone subscriber's call or transaction, or for performing a service directly related to the telephone subscriber's original call or transaction, or for performing a service directly related to the telephone subscriber's original call or transaction.
- b. The ANI recipient may offer to any telephone subscriber with whom the ANI recipient has an established customer relationship, a product or service that is directly related to products or service previously purchased by the telephone subscriber from the ANI recipient.
- c. The ANI recipient or its designated billing agent is prohibited from utilizing ANI information to establish marketing lists or to conduct outgoing marketing calls, except as permitted by the preceding paragraph, unless the ANI recipient obtains the prior written consent of the telephone subscriber permitting the use of ANI information for such purposes. The foregoing provisions notwithstanding, no ANI recipient or its designated billing agent may utilize ANI information if prohibited elsewhere by law.

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Issued: August 31, 1999

Effective: October 20, 1999

Issued By: Ted L. Snider, Jr., Chief Executive Officer  
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Little Rock, Arkansas 72201

SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.5 Automatic Number Identification (Cont'd)

2.5.1 Regulations (Cont'd)

- d. The ANI recipient or its designated billing agent is prohibited from reselling, or otherwise disclosing ANI information to any other third party for any use other than those listed in Provision 1, unless the ANI recipient obtains the prior written consent of the subscriber permitting such resale or disclosure.
- e. Violation of any of the foregoing terms and conditions by any ANI recipient other than a Telephone Corporation shall result, after a determination through the Commission's complaint process, in suspension of the transmission of ANI by the Telephone Corporation until such time as the Commission receives written confirmation from the ANI recipient that the violations have ceased or have been corrected. If the Commission determines that there have been three or more separate violations in a 24 month period, delivery of ANI to the offending party shall be terminated under terms and conditions determined by the Commission.

2.5.2 Terms and Conditions

Violation of any of the foregoing terms and conditions by a Telephone Corporation may result in Commission prosecution of penalty and enforcement proceedings.

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Issued: August 31, 1999

Effective: October 20, 1999

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**SECTION 3 - SUPPLEMENTAL SERVICES**

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Issued: August 31, 1999

Effective: October 20, 1999

Issued By: Ted L. Snider, Jr., Chief Executive Officer  
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Little Rock, Arkansas 72201

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**SECTION 3 - SUPPLEMENTAL SERVICES****3.1 Primary Interexchange (PIC) or Intrastate Toll Carrier Change Charge**

The customer will incur a charge each time there is a change in the long distance carrier associated with the customer's line after the initial installation of service.

**3.2 Calling Card Services**

Calling Card Service can be used from anywhere in the United States and may terminate in over 200 countries in the world. Calls are originated by dialing 0 + area code and telephone number.

**3.3 Prepaid Debit Card Services**

Prepaid debit card service is a prepaid long distance calling card service, under which Customers purchase cards in predetermined amounts for long distance usage. Customers access the service by dialing a Company specified access code. As a Customer accesses the service, usage rates and taxes are automatically deducted from the remaining card balance. Customers are notified with a usage remaining message each time a call is placed. Customers will also receive a remainder message when the balance of the card reaches one (1) minute of usage. Calls in progress will be terminated if the balance on the Pre-paid card is insufficient to cover the charges associated with the call. When the card balance reaches zero, the user must purchase another card or have the card recharged pursuant to instructions the Company provides to users purchasing the cards. Calls are billed in initial and additional one (1) minute increments, with any fractional portion of call rounded up to the next highest billing increment.

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Issued: August 31, 1999

Effective: October 20, 1999

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Little Rock, Arkansas 72201

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SECTION 3 - SUPPLEMENTAL SERVICES

3.4 Operator Services

- (1) Company will not bill for incomplete calls where answer supervision is available. Company will not bill for incomplete and will remove any charges for incomplete upon (i) subscriber notification or (ii) company's knowledge.
- (2) The caller and billed party, if different from the caller, will be advised that company is the operator service provider at the time of the initial contact.
- (3) Rate quotes will be given upon request, at no charge, including all rate components and any additional charges.
- (4) Only tariffed rates approved by this Commission for company shall appear on any local exchange telephone company (LEC) billings.
- (5) Company shall be listed on the LEC billing if the LEC has multi-company billing ability.
- (6) Company will employ reasonable calling card verification procedure, acceptable to the telephone company issuing the calling card.
- (7) Company will route all "0-" or "00-" emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge.
- (8) Upon request, company will transfer calls to other authorized interexchange company or to the LEC, if billing can list the caller's actual origination point.
- (9) Company will refuse operation services to traffic aggregators which block access to other companies.
- (10) Company will assure that traffic aggregators will post and display information including: (1) that company is the operator service provider; (2) detailed complaint procedures; and (3) instructions informing the caller on procedures to reach the LEC operator and other authorized interexchange companies.

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Issued: August 31, 1999

Effective: October 20, 1999

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124 West Capitol, Suite 250  
Little Rock, Arkansas 72201



**INTRASTATE TOLL USAGE AND MILEAGE CHARGES**

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Issued: August 31, 1999

Effective: October 20, 1999

Issued By: Ted L. Snider, Jr., Chief Executive Officer  
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Little Rock, Arkansas 72201

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**SECTION 4 - INTRASTATE TOLL USAGE AND MILEAGE CHARGES****4.1 General****4.1.1 Description**

Intrastate toll service is furnished for communication between telephones in different local calling areas within a particular LATA in accordance with the regulations and schedules of charges specified in this tariff. The toll service charges specified in this section are in payment for all service furnished between the calling and called telephone, except as otherwise provided in this Tariff.

Intrastate toll calling includes the following types of calls: direct dialed, calling card, collect, 3rd number billed, special toll billing, requests to notify of time and charges, person to person calling and other station to station calls.

**4.1.2 Classes of Calls**

Service is offered as two classes: station to station calling and person to person calling.

- a. Station to Station Service is that service where the person originating the call dials the telephone number desired or gives the Company operator the telephone number of the desired telephone station or system.
- b. Person to Person Service is that service where the person originating the call specifies to the Company operator a particular person to be reached, a particular mobile unit to be reached, or a particular station, department or office to be reached. The call remains a person to person call when, after the telephone, mobile telephone, or PBX system has been reached and while the connection remains established, the person originating the call requests or agrees to talk to any person other than the person specified, or to any other agreed upon alternate.

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Issued: August 31, 1999

Effective: October 20, 1999

Issued By: Ted L. Snider, Jr., Chief Executive Officer  
Connect!LD, Inc.  
124 West Capitol, Suite 250  
Little Rock, Arkansas 72201

SECTION 4 - INTRASTATE TOLL USAGE AND MILEAGE CHARGES (Cont'd)

4.2 Time Periods Defined

- 4.2.1 Unless otherwise indicated, all calls are timed in one minute increments and all calls which are fractions of a minute are rounded up to the next whole minute.
- 4.2.2 For station to station calls, call timing begins when a connection is established between the calling telephone and the called telephone station.
- 4.2.3 For person to person calls, call timing begins when connection is established between the calling person and the particular person, station or mobile unit specified or an agreed alternate.
- 4.2.4 Call timing ends when the calling station "hangs up," thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
- 4.2.5 Calls originating in one time period as defined in Section 4.3 and terminating in another will be billed the rates in effect at the beginning of each minute.
- 4.2.6 All times refer to local time.

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Issued: August 31, 1999

Effective: October 20, 1999

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SECTION 4 - INTRASTATE TOLL USAGE AND MILEAGE CHARGES (Cont'd)

4.3 Regulations and Computation of Mileage

Calls for which rates are mileage sensitive are rated on the airline distance between the originating rate center and the terminating rate center.

4.3.1 Originating Rate Center

A customer's primary local exchange number includes an NXX code that is associated with a specific rate center. The originating point of all calls charged to that customer's account shall be the location of the customer's rate center.

4.3.2 Terminating Rate Center

The terminating point for all calls shall be the location of the local rate center associated with the called number.

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Issued: August 31, 1999

Effective: October 20, 1999

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Little Rock, Arkansas 72201

SECTION 4 - INTRASTATE TOLL USAGE AND MILEAGE CHARGES (Cont'd)4.3 Regulations and Computation of Mileage (Cont'd)4.3.3 Calculation of Mileage

Usage charges for all mileage sensitive products are based on the airline distance between serving wire centers associated with the originating and terminating points of the call. The serving wire centers of a call are determined by the area codes and exchanges of the origination and destination points.

The distance between any two rate centers is determined as follows:

Airline mileage, where mileage is the basis for rating calls, is obtained by using the "V" and "H" coordinates assigned to each rate center and contained in NECA FCC Tariff No. 4 or successor tariffs. To determine the airline distance between any two locations, proceed as follows:

- a. Obtain the "V" and "H" coordinates for each location. The "V" coordinate is the first four digits in the "VH" column. The "H" coordinate is the next four digits.
- b. Obtain the difference between the "V" coordinates of each of the locations. Obtain the difference between the "H" coordinates.
- c. Square each difference obtained in step b., above.
- d. Add the square of the "V" difference and the "H" difference obtained in step c., above.
- e. Divide the sum of the square by 10. Round to the next higher whole number if any fraction is obtained.

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Issued: August 31, 1999

Effective: October 20, 1999

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**SECTION 4 - INTRASTATE TOLL USAGE AND MILEAGE CHARGES (Cont'd)****4.3 Regulations and Computation of Mileage (Cont'd)****4.3.3 Calculation of Mileage (Cont'd)**

- f. Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

Formula:

$$\sqrt{\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}}$$

**4.4 Call Charges**

Rates are based on the duration of the call as measured according to Section 4.2 above, time of day rate period of the call as described in Section 4.2 and the airline mileage between points of the call as described in Section 4.3. In addition, where live or automated operator assistance is required for call completion or billing, a per call service applies.

Charges for all classes of calls may be to the calling station, to the called station when the called party agrees to accept the charges, to an authorized telephone number which is not the called station or the calling station (3rd number billing), or to an authorized calling card.

**4.5 Per Call Service Charges**

The service charges listed in the Rate Schedule specified in Section 5 of this tariff apply to intrastate toll calls for which live or automated operator assistance is provided for call completion and/or billing.

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Issued: August 31, 1999

Effective: October 20, 1999

Issued By: Ted L. Snider, Jr., Chief Executive Officer  
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**SECTION 5 - RATES AND CHARGES**

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Issued: August 31, 1999

Effective: October 20, 1999

Issued By: Ted L. Snider, Jr., Chief Executive Officer  
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124 West Capitol, Suite 250  
Little Rock, Arkansas 72201

SECTION 5 - RATES AND CHARGES5.1 Intrastate Toll Usage and Mileage Charges (Service Description see Section 4)

INTRASTATE TOLL RATE TABLE				
Direct Dial Day Rates				
Mileage	Initial Period		Additional Period	
Limit	Connect! Rate	Unit	Connect! Rate	Unit
10	\$0.32	60 sec	\$0.32	60 sec
16	\$0.32	60 sec	\$0.32	60 sec
22	\$0.32	60 sec	\$0.32	60 sec
30	\$0.32	60 sec	\$0.32	60 sec
40	\$0.32	60 sec	\$0.32	60 sec
55	\$0.32	60 sec	\$0.32	60 sec
70	\$0.32	60 sec	\$0.32	60 sec
71+	\$0.32	60 sec	\$0.32	60 sec

## Weekday Rate

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8:00 AM to 5:00 PM Day Rates

Issued: August 31, 1999

Effective: October 20, 1999

Issued By: Ted L. Snider, Jr., Chief Executive Officer  
Connect!LD, Inc.  
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SECTION 5 - RATES AND CHARGES (Cont'd)5.1 Intrastate Toll Usage and Mileage Charges (Service Description see Section 4) (Cont'd)

INTRASTATE TOLL RATE TABLE				
Direct Dial Evening Rates				
Mileage	Initial Period		Additional Period	
Limit	Connect! Rate	Unit	Connect! Rate	Unit
10	\$0.26	60 sec	\$0.26	60 sec
16	\$0.26	60 sec	\$0.26	60 sec
22	\$0.26	60 sec	\$0.26	60 sec
30	\$0.26	60 sec	\$0.26	60 sec
40	\$0.26	60 sec	\$0.26	60 sec
55	\$0.26	60 sec	\$0.26	60 sec
70	\$0.26	60 sec	\$0.26	60 sec
71+	\$0.26	60 sec	\$0.26	60 sec

## Weekday Rate

-----  
5:00 PM to 11:00 PM Evening Rates

## Sunday Rate

-----  
5:00 PM to 11:00 PM Evening Rates

## Holiday Weekday Rate

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8:00 AM to 11:00 PM Evening Rates

## Holiday Sunday Rate

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5:00 PM to 11:00 PM Evening Rates

Issued: August 31, 1999

Effective: October 20, 1999

Issued By: Ted L. Snider, Jr., Chief Executive Officer  
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SECTION 5 - RATES AND CHARGES (Cont'd)5.1 Intrastate Toll Usage and Mileage Charges (Service Description see Section 4) (Cont'd)

INTRASTATE TOLL RATE TABLE				
Direct Dial Night/Weekend Rates				
Mileage	Initial Period		Additional Period	
Limit	Connect! Rate	Unit	Connect! Rate	Unit
10	\$0.22	60 sec	\$0.22	60 sec
16	\$0.22	60 sec	\$0.22	60 sec
22	\$0.22	60 sec	\$0.22	60 sec
30	\$0.22	60 sec	\$0.22	60 sec
40	\$0.22	60 sec	\$0.22	60 sec
55	\$0.22	60 sec	\$0.22	60 sec
70	\$0.22	60 sec	\$0.22	60 sec
71+	\$0.22	60 sec	\$0.22	60 sec

## Weekday Rate

12:00 AM to 8:00 AM Night Rates  
11:00 PM to 12:00 PM Night Rates

## Saturday Rate

12:00 AM to 12:00 PM Night Rates

## Sunday Rate

12:00 AM to 5:00 PM Night Rates  
11:00 PM to 12:00 PM Night Rates

## Holiday Weekday Rate

12:00 AM to 8:00 AM Night Rates  
11:00 PM to 12:00 PM Night Rates

## Holiday Saturday Rate

12:00 AM to 12:00 PM Night Rates

## Holiday Sunday Rate

12:00 AM to 5:00 PM Night Rates  
11:00 PM to 12:00 PM Night Rates

Issued: August 31, 1999

Effective: October 20, 1999

Issued By: Ted L. Snider, Jr., Chief Executive Officer  
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SECTION 5 - RATES AND CHARGES (Cont'd)5.2 Primary Interexchange (PIC) or Intrastate Toll Carrier Change Charge (Service Description see Section 3.1)

Charge: \$5.00

5.3 Calling Card Charges (Service Description see Section 3.2)

Per Minute Rate:

Day	\$0.33
Evening	\$0.33
Night/Weekend	\$0.33

Per Call Surcharge \$1.05

5.4 Prepaid Debit Card Charges (Service Description see Section 3.3)

Per Minute Rate:

Day	\$0.45
Evening	\$0.45
Night/Weekend	\$0.45

Per Call Surcharge \$1.05

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Issued: August 31, 1999

Effective: October 20, 1999

Issued By: Ted L. Snider, Jr., Chief Executive Officer  
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Little Rock, Arkansas 72201

SECTION 5 - RATES AND CHARGES (Cont'd)5.5 Per Call Service Charges (Service Description see Section 4.5)

The following service charges apply to intrastate toll calls for which live or automated operator assistance is provided for call completion and/or billing.

Operator Station to Station	\$ 1.35
Person to Person	\$ 3.00
3rd Number Billing	\$ 1.85
Collect Calls	\$ 1.65
All Other Operator Assistance	\$ 1.65

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Issued: August 31, 1999

Effective: October 20, 1999

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## SECTION 6. CONTRACTS AND PROMOTIONS

### 6.1 General

#### 6.1.1 Contracts

##### Individual Case Base (ICB) Arrangements

Rates for Dedicated Access, Private Line, and Centrex services will be determined on an Individual Case Basis (ICB). ICB rates will be structured to recover the company's cost of providing the services and will be made available to customers in a non-discriminatory manner. Terms of specific ICB contracts will be made available to the Missouri Public Service Commission staff upon request on a proprietary basis.

- 6.1.2 In addition to any rate or charge established by the Carrier, the Customer will also be responsible for any recurring or non-recurring charges imposed by local exchange telephone companies incurred by or on behalf of the Customer in establishing and maintaining service. Such charges may be billed by the Carrier or directly by the local exchange company, at the Carrier's option.

#### 6.1.3 Promotions

Company may, upon Commission approval, offer customers specific rare incentives during specified promotional periods. Company will provide written notice to the Commission at least seven (7) days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and ending dates of the promotional period.

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Issued: August 31, 1999

Effective: October 20, 1999

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SECTION 6. CONTRACTS AND PROMOTIONS (Cont'd)

6.2 Demonstration of Service Promotion

From time to time the Carrier may demonstrate service for potential Subscribers by providing free use of its network on a limited basis for a period of time, not to exceed one (1) month. Demonstration of service and the type, duration or quantity of service provided will be at the Carrier's discretion.

6.3 Competitive Response Promotion

In order to acquire or retain customer, the Carrier may match certain offers made by other interexchange carriers/resellers where the customer can demonstrate to the Carrier's satisfaction that it intends to accept such offer as an inducement to subscribe to or remain subscribed to such other interexchange carrier's/reseller's services.

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Issued: August 31, 1999

Effective: October 20, 1999

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