



December 31, 2021

VIA ELECTRONIC FILING

Mr. Morris Woodruff, Secretary
Missouri Public Service Commission
P.O. Box 360
Jefferson City, MO 65102

**RE: Liberty Utilities (Missouri Water) LLC
Case Nos. WA-2020-0397 and SA-2020-0398**

Dear Judge Woodruff:

On behalf of Liberty Utilities (Missouri Water) LLC d/b/a Liberty, I am providing herewith to the Missouri Public Service Commission (the "Commission") for filing, in electronic form, certain tariff sheets designed to comply with the Commission's *Order Approving Stipulation and Agreement, Asset Transfer, and Certificates of Convenience and Necessity* issued December 8, 2021, effective December 18, 2021, in the above-referenced dockets (the "*Approval Order*").

These compliance tariff sheets bear an issue date of December 31, 2021, and a requested effective date of February 1, 2022, as Liberty intends to close on the water and wastewater assets of the city of Bolivar, Missouri, on February 1, 2022. Liberty will submit status reports and notice of the closing, per the requirements of the *Approval Order*.

Pursuant to the *Approval Order*, these compliance tariff sheets include a service area map and written description and adopt the city of Bolivar's existing rates into tariff No. 14 for water customers and tariff No. 15 for sewer customers. Additionally, pursuant to the *Approval Order*, Liberty will:

- (1) develop a plan to book all of the Bolivar plant assets, with the concurrence and/or assistance of Commission Staff, for original cost, depreciation reserve, and contributions for appropriate plant accounts, along with reasonable and prudent transaction, closing, and transition costs, and submit this plan to Staff for review within 60 after closing;
- (2) within 10 days of closing, provide to the Commission's Customer Experience Department an example of Liberty's actual communication with the Bolivar service area customers regarding Liberty's acquisition and operations of the Bolivar water and wastewater assets and how customers may reach Liberty;

- (3) within 30 days of closing, distribute to the Bolivar customers an informational brochure detailing the rights and responsibilities of the utility and its customers regarding its sewer service, consistent with the requirements of Commission Rule 20 CSR 4240-13.040(3);
- (4) within 30 days of closing, provide to the Commission's Customer Experience Department a sample of 10 billing statements from the first month's billing;
- (5) communicate with Bolivar customers concerning the billing date, delinquent date, and billing changes that will occur and provide a copy of this communication to the Commission's Customer Experience Department;
- (6) provide training to Liberty call center personnel regarding rates and rules applicable to the Bolivar customers;
- (7) include the Bolivar customers in Liberty's established monthly reporting to the Commission's Customer Experience Department on customer service and billing issues, on an ongoing basis after closing; and
- (8) file notice in these dockets outlining completion of the above-mentioned training, customer communications, and notifications within 10 days after the completion of such communications and notifications.

Liberty is excited to begin providing water and wastewater services to the people of Bolivar. Please do not hesitate to contact me with any questions or concerns regarding these dockets, and please bring these compliance tariff filings to the attention of the Commissioners and the appropriate Commission personnel. Happy New Year!

Sincerely,

Diana Carter