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Chair  
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STEVE GAW  
BRYAN FORBIS

## Missouri Public Service Commission

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573-751-1847 (Fax Number)  
<http://www.psc.state.mo.us>

ROBERT J. QUINN, JR.  
Executive Director  
WESS A. HENDERSON  
Director, Utility Operations  
ROBERT SCHALLENBERG  
Director, Utility Services  
DONNA M. PRENGER  
Director, Administration  
DALE HARDY ROBERTS  
Secretary/Chief Regulatory Law Judge  
DANA K. JOYCE  
General Counsel

February 27, 2003

Ann Rudy – President  
KMB Utility Corporation  
5108 Dulin Creek Road  
House Springs, MO 63051

RE: Requests for Increase in Sewer Rates  
Small Company Rate Case Procedure  
Mo. PSC Work ID No. QS-2003-0010 (sewer service)

Dear Ann:

Regarding the above-referenced subject, enclosed for your review and comment are the following documents: (1) the Staff's revenue requirement accounting runs, and related supporting documents; (2) the Staff's rate design work papers; and (3) customer bill comparisons based upon the Staff's recommended rates and rate design changes. Staff's audit shows that the Company should have a rate increase to annually generate \$8,511 (approximately a 14.4% increase) in additional revenue for its sewer service.

Please look over the detail of the expenses and plant contained in the revenue requirement accounting run. If you find an error or need additional information or explanation regarding the expenses incorporated into the Company's cost of service, our Accounting Staff will be glad to discuss every aspect of its results with you. I have included rate design sheets that show the increase to rates that would affect the increase. The Staff and Company will also be requesting that the Commission authorize the depreciation rates that contained in the above-mentioned documents. The Staff is also making the recommendations that the Company's "Late Payment Charge" be amended (see proposed tariff) and that the Company implements a "Bad Check Charge" of \$20 per bad check.

The Staff is requiring that the Company maintain a log recording all revenues and separate occurrences by operating system, related to each type of charge contained on the proposed "Schedule of Service Charges" tariff sheet, with monthly totals also being kept in this "Schedule of Service Charges" log book.

The Staff is seeking the Company agreement that its operator will keep more detailed time records for all future rate cases. Specifically, these time sheets must show the following items: the number of hours worked by the operator, the date the work was

Attachment E 1-54

performed, to which specific system these hours relate and the number of hours devoted to capital improvement projects, operation and maintenance, or general office.

In light of the large sewer repair bill that was incurred by KMB at the Cape Rock system, during the test year, the Staff recommends that the Company inspect, clean and repair all manholes on the system annually. In the past KMB routinely performed smoke tests on its lines to locate sources of infiltration and breaks in the mains. The Staff seeks the Company pledge to continue this practice under KMB's new ownership. The Staff is willing to assist in this project if its workload permits it to do so.

Staff is also seeking agreement that when the Company seeks future increases, that it is aware that it must file for rate changes for all of its operating areas: its existing water service areas, sewer service area and its Cedar Hill Estates service area.

On December 9, 2002, KMB and Cedar Hill Estates Water Company, Inc. filed an application (in Case No. WM-2003-0194) requesting the Commission's authority to merge Cedar Hill into KMB. KMB is to carry on the operations of Cedar Hill. The Staff believes that proper rates will be established for both KMB and Cedar Hill as part of this informal rate request process and is of the opinion that merger will not affect the rates recommended by the Staff and Company in these Small Company Rate Increase Procedures.

In the current rate case, the Accounting Staff found that Piffel Excavating, which is an affiliated Company, performed a majority of the capital improvement and repair work for KMB. Although, the Staff found most items to be reasonable, in the future the Staff recommends that KMB promise to solicit a minimum of three competitive bids for all projects that exceed \$2,000. In the future, KMB should not assume that Piffel is its only option to perform repair and improvement work. KMB shall acknowledge that lack of competitive bids will preclude any plant from being included in future rates.

Also attached to this document is a Summary Overview of KMB Utility Corporation's Customer Service Operations. Mr. John Kiebel of the Commission's Engineering and Management Services Department (EMSD) has prepared this document. Please do not be confused by his recommendation that the Company determine an appropriate charge level for returned checks and file a tariff to approve this charge. As you can see above, the charge he recommends that you develop is already being proposed to be changed in this case: therefore, you will not need to determine this charge nor file a tariff sheet in the future to affect these changes.

The following are the recommendations of Mr. Kiebel that have not already been addressed by other members of the staff:

- 1) Make bank deposits on a timelier basis.
- 2) Store customer receipts overnight in a locked fireproof vault.

Ann Rudy  
KMB Utility Corporation  
Small Company Rate Increase Procedure Request  
February 27, 2003

Page 3 of 3

Please feel free to contact me by telephone at (573) 751-3437 if you have questions about any of the enclosed documents or if you need additional information. Please respond to me in writing, on or before March 14, 2003, about whether you agree with the Staff's proposals and which rate alternative you are interested in pursuing.

I am also providing this same information to the Office of the Public Counsel (OPC) for review and comment. After hearing back from you and the OPC, I will schedule a meeting or telephone conference between the Company, the Staff and the OPC to discuss the final resolution of the Company's rate increase requests.

Sincerely,



Wendell R. "Randy" Hubbs  
Assistant Manager - Rates  
Water and Sewer Department

enclosures

copy (letter only):

Leasha Teel  
Paul Adam  
Lisa Kremer  
Dale Johansen

John Cassidy  
Roberta McKiddy  
Cliff Snodgrass

Jeremy Hagemeyer  
Ron Bible  
Steve Loethen

Joan Wandel  
John Kiebel  
Jim Merciel

KMB Utility Corporation      For: Cape Rock Village (Cape Girardeau County)  
Name of Issuing Company      Community, Town or City

RULES GOVERNING  
RENDERING OF **SEWER SERVICE** +

**SCHEDULE OF SEWER RATES**

**Sewer Rate Schedule A: Single Family Dwelling**

**Availability: +**

The following rate is applicable to single family residences, including mobile homes not located in mobile home parks, and is applicable to all customers located in the Company's Cape Rock Village certificated service area and adjacent to the Company's collection sewer.

Customer Charge      \$ 26.52 per Month      +

The Customer Charge will be billed each customer monthly.

**Sewer Rate Schedule B: Multiple Family Dwelling**

**Availability: +**

The following rate is applicable to each rental unit of a multiple family dwelling and for individual mobile homes located in mobile home parks, where customers are located in the Company's Cape Rock Village certificated service area and adjacent to the Company's collection sewer.

Customer Charge      \$ 21.21 per Month      +

The Customer Charge will be billed each customer monthly.

**Taxes:**

Any applicable Federal, State or local taxes shall be in addition to above charges.

**Late Charges: +**

Billings will be made and distributed at monthly intervals. Bills will be rendered net, bearing the last date on which payment will then be considered delinquent. The period after which the payment is considered delinquent is 21 days after rendition of the bill. A charge of \$5.00 or three percent (3%) per month times the unpaid balance, whichever is more, will be added to delinquent amounts.

\* Indicates new rate or text

+ Indicates change

Date of Issue

Date Effective

Issued By: Ann Rudy President      510 Dulin Creek Rd., House Springs MO 63501  
Name of Officer      Title      Address

KMB Utility Corporation      For: Cape Rock Village (Cape Girardeau County)  
Name of Issuing Company      Community, Town or City

RULES GOVERNING  
RENDERING OF SEWER SERVICE      +  
**SCHEDULE OF SERVICE CHARGES**

These charges are applicable to the Company's service provided for in the corresponding rules.

Bad Check Charge: \*

A bad check charge of \$20 per check will be paid on all checks returned from the bank for insufficient funds.

Disconnection/Reconnection:

The Reconnection Charge after service disconnection by the Company for violation of the Company's Rules and Regulations (see Rule 7) shall be the total actual cost of discontinuance and reconnection of service. +

Service Connection:

Where the Company performs the construction of the physical connection to its collection system, the Customer shall pay the actual cost of connection. +

Where the Customer is having anyone except the Company install the connection to the system to his premises, the Customer shall notify the Company of such installation and the Customer is required have the Company inspect the connection pipe construction before the ditch is filled in. +

The Company will charge the Customer \$40 for the inspection of the connection pipe construction. +

\* Indicates new rate or text

+ Indicates change

Date of Issue

Date Effective

Issued By: Ann Rudy President      510 Dulin Creek Rd., House Springs MO 63501  
Name of Officer      Title      Address

# KMB - Cape Rock Village

Small Company Rate Filing - Sewer Service

Work ID # QS-2003-0010

S-1

## Rate Making Income Statement - Sewer

	As Adjusted		
<b>Annual Revenues</b>	\$59,050		
<b>Annual Expenses</b>		<b>Customer</b>	<b>Charge</b>
Accounting Fees	\$1,147		\$1,147
Legal Fees	\$153		\$153
Annual Registration	\$106		\$106
Business Insurance	\$1,245		\$1,245
Certification	\$121		\$121
Chemicals	\$125		\$125
Depreciation Expense	\$6,583		\$6,583
Misc. assessments	\$62		\$62
DNR - Water Testing	\$200		\$200
Electricity Expense	\$6,283		\$6,283
Employee Health Insurance	\$353		\$353
Freight/Postage/PitneyBowes	\$1,070		\$1,070
Miscellaneous	\$835		\$835
Loan Payment - Ann Rudy	\$0		\$0
Office Supplies	\$235		\$235
Officer Salaries	\$3,989		\$3,989
Operating Supplies	\$0		\$0
Outside Services	\$0		\$0
Soutside Services - Mowing	\$1,180		\$1,180
Pager	\$121		\$121
Payroll Taxes	\$1,762		\$1,762
Payroll Billing Expense	\$7,371		\$7,371
Payroll - Operator Expense	\$7,080		\$7,080
DNR - Permit	\$3,000		\$3,000
PSC Assessment	\$3,589		\$3,589
Real Estate Taxes	\$142		\$142
Rent	\$1,405		\$1,405
Repairs & Maintenance & R.M. Payroll	\$11,313		\$11,313
Amortization of Repair & Maintenance	\$1,058		\$1,058
Telephone Expense	\$870		\$870
Vehicle Expense	\$804		\$804
Water Expense	\$258		\$258
Return on Investment	\$5,101		\$5,101
<b>Total Cost of Service</b>	\$67,561		\$67,561
<b>Less: Other Revenues</b>	\$1,503		\$1,503
<b>Cost to Recover in Rates</b>	\$66,058		\$66,058
<b>Increase =</b>	<b>\$8,511</b>	<b>14.41%</b>	
<b>Requested Increase</b>	<b>\$9,448</b>		

January 27, 2003  
Missouri Public Service Commission Staff

Page 1 of 5  
W. R. Hubbs

## KMB - Cape Rock Village

Small Company Rate Filing - Sewer Service

Work ID # QS-2003-0010

S-1

### Sewer Service Rate Development

#### Rate Design

	Billings	Weighting	Weighted Billings
Single Family Residence	1,896	1.0	1,896
Multiple Family Residence	744	0.8	595
Total	2,640		2,491

#### Customer Charge Development

	Cust Chg Costs	Annual Wtd. Billings	Cust Charge Rate
Single Family Customer Charge per Bill	\$66,058	2,491	<b>\$26.52</b>
Multiple Family Customer Charge per Bill	(\$26.52 times .8)		<b>\$21.21</b>

January 27, 2003

Missouri Public Service Commission Staff

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W. R. Hubbs

## KMB - Cape Rock Village

Small Company Rate Filing - Sewer Service

Work ID # QS-2003-0010

S-1

### Residential Sewer Customer Impact

#### Single Family Residence Monthly Bill

	Customer Charge	Total Bill
Proposed Rates	\$26.52	\$26.52
Current Rates	\$23.10	\$23.10
Difference	\$3.42	\$3.42
Percentage Difference from Current Rates	14.8%	14.8%

#### Multi Family Residence Monthly Bill

	Customer Charge	Total Bill
Proposed Rates	\$21.21	\$21.21
Current Rates	\$18.48	\$18.48
Difference	\$2.73	\$2.73
Percentage Difference from Current Rates	14.8%	14.8%

January 27, 2003  
Missouri Public Service Commission Staff

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W. R. Hubbs



## KMB - Cape Rock Village

Small Company Rate Filing - Sewer Service

S-1

Work ID # QS-2003-0010

### Proposed Charges - Sewer Annualized & Normalized Revenues

#### Customer Charge Revenues

Customer Number - Single Family Dwellings	158
Customer Bills Per Year	1896
Times:	
Proposed Monthly Customer Charge	\$26.52
Equals:	
Annualized Single Family Customer Charge Revenue	\$50,275

Customer Number - Multiple Family Dwellings	62
Customer Bills Per Year	744
Times:	
Proposed Monthly Customer Charge	\$21.21
Equals:	
Annualized Multiple Family Customer Charge Revenue	\$15,783

Total Sewer Rate Revenues	\$66,058
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Miscellaneous Revenues	\$1,503
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Total Sewer Service Revenues	\$67,561
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January 27, 2003  
Missouri Public Service Commission Staff

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W. R. Hubbs

## KMB - Cape Rock Village

Small Company Rate Filing - Sewer Service

S-1

Work ID # QS-2003-0010

### Accounting Department

### Test Year Annualized & Normalized Revenues

#### Customer Charge Revenues

Customer Number - Single Family Dwellings	158
Customer Bills Per Year	1896
Times:	
Existing Monthly Customer Charge	\$23.10
Equals:	
Annualized Single Family Customer Charge Revenue	\$43,798

Customer Number - Multiple Family Dwellings	62
Customer Bills Per Year	744
Times:	
Existing Monthly Customer Charge	\$18.48
Equals:	
Annualized Single Family Customer Charge Revenue	\$13,749

Total Sewer Rate Revenues	\$57,547
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Miscellaneous Revenues	\$1,503
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Total Sewer Service Revenues	\$59,050
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January 29, 2003  
Missouri Public Service Commission Staff

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W. R. Hubbs

**KMB - Cape Rock Village  
Annualized Revenue  
Summary**

Annualized Customers (12 months)			
Family Dwellings			1896
Multiple Family Dwellings			744
Customer Charge			
Family Dwellings	x	\$23.10	
Multiple Family Dwellings	x	\$18.48	
Annualized Customer Charge Revenues			
Family Dwellings		\$43,797.60	
Multiple Family Dwellings		\$13,749.12	
Total Annualized Revenues			<u><u>\$57,546.72</u></u>

{ Revised }

{ Revised }

**KMB UTILITY CORPORATION**

For

**FRANCHISED AREAS**Name of Issuing Corporation  
(Davis Water System)

Community, Town or City

**STATE OF MISSOURI**

## SCHEDULE OF RATES (Sewer)

CAPE ROCK VILLAGE (CAPE GIRARDEAU COUNTY)

**RECEIVED**SEWER RATE SCHEDULE A: FAMILY DWELLING

APR 16 1997

Availability:MISSOURI  
Public Service Commission

The following rate is available for single family residences, including mobile homes not located in mobile home parks.

RATE TABLE: Monthly Service Charge

(Payable in Advance) ..... \$23.10

+

SEWER RATE SCHEDULE B:AVAILABILITY:

The following rate is available for each rental unit of a multiple family dwelling and for mobile homes located in mobile home parks.

RATE TABLE: Monthly Service Charge

(Payable in Advance) ..... \$18.48

+

TAXES:

Any applicable Federal, State, or Local Taxes shall be in addition to above charges.

The rates on this tariff sheet are subject to the terms and conditions of a Stipulation and Agreement approved by the Missouri Public Service Commission in Case Nos. WP-97-100 and SR-97-101.

\*  
\*  
\*

\* Indicates new rate or text

+ Indicates change

**FILED**  
97-100  
APR 21 1997  
97-101  
**MO. PUBLIC SERVICE COMM**

DATE OF ISSUE April 16, 1997DATE EFFECTIVE April 21, 1997ISSUED BY Danny E. Dowell President

P.O. Box 403, Imperial, MO 63052

DANNY E. DOWELL name of officer title

address

FORM NO. 13

P.S.C.MO. No. 1 2nd {xxxxxxxx} SHEET No. 11  
{ Revised }Cancelling P.S.C.MO. No. 1 1st {xxxxxxxx} SHEET No. 11  
{ Revised }**KMB UTILITY CORPORATION**

For

**FRANCHISED AREAS**Name of Issuing Corporation  
(Davis Water System)

Community, Town or City

**STATE OF MISSOURI****SCHEDULE OF SERVICE CHARGES (Sewer)  
CAPE ROCK VILLAGE (CAPE GIRARDEAU COUNTY)****RECEIVED**These charges are applicable to the Company's services provided for **APR 16 1997**  
corresponding rules:**MISSOURI  
Public Service Commission**Disconnection/Reconnection:Reconnection Charge after service disconnection by Company for violation of  
the Company's Rules and Regulations (see Rule 7)**Total actual cost of discontinuance and reconnection of service.**SERVICE CONNECTION:

Charge for connecting to system \$ 40.00

**Actual cost of connection will be made at Customer's expense.**LATE CHARGES:For any bill not paid within the period stated thereon,  
a late charge in the amount of \$3.00 per month, not to exceed  
three months or \$9.00 per customer, shall be added to the  
total amount due plus all disconnection and reconnect costs,  
collection costs and reasonable attorney's fees for collection.+  
+The rates on this tariff sheet are subject to the terms and conditions of a  
Stipulation and Agreement approved by the Missouri Public Service  
Commission in Case Nos. WR-97-100 and SR-97-101.\*  
\*  
\*

\* Indicates new rate or text

+ Indicates change

**FILED**  
97-100  
**APR 21 1997**  
97-101  
**MO. PUBLIC SERVICE COMM**DATE OF ISSUE April 16, 1997DATE EFFECTIVE April 21, 1997

ISSUED BY

Danny E. Dowell  
month day year  
**DANNY E. DOWELL** name of officer titleP.O. Box 403, Imperial, MO 63052  
month day year  
address

Cape Rock Village  
Income Statement- Sewer  
Informal Rate Case

	<u>DESCRIPTION</u>	<u>COMPANY</u>	<u>STAFF</u>	<u>DIFFERENCE</u>
A-2	Accounting Fees	1,565	1,147	-418
B-2	Legal Fees	1,235	153	-1,082
	Annual Registration	106	106	-
C-2	business insurance	1,136	1,245	109
	Certification	121	121	-
	Chemicals	125	125	-
D-2	Depreciation Expense	5,679	6,583	904
E-2	Misc. Assessment	56	62	6
	DNR-Water Testing	200	200	-
F-2	Electricity Expense	7,129	6,283	-846
G-2	Employee Health Insurance	334	353	19
H-2	Freight/Postage/Pitney Bowes	825	1,070	245
I-2	Misc.	891	835	-56
J-2	Loan Payments-Ann Rudy	2,100	0	-2,100
K-2	Office Supplies	211	235	24
L-2	Officer Salaries	2,835	3,989	1,154
M-2	Operating Supplies	433	0	-433
N-2	Outside Services	22,094	0	-22,094
	Outside Services- Mowing	1,180	1,180	-
O-2	Pager	111	121	10
P-2	Payroll Taxes	4,645	1,762	-2,883
Q-2	Payroll-Billing Expense	5,014	7,371	2,357
R-2	Payroll-Operator Expense	7,270	7,080	-190
	Permit	3,000	3,000	-
S-2	PSC Assessment	3,045	3,589	544
T-2	Real Estate Taxes	140	142	2
U-2	Rent	1,005	1,405	400
V-2	Repairs & Maintenance & R.M. Pay	7,131	11,313	4,183
W-2	Amortization of Repair & Maint.	5,290	1,058	-4,231
X-2	Telephone Expense	790	870	80
Y-2	Vehicle Expense	725	804	79
	Water	258	258	-
<hr/>				
	Total Expenses	86,680	62,460	-24,218
	Total Revenues	57,547	57,547	
	Late Fees		1,503	
	Net Income (Loss)	29,134	3,410	
	Revenue Requirement		5,101	
	Net Revenue Requirement- Sewer		8,511	

**2002 Informal Rate Case  
Cape Rock**

**Rate Base for KMB**

Total Plant in Service	\$ 102,962.00
Less: Depreciation Reserve	<u>\$ 63,068.00</u>
Rate Base	\$ 39,894.00
Less: Customer Contribution in Aid of Construction (overcollected -customer contribution)	\$0.00
	<u>\$ 39,894.00</u>
ROR-Equity (Rate Base 39,894 x 8.80 Equity Return Factored for Taxes)	\$ 3,513
ROR-Debt (Rate Base 39,894 x 3.98 ROR Debt)	\$ 1,588
Revenue Requirement	<u><u>\$ 5,101</u></u>

KMB  
2002 Informal Rate Case

Adjustment Summaries  
Cape Rock Village

Accounting Fees

Company	1,565	
Staff	1,147	
^(\$3,574*30.68%)		
Staff Accounting Fees Adjustment	<u>(418)</u>	A-2

Legal Fees

Company	1,235	
Staff	153	
^(\$500*30.68%)		
Staff Legal Fees Adjustment	<u>(1,082)</u>	B-2

Business Insurance

Company	1,136	
Staff	1,245	
^(\$4058*30.68%)		
Staff Business Insurance Adjustment	<u>109</u>	C-2

Depreciation Expense

Company	5,679	
Staff	6,583	
Staff Depreciation Expense Adjustment	<u>904</u>	D-2

Miscellaneous Assessment Adjustment

Company	56	
Staff	62	
^(\$200.90*30.68%) Mo Rual Assessment		
Staff Miscellaneous Assessment Adjustment	<u>6</u>	E-2

Electricity Expense

Company	7,129	
Staff	6,283	
Calculation was based on the rate of reduction provided by AmerenUE (7.14%) * by the Company's energy charges, excluding the service charges which remain unchanged.		
Staff Electricity Expense Adjustment	<u>(846)</u>	F-2

Employee Health Insurance

Company	334	
Staff	353	
Covers Donnie only- #(\$1192*29.61%)		
Staff Employee Health Insurance Adjustment	<u>19</u>	G-2

Freight/Postage/Pitney Bowes

Company	825	
Staff	1,070	
^(\$3460.80*30.68%)		
Staff Freight/Postage/Pitney Bowes Adjustment	<u>245</u>	H-2

Misc.

Company	891	
Staff	835	
Removed Distributions for Ann Rudy and recategorized them under Loan Payments-Ann Rudy		
Most of the dollars included in Miscellaneous went into Repairs & Maint. or were reimbursements for expenses		
Staff Misc. Adjustment	<u>(56)</u>	I-2



**Loan Payments-Ann Rudy**

Company	1,820	
Staff	0	
This loan payment will be captured in the Company's rate of return		
Staff Loan Payments-Ann Rudy Adjustment	<u>(1,820)</u>	J-2

**Office Supplies**

Company	211	
Staff	235	
^(\$765*30.68%)		
Staff Office Supplies Adjustment	<u>24</u>	K-2

**Officer Salaries**

Company	2,835	
Staff	3,989	
^(\$13,000*30.68%)		
Staff Officer Salaries Adjustment	<u>1,154</u>	L-2

**Operating Supplies**

Company	433	
Staff	0	
Costs in this category were either put into Repairs & Maintenance		
Costs associated with Tim McKenna were disallowed		
Staff Outside Services Adjustment	<u>(433)</u>	M-2

**Outside Services**

Company	22,094	
Staff	0	
Costs in this category were either put into Repairs & Maintenance		
Costs associated with Tim McKenna were disallowed		
Staff Outside Services Adjustment	<u>(22,094)</u>	N-2

**Pager**

Company	111	
Staff	121	
^(\$395.73*30.68%)		
Staff Pager Adjustment	<u>10</u>	O-2

**Payroll-Taxes**

Company	4,645	
Staff	1,762	
(670.86(Donnie)+702.72(Vicki)+Ann's)388.15)		
based on Annualized Salary Amounts		
Staff Payroll-Taxes Adjustment	<u>(2,883)</u>	P-2

**Payroll-Billing Expense**

Company	5,014	
Staff	7,371	
Annualized Salary to \$24,024 ^(\$24,024*30.68%)		
Staff Payroll-Billing Expense Adjustment	<u>2,357</u>	Q-2

**Payroll-Operator Expense**

Company	7,270	
Annualized Salary to \$32,000 ^(\$32,000*30.68%)		
Staff	7,080	
Staff Payroll-Operator Expense Adjustment	<u>(190)</u>	R-2

**PSC Assessment Expense**

Company	3,045	
Staff	3,589	
^(\$498.29*20.19%)PSC Amount X Allocation %		
Staff PSC Assessment Adjustment	<u>544</u>	S-2

**Real Estate Taxes**

Company	140	
Staff	142	
^(\$121.71+\$20.01)- Real Estate and Personal Property Tax		
Staff Real Estate Taxes Adjustment	<u>2</u>	T-2

**Rent**

Company	1,005	
Staff	1,405	
^(\$4,580*30.68%)		
Staff Rent Adjustment	<u>400</u>	U-2

**Repairs & Maintenance & R.M. Payable**

Company	7,131	
Staff	11,313	
Staff Repairs & Maintenance Adjustment	<u>4,183</u>	V-2

**Amortization of Repair and Maintenance**

Company	5,290	
Staff	1,058	
Staff Amortization of Repairs & Maintenance Adjustment	<u>(4,231)</u>	W-2

**Telephone Expense**

Company	790	
Staff	870	
^(\$2,835*30.68%)		
Staff Telephone Expense Adjustment	<u>80</u>	X-2

**Vehicle Expense**

Company	725	
Staff	804	
^(\$2,619*30.68%)		
Staff Vehicle Expense Adjustment	<u>79</u>	Y-2

## **Summary Overview of KMB Utility Corporation Customer Service Operations for Water and Sewer**

The Engineering and Management Services Department (EMSD) staff initiated a review of customer service processes, procedures and practices at KMB Utility Corporation (KMB or Company) on September 26, 2002. Prior to on-site interviews, the EMSD staff examined Company tariffs, annual reports, Missouri Public Service Commission (Commission) complaint records and other documentation related to the Company's customer service operations.

The objectives of this review were to document and analyze the management control processes, procedures and practices used by the Company to ensure that its customers' service needs are met and to make recommendations, where appropriate, by which the Company may improve the quality of services provided to its customers. The scope of this review focused on processes, procedures and practices related to:

- Meter Reading
- Customer Billing
- Credit and Collections
- Complaint Handling and Recording
- Customer Communications

This overview contains an explanation of the Company's customer service operations.

### **Overview**

KMB provides water service to approximately 313 customers in six subdivisions in Franklin and Jefferson Counties, and sewer service to approximately 187 customers in Cape Girardeau County.

The Company's primary office and field reporting locations are based out of the business office in House Springs. The office manager is responsible for the business office function and the plant operator is responsible for the daily operation of the water system. The office manager and the plant operator report to the president of the Company.

According to the Company, there has been minimal customer growth throughout most of its service territory during the last few years. The office manager stated that there has been customer growth in the Company's High Ridge subdivision, primarily from new construction.

### **Meter Reading**

The plant operator reads the water meter for High Ridge Manor and Lakewood Hills customers each month. The office manager stated that the customer is responsible for reading the meter each month in Crestview Acres and Hillshine Acres. Scotsdale and Warren Woods meters are not typically read as those customers are charged a flat rate.

The High Ridge Manor and Lakewood Hills meters are read around the 28<sup>th</sup> of each month. The Crestview Acres and Hillshine Acres customers read their own meter around the first of each month. The office manager stated that the Company has not read individual customer meters since at least 1997 for its Crestview Acres, Hillshine Acres, Scotsdale and Warren Woods customers.

The office manager provides the plant operator with a meter reading worksheet that contains the route to be read. The worksheet lists the customers in route sequential order and contains the account number, name, address, meter location, meter number, the reading for the last quarter, and a space for the current reading to be recorded.

The office manager stated that it takes the plant operator about six hours to read the Company's meters each month. The office manager enters the meter reads into the billing system the next day and bills are generated the same day.

### **Customer Billing**

KMB bills its water customers on a monthly basis. Customer bills are normally generated every 27 to 33 days, which is consistent with the Company's tariff. Customer bills are typically mailed to customers around the first of the month.

The Company has five separate water rate schedules within the six subdivisions that it serves. The following table lists each subdivision, the customer base rate, the usage or commodity charge per 1,000 gallons, and the monthly bill based on a monthly usage of 6,000 gallons:

<u>Water Service Area</u>	<u>Base rate</u>	<u>Rate/1,000 gal</u>	<u>Charge</u>
Crestview Acres	\$10.14	\$2.00	\$22.14
Hillshine Acres/Lakewood Hills	\$ 9.41	\$2.21	\$22.67
High Ridge Manor	\$ 9.41	\$3.05	\$27.71
Scotsdale	\$31.49	flat rate	\$31.49
Warren Woods	\$31.54	flat rate	\$31.54

The Company bills each water and sewer customer on a monthly basis. The Company does have one billing feature that very few other PSC-regulated water and sewer utilities have. According to the office manager, some of KMB's customers have bills that are due approximately 30 days after the end of a usage period while other customers have bills that are due approximately 60 days after the end of a usage period.

The office manager stated that bills are due within 30 days for customers that live in High Ridge Manor, Lakewood Hills, Scotsdale and Warren Woods. According to the office manager, August water usage is billed around September 1 and is due around September 30.

The office manager stated that bills are due within 60 days for customers that live in Crestview Acres and Hillshine Acres. According to the office manager, the actual water usage for August is read by the customer around September 1. The customer sends in the August meter reading along with the amount owed for the actual July usage in early September.

KMB will then calculate the bill for August usage around September 30 and mail the customer a bill for the August usage around October 1. Those customers will have until October 30 to remit the amount owed for August usage and to send in the actual meter read for September. The 60-day cycle continues for each month.

The Company's sewer customers are located primarily in and around the Cape Rock Village mobile home park in Cape Girardeau County. Customers living in single-family dwellings or in mobile homes located outside of the mobile home park are charged

a flat monthly rate of \$23.10. Customers living in multiple-family dwellings or in mobile homes located inside the mobile home park are charged a flat monthly rate of \$36.96.

The automated billing system was included as part of the current owner's purchase of a sister utility (Cedar Hill Estates Water Company) in April 2001. The office manager stated that paper billing records exist for KMB water and sewer customers dating back to the mid-1990s. A nominal annual software maintenance fee is paid to the vendor to keep the billing system current.

### **Credit and Collections**

The Company's credit and collection activities are managed through the business office in House Springs. The office manager stated that customers primarily pay their bill by personal check through the mail. Customer payments are posted to the billing system as they are received. The payments are stored overnight in the office manager's unlocked desk drawer and are deposited in the bank on a weekly basis.

The office manager stated that the level of bad debt is reasonable, and that written delinquent notices are not typically used for customers with past due balances. The current policy is for the office manager to call customers to remind them of past due amounts.

The Company's tariff permits a \$50 fee to be charged for service reconnection as well as a late fee of \$3 per month. However, the Company does not charge for handling an insufficient funds check that is returned by the bank other than the \$5 fee that the bank charges the Company.

### **Complaint Handling and Recording**

KMB has experienced few complaints since 1998. The Company's policy is to have the complaint addressed by the appropriate personnel as soon as possible. If the complaint is related to a field activity, the plant operator is dispatched to investigate and resolve. If the complaint is related to a billing or payment concern, the office manager is usually is able to resolve the matter.

### **Customer Communications**

The KMB business office is open Monday through Friday from 8 a.m. to 5 p.m. KMB customers can contact the business office in House Springs on a 24/7 basis, as after-hours calls are handled by the office manager's pager.

The Company mailed a letter to each customer in September 2002 that described the current request for rate relief. According to the office manager, the Company has received few written complaints since customers were notified.

### **Findings, Conclusions and Recommendations**

The following discussion presents a summary of the findings, conclusions and recommendations pertaining to the Company's customer service operations. The information presented in this section focuses on the following three areas that require management's attention:

- Lack of appropriate charges for returned checks
- Lack of timely deposit of customer receipts
- Lack of secured storage area for customer receipts

#### **Lack of appropriate charges for returned checks**

The Company does not charge a fee to process checks returned from the bank for insufficient funds other than the \$5 fee that the bank charges the Company. The fees should be priced at a level that is reasonable, yet discourages the customer from submitting insufficient funds checks.

The EMSD staff recommends that the Company review the actual costs to process returned checks. The costs that should be considered include the fully loaded wages and benefits of office personnel, as well as the fees charged by the bank. The Company should also consider the fee that area merchants charge for returned checks.

The EMSD staff has found that several regulated Missouri utilities charge approximately \$15 - \$20 to handle returned checks. A tariff should be filed with the PSC to recover these costs after the Company has determined the appropriate amount to charge for processing returned checks.

*THE EMSD STAFF RECOMMENDS THAT COMPANY MANAGEMENT:*

Determine the appropriate cost to charge for processing returned checks.

File a tariff with the PSC to recover the appropriate costs associated with processing returned checks.

**Lack of timely deposit of customer receipts**

The Company does not deposit customer receipts into the bank on a timely basis. The office manager stated that cash receipts are typically deposited each Thursday. At the time of the EMSD staff review, the office manager stated that there was about \$800 in customer checks that were stored in an unlocked desk drawer.

The EMSD staff believes that bank deposits should be made on a timely basis. The frequency of deposits being made can vary, but should be made at least twice per week.

*THE EMSD STAFF RECOMMENDS THAT COMPANY MANAGEMENT:*

Make bank deposits on a more timely basis.

**Lack of secured storage area for customer receipts**

The Company does not store customer receipts overnight in a secured storage area. According to the Company, cash receipts are stored overnight in a bank bag that is kept in an unlocked desk drawer.

The EMSD staff believes that customer receipts should be stored in a locked fireproof vault. The EMSD staff observed that there is a locked fireproof vault about 15 feet from the office manager's desk. The locked fireproof vault is an appropriate place for overnight storage of customer receipts.

*THE EMSD STAFF RECOMMENDS THAT COMPANY MANAGEMENT:*

Store customer receipts overnight in a locked fireproof vault.



# **Staff Report on Service Complaints**

## **KMB Utility Corp.**

**Case No. QW 2003 0009 Water**

**Case No. QS 2003 0010 Sewer**

**Prepared by Steve Loethen**

**February 7, 2003**

### **Customer Responses to Initial Customer Notice:**

**Note:** Cape Rock Village is the only sewer system, the rest are water.

### **Cape Rock Village service complaints:**

Karen Weaver  
2433 Singing Hills  
Cape Girardeau, MO 63701  
573-334-1362

Ursula Wadley  
2545 Hilltop  
Cape Girardeau, MO 63701  
573-651-9020

Phil Denson  
2541 Hilltop Lane  
Cape Girardeau, MO 63701  
573-334-6936

Juanite Brown  
1206 Valley Lane  
Cape Girardeau, MO 63701  
573-651-4478

All four of these customers had complaints of odor problems from the lagoon.

Mr. Denson also has had poor contacts with the company, states no one is there or returns his messages.

**Water and Sewer Staff findings (Steve Loethen and Arlie Smith):** Arlie Smith (with the water and sewer department) visited the facilities on 10/17/02 and there was an odor problem at the lagoon specifically around the effluent pipe. There was a considerable amount of duckweed on the lagoon, which can cause a septic condition and create odors. Also, the transfer pipe from the second to the third cell appeared to be clogged. Arlie suggested the company add run time to the aerators, control the duckweed and unclog the transfer pipe. The company increased the run time immediately and unclogged the transfer pipe on November 7, 2002. Arlie returned to that facilities on December 2<sup>nd</sup> and the odors have already diminished greatly.

I talked to the Company and suggested they purchase a dissolved oxygen meter and a Ph meter to help them better operate the system. The Company purchased the meters and has requested my assistance in improving operations in general and to help them set up a program to control duckweed. I will set up a time with the company in the early spring to help them with these issues.

I have no problem contacting the Company at the number that is posted on the bill. Also, if there is no one in the office, there are other numbers on the answering machine to call. I will talk to the Company about customer relations and how it important is to return customer calls.

**Crestview Acres service complaints:**

Mark Brumley  
3869 Jeanette Ave.  
Pacific, MO 63069  
314-423-0558 ext. 123

Mr. Brumley states the company needs to repair meters, 50% don't work. If meters were correct the company wouldn't need a rate increase.

**Water and Sewer Staff's findings (Steve Loethen):** I visited Mr. Brumley's home on 10/4/02 and left messages on his answering machine, I have not talked to him in person. I question how Mr. Brumley would know if the company's meters are accurate? The Company knows of two meters that are bad and they are both on order to be replaced. The master meter was broke at the time of my inspection. I suggested the Company get the master meter fixed and check the percent of water loss in the system. This would show if the meters are working properly. I also suggested that if there are broken meters in the system they should be fixed.

**High Ridge Manor service complaints:**

Mary Riedler  
4306 Arrow Head Place  
House Springs, MO 63051  
636-671-1680

Sharon King  
5823 Parkway  
House Spring, MO 63051  
636-671-5403 (# disconnected)

These two customers stated the water quality is poor.

**Water and Sewer Staff's findings (Steve Loethen):** Mrs. Riedler complained of the water hardness. I have not talked to Mrs. King personally, she was not home on 10/4/02 and the phone number that I have for her is disconnected. I explained to Mrs. Reidler that the water hardness is not regulated. I also checked with the Department of Natural Resources, the company had a coliform positive sample (which is an indicator and doesn't necessarily mean the water was bad) in June and July of 2000. Both were re-sampled and the re-samples were O.K. The water meets DNR requirements. It is my opinion that there is nothing wrong with the water quality.

**Lakewood Hills**

Steve Rufer  
#37 Hillside Drive  
Pacific, MO 63069  
636-938-4373

Mr. Rufer stated that in the summer when everyone is watering their lawns they have low water pressure and have been completely out.

**Water and Sewer Staff's findings (Steve Loethen):** I talked to Jim Merciel (an engineer in the water and sewer department) about this issue on 2/6/03. He looked at the capacity of the system and said that there is adequate storage, but it is possible a high demand may cause low-pressure problems because of lack of water volume depending on the sizes of the mains. The company did state that they suggest customers be conservative during watering season. This problem only seems to occur during excessively high demands, I will continue to investigate this issue and if it becomes a reoccurring problem the Company may consider installing a bigger main.

Dennis Copenhaver  
9 Dogwood Trails  
Pacific, MO 63069  
636-271-7764

Mr. Copenhaver states that he has low water pressure, he feels it is a volume issue (can't use multiple fixtures at the same time).

**Water and Sewer Staff's findings (Steve Loethen):** I visited Mr. Copenhaver's house on 10/4/02. I installed a pressure gauge on an outside water faucet. I then had Mr. Copenhaver run the faucet in the kitchen and flush the toilet. My pressure gauge dropped from 58 psi to 38 psi with two fixtures running. This is still very good water pressure. The water company stated that they have replaced several hundred feet of ¾ inch main with 2 inch main to Mr. Copenhaver's house. I feel the company is providing safe and adequate service.

George Kirk  
50 Wildwood Drive  
Pacific, MO 63069  
636-271-3420

Mr. Kirk stated that the water is hard and he has low water pressure. He has a booster pump in his home. There used to be a booster pump on the main but it was taken out of service.

**Water and Sewer Staff's findings (Steve Loethen):** I explained to Mr. Kirk that the water system is not regulated on hardness. I talked with Jim Merciel (an engineer in the water and sewer department) about the pressure issue on 2/6/03. He looked at the capacity of the system and said that there is adequate storage, but it is possible a high demand may cause low-pressure problems because of lack of volume depending on the sizes of the mains. He also stated that this complaint has been investigated in the past and the pressure in this area is marginal as to being adequate. This has been a problem prior to KMB owning the system. I will continue to investigate this problem and if the pressure is

dropping below minimum (20 psi) I will suggest the company install or fix the booster station to this area.

### **Scottsdale**

John Caola  
6994 Bonanza Drive  
House Springs, MO 63051  
636-671-0926

Mr. Caola had a complaint that a fire hydrant was removed.

**Water and Sewer Staff's findings (Steve Loethen):** When I talked to Mr. Caola on 2/4/03 he stated that he didn't have any problems with the company. Mr. Caola's response was "the new folks are doing better". As for the company removing a fire hydrant, I talked to them on 10/4 about this issue, they informed me that it was leaking and the cost to fix it would have been more expensive than the benefit of having the hydrant. The hydrant was a "flush" hydrant and not for fire protection. I don't see anything wrong with the company's actions as long as adequate flushing can still be performed on the system without this hydrant.

### **Warren Wood**

Petition signed by 19 customers

Stated most of the time the water is undrinkable because of over chlorination and that the water is not metered in gallons.

**Water and Sewer Staff's findings (Steve Loethen):** I talked to Donnie the new operator at KMB (hired 5/14/02) about this issue. He informed me that he has contacted DNR and is adjusting the chlorine level until it is at DNR's recommended level. It was 2.1 (total) at the time of my inspection, which is not excessive. I feel that Donnie will continue to work on the problem until it is fixed. I will suggest the company install meters in the system. It doesn't matter if the meters measure in cubic feet or gallons as long as the system is metered.

Heather Trolinger  
5924 Roger Road  
House Springs, MO 63051  
636-677-4677

Mrs. Trolinger had complaints of the water smelling like rotten egg and chlorine. It is discolored and undrinkable. She also had a problem with her line freezing and breaking.

**Water and Sewer Staff's findings (Steve Loethen):** I checked with the Department of Natural Resources, the company had a coliform positive sample (which is an indicator and doesn't necessarily mean the sample was bad) in March of 2000 and October of 2002, both were re-sampled and the re-samples were O.K. The water meets DNR requirements. As stated above Donnie is working on the chlorine problem. When the chlorine is at the proper level, it should take care of any hydrogen sulfide smell (rotten egg smell). I will follow up on this complaint. The Company may need to flush the system more often. Mrs. Trolinger stated that the line freezing wasn't a problem anymore.

Mary McGuire  
3706 Leona Lane  
House Springs, MO 63051

Mrs. McGuire stated that she has low water pressure but it is not all the time. Stated that when her neighbors use their water her water pressure drops. Because it doesn't do it all the time it is hard for me to see what the problem is. There are several homes on this water main and I didn't receive any other complaints of this nature. Because of this, I believe Mrs. McGuire may be experiencing some plumbing problems in her home. I informed Mrs. McGuire to contact me the next time she is experiencing this problem. I will continue to investigate this complaint to locate where the problem is. Mrs. McGuire also stated that the system should be metered. There are some meters on this system; I am going to suggest to the company that meters should be installed.

**Summary:** On 10/4/02 I inspected the systems that KMB operates along with Arlie Smith who has been doing the previous inspections on the systems. KMB is under new owner ship and hired a new operator in May. Under this new ownership and management a lot of improvements have been done to the systems. The new operator seems to know what he is doing and is taking the necessary steps to improve the systems. Arlie stated the systems were in better condition now than on any previous inspections. There are improvements that still need to be done, the Company seems to be aware of this and has plans in place to make necessary improvements to the systems. They have worked with the water and sewer staff by making improvements suggested by staff in a timely manor. It is my opinion that the company is doing a good job, they are providing safe and adequate service and they will continue to improve service.

**KMB UTILITY CORP.  
DEPRECIATION RATES**

**(SEWER)**

**FILE NO. SW-2003-0010**

<u>ACCOUNT NUMBER</u>	<u>ACCOUNT</u>	<u>DEPRECIATION RATE %</u>	<u>AVERAGE SERVICE LIFE (YEARS)</u>
363	Pumping Equipment	10.0%	10
372	Oxidation Lagoons	2.0%	25
391.1	Office Computer Equipment	14.3%	7
392	Transportation Equipment	12.5%	8
394	Tools, Shop, Garage Equipment	5.0%	20

# CALCULATION OF EFFECTIVE TAX RATE

FIT	=	.15(TI-SIT)
SIT	=	.0625*(TI-FIT)
FIT	=	[TI(1-.0625TI+TI(.0625FIT))]
FIT	=	.15(.9375TI+.0625FIT)
FIT	=	.140625TI+.009375
.990625FIT	=	.140625TI
FIT	=	14.20%
SIT	=	.0625(1- (.1420TI*.50))
SIT	=	.0625(.929TI)
SIT	=	5.81% TI
FIT	=	(1-SIT)*.15
FIT	=	(1-.0581)*.15
FIT	=	14.13% TI
FIT	=	14.13%
SIT	=	5.81%
EFFECTIVE TAX RATE	=	19.93%

## TAX FACTOR UP CALCULATION

1	=	1	=	1.248907
1-EFFECTIVE TAX RATE		1-.1993		
EQUITY *TAX FACTOR UP		7.05% 1.248907		
TAX FACTORED UP EQUITY RETURN		8.80%		

## CALCULATION OF EFFECTIVE TAX RATE

KMB Utility  
Informal Rate Case  
Phone Expense

Ameritech - Pagers

	Current	Late Fees	Total
Aug '01	36.93	0.00	36.93
Sep	40.85	0.00	40.85
Oct	30.90	0.00	30.90
Nov	30.90	0.00	30.90
Dec	30.90	0.00	30.90
Jan '02	30.90	0.00	30.90
Feb	30.90	0.00	30.90
Mar	39.85	0.00	39.85
Apr	30.90	0.00	30.90
May	30.90	0.00	30.90
Jun	30.90	0.00	30.90
Jul	30.90	0.00	30.90
Total	395.73	0.00	395.73

AT&T

	Current	Late Fees	Total
Aug '01	21.57	0.00	21.57
Sep	23.68	0.00	23.68
Oct	13.81	0.00	13.81
Nov	13.79	0.00	13.79
Dec	15.46	0.00	15.46
Jan '02	34.18	0.00	34.18
Feb	32.90	0.00	32.90
Mar	15.89	0.00	15.89
Apr	15.03	0.00	15.03
May	26.88	0.00	26.88
Jun	32.23	0.00	32.23
Jul	32.28	0.00	32.28
Total	277.70	0.00	277.70

Nextel

	Phone Charge	Staff Charge	Tax	Company Paid	Late Fees	Total
Aug '01	84.56	2.19	8.47	95.22	0.00	95.22
Sep	53.54	12.04	6.41	71.99	0.00	71.99
Oct	52.50	23.80	7.45	83.75	0.00	83.75
Nov	52.75	21.00	7.20	80.95	0.00	80.95
Dec	60.71	7.91	6.73	75.35	0.00	75.35 *
Jan '02	85.61	0.00	0.00	85.61	0.00	85.61
Feb	61.10	6.09	6.59	73.78	0.00	73.78
Mar	60.04	11.87	7.05	78.96	0.00	78.96
Apr	60.61	8.29	6.75	75.65	0.00	75.65



May	61.10	5.38	6.52	73.00	0.00	73.00
Jun	60.71	7.91	6.73	75.35	0.00	75.35 *
Jul	60.71	7.91	6.73	75.35	0.00	75.35 *
Total				944.95	0.00	944.95

\*Used an average based on Feb 2002 - May 2002

Southwestern Bell

	Current	Late Fees	Total
Aug '01	130.68	0.00	130.68
Sep	130.69	0.00	130.69
Oct	140.49	0.00	140.49
Nov	134.65	0.00	134.65
Dec	77.96	0.00	77.96
Jan '02	145.03	0.00	145.03
Feb	135.13	0.00	135.13
Mar	157.82	0.00	157.82
Apr	128.87	0.00	128.87
May	146.19	0.00	146.19
Jun	152.17	0.00	152.17
Jul	133.28	0.00	133.28
Total	1612.96	0.00	1612.96

KMB Utility  
Informal Rate Case

PSC Assessment	Amount	Allocation	Allocated Amount
CHE	48.29	100.00%	48.29
CRV	3588.91	100.00%	3588.91
CVA	498.29	16.72%	83.31032
HRM	498.29	20.19%	100.6011
HSC	498.29	9.15%	45.58489
LWH	498.29	35.33%	176.052
SCT	498.29	11.67%	58.16003
WWS	498.29	6.94%	34.58164
Total			<u>4135.49</u>

KMB Utility  
Informal Rate Case  
Personal Property and Real Estate Taxes

System	Real Estate Tax	Personal Property Tax
Cedar Hill	893.24	16.37
Cape Rock	121.74	20.01
Crestview Acres	37.72	4.82
High Ridge	741.09	5.82
Hillshine	23.34	2.64
Lakewood Hills	0	10.19
Scotsdale	338.24	3.37
Warren Woods	359.93	2.00
Totals	2515.30	65.21

KMB Utility  
Informal Rate Case  
Misc. Expense Reimbursement

Date	Description	Fuel	Lodging
8/13/2002	Gas T-Rex	8.32	
6/7/2002	Rhodes 101 Stop-Gas	6.01	
5/3/2002	Ace Hardware/Buchheit		
4/4/2002	Texaco-Gas	20.96	
4/8/2002	Sears/True Value/Buchheit		
3/27/2002	Walmart-Batteries		
1/14/2002	Walmart-Misc. Cleaning Products		
12/13/2001	County Decorating-Paint		
12/13/2001	Hood's-Misc Painting stuff		
12/5/2001	Hood's/Lewis Electric Motor		
10/12/2001	Hood's		
10/3/2001	Buchheit		
9/17/2001	Buchheit		
8/14/2001	Rhodes 101 Stop-Gas	15.83	
7/9/2001	Buchheit		
6/6/2001	Walmart/Buchheit		
5/30/2001	Walmart/Buchheit		
4/30/2001	Outside Labor - Sam Allison		
4/20/2001	Pacific Lumber/Hood's		
3/26/2001	R&S MiniMart		
3/23/2001	Buchheit		
3/12/2001	Buchheit		
2/21/2001	The Family Center Rent's It - Backhoe attachment		
1/3/2001	Hood's - Door for HSC		
11/22/2000	Hill Behan - Nails		
11/16/2000	Paul Piffel Exp. Reimbursement	40.00	43.14
8/10/2000	Jan Dowell Exp. Reimbursement		
3/4/2000	Scott Robart - Exp. Reimbursement	270.41	
3/4/2000	Scott Robart - Exp. Reimbursement	177.43	
2/9/2000	Scott Robart - Exp. Reimbursement	209.37	
	<b>TOTALS</b>	<b>748.33</b>	<b>43.14</b>

Category						
Rep/Maint.	Office Supplies	Travel Rep/Maint.	Misc.	Tools	Outside Labor	TOTAL
						8.32
						6.01
				13.82	13.82	27.64
						20.96
20.09			15.78			35.87
			11.03			11.03
			8.84			8.84
			42.30			42.30
			23.82			23.82
			31.80			31.80
				27.88	27.88	55.76
121.42						121.42
177.20						177.20
						15.83
31.81						31.81
			18.80	72.31	72.31	163.42
58.61			54.47			113.08
					80.00	80.00
			47.06			47.06
			6.31			6.31
42.86						42.86
89.51						89.51
				44.82		44.82
85.37						85.37
			6.32			6.32
35.55			11.62			130.31
			175.00			175.00
			325.00			595.41
			63.44			240.87
			42.2			251.57
662.42	0.00	0.00	883.79	158.83	194.01	2690.52

KMB Utility  
Informal Rate Case  
Electric Expense

Cedar Hill Estates

	Current	Sales Tax	Late Fees	Total
Aug '01	194.4	11.13	0.00	205.53
Sep	197.11	11.28	0.00	208.39
Oct	131.44	7.52	0.00	138.96
Nov	137.17	7.85	0.00	145.02
Dec	144.03	8.25	0.00	152.28
Jan '02	198.37	11.36	0.00	209.73
Feb	199.34	11.41	0.00	210.75
Mar	215.86	12.36	0.00	228.22
Apr	213.51	12.22	0.00	225.73
May	136.65	7.82	0.00	144.47
Jun	157.56	9.02	0.00	166.58
Jul	176.74	10.12	0.00	186.86
Total	2102.18	120.34	0.00	2222.52
	Less: U.E. Customer Charge			181.20
	Sub Total			2041.32
	Less: Permanent Rate reduction			145.75
	TOTAL			1895.57

Cape Rock Village

CRV -- Lift Station				
	Current	Sales Tax	Late Fees	Sub Total
Aug '01	222.68	10.52	0.00	233.20
Sep	227.71	10.76	0.00	238.47
Oct	132.09	6.24	0.00	138.33
Nov	155.00	7.32	0.00	162.32
Dec	177.26	8.38	0.00	185.64
Jan '02	210.27	9.94	0.00	220.21
Feb	317.19	14.99	0.00	332.18
Mar	381.05	18.00	0.00	399.05
Apr	399.68	18.88	0.00	418.56
May	376.28	17.78	0.00	394.06
Jun	595.73	28.15	0.00	623.88
Jul	200.23	9.46	0.00	209.69
Sub Total	3,395.17	180.42	0.00	3,555.59
	Less: U.E. Customer Charge			181.20
	Sub Total			3,374.39
	Less: Permanent Rate reduction			240.93
	Sub Total			3,133.46

CRV -- Lagoons (B & H)				
	Current	Sales Tax	Late Fees	Sub Total
Aug '01	464.94	21.97	0.00	486.91
Sep	508.80	24.04	0.00	532.84
Oct	317.19	14.99	0.00	332.18
Nov	361.66	17.09	0.00	378.75
Dec	486.83	23.00	0.00	509.83
Jan '02	260.37	12.30	0.00	272.67
Feb	153.73	7.26	0.00	160.99
Mar	126.79	5.99	0.00	132.78
Apr	127.58	6.03	0.00	133.61
May	137.97	6.52	0.00	144.49
Jun	229.87	10.86	0.00	240.73
Jul	236.26	11.16	0.00	247.42
Sub Total	3,411.99	161.21	0.00	3,573.20
	Less: U.E. Customer Charge			181.20
	Sub Total			3,392.00
	Less: Permanent Rate reduction			242.19
	Sub Total			3,149.81

CRV -- Total				
	Current	Sales Tax	Late Fees	Sub Total
Aug '01	687.62	32.49	0.00	720.11
Sep	736.51	34.80	0.00	771.31
Oct	449.28	21.23	0.00	470.51
Nov	518.66	24.41	0.00	541.07
Dec	664.09	31.38	0.00	695.47
Jan '02	470.64	22.24	0.00	492.88
Feb	470.92	22.25	0.00	493.17
Mar	507.84	23.99	0.00	531.83
Apr	527.28	24.91	0.00	552.17
May	514.25	24.30	0.00	538.55
Jun	825.60	39.01	0.00	864.61
Jul	436.49	20.62	0.00	457.11
Sub Total	6,807.16	321.63	0.00	7,128.79
	Less: U.E. Customer Charge			362.40
	Sub Total			6,766.39
	Less: Permanent Rate reduction			483.12
	TOTAL			6,283.27

Crestview Acres

	Current	Sales Tax	Late Fees	Total
Aug '01	93.70	5.13	0.00	98.83
Sep	96.50	5.28	0.00	101.78
Oct	58.57	3.21	0.00	61.78
Nov	61.13	3.35	0.00	64.48
Dec	70.92	3.88	0.00	74.80
Jan '02	87.38	4.78	0.00	92.16
Feb	88.48	4.90	0.00	94.38
Mar	96.93	5.31	0.00	102.24
Apr	86.45	4.73	0.00	91.18
May	73.65	4.03	0.00	77.68
Jun	88.43	4.84	0.00	93.27
Jul	95.30	5.22	0.00	100.52
Total	998.44	54.66	0.00	1053.10
	Less: U.E. Customer Charge			87.00
	Sub Total			966.10
	Less: Permanent Rate reduction			68.98
	TOTAL			897.12

High Ridge Manor

	Current	Sales Tax	Late Fees	Total
Aug '01	133.73	7.66	0.00	141.39
Sep	123.58	7.07	0.00	130.65
Oct	102.31	5.86	0.00	108.17
Nov	72.81	4.17	0.00	76.98
Dec	81.33	4.66	0.00	85.99
Jan '02	104.59	5.99	0.00	110.58

Feb	97.37	5.57	0.00	102.94
Mar	114.08	6.53	0.00	120.61
Apr	109.01	6.24	0.00	115.25
May	79.78	4.57	0.00	84.35
Jun	121.91	6.98	0.00	128.89
Jul	148.27	8.49	0.00	156.76
Total	1288.77	73.79	0.00	1362.56
Less: U.E. Customer Charge				87.00
Sub Total				1275.56
Less: Permanent Rate reduction				91.07
TOTAL				1184.49

#### Hill Shine Community

	Current	Sales Tax	Late Fees	Total
Aug '01	38.25	2.09	0.00	40.34
Sep	40.09	2.19	0.00	42.28
Oct	30.08	1.65	0.00	31.73
Nov	27.93	1.53	0.00	29.46
Dec	31.15	1.71	0.00	32.86
Jan '02	62.56	3.43	0.00	65.99
Feb	77.79	4.26	0.00	82.05
Mar	70.44	3.86	0.00	74.30
Apr	78.72	4.31	0.00	83.03
May	34.84	1.91	0.00	36.75
Jun	36.81	2.02	0.00	38.83
Jul	40.25	2.20	0.00	42.45
Total	568.91	31.16	0.00	600.07
Less: U.E. Customer Charge				87.00
Sub Total				513.07
Less: Permanent Rate reduction				36.63
TOTAL				476.44

#### Lakewood Hills - Does not include Gem Lake

Dogwood				
	Current	Sales Tax	Late Fees	Sub Total
Aug '01	98.42	5.63	0.00	104.05
Sep	139.01	7.96	0.00	146.97
Oct	111.43	6.38	0.00	117.81
Nov	96.29	5.51	0.00	101.80
Dec	105.23	6.02	0.00	111.25
Jan '02	103.15	5.91	0.00	109.06
Feb	95.64	5.48	0.00	101.12
Mar	81.51	4.67	0.00	86.18
Apr	83.72	4.79	0.00	88.51
May	87.29	5.00	0.00	92.29
Jun	104.09	5.96	0.00	110.05
Jul	7.25	0.42	0.00	7.67
Sub Total	1,113.03	63.73	0.00	1,176.76
Less: U.E. Customer Charge				87.00
Sub Total				1,089.76
Less: Permanent Rate reduction				77.81
Sub TOTAL				1,011.95

NS Wade				
	Current	Sales Tax	Late Fees	Sub Total
Aug '01	243.83	13.96	0.00	257.79
Sep	113.52	6.50	0.00	120.02
Oct	94.03	5.38	0.00	99.41
Nov	78.23	4.48	0.00	82.71
Dec	85.33	4.89	0.00	90.22
Jan '02	95.03	5.44	0.00	100.47
Feb	121.87	6.98	0.00	128.85
Mar	111.76	6.40	0.00	118.16
Apr	98.72	5.65	0.00	104.37
May	70.19	4.02	0.00	74.21
Jun	144.28	8.26	0.00	152.54
Jul	262.45	15.03	0.00	277.48
Sub Total	1,519.24	86.99	0.00	1,606.23
Less: U.E. Customer Charge				87.00
Sub Total				1,519.23
Less: Permanent Rate reduction				108.47
Sub TOTAL				1,410.76

Total Lakewood Hills				
	Current	Sales Tax	Late Fees	Total
Aug '01	342.25	19.59	0.00	361.84
Sep	252.53	14.46	0.00	266.99
Oct	205.46	11.76	0.00	217.22
Nov	174.52	9.99	0.00	184.51
Dec	190.56	10.91	0.00	201.47
Jan '02	198.18	11.35	0.00	209.53
Feb	217.51	12.46	0.00	229.97
Mar	193.27	11.07	0.00	204.34
Apr	182.44	10.44	0.00	192.88
May	157.48	9.02	0.00	166.50
Jun	248.37	14.22	0.00	262.59
Jul	269.70	15.45	0.00	285.15
Sub Total	2,632.27	150.72	0.00	2,782.99
Less: U.E. Customer Charge				174.00
Sub Total				2,608.99
Less: Permanent Rate reduction				186.28
TOTAL				2,422.71

#### Scotsdale

	Current	Sales Tax	Late Fees	Total
Aug '01	106.99	6.66	0.00	113.65
Sep	111.30	6.93	0.00	118.23
Oct	81.01	5.04	0.00	86.05
Nov	75.46	4.70	0.00	80.16
Dec	80.53	5.01	0.00	85.54
Jan '02	90.02	5.60	0.00	95.62
Feb	112.48	7.00	0.00	119.48
Mar	103.06	6.42	0.00	109.48
Apr	94.68	5.89	0.00	100.57
May	84.88	5.28	0.00	90.16
Jun	81.82	5.09	0.00	86.91
Jul	105.79	6.59	0.00	112.38
Total	1,128.02	70.21	0.00	1,198.23
Less: U.E. Customer Charge				181.20
Sub Total				1017.03
Less: Permanent Rate reduction				72.62
TOTAL				944.41

Warren Woods

	Current	Sales Tax	Late Fees	Total
Aug '01	219.78	12.58	0.00	232.36
Sep	158.34	9.06	0.00	167.40
Oct	200.29	11.47	0.00	211.76
Nov	140.99	8.07	0.00	149.06
Dec	106.07	6.07	0.00	112.14
Jan '02	127.58	7.30	0.00	134.88
Feb	144.48	8.27	0.00	152.75
Mar	118.58	6.79	0.00	125.37
Apr	127.17	7.28	0.00	134.45
May	119.06	6.82	0.00	125.88
Jun	99.15	5.68	0.00	104.83
Jul	152.81	8.75	0.00	161.56
Total	1,714.40	98.14	0.00	1,812.54
Less: U.E. Customer Charge				87.00
Sub Total				1725.54
Less: Permanent Rate reduction				123.20
TOTAL				1602.34



KMB Utility  
Informal Rate Case  
Legal & Accounting Costs

SYSTEM	Company Actual		Staff Adjusted	
	Blumenfeld, Kaplan & Sandweiss, P.C.	Stephen Finch & Associates, Inc.	Blumenfeld, Kaplan & Sandweiss, P.C.*	Stephen Finch & Associates, Inc.†
Cedar Hill	510.91	750	125.52	900
Cape Rock	494.03	1001.2	153.42	1,147.11
Crestview Acres	141.10	282.8	36.96	276.35
High Ridge	125.16	277.6	44.63	333.71
Hillshine	70.72	134.8	20.22	151.21
Lakewood Hills	282.90	593.2	78.10	583.99
Scotsdale	88.65	203.2	25.80	192.92
Warren Woods	53.15	107.2	15.34	114.71
	1766.62	3350.00	500.00	3700.00

Lakewood Hills Easement Bills

12/31/2001	1498.00	Blumenfeld, Kaplan & Sandweiss, P.C.
1/31/2002	526.50	Blumenfeld, Kaplan & Sandweiss, P.C.

\*Staff has included \$500 as normal and recurring legal expenses

† Estimates are based on 1) CHE: \$75/per month  
payments 2) KMB: \$200/month and a \$400 payment  
for tax prep. for KMB



*Customer Allocators	Customers	Customer Allocation	Customer Allocation no CHE
Cedar Hill	180	25.10%	
Cape Rock	220	30.68%	40.97%
Crestview Acres	53	7.39%	9.87%
High Ridge	64	8.93%	11.92%
Hillshine	29	4.04%	5.40%
Lakewood Hills	112	15.62%	20.86%
Scotsdale	37	5.16%	6.89%
Warren Woods	22	3.07%	4.10%
	717	100.00%	100.00%

KMB Utility  
Informal Rate Case  
Test Year Ending 7/31/02

Salary Allocation and

Capitalization Analysis

	a	b	c (*see below)	d (b*c) Reallocate G/O Hours By Customers	e (a+d) Reallocated Hours	f Operator's Reported Salary Allocation	g Staff Adjusted Hours	h Staff Salary Allocation
Total Operator Hours Aug 1, 2001 - Jul 31, 2002	Total Reported Hours	General Office Hours	Customer Allocation					
Cedar Hill	300	102	25.10%	26	326	17.66%	330	17.90%
Cape Rock	489	102	30.68%	31	520	28.22%	546	29.61%
Crestview Acres	130	102	7.39%	8	138	7.46%	150	8.13%
High Ridge	159	102	8.93%	9	168	9.12%	105	5.69%
Hillshine	35	102	4.04%	4	39	2.12%	95	5.15%
Lakewood Hills	301	102	15.62%	16	317	17.19%	506	27.44%
Scotsdale	193	102	5.16%	5	198	10.75%	60	3.25%
Warren Woods	135	102	3.07%	3	138	7.49%	52	2.82%
General Office & Classes	102							
	1844		100.00%	102	1844	100.00%	1844	100.00%

Total Operator Capital Projects	Capitalized Hours	Reallocated Hours	Capitalization Percentage
Cedar Hill	6	326	1.84%
Cape Rock	132	520	25.27%
Crestview Acres	17	138	12.00%
High Ridge	41	168	24.24%
Hillshine	9	39	23.00%
Lakewood Hills	41	317	12.78%
Scotsdale	22	198	10.97%
Warren Woods	10	138	7.24%
	276	1844	

*Customer Allocators	Customers	Customer Allocation
Cedar Hill	180	25.10%
Cape Rock	220	30.68%
Crestview Acres	53	7.39%
High Ridge	64	8.93%
Hillshine	29	4.04%
Lakewood Hills	112	15.62%
Scotsdale	37	5.16%
Warren Woods	22	3.07%
	717	100.00%

Ann's Salary = \$13,000	Ann's Annualized Salary	Ann's Salary Allocation	Ann's Allocated Salary
Cedar Hill	13,000	25.10%	3,263.60
Cape Rock	13,000	30.68%	3,988.84
Crestview Acres	13,000	7.39%	960.95
High Ridge	13,000	8.93%	1,160.39
Hillshine	13,000	4.04%	525.80
Lakewood Hills	13,000	15.62%	2,030.68
Scotsdale	13,000	5.16%	670.85
Warren Woods	13,000	3.07%	398.88
		100.00%	13,000.00

KMB Utility  
Informal Rate Case  
Postage Expense

	25.10%	30.68%	7.39%	8.93%	4.04%	15.62%	5.16%	3.07%	
Postage	CHE	CRV	CVA	HRM	HSC	LWH	SCT	WWS	TOTAL
Billings	496.8	607.2	146.28	176.64	80.04	309.12	102.12	60.72	1978.92
Other Mailings	15.91	50.17	12.09	14.60	6.61	25.54	8.44	5.02	138.38
Customer Notification samples (also see testing exp)*	66.60	81.40	19.61	23.68	10.73	41.44	13.69	8.14	265.29
Sub Total	579.31	738.77	177.98	214.92	97.38	376.10	124.25	73.88	2382.59
Pitney Bowes Meter Lease	270.68	330.83	79.70	96.24	43.61	168.42	55.64	33.08	1078.21
<b>Total Postage Expense</b>	<b>849.99</b>	<b>1069.61</b>	<b>257.68</b>	<b>311.16</b>	<b>140.99</b>	<b>544.53</b>	<b>179.89</b>	<b>106.96</b>	<b>3460.80</b>

\*There was no postage expense for sample mailings

Postage Meter Lease  
Pitney Bowes

	Current	Late Fees	Total
Qtr 1 7/20/01-10/20/01	264.73	0.00	264.73
Qtr 2 10/20/01-1/20/02	264.73	0.00	264.73
Qtr 3 1/20/02-4/20/02	264.73	0.00	264.73
Qtr 4 4/20/02-7/20/02	264.73	0.00	264.73
Lease Taxes	19.29	0.00	19.29
<b>Total</b>	<b>1078.21</b>	<b>0.00</b>	<b>1078.21</b>

*Customer Allocators	Customers	Customer Allocation no CHE
Cedar Hill	180	
Cape Rock	220	40.97%
Crestview Acres	53	9.87%
High Ridge	64	11.92%
Hillshine	29	5.40%
Lakewood Hills	112	20.86%
Scotsdale	37	6.89%
Warren Woods	22	4.10%
	<b>717</b>	<b>100.00%</b>

KMB Utility  
 Informal Rate Case  
 Test year ending 7/31/02  
 Repairs - Sorted by System & Vendor

Vendor	Description	ORG. CODED	Srv Date	Check #	Date Paid	System	Repairs	C/I	Outside of TY	Meter Reading	Vehicle Repairs	Tools	Misc. Supp	Chemicals	Late Fees	Mowing	Misc.	System Repairs
Cedar Hill Hard...	Misc.	REPAIRS	9/5/2001	1026	9/7/2001	Cedar Hill Estates	58.81											58.81
Cedar Hill Hard...	Chain Proof Sq Pail	REPAIRS	9/6/2001	1029	9/17/2001	Cedar Hill Estates	25.27											25.27
Cedar Hill Hard...	Misc.	REPAIRS	9/8/2001	1035	10/23/2001	Cedar Hill Estates	98.67											98.67
Cedar Hill Hard...	Fuse	REPAIRS	10/28/2001	1037	11/6/2001	Cedar Hill Estates	12.67											12.67
Cedar Hill Hard...	Paint & Stakes	REPAIRS	11/28/2001	1047	12/28/2001	Cedar Hill Estates	32.31											32.31
Cedar Hill Hard...	Paint	REPAIRS	2/4/2002	1058	2/15/2002	Cedar Hill Estates	4.56											4.56
Cedar Hill Hard...	Misc.	REPAIRS	3/12/2002	1062	3/22/2002	Cedar Hill Estates	56.34											56.34
Midford Supply	Misc.	REPAIRS	10/10/2001	1036	10/23/2001	Cedar Hill Estates	221.90											221.90
Piffel-Payable	Vehicle Repair		8/20/2001			Cedar Hill Estates	51.25		51.25									0.00
Piffel-Payable	Vehicle Repair		11/27/2001			Cedar Hill Estates	87.87				87.87							0.00
Piffel-Payable	Vehicle Repair		11/30/2001			Cedar Hill Estates	12.40				12.40							0.00
Piffel-Payable	Vehicle Repair		1/1/2002			Cedar Hill Estates	101.50				101.50							0.00
Piffel-Payable			11/14/2001			Cedar Hill Estates	7,599.45	7,599.45										0.00
Piffel-Payable	Vehicle Repair		3/14/2002			Cedar Hill Estates	68.25				68.25							0.00
Piffel-Payable	Meter Reading		8/20/2001			Cedar Hill Estates	150.00			150.00								0.00
Piffel-Payable	Stock Repair		4/15/2002			Cedar Hill Estates	157.33											157.33
Piffel-Payable	Equipment Repair		5/23/2002			Cedar Hill Estates	12.25											12.25
Cedar Hill Hard...	Misc.	1510-operating...	9/19/2001	1202	10/23/2001	Cedar Hill Estates	22.98											22.98
Erb Equipment	Echo Pump	1510-operating...	9/7/2001	1181	9/24/2001	Cedar Hill Estates	89.53											89.53
Flynn Drilling...	Pump misc.	1509-outside s...	4/22/2002	1486	7/12/2002	Cedar Hill Estates	3,000.00	3,000.00										0.00
Jeffco Lawn &...	Weed Eater Repair	1509-outside s...	6/13/2002	1452	6/28/2002	Cedar Hill Estates	7.83									7.83		0.00
Cedar Hill Hard...	Misc.	1595-miscellan...	10/30/2001	1217	11/8/2001	Cedar Hill Estates	14.81											14.81
Piffel Excavating	Uniform Cleaning	1595-miscellan...	7/10/2002	1485	7/12/2002	Cedar Hill Estates	19.11										19.11	0.00
USA Bluebook	Flags	1595-miscellan...	7/12/2002	1480	7/26/2002	Cedar Hill Estates	8.16						8.16					0.00
Flynn Drilling	Pump misc.	1509-outside s...	4/22/2002	1071	5/20/2002	Cedar Hill Estates	1,800.00	1,800.00										0.00
Flynn Drilling	Pump misc.	1509-outside s...	4/22/2002	1074	6/7/2002	Cedar Hill Estates	1,000.00	1,000.00										0.00
LeBeau & Sons	Test & Certify Backflow	1509-outside s...	8/26/2001	1032	10/9/2001	Cedar Hill Estates	75.00											75.00
Buchheits	Roundup	1510-operating su.	8/31/2001	1020	9/6/2001	Cedar Hill Estates	108.21											108.21
U.S. Filter	Misc.	1510-operating su.	5/8/2001	1022	8/13/2001	Cedar Hill Estates	6,569.16	6,569.16										0.00
Total Cedar Hill							21,443.62	19,968.61	51.25	150.00	250.02	0.00	8.16	0.00	0.00	7.83	19.11	988.84

Vendor	Description	ORG. CODED	Srv Date	Check #	Date Paid	System	Repairs	Cl	Outside of TV	Meter Reading	Vehicle Repairs	Tools	Misc. Supp	Chemicals	Late Fees	Mowing	Misc	System Repairs
Buchheit	Steel Curvert	REPAIRS	8/8/2001	1131	8/8/2001	Cape Rock Village	76.44	76.44										0.00
Buchheit	Misc.	REPAIRS	8/14/2001	1167	8/14/2001	Cape Rock Village	196.20											196.20
Buchheit	Pipe for last cell	REPAIRS	2/18/2002	1300	2/18/2002	Cape Rock Village	167.01											167.01
Cotner Electric...	Misc.	REPAIRS	8/18/2001	1132	8/18/2001	Cape Rock Village	1,100.72	1,100.72										0.00
Cotner Electric...	Arator Motor for CRV	REPAIRS	9/28/2001	1200	9/28/2001	Cape Rock Village	262.33	262.33										0.00
Lewis Electric...	Seal & Bearings	REPAIRS	1/29/2002	1302	1/29/2002	Cape Rock Village	1,638.44	1,638.44										0.00
Lewis Electric...	Seal & Bearings	REPAIRS	2/19/2002	1320	2/19/2002	Cape Rock Village	625.00	625.00										0.00
Lewis Electric...	Seal & Bearings	REPAIRS	4/10/2002	1366	4/10/2002	Cape Rock Village	713.44	713.44										0.00
Lewis Electric...	Credit-return of merch	REPAIRS	5/8/2002		5/10/2002	Cape Rock Village	(639.58)	(639.58)										0.00
Piffel-Payable	Vehicle Repair		8/20/2001			Cape Rock Village	49.49		49.49									0.00
Piffel-Payable	Vehicle Repair		11/27/2001			Cape Rock Village	65.53											0.00
Piffel-Payable	Vehicle Repair		11/30/2001			Cape Rock Village	11.98											0.00
Piffel-Payable	Vehicle Repair		1/1/2002			Cape Rock Village	96.00											0.00
Piffel-Payable	Vehicle Repair		3/14/2002			Cape Rock Village	207.00											0.00
Piffel-Payable	Stock Repair		4/15/2002			Cape Rock Village	68.25											0.00
Piffel-Payable	Lagoon Repair		4/15/2002			Cape Rock Village	157.33											0.00
Piffel-Payable	Equipment Repair		5/23/2002			Cape Rock Village	300.00											0.00
Piffel-Payable	Pump delivery		5/23/2002			Cape Rock Village	12.25											0.00
Piffel-Payable	Airfan repair		7/16/2002			Cape Rock Village	360.00											0.00
Piffel-Payable	Yeast		7/22/2002			Cape Rock Village	517.50											0.00
Bono Burns Dist.	Roundup Weed Killer	2504-chemicals	7/22/2002	1473	7/22/2002	Cape Rock Village	124.91											0.00
Cedar Hill Hard...	Sewer Back up	2504-chemicals	7/15/2002	1476	7/15/2002	Cape Rock Village	21.13											0.00
Arrow Drains...	Sewer Back up	2509-outside s...	1/31/2002	1330	2/22/2002	Cape Rock Village	5,289.60											0.00
Cotner Electric...	Work on anator	2509-outside s...	1/8/2002	1328	2/22/2002	Cape Rock Village	1,215.98	1,215.98										0.00
Cotner Electric...	Work on anator	2509-outside s...	2/20/2002	1355	2/22/2002	Cape Rock Village	60.00	60.00										0.00
Cotner Electric...	Pump Work	2509-outside s...	5/8/2002	1424	5/24/2002	Cape Rock Village	873.05	873.05										0.00
Cotner Electric...	Pump Work	2509-outside s...	5/8/2002	1428	5/31/2002	Cape Rock Village	1,053.05	1,053.05										0.00
Cotner Electric...	Monthly Inspection	2509-outside s...	6/12/2002	1480	7/8/2002	Cape Rock Village	40.00											0.00
Cotner Electric...	Pump Work	2509-outside s...	7/5/2002	1478	7/26/2002	Cape Rock Village	350.00											0.00
Cotner Electric...	Work on anator	2509-outside s...	1/20/2001	1240	12/4/2001	Cape Rock Village	423.68											0.00
Dutch Enterprises	Repair sewer line	2509-outside s...	2/22/2002	1337	3/1/2002	Cape Rock Village	798.00											0.00
Excel Electric	Lift Station Work	2509-outside s...	6/24/2002	1464	7/12/2002	Cape Rock Village	240.00											0.00
Jeffco Lawns...	Weed Eater Repair	2509-outside s...	6/13/2002	1452	6/28/2002	Cape Rock Village	7.83											0.00
Jerry Smith's Se...	Lift Station Work	2509-outside s...	1/29/2002	1331	2/22/2002	Cape Rock Village	845.00											0.00
Jerry Smith's Se...	Lift Station Work	2509-outside s...	1/29/2002	1389	4/22/2002	Cape Rock Village	405.00											0.00
Municipal Servi...	Lift Station Work	2509-outside s...	4/4/2002	1157	8/31/2001	Cape Rock Village	150.00											0.00
Ram Power	Open Drain Line	2509-outside s...	1/10/2002	1141	8/16/2001	Cape Rock Village	175.00											0.00
Ram Power	High-Pressure Jetting	2509-outside s...	2/16/2002	1329	2/22/2002	Cape Rock Village	275.00											0.00
Service Electric	Labor on Pump	2509-outside s...	5/1/2002	1340	3/1/2002	Cape Rock Village	120.00											0.00
VanDevanter E...	Pump Work	2509-outside s...	5/1/2002	1417	5/17/2002	Cape Rock Village	54.00	54.00										0.00
Zeller Electric	Pump Work	2509-outside s...	4/18/2002	1384	4/22/2002	Cape Rock Village	132.68	132.68										0.00
Zeller Electric	Pump Work	2509-outside s...	4/18/2002	1419	5/17/2002	Cape Rock Village	3,500.00	3,500.00										0.00
Zeller Electric	Pump Work	2509-outside s...	4/18/2002	1438	6/7/2002	Cape Rock Village	1,930.14	1,930.14										0.00
Zeller Electric	Pump Work	2509-outside s...	4/18/2002	1439	6/7/2002	Cape Rock Village	1,000.00	1,000.00										0.00
Cedar Hill Hard...	Misc.	2510-operating...	9/18/2001	1232	10/23/2001	Cape Rock Village	22.18											0.00
Cedar Hill Hard...	Misc.	2510-operating...	2/27/2002	1335	3/1/2002	Cape Rock Village	5.15											5.15
Cedar Hill Hard...	Misc.	2510-operating...	3/14/2002	1354	3/22/2002	Cape Rock Village	7.01											7.01
Cedar Hill Hard...	Misc.	2510-operating...	3/21/2002	1364	3/29/2002	Cape Rock Village	2.54											2.54
Cedar Hill Hard...	Misc.	2510-operating...	8/7/2001	1181	9/24/2001	Cape Rock Village	88.44											88.44
Eco Equipment	Echo Pump	2510-operating...	1/10/2002	1286	1/10/2002	Cape Rock Village	272.12											272.12
Lowe's	Telescoping Wand	2510-operating...	1/17/2002	1241	12/4/2001	Cape Rock Village	30.19											30.19
Northern	Misc.	2510-operating...	4/17/2002	1410	5/10/2002	Cape Rock Village	7.24											7.24
Tom Wolf Hard...	Misc.	2510-operating...	10/30/2001	1217	11/8/2001	Cape Rock Village	14.30											14.30
Cedar Hill Hard...	Misc.	2595-miscellan...	7/8/2002	1476	7/26/2002	Cape Rock Village	12.18											12.18
Cedar Hill Hard...	Misc.	2595-miscellan...	7/8/2002	1478	7/26/2002	Cape Rock Village	23.80											23.80
Cedar Hill Hard...	Misc.	2595-miscellan...	7/10/2002	1485	7/12/2002	Cape Rock Village	19.11											19.11
Piffel Excavating	Uniform Cleaning	2521-equipmen...	11/15/2001	1222	11/15/2001	Cape Rock Village	117.4											0.00
Best Rental	Pressure Wash	2521-equipmen...	4/3/2002	1398	4/24/2002	Cape Rock Village	22.2											0.00
Big T Rental	Bobcat Rental	2521-equipmen...	8/4/2001	1174	9/17/2001	Cape Rock Village	218											218.00
Nu Way Concre...	Sewer Cleaner	2521-equipmen...	2/15/2002	1332	2/22/2002	Cape Rock Village	39.25											39.25
Nu Way Concre...	Sewer Cleaner	2521-equipmen...	2/15/2002	1332	2/22/2002	Cape Rock Village	218											218.00
Total Cape Rock Village							27,331.49	15,573.19	49.49	0.00	243.76	0.00	0.00	124.91	0.00	7.83	19.11	11,313.20

Vendor	Description	ORG CODED	Inv Date	Check #	Date Paid	System	Repairs	Ctl	Outside of Ty Meter Reading	Vehicle Repairs	Tools	Misc. Supp	Chemicals	Late Fees	Mowing	Misc.	System Repairs
Cedar Hill Hard...	Well House-Prassurize	REPAIRS	8/20/2002	1458	7/8/2002	Crestview Acres	13.41										13.41
Pacific Lumber	REPAIRS	REPAIRS	4/2/2002	1397	4/24/2002	Crestview Acres	18.35										18.35
Piflet Excavating	Well House	REPAIRS	8/13/2002	1449	6/28/2002	Crestview Acres	88.51										88.51
USA Bluebook	Well House-Prassurize	REPAIRS	3/29/2002	1398	4/12/2002	Crestview Acres	70.66										70.66
USA Bluebook	Well House-Prassurize	REPAIRS	4/1/2002	1391	4/12/2002	Crestview Acres	209.70										209.70
USA Bluebook	Well House-Prassurize	REPAIRS	4/10/2002	1401	4/24/2002	Crestview Acres	187.86										187.86
USA Bluebook	Well House-Prassurize	REPAIRS	4/29/2002	1418	5/17/2002	Crestview Acres	92.99										92.99
Wholesale Plum...	Misc.	REPAIRS	8/24/2001	1444	6/28/2002	Crestview Acres	8.87										8.87
Piflet-Payable	Storage Tank Repair	REPAIRS	8/20/2001	1192	10/9/2001	Crestview Acres	109.88		552.50								109.88
Piflet-Payable	Vehicle Repair		8/20/2001			Crestview Acres	552.50		14.14								0.00
Piflet-Payable	Vehicle Repair		11/14/2001			Crestview Acres	888.40										888.40
Piflet-Payable	Vehicle Repair		11/27/2001			Crestview Acres	18.72			18.72							0.00
Piflet-Payable	Vehicle Repair		11/30/2001			Crestview Acres	3.42			3.42							0.00
Piflet-Payable	Vehicle Repair		1/1/2002			Crestview Acres	28.00			28.00							0.00
Piflet-Payable	Vehicle Repair		3/14/2002			Crestview Acres	19.33			19.33							0.00
Piflet-Payable	Stock repair		4/15/2002			Crestview Acres	44.56										44.56
Piflet-Payable	Equipment repair		5/23/2002			Crestview Acres	3.47										3.47
Piflet-Payable	Leak Repair		5/23/2002			Crestview Acres	1,102.50										1,102.50
Excel Electric	Wiring for Air Pump	3509-outside s...	5/22/2002	1443	6/28/2002	Crestview Acres	200.00										200.00
Jeffco Lawn &...	Weed Ester Repair	3509-outside s...	8/13/2002	1452	8/28/2002	Crestview Acres	2.22										0.00
Cedar Hill Hard...	Misc.	3510-operating	8/19/2002	1202	10/23/2001	Crestview Acres	6.34										6.34
Cedar Hill Hard...	Misc.	3510-operating	2/27/2002	1335	3/12/2002	Crestview Acres	1.47										1.47
Cedar Hill Hard...	Misc.	3510-operating	3/21/2002	1354	3/22/2002	Crestview Acres	2.00										0.73
Cedar Hill Hard...	Misc.	3510-operating	4/10/2002	1409	5/10/2002	Crestview Acres	12.89										12.89
Cedar Hill Hard...	Misc.	3510-operating	4/10/2002	1409	5/10/2002	Crestview Acres	16.08										16.08
Eps Equipment	Echo Pump	3510-operating	9/7/2001	1181	9/24/2001	Crestview Acres	24.78										24.78
Northern	Telescoping Wand	3510-operating	11/16/2001	1241	12/4/2001	Crestview Acres	8.63										8.63
Tom Wolf Hard...	Misc.	3510-operating	4/17/2002	1410	5/10/2002	Crestview Acres	2.05										2.05
Cedar Hill Hard...	Misc.	3595-miscellan...	10/30/2001	1217	11/6/2001	Crestview Acres	4.08										4.08
Flynn Drilling...	Air Vent For Well Head	3595-miscellan...	1/7/2002	1318	2/22/2002	Crestview Acres	48.09										48.39
Granger	Air Compressor to press	3595-miscellan...	3/29/2002	1358	3/28/2002	Crestview Acres	389.71										389.71
Pacific Lumber	Well House-Prassurize	3595-miscellan...	4/1/2002	1369	4/5/2002	Crestview Acres	2.33										0.00
Piflet Excavating	Uniform Cleaning	3595-miscellan...	7/10/2002	1465	7/12/2002	Crestview Acres	5.41										0.00
Tom Wolf Hard...	Well House-Prassurize	3595-miscellan...	4/1/2002	1368	4/5/2002	Crestview Acres	77.94										77.94
Tom Wolf Hard...	Misc.	3595-miscellan...	4/17/2002	1410	5/10/2002	Crestview Acres	46.02										46.02
USA Bluebook	Flags	3595-miscellan...	7/12/2002	1490	7/26/2002	Crestview Acres	4,310.83		0.00	598.64	0.00	89.47	0.00	0.73	2.22	7.74	3,661.72
Total Crestview Acres							4,310.83	0.00	598.64	0.00	89.47	0.00	2.31	0.00	2.22	7.74	3,661.72

Vendor	Description	ORG. CODED	Srv Date	Check #	Date Paid	System	Repairs	C/I	Outside of TY	Meter Reading	Vehicle Repairs	Tools	Misc. Supp	Chemicals	Late Fees	Mowing	Misc.	System Repairs
Cedar Hill Hard...	Misc.	REPAIRS	6/16/2001	1202	10/23/2001	High Ridge Manor	43.50											43.50
Cedar Hill Hard...	Painting Supplies	REPAIRS	12/11/2001	1277	12/28/2001	High Ridge Manor	12.55											12.55
Piffel-Payable	Blow off valve		8/20/2001			High Ridge Manor	525.00		525.00									0.00
Piffel-Payable	Vehicle Repair		8/20/2001			High Ridge Manor	12.37		12.37									0.00
Piffel-Payable	Leak		11/14/2001			High Ridge Manor	2,110.00											2,110.00
Piffel-Payable	Vehicle Repair		11/27/2001			High Ridge Manor	18.38				18.38							0.00
Piffel-Payable	Vehicle Repair		11/30/2001			High Ridge Manor	2.99				2.99							0.00
Piffel-Payable	Vehicle Repair		1/1/2002			High Ridge Manor	24.50				24.50							0.00
Piffel-Payable	New roof on Well House		1/4/2002			High Ridge Manor	2,334.00	2,334.00										0.00
Piffel-Payable	Vehicle Repair		3/14/2002			High Ridge Manor	22.27				22.27							0.00
Piffel-Payable			4/5/2002			High Ridge Manor	85.75			85.75								0.00
Piffel-Payable	Stock repair		4/15/2002			High Ridge Manor	51.33											51.33
Piffel-Payable	Equipment repair		5/23/2002			High Ridge Manor	4.00											4.00
Jeffco Lawn &...	Weed Ester Repair	5509-outside s...	6/13/2002	1452	6/28/2002	High Ridge Manor	2.55									2.55		0.00
Cedar Hill Hard...	Misc.	5510-operating	9/18/2001	1202	10/23/2001	High Ridge Manor	5.54											5.54
Cedar Hill Hard...	Misc.	5510-operating	2/27/2002	1335	3/1/2002	High Ridge Manor	1.29											1.29
Cedar Hill Hard...	Misc.	5510-operating	3/14/2002	1354	3/22/2002	High Ridge Manor	1.75											1.75
Cedar Hill Hard...	Misc.	5510-operating	3/21/2002	1384	3/28/2002	High Ridge Manor	0.63											0.63
Cedar Hill Hard...	Misc.	5510-operating	4/10/2002	1409	5/10/2002	High Ridge Manor	14.83											14.83
Cedar Hill Hard...	Paint	5510-operating	5/23/2002	1427	5/31/2002	High Ridge Manor	8.00											8.00
Cedar Hill Hard...	Key blank	5510-operating	4/10/2002	1432	6/7/2002	High Ridge Manor	5.29											5.29
Erb Equipment	Echo Pump	5510-operating	9/7/2001	1161	9/24/2001	High Ridge Manor	21.61											21.61
Northern	Telescoping Wand	5510-operating	11/16/2001	1241	12/4/2001	High Ridge Manor	7.55											7.55
Tom Wolf Hard...	Misc.	5510-operating	4/17/2002	1410	5/10/2002	High Ridge Manor	2.36											2.36
Cedar Hill Hard...	Misc.	5595-miscellan...	10/30/2001	1217	11/6/2001	High Ridge Manor	3.58											3.58
Piffel Excavating	Uniform Cleaning	5595-miscellan...	7/10/2002	1485	7/12/2002	High Ridge Manor	6.23										6.23	0.00
USA BlueBook	Flags	5595-miscellan...	7/12/2002	1480	7/26/2002	High Ridge Manor	2.68						2.68					0.00
Total High Ridge Manor							5,328.51	2,334.00	537.37	85.75	66.14	0.00	2.68	0.00	0.00	2.55	6.23	2,293.81

Vendor	Description	ORG. CODED	Srv Date	Check #	Date Paid	System	Repairs	Ct	Outside of TY	Meter Reading	Vehicle Repairs	Tools	Misc. Supp	Chemicals	Late Fees	Mowing	Misc	System Repairs
Pacific Lumber	Paint Supplies	REPAIRS	6/13/2002	1449	6/28/2002	Hillshine Acres	51.92											51.92
Pacific Lumber	Light Bulb & Padlock	REPAIRS	6/18/2002	1449	6/28/2002	Hillshine Acres	28.82											28.82
Piffel-Payable	Vehicle Repair		8/20/2001			Hillshine Acres	7.07		7.07									0.00
Piffel-Payable	Vehicle Repair		11/27/2001			Hillshine Acres	9.38					9.38						0.00
Piffel-Payable	Vehicle Repair		11/30/2001			Hillshine Acres	1.71					1.71						0.00
Piffel-Payable	Vehicle Repair		1/1/2002			Hillshine Acres	14.00					14.00						0.00
Piffel-Payable	Vehicle Repair		3/14/2002			Hillshine Acres	10.23					10.23						0.00
Piffel-Payable	Replace Roof		4/5/2002			Hillshine Acres	2,733.50	2,733.50										0.00
Piffel-Payable	Stock repair		4/15/2002			Hillshine Acres	23.58											23.58
Piffel-Payable	Equipment repair		5/23/2002			Hillshine Acres	1.84											1.84
Jeffco Lawn &...	Weed Eater Repair	6509-outside S...	6/13/2002	1452	6/28/2002	Hillshine Acres	1.17									1.17		0.00
Cedar Hill Hard...	Misc.	6510-operating	9/19/2001	1202	10/23/2001	Hillshine Acres	3.16											3.16
Cedar Hill Hard...	Misc.	6510-operating	2/27/2002	1335	3/1/2002	Hillshine Acres	0.74											0.74
Cedar Hill Hard...	Misc.	6510-operating	3/14/2002	1354	3/22/2002	Hillshine Acres	1.00											1.00
Cedar Hill Hard...	Misc.	6510-operating	3/21/2002	1364	3/29/2002	Hillshine Acres	0.36											0.36
Cedar Hill Hard...	Misc.	6510-operating	4/10/2002	1409	5/10/2002	Hillshine Acres	6.81											6.81
Cedar Hill Hard...	Misc.	6510-operating	4/10/2002	1409	5/10/2002	Hillshine Acres	119.67											119.67
Erb Equipment	Echo Pump	6510-operating	9/7/2001	1181	9/24/2001	Hillshine Acres	12.35											12.35
Northern	Telescoping Wand	6510-operating	11/16/2001	1241	12/4/2001	Hillshine Acres	4.31											4.31
Tom Wolf Hard...	Misc.	6510-operating	4/17/2002	1410	5/10/2002	Hillshine Acres	1.09											1.09
Cedar Hill Hard...	Misc.	6595-miscellan...	10/30/2001	1217	11/6/2001	Hillshine Acres	2.04											2.04
Flynn Drilling...	Air Vent For Well Head	6595-miscellan...	1/7/2002	1318	2/22/2002	Hillshine Acres	49.09								0.73			48.36
Pacific Lumber		6595-miscellan...		1274	12/27/2001	Hillshine Acres	165.03											165.03
Pacific Lumber	Roof Edge	6595-miscellan...	12/27/2001	1273	1/2/2002	Hillshine Acres	15.92											15.92
Pacific Lumber	Paint	6595-miscellan...	1/11/2002	1289	1/11/2002	Hillshine Acres	22.84											22.84
USA Bluebook	Flags	6595-miscellan...	7/12/2002	1480	7/26/2002	Hillshine Acres	1.22						1.22					0.00
Total Hillshine Acres							3,288.83	2,733.50	7.07	0.00	35.30	0.00	1.22	0.00	0.73	1.17	0.00	509.84





Vendor	Description	ORG CODED	Srv Date	Check #	Date Paid	System	Repairs	CN	Outside of T/Meter Reading	Vehicle Repair	Tools	Misc. Supp	Chemicals	Lane Fees	Mowing	Misc.	System Repairs	
Cedar Hill Hard...	Misc	REPAIRS	8/18/2001	1202	10/23/2001	Scotsdale	200.83										200.83	
Cedar Hill Hard...	REPAIRS	REPAIRS	3/21/2002	1384	3/28/2002	Scotsdale	85.86										85.86	
Cedar Hill Hard...	REPAIRS	REPAIRS	8/11/2002	1450	8/28/2002	Scotsdale	5.81										5.81	
County Decorati...	Paint	REPAIRS	8/24/2001	1182	9/24/2001	Scotsdale	182.98										182.98	
County Decorati...	Paint	REPAIRS	8/24/2001	1177	9/24/2001	Scotsdale	277.55										277.55	
County Decorati...	Paint	REPAIRS	10/11/2001	1197	10/11/2001	Scotsdale	78.23										78.23	
Granger	Chlorinator Repair	REPAIRS	5/22/2002	1445	6/28/2002	Scotsdale	28.51										28.51	
Granger	Chlorinator	REPAIRS	6/24/2002	1472	7/19/2002	Scotsdale	247.04	247.04									247.04	
Jeffco Lawn &...	Weed Eater Repair	REPAIRS	6/13/2002	1452	8/28/2002	Scotsdale	1.55								1.55		1.55	
Tom Wolf Hard...	Weil House	REPAIRS	3/20/2002	1383	3/28/2002	Scotsdale	26.58										26.58	
Pittet-Payable	Vehicle Repair		8/20/2001			Scotsdale	8.84		8.84								8.84	
Pittet-Payable	Building Work		11/14/2001			Scotsdale	5,508.50	5,508.50									5,508.50	
Pittet-Payable	Vehicle Repair		11/27/2001			Scotsdale	11.70			11.70							11.70	
Pittet-Payable	Vehicle Repair		11/30/2001			Scotsdale	2.14			2.14							2.14	
Pittet-Payable	Vehicle Repair		12/8/2001			Scotsdale	120.00										120.00	
Pittet-Payable	Leak		1/1/2002			Scotsdale	17.50			17.50							17.50	
Pittet-Payable	Vehicle Repair		3/14/2002			Scotsdale	13.52			13.52							13.52	
Pittet-Payable	Stock repair		4/15/2002			Scotsdale	31.15										31.15	
Pittet-Payable	Equipment repair		5/23/2002			Scotsdale	2.43										2.43	
Pittet-Payable	Road Straightening		5/23/2002			Scotsdale	511.25										511.25	
Vopak USA Inc.	Chemicals	8504-chemicals		1206	10/23/2001	Scotsdale	77.96						77.96				77.96	
Vopak USA Inc.	Chemicals	8504-chemicals		1454	6/28/2002	Scotsdale	137.65						137.65				137.65	
Cedar Hill Hard...	Misc	8510-operating...	9/19/2001	1202	10/23/2001	Scotsdale	9.11										9.11	
Cedar Hill Hard...	Misc	8510-operating...	2/27/2002	1335	3/11/2002	Scotsdale	0.82										0.82	
Cedar Hill Hard...	Misc	8510-operating...	3/14/2002	1354	3/22/2002	Scotsdale	1.25										1.25	
Cedar Hill Hard...	Misc	8510-operating...	3/21/2002	1384	3/29/2002	Scotsdale	0.45										0.45	
Cedar Hill Hard...	Misc	8510-operating...	4/10/2002	1409	5/10/2002	Scotsdale	9.00										9.00	
Eto Equipment	Echo Pump	8510-operating...	9/7/2001	1181	9/24/2001	Scotsdale	15.44										15.44	
Northon	Telescopying Ward	8510-operating...	11/15/2001	1241	12/4/2001	Scotsdale	5.39										5.39	
Tom Wolf Hard...	Misc	8510-operating...	4/17/2002	1410	5/10/2002	Scotsdale	1.43										1.43	
Cedar Hill Hard...	Misc	8595-miscellan...	10/30/2001	1217	11/8/2001	Scotsdale	2.56										2.56	
Granger	Air Vent For Well Head	8595-miscellan...	5/28/2002	1430	6/31/2002	Scotsdale	48.09										48.09	
Granger	Chlorinator Repair	8595-miscellan...	7/12/2002	1480	7/28/2002	Scotsdale	11.95										11.95	
USA Bluebook	Flags						1.61					1.61					1.61	
Total Scotsdale							7,886.78	5,755.54	8.84	0.00	44.98	0.00	1.61	215.61	0.73	1.55	0.00	1,668.04

Vendor	Description	ORG CODED	Srv Date	Check #	Date Paid	System	Repairs	CI	Outside of TY/Meter Reading	Vehicle Repairs	Tools	Misc. Supp	Chemicals	Late Fees	Mowing	Misc.	System Repairs
Cedar Hill Hard..	Misc.	REPAIRS	9/19/2001	1202	10/23/2001	Warren Woods	35.91										35.91
Cedar Hill Hard..	Misc.	REPAIRS	12/13/2001	1277	12/28/2001	Warren Woods	34.75										34.75
Cedar Hill Hard..	Misc.	REPAIRS	1/3/2002	1313	2/15/2002	Warren Woods	1.32										1.32
Cedar Hill Hard..	Misc.	REPAIRS	6/11/2002	1450	6/28/2002	Warren Woods	5.81										5.81
Granger	Chlorinator Repair	REPAIRS	6/22/2002	1445	6/28/2002	Warren Woods	29.50										29.50
Granger	Chlorinator	REPAIRS	6/24/2002	1472	7/19/2002	Warren Woods	247.03										247.03
Pfiffel-Payable	Water Leak		8/20/2001			Warren Woods	485.00										485.00
Pfiffel-Payable	Vehicle Repair		1/14/2001			Warren Woods	5.30										5.30
Pfiffel-Payable	Vehicle Repair		1/27/2001			Warren Woods	7.04										7.04
Pfiffel-Payable	Vehicle Repair		11/30/2001			Warren Woods	1.29										1.29
Pfiffel-Payable	Relocate Water line		12/6/2001			Warren Woods	240.00										240.00
Pfiffel-Payable	Well House-Painting		1/4/2002			Warren Woods	175.00										175.00
Pfiffel-Payable	Vehicle Repair		1/12/2002			Warren Woods	10.50										10.50
Pfiffel-Payable	Vehicle Repair		3/14/2002			Warren Woods	8.03										8.03
Pfiffel-Payable	Stock repair		4/15/2002			Warren Woods	18.51										18.51
Pfiffel-Payable	Wtr tk & Asphalt pch		4/15/2002			Warren Woods	1,377.00										1,377.00
Pfiffel-Payable	Equipment repair		5/23/2002			Warren Woods	1.42										1.42
Vopak USA Inc.	Chemicals	9504-Chemicals		1208	7/19/2002	Warren Woods	45.78						45.78				45.78
Vopak USA Inc.	Chemicals	9504-Chemicals		1454	10/23/2001	Warren Woods	137.84						137.84				137.84
Jeffco Lawn & ...	Weed Eater Repair	9509-outside s...	6/13/2002	1452	6/28/2002	Warren Woods	0.92								0.92		0.92
Cedar Hill Hard..	Misc.	9510-operating ...	9/18/2001	1202	10/23/2001	Warren Woods	2.38										2.38
Cedar Hill Hard..	Misc.	9510-operating ...	2/27/2002	1335	3/12/2002	Warren Woods	0.54										0.54
Cedar Hill Hard..	Misc.	9510-operating ...	3/14/2002	1354	3/22/2002	Warren Woods	0.78										0.78
Cedar Hill Hard..	Misc.	9510-operating ...	3/21/2002	1384	3/29/2002	Warren Woods	0.28										0.28
Cedar Hill Hard..	Misc.	9510-operating ...	4/10/2002	1408	5/10/2002	Warren Woods	5.35										5.35
Erb Equipment	Echo Pump	9510-operating ...	9/7/2001	1181	9/24/2001	Warren Woods	8.17										8.17
Northern	Telescoping Wand	9510-operating ...	11/16/2001	1241	12/4/2001	Warren Woods	3.23										3.23
Tom Wolf Hard....	Misc.	9510-operating ...	4/17/2002	1410	5/10/2002	Warren Woods	0.86										0.86
Cedar Hill Hard..	Misc.	9595-miscellan...	10/30/2001	1217	11/6/2001	Warren Woods	1.52										1.52
Granger	Chlorinator Repair	9595-miscellan...	5/28/2001	1430	5/31/2002	Warren Woods	11.95										11.95
USA Blue Book	Flags	9595-miscellan...	7/12/2002	1480	7/26/2002	Warren Woods	0.97					0.97					0.97
Total Warren Woods							4,991.01	2,593.28	470.30	0.00	28.86	0.00	183.42	0.00	0.92	0.00	1,715.26

KMB Utility  
Informal Rate Case  
Test Year Ending 7/31/02

Salary Allocation and

Capitalization Analysis

	a	b	c (*see below)	d (b*c) Reallocate G/O Hours By Customers	e (a+d) Reallocated Hours	f Operator's Reported Salary Allocation	g Staff Adjusted Hours	h Staff Salary Allocation
Total Operator Hours Aug 1, 2001 - Jul 31, 2002	Total Reported Hours	General Office Hours	Customer Allocation					
Cedar Hill	300	102	25.10%	26	326	17.66%	330	17.90%
Cape Rock	489	102	30.68%	31	520	28.22%	546	29.61%
Crestview Acres	130	102	7.39%	8	138	7.46%	150	8.13%
High Ridge	159	102	8.93%	9	168	9.12%	105	5.69%
Hillshine	35	102	4.04%	4	39	2.12%	95	5.15%
Lakewood Hills	301	102	15.62%	16	317	17.19%	506	27.44%
Scotsdale	193	102	5.16%	5	198	10.75%	60	3.25%
Warren Woods	135	102	3.07%	3	138	7.49%	52	2.82%
General Office & Classes	102							
	1844		100.00%	102	1844	100.00%	1844	100.00%

Total Operator Capital Projects	Capitalized Hours	Reallocated Hours	Capitalization Percentage
Cedar Hill	6	326	1.84%
Cape Rock	132	520	25.27%
Crestview Acres	17	138	12.00%
High Ridge	41	168	24.24%
Hillshine	9	39	23.00%
Lakewood Hills	41	317	12.78%
Scotsdale	22	198	10.97%
Warren Woods	10	138	7.24%
	276	1844	

*Customer Allocators	Customers	Customer Allocation
Cedar Hill	180	25.10%
Cape Rock	220	30.68%
Crestview Acres	53	7.39%
High Ridge	64	8.93%
Hillshine	29	4.04%
Lakewood Hills	112	15.62%
Scotsdale	37	5.16%
Warren Woods	22	3.07%
	717	100.00%

Ann's Salary = \$13,000	Ann's Annualized Salary	Ann's Salary Allocation	Ann's Allocated Salary
Cedar Hill	13,000	25.10%	3,263.60
Cape Rock	13,000	30.68%	3,988.84
Crestview Acres	13,000	7.39%	960.95
High Ridge	13,000	8.93%	1,160.39
Hillshine	13,000	4.04%	525.80
Lakewood Hills	13,000	15.62%	2,030.68
Scotsdale	13,000	5.16%	670.85
Warren Woods	13,000	3.07%	398.88
		100.00%	13,000.00

Vicki's Salary = \$24,024	Vicki's Annualized Salary	Vicki's Salary Allocation	Vicki's Allocated Salary
Cedar Hill	24,024	25.10%	6,031.13
Cape Rock	24,024	30.68%	7,371.38
Crestview Acres	24,024	7.39%	1,775.83
High Ridge	24,024	8.93%	2,144.40
Hillshine	24,024	4.04%	971.68
Lakewood Hills	24,024	15.62%	3,752.70
Scotsdale	24,024	5.16%	1,239.73
Warren Woods	24,024	3.07%	737.14
		100.00%	24,024.00

Donnie's Salary = \$32,000	Donnie's Annualized Salary	Donnie's Salary Allocation*	Donnie's Allocated Salary	Capitalization Percentage	Donnie's Capitalized Salary	Donnie's O/M Salary
Cedar Hill	32,000	17.90%	5726.68	1.84%	105.53	5621.15
Cape Rock	32,000	29.61%	9475.05	25.27%	2394.73	7080.33
Crestview Acres	32,000	8.13%	2603.04	12.00%	312.27	2290.76
High Ridge	32,000	5.69%	1822.13	24.24%	441.70	1380.43
Hillshine	32,000	5.15%	1648.59	23.00%	379.22	1269.37
Lakewood Hills	32,000	27.44%	8780.91	12.78%	1122.09	7658.82
Scotsdale	32,000	3.25%	1041.21	10.97%	114.22	926.99
Warren Woods	32,000	2.82%	902.39	7.24%	65.33	837.06
		100.00%	32,000.00		4,935.09	27,064.91

\*Uses Staff Allocation Percentages

Donnie's Salary = \$32,000	Donnie's			
	Allocated P/R Tax	Capitalization Percentage	Capitalized P/R Tax	O&M P/R Tax
Cedar Hill	542.60	1.84%	10.00	532.60
Cape Rock	897.76	25.27%	226.90	670.86
Crestview Acres	246.64	12.00%	29.59	217.05
High Ridge	172.65	24.24%	41.85	130.80
Hillshine	156.20	23.00%	35.93	120.27
Lakewood Hills	831.99	12.78%	106.32	725.67
Scotsdale	98.66	10.97%	10.82	87.83
Warren Woods	85.50	7.24%	6.19	79.31
<b>TOTAL</b>	<b>3032.00</b>		<b>467.60</b>	<b>2564.40</b>

Vicki's Salary = \$24,024	Vicki's			
	Allocated P/R Tax	Capitalization Percentage	Capitalized P/R Tax	O&M P/R Tax
Cedar Hill	574.95			574.95
Cape Rock	702.72			702.72
Crestview Acres	169.29			169.29
High Ridge	204.43			204.43
Hillshine	92.63			92.63
Lakewood Hills	357.75			357.75
Scotsdale	118.18			118.18
Warren Woods	70.27			70.27
<b>TOTAL</b>	<b>2290.23</b>			<b>2290.23</b>

Ann's Salary = \$13,000	Ann's			
	Allocated P/R Tax	Capitalization Percentage	Capitalized P/R Tax	O&M P/R Tax
Cedar Hill	317.57			317.57
Cape Rock	388.15			388.15
Crestview Acres	93.51			93.51
High Ridge	112.91			112.91
Hillshine	51.16			51.16
Lakewood Hills	197.60			197.60
Scotsdale	65.28			65.28
Warren Woods	38.81			38.81
<b>TOTAL</b>	<b>1265.00</b>			<b>1265.00</b>