

ALLEGIANCE TELECOM OF MISSOURI, INC.  
INTEREXCHANGE/NON-SWITCHED LOCAL EXCHANGE APPLICATION  
JANUARY 18, 2000

**APPENDIX B**  
**PROPOSED TARIFF**

Title Page

MISSOURI INTEREXCHANGE AND NON-SWITCHED LOCAL EXCHANGE  
TELECOMMUNICATIONS TARIFF

OF

**ALLEGIANCE TELECOM OF MISSOURI, INC.**

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for interexchange and non-switched local exchange telecommunications services provided by Allegiance Telecom of Missouri, Inc. within the State of Missouri.

Allegiance Telecom of Missouri, Inc., operates as a competitive telecommunications company within the State of Missouri.

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**COMPETITIVE TELECOMMUNICATIONS COMPANY WAIVERS**

Allegiance Telecom of Missouri, Inc. is classified as a competitive telecommunications company in Missouri for which the following statutory and regulatory requirements are waived:

- Section 392.240 (1) - Ratemaking
- Section 392.270 - Property valuation (ratemaking)
- Section 392.280 - Depreciation accounts
- Section 392.290 - Issuance of securities
- Section 392.310 - Stock and debt issuance
- Section 392.320 - Stock dividend payments
- Section 392.330 - Issuance of securities, debt and notes
- Section 392.340 - Reorganization(s)

Commission Rules

- 4 CSR 240-10.020 - Depreciation fund income
- 4 CSR 240-30.010(2)(C) - Rate schedules
- 4 CSR 240-30.040 - Uniform System of Accounts
- 4 CSR 240-32.030(1)(B) - Exchange boundary maps
- 4 CSR 240-32.030(1)(C) - Record keeping
- 4 CSR 240-32.030(2) - In-state record keeping
- 4 CSR 240-32.050(3) - Local office record keeping
- 4 CSR 240-32.050(4) - Telephone directories
- 4 CSR 240-32.050(5) - Call intercept
- 4 CSR 240-32.050(6) - Telephone number changes
- 4 CSR 240-32.070(4) - Public coin telephone
- 4 CSR 240-33.030 - Minimum charges rules
- 4 CSR 240-33.040(5) - Financing Fees

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**SYMBOLS**

The following symbols are used for the purposes indicated below:

- (C) - Changed regulation.
- (D) - Delete or discontinue.
- (I) - Increase in a rate.
- (M) - Moved from another tariff location.
- (N) - New.
- (R) - Reduction in a rate.
- (T) - Change in text but no change in rate or regulation.

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**TARIFF FORMAT**

**A. Page Numbering** - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new Pages are occasionally added to the tariff. When a new Page is added between Pages already in effect, a decimal is added. For example, a new Page added between Pages 14 and 15 would be 14.1.

**B. Page Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current Page version on file with the MPSC. For example, the 4th revised Page 14 cancels the 3rd revised Page 14. Because of various suspension periods, deferrals, etc. the MPSC follows in its tariff approval process, the most current Page number on file with the Commission is not always the tariff page in effect.

**C. Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

- 2.
- 2.1.
- 2.1.1.
- 2.1.1.A.
- 2.1.1.A.1.
- 2.1.1.A.1.(a).
- 2.1.1.A.1.(a).I.

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**

The following definitions are applicable to this tariff:

**Access Line** - An arrangement which connects the Customer's telephone to a Allegiance designated switching center or point of presence.

**Allegiance** - Used throughout this tariff to refer to Allegiance Telecom of Missouri, Inc.

**Authorized User** - A person, firm, corporation, or any other entity authorized by the Customer to utilize the Carrier's service.

**Authorization Code** - A pre-defined series of numbers to be dialed by the Customer or Authorized User upon access to the Carrier's Travel Card Service network to identify the caller and validate the caller's authorization to use the services provided.

**Commission** - Missouri Public Service Commission.

**Company or Carrier** - Allegiance Telecom of Missouri, Inc., unless otherwise clearly indicated by the context.

**Customer** - The person, firm, corporation or other entity which orders, cancels, amends or uses service and is responsible for payment of charges and compliance with the Company's tariff.

**Dedicated Access Origination/Termination** - Where access between the customer and the interexchange carrier is provided on dedicated circuits. The cost of these dedicated circuits is billed by the access provider directly to the Customer.

**Equal Access** - Where the local exchange company central office provides interconnection to interexchange carriers with Feature Group D circuits. In such end offices, customers presubscribe their telephone line(s) to their preferred interLATA carrier.

**LEC** - Local Exchange Company.

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)**

**Serving Wire Center** - A specified geographic point from which the vertical and horizontal coordinate is used in calculation of airline mileage.

**Switched Access Origination/Termination** - Where access between the customer and the interexchange carrier is provided on local exchange company Feature Group circuits and the connection to the customer is a LEC-provided business or residential access line. The cost of switched Feature Group access is billed to the interexchange carrier.

**Travel Card Call** - A service whereby the Customer or Authorized User dials all of the digits necessary to route and bill a call placed from a location other than his/her residence or normal place of business. Service is accessed via a "1-8XX" or other access code dialing sequence.

**V & H Coordinates** - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage may be used for the purposed of rating calls.

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**SECTION 2 - RULES AND REGULATIONS****2.1 Undertaking of Allegiance Telecom of Missouri, Inc.**

Allegiance's services and facilities are furnished for communications originating at specified points within the state of Missouri under terms of this tariff.

Allegiance installs, operates, and maintains the communications services provided herein under in accordance with the terms and conditions set forth under this tariff. Allegiance may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities (such as the local exchange company), when authorized by the Customer, to allow connection of a Customer's location to the Allegiance network. The Customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless otherwise stated, and are available twenty-four (24) hours per day, seven (7) days per week.

**2.2 Limitations**

- 2.2.1** Service is offered subject to the availability of the necessary facilities and equipment, or both facilities and equipment, and subject to the provisions of this tariff.
- 2.2.2** Allegiance reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this tariff, or in violation of the law.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.2 Limitations, (Cont'd.)**

- 2.2.3** The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
  
- 2.2.4** All facilities provided under this tariff are directly or indirectly controlled by Allegiance and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
  
- 2.2.5** Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.3 Use**

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

**2.4 Liabilities of the Company**

- 2.4.1** The liability of the Company for its willful misconduct or gross negligence which is the sole legal cause of damage or injury is not limited by this tariff. With respect to any other claim or suit, by a Customer or by any others, for damages associated with acts or omissions involving initiation, installation, provision, termination, maintenance, repair, interruption or restoration of any service or facilities offered under this tariff, the Company's liability, if any, is limited to the lesser of \$500 or the actual damages or injury sustained, which in the event of any failure of service shall be deemed to be 1/30 of the monthly charge for service affected for each 24-hour period during which such failure of service occurs and is reported to or known by the Company. In addition, Customer credits for interrupted service will be issued, where applicable, in accordance with the provisions of Section 2.14.
- 2.4.2** In no event will Company be responsible for consequential damages or lost profits suffered by Customer on account of interrupted or unsatisfactory service unless Company is found to have been willfully negligent.
- 2.4.3** The Company is not liable for any act or omission of any other company or companies furnishing a portion of the service. No agents or employees of other carriers shall be deemed to be agents or employees of the Company.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.4 Liabilities of the Company, (Cont'd.)**

**2.4.4** The Company shall be indemnified and held harmless by the Customer against:

- a.** Claims for libel, slander, infringement of copyright or unauthorized use of any trade mark, trade name or service mark arising out of the material, data, information, or other content transmitted by the Customer over the Company's facilities; and
- b.** Claims for patent infringement arising from combining or connecting the Company's facilities with apparatus and systems of the Customer; and
- c.** All other claims arising out of any act or omission of the Customer in connection with any service provided by the Company.

**2.4.5** The Company will make no refund of overpayments by a Customer unless the claim for such overpayment together with proper evidence be submitted within one (1) year from the date of alleged overpayment unless billing records prepared by the Company can be produced which would justify a credit beyond one year.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.5 Deposits**

The Company reserves the right to examine the credit record of the Customer. If the Customer's financial condition is unknown or unacceptable to the Company, based upon the criteria identified in Commission rule 4 CSR 940-33.050, the Customer may be required to provide the Company with a security deposit intended to guarantee payment of bills for service. The amount of the security deposit for a new Customer shall not exceed two (2) months or sixty (60) days total billing (including toll and taxes) of estimated usage. For an existing Customer, the amount of the security deposit shall not exceed the highest billing of two (2) consecutive months or sixty (60) days (including toll and taxes) of actual usage within the preceding twelve (12) months. All deposits are subject to review based on the actual usage of the Customer and may be adjusted accordingly. The fact that a security deposit has been made in no way relieves the Customer from the prompt payment of bills upon presentation. Deposits shall bear interest at nine percent (9%) annually which should be credited annually upon the account of the customer or paid upon the return of the deposit, whichever occurs first.

**2.6 Advance Payments**

The Company does not collect advance payments for service.

**2.7 Taxes**

The customer is responsible for the payment of any sales, use, gross receipts, excise, or other local, state, and federal taxes, charges or surcharges (however designated) excluding taxes on the Company's net income imposed on or based upon the provision, sale or use of network services. Allegiance will itemize taxes and surcharges as separate line items on the customer's bill.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.8 Terminal Equipment**

The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a PBX, key systems or other telecommunications device. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission.

**2.9 Installation**

Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this tariff.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.10 Payment for Service**

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company. This includes payment for calls or services originated at the Customer's number(s) or incurred at the specific request of the Customer. The Customer agrees to pay to the Company any cost(s) incurred as a result of any delegation of authority resulting in the use of his or her communications equipment and/or network services which result in the placement of calls via the Company. The Customer agrees to pay the Company or its authorized agent any and all cost(s) incurred as a result of the use of the service arrangement, including calls which the Customer did not individually authorize.

All charges due by the Customer are payable to the Company or any agency duly authorized to receive such payments within 30 days of bill issuance. The billing agency may be the Company, a local exchange telephone company, or other billing service. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies having jurisdiction. Any objections to billed charges must be promptly reported to the Company or its billing agent. Adjustments to Customers' bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.11 Cancellation by Customer**

Customers may cancel service verbally or in writing at any time. The Company shall hold the Customer responsible for payment of all charges, including fixed fees, which accrue up to the cancellation date. Charges may be avoided by dialing another carrier's access code. In the event the Customer executes a term commitment agreement with the Company, the Customer must cancel service and terminate the agreement in accordance with the agreement terms.

**2.12 Interconnection**

**2.12.1** Service furnished by the Company may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to technical limitations established by the Company. Service furnished by the Company is not part of a joint undertaking with such other common carriers or systems. The Company does not undertake to provide any special facilities, equipment, or services to enable the Customer to interconnect the facilities or the equipment of the Company with services or facilities of other common carriers or with private systems.

**2.12.2** Interconnection with the services or facilities of other common carriers shall be under the applicable terms and conditions of this tariff and the other common carrier's tariffs.

**2.12.3** The Customer shall ensure that the facilities or equipment provided by the Customer are properly interconnected with the facilities or equipment of the Company. If the Customer maintains or operates the interconnected facilities or equipment in a manner which results or may result in harm to the Company's facilities, equipment, personnel, or the quality of service, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this written notice fails to eliminate the actual or potential harm, the Company may, upon written notice, terminate the existing service of the Customer.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.13 Refusal or Discontinuance by Company**

Allegiance may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer shall be given fifteen (15) days notice to comply with any rule or remedy any deficiency:

- 2.13.1** For noncompliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.
- 2.13.2** For use of telephone service for any other property or purpose than that described in the application.
- 2.13.3** For neglect or refusal to provide reasonable access to Allegiance or its agents for the purpose of inspection and maintenance of equipment owned by Allegiance or its agents.
- 2.13.4** For noncompliance with or violation of Commission regulation or Allegiance's rules and regulations on file with the Commission, provided five (5) days' written notice is given before termination.
- 2.13.5** For nonpayment of delinquent bills (see Section 2.10), provided that suspension or termination of service shall not be made without five (5) days written Company or billing agent notice to the Customer, except in extreme cases. At least twenty-four (24) hours prior to discontinuance, the Company will make reasonable efforts to speak with the Customer in order to advise the Customer of the proposed discontinuance and to advise the Customers of steps necessary to avoid discontinuance.
- 2.13.6** Without notice in the event of Customer or Authorized User use of equipment in such a manner as to adversely affect Allegiance's equipment or service to others.
- 2.13.7** Without notice in the event of tampering with the equipment or services owned by Allegiance or its agents.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.13 Refusal or Discontinuance by Company, (Cont'd.)**

**2.13.8** Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, Allegiance may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.

**2.13.9** Without notice when necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.

**2.13.10** When any governmental or regulatory condition imposed upon NET-tel materially and negatively impacts the financial viability of the service, as determined by Allegiance in its best business judgment.

**2.14 Credit Allowance for Interruption of Service**

Credit allowances for interruptions of service are limited to the initial minimum period call charges incurred for re-establishing the interrupted call.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.15 Inspection, Testing and Adjustment**

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for tests and adjustments as may be deemed necessary by the Company for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made when the interruption is less than twenty-four (24) consecutive hours.

**2.16 Restoration of Service**

If service has been discontinued for nonpayment or as otherwise provided herein and the Customer wishes it continued, service shall, at the Company's discretion, be restored when all past due amounts are paid or the event giving rise to the discontinuance (if other than nonpayment) is corrected.

**2.17 Reservation of 8XX Numbers**

The Company will make every effort to reserve 8XX vanity numbers for customers, but makes no guarantee or warranty that the requested number(s) will be available.

**2.18 Portability of 8XX Numbers**

The Company will participate in porting 8XX numbers only if the account balance is zero and all charges incurred as a result of the 8XX number have been paid.

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES**

**3.1 General**

Allegiance provides direct dialed (1+), inbound "8XX", travel card, and operator service for communications originating and terminating within the State of Missouri under terms of this tariff. Operator services are provided by the underlying carrier or local exchange company.

**3.2 Timing of Calls**

Billing for calls placed over the network is based in part on the duration of the call.

**3.2.1** Timing for all calls begins when the called party answers the call (i.e. when two way communications are established.) Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.

**3.2.2** Chargeable time for all calls ends when one of the parties disconnects from the call.

**3.2.3** Call durations and minimum calling periods are provided with each specific product as described in this tariff.

**3.2.4** There is no billing applied for incomplete calls.

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)****3.3 Calculation of Distance**

## DETERMINATION OF AIRLINE MILEAGES

1) The airline mileage between any two rate centers is calculated by using the "V" and "H" coordinates of the rate centers, as defined in industry publications, in the following manner:

- (a) Obtain the "V" and "H" coordinates for each rate center.
- (b) Obtain the difference between the "V" coordinates of the two rate centers.  
Obtain the difference between the "H" coordinates.

Note: The difference is always obtained by subtracting the smaller coordinate from the larger coordinate.

- (c) Divide each of the differences obtained in (b) by three, rounding each quotient to the nearer integer.
- (d) Square these two integers and add the two squares.

If the sum of the squares is greater than 1777, divide the integers obtained in (c) by three and repeat step (d). Repeat this process until the sum of the squares obtained in (d) is less than 1778.

- (e) The number of successive divisions by three in steps (c) and (d) determines the value of "N". Multiply the final sum of the two squares obtained in step (d) by the multiplier specified in the following table for this value of "N" preceding.

| <u>N</u> | <u>Multiplier</u> | <u>Minimum Rate Mileage</u> |
|----------|-------------------|-----------------------------|
| 1        | 0.9               | -                           |
| 2        | 8.1               | 41                          |
| 3        | 72.9              | 121                         |
| 4        | 656.1             | 361                         |

- (f) Obtain square root of product in (e) and, with any resulting fraction, round up to the next highest integer. This is the message rate mileage except that when the mileage so obtained is less than the minimum rate shown in (e) preceding, the minimum rate mileage corresponding to the "N" value is applicable.

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)****3.4 Time of Day Periods**

Time Periods - Day, Evening and Night/Weekend rate periods are shown below. On holidays, Evening rates will apply unless a lower rate would normally apply.

| <u>Rates</u> | <u>From</u> | <u>Up to But<br/>Not Including</u> | <u>Days<br/>Applicable</u> |
|--------------|-------------|------------------------------------|----------------------------|
| Day:         | 8:00 A.M.   | 5:00 P.M.                          | Mon. – Fri.                |
| Evening:     | 5:00 P.M.   | 11:00 P.M.                         | Sun. – Fri.                |
| Night:       | 11:00 P.M.  | 8:00 A.M.                          | Every Day                  |
| Weekend:     | 8:00 A.M.   | 11:00 P.M.                         | Saturday                   |
| Weekend:     | 8:00 A.M.   | 5:00 P.M.                          | Sunday                     |

Holidays include New Year's Day (January 1), Independence Day (July 4), Labor Day (the first Monday in September), Thanksgiving Day (the fourth Thursday in November), and Christmas Day (December 25).

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)****3.5 IntraLATA Message Telecommunications Service (MTS)**

IntraLATA Message Telecommunications Service (MTS) is a communications service which is available for use by the Customer twenty-four (24) hours a day. The Customer may originate MTS from locations served by the Company and may terminate in all locations within the LATA from which the call is placed. MTS calls will be billed in whole minute increments.

## Rates and Charges:

| <u>Mileage</u> | <u>First<br/>Minute<sup>1</sup></u> | <u>Each Add'l<br/>Minute<sup>1</sup></u> |
|----------------|-------------------------------------|--|
| 1-10           | \$0.10                              | \$0.08                                   |
| 11-14          | \$0.12                              | \$0.10                                   |
| 15-18          | \$0.15                              | \$0.13                                   |
| 19-23          | \$0.20                              | \$0.15                                   |
| 24-28          | \$0.24                              | \$0.16                                   |
| 29-33          | \$0.27                              | \$0.17                                   |
| 34-40          | \$0.30                              | \$0.18                                   |
| 41-50          | \$0.34                              | \$0.20                                   |
| 51-60          | \$0.37                              | \$0.23                                   |
| 61-80          | \$0.40                              | \$0.25                                   |
| 81-100         | \$0.40                              | \$0.25                                   |
| 101-125        | \$0.42                              | \$0.27                                   |
| 126-150        | \$0.42                              | \$0.27                                   |
| 151-190        | \$0.43                              | \$0.32                                   |
| 191-300        | \$0.44                              | \$0.33                                   |
| 301-430        | \$0.46                              | \$0.35                                   |

<sup>1</sup> Evening rates are calculated at 20% off base rates. Night/Weekend rates are calculated at 35% off base rates.

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)**

**3.6 Uni-Rate InterLATA Long Distance Service (ULD)**

Uni-Rate InterLATA Long Distance Service (ULD) is a communications service which is available for use by the Customer twenty-four (24) hours a day. The Customer may originate ULD from locations served by the Company and may terminate in all locations within the state but outside of the LATA from which the call is placed. ULD calls will be billed in 6 second increments with an initial billing period of 18 seconds.

The service is offered in two variations depending on the method that the Customer employs to gain access to the Company's network for use of the service:

Switched – ULD is offered in Feature Group D (FGD) exchanges whereby the Customer's local telephone lines are presubscribed by the local exchange company (LEC) to the Company's ULD service, such that "1+" interLATA calls are automatically routed to the Company's network.

Dedicated – ULD is offered to the extent that facilities are available in those cases where the Company and the Customer jointly arrange for the establishment of dedicated access facilities connecting the Customer's trunk-compatible PBX or other suitable equipment to the Company's POP. The Customer shall be responsible for all costs and charges associated with the dedicated access facilities.

Rates and Charges:

|                      | <u>Switched</u> | <u>Dedicated</u> |
|----------------------|-----------------|------------------|
| Uni-Rate, per minute | \$0.14          | \$0.08           |

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)****3.7 Toll Free 8XX Service<sup>1</sup>**

Toll free 8XX Service provides the Customer with a telephone number within the toll free 8XX NPAs, enabling the Customer or User to receive incoming calls to that number which originate from any station on the public switched telecommunications network within the State of Florida. All charges for incoming toll free 8XX calls are billed to the Customer. Toll free 8XX Service calls may be received over:

- a) Company-Provided Access Services - The Customer must designate one or more channels on a digital, dedicated access facility, for use in conjunction with the Company's toll free 8XX Service, prior to commencement of service. Service provided in this manner is Dedicated toll free 8XX; or
- b) Company Provided Exchange Access Lines - Exchange Access Lines provided to the Customer by the Company can be pre-subscribed by the Customer to the Company's Switched toll free 8XX Service.

The toll free 8XX Service arrangement is an inward calling switched service which permits a call to be completed at the Customer's location without charge to the calling party. Access to the service is gained by an end user dialing a 10 digit telephone number (e.g., 8XX+NXX-XXXX) which will terminate at the Customer's location. The usage is billed on a flat rated basis. Toll free 8XX Service calls are billed in 6 second increments, with an initial billing period of 18 seconds per call. A MATR of 30 seconds per call applies during the billing period, which if adjusted, will be billed as a nonrecurring charge. In addition, there is a nonrecurring and monthly recurring toll free 8XX Service number charge, which will be applied either on a "per toll free 8XX number" basis for shared access or on a "per routing arrangement" basis for dedicated access.

<sup>1</sup>Toll Free 8XX includes the following toll free codes: 800, 888, and 877.

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)****3.7 Toll Free 8XX Service, (Cont'd.)**

|  | <u>Non-<br/>recurring</u>            | <u>Monthly<br/>Recurring</u>            |
|--|--------------------------------------|---|
| Shared Toll Free Line Charge<br>(per 8XX number)             | \$10.00                              | \$ 5.00                                 |
| Switched Toll Free 8XX                                       | <u>Per Minute</u><br>\$0.14          |   |
| Dedicated Toll Free Line Charge<br>(per routing arrangement) | <u>Non-<br/>recurring</u><br>\$40.00 | <u>Monthly<br/>Recurring</u><br>\$50.00 |
| Dedicated Toll Free 8XX                                      | <u>Per Minute</u><br>\$0.08          |   |

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)****3.8 Allegiance Calling Card Service**

Allegiance Calling Card Service is provided to the Customer for use when away from its established service location. Access to the service is gained by dialing a Company-designated toll free 8XX access number (e.g., 8XX-NXX-XXXX), plus the Customer's/User's Allegiance Calling Card authorization number and the called telephone number. The Allegiance Calling Card can, where available, also be used to place operator-assisted and directory assistance calls, subject to the application of additional rates and charges.

Beyond these standard features, the Allegiance Calling Card includes the following enhanced features: conference calling. The use of enhanced features is subject to separate rates and charges. Allegiance Calling Card calls are billed in six (6) second increments, with an initial billing period of eighteen seconds (18) minimum.

Calling Card Charges applied when Calling Card is used without use of an operator.

|                                       |        |
|---------------------------------------|--------|
| Calling Card Usage charge, per minute | \$0.19 |
| Calling Card surcharge, per call      | \$0.25 |

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)****3.9 Operator Assisted Calling Services**

Operator assisted calling services are only available to presubscribed customers.

The charge for Operator Service is in addition to the applicable direct dialed or operator assisted directory assistance service rates, long distance usage charges, calling card, collect and bill to third number incremental charges. The charge for Operator Call Completion applies for each call dialed and completed for the Customer except when the calling party is identified as being handicapped and unable to dial the call because of the handicap.

|  |        |
|--|--------|
| Third Number Billing                                 | \$1.10 |
| Collect Calling                                      | \$1.10 |
| Person-to-Person                                     | \$2.40 |
| Calling Card (where Operator Assistance is required) | \$0.65 |

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**SECTION 4 - MISCELLANEOUS SERVICES****4.1 Directory Assistance**

Directory Assistance is available to Customers of Allegiance. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two (2) requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

Directory Assistance, Per Call \$0.48

**4.2 Returned Check Charge**

A returned check charge of \$10.00 will be assessed for checks returned for insufficient funds. Any applicable returned check charges will be assessed according to the terms and conditions of the billing entity (i.e., local exchange company and/or commercial credit card company) and pursuant to Missouri law and Commission regulations.

**4.3 Pay Telephone Dial-around Surcharge**

Pay Telephone Dial-Around Surcharge, Per Call \$0.30

**4.4 Private Line Service**

The Company provides Private Line service with transmission speeds ranging from 2.4 Kbps to 2.4 Gbps. Private Line services are offered on a point-to-point basis. Each Private Line service is dedicated to the Customer and the entire usable bandwidth for each service is available to the Customer for their exclusive use.

Rates for Private Line services will be determined on an Individual Case Basis (ICB). ICB rates will be structured to recover the Company's cost of providing the services and will be made available to customers in a non-discriminatory manner. Terms of specific ICB contracts will be made available to the Missouri Public Service Commission Staff upon request on a proprietary basis.

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**SECTION 5 - PROMOTIONS AND SPECIAL ARRANGEMENTS**

**5.1 Promotional Offerings - General**

The Company may from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. Such promotional service offerings shall be subject to specific dates, times and/or locations, and shall be subject to prior notification and approval by the Commission.

**5.2 Demonstration of Calls**

From time to time the Company shall demonstrate service by providing free test calls of up to four minutes duration over its network.

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