

UNION ELECTRIC COMPANY GAS SERVICE

Applying to MISSOURI SERVICE AREA

VIII. Billing Practices

A. Monthly Billing Periods

Company will render bills over twelve (12) monthly billing periods in a year, with each bill based upon the service used between regularly scheduled meter readings. While Company's work schedules provide for the orderly reading of all meters over intervals of approximately 30 days, holidays, weekends, inclement weather and other operating constraints may cause the billing interval to vary during various portions of the year.

B. Inaccessible Meters

Where a meter is inaccessible to the meter reader during scheduled working hours on repeated occasions, such that a customer must arrange for meter reading by appointment to avoid discontinuance of service, the customer may at his own expense have Company relocate the meter to an accessible location, if feasible.

*C. Estimated Bills for Full Billing Periods

Monthly bills may be rendered to the Company's natural gas customers based upon estimated gas usage (which may include the use of readings furnished by the customer), where conditions reasonably beyond the control of the Company prevented it from obtaining actual meter readings. These conditions include extreme weather, operating and other emergencies, labor agreements, work stoppages, and the Company's inability to gain access to the meter. The Company will provide a copy of customer's estimate, upon request. All estimates are subject to the provisions of Section VII.G. Billing Adjustments, of these Rules and Regulations, and will be determined as follows:

*a. Single-Month Estimated Bills

A single billing month's estimated natural gas usage will be determined on the basis of the customer's prior month's usage, adjusted by a factor reflecting the difference in weather between the prior and current monthly billing periods. This adjustment factor will be based upon the ratio of the current month to the prior month's natural gas usage of similarly situated customers for which the Company has obtained actual meter readings. For purposes of this application,

* Indicates Change

DATE OF ISSUE December 14, 2001 DATE EFFECTIVE January 14, 2002
ISSUED BY C. W. Mueller Chairman & CEO St. Louis, Missouri
Name of Officer Title Address

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similarly situated customers are those customers within the same rate class, located within the same weather reporting area (e.g., Columbia or Cape Girardeau, MO airport recording stations) and that have meter reading dates approximately the same as the customer whose bill is being estimated.

***b. Multiple-Month Estimated Bills**

When it is necessary to estimate any customer's natural gas usage for periods of two or more billing months, such estimated usage will be developed by an analysis of the gas usage at the customer's premises from prior periods, the number of days in the prior and current billing periods, and the current and historic weather data from the National Weather Service climatology reporting site within which the customer's premises is located. The analysis will include a determination of the customer's non-heating (Base) usage and heating sensitive (Seasonal) usage, based upon the following concepts:

CCF = A unit of gas measurement equal to one hundred cubic feet

HDD = $65 - [(Daily\ High\ Temperature - Daily\ Low\ Temperature) / 2]$

Note: Daily HDD values cannot be less than zero.

Estimated Non-Heating (Base) Usage CCF:

(Prior Year June-September Usage/Prior Year June-September Days) * Days In Current Month

Note: June-September Estimated Usage shall be limited to the lower of customer's Base Usage or Customer's actual usage during the same billing period in the prior year.

Estimated Heating Sensitive (Seasonal) Usage CCF:

(Usage In Prior Year Month - Base Usage) * Current Year Month HDD/Prior Year Month HDD

Note: Estimated Seasonal Usage will be zero for any month with a HDD total below 100.

Total Estimated Usage CCF = Base Usage CCF + Seasonal Usage CCF

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*c. Other Bill Estimation Methods

Where the aforementioned methods of estimating natural gas usage cannot be utilized or may not be appropriate for either residential or non-residential customers, other reasonable methods may be employed to estimate the gas usage at the customer's premises. These methods may utilize the metered gas usage at the premises from earlier months, customer supplied meter readings, comparable customer gas usage, or other available gas consumption information.

*d. Billing Estimates for Re-Billing Purposes

In instances associated with a non-registering meter, the Company shall estimate the customer's monthly gas usage in accordance with the provisions of paragraphs (a)-(c) of this Section C, as applicable, for purposes of rebilling the customer.

D. Estimated Initial and Final Bills

The Company will normally be granted access to customer's premises for purposes of obtaining initial and final meter readings and the associated connection and disconnection of gas service. However, where such access cannot be obtained, or other conditions beyond the control of Company prevent obtaining an actual meter reading, estimated initial and final bills may be rendered by Company. When obtained, meter readings will be adjusted to customer's service responsibility date. However, customer will be responsible for all gas utilized until access is provided to Company for obtaining actual meter readings and the disconnection of gas service. No final bill will be rendered where the amount of the bill for gas usage is less than \$1.00, except for those accounts where a customer deposit is being refunded to customer.

E. Budget Billing Plan

Customers who are billed under the Residential Service Classification or General Service Classification with postcard billing and, at the Company's option, certain eleemosynary customers may elect to be billed and pay for all service under Company's Budget Billing Plan provided customer shall have satisfied Company's credit requirements. The provisions of the Budget Billing Plan are as follows:

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DATE OF ISSUE December 14, 2001 DATE EFFECTIVE January 14, 2002
ISSUED BY C. W. Mueller Chairman & CEO St. Louis, Missouri
Title Address

UNION ELECTRIC COMPANY GAS SERVICE

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VIII. Billing Practices

A. Monthly Billing Periods

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B. Inaccessible Meters

Where a meter is inaccessible to the meter reader during scheduled working hours on repeated occasions, such that a customer must arrange for meter reading by appointment to avoid discontinuance of service, the customer may at his own expense have Company relocate the meter to an accessible location, if feasible.

C. Estimated Bills for Full Billing Periods

Bills may be rendered to residential customers based on estimated readings (which may include readings furnished by the customer) when conditions beyond the control of the Company, such as weather, emergencies, work stoppages, and inability to gain access to the meter, prevent obtaining an actual meter reading.

The usage for such bills will be estimated as follows:

a. Gas Heating Accounts

Usage for the account is estimated on the basis of prior month's use multiplied by a gas space heating factor which is developed from a mechanized analysis of accounts in the geographic area being billed which have current and prior month Company meter readings.

SUPERSEDED**JAN 14 2000**DATE OF ISSUE December 2, 1988DATE EFFECTIVE January 1, 1989ISSUED BY William E. Cornelius

Chairman

St. Louis, Missouri

Name of Officer

Title

Address

UNION ELECTRIC COMPANY GAS SERVICE

Applying to MISSOURI SERVICE AREA

VIII. Billing Practices (Cont'd.)

b. Non-Gas Heating Accounts

The account is estimated based on the usage, whether actual or estimated, in the corresponding month of last year if that billing was for the current customer and the account was billed. Otherwise prior month's usage, whether actual or estimated, is used. When prior usage is for less than 30 days, 30 day equivalent usage is calculated. If the prior month or corresponding month of last year was an actual Company or customer reading, and the previous month was an estimate, the two month's usage is averaged.

D. Estimated Initial and Final Bills

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*E. Budget Billing Plan

Customers who are billed under the Residential Service Classification or General Service Classification and, at the Company's option, certain eleemosynary customers may elect to be billed and pay for all service under Company's Budget Billing Plan provided customer shall have satisfied Company's credit requirements. The provisions of the Budget Billing Plan are as follows:

*Indicates Change

SUPERSEDED

JAN 14 2002

DATE OF ISSUE January 23, 2001 DATE EFFECTIVE February 23, 2001
ISSUED BY C. W. Mueller President & CEO St. Louis, Missouri
Title Address

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Applying to MISSOURI SERVICE AREA

JAN 09 1998

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Public Service Commission

VIII. Billing Practices (Cont'd.)

b. Non-Gas Heating Accounts

The account is estimated based on the usage, whether actual or estimated, in the corresponding month of last year if that billing was for the current customer and the account was billed. Otherwise prior month's usage, whether actual or estimated, is used. When prior usage is for less than 30 days, 30 day equivalent usage is calculated. If the prior month or corresponding month of last year was an actual Company or customer reading, and the previous month was an estimate, the two month's usage is averaged.

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*E. Budget Billing Plan

Customers who are billed under the Residential Service Classification or General Service Classification with postcard billing and, at the Company's option, certain eleemosynary customers may elect to be billed and pay for all service under Company's Budget Billing Plan provided customer shall have satisfied Company's credit requirements. The provisions of the Budget Billing Plan are as follows:

FILED

FEB 18 1998
97 - 393

MISSOURI

Public Service Commission

* Indicates Change

FEB 23 2001

DATE OF ISSUE January 9, 1998 DATE EFFECTIVE February 18, 1998

ISSUED BY C. W. Mueller President & CEO St. Louis, Missouri
Name of Officer Title Address

UNION ELECTRIC COMPANY GAS SERVICE

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Applying to MISSOURI SERVICE AREA

JUN 30 1994

MO. PUBLIC SERVICE COMM.

VIII. Billing Practices (Cont'd.)

b. Non-Gas Heating Accounts

The account is estimated based on the usage, whether actual or estimated, in the corresponding month of last year if that billing was for the current customer and the account was billed. Otherwise prior month's usage, whether actual or estimated, is used. When prior usage is for less than 30 days, 30 day equivalent usage is calculated. If the prior month or corresponding month of last year was an actual company or customer reading, and the previous month was an estimate, the two month's usage is averaged.

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*E. Budget Billing Plan

Customers who are billed under the Residential Service Classification or Small General Service Classification with postcard billing and, at the Company's option, certain eleemosynary customers may elect to be billed and pay for all service under Company's Budget Billing Plan provided customer shall have satisfied Company's credit requirements. The provisions of the Budget Billing Plan are as follows

SUPERSEDED

FEB 18 1998

FILED

AUG 26 1994

*Indicates Change

DATE OF ISSUE July 1, 1994

DATE EFFECTIVE August 26, 1994

ISSUED BY C. W. Mueller

Name of Officer

President & CEO

Title

St. Louis, Missouri

Address

UNION ELECTRIC COMPANY GAS SERVICE

Applying to MISSOURI SERVICE AREA

VIII. Billing Practices (Cont'd.)

b. Non-Gas Heating Accounts

The account is estimated based on the usage, whether actual or estimated, in the corresponding month of last year if that billing was for the current customer and the account was billed. Otherwise prior month's usage, whether actual or estimated, is used. When prior usage is for less than 30 days, 30 day equivalent usage is calculated. If the prior month or corresponding month of last year was an actual company or customer reading, and the previous month was an estimate, the two month's usage is averaged.

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E. Budget Billing Plan

Residential customers and, at the Company's option, certain eleemosynary customers may elect to be billed and pay for all service under Company's Budget Billing Plan provided customer shall have satisfied Company's credit requirements. The provisions of the Budget Billing Plan are as follows:

SUPERSEDED

AUG 26 1994

DATE OF ISSUE December 2, 1988DATE EFFECTIVE January 1, 1989ISSUED BY William E. Cornelius
Name of OfficerChairman
TitleSt. Louis, Missouri
Address