

Missouri-American Water Company
 Name of Issuing Corporation

For

City of St. Joseph, MO and Vicinity
 Community, Town or City

TARIFF INDEX

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*Indicates new rate or text +Indicates change			

DATE OF ISSUE: June 18, 2010

DATE OF EFFECTIVE: July 1, 2010

ISSUED BY: Frank Kartmann, President
727 Craig Road, St. Louis, MO 63141

Missouri-American Water Company
 Name of Issuing Corporation

For

City of St. Joseph and Vicinity Areas Only
 Community, Town or City

**CLASSIFICATION OF SERVICE
 GENERAL WATER SERVICE**

Availability

Available for any metered customer located on Company mains suitable for supplying the service requested.

Rate

Billing Rate as follows:

Water Usage – 1,000 Gallons – Rate per 1,000 Gallons Per Month

		Residential	Commercial	Industrial	Public Authority	Sale For Resale	
For the first	100	\$ 4.2705	\$4.2794	\$6.2732	\$ 4.2794	\$ 4.2794	+
For the next	1,900	4.2705	3.3234	3.5141	3.3234	3.3234	+
For the next	3,000	4.2705	2.7691	2.1196	2.7691	2.7691	+
For all over	5,000	4.2705	1.8886	1.7316	1.8886	1.8886	+

Water Usage – CCF – Rate per CCF

For the first	134	\$ 3.2029	\$ 3.2096	\$4.7049	\$3.2096	\$3.2096	+
For the next	2,533	3.2029	2.4925	2.6356	2.4925	2.4925	+
For the next	4,000	3.2029	2.0768	1.5897	2.0768	2.0768	+
For all over	6,667	3.2029	1.4164	1.2987	1.4164	1.4164	+

Monthly Minimum Charge

Meter Size	Per Month	Meter Size	Per Month	
5/8"	\$ 9.26	4"	\$ 128.45	+
3/4"	11.85	6"	252.50	+
1"	16.80	8"	401.35	+
1 1/2"	29.22	10"	681.79	+
2"	44.11	12"	1,124.62	+
3"	78.85			+

These rates do not include any municipal, state or federal taxes computed on either billing or consumption basis. Any such taxes applicable shall be added as separate items in rendering each bill.

Billing

Bills for water service will be distributed on a monthly basis. The due date on the tariff shall be ten (10) days after the "date of rendition" of the bill to the customer. The customer's bill will be due and payable after this due date. The delinquent date printed on the bill will not be less than twenty-one (21) days after the date of the postmark of the bill. Any accounts remaining unpaid at the expiration of twenty-one (21) days shall be considered delinquent and the Company may take such action as specified in its filed rules and regulations.

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MISCELLANEOUS CHARGES

The following miscellaneous charges apply as authorized and described elsewhere in Company's filed Rules and Regulations.

All Districts

Regular Hour Restoration Charge	\$42.00/Per Trip	*
After Hours Restoration Charge	\$125.00/Per Trip	*
Regular Hour Connection Charge	\$21.00/Per Trip	*
After Hours Connection Charge	\$125.00/Per Trip	*
Returned Deposit Items	\$12.00/Per Item	*
Meter Testing	\$62.00/Per Trip	*

Investigation Report Fee	\$21.00	*
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CLASSIFICATION OF SERVICE
PRIVATE FIRE SERVICE

FIRE LINES

Availability

For fire protection systems installed on private property. Expense of the installations will be borne by the customer. If, in the opinion of the Company, a detector check meter is needed, the cost shall be a part of the installation. If a detector check meter has to be added to an existing service not having the check meter, the cost will be paid by the customer.

Rate

Monthly Charge

Fire outlet or connection size	
2" or less	\$ 7.19
3"	12.35
4"	19.60
6"	40.20
8"	69.17
10"	106.32
12"	151.60

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HYDRANTS

Availability

Available for hydrants that are placed on private property and attached to public mains.

Rate

Monthly charge

Per private hydrant \$50.16

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**CLASSIFICATION OF SERVICE
 RETURNED DEPOSIT ITEM CHARGE**

Provided a Customer's check or Electronic Fund Transfer ("EFT") is properly processed by the Company, if a check or EFT that has been received as payment for service is returned by the bank unpaid, a Returned Deposit Item charge will be assessed to cover the cost of processing this transaction. Refer to Sheet No. 1B for fee.	+ +
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The Returned Deposit Item charge for the dishonored check or EFT may be reflected, at the Company's option, when the Company returns the dishonored check or EFT or may be charged on the Customer's next billing.	
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The Company may serve a Customer on a cash-only basis if more than one check or Returned Deposit Item of the Customer is returned NSF or any other valid return reason in a 12-month period. "Cash" shall be deemed to mean U.S. currency, money order, or certified check.	* * *
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RULES, REGULATIONS AND CONDITIONS OF SERVICE

3. Applications for Water Service – Cont’d

(D) A Service charge will be charged for a service connection during the Company’s regular business hours. Refer to Sheet 1B for charges to restore service during regular business hours or after regular business hours or on Saturdays, Sundays or holidays. This Service Charge is applicable whenever the Company makes a special trip to read the meter for an initial meter reading and/or to make a connection for a new customer for the premises to which service is requested. +
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(E) No person or persons, corporation or partnership receiving water service from the Company will be permitted to use water for any other purposes than that for which they shall have contracted to pay as shown by their application, nor shall they supply water in any way to any party or parties without a written permit from the President or a Vice President of the Company. An accepted application for water service to any premises shall constitute a license to the applicant to take and receive a supply of water for said premises but only for the uses specified in such application and the supply shall not be used except for the premises specified in the application.

(F) No allowance for vacancy or for non-use will be made unless the water has been shut off from the Premises by a representative of the Water Company at the stop cock located at the curb, and then only where service is discontinued for at least one month.

(G) On any change in the ownership or possession of property having service connection with the distribution mains of the Company, a new application for service connection and water supply must be made to the Company and the former applicant or consumer of water at the same premises shall remain liable for water furnished to said premises until he shall have given notice to the Company to discontinue the furnishing of a further supply thereto and until any such sum so in arrears shall have been paid, he shall not be entitled to a supply of water at any premises.

4. Special Applications for Water Service

(A) Water for transient, temporary or special purposes must be specially applied for.

(B) Water for building or construction purposes must be specially applied for.

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RULES, REGULATIONS AND CONDITIONS OF SERVICE

4. SPECIAL APPLICATIONS FOR WATER SERVICE - Continued

(c) Connection for private fire service must be specially applied for.

(d) Whenever a street service connection is made to the mains for temporary service or for private fire service, the Applicant shall bear the entire cost and expense of labor and material for tapping the main and installing and maintaining the service connection and meter.

5. WATER FOR BUILDING OR CONSTRUCTION PURPOSES

Water for building purposes will be furnished by meter measurement only, and all water for building purposes, as set forth in the permit, must pass through one and the same meter. No service will be furnished until a suitable deposit has been made. The amount of the deposit will be determined by the Company, depending upon the size of the construction work contemplated, but the minimum deposit required shall be \$10.00.

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6. Private Fire Protection

A. Application for private fire protection service will be considered by the Company subject to the availability of water mains of sufficient size, and the furnishing of fire protection service shall be on the basis of pressure and volumes as may exist in the locality, which pressures and volumes are not guaranteed by the Company.

B. When fire flows are necessary (whether for a single premises or on a Master Water Service Line which is metered at its connection to the Company's main), the meter(s) must be capable of measuring a full range of flows required by the customer (both domestic and fire flows). The Customer with approval from the Company may choose the preferred method of:

A combination service line with a meter designed for both domestic flows and fire flows, typically referred to as a "fire flow" meter, or an approved meter by the Company. That portion of the dual purpose service line from the Company main to the property line shall be the property of the Company in consideration of its perpetual maintenance and upkeep excluding St. Louis County Operations.

Based on Customers needs and premise requirements, The Customer with approval from the Company may also choose between:

- 1) a split service line configuration which uses a detector check meter(s) on the fire line and a meter suitable for the reasonably anticipated domestic usage requirements on the line not used for fire protection, or
- 2) a dedicated fire service line with detector check meter, which is separate from the domestic water service line.

C. If unauthorized usage is made of the fire protection facilities, or unusual circumstances develop, the Company reserves the right, at any time, to install a meter or flow-detection device. In such circumstances the Company will provide the meter, but the cost of meter installation including necessary plumbing, fittings, vaults or meter settings necessary for the installation shall be paid by the customer.

D. All new Private Fire Service Line Connections shall include installations of a valve, as approved by the Company, of the same size as the service connection at the junction of the water main, along with an approved backflow prevention assembly with detection meter. The Company or Company's representative will make the service tap to its main at the cost and expense of the Customer. The backflow assembly must be installed on the customer premises in an in-ground vault, above ground, or inside a building. The installation and operation of the backflow assembly must conform to the requirements of the Company and the Department of Natural Resources and shall remain the sole responsibility of the Customer for periodic inspections, testing and maintenance by the Customer. Should a Customer fail to have the backflow assembly inspected, tested or maintained, the Company will refuse to continue service to the premise until such time as the Customer complies with the Rules.

E. No Private Fire Service Line Connections shall be used for domestic, commercial or industrial use unless such connection is authorized by the Company in writing.

F. All new sprinkler pipes and other private fire connection pipes shall be so placed as to be readily inspected. If the pipes are concealed on existing services or not readily identifiable, or if any authorized connections for other uses are in existence, meters shall be installed on each service at the expense of the Customer.

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6. Private Fire Protection (continued)

- G. The size of the private fire service connection shall be determined by the Company. *
- H. Customers desiring private fire service must consult, before installation, with the Company as to the availability of mains and pressure. In the event a private fire service connection is requested at a point not already served by a main of adequate capacity, at the sole discretion of the Company, a main extension will be required as provided in the rule for Extension of Company's Water Mains. *
- I. Private fire hydrants not installed on public right-of-way or on Company easement and connected to Company mains shall be subject to required contracts as provided in the Company's applicable rate schedule. *
- J. At the sole discretion of the Company, the preferred method of private fire line installation that may be permitted would be a combination water service line for both Domestic and Private Fire service. *
- K. Any modifications to any existing service lines to retrofit a fire suppression system for either residential or commercial shall have written approval of the Company, Fire authority, and the division of plumbing having jurisdiction of the Premises to be served prior to modification and or installation of said fire suppression system. *
- L. An applicant for Split, Combination Water Service lines, Special Connections(s) or dedicated fire service lines shall comply with all provisions specified in the Application for Special Connection which may be modified, altered or changed from time to time by the Company. *
- M. Service connections for water to be taken for the extinguishment of fire shall be made only upon the terms as provided for in the "Application for Special Connection" for such service, a copy of which is available at the Company office, and then only after such application has been approved in writing by the Company designee, as well as by the Fire Protection Authority designee. *
- N. A valve controlling the entire supply, as approved by the Company, shall be placed either at the curb or at such other point as may be approved by the Company, and said valve shall be at the expense of the Customer, and any valve pit or vault which may be required will also be furnished by and at the expense of the Customer. *
- O. Where split services are used for both general and fire purposes, separate charges will be made for each type of service in accordance with the established schedule of rates. *

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RULES, REGULATIONS AND CONDITIONS OF SERVICE

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7. DISCONTINUANCE OF WATER SERVICE

(A) The Customer shall notify the Company at least three (3) days in advance of the day disconnection is desired. The Customer shall remain responsible for all service used and the billings therefore until service is disconnected pursuant to such notice.

(B) The Company may discontinue water service to a customer for one or more of the following reasons:

- I. Nonpayment of an undisputed delinquent charge;
- II. Failure to post a required deposit or guarantee;
- III. Unauthorized interference, diversion or use of the Company service situated or delivered on or about the customer's premises;
- IV. Failure to comply with terms of a settlement agreement;
- V. Refusal after reasonable notice to permit inspection, maintenance, replacement or meter reading of Company equipment. If the Company has a reasonable belief that health or safety is at risk, notice at the time inspection is attempted is reasonable;
- VI. Misrepresentation of identity in obtaining utility service;
- VII. Violation of any other rules of the Company approved by the commission which adversely affect the safety of the customer or other persons or the integrity of the Company's system.

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FOR

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RULES, REGULATIONS AND CONDITIONS OF SERVICE

8. Renewal of Water Service After Discontinuance (Cont'd.)

(A) When water service to a premises has been terminated for any reason other than temporary vacancy, it will be renewed promptly at that premises when the cause for discontinuance has been eliminated and upon payment of all charges due and payable by the Customer in accordance with the Company's approved schedule of rates and tariffs or payment of a sewer bill and other charges pursuant to a contract between the Company and a sewer corporation, municipality, or sewer district authorized by state statute.

(B) No Customer whose service has been turned off shall turn on same or have same done by anyone other than the Company.

(C) Water will not be turned on to any premises unless there is a responsible person present at such time to see that all water outlets in the premises are closed to prevent damage by escaping water.

9. Turn-on Charge

(A) When it has been necessary to discontinue water service to any premises because of violation of the Rules and Regulations, except for non-payment of a sewer bill pursuant to Rule 7(B) VIII, or on account of non-payment of any bill, a charge will be made to partly cover the expense of turning on the water. Refer to Sheet No. 1B for charges to restore service during regular hours or

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Frank L. Kartmann
President
Name of Officer, Title

727 Craig Road
St. Louis, MO 63141
Address

FOR

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RULES, REGULATIONS AND CONDITIONS OF SERVICE

9. Turn-On Charge

after regular hours or on Saturdays, Sundays, or holidays. This charge, together with any arrears that may be due the Company for charges against the Customer, and any service deposit required by the Company, must be paid before the water will again be turned on.

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(B) If at the time of such discontinuance of service the Customer does not have a deposit with the Company, the Company may require a cash deposit as a guarantee of the payment of future bills before the water will be turned on.

10. Abatement and Refunds

There shall be no abatement of the minimum rates due to the extended absence of the Customer without proper notice having been given to the Company.

11. Installation of Service Lines

(A) Application for water service shall be made with the offices of the Company by the prospective Customer. The application for water service shall specify the location of the premises to be served, the name of the applicant, the size of service connection desired and the scope and type of use to be made of the service.

(B) Any new occupant at a premise shall require a new application. The Company may, after reasonable notice, discontinue the water supply until such new application has been made and accepted.

(C) The Company will not be required to enlarge any existing service connection if in the Company's opinion the service connection is of adequate size.

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Frank L. Kartmann
President

Name of Officer, Title

727 Craig Road
St. Louis, MO 63141

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RULES, REGULATIONS AND CONDITIONS OF SERVICE

11. INSTALLATION OF SERVICE LINES – Continued

(P1) Investigation fee – A Service fee will be charged for an inspection by Company personnel to insure compliance with Rule 11. Refer to Sheet No. 1B.

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**Rules and Regulations Governing Rendering
Of Water Service**

17. CROSS-CONNECTIONS AND INTERCONNECTIONS – Continued

(D) The making, causing or permitting of the installation or existence of an interconnection or cross-connection shall constitute a violation of the Rules and Regulation of the Company, and such prohibited connection shall be removed forthwith in a manner acceptable to the Company and to the duly constituted plumbing inspectors and public health officials. Failure to do so within two days from and after date of notification by the Company may result in discontinuance of water service.

(E) FIRE PROTECTION SYSTEMS

1. All new fire protection systems connected to the Company's water supply shall be protected from back pressure and back siphonage by one of the following testable devices:
 - Double Check Detector assembly (DCDA).
 - Reduced Pressure Detector Assembly (RPDA).
2. Fire protection systems that contain antifreeze, fire retardant, or other chemicals must be equipped with an RPDA.
3. A RP may be used to isolate a branch line(s) of the fire service that contains chemicals, at the discretion of the Company. In this case, a DCDA may be installed as the containment assembly.
4. Existing fire protection systems must be equipped, at a minimum, with a double check valve assembly (DC) unless the system contains chemicals. In this case, the system must be equipped with an RP.
5. When an existing fire protection system equipped with a DC is extended or renovated, the system's backflow prevention device must be upgraded to a DCDA.

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**Rules and Regulations Governing Rendering
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18. METERS

- (A) Water will be sold by meter measurement only, except that Customers having special connections and receiving service under an "Application for Special Connection", shall pay for such service in accordance with the schedule of rates established therefore.
- (B) All meters, except detector devices, and/or fire service line meters, will be installed, maintained and renewed by and at the expense of the Company, but in case of damage to such meters by reason of any act, neglect or omission on the part of the Customer (such as damages occasioned by fire, frost, hot water, accident or misuse), the Customer shall pay to the Company the cost of its repair on presentation of bill therefore.
- (C) The Water Company reserves the right to determine the kind and size of meter that shall be placed on any service pipe, and such meters will be furnished, installed and removed by the Company alone, and shall remain its property.
- (D) Unless otherwise stipulated by the Company, meters shall be located just within foundation wall of the building supplied, and a proper place and protection therefore shall be provided by the property owner or Customer whether the meter is owned by the property owner, Customer or Company, which location must be acceptable to the Company as most convenient for its service, so that the meter may be easily examined, read or removed; and the Customer shall also provide suitable pipe connections and the necessary valves and other fittings as may be designated by the Company for the proper installation and protection of the meter.

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19. Terms and conditions of billing and payment – Continued

(O) Estimated Bills

- I. Where a meter fails to register, or if the Company is unable to obtain a meter reading, the Customer's bill for water usage shall be estimated by using the Customer's usage during the same period in the most recent year for which actual meter readings are available. In the event the Customer was not provided water service the previous year, then the Customer's bill for water usage shall be estimated based upon the average usage of similar Customers. If a Customer has not had water service for three (3) months, the average used for an estimated bill will be based on the number of months the Customer has had water service.

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