

Missouri-American Water Company

For

St Louis County, MO and Jefferson County,
 MO

Name of Issuing Corporation

Community, Town or City

INDEX – (CONTINUED)

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* Indicates new rate or text +Indicates change			

DATE OF ISSUE: June 18, 2010

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ISSUED BY: Frank Kartmann, President
727 Craig Road, St. Louis, MO 63141

Missouri-American Water Company

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RATE A
METER RATE - RESIDENTIAL AND COMMERCIAL

AVAILABILITY – This rate is available to all residential (“domestic”), commercial and all other metered customers not eligible for Rate B, Rate D, Rate J, and Rate K tariff customers.

A "residential" ("domestic") customer, under this residential rate classification, is a customer who purchases water for "Domestic use", under this residential rate classification, includes that portion of water which is ultimately delivered to a single or multiple family dwelling, and shall apply to all such purchases regardless of whether the customer is the ultimate consumer.

This tariff is intended to satisfy the provisions of section 144.030 (23), RS Mo, by establishing and maintaining a system and rate classification of "residential" to cause the residential sales and purchases of water under this tariff to be considered as sales made for domestic use and thus exempt from sales tax.

(1) **CONTRACT TERM AND BILLING** - Standard contracts are on a yearly basis, with monthly or quarterly billing for service, except as provided by Rule 4.0.

RATE COMPONENTS:

MINIMUM CUSTOMER CHARGE (2) - The minimum charge for water service available through the facilities of the Company for the billing period and for the meter size furnished the customer is:

Meter Size	(AM) Monthly Billing	(AQ) Quarterly Billing	Prorated Service Charge (2)	
5/8"	\$9.65	\$14.14	\$10.77	+
3/4"	\$10.77	\$17.51	\$12.46	+
1"	\$13.05	\$24.29	\$15.82	+
1-1/2"	\$18.66	\$41.16	\$24.28	+
2"	\$25.40	\$61.40	\$34.39	+
3"	\$43.42	\$115.46	\$61.44	+
4"	\$63.67	\$176.25	\$91.82	+
6"	\$119.97	\$345.11	\$176.23	+
8"	\$187.51	\$547.74	\$277.55	+
10"	\$277.57	\$817.90	\$412.64	+
12"	\$367.63	\$1,088.08	\$547.72	+

COMMODITY CHARGE (1) - In addition to the Minimum Customer Charge, for all water used as registered by the meter the Commodity Charge is \$2.3925 per 100 cubic feet or \$3.1901 per 1,000 gallons. +

PAYMENT TERMS - Bills are net, and are due and payable within ten (10) days after date of bill.

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Reserved For Future Use	+
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RATE B-1

PUBLIC WATER SUPPLY DISTRICT NO. 1 OF JEFFERSON COUNTY, MO.

AVAILABILITY - This rate is available to Public Water Supply District No. 1 of Jefferson County, MO, only, for supply of water for resale.

RATE - For all water used as registered by meter: (1)

\$1.2657 per 100 cubic feet

or

\$1.6877 per 1,000 gallons

+

+

This rate is available to Public Water Supply District No. 1 of Jefferson County, MO, under the terms and conditions of the contract on file with the Missouri Public Service Commission.

PAYMENT TERMS - Bills are net, and are due and payable within ten (10) days after date of bill.

RULES AND REGULATIONS - The General Rules and Regulations set forth in this tariff shall govern the supply of service under this rate.

(1) Exclusive of every tax or payment imposed upon the Company by any political subdivision of the State of Missouri, for the right to do business in such political subdivision. See P. S. C. MO No. 6 Original Sheet No. RT 11.0.

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RATE B-2

PUBLIC WATER SUPPLY DISTRICT NO. 3 OF JEFFERSON COUNTY, MO.

AVAILABILITY - This rate is available to Public Water Supply District No. 3 of Jefferson County, MO, only, for supply of water for resale.

RATE - For all water used as registered by meter: (1)

\$1.2657 per 100 cubic feet

or

\$1.6877 per 1,000 gallons

+

+

This rate is available to Public Water Supply District No. 3 of Jefferson County, MO, under the terms and conditions of the contract on file with the Missouri Public Service Commission.

PAYMENT TERMS - Bills are net, and are due and payable within ten (10) days after date of bill.

RULES AND REGULATIONS - The General Rules and Regulations set forth in this tariff shall govern the supply of service under this rate.

(1) Exclusive of every tax or payment imposed upon the Company by any political subdivision of the State of Missouri, for the right to do business in such political subdivision. See P. S. C. MO No. 6 Original Sheet No. RT 11.0.

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RATE B-3
PUBLIC WATER SUPPLY DISTRICT NO. 3 OF JEFFERSON COUNTY, MO.

AVAILABILITY - This rate is available to Public Water Supply District No. 3 of Jefferson County, MO, only, for supply of water for resale.

RATE - For all water used as registered by meter: (1)

\$1.2657 per 100 cubic feet
or
\$1.6877 per 1,000 gallons

+

+

This rate is available to Public Water Supply District No. 10 of Jefferson County, MO, under the terms and conditions of the contract on file with the Missouri Public Service Commission.

PAYMENT TERMS - Bills are net, and are due and payable within ten (10) days after date of bill.

RULES AND REGULATIONS - The General Rules and Regulations set forth in this tariff shall govern the supply of service under this rate.

(1) Exclusive of every tax or payment imposed upon the Company by any political subdivision of the State of Missouri, for the right to do business in such political subdivision. See P. S. C. MO No. 6 Original Sheet No. RT 11.0.

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RATE C-1

RATE FOR EMERGENCY SALE OF WATER TO CITY OF ST. LOUIS, MO AT HOWARD BEND

AVAILABILITY - These rates are available to the City of St. Louis which has its own approved source of potable water, and wishes to purchase water in emergency situations for resale to its customers. Company will have sole discretion concerning availability of supply including quantity and times of availability through the Howard Bend Interconnection.

RATE - For purchase of all water used at Howard Bend Interconnection as registered by meter: (1)

Regular Rate:
\$0.8405 per 100 cubic feet
or
\$1.1207 per 1,000 gallons

+
+

These rates are available to the City of St. Louis, MO under the terms and conditions of the contract on file with the Missouri Public Service Commission.

PAYMENT TERMS - Bills are net, and are due and payable within ten (10) days after date of bill.

(1) Exclusive of every tax or payment imposed upon the Company by any political subdivision of the State of Missouri, for the right to do business in such political subdivision. See P. S. C. MO No. 6 Original Sheet No. RT 11.0.

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RATE C-2
RATE FOR EMERGENCY SALE OF WATER TO CITY OF ST. LOUIS, MO AT INTERCONNECTIONS
OTHER THAN HOWARD BEND

AVAILABILITY - These rates are available to the City of St. Louis which has its own approved source of potable water, and wishes to purchase water in emergency situations for resale to its customers. Company will have sole discretion concerning availability of supply including quantity and times of availability at specific locations requested by City.

RATE - For purchase of all water used at all other Interconnections other than Howard Bend Interconnection as registered by meter: (1)

Regular Rate:
\$1.0781 per 100 cubic feet
or
\$1.4375 per 1,000 gallons

+
+

These rates are available to the City of St. Louis, MO under the terms and conditions of the contract on file with the Missouri Public Service Commission.

PAYMENT TERMS - Bills are net, and are due and payable within ten (10) days after date of bill.

(1) Exclusive of every tax or payment imposed upon the Company by any political subdivision of the State of Missouri, for the right to do business in such political subdivision. See P. S. C. MO No. 6 Original Sheet No. RT 11.0.

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RATE D
RATE FOR RESALE OF WATER BY CUSTOMERS - MEETING CERTAIN LOAD CRITERIA

AVAILABILITY: This rate is available only to a wholesale purchaser of water having another approved source of potable water for resale to its customers and the rates herein are predicated upon responsible use of this other supply of water, plus storage, to control peak day and hour demands on Company's system. Company will determine maximum withdrawal rate from each metering point using best available data.

RATE COMPONENTS:

METER CHARGE (A) - The charge for each month shall be based on the meter size or multiple meter sizes if more than one meter is installed as follows:

<u>Meter Size</u>	<u>Monthly Charge</u>	+
5/8"	\$9.03	+
3/4"	\$10.08	+
1"	\$12.18	+
1-1/2"	\$17.46	+
2"	\$23.77	+
3"	\$40.63	+
4"	\$59.57	+
6"	\$112.24	+
8"	\$175.44	+
10"	\$259.71	+
12"	\$343.96	+

COMMODITY RATE (A) - In addition to the Meter Charge, for all water used as registered by the meter the Commodity Charge is:

REGULAR RATE:	\$ 1.1056 per hundred cubic feet or \$1.4742 per thousand gallons	+
1st ALTERNATE RATE:	\$ 1.1864 per hundred cubic feet or \$1.5818 per thousand gallons	+
2nd ALTERNATE RATE	\$ 1.2710 per hundred cubic feet or \$1.6946 per thousand gallons	+

USAGE RATE LIMITATIONS:

1) Customers "base load" shall be calculated as the daily average of water purchased from St. Louis County Water Company during the previous 12 monthly billing periods. Each metering point will be calculated separately.

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RATE E-1
PUBLIC FIRE HYDRANT SERVICE - CITIES, TOWNS, VILLAGES

APPLICABILITY - This Public Fire Protection Service Charge shall apply to all active Rate A and J water customers located in incorporated cities, towns and villages.

MONTHLY CHARGE - A monthly public fire hydrant service charge shall be determined for each incorporated city, town or village and shall be computed in accordance with the following formula:

$$\text{Monthly Charge (1)} = \frac{(N \times R) + U}{A \times 12}$$

Where within city, town or village:

N = Number of Public Fire Hydrants at date of determination.

R = Annual Service Charge of \$278.26 per fire hydrant.

U = Unamortized investment in fire hydrants ordered removed, relocated, or discontinued plus cost of removal less salvage in the most recent 12 - month period ending December 31.

A = Number of Active Rate A and J customers at date of determination.

BILLING - Billing will be rendered either quarterly or monthly in advance, consistent with the billing period for regular water service. Billing for this service shall be in addition to charges for regular water service. For each new active customer billing shall start with the first billing period. Customers terminating service within a billing period shall not be entitled to a refund of any part of a previously paid fire hydrant charge.

PAYMENT TERMS - Bills are net, and are due and payable within ten (10) days after date of bill. In all cases of nonpayment of the public fire hydrant service charge, water service may be discontinued in accordance with the provisions of Rule 2.3.

ADJUSTMENT of fire hydrant service charge. The monthly fire hydrant service charge shall be adjusted annually on March 1 of each year, based on December 31 data of the previous year or, at its option, the Company may recompute the monthly service charge at any time to reflect changes in number of customers or fire hydrants in the incorporated city, town, or village that results in a variation of \$0.01 or more in the monthly charge.

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RATE E-2

PUBLIC FIRE HYDRANT SERVICE CHARGE - UNINCORPORATED AREAS IN FIRE DISTRICTS

APPLICABILITY - This Public Fire Protection Service Charge shall apply to all active Rate A and J water customers located in unincorporated sections of fire districts.

MONTHLY CHARGE - A monthly public fire hydrant service charge shall be determined for unincorporated sections of each fire district and shall be computed in accordance with the following formula:

$$\text{Monthly Charge (1)} = \frac{(N \times R) + U}{A \times 12}$$

Where within unincorporated sections of each fire district:

N = Number of Public Fire Hydrants at date of determination.

R = Annual Service Charge of \$278.26 per fire hydrant.

U = Unamortized investment in fire hydrants ordered removed, relocated, or discontinued plus cost of removal less salvage in the most recent 12 - month period ending December 31.

A = Number of Active Rate A and J customers at date of determination.

BILLING - Billing will be rendered either quarterly or monthly in advance, consistent with the billing period for regular water service. Billing for this service shall be in addition to charges for regular water service. For each new active customer billing shall start with the first billing period. Customers terminating service within a billing period shall not be entitled to a refund of any part of a previously paid fire hydrant charge.

PAYMENT TERMS - Bills are net, and are due and payable within ten (10) days after date of bill. In all cases of nonpayment of the public fire hydrant service charge, water service may be discontinued in accordance with the provisions of Rule 2.3.

ADJUSTMENT of fire hydrant service charge. The monthly fire hydrant service charge shall be adjusted annually on March 1 of each year, based on December 31 data of the previous year or, at its option, the Company may recompute the monthly service charge at any time to reflect changes in number of customers or fire hydrants in the unincorporated section of each Fire District that results in a variation of \$0.01 or more in the monthly charge.

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RATE E-3
FIRE PROTECTION RATES - OTHER

AVAILABILITY - This rate is available for fire hydrants on public streets and highways in unincorporated areas not within the boundaries of Fire Districts where there are water mains six inches or more in diameter.

CONSTRUCTION PROVISION - Expense of installation of hydrants will be borne by Water Company, if interested parties who own and occupy their homes in such areas will contract with the Water Company for fire hydrant service, either as individuals or through the proper officers of an Association, and pay hydrant service charge in advance for the balance of the current calendar year.

RATE - (1) For each fire hydrant, per year \$278.26

+

BILLING - Billing will be rendered quarterly in advance.

PAYMENT TERMS - Bills are net, and are due and payable within ten (10) days after date of bill.

RULES AND REGULATIONS - The General Rules and Regulations set forth in this tariff shall govern the supply of service under this rate.

(1) Exclusive of every tax or payment imposed upon the Company by any political subdivision of the State of Missouri, for the right to do business in such political subdivision.
See P. S. C. MO No. 6 Original Sheet No. RT 11.0.

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RATE F
PRIVATE FIRE PROTECTION

AVAILABILITY - This rate is available for fire protection on private property.

CONSTRUCTION PROVISION - The expense of installation will be borne by the customer requesting such service.

RATE (1) - Customer with unmetered fire protection will be billed at the following rates based upon the tap size in the Water Company's main (tap size for multiples of smaller taps for one line shall be the equivalent connection had a single tap been used) :

<u>Tap Size</u>	<u>Annual Rate</u>
2" or less	\$30.98
3"	\$100.49
4"	\$123.67
6"	\$278.26
8"	\$494.74
10"	\$773.07
12"	\$1,113.32
20"	\$2,946.76

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Charges for Private Fire Protection for larger than 12" taps must be individually negotiated with the Water Company.

DETECTOR CHECK METERS - In addition to the tap size charge, fire lines with detector check meters will be billed as follows: (1)

For all water used as registered by the meter the Commodity Charge is the same as the Rate A Commodity Charge shown on Sheet No. RT 1.0.

Minimum Charge - The following charges must be paid on all detector check meters in addition to the Commodity Charge:

<u>Meter Size</u>	<u>Monthly Charge</u>
5/8"	\$12.99
3/4"	\$14.01
1"	\$16.05
1-1/2"	\$21.11
2"	\$27.20
3"	\$43.43
4"	\$61.67
6"	\$112.38

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RATE J
RATE FOR MANUFACTURERS AND LARGE QUANTITY USERS OF WATER

AVAILABILITY - This rate is available to Manufacturers and Large Quantity Users of Water whose usage throughout the year is not less than 60,000 cubic feet or 450,000 gallons per month.

This rate is not available to users of water for domestic purposes as defined under Tariff Rate A, or for irrigation, construction, or resale purposes.

RATE COMPONENTS:

METER CHARGE (1) - The charge for each month shall be based on the meter size or multiple meter sizes if more than one meter is installed as follows:

<u>Meter Size</u>	<u>Monthly Charge</u>
5/8"	\$8.79
3/4"	\$9.83
1"	\$11.87
1 1/2"	\$17.01
2"	\$23.16
3"	\$39.56
4"	\$58.02
6"	\$109.30
8"	\$170.84
10"	\$252.89
12"	\$334.93

COMMODITY RATE (1) - In addition to the Meter Charge, for all water used as registered by the meter the Commodity Charge is \$1.0767 per 100 cubic feet or \$1.4356 per 1,000 gallons.

MINIMUM USAGE CHARGE (1) - in addition to the Meter Charge, a monthly usage charge for any month shall be equal to the commodity rate, times the greater of 1) 60% of the maximum usage during any of the months of June, July, August, or September in the twelve (12) month period preceding the month for which the bill is to be rendered or 2) 60,000 cubic feet or 450,000 gallons or 3) actual usage as registered by the meter.

(1) Exclusive of every tax or payment imposed upon the Company by any political subdivision of the State of Missouri, for the right to do business in such political subdivision. See P. S. C. MO No. 6 Original Sheet No. RT 11.0.

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RATE K
CONSTRUCTION RATE

The following rates are available for construction purposes.

RATE COMPONENTS:

MINIMUM CUSTOMER CHARGE (2) - The minimum charge for water service available through the facilities of the Company for the billing period and for the meter size furnished the customer is:

Meter Size	(KM) Monthly Billing 200 Cubic feet or 1,500 gallons water allowed	(KQ) Quarterly Billing 600 Cubic feet or 4,500 gallons water allowed	Prorated Service Charge (3)
5/8"	14.92 (1)	\$29.96 (1)	\$10.77
3/4"	16.05 (1)	\$33.35 (1)	\$12.46
1"	\$18.30 (1)	\$40.10 (1)	\$15.82
1-1/2"	\$23.94	\$56.98	\$24.28
2"	\$30.68	\$77.24	\$34.39
3"	\$48.68	\$131.30	\$61.44
4"	\$68.93	\$192.08	\$91.82
6"	\$125.23	\$360.93	\$176.23
8"	\$192.78	\$563.57	\$277.55
10"	\$282.86	\$833.73	\$412.64
12"	\$372.89	\$1,103.90	\$547.72

COMMODITY CHARGE (2) - In addition to the Minimum Customer Charge, for all water used as registered by the meter above the water allowance the Commodity Charge is \$2.5579 per 100 cubic feet or \$3.4105 per 1,000 gallons.

PAYMENT TERMS - Bills are net, and are due and payable within ten (10) days after date of bill.

RULES AND REGULATIONS - The General Rules and Regulations set forth in this tariff shall govern the supply of service under this rate.

(1) See Rate W for additional Remote Meter Reading Service charges. See P.S.C MO No. 6, First Revised Sheet No. RT 10.0 and Original Sheet RT 10.0(a).

(2) Exclusive of every tax or payment imposed upon the Company by any political subdivision of the State of Missouri, for the right to do business in such political subdivision. See P. S. C. MO No. Sheet No. RT 11.

(3) See Rule 4.0 for prorated bills.

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Community, Town or City

Reserved For Future Use	+
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* Indicates new rate or text
+ Indicates change

DATE OF ISSUE: June 18, 2010

DATE OF EFFECTIVE: July 1, 2010

ISSUED BY: Frank Kartmann, President
727 Craig Road, St. Louis, MO 63141

Missouri-American Water Company
Name of Issuing Corporation

For

St Louis County & Jefferson County Areas
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For

St Louis County, Missouri
 Jefferson County, Missouri

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MISCELLANEOUS CHARGES

The following miscellaneous charges apply as authorized and described elsewhere in Company's filed Rules and Regulations.

Connection/Turn-On Fee	\$25.00	*
Connection/Turn-On Fee Overtime	\$150.00	*
Temporary Water Service	\$61.00/Per Application	+
Regular Hour Restoration Charge	\$50.00/Per Trip	+
After Hours Restoration Charge	\$150.00/Per Trip	*
Returned Deposit Items	\$12.00/Per Item	+
Meter Reading Appointment	\$20.00/Per Trip	
Rescheduled Taps	\$65.00/Per Trip	+
Discontinuation or Termination of Service (leaking service line)		
- Monday thru Saturday (8:00 a.m. – 5:00 p.m.)		
Except holidays	\$31.00/Per Trip	+
- All other days and hours when Company		
"Service Personnel" are on duty	\$31.00/Per Trip	+
- All other days and hours when Company		
"Service Personnel" are not on duty	\$150.00/Per Trip	+
Water Usage from Company Hydrant	\$15.00/day of allowed usage	
(except political subdivisions for street cleaning)		
Hydrant Inspection Fee	\$15.00/hydrant	
Investigation Report Fee	\$25.00	*
Meter Testing Fee	\$75.00	*

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Rate I – Infrastructure System Replacement Surcharge (ISRS)

DESCRIPTION: Rate I is designed to recover the costs associated with the Company's eligible main, valve, and hydrant replacements, main relocations, and main cleaning and relining projects. This ISRS rate is calculated and implemented in accordance with the provisions of sections 393.1000 to 393.1006 RSMO. Any future changes to this rate will also be made in accordance with those provisions.

APPLICABILITY: This rate is applicable to any customer class who benefits from the subject utility plant projects eligible for ISRS recovery. The surcharge is calculated consistent with the customer class cost-of-service study recognized by the Missouri Commission in a Company's recent applicable general rate proceeding.

RATE COMPONENTS: In addition to the other charges provided for in the Company's tariffs, a separate charge for the ISRS will apply for service rendered on and after the effective date.

Surcharge Rate (1)

	<u>Rate per CCF</u>	<u>Rate per 1,000 Gallons</u>	
Rate A Customers	\$.0000	\$.0000	+
Rate B Customers	\$.0000	\$.0000	+
Rate J Customers	\$.0000	\$.0000	+
Rate K Customers	\$.0000	\$.0000	+

RULES AND REGULATIONS: The General Rules and Regulations set forth in this tariff shall govern the supply of service under this rate.

(1) Exclusive of every tax or payment imposed upon the Company by any political subdivision of the State of Missouri, for the right to do business in such political subdivision. See P.S.C. MO No. 6 Original Sheet No. RT 11.0.

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RULES AND REGULATIONS
GOVERNING THE RENDERING OF SERVICE - Continued

Rule 1.4.

A Connection/Turn-On Fee will be charged for a service connection during the Company's regular business hours or after regular business hours or on Saturday, Sunday or Holidays. Refer to Sheet No. RT 12.0 for amounts. This Service Charge is applicable whenever the Company makes a special trip to read the meter for an initial meter reading and/or to make a connection for a new customer for the premises to which service is requested.

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DISCONTINUANCE OF SERVICE (CONTINUED)
FOR VIOLATION OF ANY OF COMPANY'S RULES

Rule 2.2 For violation of any of the Rules and Regulations of the Company by the customer, the right is reserved by the Company to discontinue service. Discontinuance of service to residential customers for non-payment of bills will be in accordance with 4 CSR 240-13.050.

Except holidays, restoring service between 8:00 a.m. and 6:00 p.m. Monday through Friday and between 8:00 a.m. and 5:00 p.m. on Saturday
Regular-Hour Restoration Charge (1)

Restoring service at all off-hour times including holidays
Off-Hour Restoration Charge (2)

In all cases, when water service has been discontinued, someone must be present at the premises before water service can be restored, unless, approved by the Company.

The Company will attempt to restore service during regular working hours, Monday thru Friday, on the same day the request is made at the Regular Hour Restoration Charge only if the reason for discontinuance has been corrected and all appropriate charges are received by the Company prior to a payment deadline of 3:00 p.m., Monday thru Friday.

If payment of the appropriate charges including the Regular Hour Restoration Charge are received by the Company after the payment deadline of 3:00 p.m., restoration of service shall be attempted no later than the next regular working day. Should the customer require same day restoration of service after the payment deadline of 3:00 p.m. (3), then the cost of such service restoration shall require payment to the Company of the appropriate charges and the Off-Hour Restoration Charge prior to restoration of service.

- (1) Regular-Hour Restoration Charge as provided under tariff for Miscellaneous Charges.
- (2) Off-Hour Restoration Charge (as provided under tariff for Miscellaneous Charges). +
- (3) This time is based upon historical workload requirements, and is subject to adjustments. +

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Missouri-American Water Company
Name of Issuing Corporation

For

St Louis and Jefferson County, Missouri
Community, Town or City

DISCONTINUANCE OF SERVICE (CONTINUED)
FOR VIOLATION OF ANY OF COMPANY'S RULES

Rule 2.3 In all cases of nonpayment of bills by nonresidential customers, within sixteen days after the billing date and after due notice has been given, the supply may be turned off and not turned on again except upon payment of the amount due, together with the additional charge for restoring service at the stop cock. In cases of nonpayment of bills by residential customers within sixteen days after the billing date, the supply may be turned off and not turned on again in accordance with the provisions of 4 CSR 240-13.050, except upon payment at the Company office, during normal working hours, of the amount due, together with the appropriate additional charge for restoring service at the stop cock. In these instances the charge for turning on the water at the stop cock will be as follows

Except holidays, restoring service between 8:00 a.m. and 6:00 p.m. Monday through Friday and between 8:00 a.m. and 5:00 p.m. on Saturday

Regular-Hour Restoration Charge (1)

Restoring service at all off-hour times including holidays

Off-Hour Restoration Charge (2)

In all cases, when water service has been discontinued, someone must be present at the premises before water service can be restored, unless, approved by the Company.

The Company will attempt to restore service during regular working hours, Monday thru Friday, on the same day the request is made at the Regular Hour Restoration Charge only if the delinquent bill and all other charges are received by the Company prior to a payment deadline of 3:00 p.m. Monday thru Friday.

If payment of the delinquent bill and all other charges including the regular hour restoration charge are received by the Company after the payment deadline of 3:00 p.m., restoration of service shall be attempted no later than the next regular working day. Should the customer require same day restoration of service after the payment deadline of 3:00 p.m. (3), then the cost of such service restoration shall require payment to the Company of the delinquent bill, all other charges, and the Off-Hour Restoration Charge prior to restoration of service.

- (1) Regular-Hour Restoration Charge as provided under tariff for Miscellaneous Charges.
- (2) Off-Hour Restoration Charge (as provided under tariff for Miscellaneous Charges).
- (3) This time is based upon historical workload requirements, and is subject to adjustments.

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For

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County, Missouri

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BILLING AND PAYMENT OF BILLS (CONTINUED)
LOCATION TO PAY BILLS

Rule 4.2 Payment of water bills shall be made by mail, at the office of the Company, at authorized sub-pay stations, or by Electronic Funds Transfer. Except for special cases, Company employees can only receive payment of water bills at the Company office.

In addition to any and all other charges due the Company, the customer will be charged a Returned Deposit Item for each check or Electronic Funds Transfer returned to the Company for insufficient funds or for any other reason, as provided under the Company's tariff for Miscellaneous Charges.

The Company may serve a Customer on a cash only basis if more than one check or Returned Deposit Item of the Customer is returned NSF or any other valid return reason in a 12 month period. "Cash" shall be deemed to mean US currency, money order or certified check.

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Jefferson County

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RULES, REGULATIONS AND CONDITIONS OF SERVICE

11. INSTALLATION OF SERVICE LINES – Continued

(P1) Investigation fee – A Service fee will be charged for an inspection by Company personnel to insure compliance with Rule 12.0 through Rule 18.2. Refer to Sheet No. RT 12.0 for fees.

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PRIVATE FIRE PROTECTION SERVICE LINES

Rule 20 Private Fire Protection

A. Application for private fire protection service will be considered by the Company subject to the availability of water mains of sufficient size, and the furnishing of fire protection service shall be on the basis of pressure and volumes as may exist in the locality, which pressures and volumes are not guaranteed by the Company.

B. When fire flows are necessary (whether for a single premises or on a Master Water Service Line which is metered at its connection to the Company's main), the meter(s) must be capable of measuring a full range of flows required by the customer (both domestic and fire flows). The Customer with approval from the Company may choose the preferred method of:

A combination service line with a meter designed for both domestic flows and fire flows, typically referred to as a "fire flow" meter, or an approved meter by the Company. That portion of the dual purpose service line from the Company main to the property line shall be the property of the Company in consideration of its perpetual maintenance and upkeep excluding St. Louis County Operations.

Based on Customers needs and premise requirements, The Customer with approval from the Company may also choose between:

- 1) a split service line configuration which uses a detector check meter(s) on the fire line and a meter suitable for the reasonably anticipated domestic usage requirements on the line not used for fire protection, or
- 2) a dedicated fire service line with detector check meter, which is separate from the domestic water service line.

C. If unauthorized usage is made of the fire protection facilities, or unusual circumstances develop, the Company reserves the right, at any time, to install a meter or flow-detection device. In such circumstances the Company will provide the meter, but the cost of meter installation including necessary plumbing, fittings, vaults or meter settings necessary for the installation shall be paid by the customer.

D. All new Private Fire Service Line Connections shall include installations of a valve, as approved by the Company, of the same size as the service connection at the junction of the water main, along with an approved backflow prevention assembly with detection meter. The Company or Company's representative will make the service tap to its main at the cost and expense of the Customer. The backflow assembly must be installed on the customer premises in an in-ground vault, above ground, or inside a building. The installation and operation of the backflow assembly must conform to the requirements of the Company and the Department of Natural Resources and shall remain the sole responsibility of the Customer for periodic inspections, testing and maintenance by the Customer. Should a Customer fail to have the backflow assembly inspected, tested or maintained, the Company will refuse to continue service to the premise until such time as the Customer complies with the Rules.

E. No Private Fire Service Line Connections shall be used for domestic, commercial or industrial use unless such connection is authorized by the Company in writing.

F. All new sprinkler pipes and other private fire connection pipes shall be so placed as to be readily inspected. If the pipes are concealed on existing services or not readily identifiable, or if any authorized connections for other uses are in existence, meters shall be installed on each service at the expense of the Customer.

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PRIVATE FIRE PROTECTION SERVICE LINES

Rule 20 Private Fire Protection (continued)

- G. The size of the private fire service connection shall be determined by the Company. *
- H. Customers desiring private fire service must consult, before installation, with the Company as to the availability of mains and pressure. In the event a private fire service connection is requested at a point not already served by a main of adequate capacity, at the sole discretion of the Company, a main extension will be required as provided in the rule for Extension of Company's Water Mains. *
- I. Private fire hydrants not installed on public right-of-way or on Company easement and connected to Company mains shall be subject to required contracts as provided in the Company's applicable rate schedule. *
- J. At the sole discretion of the Company, the preferred method of private fire line installation that may be permitted would be a combination water service line for both Domestic and Private Fire service. *
- K. Any modifications to any existing service lines to retrofit a fire suppression system for either residential or commercial shall have written approval of the Company, Fire authority, and the division of plumbing having jurisdiction of the Premises to be served prior to modification and or installation of said fire suppression system. *
- L. An applicant for Split, Combination Water Service lines, Special Connections(s) or dedicated fire service lines shall comply with all provisions specified in the Application for Special Connection which may be modified, altered or changed from time to time by the Company. *
- M. Service connections for water to be taken for the extinguishment of fire shall be made only upon the terms as provided for in the "Application for Special Connection" for such service, a copy of which is available at the Company office, and then only after such application has been approved in writing by the Company designee, as well as by the Fire Protection Authority designee. *
- N. A valve controlling the entire supply, as approved by the Company, shall be placed either at the curb or at such other point as may be approved by the Company, and said valve shall be at the expense of the Customer, and any valve pit or vault which may be required will also be furnished by and at the expense of the Customer. *
- O. Where split services are used for both general and fire purposes, separate charges will be made for each type of service in accordance with the established schedule of rates. *

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