

GREGORY D. WILLIAMS
ATTORNEY AT LAW
HIGHWAY 5 AT 5-33
P. O. BOX 431
SUNRISE BEACH, MO 65079

573 / 374-8761

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November 20, 2000

Hon. Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge
Missouri Public Service Commission
P.O. Box 360
Jefferson City, MO 65102

FILED
NOV 28 2000
Missouri Public
Service Commission

Re: Osage Water Company Small Company Rate Increase Request
SR-2000-556
WR-2000-557

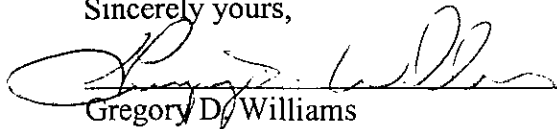
Dear Judge Roberts:

Please find enclosed for filing in the above referenced matters the original and 9 copies of the following pleadings, together with an additional copy of each to be stamped "filed" and returned to me in the enclosed envelop:

1. Response to Request for Customer Notice Letter – Sewer Case.
2. Response to Request for Customer Notice Letter – Water Case.

If you have any questions concerning this matter, please do not hesitate to contact me.

Sincerely yours,


Gregory D. Williams

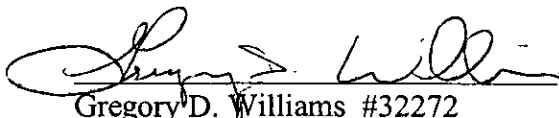
BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

FILED
NOV 28 2000
Missouri Public
Service Commission

In the Matter of Osage Water Company's)
Request for a Rate Increase for Sewer Service) Case No. SR-2000-556
Pursuant to the Public Service Commission's)
Small Company Rate Increase Procedure.)

RESPONSE TO REQUEST FOR CUSTOMER NOTICE LETTER

COMES NOW Osage Water Company and in response to the Commission's Order dated November 17, 2000 tenders herewith as Exhibit A attached hereto the Second Customer Notice letter mailed by the Company to its customers in the above referenced matter, and states that the same was duly mailed to all customers receiving service from the Company on or before November 3, 2000.



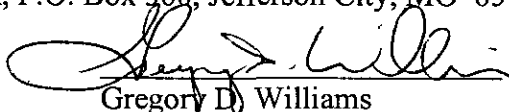
Gregory D. Williams #32272
Highway 5 at Lake Road 5-32
P.O. Box 431
Sunrise Beach, MO 65079
(573) 374-8761

Attorney for Osage Water Company

CERTIFICATE OF SERVICE

I, Gregory D. Williams, do hereby certify that a true copy of the foregoing was on this 21 day of November, 2000, mailed, postage prepaid, to the following:

Office of the Public Counsel, P.O. Box 7800, Jefferson City, MO 65102; General Counsel,
Missouri Public Service Commission, P.O. Box 360, Jefferson City, MO 65102.



Gregory D. Williams

OSAGE WATER COMPANY

P.O. BOX 777

CAMDENTON, MO 65020

CLEAN WATER FOR A GROWING COMMUNITY

Business Office
Highway 54 West
Osage Beach, MO 65065
573-346-0030

Corporate Office
P.O. Box 431
Sunrise Beach, MO 65079
573-374-8761

November 1, 2000

Dear Customer:

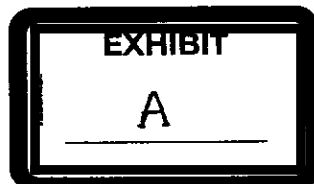
On October 12, 1999, Osage Water (Company) submitted a request for permanent increases in its current water and sewer rates, under the Missouri Public Service Commission's (Commission) small company rate increase procedure.

By its request, the Company is seeking increases in its customer rates intended to generate an increase in the Company's annual operating revenues for water service of \$209,578 and for sewer service of \$98,625. The Company believes these increases in its operating revenues are necessary to meet current operating expenses.

As a result of the Company's request, the Staff of the Public Service Commission (Commission Staff) conducted an investigation of the Company's books and records and the Company's operations. Based upon the results of its investigation, the Commission Staff is recommending an increase in the Company's annual operating water revenues of \$59,832 (approximately 116.35 %), and an increase in the Company's annual operating sewer revenues of \$3,960 (approximately 8.7 %). The Company has agreed with the Commission Staff's recommended increase in its annual operating revenues.

The Office of the Public Counsel (Public Counsel), a state agency responsible for representing the interests of consumers before the Commission, has reviewed the results of the Commission Staff's investigation. However, the Public Counsel has not yet taken a final position regarding the Commission Staff's recommended increase in the Company's annual operating revenues. Public Counsel has indicated that it will be requesting that the Commission hold a local public hearing.

Set out below is a comparison of the Company's current metered residential customer water rates and residential sewer rates, and the Commission Staff's recommended customer rates. A monthly bill comparison, which is based upon an assumed usage of 6,000 gallons, is also shown.



Water Service:

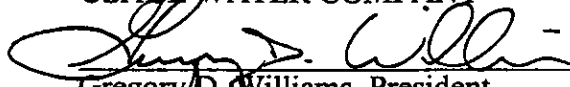
Type of Charge	Current	PSC Staff	Amount Increase	Percentage Increase
Monthly Minimum Charge (includes 1,000 gallons/Month)	\$ 7.75			
(includes 2,000 gallons/Month)		\$ 16.66		
Usage Over 1,000 gallons/Month (per 1,000 gallons)	\$ 2.07			
Usage Over 2,000 gallons/Month (per 1,000 gallons)		\$ 4.0199		
Total Monthly Bill (6,000 gallons usage)	\$ 18.10	\$ 32.74	\$ 14.64	80.88%

Sewer Service:

Type of Charge	Current	PSC Staff	Increase Amount	Percentage Increase
Customer Charge	\$ 23.90	\$ 26.03	\$ 2.13	8.91%

Any customer that has questions or comments about the Commission Staff's recommended rate increase should contact the Staff, and/or the Public Counsel, *within 20 days of the date of this notice*. To do so, please use the addresses, telephone numbers or fax numbers shown at the bottom of this notice. Depending upon the response to this notice, the Public Counsel may request that the Public Service Commission hold a local public hearing. *Regardless of whether a local public hearing is held, no increase in rates will take effect without the approval of the Public Service Commission.*

OSAGE WATER COMPANY


Gregory D. Williams, President

Missouri Public Service Commission
Water and Sewer Department
P.O. Box 360
Jefferson City, MO 65102
Phone: 573/751-3437 or 800/392-4211
Fax: 573/751-1847

Office of the Public Counsel
Attn: John Coffman
P.O. Box 7800
Jefferson City, MO 65102
Phone: 573/751-4857
Fax: 573/751-5562