

Exhibit No.:  
Issue:  
Witness: Jennifer Rinesmith  
Sponsoring Party: Big River Telephone  
Company, LLC  
Type of Exhibit: Direct Testimony  
Case No.: TC-2007-0085

BIG RIVER TELEPHONE COMPANY, LLC

DIRECT TESTIMONY

OF

JENNIFER RINESMITH

TC-2007-0085

June 21, 2007

STATE OF Missouri )  
COUNTY OF Cape Girardeau ) SS.

BEFORE THE MISSOURI PUBLIC SERVICE COMMISSION

BIG RIVER TELEPHONE )  
COMPANY, LLC, )

Complainant, )

V. )

Case No. TC-2007-0085

SOUTHWESTERN BELL )  
TELEPHONE, L.P. D/B/A )  
AT&T MISSOURI, )

Respondent. )

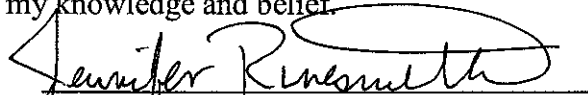
**AFFIDAVIT OF JENNIFER RINESMITH**

COMES NOW Jennifer Rinesmith, of lawful age, sound of mind and being first duly sworn, deposes and states:


1. My name is Jennifer Rinesmith. I am the Finance Manager for Big River Telephone Company, LLC.

2. Attached hereto and made a part hereof for all purposes is my Direct Testimony in the above-referenced case.

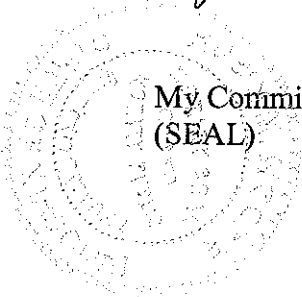
3. I hereby swear and affirm that my statements contained in the attached testimony are true and correct to the best of my knowledge and belief.

  
Jennifer Rinesmith

SUBSCRIBED AND SWORN to before me, a Notary Public, this 20<sup>th</sup> day of June, 2007.

  
Notary Public

My Commission Expires:  
(SEAL)



**PRE-FILED DIRECT TESTIMONY  
OF  
JENNIFER RINESMITH**

1   **Q.   PLEASE STATE YOUR NAME AND BUSINESS ADDRESS.**

2   **A.**   My name is Jennifer Rinesmith. My business address is 24 So. Minnesota Ave., Cape  
3       Girardeau, Missouri, 63703.

4   **Q.   BY WHOM AND IN WHAT CAPACITY ARE YOU EMPLOYED?**

5   **A.**   I am the Finance Manager of Big River Telephone Company and have been employed  
6       there in that capacity since December 21, 2001.

7   **Q.   PLEASE DESCRIBE YOUR WORK EXPERIENCE.**

8   **A.**   I joined Long Distance Discount (LDD) in April 1998. Though originally hired as a  
9       customer service representative, I transitioned from that role and into the financial  
10      department approximately 18 months after being hired. When Big River Telephone  
11      purchased LDD, I remained in the financial department. My job duties have included  
12      the following: revenue assurance, cost assurance, filing disputes with multiple carriers,  
13      accounts payable, payroll, and invoice analysis. My full CV is attached hereto as  
14      Schedule R-1.

15   **Q.   Please identify Schedule R-2 attached hereto.**

16   **A.**   Schedule R-2 is a series of email messages exchanged between Debbie Josephson and  
17      me on May 31, 2006, including Big River's dispute of the AT&T March 2006 invoice

1           that started the dispute at issue in this case. Since then I have kept AT&T personnel  
2           informed as to the balance in dispute, which has increased to \$628,876.63 as of May  
3           25, 2007 and continues to grow at a pace of about \$40,000.00 per month.

4   **Q.     Please identify Schedule R-3 attached hereto.**

5   A.     Schedule R-3 is a series of email messages exchanged between AT&T and Big River  
6           on June 16, 2006.

7   **Q.     Did you have any discussions regarding these emails with AT&T personnel?**

8   A.     Yes. The same people that were involved in these emails, also called me multiple times  
9           to get the billing change authorization they were seeking.

10  **Q.     Please identify Schedule R-4 attached hereto.**

11  A.     Schedule R-4 are invoices Big River received from AT&T dated February 25, 2006 and  
12           March 25, 2006 and my analysis of the differences.

13  **Q.     Does this conclude your direct testimony?**

14  A.     Yes.