
Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.4 SERVICE AND PROMOTIONAL TRIALS (Cont'd)

5.4.2 Regulations (Cont'd)

- d. Customers can subscribe to any service listed as part of a Promotional Trial and not be billed the normal Connection Charge. The offering of this trial period option is limited in that a service may be tried only once per customer, per premises.
- e. The Company retains the right to limit the size and scope of a Promotional Trial.
- f. Any marketing efforts will clearly indicate to potential Customers the nature of the transaction which is being offered. Materials submitted to prospective customers will clearly indicate that those customers will be changing their long distance carrier if they accept such solicitations.

5.5 BUSY VERIFICATION AND INTERRUPT SERVICE

5.5.1 General

Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

5.5.2 Rate Application

- a. A Verification Charge will apply when:
 - 1. The operator verifies that the line is busy with a call in progress,
or
 - 2. The operator verifies that the line is available for incoming calls.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.5 BUSY VERIFICATION AND INTERRUPT SERVICE (Cont'd)

5.5.2 Rate Application (Cont'd)

- b. Both a Verification Charge and an Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.

See Rate Schedule in Section 12 of this tariff.

- c. No charge will apply when the calling party advises that the call is from an official public emergency agency.

5.6 TRAP CIRCUIT SERVICE

5.6.1 General

Trap Circuit Service is designed to allow the customer to control the release of an incoming call so that in situations involving emergency or nuisance calls, calls may be held and traced.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.6 TRAP CIRCUIT SERVICE (Cont'd)

5.6.2 Regulations

- a. This service is provided when there is a continuing requirement for the identification of the calling party in cases involving nuisance calls or emergency situations or other situations involving law enforcement or public safety.
- b. The customer shall be required to sign a written request for this service. By signing the request the customer shall release the Company from any liability, and the customer agrees to indemnify and hold the Company harmless from any liability it may incur in providing this service. The Company may require the recommendation of an appropriate law enforcement agency prior to providing this service. Any information obtained by the Company in the tracing of a call will be provided only to the law enforcement agency designated. The only exception to this will be emergency situations such as fire, serious illness or other similar situations, in which case the appropriate agency will be notified.
- c. The equipment required to provide this service cannot be operated in all central offices. The service is restricted to locations where facilities permit.
- d. The Company makes no guarantee concerning the tracing and identification of any call when the service is provided. The Company will furnish the service only on the express condition that no liability shall attach to it for any reason arising out of the provision of the service.

5.6.3 Rates

Upon request for this service, the monthly charge to the customer will be increased by any charges incurred by the Company for the provision of this service.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.7 DIRECTORY ASSISTANCE SERVICE

5.7.1 General

A customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service. A customer can also receive assistance by writing the Company with a list of names and addresses for which telephone numbers are desired.

5.7.2 Regulations

A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator except as follows:

- a. Calls from pay telephones.
- b. Requests for telephone numbers of non-published service.
- c. Requests in which the Directory Assistance operator provides an incorrect number. The customer must inform the Company of the error in order to receive credit.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.7 DIRECTORY ASSISTANCE SERVICE (Cont'd)

5.7.2 Regulations (Cont'd)

- d. Requests from individuals with certified visual or physical handicaps in which the handicap prevents the use of a local directory. Individuals must be certified in accordance with the terms outlined in Section 7.4, Discounted Service for the Hearing or Speech Impaired Customer, up to a maximum of 50 requests per month.
- e. Requests from patients in hospitals, skilled nursing homes and convalescent homes which have been properly licensed by the State of Missouri and which have as their predominant undertaking the surgical, medical and nursing care of the sick and disabled. Such hospitals, skilled nursing homes and convalescent homes shall provide to Company proof of non-profit status as granted by the IRS.

5.7.3 Rates

Unless one of the exceptions listed above applies, the charges as shown below apply for each request made to the Directory Assistance operator:

See Rate Schedule in Section 12 of this tariff.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.8 LOCAL OPERATOR SERVICE

Local calls may be completed or billed with the live or mechanical assistance by the Company's operator center. Calls may be billed collect to the called party, to an authorized 3rd party number, to the originating line, or to a valid authorized calling card. Local calls may be placed on a station to station basis or to a specified party (see Person to Person), or designated alternate. Usage charges for local operator assisted calls are those usage charges that would normally apply to the calling party's service.

- 5.8.1 Company will not bill for incomplete calls where answer supervision is available. Company will not bill for incomplete calls and will remove any charges for incomplete calls upon (i) subscriber notification or (ii) Company's knowledge.
- 5.8.2 The caller and billed party, if different from the caller, will be advised of the operator service provider at the time of the initial contact.
- 5.8.3 Rate quotes will be given upon request, at no charge, including all rate components and any additional charges.
- 5.8.4 Only tariffed rates approved by the Commission for the Company shall appear on any local exchange telephone company (LEC) billings.
- 5.8.5 Company shall be listed on the LEC billing if the LEC has multi-company billing ability.
- 5.8.6 Company will employ reasonable calling card verification procedures, acceptable to the telephone company issuing the calling card.
- 5.8.7 Company will route all 0- or 00- emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge.
- 5.8.8 Upon request, Company will transfer calls to other authorized interexchange Company or to the LEC, if billing can list the caller's actual origination point.
- 5.8.9 Company will refuse operator services to traffic aggregators which block access to other Companies.
- 5.8.10 Company will assure that traffic aggregators will post and display information including: (1) that Company is the operator service provider; (2) detailed complaint procedures; and (3) instructions informing the caller on procedures to reach the LEC operator and other authorized interexchange Companies.

See Rate Schedule in Section 12 of this tariff.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.9 NUMBER INTERCEPT TREATMENT

Commission rule 4 CSR 240-32.050 (5) requires the LEC to intercept all calls to a customer's former telephone number and give out the new number, at no charge to the customer, provided that the customer desires this service. The Rule does not specifically state for how long this service should be provided, although 30 days (or longer) is common. Upon changing a customer's telephone number, the Company will make this service known to the customer and provide this service for a minimum of 30 days at no charge to the customer, provided that customer s desires (obviously if someone is going to an unlisted number they would not want the new number given out).

5.10 MAIL TRACK (Voice Messaging)

5.10.1 Description

Provides users with an electronic voice messaging system, which answers calls when users are on the phone or away from their desk. The Mail Track voice messaging packages and features are as follows:

1. Voice Mail

A. Voice Mail Features

1. Message Waiting Indication – This feature notifies subscriber of a message stored in saved message bin.
2. Remote Mailbox Access – This feature allows subscriber to retrieve voice mail messages from a remote location.
3. Deleted Message Bin – This feature gives subscriber access to deleted messages for up to seven days.
4. Speed Call – This feature allows subscriber, while listening to a voice mail message, to automatically outdial to the phone number of the person who left the message.

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Section 5 – SUPPLEMENTAL SERVICES (Cont'd)

5.10 MAIL TRACK (Voice Messaging) (Cont'd)

5.10.1 Description

1. Voice Mail (Cont'd)

A. Voice Mail Features (Cont'd)

5. Message Sending – This feature allows subscriber to record a message and send it to another mailbox in the system
6. Group Messaging – This feature allows subscriber to record a message and forward it to a group of mailboxes in the system.
7. Future Delivery – This feature allows subscriber to record a message and forward it to one or more mailboxes in the system at a specified time.
8. VoiceCall notification of messages – This feature notifies subscriber via phone of messages as they arrive.

B. Basic Voice Mail Package – This package includes message waiting indication, remote mailbox access, and a deleted message bin.

C. Enhanced Voice Mail Package – This package includes extra mailbox capacity, with unlimited number of saved messages for an unlimited time, and an additional message notification option.

2. Pager Notification – This feature pages subscriber upon receipt of any new message or urgent message.
3. Fax Mail – This feature holds the excess in-coming faxes until they can be successfully delivered. It also sends in-coming faxes to remote faxes.

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Section 5 – SUPPLEMENTAL SERVICES (Cont'd)

5.10 MAIL TRACK (Voice Messaging) (Cont'd)

5.10.1 Description

4. Auto Attendant (Per Menu) – This feature routes calls according to preset directives employing a transfer tree accessed through the telephone keypad. Caller can transfer to department menus, end users, bulletin board, fax service, or dial-by name directory.
5. Unified Messaging – This feature enables subscribers to store their voice, fax, and email messages in one mailbox which can be accessed through a web interface or through a telephone interface.
6. Submailboxes – This feature enables customer to attach up to four mailboxes to one main mailbox.

5.10.2 Recurring and Nonrecurring Charges

See Rate Schedule in Section 12 of this Tariff.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.11 BLOCKING SERVICE

5.11.1 General

Blocking service is a feature that permits customers to restrict access from their telephone line to various discretionary services. The following blocking options are available to residential and business customers:

- a. 900, 700 Blocking - allows the subscriber to block all calls beginning with the 900 and 700 prefixes (i.e. 900-XXX-XXXX) from being placed.
- b. 900, 971, 974 & 700 Blocking - allows the subscriber to block all calls beginning with the 900, 971, 974 and 700 prefixes from being placed.
- c. Third Number Billed and Collect Call Restriction - provides the subscriber with a method of denying all third number billed and collect calls to a specific telephone number provided the transmitting operator checks their validation data base.
- d. Toll Restriction (1+ and 0+ Blocking) - provides the subscriber with local dialing capabilities but blocks any customer-dialed call that has a long distance charge associated with it.

Toll Restriction will not block the following types of calls: 911 (Emergency), Toll-free, and operator assisted toll calls.
- e. Toll Restriction Plus - provides subscribers with Toll Restriction, as described in 1.d. of this Section, and blocking of 411 calls.
- f. Direct Inward Dialing Blocking (Third Party and Collect Call) - provides business customers who subscribe to DID service to have Third Party and Collect Call Blocking on the number ranges provided by the Company.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.11 BLOCKING SERVICE (Cont'd)

5.11.2 Regulations

- a. The Company will not be liable for any charge incurred when any long distance carrier or alternative operator service provider accepts third number billed or collect calls.
- b. Blocking Service is available where equipment and facilities permit.

5.11.3 Rates and Charges

See Rate Schedule in Section 12 of this tariff.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.12 CUSTOMIZED NUMBER SERVICE

5.12.1 General

- a. Customized Number Service allows a customer to order a specified telephone number rather than the next available number.
- b. Customized Number Service is furnished subject to the availability of facilities and requested telephone numbers.
- c. The Company will not be responsible for the manner in which Customized Numbers are used for marketing purposes by the customer.
- d. When a new customer assumes an existing service which includes Customized Number Service, the new customer may keep the Customized Number, at the tarified rate, with the written consent of the Company and the former customer.
- e. The Company reserves and retains the right:
 - 1. To reject any request for specialized telephone numbers and to refuse requests for specialized telephone numbers;
 - 2. Of custody and administration of all telephone numbers, and to prohibit the assignment of the use of a telephone number by or from any customer to another, except as otherwise provided in this Tariff;
 - 3. To assign or withdraw and reassign telephone numbers in any exchange area as it deems necessary or appropriate in the conduct of its business.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.12 CUSTOMIZED NUMBER SERVICE (Cont'd)

5.12.1 General (Cont'd)

- e. The Company reserves and retains the right: (Cont'd)
 - 4. The limitation of liability provisions of this tariff in Section 2.1.2 are applicable to Customized Number Service.

5.12.2 Conditions

- a. Charges for Customized Number Service apply when a customer:
 - 1. Requests a telephone number other than the next available number from the assignment control list, and such requested number is placed into service within six months of the date of the request.
 - 2. Requests a number change from the customer's present number to a Customized Number.
- b. The Company shall not be liable to any customer for direct, indirect or consequential damages caused by a failure of service, change of number, or assignment of a requested number to another customer whether prior to or after the establishment of service. In no case shall the Company be liable to any person, firm or corporation for an amount greater than such person, firm or corporation has actually paid to the Company for Customized Number Service.

See Rate Schedule in Section 12 of this tariff.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.13 CUSTOMER REQUESTED SERVICE SUSPENSIONS

5.13.1 General

At the request of the customer the Company will suspend incoming and outgoing service on the customer's access line for a period of time not to exceed one year. The equipment is left in place and directory listings are continued during the suspension period without change. At the customer's request the Company will provide the customer with an intercept recording referring callers to another number.

5.13.2 Rate Adjustment

The company will assess a lower monthly rate for Customer Requested Service Suspension as noted below. However, any mileage charges, monthly cable charges or monthly construction charges are still due, without reduction during the period of suspension.

<u>Period of Suspension</u>	<u>Charge</u>
- First Month or Partial Month	Regular Monthly Rate (no reduction)
- Each Additional Month (up to the one-year limit)	½ Regular Monthly Rate

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.14 REMOTE CALL FORWARDING SERVICE

Service Area: Where facilities are available, the service area is defined by the NPA-NXX Codes and Exchanges listed below.

Local Calling Area: Exchanges and zones included in the local calling area for the NXX designations are specified below. NXXs associated with each particular exchange or zone may be found in the directory listings directory published by the incumbent local exchange carrier in the Customer's exchange area.

5.14.1 General

Remote Call Forwarding (RCF) is a local exchange service that utilizes a telephone number and Electronic Central Office facilities by which all incoming calls to the RCF telephone number are forwarded automatically to the subscriber's central office line in the same exchange as the RCF number or in a different exchange or to an inward WATS (Toll-free Service) access line.

5.14.2 Regulations

- a. Remote Call Forwarding service is offered in Electronic offices where facilities permit.
- b. RCF paths may be used singly, in groups, or as overflow paths for foreign exchange trunk groups. Only one forwarding number is permitted per group.
- c. Remote Call Forwarding is not offered where the terminating number is a coin telephone.
- d. Identification of the originating telephone number is not provided to the Remote Call Forwarding customer.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.14 REMOTE CALL FORWARDING SERVICE (Cont'd)

5.14.2 Regulations (Cont'd)

- e. Transmission may not be satisfactory on all calls.
- f. Remote Call Forwarding is not represented as suitable for the transmission of data.
- g. [Reserved]
- h. Remote Call Forwarding is provided on condition that the customer subscribe to sufficient RCF paths and terminating facilities to adequately handle calls to the RCF customer without interfering with or impairing any other services offered by the Company.
- i. The minimum charge for the RCF Service is the monthly rate for one month plus the Service Connection Charge.
- j. Charges for the call to the Remote Call Forwarding directory number shall be paid by the calling party.
- k. Each RCF group is entitled to one alphabetical and one classified listing at no additional charge in the directory which serves the associated RCF central office. Overflow paths associated with foreign exchange trunk groups are not listed. All other listing regulations for business individual lines apply, except that no charge applies for non-published service in connection with RCF.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.14 REMOTE CALL FORWARDING SERVICE (Cont'd)

5.14.3 Rates and Charges

In addition to the rates specified in Section 12 of this tariff, the subscriber to Remote Call Forwarding is responsible for dial type (DDD) station-to-station local and toll charges applicable to calls transferred from the forwarding location to the terminating location. The charge applies for each call answered, including person-to-person and collect calls which are refused at the terminating location. For calls transferred within the same local calling area, the message rate schedule for business service in the RCF central office applies. In exchanges where only flat rate service is furnished, the charge for each local call transferred is a Rate Band 1 (A) charge. No allowance for local calls is included in the RCF monthly rate.

5.15 CALLING CARD SERVICES

Calling Card Service can be used from anywhere in the United States and may terminate in over 200 countries in the world. Calls are originated by dialing 0 + area code and telephone number. The following On – Demand features are available with Calling Card Service:

Audio Text per Minute
Operator Assistance
Speed Dial

Message Store and Forward
Conference Calling

5.16 PREPAID DEBIT CARD SERVICES

Prepaid debit card service is a prepaid long distance calling card service, under which Customers purchase cards in predetermined amounts for long distance usage. Customers access the service by dialing a Company specified access code. As a Customer accesses the service, usage rates and taxes are automatically deducted from the remaining card balance. Customers are notified with a usage remaining message each time a call is placed. Customers will also receive a remainder message when the balance of the card reaches one (1) minute of usage. Calls in progress will be terminated if the balance on the Pre-paid card is insufficient to cover the charges associated with the call. When the card balance reaches zero, the user must purchase another card or have the card recharged pursuant to instructions the Company provides to users purchasing the cards. Calls are billed in initial and additional one (1) minute increments, with any fractional portion of call rounded up to the next highest billing increment.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.17 FRAME RELAY SERVICE (FRS)

5.17.1 Service Description

The Company provides Frame Relay Service (FRS) with transmission speeds of 56 Kbps to 1.544Mbps in 64Kbps increments. All services are generally available from Adelphia Business Solutions Operations, Inc. as specified herein.

Employing digital technology, FRS provides high speed access and throughput to and among Local Area Networks (LANs), as well as computers. Utilizing statistical multiplexing, FRS enables users to allocate circuit bandwidth to applications as needed, up to the maximum bandwidth purchased, rather than assigning fixed channels to specific applications. FRS supports transmission speeds up to 44.736 Mbps.

FRS requires the use of customer terminal equipment that functions as a multiplexer/bridge/router. This terminal equipment must be purchased separately from the FRS and must conform to CCITT and ANSI standards. The terminal equipment accumulates customer data and puts it into a frame relay format suitable for transmission over the Adelphia Business Solutions Operations, Inc. network.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.17 FRAME RELAY SERVICE (FRS) (Cont'd)

5.17.2 Service Elements

A. Network Interface

The point at which a customer's data transmissions first enter the network supporting Frame Relay Service is the network interface. It is the point of interconnection between Company communications facilities and Customer terminal equipment.

B. Access Link

FRS Access Links provide access to Adelphia Business Solutions Operations, Inc. Frame Relay Network, connecting customer facilities at the network interface, or connecting other Frame Relay networks facilities at the network interface.

Frame Relay uni-directional polling is required on the Access Link when used in conjunction with User-To-Network Information Transfer. Frame Relay bi-directional polling is required on the Access Link when used in conjunction with the Network-To-Network Information Transfer.

C. Port

Ports are the physical entry points for Access Links and the originating and terminating points for Permanent Virtual Circuits. Ports include the electronic equipment used in connecting these service elements to the Adelphia Business Solutions Operations, Inc. Frame Relay Network. Ports are provisioned from 56/64 up to T1 in 64K increments.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.17 FRAME RELAY SERVICE (FRS) (Cont'd)

5.17.2 Service Elements (Cont'd)

D. Permanent Virtual Circuit (PVC)

A PVC is a logical channel from one Frame Relay Port to another Frame Relay Port within the Adelphia - Network. PVCs are provisioned, with customer-selected Committed Information Rates (CIRs), on either 56 Kbps Access Links or 1.544 Mbps Access Links, depending on the customer's data networking requirements. Circuits for PVC's are available from 8K to 1024K in 8K increments.

E. Disaster Recovery PVC

The Disaster Recovery PVC feature reroutes customer's PVCs from the out-of-service primary location to customer's backup location that has a backup Frame Relay Access Link (FRAL) and User-to-Network Interface Termination (UNIT) installed. Primary location failure can be caused by either failure in Adelphia's controlled switch equipment and facilities or customer owned equipment.

F. Committed Information Rate (CIR)

Although FRS statistical multiplexing capabilities allow Customer FRS configurations to have aggregate PVC CIRs which are greater than the associated port speed, the actual throughput of aggregated PVC CIRs in use at any time on the same port cannot exceed the port speed.

A Customer's data throughput may burst up to the Customer's subscribed port speed; however, when data exceeds the CIR, the potential for discard exists. It is recommended that a customer subscribe to a CIR no greater than half of their port speed; however, due to the nature of a specific Customer's traffic characteristics, a larger CIR can be accommodated, as indicated below.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.17 FRAME RELAY SERVICE (FRS) (Cont'd)

5.17.2 Service Elements (Cont'd)

F. Committed Information Rate (CIR) (Cont'd)

The Customer's CIR should be closely matched with the Open System Interconnection (OSI) Model or equivalent Application and Network Layer protocols for the data application utilized.

CIR Options for Permanent Virtual Circuits range from 8K to 1024K, in increments of 8K. It is recommended that the CIR equal 25% of the port speed. A minimum ratio of 8K of CIR for every 64K of port speed is required.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.17 FRAME RELAY SERVICE (FRS) (Cont'd)

5.17.3 Rate Elements

A. Access Link*

A nonrecurring and recurring rate, both based on the speed of the Access Link (56 Kbps or 1.544 Mbps) apply per Access Link for each physical connection to the Adelphia Frame Relay network.

B. Port

A nonrecurring and recurring rate, both based on speed of port apply per each port on the Company Frame Relay network.

C. PVC

A nonrecurring rate and a recurring rate based on CIR apply for each PVC on Company Frame Network.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.17 FRAME RELAY SERVICE (FRS) (Cont'd)

5.17.3 Rate Elements (Cont'd)

D. Mileage (Type 2 Service Only)

A recurring rate for mileage for Type 2 Service, based on the speed of the Access Link, will apply in those instances where the Company incurs a mileage charge from the LEC to provide the service requested. The mileage charged will be based on airline distance, according to the standards set by the Local Exchange Company.

E. Service Order Charge

A Service Order Charge applies, except as specified elsewhere in this tariff, for work involved in receiving, recording, transmitting and acting upon Customer requests to connect, move or change services. This would include changes to or addition of PVC's.

A Service Order Charge does not apply to a Customer initiated requests to: Completely terminate service or to change responsibility for the service.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.17 FRAME RELAY SERVICE (FRS) (Cont'd)

5.17.3 Rate Elements (Cont'd)

F. Disaster Recovery PVC

A Frame Relay Initial Service Establishment nonrecurring charge applies to establish Fault Tolerant Service. The speed must be equal to or greater than the highest speed of the designated primary connection (e.g., if the interruption occurs on a 1.544 Mbps, the backup must be 1.544 Mbps or greater). A Subsequent Service Establishment nonrecurring charge applies to added primary site(s) to a previously established Fault Tolerant backup. In addition, the Fault Tolerant Service monthly rate for a 56/64 kbps, 1.544 Mbps or 44.736 Mbps with 0 PVCs applies. A customer must also purchase access to the Frame Relay (e.g., an Access Link). When a customer request is received to activate the Fault Tolerant Service to reroute the customer's primary PVCs to the backup, an Activation nonrecurring charge also applies.

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Section 6 – RESERVED FOR FUTURE USE

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BUSINESS NETWORK SWITCHED SERVICES

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES**7.1 GENERAL**

Business Network Switched Service provide a business customer with a connection to the Company's switching network which enables the customer to:

- a. receive calls from other stations on the public switched telephone network;
- b. access the Company's local calling service;
- c. access the Company's operators and business office for service related assistance; access toll-free telecommunications service such as 800 NPA; and access 911 service for emergency calling; and
- d. access the service of providers of interexchange service or intraLATA toll service. A customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive toll-free service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (101XXXX). At the time of initial subscription, the customer shall designate a Primary Interexchange Carrier (PIC) for intra-LATA and inter-LATA toll service. If the customer does not select an intra-LATA PIC, and does not request blocking of intra-LATA toll calls, the Company shall be deemed to have been designated as the customer's intra-LATA PIC.

Business Network Switched Service is provided via one or more channels terminated at the customer's premises. Each Business Network Switched Service channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

Connection charges as described in Section 3 apply to all service on a one-time basis unless waived pursuant to this Tariff.

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES

The following Business Access Service Options are offered:

- Basic Business Line Service
- Public Access Line Service
- PBX Trunks
- Centrex-type Service

Basic Business Line Service, PBX trunks, and Centrex-type service are offered with measured rate local service.

All Business Network Switched Service may be connected to customer-provided terminal equipment such as station sets, key systems, PBX systems, or facsimile machines. Service may be arranged for two-way calling, inward calling only or outward calling only. Optional Voice Mail Service is available.

The following features as described in Section 5, Supplemental Services, are available with Business Line Service for an additional charge:

- Three Way Conference, Consultation
- Call Forwarding (Variable, Busy Line, Don't Answer)
- Call Hold
- Call Waiting/Cancel Call Waiting
- Speed Calling One Digit
- Speed Calling Two Digit

The following supplemental service features are offered to business network switched service subscribers for an additional charge:

- Remote Call Forwarding

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

The following features are available with Business Line Service at an additional charge.

HUNT GROUP CHANGES

Sequential Hunting
Circular Hunting
Uniform Hunting
Queuing With Announcement
Per Queue Set

HUNTING LINE CHANGES

Sequential Hunting
Circular Hunting
Uniform Hunting

The following LASS features are offered to business network switched service subscribers at an additional charge:

Call ID Name and Number	Caller ID Number Only
Automatic Call Back	Caller ID Name Only
Automatic Recall	Bulk Calling Line ID
Selective Distinctive Alert	Computer Access Restriction
Call Trace	Anonymous Call Rejection
Selective Call Acceptance, Forwarding, Rejection	
Callback Features Pkg.	
Selective Call Features Pkg.	

7.2.1 Basic Business Line Service

a. General

Basic Business Line Service provides a customer with a one or more analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Local calling service is available at a flat rate included in the line price, or on a measured usage basis. Basic Business Lines are provided for connection of customer-provided single-line terminal equipment such as station sets or facsimile machines.

The following Advanced Features are available at an additional charge:

Mail Track (voice messaging)	Fax Mail
Basic Voice Mail Package	Auto Attendant
Enhanced Voice Mail Package	Unified Messaging
6-Way Conference Calling	Submailboxes

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.1 Basic Business Line Service (Cont'd)

a. General (Cont'd)

Each Basic Business Line has the following characteristics:

Terminal Interface: 2-wire

Signaling Type: Loop start

Pulse Types: Dual Tone Multi frequency (DTMF) or Dial Pulse (DP)

Directionality: Two-Way, In-Only, or Out-Only, at the option of the customer

b. Measured Rate Basic Business Line Service

1. Description

Calls to points within the local exchange area are charged on the basis of the duration of completed calls originating from the customer's service in addition to a base monthly charge. Local calling areas are as specified in Section 11.

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)**7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)****7.2.1 Basic Business Line Service (Cont'd)****b. Measured Rate Basic Business Line Service (Cont'd)****2. Recurring and Nonrecurring Charges**

Charges for each Measured Rate Service line include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's line based on the duration of calls during the billing period. In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3 of this tariff. In certain circumstances, service to customers may require the use of a link (and, or) number portability arrangements provided by the Incumbent Local Exchange Carrier. In such circumstances, the monthly recurring charge to the customer will be the greater of the company's Base Service Line charge set forth below or the charge to the company by the Incumbent Local Exchange Carrier for the link used to serve the customer. If the customer is served through a Number Portability Arrangement, the monthly charge to the customer will be increased by the applicable charge from the Incumbent Local Exchange Carrier to the Company of the Number Portability Arrangement.

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Section 7 – BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.1 Basic Business Line Service (Cont'd)

c. Flat Rate Basic Business Line Service

1. Description

With the Flat Rate Basic Business Line Service, the customer pays a monthly rate for an unlimited number of outgoing calls with a specified local calling area. Local calling areas are as specified in Section 11.

2. Recurring and Nonrecurring Charges

Charges for each Flat Rate Service line include a monthly recurring Base Service Charge for an unlimited number of outgoing calls within a specified local calling area. In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3 of this tariff. In certain circumstances, service to customers may require the use of a link (and, or) number portability arrangements provided by the Incumbent Local Exchange Carrier. In such circumstances, the monthly recurring charge to the customer will be the greater of the company's Base Service Line charge set forth below or the charge to the company by the Incumbent Local Exchange Carrier for the link used to serve the customer. If the customer is served through a Number Portability Arrangement, the monthly charge to the customer will be increased by the applicable charge from the Incumbent Local Exchange Carrier to the Company of the Number Portability Arrangement.

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)**7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)****7.2.2 Public Access Line Service**

Public Access Line Service provides a single, analog, voice-grade telephonic communications channel that can be used to connect a pay telephone to the Company's switching equipment. Local measured usage charges apply to all local calls originating on this line. Service to customers may require the use of a link (and, or) number portability arrangements provided by the Incumbent Local Exchange Carrier. In such circumstances, the monthly recurring charge to the customer will be the greater of the company's Base Service Line charge set forth below or the charge to the company by the Incumbent Local Exchange Carrier for the link used to serve the customer. If the customer is served through a Number Portability Arrangement, the monthly charge to the customer will be increased by the applicable charge from the Incumbent Local Exchange Carrier to the Company of the Number Portability Arrangement.

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.3 PBX Trunk Service

a. General

PBX trunks are provided for connection of customer-provided PBX terminal equipment. Trunks can be delivered at a DS0 level or at the DS1 level.

DID service allows callers to reach the called party without going through a PBX attendant. DOD service allows end users to dial outside of a PBX system without going through the PBX attendant to get access to an outside line. Digital trunks cannot be two-way trunks, but must be ordered as with either Direct Inward Dialing (DID) or Direct Outward Dialing (DOD).

For DID configured PBX trunks additional charges apply for Direct Inward Dial Station numbers.

Each DS0 level Trunk has the following characteristics:

Terminal Interface: 2-wire or 4-wire, as required for the provision of service

Signaling Type: Loop, Ground, E&M I, II, III

Pulse Type: Dual Tone Multi-Frequency (DTMF) or Dial Pulse (DP)

Directionality: In-Coming Only (DID), Out-Going Only (DOD), or Two-Way

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)**7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)****7.2.3 PBX Trunk Service (Cont'd)****b. Measured Rate PBX Trunks****(1) Description**

Measured Rate DS0 PBX Trunks provide the customer with a single voice grade telephonic communications channel which can be used to place or receive one call at a time. Local calls on two-way trunks and DOD trunks are billed on a measured rate basis. DID trunks are arranged for one-way inward calling only.

(2) Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3 of this tariff. Charges for each Measured Rate PBX Trunk include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's lines based on the duration of calls during the billing period. Local calling areas are as specified in Section 11. Service to customers may require the use of a link (and, or) number portability arrangements from the incumbent Local Exchange Carrier. In such circumstances, the monthly recurring charge to the customer will be the greater of the company's Base Service Line charge set forth below or the charge to the Company by the Incumbent Local Exchange Carrier for the link used to serve the customer. If the customer is served through a Number Portability Arrangement, the monthly charge to the customer will be increased by the applicable charge from the Incumbent Local Exchange Carrier to the Company of the Number Portability Arrangement.

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.3 PBX Trunk Service (Cont'd)

c. Measured Rate Analog PBX Trunks

(1) Recurring and Nonrecurring Charges

Terminal Numbers:

1-20 lines in terminal group

100 lines in terminal group

(2) Measured Usage Charges

Measured Usage Charges for Measured Rate PBX Trunks are the same as those indicated for a basic business line.

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.3 PBX Trunk Service (Cont'd)

d. DS1 PBX Trunk Service

(1) Description

DS1 PBX Trunk Service provides a customer with connection to the Company switch via a DS1 digital fiber optic transmission facility operating at 1.544 Mbps and time division multiplexed into 24 voice grade telephonic communications channels. Digital PBX Trunks are provided for connection of customer-provided PBX equipment or trunk capable key systems to the Company switch. Each DS1 PBX Trunk has the following characteristics:

Terminal Interface: Channel Bank or DSX-1 panel

Signaling Type: Loop, Ground, E&M I, II, III

Start Dial Indicator: Immediate Wink, Delay Dial, Dial Tone

Pulse Type: Dual Tone Multi-Frequency (DTMF)

Directionality: In-Coming or Out-Going Only, as specified by the customer

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)**7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)****7.2.3 PBX Trunk Service (Cont'd)****d. DS1 PBX Trunk Service (Cont'd)****(2) Recurring and Nonrecurring Charges**

In addition to the nonrecurring charges listed in Section 12 of this tariff, service order charges apply as described in Section 3 of this tariff. Charges for each Measured Rate DS1 PBX Trunk include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's lines based on the duration of calls during the billing period. In certain circumstances, service to customers may require the use of private line facilities obtained by the company from the Incumbent Local Exchange Carrier or another underlying provider. In such circumstances, the monthly recurring charges to the customer will be the greater of the Company's Monthly Recurring Charges set forth below or the charge to the Company by the Incumbent Local Exchange Carrier or other underlying provider for the private line facility used to serve the customer. If the customer is served through a Number Portability Arrangement, the monthly charge to the customer will be increased by the applicable charge from the Incumbent Local Exchange Carrier to the Company of the Number Portability Arrangement.

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.3 PBX Trunk Service (Cont'd)

- e. Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI)
Basic Rate Interface (ISDN-BRI)

- (1) Description

ISDN is a single integrated digital telecommunications network architecture which provides for the simultaneous access, transmission and switching of voice data and image services via channelized transport facilities over a set of standard multipurpose user-network interfaces. PRI governs the connectivity between switching equipment (network or customer) and customer equipment and allows voice and data services, simultaneously while supporting circuit-switched and packet-switched connections.

The ISDN-PRI feature supports a 64 kb/s D-channel path between customer digital PBX equipment and the protocol handler in a PSU of the 5ESS(R) switch. This path is made up of a dedicated time slot between channel 24 on a digital facility interface (DFI) and the assigned protocol handler. This feature also provides the administration software for up to 23 B-channels associated with a D-channel in the same T1 facility (1.544 Mb/s for domestic). This interface supports both ISDN PBXs and host computers.

- (i) Features

Call-by-Call Service - Provides the ability for the Dedicated B-channel(s) to be configured to access multiple tarified services on a per-call basis. The customer premises equipment signals the local central office as to what type of services to access for each call.

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.3 PBX Trunk Service (Cont'd)

- e. Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI)/Basic Rate Interface (ISDN-BRI) (Cont'd)

The ISDN-BRI feature supports one 16 kb/s D-channel path between customer digital PBS equipment and the protocol handler in a PSU of the 5ESS(R) switch. This feature also provides the administration software for up to 2 B-channels associated with a D-channel in the same T1 facility (1.544 Mb/s for domestic). This interface supports both ISDN PBXs and host computers.

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.4 Centrex-type Service

a. Description

Centrex-type Service is a multi-station system offered to the business customer with 4 or more lines or trunks. It consists of digital switching equipment in the Company's switches connected to station lines on the customer's premises. Centrex-type Service enables the customer to originate and receive local calls within its system at no additional charge. Local measured usage charges apply to all other local calls. Local calling areas are as specified in Section 11.

Centrex-type Service is offered on a contracted basis with four terms: 24, 36, 60 and 84 months. Thirty days prior to the expiration of the contract term, the subscriber may cancel service or renew for a new term commitment. If the subscriber does not cancel or renew the service, service will continue on a month to month basis at the monthly rate associated with the twenty-four month term plan.

Each Centrex-type Station Line has the following characteristics:

Terminal Interface: 2-Wire or 4-Wire as required for the provision of service

Signaling Type: Loop Start

Pulse Type: Dual Tone Multi-Frequency (DTMF)

Directionality: Two-Way, In-Only or Out-Only

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.4 Centrex-type Service (Cont'd)

b. Features

The Centrex-type customer is provided with standard features as part of the Centrex-type line and can purchase optional features at an additional charge.

The following Centrex-type features are available to the customer of Centrex-type Service and are included in the Centrex-type line charge:

STANDARD FEATURES

Three-Way Conference, Consultation, Transfer
Call Forwarding Variable
Call Forwarding Busy Line
Call Forwarding Don't Answer
Permanent Hold
Call Hold
Call Park
Call Pick-up
Call Waiting Terminating
Call Waiting Originating
Speed Calling One Digit
Speed Calling Two Digit

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.4 Centrex-type Service (Cont'd)

b. Features (Cont'd)

The following Centrex-type features are available to the customer of Centrex-type Service at an additional charge:

OPTIONAL FEATURES**Hunt Group Charge**

Sequential Hunting
Circular Hunting
Uniform Hunting

Hunting Line Charge

Sequential Hunting
Circular Hunting
Uniform Hunting

Advance Features Line Charge

Mail Track (voice messaging)
Basic Voice Mail Package
Enhanced Voice Mail Package
Fax Mail
Auto Attendant
Unified Messaging
Submailboxes
6-Way Conference Calling

LASS Features Line Charge

Call ID
Block Call ID
Auto Callback
Call Trace
Selective Call Acceptance
Selective Call Forwarding
Selective Call Rejection

LASS Features Usage Charge

Call ID
Block Call ID
Auto Callback
Auto Recall
Call Trace Per Activation
Selective Call Acceptance
Selective Call Forwarding
Selective Call Rejection

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.4 Centrex-type Service (Cont'd)

c. Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed in Section 12 of this tariff, service order charges apply as described in Section 3 of this tariff. In certain circumstances, service to customers may require the use of a link (and, or) number portability arrangements provided by the Incumbent Local Exchange Carrier. In such circumstances, the monthly recurring charge to the customer will be the greater of the company's Base Service Line charge set forth below or the charge to the company by the Incumbent Local Exchange Carrier for the link used to serve the customer. If the customer is served through a Number Portability Arrangement, the monthly charge to the customer will be increased by the applicable charge from the Incumbent Local Exchange Carrier to the Company of the Number Portability Arrangement.

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.4 Centrex-type Service (Cont'd)

d. Digital Centrex-Type Service

Digital Centrex-type is a telephone service provided through *the public switched telephone network* (PSTN) via *ISDN basic rate interface* (BRI) lines. BRI provides a capability of up to three digital channels, two bearer (B) channels and 64 Kbps, and one data (D) channel at 16 Kbps. BRI is also commonly known as 2B+D. The B channels are capable of carrying voice, data, image, or video transmissions. The D Channel is used for out-of-band signaling or data transmission. Digital Centrex-type Service is provided via the *central office* (CO) of the local Telephone Company. An *Individualized dialing plan* (IDP) is offered with digital Centrex-type service that incurs a common equipment charge. An IDP allows for four-digit dialing between Centrex-type stations defined within the same IDP group. Default features are provided through Digital Centrex-type service to the customer such as transfer and 3-way conference calling. Enhanced features are also available for an additional charge. These features are charged on a per feature basis. Digital Centrex-type service provides telephone system capabilities through the CO, eliminating the need for customer premise switching equipment.

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.5 Term Liability/Termination Charges

If Customer terminates Service(s) prior to the fulfillment of the term, then a termination liability will be due to Adelphia Business Solutions from Customer. The termination liability shall include any previously waived charges for the cancelled Service(s) plus the greater of the following:

- a. the difference between the term period and the actual number of months the Service(s) has been in effect at the time of termination multiplied by the monthly rate for such Service(s); or
- b. the termination liability charges associated with such assumed or purchased contract.

7.2.6 Integrated Services Digital Network – Basic Rate Interface (ISDN-BRI)

Integrated Services Digital Network (ISDN) is an international standard for dial-up digital transmission over a public telephone network. Its stated purpose is to deliver more bandwidth to the end user than analog by moving the signaling out of band and delivering a host of new services to users. The BRI, also known as 2B+D, consists of two bearer and one data channel. Each bearer channel represents a 64kbps channel and each data channel represents a 16 kbps signaling and control data stream. The B channels carry voice, data, image or videos. The D channel corrects any errors that may occur in the transmission, and makes it possible to carry on a conversation and work on the internet at the same time on the same line. Personal modems and fax machines use ISDN-BRI lines. This service is delivered over a T1 circuit and requires a T1 board.

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SPECIAL SERVICES AND PROGRAMS

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Section 8 - SPECIAL SERVICES AND PROGRAMS

8.1 LIFELINE TELEPHONE SERVICE

8.1.1 Basic Lifeline Service

This low price individual message rate service provides a full waiver of the \$3.50 federal subscriber line charge. There is no monthly allowance for local calls. Primary area and home region calls are untimed. Extended area calls (where available) are timed.

8.1.2 Eligibility

This service is restricted to low income residential customers. To qualify for Lifeline service a customer must be income eligible for benefits from any one of the following Entitlement Programs:

- Aid to Families with Dependent Children (AFDC)
- Food Stamps
- Home Energy Assistance Program (HEAP)
- Home Relief
- Medicaid
- Supplemental Security Income (SSI)

The applicant must provide proof to the Company that he or she is certified as income eligible to receive one or more of the above benefits. After initial contact the customer is sent an application form to be completed by the customer or authorized representative of the customer, as designated by the appropriate state agencies and identified as so authorized on the customer's card for any of the above benefits.

In addition, applicants are eligible for discounted Life Line rates when approved to receive either a Veterans Disability Pension or a Veterans Surviving Spouse Pension. Applicants must provide proof to the Company that they are receiving one of these pensions.

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Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.1 LIFELINE TELEPHONE SERVICE (Cont'd)

8.1.2 Eligibility (Cont'd)

Life Line services are effective upon receipt of a completed and signed form or an application form certified from an entity authorized by the Company. If the form is not returned, no further action is taken by the Company to establish eligibility. The Life Line discount is credited as of the service connection date.

An individual's eligibility may be documented by information obtained by the Company as a result of enrollment programs, including but not limited to confidential computerized matching programs, conducted by the Company in conjunction with state agencies.

The Company, in coordination with appropriate agencies, will periodically verify each Lifeline customer's eligibility. If a customer is identified as being ineligible, the customer will be notified that unless the information is shown to be in error, the Lifeline discount will be discontinued. The customer will be billed for discounts received for any period in which he or she is proven to be ineligible for the service.

8.1.3 Charges

A qualified customer may choose one of the Lifeline services as described. For connection of new service, service connection charges apply unless the customer qualifies for connection assistance under the Link Up America plan as outlined in Section 8.2, following.

Service connection charges do not apply to change existing service from:

- a. Message Rate Service to Basic Lifeline service;
- b. Basic Lifeline service to Message Rate Service.

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Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.2 LINK UP AMERICA

The Link Up America program is a connection assistance plan which provides for the reduction of one-half of the charges associated with connection of telephone service, up to \$30.00, subject to the following eligibility criteria:

- a. The applicant must meet the requirements for qualification for Lifeline Telephone Service stipulated in 9.1.2, above;
- b. The assistance can only apply for a single telephone line at the principal place of residence of the applicant;
- c. The applicant must not be a dependent for federal income tax purposes, unless he or she is more than 60 years old.

8.3 SPECIAL EQUIPMENT FOR THE HEARING OR SPEECH IMPAIRED CUSTOMER

- 8.3.1 The Company will provide, upon request, specialized telecommunications equipment for a customer certified as hearing or speech impaired.
- 8.3.2 A customer can be certified as hearing or speech impaired by a licensed physician, otolaryngologist, speech-language pathologist, audiologist or an authorized representative of a social agency that conducts programs for persons with hearing or speech impairments in cooperation with an official agency of the State of Missouri.
- 8.3.3 The Company will make every reasonable effort to locate and obtain equipment for a certified customer.
- 8.3.4 The customer may purchase equipment at a price not to exceed the actual purchase price (including any applicable shipping costs) the Company pays.

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Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.3 SPECIAL EQUIPMENT FOR THE HEARING OR SPEECH IMPAIRED CUSTOMER
(Cont'd)

8.3.5 The Company will also advise the customer who requests this equipment of the applicable terms for purchase.

8.4 DISCOUNTED SERVICE FOR THE HEARING OR SPEECH IMPAIRED CUSTOMER

8.4.1 General

A handicapped person who has been certified to the Company as having a hearing or speech impairment which requires that he or she communicate over telephone facilities by means other than voice, and who either use non-voice equipment or make calls through an interpreter, will receive, upon application to the Company, a fifty percent (50%) discount on local message rate service.

8.4.2 Certification

Acceptable certifications are:

1. Those made by a licensed physician, otolaryngologist, speech-language pathologist or audiologist or an authorized representative of a social agency that conducts programs for persons with hearing or speech impairment in cooperation with an official agency of the State of Missouri or
2. A pre-existing certification establishing the impairment of hearing or speech such as those which qualify the handicapped person for social security benefits on the basis of total hearing impairment or for the use of facilities of an agency for a person with hearing or speech impairment.

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Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.4 DISCOUNTED SERVICE FOR THE HEARING OR SPEECH IMPAIRED CUSTOMER
(Cont'd)

8.4.3 Qualification

A customer qualifying for the discount is one whose impairment is such that competent authority would certify him or her as being unable to use a telephone for voice communication. See Section 8.4.2, "Certification," for a listing of the necessary qualifications.

8.4.4 Billing

The reduction in charges is applied only at one location, designated by the impaired person.

8.5 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

8.5.1 General

Universal Emergency Telephone Number Service (911 Service) is an arrangement of Company central office and trunking facilities whereby any telephone user who dials the number 911 will reach the emergency report center for the telephone from which the number is dialed or will be routed to an operator if all lines to an emergency report center are busy. If no emergency report center customer exists for a central office entity, a telephone user who dials the number 911 will be routed to an operator. The telephone user who dials the 911 number will not be charged for the call.

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Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.5 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

8.5.2 Regulations

- a. This service is furnished to municipalities and other governmental agencies only for the purpose of voice reporting of emergencies by the public. For this service, the municipality or government agency(s) designated by the customer as responsible for the control and staffing of the emergency report center is referred to as the "Agency".
- b. When 911 service replaces an existing emergency number, intercept service shall be the responsibility of the Agency. However, if the Agency is unable to provide this service, the operator will intercept and forward requests for emergency aid for a period of at least one year
- c. 911 service is furnished for incoming calls only.

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Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)**8.5 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE****8.5.3 Conditions of Furnishing Service**

This service is offered solely as an aid in handling assistance calls in connection with fire, police, medical, and other emergencies. The Company is not responsible, in the absence of gross negligence or willful misconduct, for any losses, claims, demands, suits, or any liability, whether suffered, made, instituted, or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage, or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of such facilities. By dialing 911, the customer agrees to release, indemnify, defend, and hold harmless the Company from any and all loss or claims, whatsoever, whether suffered, made, instituted, or asserted by the destruction of any property, whether owned by the customer or others. Notwithstanding any provision to the contrary, in no event shall the Company be liable for any special, incidental, consequential, exemplary, or punitive damages of any nature whatsoever.

The Company is not responsible for any infringement or invasion of the right of privacy of any person or persons, caused, or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of the 911 service features and the equipment associated therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing the 911 service.

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Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.6 ENHANCED UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

8.6.1 General

Enhanced Universal Emergency Telephone Number Service (E911 Service) is a Call Delivery Network whereby any telephone user who dials the number 911 will reach a designated Public Safety Answering Point (PSAP). E911 Service is offered in the Company's serving area subject to the availability of stored program control central office facilities, Enhanced 911 software, and ANI equipment. The telephone user who dials the 911 number will not be charged for the call.

8.6.2 Regulations

- a. In addition to the following, the regulations in Sections 8.5.2 apply.
- b. This tariff does not provide for the inspection or constant monitoring of facilities to discover errors, defects, or malfunctions in the service, nor does the company undertake such responsibility. The Agency shall make such operational tests as in their judgment are required to determine whether the system is functioning properly for its use. The Agency shall promptly notify the Company in the event the system is not functioning properly.
- c. E911 information, consisting of the names, addresses, and telephone numbers of all telephone customers, is confidential. Adelphia Business Solutions is obligated to supply the E-911 service provider in Adelphia service area with accurate information necessary to update the E-911 database at the time Adelphia submits customer orders to the local exchange telecommunications company whose service is being resold pursuant to this tariff.

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Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.6 ENHANCED UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (Cont'd)

8.6.2 Regulations (Cont'd)

- d. The E911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number ("ANI") and address ("ALI") associated with the originating station location are furnished to the PSAP, on a call by call basis, after an E911 call has been received.
- e. Service boundaries of the Company and political subdivision boundaries may not coincide. In the event that the Agency does not subscribe to Selective Routing, it must make arrangements to handle all 911 calls that originate from telephones served by Central offices in the local service areas (i.e., exchange) whether or not the calling telephone is situated on property within the geographical boundaries of the Agency's public safety jurisdiction.
- f. At the time Adelphia provides basic local service to a customer by means of Adelphia's own cable pair, or over any other exclusively owned facility, Adelphia will be obligated to make the necessary equipment or facility additions in the E-911 service provider's equipment in order to accurately and properly update the database for E-911.
- g. Adelphia will be obligated to provide facilities to route calls from the end users to the proper Public Safety Answering Point. Adelphia recognizes the authority of the E-911 customers to establish service specifications and grant final approval or denial of service configurations offered by Adelphia.
- h. Adelphia will collect 911 surcharges and remit all surcharges revenue to the appropriate governmental entity pursuant to RSMO 190.310.

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Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)**8.6 ENHANCED UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (Cont'd)****8.6.3 Conditions of Furnishing Service**

This service is offered solely as an aid in handling assistance calls in connection with fire, police, medical, and other emergencies. The Company is not responsible, in the absence of gross negligence or willful misconduct, including default routing, for any losses, claims, demands, suits, or any liability, whether suffered, made, instituted, or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage, or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of such facilities. By dialing 911, the customer agrees to release, indemnify, defend, and hold harmless the Company from any and all loss or claims, whatsoever, whether suffered, made, instituted, or asserted by the destruction of any property, whether owned by the customer or others. Notwithstanding any provision to the contrary, in no event shall the Company be liable for any special, incidental, consequential, exemplary, or punitive damages of any nature whatsoever, including for default routing.

The Company is not responsible for any infringement or invasion of the right of privacy of any person or persons, caused, or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of the 911 service features and the equipment associated therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing the 911 service.

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Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.7 STATE OF MISSOURI RELAY SERVICE

8.7.1 General

The Company will provide access to a telephone relay center for the Missouri Relay Service. The service permits telephone communications between hearing and/or speech impaired individuals who must use a Telecommunications Device for the Deaf (TDD) or a Teletypewriter (TTY) and individuals with normal hearing and speech. The Relay Service can be reached by dialing an toll-free number. Specific toll-free numbers have been designated for both impaired and non-impaired customers to use.

8.7.2 Regulations

- a. Only intrastate calls can be completed using the Missouri Relay Service under the terms and conditions of this tariff.
- b. Charges for calls placed through the Relay Service will be billed as if direct distance dialed (DDD) from the point of origination to the point of termination. The actual routing of the call does not affect billing.
- c. Calls through the Relay Service may be billed to a third number only if that number is within the State of Missouri. Calls may also be billed to calling cards issued by the Company or other carriers who may choose to participate in this service.

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Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.7 STATE OF MISSOURI RELAY SERVICE (Cont'd)

8.7.2 Regulations (Cont'd)

- d. The following calls may not be placed through the Relay Service:
1. calls to informational recordings and group bridging service;
 2. calls to time or weather recorded messages;
 3. station sent paid calls from coin telephones; and
 4. operator-handled conference service and other teleconference calls.

8.7.3 Liability

The Company contracts with an outside provider for the provision of this service. The outside provider has complete control over the provision of the service except for the facilities provided directly by the Company. In addition to other provisions of this Tariff dealing with liability, in the absence of gross negligence or willful misconduct on the part of the Company, the Company shall not be liable for and the customer, by using the service, agrees to release, defend, and hold harmless for all damages, whether direct, incidental or consequential, whether suffered, made, instituted, or asserted by the customer, or by any other person, for any loss or destruction of any property whatsoever, whether covered by the customer or others, or for any personal injury or death of, any person. Notwithstanding any provision to the contrary, in no event shall the Company be liable for any special, incidental, consequential, exemplary, or punitive damages of any nature whatsoever.

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SPECIAL ARRANGEMENTS

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Section 9 - SPECIAL ARRANGEMENTS

9.1 SPECIAL CONSTRUCTION

Special Construction is that construction undertaken: (1) where facilities are not presently available, and there is no other requirement for the facilities so constructed; (2) of a type other than that which the Company would normally utilize in the furnishing of its services; (3) over a route other than that which the Company would normally utilize in the furnishing of its services; (4) in a quantity greater than that which the Company would normally construct; (5) on an expedited basis; (6) on a temporary basis until permanent facilities are available; (7) in advance of its normal construction.

9.1.1 Basis for Charges

Basis for Charges where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company (including return) and may include:

- a. nonrecurring charges;
- b. recurring charges;
- c. termination liabilities; or
- d. combinations of a., b., and c.

9.1.2 Basis for Cost Computation

The costs referred to in Section 9.1.1 preceding may include one or more of the following items to the extent they are applicable:

- a. Costs to install the facilities to be provided including estimated costs for the rearrangements of existing facilities. These costs include:
 - (1) equipment and materials provided or used;
 - (2) engineering, labor, and supervision;
 - (3) transportation; and
 - (4) rights of way and/or any required easements.
- b. Cost of maintenance.
- c. Depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage.

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Section 9 - SPECIAL ARRANGEMENTS (Cont'd)

9.1 SPECIAL CONSTRUCTION (Cont'd)

9.1.2 Basis for Cost Computation (Cont'd)

- d. Administration, taxes, and uncollectible revenue on the basis of reasonable average cost for these items.
- e. License preparation, processing, and related fees.
- f. Tariff preparation, processing and related fees.
- g. Any other identifiable costs related to the facilities provided; or
- h. An amount for return and contingencies.

9.1.3 Termination Liability

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of a customer.

- a. The period on which the termination liability is based is the estimated service life of the facilities provided.
- b. The amount of the maximum termination liability is equal to the estimated amounts (including return) for:

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Section 9 - SPECIAL ARRANGEMENTS (Cont'd)

9.1 SPECIAL CONSTRUCTION (Cont'd)

9.1.3 Termination Liability (Cont'd)

b. (Cont'd)

- (1) Costs to install the facilities to be provided including estimated costs for the rearrangements of existing facilities. These costs include:
 - (a) equipment and materials provided or used;
 - (b) engineering, labor, and supervision;
 - (c) transportation; and
 - (d) rights of way and/or any required easements;
 - (2) license preparation, processing, and related fees;
 - (3) tariff preparation, processing and related fees;
 - (4) cost of removal and restoration, where appropriate; and
 - (5) any other identifiable costs related to the specially constructed or rearranged facilities.
- c. The termination liability method for calculating the unpaid balance of a term obligation is obtained by multiplying the sum of the amounts determined as set forth in Section 9.1.3.b. preceding by a factor related to the unexpired period of liability and the discount rate for return and contingencies. The amount determined in Section 9.1.3.b. preceding shall be adjusted to reflect the redetermined estimated net salvage, including any reuse of the facilities provided. This amount shall be adjusted to reflect applicable taxes.

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Section 9 - SPECIAL ARRANGEMENTS (Cont'd)**9.2 NON-ROUTINE INSTALLATION AND/OR MAINTENANCE**

At the customer's request, installation and/or maintenance may be performed outside the Company's regular business hours, or (in the Company's sole discretion and subject to any conditions it may impose) in hazardous locations. In such cases, charges based on the cost of labor, material, and other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

9.3 INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS

Rates for Dedicated Access, Private Lines and Centrex services will be determined on an Individual Case Basis (ICB). ICB rates will be structured to recover the Company's cost of providing the services and will be made available to customers in a non-discriminatory manner. Terms of specific ICB contracts will be made available to the Missouri Public Service Commission Staff upon request on a proprietary basis.

9.4 MUTUAL COMPENSATION

Mutual compensation arrangements address the transport and termination of Local Traffic between local exchange providers serving the same local calling area. Such payments compensate a local exchange provider for the costs of terminating local calls placed by one provider's customer to a recipient served by a different local provider. All Switched Exchange Access Service and all Toll Traffic shall continue to be governed by the terms and conditions of the applicable federal and state tariffs.

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DIRECTORY

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Section 10 - DIRECTORY

10.1 ALPHABETICAL DIRECTORY

10.1.1 Main Listings

- a. The Company contracts with an outside provider, which may be the Incumbent Local Exchange Carrier, for directory listings. All references to the directory of the Company will mean the directory published by the outside provider.
- b. The term "listing" refers to the information in light face type in the alphabetical directory and the Directory Assistance Records of the Company.
- c. Listings provided without charge are as follows:
 1. One listing for each individual line. Where individual lines are grouped for incoming service, only one listing will be provided for each such group.
 2. One listing for each PBX or interconnecting system.
- d. The name listed in the directory has no bearing on who is responsible for payment of the account associated with the number being listed.

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Section 10 - DIRECTORY (Cont'd)

10.1 ALPHABETICAL DIRECTORY (Cont'd)

10.1.2 Composition of Listings

- a. Listings are limited to information essential to the identification of the listed party.
- b. Addresses
 1. Each listing normally includes the number and street name location where the telephone service is furnished. the name of a building may be shown in case of buildings commonly known by name.
 2. Upon Customer request, the address may be omitted, a post office box number may be shown, or a partial address (omitting number) may be shown. In directories where locality names are normally part of the address, a partial address consisting of the name of a locality may be shown.
- c. The Customer may request a main listing different from the billing name and address of the service. All such requests will be honored to the extent possible under the terms of the contract described in Section 10.1.1.a above.

10.1.3 Types of Listings

In addition to the main listing as described above, the following options are available for an additional charge.

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Section 10 - DIRECTORY (Cont'd)

10.1 ALPHABETICAL DIRECTORY (Cont'd)

10.1.3 Types of Listings (Cont'd)

a. Indented Listings

An indented listing is indented under a standard listing or under a caption, and may not include more than a designation, address, and telephone number. A caption consists of a name, and may include a designation, but not a telephone number. An address may be included only if all of the services listed under the caption are located at the same address. When the same designation is appropriate for two or more indented listings, it may be shown as a sub-caption. Indented listings are permissible when a Customer is entitled to two or more listings of the same name with different addresses or different telephone numbers.

b. Duplicate Listings

Any listing may be duplicated in a different directory (where offered) or under a separate geographical heading in the same directory. Such listing may be duplicated in indented form.

c. Reference Listing

A Customer with a listing in a different geographic heading may have an indented listing in reference form ("See . . .") in lieu of a duplicate listing.

d. Cross Reference Listing

A Customer may have a related listing in the same alphabetic group listing when required for identification of the listed party and not designated for advertising purposes.

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Section 10 - DIRECTORY (Cont'd)

10.1 ALPHABETICAL DIRECTORY (Cont'd)

10.1.3 Types of Listings (Cont'd)

e. Alternate Telephone Number Listings

Any listed party who has made arrangements for receiving calls at a different telephone number during an absence or at night may have the alternate numbers listed in the directory. Such listings may be furnished as an indented listing or as a sub-caption.

f. Semi-Private Listing

At the request of the Customer, the telephone number is omitted from the Company's alphabetical directory and designated as a "non listed" telephone number and the telephone number is included in the Directory Assistance records available to the general public. In addition, the telephone number is displayed for 911 and E911 emergency service and provided when a law enforcement agency requests it in writing.

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Section 10 - DIRECTORY (Cont'd)

10.1 ALPHABETICAL DIRECTORY (Cont'd)

10.1.4 Non-Published Service

a. General

The telephone numbers of non-published service are not listed in either the Company's alphabetical directory or Directory Assistance records available to the general public. However, where a government agency subscribes to Universal Emergency Telephone Number Service (911) or Enhanced Universal Emergency Telephone Service (E911), the telephone number, name, and address of a Customer with non-published service will be displayed when the Customer dials 911 and is connected to a Public Safety Answering Point (PSAP) for dispatch of emergency service. In addition, the Company will provide a Customer's non-published number when a law enforcement agency requests it in writing.

b. Regulations

1. Except as otherwise provided in this paragraph, incoming calls to non-published service will be completed only when the calling party places the call by number. In claims of emergencies involving life and death, the operator will call the non-published number and request permission to make an immediate connection to the calling party. If the connection is refused, the calling party will be advised.
2. The acceptance by the Company of the Customer's request to refrain from publishing his or her telephone number in the Directory does not create any relationship or obligation, direct or indirect, to any person other than the Customer.

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Section 10 - DIRECTORY (Cont'd)

10.1 ALPHABETICAL DIRECTORY (Cont'd)

10.1.4 Non-Published Service (Cont'd)

b. Regulations (Cont'd)

3. In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing the telephone number of non-published service in the directory or disclosing said number to any person shall attach to the Company, and where such a number is published in the directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such non-published service.
4. The Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly, by the publication of the number of a non-published service or the disclosing of said number to any person.

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Section 10 - DIRECTORY (Cont'd)

10.2 [RESERVED FOR FUTURE USE]

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Section 10 - DIRECTORY (Cont'd)

10.3 DIRECTORY INFORMATION REQUESTS

Requests for directory information are provided by dialing Directory Assistance. (See Section 5.7.) Information will not be issued by the Company outside of normal directory assistance procedures unless the request is made by an emergency agency. Directory information will only be provided to emergency agencies after a formal request is presented to the Company in writing. The requesting agency must agree to pay for the costs incurred by the Company in providing the information, and must certify that the information will be used only for the purpose of providing its services to the community.

10.4 LIABILITY OF THE COMPANY FOR ERRORS

10.4.1 General

In the absence of gross negligence or willful misconduct, and except for the allowances stated elsewhere in this Tariff, no liability for any damage of any nature whatsoever arising from errors in directory listings or errors in listings obtainable from the Directory Assistance operator, including errors in reporting thereof, shall attach to the Company. A listing is considered in error only when it shows the Customer on the wrong street, or in the wrong community. The Customer must notify the Company of an error.

10.4.2 Allowance for Errors

An allowance for errors in published directory listings or for errors in listings obtainable from the Directory Assistance operator shall be given as follows:

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Section 10 - DIRECTORY (Cont'd)

10.4 LIABILITY OF THE COMPANY FOR ERRORS (Cont'd)

10.4.2 Allowance for Errors (Cont'd)

a. Free Listings

For Free or non-charge published directory listings, credit shall be given at the rate of two times the monthly rate for an additional or charge listing affected, for each month of the life of the directory or the charge period during which the error occurs. The Company may issue the credit in a lump sum if it chooses to do so.

b. Charge Listings

For each additional or charge published directory listing, credit shall be given at the monthly tariff rate for each individual line affected, for each month of the life of the directory or the charge period during which the error occurs.

c. Operator Records

For free or charge listings obtainable from records used by the Directory Assistance operator, upon notification to the Company of the error in such records by the Customer, the Company shall be allowed a period of three business days to make the correction. If the correction is not made in that time for reasons within the control of the Company, credit shall be given at the rate of two-thirtieths ($2/30$) of the basic monthly rate for the line or lines in question for each day thereafter that the records remain uncorrected.

The total amount of any credit shall not exceed, on a monthly basis, the total of the charges for each listing plus the basis monthly rate for the line(s) in question. No allowance will be provided for errors caused by other carriers or operator service providers.

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SERVICE AREAS & RATES

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By: Janet S. Livengood, Esquire, Director of Legal and Regulatory Affairs
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11.1 Service Areas/Exchanges/Local Calling Areas

KANSASCITY MO:

No usage charges applicable.

Local calling area covered in NPA 816

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Section 11 - SERVICE AREAS & RATES (Cont'd)**11.1 Service Areas/Exchanges/Local Calling Areas (Cont'd)**Local calling area covered in NPA 913

BASEHOR	KS	724													
BETHEL	KS	288	299	328	334	378	499	548	687	788					
BONNER SPG	KS	422	441	535	543	689	721	745							
KANSASCITY	KS	205	233	236	244	261	262	269	279	281	287	302	312	321	342
		362	371	375	384	403	406	408	409	416	424	432	514	515	522
		530	534	541	551	558	570	573	574	576	596	610	613	614	617
		621	624	627	634	636	639	641	643	644	645	646	647	656	671
		676	677	688	713	722	725	730	748	787	789	831	904	907	919
		963	978	980	981	982									
MELROSE	KS	208	217	219	226	234	238	248	253	268	307	310	315	317	319
		323	327	338	339	341	344	345	381	383	385	396	433	438	451
		458	465	469	473	477	481	484	485	486	487	488	491	492	493
		495	498	529	562	564	567	568	577	588	599	631	642	648	649
		652	661	663	664	693	694	696	706	707	708	752	754	762	826
		859	888	890	894	895	901	905	906	908	915	917	927	928	962
		967	993												
OLATHE	KS	214	232	324	390	393	397	489	538	695	712	715	738	747	764
		768	780	782	791	815	829	912							
STANLEY	KS	387	402	544	549	563	575	601	632	681	685	814	851	897	

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Section 11 - SERVICE AREAS & RATES (Cont'd)

11.1 Service Areas/Exchanges/Local Calling Areas (Cont'd)

KANSASCITY MO:

Message Rate Service

Time Of Day	ABS Rate	Unit
Day Rates	\$0.0560	Per Call untimed

Local calling area covered in NPA 816

BELTON	MO	265	318	322	331	348	388	425	594	834	892								
BLUE SPGS	MO	220	224	228	229	295	427	463	598	655	817	874							
FERRELVIEW	MO	243	270	464	466	490	841												
GLADSTONE	MO	237	239	278	308	319	413	414	420	436	437	452	453	454	455				
		459	468	799	849														
GREENWOOD	MO	366	537	744	825	925													
INDEPENDNC	MO	252	254	257	277	291	325	337	350	367	373	379	446	447	461				
		478	503	521	581	704	725	795	796	833	836	846	877						
KANSASCITY	MO	201	202	203	206	210	212	213	215	216	218	221	223	225	231				
		234	235	241	242	245	247	260	274	275	276	283	289	292	300				
		303	304	305	309	326	329	333	340	346	349	360	361	363	365				
		374	391	392	395	400	401	404	405	410	412	418	419	421	426				
		435	440	444	448	456	460	467	471	472	474	480	482	483	497				
		500	502	504	506	507	509	510	512	513	516	517	518	519	520				
		523	527	531	536	545	550	556	559	560	561	569	571	572	576				
		582	589	590	591	595	601	602	603	604	605	606	607	608	609				
		615	616	654	665	668	674	678	679	691	698	699	701	703	714				
		716	717	718	719	726	729	730	751	753	756	757	759	760	769				
		771	777	783	784	793	797	798	802	803	804	805	806	807	808				
		809	810	812	813	818	819	820	821	822	823	824	830	835	840				
		842	843	844	853	854	855	860	861	863	864	868	870	871	881				
		889	896	898	914	916	918	920	921	922	923	924	926	929	931				
		932	936	940	960	968	979	983	985	989	990	995	997						
LEESSUMMIT	MO	246	251	272	282	347	434	524	525	554	600	749	837	875					
LIBERTY	MO	222	368	407	415	429	736	781	792	883									
LKLOTAWANA	MO	578																	
NASHUA	MO	284	335	439	479	734	786	885	984										
PARKVILLE	MO	273	298	352	389	423	505	584	587	741	746	878	947						
RAYTOWN	MO	209	313	332	353	356	358	382	399	737	743	876	948	991					
SMITHVILLE	MO	343	532	866	938														
SO KAN CY	MO	204	286	316	442	457	501	508	612	672	673	761	763	765	767				
		778	935	941	942	943	965	966	969	986									
TIFFNYSFGS	MO	372	398	462	542	801	872	880	891	964									

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Section 11 - SERVICE AREAS & RATES (Cont'd)**11.1 Service Areas/Exchanges/Local Calling Areas (Cont'd)**

Local calling area covered in NPA 816

GLADSTONE	MO	237	239	278	308	319	413	414	420	436	437	452	453	454	455
		459	468	799	849										
INDEPENDNC	MO	252	254	257	277	291	325	337	350	367	373	379	446	447	461
		478	503	521	581	704	725	795	796	833	836	846	877		
KANSASCITY	MO	201	202	203	206	210	212	213	215	216	218	221	223	225	231
		234	235	241	242	245	247	260	274	275	276	283	289	292	300
		303	304	305	309	326	329	333	340	346	349	360	361	363	365
		374	391	392	395	400	401	404	405	410	412	418	419	421	426
		435	440	444	448	456	460	467	471	472	474	480	482	483	497
		500	502	504	506	507	509	510	512	513	516	517	518	519	520
		523	527	531	536	545	550	556	559	560	561	569	571	572	576
		582	589	590	591	595	601	602	603	604	605	606	607	608	609
		615	616	654	665	668	674	678	679	691	698	699	701	703	714
		716	717	718	719	726	729	730	751	753	756	757	759	760	769
		771	777	783	784	793	797	798	802	803	804	805	806	807	808
		809	810	812	813	818	819	820	821	822	823	824	830	835	840
		842	843	844	853	854	855	860	861	863	864	868	870	871	881
		889	896	898	914	916	918	920	921	922	923	924	926	929	931
		932	936	940	960	968	979	983	985	989	990	995	997		
LIBERTY	MO	222	368	407	415	429	736	781	792	883					
NASHUA	MO	284	335	439	479	734	786	885	984						
PARKVILLE	MO	273	298	352	389	423	505	584	587	741	746	878	947		
RAYTOWN	MO	209	313	332	353	356	358	382	399	737	743	876	948	991	
SO KAN CY	MO	204	286	316	442	457	501	508	612	672	673	761	763	765	767
		778	935	941	942	943	965	966	969	986					
TIFFNYSPGS	MO	372	398	462	542	801	872	880	891	964					

Local calling area covered in NPA 913

BETHEL	KS	288	299	328	334	378	499	548	687	788					
KANSASCITY	KS	205	233	236	244	261	262	269	279	281	287	302	312	321	342
		362	371	375	384	403	406	408	409	416	424	432	514	515	522
		530	534	541	551	558	570	573	574	576	596	610	613	614	617
		621	624	627	634	636	639	641	643	644	645	646	647	656	671
		676	677	688	713	722	725	730	748	787	789	831	904	907	919
		963	978	980	981	982									
MELROSE	KS	208	217	219	226	234	238	248	253	268	307	310	315	317	319
		323	327	338	339	341	344	345	381	383	385	396	433	438	451
		458	465	469	473	477	481	484	485	486	487	488	491	492	493
		495	498	529	562	564	567	568	577	588	599	631	642	648	649
		652	661	663	664	693	694	696	706	707	708	752	754	762	826
		859	888	890	894	895	901	905	906	908	915	917	927	928	962
		967	993												

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Section 11 - SERVICE AREAS & RATES (Cont'd)

11.1 Service Areas/Exchanges/Local Calling Areas (Cont'd)

Time Of Day	ABS Rate	Unit
Day Initial	\$0.0400	60 Seconds
Day Each Additional	\$0.0160	60 Seconds
Evening Initial	\$0.0320	60 Seconds
Evening Each Additional	\$0.0128	60 Seconds
Night Initial	\$0.0260	60 Seconds
Night Each Additional	\$0.0104	60 Seconds

Local calling area covered in NPA 816

BELTON	MO 265 318 322 331 348 388 425 594 834 892
BLUE SPGS	MO 220 224 228 229 295 427 463 598 655 817 874
FERRELVUE	MO 243 270 464 466 490 841
GREENWOOD	MO 366 537 744 825 925
LEESSUMMIT	MO 246 251 272 282 347 434 524 525 554 600 749 837 875
LKLOTAWANA	MO 578
SMITHVILLE	MO 343 532 866 938

Local calling area covered in NPA 913

BASEHOR	KS 724
BONNER SPG	KS 422 441 535 543 689 721 745
OLATHE	KS 214 232 324 390 393 397 489 538 695 712 715 738 747 764
	768 780 782 791 815 829 912
STANLEY	KS 387 402 544 549 563 575 601 632 681 685 814 851 897

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Section 11 - SERVICE AREAS & RATES (Cont'd)

11.1 Service Areas/Exchanges/Local Calling Areas (Cont'd)

KANSASCITY MO:

Flat Rate Service

Time of day table:

=====

==

Weekday Rate

12:00 AM to 8:00 AM	Night Rates
8:00 AM to 5:00 PM	Day Rates
5:00 PM to 11:00 PM	Evening
Rates	
11:00 PM to 12:00 PM	Night Rates

Saturday Rate

12:00 AM to 12:00 PM	Night Rates
----------------------	-------------

Sunday Rate

12:00 AM to 5:00 PM	Night Rates
5:00 PM to 11:00 PM	Evening
Rates	
11:00 PM to 12:00 PM	Night Rates

Holiday Weekday Rate

12:00 AM to 8:00 AM	Night Rates
8:00 AM to 11:00 PM	Evening
Rates	
11:00 PM to 12:00 PM	Night Rates

Holiday Saturday Rate

12:00 AM to 12:00 PM	Night Rates
----------------------	-------------

Holiday Sunday Rate

12:00 AM to 5:00 PM	Night Rates
5:00 PM to 11:00 PM	Evening
Rates	
11:00 PM to 12:00 PM	Night Rates

KANSASCITY MO:

Message Rate Service

Time of day table:

=====

==

Weekday Rate

12:00 AM to 7:00 AM	Night Rates
7:00 AM to 5:00 PM	Day Rates
5:00 PM to 7:00 PM	Evening
Rates	
7:00 PM to 12:00 PM	Night Rates

Saturday Rate

12:00 AM to 12:00 PM	Night Rates
----------------------	-------------

Sunday Rate

12:00 AM to 12:00 PM	Night Rates
----------------------	-------------

Holiday Weekday Rate

12:00 AM to 12:00 PM	Night Rates
----------------------	-------------

Holiday Saturday Rate

12:00 AM to 12:00 PM	Night Rates
----------------------	-------------

Holiday Sunday Rate

12:00 AM to 12:00 PM	Night Rates
----------------------	-------------

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Section 11 - SERVICE AREAS & RATES (Cont'd)

11.1 Service Areas/Exchanges/Local Calling Areas (Cont'd)

KANSASCITY MO:Measured Rate ServiceTime of day table:
=====Weekday Rate

12:00 AM	to	8:00 AM	Night Rates
8:00 AM	to	5:00 PM	Day Rates
5:00 PM	to	11:00 PM	Evening Rates
11:00 PM	to	12:00 PM	Night Rates

Saturday Rate

12:00 AM	to	12:00 PM	Night Rates
----------	----	----------	-------------

Sunday Rate

12:00 AM	to	5:00 PM	Night Rates
5:00 PM	to	11:00 PM	Evening Rates
11:00 PM	to	12:00 PM	Night Rates

Holiday Weekday Rate

12:00 AM	to	8:00 AM	Night Rates
8:00 AM	to	11:00 PM	Evening Rates
11:00 PM	to	12:00 PM	Night Rates

Holiday Saturday Rate

12:00 AM	to	12:00 PM	Night Rates
----------	----	----------	-------------

Holiday Sunday Rate

12:00 AM	to	5:00 PM	Night Rates
5:00 PM	to	11:00 PM	Evening Rates
11:00 PM	to	12:00 PM	Night Rates

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RATES & CHARGES

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Section 12 - RATES & CHARGES

Section 3 – CONNECTION CHARGES

3.1 CONNECTION CHARGES

3.1.1a Service Order Charge:

	<u>Business</u>	<u>Residence</u>
First	\$18.00	NOC
Additional	\$18.00	NOC

3.1.1b Premises Visit Charge:

	<u>Business</u>	<u>Residence</u>
First (per 15 min. increment)	\$34.20	NOC
Add'l. (per 15 min. increment)	\$34.20	NOC

3.2 RESTORAL CHARGE

	<u>Business</u>	<u>Residence</u>
First	\$52.20	NOC
Additional	\$52.20	NOC

3.3 MOVES, ADDS AND CHANGES

	<u>Move</u>	<u>Add</u>	<u>Change</u>
Residence Charge per order:			
First	NOC	NOC	NOC
Additional	NOC	NOC	NOC
Business Charge per order:			
First	\$52.20	\$52.20	\$52.20
Additional	\$52.20	\$52.20	\$52.20

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Section 12 - RATES & CHARGES (Cont'd)

3.4 RECORD ORDER CHARGE

	<u>Business</u>	<u>Residence</u>
First	\$18.00	NOC
Additional	\$18.00	NOC

3.5 CHARGES ASSOCIATED WITH PREMISES VISIT

3.5.2 Trouble Isolation Charge

	<u>First</u>	<u>Additional</u>
Per Premises Visit, Residence: (per 15 min. increment)	NOC	NOC
Per Premises Visit, Business: (per 15 min. increment)	\$34.20	\$34.20

3.5.3 Inside Wire Maintenance Charge

Per Premises Visit, Residence: (per 15 min. increment)	NOC	NOC
Per Premises Visit, Business: (per 15 min. increment)	\$34.20	\$34.20

3.5.3 Inside Wire Installation Charge

Per Premises Visit, Residence: (per 15 min. increment)	NOC	NOC
Per Premises Visit, Business: (per 15 min. increment)	\$34.20	\$34.20

3.6 PRIMARY INTEREXCHANGE (PIC) CHANGE CHARGE

	<u>Business</u>	<u>Residence</u>
Charge:	\$5.00	NOC

Section 4 – INTRALATA TOLL USAGE AND MILEAGE CHARGES

	<u>Per Minute</u>
4.5 Call Charges	\$0.078

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Section 12 - RATES & CHARGES (Cont'd)

Section 5 - SUPPLEMENTAL SERVICES

5.1 CUSTOM CALLING SERVICE

		Recurring Charges – Term				Non-Recurring	
		Monthly	2 Year	3 Year	5 Year	7 Year	First Additional
Three Way Conference, Consultation, Transfer	\$400	NOC	NOC	NOC	NOC	NOC	\$8.80 \$8.80
Call Forwarding Variable	\$3.20	NOC	NOC	NOC	NOC	NOC	\$8.80 \$8.80
Call Forwarding Busy Line	\$1.60	NOC	NOC	NOC	NOC	NOC	\$8.80 \$8.80
Call Forwarding Don't Answer	\$1.60	NOC	NOC	NOC	NOC	NOC	\$8.80 \$8.80
Call Waiting Terminating	\$5.60	NOC	NOC	NOC	NOC	NOC	\$8.80 \$8.80
Call Waiting Originating	\$5.60	NOC	NOC	NOC	NOC	NOC	\$8.80 \$8.80
Speed Calling - One Digit	\$3.20	NOC	NOC	NOC	NOC	NOC	\$8.80 \$8.80
Speed Calling - Two Digit	\$4.00	NOC	NOC	NOC	NOC	NOC	\$8.80 \$8.80
Distinctive Ringing	\$5.96	NOC	NOC	NOC	NOC	NOC	\$8.00 \$8.00

HUNTING GROUP CHARGES

Sequential Hunting	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Circular Hunting	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Uniform Hunting	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Queuing with Announcement per Queue Slot	NOC	NOC	NOC	NOC	NOC	NOC	NOC

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Section 12 - RATES & CHARGES (Cont'd)

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.1 CUSTOM CALLING SERVICE (Cont'd)

HUNTING LINE CHARGES

		Recurring Charges - Term				Non-Recurring	
	Monthly	2 Year	3 Year	5 Year	7 Year	First	Additional
Sequential Hunting	\$3.20	NOC	NOC	NOC	NOC	\$11.20	\$11.20
Circular Hunting	\$2.40	NOC	NOC	NOC	NOC	\$11.20	\$11.20
Uniform Hunting	\$3.20	NOC	NOC	NOC	NOC	\$11.20	\$11.20

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Section 12 - RATES & CHARGES (Cont'd)

Section 5 SUPPLEMENTAL SERVICES (Cont'd)

5.2.3 LASS SERVICES

LASS Features

		Recurring Charges - Term					Non-Recurring	
		Monthly	2 Year	3 Year	5 Year	7 Year	First	Additional
Caller ID Name & Number	\$10.00	NOC	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Automatic Callback	\$4.00	NOC	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Automatic Recall	\$4.00	NOC	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Selective Distinctive Alert	\$4.00	NOC	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Selective Call Forwarding	\$4.00	NOC	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Selective Call Acceptance	\$4.00	NOC	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Caller ID Number Only	\$7.50	NOC	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Caller ID Name Only	\$8.00	NOC	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Call Trace	\$4.00	NOC	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Selective Call Rejection	\$4.00	NOC	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Bulk Calling Line ID	\$500.00	NOC	NOC	NOC	NOC	NOC	\$500.00	\$500.00
Computer Access Restriction	\$10.00	NOC	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Anonymous Call Rejection	\$3.00	NOC	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Callback Features Pkg.	\$10.00	NOC	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Selective Call Features Pkg.	\$13.00	NOC	NOC	NOC	NOC	NOC	\$0.00	\$0.00

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Section 12 - RATES & CHARGES (Cont'd)

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.3 CENTREX-TYPE SERVICE

	Monthly	Recurring Charges - Term				Non-Recurring	
		2 Year	3 Year	5 Year	7 Year	First	Additional
Three Way Conference, Consultation, Transfer	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Call Forwarding Variable	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Call Forwarding Busy Line	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Call Forwarding Don't Answer	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Call Waiting Terminating	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Call Waiting Originating	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Speed Calling - One Digit	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Speed Calling - Two Digit	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Distinctive Ringing	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00

HUNTING GROUP CHARGES

Sequential Hunting	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Circular Hunting	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Uniform Hunting	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Queuing with Announcement per Queue Slot	NOC	NOC	NOC	NOC	NOC	NOC	NOC

HUNTING LINE CHARGES

Sequential Hunting	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Circular Hunting	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Uniform Hunting	NOC	NOC	NOC	NOC	NOC	NOC	NOC

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.3 CENTREX-TYPE SERVICE (Cont'd)

ADVANCE FEATURES LINE CHARGE
Voice Messaging

	Monthly	Recurring Charges - Term				Non-Recurring	
		2 Year	3 Year	5 Year	7 Year	First	Additional
Basic Voice Mail Package	\$7.50	NOC	NOC	NOC	NOC	\$19.95	\$19.95
Enhanced Voice Mail Package	\$12.50	NOC	NOC	NOC	NOC	\$19.95	\$19.95
Submailbox Option	\$3.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Pager Notification Option	\$2.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Fax Mail Option	\$2.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Auto Attendant Per Menu 1-5	\$10.00	NOC	NOC	NOC	NOC	\$100.00	\$100.00
Auto Attendant Per Menu 6-10	\$10.00	NOC	NOC	NOC	NOC	\$200.00	\$200.00
Auto Attendant Per Menu 11+	\$10.00	NOC	NOC	NOC	NOC	\$300.00	\$300.00
6 Way Conference Per Line	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00

5.5 BUSY VERIFICATION AND INTERRUPT SERVICE

Verification Charge, each request \$0.00
Interrupt Charge, each request \$0.00

5.7 DIRECTORY ASSISTANCE SERVICE

The directory assistance charge applies after the call allowance of two calls per line.

5.7.3 Local, per request \$0.40
Interstate, per request \$0.75

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5.8 LOCAL OPERATOR SERVICE

Operator Station to Station	\$1.25
Person to Person	\$3.00
3rd Number Billed	\$1.50
Collect Calls	\$1.50
All other Operator Service	\$1.50

5.9 STAND ALONE VOICE MAIL SERVICE

In addition to the nonrecurring charges listed below, service order charges apply per main billing account as described in Section 3 of this tariff. Service is offered on a month to month basis.

5.9.2 Per individual Mail Address:

	<u>Residence</u>	<u>Business</u>
Nonrecurring Charge	NOC	NOC
Recurring Charges:		
Month to Month	NOC	NOC

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.1 BLOCKING SERVICE

Nonrecurring Charge

900 and 700 Blocking

- Residential NOC
- Business (up to 200 lines) ICB

900, 971, 974, and 700 Blocking

- Residential NOC
- Business (up to 200 lines) ICB

Third Number Billed and
Collect Call Restriction

- Residential NOC
- Business (up to 200 lines) ICB

Toll Restriction

- Residential NOC
- Business (up to 200 lines) ICB

Toll Restriction Plus

- Residential NOC
- Business (up to 200 lines) ICB

Direct Inward Dialing Blocking
(Third Party and Collect Call)

- Initial Activation NOC
- Subsequent Activation (per line) NOC

Pricing for Blocking Service for a business customer with more than 200 lines will be based on the costs incurred by Company to provide the service.

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5.1 CUSTOMIZED NUMBER SERVICE

Nonrecurring Charge

Set-up Charges

Residential Customer

NOC

Business Customer

ICB

5.1 REMOTE CALL FORWARDING

		Recurring Charges - Term					Non-Recurring	
		Monthly	2 Year	3 Year	5 Year	7 Year	First	Additional
Terminating	\$0.00	NOC	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Terminating Paths	\$0.00	NOC	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Originating	\$18.00	NOC	NOC	NOC	NOC	NOC	\$28.00	\$28.00
Originating Paths	\$18.00	NOC	NOC	NOC	NOC	NOC	\$28.00	\$28.00

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.15 CALLING CARD SERVICES

Per Call Surcharge: \$0.00

	<u>Per Minute Rate</u>
Day	\$0.20
Evening	\$0.20
Night/ Weekend	\$0.20

On – Demand Features*:

Audio Text (per minute)	\$0.40
Message Store and Forward (per message)	\$1.50
Operator Assistance (per message)	
Station to Station	\$1.00
Person to Person	NOC
Conference Calling (Charges applied to each participant)	
Set-up Charge	\$2.00
Per Minute Usage Rate	\$0.40

*NOTE: All features are automatically available on the calling cards.
There is no monthly fee for these features. The rates apply when the features are utilized.

5.16 PREPAID DEBIT CARD SERVICES

Per Call Surcharge: \$0.80

	<u>Per Minute Rate</u>
Day	\$0.192
Evening	\$0.192
Night/ Weekend	\$0.192

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.17 FRAME RELAY SERVICE (FRS)

Access Link

Service Order Charge

Non-Recurring
\$ 75.00

56 Kbps (per Link)	Monthly Recurring Charges			Non-Recurring Charges
	1 Yr.	2 Yr.	3 Yr.	
Per Point of Termination	\$65.45	\$62.18	\$57.60	\$224.40
End Channel Mileage (Add'l 1M)	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Fixed Mileage	\$46.67	\$46.67	\$43.23	\$ 0.00
Per Mile Charge	\$ 2.13	\$ 2.02	\$ 1.87	\$ 0.00

1.544 Mbps (per Link)	Monthly Recurring Charges			Non-Recurring Charges
	1 Yr.	2 Yr.	3 Yr.	
Per Point of Termination	\$149.39	\$134.40	\$119.85	\$276.25
End Channel Mileage (Add'l 1M)	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Office Channel Interface	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Customer Channel Interface	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Fixed Mileage	\$ 79.14	\$ 71.40	\$ 62.90	\$ 0.00
Per Mile Charge	\$ 13.86	\$ 12.50	\$ 11.05	\$ 0.00

Except as specifically indicated, the rates set forth in this section are for Low Speed Frame Relay Services from 56 Kbps to 1.544 Mbps. For High Speed Frame Relay, up to 44.736 Mbps, special construction charges may apply in order to connect locations to Company's network.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.17 FRAME RELAY SERVICE (FRS)(Cont'd)

Port

Service Order Charge	<u>Nonrecurring*</u>
56 Kbps	\$350.00
128 Kbps – 1.544 Mbps	\$550.00

	Monthly Recurring Charges	Non-Recurring Charges
56 Kbps	\$ 89.00	\$350.00
128 Kbps	\$221.00	\$550.00
192 Kbps	\$252.00	\$550.00
256 Kbps	\$284.00	\$550.00
320 Kbps	\$315.00	\$550.00
384 Kbps	\$347.00	\$550.00
448 Kbps	\$378.00	\$550.00
512 Kbps	\$410.00	\$550.00
576 Kbps	\$441.00	\$550.00
640 Kbps	\$473.00	\$550.00
704 Kbps	\$504.00	\$550.00
768 Kbps	\$536.00	\$550.00
832 Kbps	\$567.00	\$550.00
896 Kbps	\$599.00	\$550.00
960 Kbps	\$630.00	\$550.00
1.024 Mbps	\$662.00	\$550.00
1.088 Mbps	\$693.00	\$550.00
1.152 Mbps	\$725.00	\$550.00
1.216 Mbps	\$756.00	\$550.00
1.280 Mbps	\$788.00	\$550.00
1.344 Mbps	\$619.00	\$550.00
1.408 Mbps	\$851.00	\$550.00
1.472 Mbps	\$882.00	\$550.00
1.536 Mbps	\$914.00	\$550.00
1.544 Mbps	\$914.00	\$550.00

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.17 FRAME RELAY SERVICE (FRS)(Cont'd)

PVC

Service Order Charge

Non-Recurring
\$75.00

PVC Recurring Charge for 1 Year Term*

PVC Recurring Charges are based on the associated CIR for each PVC.
PVC's are available with CIR's from 8 Kbps – 1024 Kbps, in 8K increments.

PVC Recurring Charges = \$21.00 + (\$2 per Kbps of CIR per PVC).

*Recurring charges for PVC are discounted 3% for a 2 year term and 5% for a three year term.

Disaster Recovery PVC – Per Access Link

Service Establishment

Non-Recurring
\$75.00

Disaster Recovery PVC Recurring Charge for 1 Year Term**

Disaster Recovery PVC Charges are based on the associated CIR for each Disaster Recovery PVC. PVC's are available with CIR's from 8 Kbps – 1024 Kbps, in 8 K increments.

Disaster Recovery PVC Recurring Charges = \$32 + (\$1.05 per Kbps of CIR per Disaster Recovery PVC)

**Recurring charges for Disaster Recovery PVC are discounted 3% for a 2 year term and 5% for a three year term.

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Section 12 - RATES & CHARGES (Cont'd)

Section 7 BUSINESS NETWORK SWITCHED SERVICES

7.2.1 BASIC BUSINESS LINE SERVICE

	Monthly	Recurring Charges - Term				Non-Recurring	
		2 Year	3 Year	5 Year	7 Year	First	Additional
Flat Rate Basic Business Line Service	\$15.50	NOC	NOC	NOC	NOC	\$40.00	\$40.00
Measured Rate Basic Business Line Service	\$13.34	NOC	NOC	NOC	NOC	\$40.00	\$40.00
EUCL - Multiline Business	\$7.93	\$7.93	\$7.93	\$7.93	\$7.93	\$0.00	\$0.00
EUCL - Residential/One Line Business	\$3.50	\$3.50	\$3.50	\$3.50	\$3.50	\$0.00	\$0.00

CUSTOM CALLING FEATURES

Three-Way Conference, Consultation, Transfer	\$4.00	NOC	NOC	NOC	NOC	\$8.80	\$8.80
Call Forwarding Variable	\$3.20	NOC	NOC	NOC	NOC	\$8.80	\$8.80
Call Forwarding Busy Line	\$1.60	NOC	NOC	NOC	NOC	\$8.80	\$8.80
Call Forwarding Don't Answer	\$1.60	NOC	NOC	NOC	NOC	\$8.80	\$8.80
Call Waiting Terminating	\$5.60	NOC	NOC	NOC	NOC	\$8.80	\$8.80
Call Waiting Originating	\$5.60	NOC	NOC	NOC	NOC	\$8.80	\$8.80
Speed Calling - One Digit	\$3.20	NOC	NOC	NOC	NOC	\$8.80	\$8.80
Speed Calling - Two Digit	\$4.00	NOC	NOC	NOC	NOC	\$8.80	\$8.80
Distinctive Ringing	\$5.96	NOC	NOC	NOC	NOC	\$8.00	\$8.00

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Section 7 – BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2.1 BASIC BUSINESS LINE SERVICE (Cont'd)

TIERED FEATURES

	Monthly	Recurring Charges - Term				Non-Recurring	
		2 Year	3 Year	5 Year	7 Year	First	Additional
Any 3 Standard Features	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Any 4 Standard Features	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Any 5 Standard Features	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Any 6 Standard Features	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Any 7 Standard Features	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Any 8 Standard Features	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Any 9 Standard Features	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Any 10 Standard Features	NOC	NOC	NOC	NOC	NOC	NOC	NOC

REMOTE CALL FORWARDING

Terminating	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Terminating Paths	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Originating	\$18.00	NOC	NOC	NOC	NOC	\$28.00	\$28.00
Originating Paths	\$18.00	NOC	NOC	NOC	NOC	\$28.00	\$28.00

HUNT GROUP CHARGE

Sequential Hunting	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Circular Hunting	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Uniform Hunting	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Queuing with Announcement (Per Queue Slot)	NOC	NOC	NOC	NOC	NOC	NOC	NOC

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Section 7 -BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2.1 BASIC BUSINESS LINE SERVICE (Cont'd)

HUNT LINE CHARGE

	Recurring Charges - Term					Non-Recurring	
	Monthly	2 Year	3 Year	5 Year	7 Year	First	Additional
Sequential Hunting	\$3.20	NOC	NOC	NOC	NOC	\$11.20	\$11.20
Circular Hunting	\$2.40	NOC	NOC	NOC	NOC	\$11.20	\$11.20
Uniform Hunting	\$3.20	NOC	NOC	NOC	NOC	\$11.20	\$11.20

ADVANCED FEATURES LINE CHARGE

Voice Messaging							
Basic Voice Mail Pkg	\$7.50	NOC	NOC	NOC	NOC	\$19.95	\$19.95
Enhanced Voice Mail Pkg	\$12.50	NOC	NOC	NOC	NOC	\$19.95	\$19.95
Submailbox Option	\$3.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Pager Notification Option	\$2.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Fax Mail Option	\$2.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Auto Attendant Per Menu 1-5	\$10.00	NOC	NOC	NOC	NOC	\$100.00	\$100.00
Auto Attendant Per Menu 6-10	\$10.00	NOC	NOC	NOC	NOC	\$200.00	\$200.00
Auto Attendant Per Menu 11+	\$10.00	NOC	NOC	NOC	NOC	\$300.00	\$300.00
6-Way Conferencing (per line)	NOC	NOC	NOC	NOC	NOC	NOC	NOC

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2.2 PUBLIC ACCESS LINE SERVICE

		Recurring Charges - Term					Non-Recurring	
		Monthly	2 Year	3 Year	5 Year	7 Year	First	Additional
Public Access Line		\$13.34	NOC	NOC	NOC	NOC	\$61.20	\$61.20

7.2.3 PBX TRUNK SERVICE

7.2.3.a GENERAL

Each Group of 20 Numbers	\$2.40	NOC	NOC	NOC	NOC	\$16.00	\$16.00
Each Group of 100 Numbers	\$12.00	NOC	NOC	NOC	NOC	\$80.00	\$80.00

7.2.3.b MEASURED RATE DIGITAL PBX TRUNKS

DID Service	\$47.12	NOC	NOC	NOC	NOC	\$68.00	\$68.00
DOD Service	\$15.12	NOC	NOC	NOC	NOC	\$40.00	\$40.00
Combination Service	\$15.12	NOC	NOC	NOC	NOC	\$40.00	\$40.00
DID/Combination Service	\$47.12	NOC	NOC	NOC	NOC	\$68.00	\$68.00
DID Trunk Group	NOC	NOC	NOC	NOC	NOC	NOC	NOC
DOD Trunk Group	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Combination Trunk Group	NOC	NOC	NOC	NOC	NOC	NOC	NOC
DID/Combination Trunk Group	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Voice Mail Option, Per Line	NOC	NOC	NOC	NOC	NOC	NOC	NOC

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7.2.3 PBX TRUNK SERVICE (Cont'd)

MEASURED RATE ANALOG PBX TRUNKS

	Monthly	Recurring Charges - Term				Non-Recurring	
		2 Year	3 Year	5 Year	7 Year	First	Additional
DID Service	\$47.12	NOC	NOC	NOC	NOC	\$68.00	\$68.00
DOD Service	\$15.12	NOC	NOC	NOC	NOC	\$40.00	\$40.00
Combination Service	\$15.12	NOC	NOC	NOC	NOC	\$40.00	\$40.00
DID/Combination Service	\$47.12	NOC	NOC	NOC	NOC	\$68.00	\$68.00
DID Trunk Group	NOC	NOC	NOC	NOC	NOC	NOC	NOC
DOD Trunk Group	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Combination Trunk Group	NOC	NOC	NOC	NOC	NOC	NOC	NOC
DID/Combination Trunk Group	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Voice Mail Option, Per Line	NOC	NOC	NOC	NOC	NOC	NOC	NOC

FLAT RATE DIGITAL PBX TRUNKS

DID Service	\$47.12	NOC	NOC	NOC	NOC	\$68.00	\$68.00
DOD Service	\$19.26	NOC	NOC	NOC	NOC	\$40.00	\$40.00
Combination Service	\$17.66	NOC	NOC	NOC	NOC	\$40.00	\$40.00
DID/Combination Service	\$49.66	NOC	NOC	NOC	NOC	\$68.00	\$68.00
DID Trunk Group	NOC	NOC	NOC	NOC	NOC	NOC	NOC
DOD Trunk Group	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Combination Trunk Group	NOC	NOC	NOC	NOC	NOC	NOC	NOC
DID/Combination Trunk Group	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Voice Mail Option, Per Line	NOC	NOC	NOC	NOC	NOC	NOC	NOC

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7.2.3 PBX TRUNK SERVICE (Cont'd)

FLAT RATE ANALOG PBX TRUNKS

		Recurring Charges - Term					Non-Recurring	
		Monthly	2 Year	3 Year	5 Year	7 Year	First	Additional
DID Service	\$47.12	NOC	NOC	NOC	NOC	NOC	\$68.00	\$68.00
DOD Service	\$19.26	NOC	NOC	NOC	NOC	NOC	\$40.00	\$40.00
Combination Service	\$17.66	NOC	NOC	NOC	NOC	NOC	\$40.00	\$40.00
DID/Combination Service	\$49.66	NOC	NOC	NOC	NOC	NOC	\$68.00	\$68.00
DID Trunk Group	NOC	NOC	NOC	NOC	NOC	NOC	NOC	NOC
DOD Trunk Group	NOC	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Combination Trunk Group	NOC	NOC	NOC	NOC	NOC	NOC	NOC	NOC
DID/Combination Trunk Group	NOC	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Voice Mail Option, Per Line	NOC	NOC	NOC	NOC	NOC	NOC	NOC	NOC

CHARGES ON ALL TRUNKS

EUCL - Multiline Business	\$7.93	\$7.93	\$7.93	\$7.93	\$7.93	\$0.00	\$0.00
EUCL - Residential/One Line Business	\$3.50	\$3.50	\$3.50	\$3.50	\$3.50	\$0.00	\$0.00

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2.3 PBX TRUNK SERVICE (Cont'd)

REMOTE CALL FORWARDING

Terminating	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Terminating Paths	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Originating	\$18.00	NOC	NOC	NOC	NOC	\$28.00	\$28.00
Originating Paths	\$18.00	NOC	NOC	NOC	NOC	\$28.00	\$28.00
Sequential Hunting	\$3.20	NOC	NOC	NOC	NOC	\$11.20	\$11.20
Circular Hunting	\$2.40	NOC	NOC	NOC	NOC	\$11.20	\$11.20
Uniform Hunting	\$3.20	NOC	NOC	NOC	NOC	\$11.20	\$11.20

DS1 PBX TRUNK SERVICE

Where appropriate facilities do not exist, Special Construction charges will also apply.

MONTHLY RECURRING CHARGES

MEASURED RATE

		Recurring Charges - Term				Non-Recurring	
	Monthly	2 Year	3 Year	5 Year	7 Year	First	Additional
Facility	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Per Active Channel (DID)	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Per Active Channel (DOD)	NOC	NOC	NOC	NOC	NOC	NOC	NOC

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Section 12 - RATES & CHARGES (Cont'd)

12.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

DS1 PBX TRUNK SERVICE (Cont'd)

FLAT RATE

Facility	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Per Active Channel (DID)	\$660.00	\$660.00	\$627.20	\$594.40	\$594.40	\$1,520.00	\$1,20.00
Per Active Channel (DOD)	\$660.00	\$660.00	\$627.20	\$594.40	\$594.40	\$1,520.00	\$1,20.00

7.2.3.d Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI)

Where appropriate facilities do not exist, Special Construction charges will also apply.

		Recurring Charges - Term				Non-Recurring	
	Monthly	2 Year	3 Year	5 Year	7 Year	First	Additional
PRI System Termination	\$120.00	\$120.00	\$101.52	\$87.98	\$86.86	\$800.00	\$800.00
Primary Rate Interface	\$320.00	\$320.00	\$272.00	\$233.60	\$224.60	\$820.00	\$820.00
Call by Call Service per PRI	\$44.32	\$44.32	\$41.03	\$37.38	\$37.38	\$43.20	\$44.80
PRI B Channel Message Rate	NOC	NOC	NOC	NOC	NOC	NOC	NOC
PRI B Channel Flat Rate	\$41.78	NOC	NOC	NOC	NOC	\$43.20	\$43.20
PRI D Channel Message Rate	NOC	NOC	NOC	NOC	NOC	NOC	NOC
PRI D Channel Flat Rate	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00

7.2.4.a. Centrex-type Service

Centrex-type Common Equipment	\$32.00	NOC	NOC	NOC	NOC	\$160.00	\$160.00
Message Rate Line Charge	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Flat Rate Line Charge	\$29.63	\$27.05	\$26.25	\$25.45	\$25.45	\$38.40	\$38.40

Section 12 - RATES & CHARGES (Cont'd)

Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

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7.2.4.b Centrex-Type Features

STANDARD FEATURES

	Monthly	Recurring Charges - Term				Non-Recurring	
		2 Year	3 Year	5 Year	7 Year	First	Additional
Three-Way Conference, Consultation, Transfer	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Call Forwarding Variable	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Call Forwarding Busy Line	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Call Forwarding Don't Answer	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Call Waiting Terminating	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Call Waiting Originating	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Speed Calling One Digit	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Speed Calling Two Digit	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Distinctive Ringing	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00

OPTIONAL FEATURES

HUNT GROUP CHARGES

Sequential Hunting	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Circular Hunting	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Uniform Hunting	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Queuing with Announcement per Queue Slot	NOC	NOC	NOC	NOC	NOC	NOC	NOC

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Section 12 - RATES & CHARGES (Cont'd)

Section 7 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2.4.b Centrex-Type Features (Cont'd)

HUNT LINE CHARGES

		Recurring Charges - Term				Non-Recurring	
		Monthly	2 Year	3 Year	5 Year	7 Year	First Additional
Sequential Hunting	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Circular Hunting	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Uniform Hunting	NOC	NOC	NOC	NOC	NOC	NOC	NOC

ADVANCED FEATURES LINE CHARGE

VOICE MESSAGING

Basic Voice Mail Pkg	\$7.50	NOC	NOC	NOC	NOC	\$19.95	\$19.95
Enhanced Voice Mail Pkg	\$12.50	NOC	NOC	NOC	NOC	\$19.95	\$19.95
Submailbox Option	\$3.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Pager Notification Option	\$2.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Fax Mail Option	\$2.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Auto Attendant Per Menu 1-5	\$10.00	NOC	NOC	NOC	NOC	\$100.00	\$100.00
Auto Atendant Per Menu 6-10	\$10.00	NOC	NOC	NOC	NOC	\$200.00	\$200.00
Auto Attendant Per Menu 11+	\$10.00	NOC	NOC	NOC	NOC	\$300.00	\$300.00
6-Way Conferencing (per line)	\$4.00	NOC	NOC	NOC	NOC	\$9.00	\$9.00

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Section 12 - RATES & CHARGES (Cont'd)

12.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2.4.b Centrex-Type Features (Cont'd)

LASS FEATURES

	Monthly	Recurring Charges - Term				Non-Recurring	
		2 Year	3 Year	5 Year	7 Year	First	Additional
Call ID Name & Number	\$10.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Automatic Callback	\$4.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Automatic Recall	\$4.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Selective Distinctive Alert	\$4.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Selective Call Forwarding	\$4.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Selective Call Acceptance	\$4.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Caller ID Number Only	\$7.50	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Caller ID Name Only	\$8.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Call Trace	\$4.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Selective Call Rejection	\$4.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Bulk Calling Line ID	\$500.00	NOC	NOC	NOC	NOC	\$500.00	\$500.00
Computer Access Restriction	\$10.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Anonymous Call Rejection	\$3.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Callback Features Pkg	\$10.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Selective Call Features Pkg	\$13.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00

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Section 12 - RATES & CHARGES (Cont'd)

12.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2.4.d Centrex-type – Integrated Services Digital Network-Basic Rate Interface (ISDN-BRI)

		Recurring Charges - Term					Non-Recurring	
		Monthly	2 Year	3 Year	5 Year	7 Year	First	Additional
ISDN-BRI Line		\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
BRI B Channel Message Rate		NOC	NOC	NOC	NOC	NOC	NOC	NOC
BRI B Channel Flat Rate		\$29.63	\$27.05	\$26.25	\$25.45	\$25.45	\$38.40	\$38.40
BRI D Channel		\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
BRI Multipoint Terminal		\$0.80	NOC	NOC	NOC	NOC	\$8.00	\$8.00

7.2.6 Integrated Services Digital Basic Rate Interface

Basic Rate Digital Line	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
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B CHANNELS (UP TO 2)

Switched Voice/Data Message Rate	\$12.00	NOC	NOC	NOC	NOC	\$26.80	\$26.80
Switched Voice/Data Flat Rate	\$25.60	NOC	NOC	NOC	NOC	\$26.80	\$26.80
High Speed Packet Switched	NOC	NOC	NOC	NOC	NOC	NOC	NOC
D Channel (1 Required)	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Each Additional Multipoint Terminal (Shared D)	\$0.80	NOC	NOC	NOC	NOC	\$8.00	\$8.00

EUCL Per BRI Digital Line	\$6.07	\$6.07	\$6.07	\$6.07	\$6.07	\$0.00	\$0.00
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Section 12 - RATES & CHARGES (Cont'd)

Section 8 - SPECIAL SERVICES AND PROGRAMS

8.8 PAY TELEPHONE SERVICE

FEATURE	<u>Monthly</u>	<u>Nonrecurring</u>
a. Inbound Call Operator Screening	\$0.00	\$0.00
b. Outbound Call Operator Screening	\$0.00	\$0.00
c. 900/976 Block	\$0.00	\$0.00
d. International Call Block	\$0.00	\$0.00
e. Answer Supervision	\$0.00	\$0.00
f. 1+ Block	\$0.00	\$0.00
g. Block on Caller ID	\$0.00	\$0.00
h. Block on Phone Smart Features	\$0.00	\$0.00
i. PIC Freeze	\$0.00	\$0.00
j. NXX Blocking	ICB	ICB
LOCAL CALLS	<u>Initial 3 min.</u>	<u>Add'l 3 min.</u>
Local	\$0.35	\$0.35
Local (number not recognized)	\$0.35	\$0.35

INTRALATA TOLL CALLS

DAY		EVENING, NIGHT AND WEEKEND	
Initial Minute	Each Additional Minute	Initial Minute	Each Additional Minute
0.2994	0.25	0.2994	0.25

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Section 12- RATES & CHARGES (Cont'd)

Section 10 DIRECTORY

10.1.3 ADDITIONAL LISTING

		Recurring Charges - Term				Non-Recurring	
		Monthly	2 Year	3 Year	5 Year	7 Year	First Additional
Business		\$2.10	NOC	NOC	NOC	NOC	\$10.00 \$10.00
Residence		NOC	NOC	NOC	NOC	NOC	NOC NOC

10.1.3.f SEMI-PRIVATE LISTING

Business	\$0.97	NOC	NOC	NOC	NOC	\$18.00	\$18.00
Residence	NOC	NOC	NOC	NOC	NOC	NOC	NOC

10.1.4 NON-PUBLISHED LISTING

Business	\$1.95	NOC	NOC	NOC	NOC	\$18.00	\$18.00
Residence	NOC	NOC	NOC	NOC	NOC	NOC	NOC

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