

DeLana Smith-Sattarin,  
  
Complainant,  
  
v.  
  
Southwestern Bell Telephone Company d/b/a  
AT&T Missouri,  
  
Respondent.

**ORDER APPOINTING MEDIATOR AND STAYING PROCEEDINGS**

Issue Date: April 7, 2015                      Effective Date: April 7, 2015

On February 26, 2015, DeLana Smith-Sattarin filed a complaint against Southwestern Bell Telephone Company d/b/a AT&T Missouri. AT&T Missouri filed *AT&T Missouri's Motion to Dismiss and in the Alternative Request for Mediation*. Ms. Smith-Sattarin filed a response consenting to mediation.

The Commission will appoint Senior Regulatory Law Judge Michael Bushmann as mediator and direct him to provide regular status updates.

1. All proceedings in this matter are stayed, pending the outcome of mediation, except as otherwise indicated in this order.
2. Senior Regulatory Law Judge Michael Bushmann is appointed as mediator.
3. Judge Bushmann shall provide periodic reports to the Commission on the progress of mediation. Judge Bushmann shall be informed by any party wanting to end

participation in mediation. Should that occur, Judge Bushmann shall file a notification with the Commission.

4. The Commission's Data Center shall mail a written copy of this order to the complainant.

5. This order shall be effective when issued.



**BY THE COMMISSION**

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Kim S. Burton, Regulatory Law Judge,  
by delegation of authority pursuant to  
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 7<sup>th</sup> day of April, 2015.