

BEFORE THE MISSOURI PUBLIC SERVICE COMMISSION

In the Matter of the Petition of New)	
London Telephone Company, Orchard)	
Farm Telephone Company, and)	
Stoutland Telephone Company for)	
Suspension of the Federal)	Case No. TO-2004-0370
Communications Commission)	
Requirement to Implement Number)	
Portability)	

RESPONSE TO ORDER DIRECTING FILING

COME NOW New London Telephone Company ("New London"), Orchard Farm Telephone Company ("Orchard Farm"), and Stoutland Telephone Company ("Stoutland")(collectively "Petitioners"), and in response the Missouri Public Service Commission's ("Commission") July 15, 2004 *Order Directing Filing*, state to the Missouri Public Service Commission as follows:

SUMMARY

Petitioner New London can record any custom intercept message up to 60 seconds. Petitioners Orchard Farm and Stoutland can provide information with pre-programmed vocabulary about how to complete calls.

DISCUSSION

1. **New London.** Petitioner New London can have the manufacturer of New London's equipment record a custom message to be loaded into the machine. This message can have any text so long as it is under 60 seconds. Therefore, New London could implement either one of the example intercept messages provided by Green Hills Telephone Cooperative ("Green Hills") and Holway Telephone Company ("Holway") shown on Post-hearing Exhibit 26.

2. **Orchard Farm and Stoutland Intercept Equipment.** The equipment at Orchard Farm and Stoutland is limited to pre-programmed vocabulary, and there is no pre-programmed vocabulary that would address "porting" of numbers to wireless carriers or "long distance" or "toll" charges. The existing intercept machines at Orchard Farm and Stoutland are vintage and have no parts or vendor support available.

3. **Orchard Farm and Stoutland Intercept Message.** The existing equipment at Orchard Farm and Stoutland does have the ability to provide intercept information to: (1) let customers know that calls cannot be completed as dialed, and (2) explain how to complete the calls. Specifically, the intercept message could state: *"The call cannot be completed as dialed. You must dial a 1 + the area code + the number to complete the call."*

CONCLUSION

All three Petitioners can provide an intercept message for seven-digit dialed calls to ported numbers where the facilities and/or appropriate third party arrangements have not been established. The intercepts will let customers know that the calls cannot be completed as dialed and explain how to complete the calls. New London can provide a custom intercept message of up to 60 seconds. Orchard Farm and Stoutland can use pre-programmed vocabulary.

Respectfully submitted,

By Brian T. McCartney

W.R. England, III Mo. #23975
Brian T. McCartney Mo. #47788
BRYDON, SWEARENGEN & ENGLAND P.C.
312 East Capitol Avenue, P.O. Box 456
Jefferson City, MO 65102-0456
trip@brydonlaw.com
bmccartney@brydonlaw.com
(573) 635-7166
(573) 634-7431 (FAX)
Attorneys for Petitioners

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the above and foregoing document was sent by electronic mail, U.S. Mail, postage prepaid, or hand-delivered on this 19th day of July, 2004, to the following parties:

General Counsel
Missouri Public Service Commission
P.O. Box 360
Jefferson City, Missouri 65102

Michael F. Dandino
Office of the Public Counsel
P.O. Box 7800
Jefferson City, Missouri 65102

Brian T. McCartney
Brian T. McCartney