1	STATE OF MISSOURI
2	PUBLIC SERVICE COMMISSION
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6	TRANSCRIPT OF PROCEEDINGS
7	Hearing
8	January 29, 2004 Jefferson City, Missouri
9	Volume 4
10	In the Matter of the Application of)
11	Missouri RSA No. 7 Limited) Partnership, d/b/a Mid-Missouri)
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14	254 of the Telecommunications Act) of 1996.
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17	NANCY M. DIPPELL, Presiding,
18	SENIOR REGULATORY LAW JUDGE.
19	STEVE GAW, Chair CONNIE MURRAY,
20	ROBERT M. CLAYTON, III, COMMISSIONERS.
21	COMMISSIONERO.
22	
23	REPORTED BY:
24	KELLENE K. FEDDERSEN, CSR, RPR, CCR ASSOCIATED COURT REPORTERS
25	

1	APPEARANCES:
2	W.R. ENGLAND, III, Attorney at Law SONDRA MORGAN, Attorney at Law
3	=
4	P.O. Box 456 Jefferson City, Missouri 65102-0456
5	(573) 635-7166
6	FOR: Alma Telephone Company. Citizens Telephone Company.
7	PAUL DeFORD, Attorney at Law
8	Lathrop & Gage 2345 Grand Boulevard
9	Kansas City, Missouri 64108 (816)292-2000
10	FOR: Mo RSA No. 7 - Mid Missouri Cellular.
11	CHARLES BRENT STEWART, Attorney at Law
12	Stewart & Keevil Southampton Village at Corporate Lake
13	4603 John Garry Drive, Suite 11 Columbia, Missouri 65203
14	(573) 499-0635
15	FOR: Spectra Communications Group, LLC. d/b/a CenturyTel
16	CenturyTel of Missouri, LLC
17	MICHAEL DANDINO, Senior Public Counsel P.O. Box 2230
18	200 Madison Street, Suite 650 Jefferson City, Missouri 65102-2230
19	(573) 751-4857
20	FOR: Office of the Public Counsel and the Public.
21	MARC D. POSTON, Senior Counsel
22	P.O. Box 360 Jefferson City, Missouri 65102
23	(573) 751-3234
24	FOR: Staff of the Missouri Public Service Commission.
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- 1 PROCEEDINGS
- 2 JUDGE DIPPELL: We're going to go on the
- 3 record. Good morning. This is TO-2003-0531. It's 8:30 on
- 4 Thursday morning, and we are back on the record for the
- 5 remainder of the hearing. And we finished with Mr. Curtis
- 6 yesterday. Mr. DeFord, did you have any additional
- 7 witnesses?
- 8 MR. DeFORD: No, your Honor, I don't.
- 9 JUDGE DIPPELL: Then we will begin with
- 10 Staff's witnesses.
- 11 MR. POSTON: Staff calls Adam McKinnie.
- 12 JUDGE DIPPELL: Would you please raise your
- 13 right hand, sir.
- (Witness sworn.)
- 15 JUDGE DIPPELL: Thank you. You can go ahead,
- 16 Mr. Poston.
- 17 ADAM McKINNIE testified as follows:
- 18 DIRECT EXAMINATION BY MR. POSTON:
- 19 Q. Please state your name.
- 20 A. Adam C. McKinnie.
- 21 Q. By whom are you employed and in what capacity?
- 22 A. I'm a regulatory economist for the Missouri
- 23 Public Service Commission.
- Q. Are you the same Adam McKinnie that prepared
- 25 and caused to be filed in this docket the rebuttal and

- 1 surrebuttal testimony of Adam McKinnie that has been marked
- 2 for purposes of identification as Exhibit 6 and 7?
- 3 A. Yes, I am.
- 4 Q. With respect to your prefiled testimony, do
- 5 you have any changes or corrections that need to be made?
- 6 A. I would make one small change. On page 3 of
- 7 my rebuttal testimony, on the question starting on lines 13
- 8 and 14, does the Act outline what standards should be used
- 9 to determine, quote, public interest? And the response, I
- 10 would take notice of the Virginia Cellular FCC order that we
- 11 have discussed today.
- 12 Q. And do you have any other changes or
- 13 corrections to your testimony?
- 14 A. No, I do not.
- 15 Q. If I were to ask you the questions that appear
- in your prefiled testimony, would your answers here today
- 17 under oath be the same?
- 18 A. Yes, they would.
- 19 Q. And are those answers true and correct to the
- 20 best of your knowledge, information and belief?
- 21 A. Yes, they are.
- 22 MR. POSTON: At this time I offer Exhibit 6
- 23 and 7 into evidence.
- 24 JUDGE DIPPELL: And that's -- there's a highly
- 25 confidential version of 6?

- 1 MR. POSTON: Correct.
- JUDGE DIPPELL: And a nonpublic -- I mean, a
- 3 public version?
- 4 MR. POSTON: That's correct.
- 5 JUDGE DIPPELL: Would there be any objections
- 6 to Exhibit 6HC and Exhibit 6NP, and Exhibit No. 7?
- 7 MR. ENGLAND: No objection.
- 8 JUDGE DIPPELL: Then I will receive those into
- 9 the record.
- 10 (EXHIBIT NOS. 6NP, 6HC AND 7 WERE RECEIVED
- 11 INTO EVIDENCE.)
- MR. POSTON: Thank you.
- 13 BY MR. POSTON:
- 14 Q. Mr. McKinnie, yesterday, while making
- 15 corrections to his testimony, Mr. Curtis discussed the FCC's
- 16 Virginia Cellular ETC order. Do you wish to reply to
- 17 Mr. Curtis' characterization of that order?
- 18 A. I wish to reply in a short and informative
- 19 manner, yes.
- Q. Please do.
- 21 A. I would like to take note of three things
- 22 specifically from the order itself. Instead of trying to
- 23 provide a summary of the order, I wish to read directly from
- 24 the order and then make some comments on it.
- The first thing I would like the Commission to

- 1 take notice of would be in paragraph 3 on the third page of
- 2 the order where it discusses what is currently being
- 3 discussed by the Federal/State Joint Board of Universal
- 4 Service. After the colon in the first sentence, it reads,
- 5 one, the Commission's rules relating to the calculation of
- 6 high cost universal service support in areas where a
- 7 competitive ETC is providing service; two, the Commission's
- 8 rules regarding support for nonprimary lines; and three, the
- 9 process for designating ETCs.
- 10 What I would like the Commission to take note
- 11 of is that these issues are still in play and they are not
- 12 dead issues, as Mr. Curtis alluded to in his testimony,
- 13 which admittedly I do not have written down here because it
- 14 was given verbally. But it was my understanding that he
- 15 kind of discussed those issues as dead issues, and that I
- 16 think the Commission could still take these considerations
- 17 into effect when discussing the public interest standards.
- 18 Secondly, I'd like the Commission to take
- 19 notice of portions of paragraph 4. Starting on the third
- 20 complete sentence, I'd like to read into the record directly
- 21 from the order again, we conclude that the value of
- 22 increased competition by itself is not sufficient to satisfy
- 23 the public interest test in rural areas. Instead, in
- 24 determining whether designation of a competitive ETC in a
- 25 rural company's service area is in the public interest, we

- 1 weigh numerous factors, including the benefits of increased
- 2 competitive choice, the impact of multiple designations on
- 3 the Universal Service Fund, the unique advantages and
- 4 disadvantages of the competitor's service offering, any
- 5 commitment made regarding quality of telephone service
- 6 provided by the competing -- pardon me -- provided by
- 7 competing providers, and the competitive ETC's ability to
- 8 provide the supported services throughout the designated
- 9 service area within a reasonable time frame.
- 10 Further, in this order, we impose as ongoing
- 11 conditions the commitments Virginia Cellular has made on the
- 12 record in this proceeding. These conditions will ensure
- 13 that Virginia Cellular satisfies its obligation under
- 14 Section 214 of the Act. We conclude that these steps are
- 15 appropriate in light of the increased frequency of petitions
- 16 for competitive ETC designations and the potential impact of
- 17 such designations on consumers in rural areas.
- 18 I believe that Mr. Curtis discussed several
- 19 but not all of these numerous factors, and he tended to
- 20 highlight the ones, of course, that supported his claim more
- 21 than others. I would like the Commission especially to take
- 22 notice of the impact of multiple designations on the
- 23 Universal Service Fund as one of the factors that it can
- 24 take into account when looking at the public interest
- 25 standards and to really to look at the whole thing as a

- 1 whole.
- 2 Third and finally, I'd like to point out
- 3 throughout the Order that Virginia Cellular makes
- 4 certain commitments in order to provide annual reports to
- 5 the FCC and to be a signatory to the CTA's rules. And I
- 6 would like the Commission to take notice of the fact that if
- 7 it wishes to grant the CTC status in its entirety or to --
- 8 in a piecemeal fashion, that it should make sure that the
- 9 company actually makes the commitment and not just allow
- 10 membership in this trade organization to be a substitute for
- 11 an actual commitment.
- 12 And that's how I would respond to Mr. Curtis'
- 13 verbal direct testimony that was given.
- Q. Okay. Do you have any other response?
- 15 A. No, I do not.
- MR. POSTON: Thank you. At this time I tender
- 17 the witness for cross-examination.
- 18 JUDGE DIPPELL: Thank you. Is there
- 19 cross-examination from Office of the Public Counsel?
- 20 MR. DANDINO: Yes, your Honor. Thank you.
- 21 CROSS-EXAMINATION BY MR. DANDINO:
- Q. Good morning,
- A. Good morning.
- Q. You were here during the opening statements,
- 25 weren't you?

- 1 A. Yes, I was.
- 2 Q. And you recall that Office of the Public
- 3 Counsel raised a number of questions concerning our concerns
- 4 about the ability of the -- this Commission to regulate the
- 5 quality of service of the -- of the applicant? Do you
- 6 recall that?
- 7 A. Yes, I do.
- 8 Q. Is there anything in the, I'll just call it
- 9 the Virginia FCC case that you discussed that would give you
- 10 greater assurance or in any way affect your opinion on
- 11 whether or not this application or the ability of the
- 12 Commission -- strike that. Start over.
- Using -- is there anything in the FCC Virginia
- 14 case that gives this Commission authority to impose
- 15 conditions upon the applicant?
- 16 A. That gives this Commission specifically
- 17 authority?
- 18 Q. Yes. Uh-huh.
- 19 A. I believe that it definitely gives an example
- 20 of what a state commission can do.
- 21 Q. Sure. That's what I meant is state
- 22 commission. And does that in any way affect your
- 23 recommendation on whether or not this application would be
- 24 in the public interest?
- 25 A. No, it does not, because my position

- 1 throughout this case and throughout my prefiled testimony
- 2 has not been that this case is not in the public interest.
- 3 My position has been and continues to be to this day and
- 4 throughout listening to all the testimony that was given
- 5 yesterday that the company has not met the burden of meeting
- 6 the public interest standard.
- 7 Q. If this record indicates that there's
- 8 sufficient evidence to -- that the application is in the
- 9 public interest, would that be sufficient for this
- 10 Commission to decide whether or not it's in the public
- 11 interest?
- 12 A. I'm sorry. Could you repeat your question?
- 13 It sounded to me like you were using something to prove
- 14 something, and I'm not quite sure what you were talking
- 15 about.
- Q. Well, it's early and I'm having trouble
- 17 putting together questions. It's not your -- your
- 18 understanding. I think it's my questions.
- 19 Let me put it this way: You don't believe
- 20 that the applicant has come forward with sufficient
- 21 evidence; that's correct, right?
- 22 A. That's correct. I do not believe they have
- 23 met their burden.
- Q. If, looking at the totality of this record,
- 25 there is sufficient evidence, would that change your

- 1 opinion?
- 2 A. If they met their burden? You're saying if
- 3 they actually met their burden, would they have met their
- 4 burden? I guess the answer to that question would be yes.
- 5 Q. All right. You don't have to look exactly at
- 6 what the applicant presents, but you look at the whole
- 7 record; is that right?
- 8 A. I believe it is the applicant's duty
- 9 definitely to meet the burden itself.
- 10 Q. Does the conditions that the Virginia Public
- 11 Service Commission placed on that carrier, do you think that
- would be applicable here in Missouri?
- 13 A. Can you discuss what you mean by applicable?
- 14 Q. Well, would it -- would it be something that
- would be beneficial to the consumers?
- 16 A. Yes. I think that if those -- if those
- 17 standards were not being followed today and Mid-Missouri
- 18 Cellular did decide to follow those standards, then yes,
- 19 there would be some benefit to consumers.
- 20 Q. Right now, Public Counsel's concern was that
- 21 there was no control over the applicant's quality of
- 22 service. If the applicant agreed to certain conditions as
- 23 part of its quality of service conditions, as part of its
- 24 application or as part of its approval for ETC, would that
- 25 be a benefit to the public?

- 1 A. As long as the conditions were followed and
- 2 there could be some enforcement mechanism for those
- 3 conditions, then I would say yes.
- 4 Q. Would enforcement of that place a burden on
- 5 the Commission Staff?
- 6 A. I mean, I don't know what you mean by burden.
- 7 I mean, would it be something that we would have to do? I
- 8 mean, we would first have to try to figure out whether or
- 9 not we had the ability to enforce -- to enforce that. I
- 10 have not -- I am not entirely sure of the statutory
- 11 authority of the Commission to enforce quality of service
- 12 standards that would be placed in a Stipulation & Agreement
- 13 perhaps.
- Q. Well, you had said before that it might --
- 15 let's put it this way: If this Commission imposed
- 16 conditions on the ETC designation, it would be up to the
- 17 Staff of the Public Service Commission to at least initiate
- 18 enforcement of those conditions?
- 19 A. To at least initiate enforcement? I mean, I
- 20 would assume that the Staff would be -- I mean, if they
- 21 would be submitting an annual report, for example, on the
- 22 number of complaints for a thousand headsets, such as in the
- 23 Virginia order, then yes, the Staff would be the one
- 24 initially receiving the information.
- Q. And that would require personnel and time and

- 1 effort by the Staff; is that correct?
- 2 A. It would require some efforts. I mean, I
- 3 don't know if it would require additional staff or not, but
- 4 it would definitely require additional effort.
- 5 Q. The CTI consumer code for wireless service,
- 6 you've -- you're familiar with that?
- 7 A. I have read the document.
- 8 Q. Exhibit 12? Do you see this as the -- do you
- 9 see this as the most reliable -- or most reliable terms and
- 10 conditions that you would -- that the Commission should
- 11 impose upon the applicant in order to assure quality of
- 12 service?
- 13 A. When you say most reliable, are you asking me
- 14 to compare it to other potential terms or to other actual
- 15 documents that set apart other terms -- or that set forth
- 16 other terms? Pardon me.
- 17 Q. Do you feel assured that by making these
- 18 conditions, that the consumer would be protected?
- 19 A. I think the consumer would receive additional
- 20 protection if these terms and conditions were followed.
- 21 Q. Would it provide -- would these -- would this
- 22 consumer code as conditions provide similar protection for
- 23 the consumer as the PSC quality of service rules does for
- 24 wireline?
- 25 A. You mean similar level of protection? I mean,

- 1 I guess my problem in answering that question is that
- 2 several of the conditions are different from the -- from the
- 3 Missouri -- from the Missouri rules. I mean, there's not a
- 4 one to one, you know, point, you know, A to A and B to B and
- 5 C to C.
- 6 I would say that it does offer additional
- 7 protection to the consumer from a point where none of these
- 8 rules were in place, for example, or there was no formal
- 9 commitment to these rules.
- 10 Q. Is there anything in the Public Service
- 11 Commission rules, quality -- for quality of service that
- 12 you'd want to specifically impose upon -- as a condition on
- 13 the applicant?
- 14 A. I can't think of anything right off.
- 15 MR. DANDINO: I think that's all I have, your
- 16 Honor. Thank you.
- JUDGE DIPPELL: Thank you. Is there any
- 18 questions from Alma?
- MR. ENGLAND: No questions, your Honor.
- JUDGE DIPPELL: CenturyTel?
- MR. STEWART: No questions.
- JUDGE DIPPELL: Mid-Missouri Cellular?
- MR. DeFORD: Just a few.
- 24 CROSS-EXAMINATION BY MR. DeFORD:
- Q. Good morning, Mr. McKinnie.

- 1 A. Good morning, Mr. DeFord.
- 2 Q. It's early, isn't it?
- 3 A. Well, I think my throat would probably be
- 4 coughing either way.
- 5 Q. Mr. McKinnie, would it be fair to say that the
- 6 Staff used the public interest standard as a fairly strict
- 7 standard, fairly high?
- 8 A. As compared to -- I mean, when you say a
- 9 fairly strict standard, I would have to compare it to
- 10 another standard to say it's more strict or the most strict
- 11 standard.
- 12 Q. Well, tell me what you think the standard is,
- 13 then.
- 14 A. Well, I believe the standard has been
- 15 redefined. I believe the standard now is as the FCC has
- 16 laid out.
- 17 Q. Fair enough. And you still don't believe that
- 18 the testimony we've heard yesterday and today meets that
- 19 standard?
- 20 A. No, I do not. I do not believe Mid-Missouri
- 21 Cellular has met their burden of proof.
- Q. Mr. McKinnie, I think you were in the room
- 23 yesterday when Mr. Poston was cross-examining Mr. Jones
- 24 about Mid-Missouri Telephone's request of Staff that it be
- 25 allowed to use a fixed wireless service to meet its carrier

- 1 of last resort obligation for, I believe, customers called
- 2 the Nebergals. Do you recall that testimony?
- 3 A. Yes, I do.
- 4 Q. Did Mid-Missouri ask Staff in discovery to
- 5 provide a copy of that correspondence?
- 6 A. Yes, you did.
- 7 Q. And did Staff find that correspondence?
- 8 A. Staff was unable to locate the correspondence
- 9 that you reference in the Data Request.
- 10 Q. Is it Staff's practice to keep correspondence
- 11 between regulated companies and the Staff?
- 12 A. Staff definitely does its best job to try to
- 13 keep such correspondence.
- Q. But that one's missing?
- 15 A. We were unable to locate that document.
- Q. Mr. McKinnie, I think you were also in the
- 17 hearing room yesterday when I believe it was Mr. Stewart
- 18 discussed a case in which Green Hills Area Cellular
- 19 Telephone was granted ETC status. Do you recall that?
- 20 A. Yes, I do.
- MR. DeFORd: May I approach the witness?
- JUDGE DIPPELL: Yes.
- 23 BY MR. DeFORD:
- Q. Mr. McKinnie, would you take a look at the
- 25 document that I've just handed you. What does that document

- 1 appear to be?
- 2 A. It appears to be a Stipulation & Agreement in
- 3 Case CO-2003-0162 in the matter of the application of --
- 4 I'll skip a little bit here -- Green Hills, d/b/a Green
- 5 Hills Telecommunications Services for designation as an ETC,
- 6 is what it appears to be.
- 7 Q. And that's a file-stamped copy of a
- 8 Stipulation & Agreement that is executed by Staff and the
- 9 other parties to that proceeding?
- 10 A. It does have a stamp file that looks, I don't
- 11 know, probably similar, if not exactly, to what our data
- 12 center does stamp.
- 13 Q. Would you take a minute and review that
- 14 document and show me in that document where the public
- 15 interest standard is addressed in this case.
- 16 A. Certainly.
- 17 Q. You might want to look at paragraph 14.
- 18 A. Okay. I have read paragraph 14.
- 19 Q. And what do you draw from paragraph 14? Would
- 20 it be fair to characterize that as a rather conclusory
- 21 statement that the applicant is providing innovative,
- 22 high-quality, reliable telecommunications service, and
- 23 that's pretty much it?
- 24 A. It also says, and further stimulate economic
- 25 development within the State of Missouri, but -- yeah, I

- 1 mean, that is what the Stipulation & Agreement reads.
- Q. And isn't it true that this company is
- 3 providing service as a CLEC in only one exchange?
- 4 A. I believe that is true.
- 5 Q. Tell me what's innovative about that service
- 6 or what high quality service that is or how that stimulates
- 7 economic development.
- 8 A. I can tell you that it is an overbuild
- 9 situation, and I can tell you that the company actually did
- 10 invest in the Norburn exchange. I can say that.
- 11 Q. How much did the company invest in the Norburn
- 12 exchange?
- 13 A. I -- I don't have a dollar amount.
- 14 Q. Did Staff file Suggestions in Support of this
- 15 recommendation, do you know?
- 16 A. I believe we did. I'm not familiar with that
- 17 document, though.
- MR. DeFORD: May I approach?
- JUDGE DIPPELL: Yes.
- 20 BY MR. DeFORD:
- Q. Mr. McKinnie, would you take a look at the
- 22 document I've just handed you? I believe it purports to be
- 23 Staff Suggestions in Support of the Stipulation & Agreement
- 24 in the case we were just discussing.
- 25 A. I have taken a look at the document.

- 1 Q. Is that what that appears to be?
- 2 A. Yes, that's what this appears to be.
- 3 Q. Could you direct me to where in that document
- 4 the Staff addresses the public interest standard?
- 5 A. A cursory reading of the document does not --
- 6 does not show any discussion of the public interest there.
- 7 Q. So Staff didn't even mention public interest
- 8 standard in the recommendation in that case, did it?
- 9 A. Not in this -- well, I don't believe that's
- 10 in -- that's a completely accurate statement. We did not
- 11 make -- it appears that Staff did not write anything in the
- 12 suggestions in support of the stip.
- 13 Q. Do you have any other document from that case
- 14 that would have been something that Staff would have used to
- 15 address the public interest standard?
- 16 A. I don't believe there's anything else in the
- 17 case file, but I would have to examine the case file in
- 18 order to make a definitive statement about that.
- 19 MR. DeFORD: Your Honor, I'd like to have the
- 20 Stipulation & Agreement marked as an exhibit, as well as the
- 21 Staff suggestions, or in the alternative, the Commission can
- 22 take official notice. I have copies.
- JUDGE DIPPELL: Would you tell me what that
- 24 case number is again?
- 25 MR. DeFORD: Yes. It's CO-2003-0162.

- 1 JUDGE DIPPELL: I'll go ahead and mark the
- 2 Stipulation & Agreement as Exhibit No. 15 and the
- 3 Suggestions in Support as Exhibit No. 16, and I believe, as
- 4 Commission records, it would be appropriate for the
- 5 Commission to take notice of those.
- 6 MR. DANDINO: Your Honor?
- 7 JUDGE DIPPELL: Mr. Dandino?
- 8 MR. DANDINO: As to the Stipulation &
- 9 Agreement, the -- I would want to impose an objection, at
- 10 least to taking official notice, in the fact that
- 11 stipulations and agreements normally -- and I was trying to
- 12 skim this. Normally one of the conditions of the
- 13 Stipulation & Agreement is that, because it is an agreement,
- 14 a settlement of a case, it cannot be used for any other
- 15 purpose. And I think to protect the integrity of
- 16 stipulations and agreements, I would have to object as to
- 17 whether this would be a proper document to recognize, as it
- 18 would have no probative value in this case because it is a
- 19 settlement of a case.
- 20 JUDGE DIPPELL: Your objection is noted,
- 21 Mr. Dandino. I believe that the Commission can still take
- 22 notice of documents in its records. Certainly the
- 23 Commission will take your comments into consideration when
- 24 it's determining weight of that document. I'll go ahead --
- 25 is there any other objection to the Commission taking notice

- 1 of Exhibits 15 and 16?
- 2 (No response.)
- JUDGE DIPPELL: Then the Commission will take
- 4 official notice of those documents.
- 5 BY MR. DeFORD:
- 6 Q. One last thing, Mr. McKinnie. Isn't it also
- 7 true that the Staff opposed Public Counsel's request for a
- 8 hearing in the Green Hills case?
- 9 A. I would have to look at the document a little
- 10 bit further to -- to understand that.
- 11 Q. I believe it's recited in the history or the
- 12 statement of the background of the case there.
- 13 A. In which document, in the stip or the
- 14 suggestions?
- 15 Q. I believe it is in the stipulation.
- 16 A. Can you point me towards which paragraph, just
- 17 to save time?
- 18 Q. Actually, Mr. McKinnie, it's in the Staff
- 19 suggestions, I believe in paragraph 4.
- 20 A. It does appear that Staff recommended that the
- 21 Commission approve the application and denied Public
- 22 Counsel's motion requesting an evidentiary hearing.
- 23 MR. DeFORD: Thank you, Mr. McKinnie. That's
- 24 all I have.
- JUDGE DIPPELL: Thank you. Are there

- 1 Commission questions for Mr. McKinnie, Commissioner Murray?
- 2 COMMISSIONER MURRAY: Yes, thank you.
- 3 QUESTIONS BY COMMISSIONER MURRAY:
- 4 Q. Good morning, Mr. McKinnie.
- 5 A. Good morning.
- 6 Q. In your opinion, should Mid-Missouri Cellular
- 7 be required to provide access to the customer's choice of
- 8 IXC provider in order to get ETC status?
- 9 A. My understanding of that issue is that the FCC
- 10 has decided that equal access isn't necessarily as important
- 11 of an issue for wireless carriers. I do know that -- that
- 12 they do have an agreement -- well, I do know that they do
- 13 have some sort of toll agreement because they do serve toll,
- 14 and I believe they do mention in their testimony that --
- 15 Q. When you say they, are you speaking of --
- 16 A. I'm sorry. Yeah. My apologies. I do know
- 17 that a Mid-Missouri Cellular witness does discuss the issue
- 18 of -- of re-- of a customer choosing a secondary toll
- 19 carrier, so I do know -- I think that issue has been
- 20 discussed.
- 21 Q. So do you think that's not an issue that would
- 22 prevent ETC status?
- 23 A. I don't believe it would be -- or pardon me.
- 24 It would not change my recommendation.
- Q. Meaning that it is an issue that would cause

- 1 you to recommend against ETC status or it has no relevance
- 2 to your recommendation?
- 3 A. I don't believe it has any bearing on my
- 4 recommendation in this case.
- 5 Q. After hearing the witness yesterday, the
- 6 company witness, regarding the company's plans that would be
- 7 available to Lifeline customers, would your opinion change
- 8 any concerning what the company would make available to
- 9 those customers?
- 10 A. No, it would not. And, in fact, I'm a little
- 11 bit confused by some of his testimony, because it's my
- 12 understanding that Lifeline cus-- that one of the parts of
- 13 the Lifeline program is toll limitation or some sort of --
- 14 some sort of toll limitation, and it seemed to me that when
- 15 he was -- I believe it was Mr. Curtis, or it might have been
- one of the other witnesses -- was discussing the fact that
- 17 they could apply the Lifeline discount to any service. That
- 18 appeared to me to be kind of a strange -- a strange
- 19 statement.
- 20 Q. So you heard -- you understood him to say that
- 21 the Lifeline discount could be applied to more than just
- 22 basic local service?
- 23 A. Yes. I did hear them specifically say that
- 24 they had the \$6 option and the \$10 option, but I believe
- 25 they also -- I mean, we would have to check the transcript

- 1 to be sure, but I do recall hearing that for a \$49.95 plan
- 2 or whatever, that they would apply the \$1.75 Lifeline
- 3 discount to that plan.
- 4 Q. Is that appropriate in your opinion to apply
- 5 the Lifeline discount to anything other than the basic local
- 6 service?
- 7 A. It is my understanding that -- I would say no,
- 8 because you would look at the fact that toll limitation is
- 9 one of the -- is one of the core components of the Lifeline
- 10 program.
- 11 Q. At page 16 of your rebuttal testimony, you
- 12 show certain amounts for total high-cost loop support for
- 13 both Citizens and Alma; is that right?
- 14 A. I only see 11 pages in my rebuttal testimony.
- 15 So it might be that --
- 16 Q. I'm sorry. I'm referring to Mr. Schoonmaker's
- 17 rebuttal testimony. And maybe you don't know the answer to
- 18 this question, since it's not in your testimony. Do you
- 19 know if those numbers there, the total numbers, are the
- 20 amount per line that both Citizens and Alma can get for
- 21 providing service in the high-cost areas?
- 22 A. I don't know the answer to that question.
- Q. I apologize.
- 24 A. I might have.
- 25 Q. Do you know that -- do you know if

- 1 Mid-Missouri Cellular were granted ETC status, would both --
- 2 take the Citizens exchange, for example. Would both
- 3 Citizens and Mid-Missouri Cellular be able to get an amount
- 4 of universal service support?
- 5 A. I believe that issue is currently in
- 6 contention before the FCC, but it is my understanding that,
- 7 in the status quo, what is happening right now, that yes,
- 8 they would -- that both companies would receive universal
- 9 support, but as I stated in my rebuttal to Mr. Curtis'
- 10 testimony in paragraph 3, it definitely discusses the three
- 11 issues that are being discussed. And one of those issues --
- 12 let me -- I believe it's Issue No. 2, the Commission's rules
- 13 regarding support for nonprimary lines.
- 14 So we would have to go through a process where
- 15 we would have to try to figure out -- or not we, but
- 16 somebody would. I assume the FCC would have to decide who
- 17 has the primary line and which one is the nonprimary line.
- 18 But it is my understanding currently that, yes, both the
- 19 wireline line and the wireless line would receive support
- 20 from the high-cost -- from the high-cost portion of the
- 21 Universal Service Fund.
- Q. And is it also your understanding that it's
- 23 not limited to one -- would not be limited to one wireline
- 24 line?
- 25 A. If a customer had two wireline lines, my

- 1 understanding under the current system is that they would
- 2 receive high-cost universal support for both lines.
- 3 Q. What if they had three?
- 4 A. I believe that is the case as well, that they
- 5 would receive support for all three lines.
- 6 Q. What if they had eight?
- 7 A. I have no reason not to believe that they
- 8 would receive support for all eight.
- 9 Q. What if they had two wireless lines?
- 10 A. If they were designated an ETC carrier, then
- 11 yes, I believe that they would receive two wireless -- I
- 12 mean, Mid-Missouri Cellular would receive high-cost
- 13 universal support for both lines.
- Q. What if they had multiple wireless lines?
- 15 A. I believe that each line would receive
- 16 universal support under the status quo.
- 17 Q. And would that support be based on the cost of
- 18 provision of service to the ILEC?
- 19 A. A competitive ETC's level of high-cost service
- 20 is currently being determined by the underlying ILEC.
- 21 Q. And is that any relation -- is that cost basis
- 22 in reality any -- does it have any relationship to the cost
- 23 for the wireless carrier to provide service?
- 24 A. I mean, it seems approxi-- it's an
- 25 approximation. I mean, I can't -- I don't have any

- 1 expertise in wireless cost. I mean, I -- I mean, I think --
- 2 I think most people in this room have just some sort of
- 3 understanding on the wireline side, but we are all basically
- 4 newbies to this wireless issue.
- 5 Q. All right. Wireless carriers are not subject
- 6 to our Chapter 32 rules, are they?
- 7 A. It is my understanding that they are not.
- 8 Q. And those rules concern provision service --
- 9 provision of service to customers, correct?
- 10 A. That's my understanding of Chapter 32.
- 11 Q. Is that a problem in Staff's opinion if
- 12 wireless carriers are granted ETC status?
- 13 A. I believe that if the Commission is concerned
- 14 about those issues and they decide to go ahead and grant ETC
- 15 status in whole or in portions, that they should go ahead --
- or that the Commission should go ahead and make Mid-Missouri
- 17 Cellular make the commitment similar to the ones in the
- 18 Virginia FCC -- in the Virginia Cellular FCC order.
- 19 Q. And what about the fact that MMC terms of
- 20 service require a two-year contract, is that a problem with
- 21 ETC status, in your opinion, or is it your understanding
- 22 that in order to provide service, there is a two-year
- 23 contract requirement?
- 24 A. I believe that one of the Mid-Missouri
- 25 Cellular witnesses does say that some of their customers

- 1 were able to go month to month.
- 2 Q. Okay. So that's not a requirement. If it
- 3 were -- let me ask you this: If it's a high-cost area,
- 4 though, and in order to get service Mid-Missouri Cellular
- 5 does require a two-year contract, does that have any bearing
- 6 on whether they could receive the full amount of Universal
- 7 Service funding for providing that customer with the
- 8 wireless line?
- 9 A. I'm not sure that we here have the authority
- 10 to say, you're entitled to 75 percent of the high-cost fund
- 11 or you're entitled to 50 percent of the high-cost fund. I'm
- 12 not sure that we would be able to only give a portion of the
- 13 high-cost fund. So I don't -- I don't believe that is an
- 14 option.
- 15 Q. Okay. So would it have any bearing on whether
- 16 they could get the universal service support if they were
- 17 granted ETC status?
- 18 A. I guess -- if you don't mind, I'd like to just
- 19 ask a quick qualifying question about that. Are you asking
- 20 me whether or not it's in the public interest for a wireless
- 21 carrier to have a two-year service commitment or --
- 22 A. Well, that's the issue that I'm trying to get
- 23 to, but in order to get there I'm just -- I'm first trying
- 24 to clarify whether granting ETC status to Mid-Missouri
- 25 Cellular would allow Mid-Missouri Cellular to receive

- 1 universal service funding for providing service to customers
- 2 under a two-year contractual basis or any length term
- 3 contractual basis?
- 4 A. I would say as long as they had that customer
- 5 under some sort of commitment or they could prove that they
- 6 had the lines, so to speak, I would say that they would
- 7 receive high-cost service as long as the customer didn't
- 8 terminate the commitment or whatnot.
- 9 Q. And if the customer did terminate the
- 10 commitment prior to the term of the contract, generally a
- 11 penalty is imposed, is there not?
- 12 A. I believe that that's fairly typical of the
- 13 wireless industry and several other term contract
- 14 agreements. I mean, it's not just the wireless industry
- 15 who -- I mean, the banking term, of course, is substantial
- 16 penalty for early withdrawal. It exists in several
- 17 industries.
- 18 Q. And if a CLEC has ETC status, can a CLEC
- 19 provide service to a customer in a high-cost area on a
- 20 contractual basis similar to what I'm talking about here and
- 21 receive universal service support for that customer?
- 22 A. I believe that if a CLEC ETC such as Green
- 23 Hills offered a, I guess a two-year term commitment, I would
- 24 assume that, yes, that they would receive high-cost
- 25 universal support funding if they were in an eligible high

- 1 cost exchange, which I believe that Green Hills is. Green
- 2 Hills the CLEC. I'm sorry. I should be very careful about
- 3 that.
- 4 COMMISSIONER MURRAY: I think that's all right
- 5 now. Thank you.
- 6 JUDGE DIPPELL: Commissioner Clayton, do you
- 7 have questions?
- 8 QUESTIONS BY COMMISSIONER CLAYTON:
- 9 Q. Mr. McKinnie, I came in just as you were, I
- 10 think, getting started, and you were making some references
- 11 to the FCC order that came out on Friday?
- 12 A. Yes, I was.
- 13 Q. And I wasn't sure if you had stated whether or
- 14 not your reasoning for being in opposition to this request
- 15 for ETC designation had changed in any way.
- 16 A. No. We still feel that they do not meet the
- 17 public interest standard. What is in this order that I
- 18 wanted to point out to you was that, first of all, there
- 19 were the several issues that were still in play in
- 20 paragraph 3 that I believe Mr. Curtis characterized as dead
- 21 issues, and I believe those are things you could still take
- 22 notice of when making your public interest finding.
- 23 The second thing I wanted to bring up --
- Q. Before we leave paragraph 3, did you
- 25 consider -- did you consider the items in paragraph 3 in

- 1 your original assessment in this case?
- 2 A. I would say that we definitely were aware of
- 3 two, because we do discuss that. We -- we discussed the
- 4 issue that it is difficult to determine when a line is
- 5 transferred, for example, and when a line is a primary line
- 6 and when a line -- I mean, those are things, yes, that we
- 7 did take into consideration.
- 8 Q. So did you take them into consideration prior
- 9 to this order coming down?
- 10 A. We definitely took the second one into
- 11 consideration.
- 12 Q. How about some of the comments in paragraph 4,
- 13 did you-all consider those prior to this order coming down,
- 14 some of the concerns that are mentioned in paragraph 4?
- 15 A. We definitely -- I would say yes, we did.
- 16 Would you like me to go item by item and discuss them?
- 17 Q. Well, only if you feel it would be
- 18 particularly helpful. I'm speaking in general terms right
- 19 now. If you disagree with some of the concerns that are
- 20 listed in paragraph 4, then certainly point those out. I
- 21 guess point out exceptions rather than --
- 22 A. Sure. I believe that the FCC has done a good
- 23 job here of stating what a good public in-- you know, they
- $24\,$ have stated the good public interest standard on a
- 25 going-forward basis.

- 1 One of the comments in my testimony -- I did
- 2 reference a portion of my testimony. It may have also been
- 3 before you got here, when we were making corrections. I did
- 4 state in my testimony that we were not aware of any
- 5 standards for the public interest finding, and I wanted to,
- 6 I guess, amend that today by taking notice of this order, by
- 7 saying here is a case where the FCC has done a very good job
- 8 on a going-forward basis of saying, here's what the public
- 9 interest standards are.
- 10 Q. How closely do you follow the Federal/State
- 11 Joint Board on Universal Service? Do you follow that at all
- in you day-to-day work?
- 13 A. I don't follow it extremely closely. People
- 14 in my department --
- 15 Q. There is something, somebody does follow that?
- 16 A. I know that we are definitely aware of FCC
- 17 iss-- FCC issues. I don't know if I can say exactly that we
- 18 have our finger on the pulse of the FCC Joint Board,
- 19 Federal/State Joint Board more than -- more than other
- 20 things.
- 21 Q. The third issue that you mentioned were the
- 22 commitments made on the record by Virginia Cellular with
- 23 regard to filing reports and complying with the CTIA codes
- 24 of conduct; is that correct?
- 25 A. That is correct.

- 1 Q. And did you contemplate commitments such as
- 2 that or concerns such as those prior to this FCC order
- 3 coming out in your original direct and surrebuttal
- 4 testimony?
- 5 A. No, because it was not something that
- 6 we envisioned as being possible. I mean, we do make
- 7 reference -- I believe it's either in my rebuttal or my
- 8 surrebuttal testimony; I could check if you would like --
- 9 that once we granted ETC status, that we would have -- that
- 10 the Missouri Public Service Commission would not have any
- 11 say over any sort of quality of service standards or
- 12 dispute.
- 13 And so this Virginia order is very useful in
- 14 that it gives us an idea of what we could have the company
- 15 agree to, but the main purpose -- cut me off if you wish, of
- 16 course. The main purpose of my -- of my taking notice of
- 17 that was that we shouldn't just allow them to be members of
- 18 CTIA and think that's going to solve all the problems.
- 19 Q. Okay. Well, let's talk about this, because
- 20 this Item No. 3 that you mention, this third point as my
- 21 notes reflect -- and I want to make sure my notes are
- 22 accurate -- the items that you reference with regard to
- 23 these commitments on the record are items that are not a
- 24 part of your direct or surrebuttal testimony, correct?
- 25 A. No, we do not -- we do not discuss any of

- 1 these specifics in rebuttal or surrebuttal.
- 2 Q. Okay. Are there certain commitments that
- 3 Mid-Missouri Cellular could make that would cause Staff to
- 4 change its mind with regard to the ETC status?
- 5 A. I would say no, because our position has been
- 6 and continues to be, even throughout listening to testimony,
- 7 they have not met their burden. I mean, just mentioning the
- 8 word "competition" doesn't necessarily mean that you have
- 9 proven specifically that the grant itself -- that grant of
- 10 ETC status is going to lead to increased competition.
- 11 Q. In your mind, what would they have to prove,
- 12 what would they have to show us to meet that burden?
- 13 A. They would have to prove a direct link between
- 14 the grant of the ETC status itself and all of the things
- 15 that they expect will occur after the grant. That is one of
- 16 the things that I believe is missing from their case.
- 17 Q. What things that you make reference there
- 18 would have to occur, do you think, regardless of what they
- 19 say? In your mind, with regard to your universal service,
- 20 if we were to make this grant, what picture of utopia do you
- 21 see afterwards?
- 22 A. In regards to the MMC utopia, I would see that
- 23 that they would have to be providing services that are
- 24 clearly in the public interest.
- Q. Such as? What would be a service in the

- public interest?
- 2 A. Well, it --
- 3 Q. Instant messaging? I mean, what are you
- 4 making reference to here? What's in the public interest?
- 5 A. Well, I think that is you who ultimately has
- 6 to decide what's in the public interest. I think even with
- 7 these numerous factors that is still kind of a nebulous
- 8 term. I mean, just for example, let's look at the -- the
- 9 picture phones that have come out now, and there's been a
- 10 series of commercials about them on TV.
- 11 Let's say that that is something that could be
- 12 delivered through the broadband services that they discuss
- 13 when they discuss updating from TDMA to CDMA, they discuss
- 14 the two different price levels.
- 15 (REPORTER'S NOTE: At this point, an in-camera
- 16 session was held, which is contained in Volume 5, pages 321
- 17 through 323 of the transcript.)

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- 1 Are these highly confidential numbers, before
- 2 I go any further?
- 3 Q. Probably too late anyway.
- 4 A. Well, shoot. Let's say that there was
- 5 X amount of money that had to be spent in order to update
- 6 the system and that there was X plus Y in order to have the
- 7 broadband portion of the system. And let's say that, for
- 8 example, if you were going to have a high-speed data
- 9 transfer possible in the wireless system, that you would be
- 10 possible to send the picture phone.
- 11 Now, I would -- in my opinion, there would be
- 12 two different ways to look at that issue. We would say,
- 13 No. 1, is it possible to use the high-cost funds in that
- 14 manner? And I would say the answer is yes, because the
- 15 company would be allowed to use it not just on the POTS-type
- 16 issues that I believe Commissioner Murray has discussed in
- 17 this proceeding, but also in terms of high-speed data
- 18 transfer.
- 19 So we ask the first question, is it legal to
- 20 use the funds in that way? And I would say the answer to
- 21 that is yes. But then I believe you would have a secondary
- 22 concern, especially in these rural exchanges, of would that
- 23 outlay be in the public interest?
- 24 And I believe that the answer to those two
- 25 questions could be different. What is legal and allowable

- 1 and passable and what is in the public interest could be two
- 2 separate concerns.
- 3 Q. I'm digesting this picture of utopia that you
- 4 just described.
- 5 A. I quess I kind of maybe didn't state the
- 6 utopia.
- 7 Q. So from that statement, can I assume that what
- 8 you're referring to are new services and more than just
- 9 basic cellphone service would be necessary before Staff
- 10 would consider an ETC designation?
- 11 A. First of all, I would state that they would
- 12 have to put forth the information themselves. The FCC makes
- 13 very clear that there is a burden on the company --
- 14 Q. I recognize the burden, but I want to know
- 15 from Staff's perspective where a cellphone, if at all -- and
- 16 your answer may be never, never would a cellphone service
- 17 ever be part of this mix in Missouri. But what I'm trying
- 18 to get a handle on is what is Staff's position, what type or
- 19 level of service would you see as being something that is
- 20 ETC worthy or universal service worthy?
- 21 A. Well, it has definitely been Staff's position
- 22 in the past, such as in the Sprint effective competition
- 23 case, that wireless phones are mainly complimentary to
- 24 wireline phones, not substitutable.
- Now, I do understand that there is a segment

- 1 of the population that disagrees with that. I believe
- 2 there's a 2002 FCC estimate that puts that at about 5 to 10
- 3 percent, and I know that that might be growing now with the
- 4 local number portability, but I don't have any hard and fast
- 5 numbers on that.
- 6 Q. Okay. Would it make any difference whether
- 7 there was a problem with the local ILEC in Staff's review of
- 8 this ETC application?
- 9 A. I don't believe there's a problem with the
- 10 local ILEC in this application.
- 11 Q. I understand that.
- 12 A. Because of a Data Request that we sent.
- 13 Q. Would that play a role in considering? I'm
- 14 speaking hypothetically, but if there was a problem with the
- 15 local ILEC, which I'm not saying here by any stretch of the
- 16 imagination, but if there was a problem and you had serious
- 17 service quality problems with a local ILEC, would that
- 18 possibly give rise to Staff changing its position?
- 19 A. Assuming that the wireless carrier was willing
- 20 to pick up carrier of last resort obligations?
- 21 Q. Well, that's what I'm asking. Does that make
- 22 a difference?
- 23 A. I would say -- I would say yes, that could, if
- 24 the carrier was willing to pick up carrier of last resort
- 25 obligations. I know there's been some discussion about that

- 1 on the FCC level as well.
- 2 Q. Would there be other obligations that the
- 3 company would have to commit to in that scenario?
- 4 A. After this Virginia FCC order, I definitely
- 5 believe that we have some examples of -- of commitments that
- 6 we could ask the company to make.
- 7 Q. Which ones? Give me a handful of just the
- 8 most important.
- 9 A. I would say the reporting, for example, of
- 10 consumer complaints per thousand handsets. I thought that
- 11 was something that would be nice to know.
- 12 O. What else?
- 13 A. Well, I'm looking through the attachment that
- 14 Mr. Poston submitted into evidence. I wouldn't be as
- 15 concerned about the advertising commitment, for example. I
- 16 believe that they do currently advertise. It's in the
- 17 business' best interests to advertise.
- 18 There is a discussion of construction plans,
- 19 which could be important for carrier of last resort
- 20 obligations in the situation -- in the hypothetical
- 21 situation that you described. If somebody's going to be the
- 22 only carrier, I would definitely like to know how they're
- 23 going to meet those carrier of last resort obligations.
- Q. How would you measure the adequacy of
- 25 construction plans? Would you measure it by -- I know the

- 1 FCC does not like the measurement of dead zones, but is
- 2 that -- or dead spots. Is that one criteria? Is it
- 3 strength of signal throughout the service territory, or are
- 4 you without the knowledge to --
- 5 A. I would say that the FCC in the past,
- 6 considering dead spots, has said that there are going to be
- 7 some dead spots in the coverage area. I mean, if you are
- 8 asking me the question, would that change if they were going
- 9 to be the only carrier, I don't know. I would have to think
- 10 more about that situation and talk to people in the wireless
- 11 industry and have further analysis on the topic.
- 12 Q. How about resolution of consumer complaints?
- 13 A. I think it would be nice if they -- if they
- 14 would commit to sending us that information. I believe that
- 15 that would be -- I mean, in that hypothetical situation, it
- 16 would be -- it would be beneficial to see resolution of
- 17 these complaints and not just the number of complaints.
- 18 Q. Do you have any experience in working with the
- 19 FCC in resolution of cellular phone complaints as the law
- 20 currently is?
- A. No, I do not.
- 22 Q. Does anyone on the Staff have that working
- 23 knowledge?
- 24 A. I don't -- I don't believe anyone on Staff has
- 25 worked for the FCC, for example.

- 1 Q. That's not what I mean. What I'm referring to
- 2 are the phone calls that come into the consumer hotline
- 3 here, I've got a problem with my cellphone. They say, we
- 4 can't help you, we don't have jurisdiction there. They give
- 5 the hotline to the FCC.
- But are you aware of anyone who has seen one
- 7 of those problems through to a resolution or through to an
- 8 end or how efficient or effective the FCC is in resolving
- 9 these issues? Are they completely overwhelmed?
- 10 Do they sit on hold for three hours?
- 11 A. I don't have any information about that.
- 12 Q. Do you know if anyone on Staff has that
- 13 information?
- 14 A. I can't say for sure. Especially teleco
- 15 staff. Now, the people who handle the complaints upstairs,
- 16 that might be a different issue, but teleco, I don't know of
- 17 anybody on teleco staff that has that information.
- 18 Q. Well, originally Staff was opposed to the
- 19 State of Missouri exercising jurisdiction in this case; is
- 20 that correct?
- 21 A. That is correct.
- 22 Q. Was that -- was that a call by legal counsel
- 23 or by the telecommunications department?
- 24 A. That was discussed by both parties and we came
- 25 to that discussion -- we came to that conclusion in a

- 1 meeting.
- Q. Okay. And was that position, in part, based
- 3 on problems with dealing with consumer complaints like we've
- 4 just discussed?
- 5 A. I don't believe that was an issue in that
- 6 discussion.
- 7 Q. Okay. So that wouldn't make any difference?
- 8 A. No. It was not an issue that we contemplated
- 9 when we --
- 10 Q. That the Missouri Public Service Commission
- 11 doesn't have jurisdiction over cellphones wasn't
- 12 contemplated?
- 13 A. Well, that was contemplated.
- 14 Q. Well, that's what I'm referring to, consumer
- 15 complaints relating to cellular phones. Would that play a
- 16 part?
- 17 A. It would play a part only to the extent that
- 18 we don't have any -- or that the Missouri Public Service
- 19 Commission has little, if any, jurisdiction over wireless
- 20 companies in the whole.
- 21 Q. How long have you been with the Commission?
- 22 A. Approximately coming up on two years.
- 23 Q. Coming up on two years. And have you had any
- 24 other dealings with Universal Service Fund issues?
- 25 A. I worked with the certification of the ILECs

- 1 and the ETC CLECs this past year.
- 2 Q. What standard do you use when reviewing CLEC
- 3 applications, public interest standard?
- 4 A. No. We -- well, we -- I would say no. What
- 5 we do is we look and make sure they are using the money,
- 6 that they certify -- that they have a signed affidavit that
- 7 they certify that they are using the money in accordance to
- 8 the high-cost rules.
- 9 Q. Okay. Would you have that ability here if we
- were to grant ETC status to MMC?
- 11 A. Yes, we would, because I believe that they
- 12 would -- that they would have to certify.
- 13 Q. If a CLEC comes in and says, we want ETC
- 14 status in a particular area, what are you going to look at?
- 15 A. I'm sorry. Could you repeat the question?
- 16 Q. If you have a CLEC that wants to be designated
- 17 as ETC status or designation, what are you going to look at
- in regard to that CLEC's service?
- 19 A. I guess we would look at, first of all, if the
- 20 CLEC is certificated. We would look at things of that
- 21 nature; are they legally allowed to provide service, are
- 22 they going to have any sort of facilities in that exchanges
- 23 are there plans for any sort of facilities in that exchange?
- 24 We would look at issues such as those.
- Q. Would you look at the same issues as you are

- 1 in this case?
- 2 A. I don't believe that we would look at the
- 3 exact same issues.
- 4 Q. Why is that?
- 5 A. Because we have different jurisdiction over
- 6 the wireline CLEC than we do over a wireless carrier.
- 7 Q. This is the first cellphone application for
- 8 ETC status in Missouri history, I suppose?
- 9 A. In the state of Missouri, yes.
- 10 Q. To give it a little drama, the first in the
- 11 history of our great state?
- 12 A. It's the first --
- 13 Q. Stay calm. Let's not get out of hand here.
- 14 But this is the first, and this would be your first?
- 15 A. Yes.
- 16 Q. Are there any circumstances where a cellphone
- 17 service could be designated, in your opinion?
- 18 A. If they met the burden itself, yes, and they
- 19 provided evidence to support the public interest standards,
- 20 then yes. Yes, they would, but we do not believe this
- 21 company has done so.
- 22 Q. Are you aware of how many cellphones,
- 23 cellphone companies are operating in rural Missouri such as
- 24 MMC, more than simply just interstate coverage?
- 25 A. I can reference what one of the MMC witnesses

- 1 said. I am not personally knowledgeable of that fact.
- 2 COMMISSIONER CLAYTON: Okay. Well, thank you
- 3 very much. Thank you, Judge.
- 4 JUDGE DIPPELL: Commissioner Murray, you had a
- 5 couple more follow-ups?
- 6 COMMISSIONER MURRAY: Yes.
- 7 FURTHER QUESTIONS BY COMMISSIONER MURRAY:
- 8 Q. When Staff does an analysis of ETC status on a
- 9 CLEC, wouldn't Staff be looking at the public interest
- 10 standard before recommending ETC status in rural high-cost
- 11 areas?
- 12 A. I mean, we are required to state that it is in
- 13 the public interest.
- 14 Q. So you would be looking at the public interest
- 15 standard for a CLEC as well in a high-cost area?
- 16 A. Yes.
- 17 Q. A rural high-cost area?
- 18 A. Yes.
- 19 Q. Okay. And then in making your public interest
- 20 determination, is a part of that -- what you're basing
- 21 public interest analysis on what the likely result is to the
- 22 size of the high-cost Universal Service Fund?
- 23 A. Yes, that was one of the -- that was one of
- 24 the concerns we had, that we stated, that we were unsure and
- 25 there were potential problems about the stability of said

- 1 fund. We stated that in our testimony.
- 2 Q. And in this particular instance with
- 3 Mid-Missouri Cellular's application, is there more reason to
- 4 believe that the cost of the fund -- or the size of the fund
- 5 will increase based upon a grant of their ETC status than if
- 6 a wireline CLEC were applying for ETC status in the same
- 7 area?
- 8 A. I would say the answer to that is yes.
- 9 Q. And since we are concerned about -- overall
- 10 about how much customers have to pay to support the
- 11 Universal Service Fund, that is a legitimate public interest
- 12 concern, is it not?
- 13 A. I believe so. I believe that is one of the
- 14 factors also that the FCC does mention.
- 15 COMMISSIONER MURRAY: Thank you.
- JUDGE DIPPELL: Thank you. Mr. McKinnie, I
- 17 just had a couple of -- or maybe just one question for you.
- 18 QUESTIONS BY JUDGE DIPPELL:
- 19 Q. Do you have a copy of Mr. Curtis' surrebuttal
- 20 with you?
- 21 A. Yes, I do.
- 22 Q. Would you look at page 2 of his surrebuttal,
- 23 and you may have clarified this elsewhere, but I just want
- 24 to see. On lines 9 through 11, he makes a statement that --
- 25 well, actually it starts before that, where he restates some

- 1 of Staff's position, and then at line 9 says, this is a test
- 2 admission by Staff that MMC is legally entitled to ETC
- 3 status in areas served by non-rural ILECs.
- And I just wanted to see, is it Staff's
- 5 position that Mid-Missouri Cellular has not met the public
- 6 interest standard only where the underlying carrier is
- 7 rural?
- 8 A. I believe there is definitely a higher level
- 9 of standard that the Commission should look at when it looks
- 10 at that. I am not aware of any situation where a regulatory
- 11 body has denied ETC status in a non-rural area. So I don't
- 12 know if I want to say they're -- I don't want to say they're
- 13 legally entitled. I believe Mr. Poston addressed that in
- 14 his opening.
- 15 JUDGE DIPPELL: Okay. I think that's all the
- 16 questions I had for you. We're going to take just a
- 17 ten-minute break and we'll come back with further
- 18 cross-examination for Mr. McKinnie from Bench questions and
- 19 then keep going. Thank you. Off the record.
- 20 (A BREAK WAS TAKEN.)
- 21 JUDGE DIPPELL: Let's go back on the record.
- 22 Mr. DeFord, was there anything you wanted to bring up?
- MR. DeFORD: Yes, your Honor. I would move
- 24 that we redact from the public version of the transcript
- 25 Mr. McKinnie's inadvertent disclosure of a highly

- 1 confidential number.
- JUDGE DIPPELL: I will do that. We will make
- 3 that line in the transcript -- the answer to that question
- 4 part of the in-camera record and strike it from the public
- 5 version.
- 6 MR. DeFORD: And we waive prosecution of the
- 7 misdemeanor.
- 8 JUDGE DIPPELL: Thank you, Mr. DeFord. State
- 9 of Missouri doesn't need to be spending more money on legal
- 10 counsel. Tight budget season. Okay.
- 11 Is there further cross-examination based on
- 12 questions from the Bench from Office of the Public Counsel,
- 13 who's not returned from break?
- 14 From Alma?
- MR. ENGLAND: No, your Honor. Thank you.
- JUDGE DIPPELL: From CenturyTel?
- MR. STEWART: No, your Honor.
- JUDGE DIPPELL: From Mid-Missouri?
- MR. DeFORD: Only one.
- 20 RECROSS-EXAMINATION BY MR. DeFORD:
- 21 Q. Mr. McKinnie, I only have one question, I
- 22 think. In response to some questions from Commissioners
- 23 Clayton and Murray, I believe you gave your opinion as to
- 24 whether the burden of proof had been met and your opinion as
- 25 to what the statutory requirements were and also what the

- 1 Virginia Cellular order required; is that correct?
- 2 A. Yes, I believe we covered all of those topics.
- 3 Q. Are you an attorney, Mr. McKinnie?
- 4 A. I am not.
- 5 MR. DeFORD: Thank you.
- 6 JUDGE DIPPELL: Mr. Dandino, did you have
- 7 further questions for Mr. McKinnie based on questions from
- 8 the Bench?
- 9 MR. DANDINO: No, your Honor. Thank you.
- 10 JUDGE DIPPELL: Then, Mr. McKinnie, I believe
- 11 you may step down. Since Commissioner Gaw had other
- 12 appointments this morning, I'm not sure that he doesn't have
- 13 questions for you, so I'd ask you to remain present for the
- 14 rest of the -- for the hearing, but you may step down now.
- 15 Thank you.
- Does Staff have any additional witnesses?
- MR. POSTON: No. And we had no redirect of
- 18 Mr. McKinnie.
- 19 JUDGE DIPPELL: I'm sorry, Mr. Poston. Thank
- 20 you. Then I believe we're ready to go to Alma's witness.
- MR. ENGLAND: Thank you, your Honor. We'd
- 22 call Mr. Schoonmaker, please.
- 23 JUDGE DIPPELL: Please raise your right hand.
- 24 (Witness sworn.)
- 25 JUDGE DIPPELL: Thank you. Go ahead

- 1 Mr. England.
- 2 MR. ENGLAND: Thank you, your Honor.
- 3 ROBERT C. SCHOONMAKER testified as follows:
- 4 DIRECT EXAMINATION BY MR. ENGLAND:
- 5 Q. Would you state your name for the record,
- 6 please.
- 7 A. My name is Robert C. Schoonmaker.
- 8 Q. And by whom are you employed and in what
- 9 capacity?
- 10 A. I'm employed by GVNW Consulting, Inc., and I'm
- 11 the president and CEO of that company.
- 12 Q. And on whose behalf are you appearing today?
- 13 A. I'm appearing on behalf of Alma Telephone
- 14 Company and Citizens Telephone Company.
- 15 Q. Mr. Schoonmaker, have you caused to be
- 16 prepared and filed in this proceeding prepared rebuttal
- 17 testimony that I believe has been marked for purposes of
- 18 identification as Exhibit No. 8?
- 19 A. Yes, I have.
- Q. Do you have any corrections to that testimony?
- 21 A. I do. Would you like me to proceed with
- 22 those?
- Q. Please.
- 24 A. First of all, on page 4, on line 16, I would
- 25 insert the word to, t-o, between regard and rural in kind of

- 1 the center of the line, so it reads, however, in regard to
- 2 rural areas.
- 3 Second minor change is on page 14, on line 3,
- 4 the amount \$8.40 should be changed to \$6.65, and the amount
- 5 \$6.50 should be changed to \$4.75. When I prepared this
- 6 testimony, I neglected to recognize that the companies would
- 7 be giving \$1.75 Lifeline credit from their basic local
- 8 service rates to the Lifeline customers, and that's the
- 9 reason for the correction.
- 10 And then on page 24, on line 11, in the center
- of the line, the word "listing" should be made plural,
- 12 listings. Those are all the minor corrections that I have.
- 13 Q. In addition to the minor corrections, do you
- 14 have more substantive corrections or updates in light of
- 15 recent developments since you filed your testimony?
- 16 A. I have two of those. The first one would go
- 17 on page 5, and I would add an additional sentence after the
- 18 end of the sentence on line 12, and that additional sentence
- 19 would read, in early December the Minnesota Commission
- 20 denied the application for ETC status of Nextel
- 21 Communications, and in mid January this year, the Louisiana
- 22 Commission denied the application for ETC status of a
- 23 wireless provider.
- 24 Q. And the other substantive change or update?
- 25 A. It would go on line -- or excuse me -- on

- 1 page 19, after line 13, adding three additional paragraphs.
- 2 While in the past the FCC has made such statements, in an
- 3 Order released January 22, 2004 that has been introduced as
- 4 Exhibit 10, the FCC clearly reflected a changed position in
- 5 this regard by stating specifically that, quote, we conclude
- 6 that the value of increased competition by itself is not
- 7 sufficient to satisfy the public interest test in rural
- 8 areas, close quote.
- 9 The FCC in this order outlines some of the
- 10 criteria that they used in determining that the public
- 11 interest was met in this circumstance. However, it is
- 12 important that the Commission recognize that these criteria
- 13 that the FCC used are not binding on this Commission and the
- 14 Commission can use its own criteria in determining whether
- 15 the public interest is met.
- The recent state decision in Louisiana, for
- 17 example, as reported in the public minutes of its agenda
- 18 meeting, appears to have used a very different determination
- 19 of the public interest than that used by the FCC. I also
- 20 noted in the FCC order that Virginia Cellular had
- 21 specifically submitted plans to the FCC for upgrading their
- 22 networks, including specific cell sites and estimated costs
- 23 for upgrades, and this is evidenced by the letter to the FCC
- 24 which was introduced yesterday as Exhibit No. 11.
- 25 Q. Does that complete your changes --

- 1 A. Yes.
- 2 Q. -- and updates?
- 3 Thank you. With those in mind, if I were to
- 4 ask you the questions that appear in that prepared
- 5 testimony, would your answers here today under oath be
- 6 substantially the same, with the additions and corrections
- 7 that you've just noted?
- 8 A. Yes.
- 9 Q. And are those answers true and correct to the
- 10 best of your knowledge, information and belief?
- 11 A. Yes.
- MR. ENGLAND: Thank you. I have no other
- 13 questions for the witness, and would tender him for
- 14 cross-examination and offer Exhibit 8 into the record.
- 15 JUDGE DIPPELL: Will there be any objection to
- 16 Exhibit 8?
- 17 (No response.)
- JUDGE DIPPELL: Then I will receive it into
- 19 the record.
- 20 (EXHIBIT NO. 8 WAS RECEIVED INTO EVIDENCE.)
- 21 JUDGE DIPPELL: Is there any cross-examination
- of Mr. Schoonmaker from CenturyTel?
- MR. STEWART: No, your Honor.
- 24 JUDGE DIPPELL: Office of the Public Counsel?
- MR. DANDINO: No questions, your Honor. Thank

- 1 you.
- JUDGE DIPPELL: Staff?
- 3 MR. POSTON: No questions.
- 4 JUDGE DIPPELL: Mid-Missouri Cellular?
- 5 MR. DeFORD: Yes, thank you.
- 6 CROSS-EXAMINATION BY MR. DeFORD:
- 7 Q. Good morning, Mr. Schoonmaker.
- 8 A. Good morning, Mr. DeFord. We meet again.
- 9 Q. It's been a while, huh? Keep it very short,
- 10 one question. Mr. Schoonmaker, are you an attorney?
- 11 A. I am not.
- 12 MR. DeFORD: Good answer. We're done.
- 13 Thanks.
- 14 JUDGE DIPPELL: That was record speed.
- 15 Well, Mr. Schoonmaker, I think I have a couple
- 16 questions for you.
- 17 QUESTIONS BY JUDGE DIPPELL:
- 18 Q. I believe the Commissioners will have some
- 19 questions for you, so we'll have to meet back after they're
- 20 finished with their agenda.
- 21 A. All right.
- 22 Q. But let me ask you my questions. I have
- 23 written down that that was for Mid-Missouri's witness, so I
- 24 guess I missed my opportunity for that one.
- Okay. Let's see. Page 11 of your rebuttal

- 1 testimony, up at the top, you discuss -- you say, it would
- 2 not appear to be in the public interest to provide universal
- 3 service support to a wireless carrier who did not provide
- 4 that choice. And you were talking about the choice of IXCs
- 5 or interexchange carriers prior to that.
- 6 Have there been -- first of all, let me ask
- 7 you how familiar you are with the FCC? You testify a lot in
- 8 here about FCC decisions. How familiar are you with the
- 9 proceedings at the FCC?
- 10 A. I am quite familiar with them. I do not
- 11 necessarily read all the comments that are filed by all the
- 12 parties, but I generally keep track of the applicable orders
- 13 and am fairly familiar with them at least.
- Q. Okay. And were you aware of any FCC cases
- 15 where the FCC granted ETC status to a wireless carrier?
- 16 A. Yes.
- 17 Q. And are you aware of any FCC cases where ETC
- 18 status was granted to a wireless carrier in a rural area?
- 19 A. Yes.
- 20 Q. And what cases, what companies were involved
- 21 in those?
- 22 A. There's a number of them. The Virginia
- 23 Cellular order, which has been discussed in great detail, is
- 24 one of those. I mean, the FCC has issued a decision in
- 25 South Dakota related to some tribal areas. I believe

- 1 they've issued a decision in Wyoming related to ETC service,
- 2 and there's been a number of others related to rural areas.
- 3 Q. And so in those cases, were there a choice --
- 4 or was there a choice of interexchange carriers in any of
- 5 those cases?
- 6 A. The issue was raised in some of those cases,
- 7 including the Virginia Cellular order. The FCC did not --
- 8 did not impose that requirement as part of the public
- 9 interest requirement, although until the Virginia order they
- 10 basically had based all their decisions on the fact that
- 11 granting ETC would provide additional competition.
- 12 But the FCC has not made that a requirement in
- 13 the Virginia order specifically. They did not find that it
- 14 was from their viewpoint necessary for the wireless carriers
- 15 to provide that to meet their view of the public interest
- 16 standard.
- 17 JUDGE DIPPELL: Okay. I think that's all the
- 18 questions I have for you. So I will -- I think I'll go
- 19 ahead and -- well, let me go ahead and ask if there is any
- 20 cross-examination based on my questions and we'll do that,
- 21 and then in case the Commissioners wouldn't have any
- 22 questions, we could excuse you later.
- Would there be any questions based on
- 24 questions from the Bench from CenturyTel?
- MR. STEWART: No questions.

- JUDGE DIPPELL: Office of Public Counsel?
- 2 MR. DANDINO: No questions, your Honor.
- JUDGE DIPPELL: Staff?
- 4 MR. POSTON: No questions.
- 5 JUDGE DIPPELL: Mid-Missouri?
- 6 MR. DeFORD: No questions.
- 7 JUDGE DIPPELL: Would there be any redirect at
- 8 this time?
- 9 MR. ENGLAND: Just one, your Honor.
- 10 REDIRECT EXAMINATION BY MR. ENGLAND:
- 11 Q. Mr. DeFord asked whether or not you were an
- 12 attorney, but did you spend the night at a Holiday Inn
- 13 Express last night, Mr. Schoonmaker?
- 14 A. No.
- MR. ENGLAND: Rats. Thank you.
- JUDGE DIPPELL: Okay. I've lost complete
- 17 control.
- 18 MR. ENGLAND: I hope it's the last day of the
- 19 hearing.
- JUDGE DIPPELL: Okay. Mr. Schoonmaker, you
- 21 may step down for now, and I will ask you to remain for
- 22 Commission questions. Do I understand that you might have a
- 23 scheduling conflict and need to leave at a certain time
- 24 today?
- 25 THE WITNESS: Not today. I do need to leave

- 1 by 1:30 tomorrow if possible.
- 2 JUDGE DIPPELL: I'm pretty sure we can get you
- 3 out of here by then. Thank you.
- 4 Does Alma have any additional witnesses?
- 5 MR. ENGLAND: No, we do not.
- JUDGE DIPPELL: Then we will go to
- 7 CenturyTel's witness.
- 8 MR. STEWART: We call Arthur Martinez.
- 9 JUDGE DIPPELL: Would you please raise your
- 10 right hand.
- 11 (Witness sworn.)
- 12 JUDGE DIPPELL: Thank you.
- 13 ARTHUR MARTINEZ testified as follows:
- 14 DIRECT EXAMINATION BY MR. STEWART:
- 15 Q. Would you please state your name for the
- 16 record.
- 17 A. Yes. My name is Arthur Martinez.
- 18 Q. By whom are you employed and in what capacity?
- 19 A. I'm employed by CenturyTel of Missouri, LLC
- 20 and Spectra Communications Group, LLC, d/b/a CenturyTel, as
- 21 the director of government relations.
- 22 Q. And on whose behalf are you testifying?
- 23 A. I am testifying on behalf of both companies,
- 24 and hereafter I'll refer to both combined as CenturyTel,
- 25 unless warranted to distinguish.

- 1 Q. Have you caused to be prepared rebuttal
- 2 testimony which has been prefiled and marked for purposes of
- 3 identification as Exhibit 9?
- 4 A. Yes, I did.
- 5 Q. Do you have any corrections to that prefiled
- 6 testimony?
- 7 A. I have one minor correction. On page 14,
- 8 line 28, actually starting on line 27, I would put a period
- 9 after the word "areas" on line 27. And on line 28 I would
- 10 delete the following words, "and multiple states," period.
- 11 Q. Do you have any other minor corrections to the
- 12 prefiled testimony?
- 13 A. No, I do not.
- 14 Q. Given that we've kind of changed the
- 15 procedures in this hearing, do you have more substantive
- 16 corrections you'd like to make or additions to your
- 17 testimony you'd like to make in response to the supplemental
- 18 testimony provided yesterday for the first time by
- 19 Mr. Curtis?
- 20 A. There are two areas that I would like to
- 21 address in relation to the FCC's most recent order that
- 22 we've been discussing here today, and I believe it's
- 23 referred to as the January 22nd order. The first -- the
- 24 first comment I'd like to make is I think the FCC has set
- 25 some -- certainly some minimum standards to give guidance to

- 1 state commissions on how to deal with the issue of ETC
- 2 designation and the problems that have occurred since this
- 3 process began.
- 4 It's very clear that these standards are being
- 5 looked at in more detail by the Federal/State Joint Board,
- 6 and we expect that they will be issuing a recommendation
- 7 here hopefully within the first quarter of this year.
- 8 There is one -- a couple of issues that
- 9 pertain to CenturyTel in particular, and the first being the
- 10 redefinition of study areas. If we turn to page 6 of the
- 11 order, they talk about the redefinition of a service area
- 12 and when it should be done in the case of a rural provider.
- 13 And in particular, it's CenturyTel's position
- 14 that until redefinition is completed, that Mid-Missouri
- 15 Cellular be obligated to provide service throughout our
- 16 service territory. And I believe what Mid-Missouri
- 17 Cellular's proposing to do is to redefine the study area,
- 18 and that would have to be approved.
- 19 However, there are partial exchanges that
- 20 Mid-Missouri Cellular is proposing to carve out within the
- 21 CenturyTel and Spectra service or study areas, and I would
- 22 like to note in particular on page 19 of the order that with
- 23 regard to Virginia Cell-- Virginia Cellular ETC, that they
- 24 only granted ETC status in the Williamsville wire center.
- 25 This is a partial wire center that was going to be served by

- 1 Virginia Cellular.
- 2 They only granted it to the extent that
- 3 Virginia Cellular agreed to provide service throughout the
- 4 exchange through a combination of its own facilities and the
- 5 facilities of the -- of another carrier or an alternative
- 6 provider.
- 7 Q. Would that be through resale?
- 8 A. Yes, that would be primarily through resale.
- 9 Q. Do you have any further comments on the
- 10 Virginia Cellular order or any of the new proposals that
- 11 were put forth by Mr. Curtis yesterday?
- 12 A. No, I do not.
- Q. With these additions to your testimony, are
- 14 the answers contained in your testimony true and correct to
- 15 the best of your knowledge, information and belief?
- 16 A. Yes, they are.
- 17 MR. STEWART: With that, I would offer
- 18 Exhibit 9 and tender the witness for cross-examination.
- 19 JUDGE DIPPELL: Would there be any objection
- 20 to Exhibit No. 9?
- 21 (No response.)
- JUDGE DIPPELL: Seeing none, then I will
- 23 receive that into evidence.
- 24 (EXHIBIT NO. 9 WAS RECEIVED INTO EVIDENCE.)
- JUDGE DIPPELL: Is there any cross-examination

- 1 from Alma?
- 2 MR. ENGLAND: No, your Honor.
- JUDGE DIPPELL: Office of the Public Counsel?
- 4 MR. DANDINO: No questions, your Honor.
- 5 JUDGE DIPPELL: Staff?
- 6 MR. POSTON: No questions.
- 7 JUDGE DIPPELL: Mid-Missouri Cellular?
- 8 MR. DeFORD: No, thank you.
- 9 JUDGE DIPPELL: I guess you're going to
- 10 leave it all to me. I have a few questions for you,
- 11 Mr. Martinez.
- 12 OUESTIONS BY JUDGE DIPPELL:
- 13 Q. Have to refresh my memory here. On page 9 of
- 14 your rebuttal testimony, you have a list there of six public
- 15 interest factors that you think the Commission should
- 16 consider. Are those -- can you tell me where those factors
- 17 came from?
- 18 A. It's a listing of -- it was compiled by me
- 19 based on positions taken in other proceedings and by other
- 20 parties to ETC proceedings and some of the issues that have
- 21 come up.
- 22 Q. So this is just a list based on your knowledge
- 23 and opinion?
- 24 A. Yes.
- Q. And I apologize. I wrote some of these

- 1 questions before we had such lengthy discussions about the
- 2 most recent FCC order, so some of them may be a little
- 3 redundant.
- 4 As far as the Joint Board goes, the
- 5 Federal/State Joint Board, have you been involved in that
- 6 board at all or what is your familiarity with the
- 7 Federal/State Joint Board?
- 8 A. I understand what its purpose is. The reason
- 9 I am familiar with the Federal/State Joint Board is because
- 10 I have responsibility for reviewing their recommendations
- 11 and the subsequent FCC orders that may be based on their
- 12 recommendations and how they would apply to the various
- 13 states that I have authority over.
- 14 Q. Okay. And you stated in your testimony that
- 15 there were a number of critical universal service issues
- 16 that are under consideration right now by the board?
- 17 A. Yes. And I believe those are enumerated in
- 18 the FCC's January 22nd order.
- 19 Q. Here's a question for you that I can't believe
- 20 I've gotten this far into the case and didn't know the
- 21 answer to, but I'm going to ask you. Can you explain to me
- 22 the CenturyTel/Spectra Communications corporate
- 23 relationships?
- 24 A. I will do my best. And I can only speak to
- 25 Missouri. I'm not sure how the entire company is organized.

- 1 Q. I'm really only interested in Missouri as
- 2 those parties are in this case.
- 3 A. I understand that CenturyTel, and it's -- I
- 4 think I referred to my testimony, my rebuttal testimony. I
- 5 apologize. I can't recall the page. On page 11 of my
- 6 rebuttal testimony, Spectra Communications Group, LLC has --
- 7 is its own study area within the State of Missouri, and that
- 8 was, I believe, purchased from GTE in 2000.
- 9 CenturyTel of Missouri, LLC is a separate
- 10 entity, but it is comprised of four study areas within the
- 11 state or four properties, two of which of those properties
- 12 are rural as defined by the FCC.
- 13 Q. Okay. And what is Spectra Communications
- 14 Group, LLC, doing business as CenturyTel and CenturyTel of
- 15 Missouri, LLC, what is their corporate relationship? Are
- 16 they --
- 17 A. They are affiliates of CenturyTel, Inc.
- 18 Q. Okay. On page 13 of your testimony, it begins
- 19 with the answer to a question from the other page, and
- 20 you're talking about the need for redefinition of -- or that
- 21 MMC's application calling for designation in the study area
- 22 of Spectra clearly should be denied, you're saying, without
- 23 redefinition of the area, the service area.
- 24 Is it your opinion that -- or would it be
- 25 possible for Mid-Missouri Cellular to just provide ETC

- 1 service in the other study areas and not in Spectra's area?
- 2 Could the Commission grant part of the ETC designation?
- 3 A. If we can refer to the map, if what you're
- 4 asking is could Mid-Missouri Cellular -- if Mid-Missouri
- 5 Cellular were to only provide ETC service in the Concordia
- 6 exchange and not in the other partial exchanges, I would say
- 7 yes, but only to the extent that Spectra had disaggregated
- 8 its universal service support. Otherwise, had we not done
- 9 that, then they would also have engaged in cream skimming,
- 10 which was upheld and addressed in the January 22nd order.
- 11 Q. Okay. And I think that's what you go on to
- 12 explain later, but I needed a little bit of education before
- 13 I could understand all that.
- 14 JUDGE DIPPELL: Okay. I think that's all the
- 15 questions I have for you. Again, I will ask you to remain
- 16 for Commission questions if there should be any. I'll go
- 17 ahead and ask, though, if there's any further
- 18 cross-examination based on my questions from Alma?
- MR. ENGLAND: No, thank you.
- JUDGE DIPPELL: Office of Public Counsel?
- MR. DANDINO: No questions, your Honor.
- JUDGE DIPPELL: Staff?
- MR. POSTON: No questions.
- JUDGE DIPPELL: Mid-Missouri?
- MR. DeFORD: No questions.

- 1 JUDGE DIPPELL: Is there any redirect?
- 2 REDIRECT EXAMINATION BY MR. STEWART:
- 3 Q. I think the first question she asked you
- 4 involved your list of the public interest factors that was
- 5 contained in your testimony. And we've had testimony from
- 6 the new Virginia Cellular order that seems to have a list of
- 7 public interest factors. What's the relationship between
- 8 your factors and the Virginia -- the FCC factors? I'm not
- 9 sure I'm asking this correctly, but how do those two sets of
- 10 factors come into play?
- 11 A. Well, I think the FCC clearly recognized that
- 12 there are certain public interest factors that are crucial
- 13 and that should be looked at, and I think my list kind of
- 14 gives some of those. There are certain -- this is not the
- 15 only list out there. The National Telecommunications --
- 16 it's NTCA. I'm sorry, but I'll have to think of what the
- 17 acronym means. But they've certainly put out a list of
- 18 public interest standards that must be followed.
- 19 And I think it gives guidance to the
- 20 Commission what to look to, but we really don't know, based
- 21 on the application that was filed by Mid-Missouri Cellular,
- 22 what they're committing to, so we don't know which of these
- 23 factors that I've listed or any of the other parties,
- 24 including the Virginia Cellular case, are being addressed in
- 25 this case.

- 1 Q. Is part of the problem that you don't have the
- 2 offer from Mid-Missouri Cellular in writing as to exactly
- 3 what they're -- what they're proposing?
- 4 A. Absolutely.
- 5 Q. Back to the standards again, are you saying
- 6 that the FCC standards as enunciated in the Virginia
- 7 Cellular order, are those exclusive of other public interest
- 8 standards or are they minimum standards?
- 9 A. No, they're certainly not exclusive, and I
- 10 would consider them minimum standards. I think it's a
- 11 considerable departure by the FCC to recognize that
- 12 competition in and of itself is -- is not a factor or a
- 13 public interest factor that should be looked at.
- 14 Q. It shouldn't be looked at or it shouldn't be
- 15 the exclusive factor?
- 16 A. It shouldn't be the exclusive factor.
- 17 MR. STEWART: That's all I have.
- 18 JUDGE DIPPELL: Thank you. Mr. Martinez, you
- 19 may step down for now. I'll ask you to remain for further
- 20 Commission questions. Is there any additional witnesses
- 21 from CenturyTel?
- MR. STEWART: No further witnesses.
- 23 JUDGE DIPPELL: Then I believe that concludes
- 24 all of the witness testimony, with the exception, of course,
- 25 of additional Commission questions. So I think what we will

- 1 do is that we will break until 10:30. When we come back,
- 2 we'll go ahead and discuss a briefing schedule and any other
- 3 things that we need to wrap up before leaving, and then I
- 4 will let the Commissioners know where we are and see how the
- 5 agenda meeting is going.
- So we'll come back here at 10:30. We're off
- 7 the record.
- 8 (A BREAK WAS TAKEN.)
- 9 JUDGE DIPPELL: I'd like to go ahead and
- 10 discuss briefing schedules and get that taken care of. I
- 11 want to have the parties go ahead and file Proposed Findings
- 12 of Fact and Conclusions of Law, so I'm going to direct that.
- 13 So I'd like you to consider that in your schedules.
- 14 Also there's been -- in the testimony
- 15 there's -- I mean, obviously we've talked a lot about the
- 16 new FCC order and we have a copy of that, but there's also
- 17 some discussion of some other FCC documents and so forth.
- 18 So I want to ask counsel, be sure when you
- 19 cite to some FCC document or something, if you could include
- 20 a copy at the end as an appendix of those, that sometimes
- 21 helps a lot in being able to actually locate that document
- 22 and evaluate it. Obviously, if it's some 300-page document,
- 23 you might just want to include the relevant portions.
- 24 MR. STEWART: With regard to the Virginia
- 25 Cellular order, if we're citing from that, can we just cite

- 1 to Exhibit 10?
- 2 JUDGE DIPPELL: Yeah, you can just cite to
- 3 Exhibit 10 on that. And -- let's see. I think that's all
- 4 the special things I wanted to mention. Does counsel -- I
- 5 didn't feel that in this case there would necessarily be a
- 6 need for Reply Briefs. This is a public interest standard.
- 7 We're not really arguing about facts necessarily, but what
- 8 is counsel's view on that?
- 9 MR. DeFORD: Your Honor, I think we would like
- 10 to have at least the opportunity to open and close final
- 11 Reply Brief. We don't know where some of the parties
- 12 actually are in this case. I don't know where Mr. Dandino
- 13 is ultimately going to come down. I don't know if Sprint is
- 14 actually going to file a brief. I know that they asked for
- 15 the opportunity to do that, and I don't know what their
- 16 reaction will be when they review the transcript. They may
- 17 well have some kind of a hybrid position.
- 18 JUDGE DIPPELL: Okay. I see your point on
- 19 that, Mr. DeFord, so I would be willing to allow Reply
- 20 Briefs then. I would expect that the transcript will come
- 21 in no later than -- and it kind of gets in the middle of
- 22 State President's Day holidays, so I expect that the
- 23 transcript will be here on February 13th, which is a Friday.
- 24 The following Monday is a holiday, so I'm not sure that it
- 25 will actually get filed and in the record and mailed out and

- 1 so forth. So how many days after February 17th do the
- 2 parties need for Reply Briefs or for Briefs?
- 3 MR. DeFORD: I guess what I would suggest is
- 4 that Mid-Missouri would be willing to file an initial brief
- 5 and then allow 20 days or 30 days, whatever the parties
- 6 would like, to file a reply to that. And then I would have
- 7 an opportunity, 10 days to respond to the Reply Briefs.
- 8 JUDGE DIPPELL: I don't really want to stretch
- 9 it out that far, Mr. DeFord. I'd rather just have
- 10 simultaneous briefing. We've already gone back and forth
- 11 and back and forth and back and forth. So I would rather
- 12 have everyone file their Briefs and then have 20 days for
- 13 replies.
- MR. DeFORD: So 30 days for initials and 20
- 15 days for replies?
- JUDGE DIPPELL: I'm going to shorten it just a
- 17 little bit and say March 15th for Initial Briefs. We're
- 18 just having Briefs due on a Monday, give everyone heartburn.
- 19 I can always shorten it to the 12th.
- 20 MR. ENGLAND: Due dates are always heartburn.
- 21 It doesn't matter.
- MR. POSTON: That's fine.
- JUDGE DIPPELL: Okay. March 15th for Briefs,
- 24 and then 20 days, which would be April 4th, April 5th, which
- 25 is a Monday also.

- 1 MR. DeFORD: And the proposed findings and
- 2 conclusions filed with the replies?
- JUDGE DIPPELL: I would prefer to have those
- 4 with your original Briefs. I can see that gives everyone
- 5 heartburn. Okay. You can file those with your replies.
- 6 MR. DeFORD: I guess I'd like to see what's in
- 7 the Initial Briefs before I make my proposed findings.
- JUDGE DIPPELL: Well, I'm assuming that
- 9 anything that needs to be in your proposed findings is
- 10 already on the record, and I will remind you-all that the
- 11 rules require and if you expect to give any -- get any
- 12 credence given to any facts that you cite or laws that you
- 13 cite, they really need to have citations and they need to
- 14 have -- again, I realize this isn't a very factual record,
- 15 which makes it difficult for the Commission in making a
- 16 public interest determination, but try to cite to the
- 17 transcript for your facts in your Briefs.
- Is there anything else, any other housekeeping
- 19 details that need to be taken care of?
- 20 MR. ENGLAND: Just to clarify, then, the
- 21 Proposed Findings of Fact and Conclusions of Law would be
- 22 due with the Reply Briefs?
- JUDGE DIPPELL: Yes.
- MR. ENGLAND: Okay. Thanks.
- JUDGE DIPPELL: And given the ever-changing

- 1 world of the FCC, I will expect the parties to let us know
- 2 if there's some new revelation from the FCC or some decision
- 3 from the Joint Board that would affect the outcome of this
- 4 case before it's finally decided.
- 5 I think that's all I have. There is one other
- 6 truly housekeeping issue. Please take your trash to a trash
- 7 receptacle. There is not housekeeping staff in here in this
- 8 room regularly, so I don't want to encourage any rodents or
- 9 pests of any kind.
- 10 We're going to adjourn for now until
- 11 two o'clock this afternoon in hopes that the Commissioners'
- 12 agenda will be over by then and we can come back for
- 13 Commission questions. So we can go off the record. Thank
- 14 you.
- 15 (A BREAK WAS TAKEN.)
- JUDGE DIPPELL: Let's go back on the record.
- 17 It's after two, and we're getting ready to start in the
- 18 afternoon session. The Commissioners have joined us.
- 19 Commissioner Gaw, did you have any questions for
- 20 Mr. McKinnie?
- 21 COMMISSIONER GAW: No, I do not.
- 22 JUDGE DIPPELL: Okay. Mr. McKinnie, you can
- 23 be excused officially. And then we were to Mr. Schoonmaker.
- 24 Are there Commission questions for Mr. Schoonmaker, Chair
- 25 Gaw?

- 1 CHAIRMAN GAW: Yes, but I'll defer to
- 2 Commissioner Murray, if she's ready.
- 3 COMMISSIONER MURRAY: I have some questions,
- 4 yes.
- 5 JUDGE DIPPELL: Mr. Schoonmaker, could you
- 6 return to the witness stand? I want to thank everyone for
- 7 sticking around this afternoon. And, Mr. Schoonmaker, I'll
- 8 remind you that you're still under oath.
- 9 THE WITNESS: Thank you. And I remember.
- 10 ROBERT SCHOONMAKER testified as follows:
- 11 QUESTIONS BY COMMISSIONER MURRAY:
- 12 Q. Good afternoon, Mr. Schoonmaker.
- 13 A. Good afternoon.
- 14 Q. You have to bear with us. It's difficult to
- 15 change gears as quickly as we have to sometimes.
- I just wanted to ask you a few questions. You
- 17 filed some rather detailed testimony about why you were
- 18 objecting to the ETC status being granted, and basically
- 19 you're saying -- are you saying it's not in the public
- 20 interest?
- 21 A. I certainly question whether it's in the
- 22 public interest. I don't remember saying that exactly, but
- 23 saying the Commission should do it, but I did respond to the
- 24 public interest arguments that had been made prior to the
- 25 filing of the testimony, which it was primarily related to

- 1 the benefits of competition, and suggested that those
- 2 weren't sufficient to prove that there's a public interest,
- 3 the public interest has been met.
- 4 Q. It's not sufficient just to show competition;
- 5 is that correct?
- 6 A. I don't believe it is. I mean, I -- and I
- 7 believe I said this in my testimony, but the fact that
- 8 somebody applies for ET status -- ETC status implies that
- 9 there's going to be competition. If that were the only
- 10 criteria, there's no need in the Act to have any kind of
- 11 public interest issue or for the state commission to even
- 12 review it for that point if competition is the only criteria
- 13 that you use.
- 14 So I think personally that the FCC's logic has
- 15 been flawed all along in relying primarily on the fact that
- 16 this would increase competition as the basis for granting
- 17 ETC status. And in the January 22nd Virginia Cellular
- 18 order, the FCC, in fact, has specifically recognized that
- 19 and stated, as I mentioned in my corrections this morning,
- 20 that we conclude that the value of increased competition by
- 21 itself is not sufficient to satisfy the public interest test
- 22 in rural areas.
- 23 Q. Can you tell me why you think the standards
- 24 are more stringent for granting ETC status in a rural area
- 25 than they are in a non-rural area?

- 1 A. I guess from my viewpoint there are probably
- 2 two major things that come to mind. The first is that the
- 3 purpose of Universal Service funding, which is the primary
- 4 benefit received when a person is designated an eligible
- 5 telecommunications carrier, they become eligible for that
- 6 funding. That funding is primarily focused in rural
- 7 telephone companies, as opposed to non-rural companies.
- 8 And secondly, it's intended to provide support
- 9 to high-cost areas where it's expensive to serve. And so I
- 10 think Congress recognized that the standard for granting ETC
- 11 status should be higher in rural areas, because there's a
- 12 greater chance of being harmed under the public interest in
- 13 those kinds of areas and -- than it would be in the
- 14 non-rural areas.
- 15 Q. And what would be some of the harm that could
- 16 be incurred in those areas?
- 17 A. Well, one of the potential harms is -- and
- 18 it's mentioned in Commissioner Martin's dissenting opinion
- 19 in the January order -- is the question if the cost of
- 20 providing service is already so high for a single provider
- 21 that we need to provide extensive support, is it really in
- 22 the public interest to provide support to multiple
- 23 competitors, particularly in my mind in a high investment
- 24 cost industry such as the telecommunications industry where
- 25 as you divide the subscribers among more than one provider

- 1 you almost automatically increase the cost of providing
- 2 service for both of those providers because there's such a
- 3 high fixed cost component in providing the service. And
- 4 that's true whether it's a wireline service or wireless
- 5 service.
- 6 Q. And the high-cost, high fixed cost for a
- 7 wireless service would be in what, setting up the cell sites
- 8 or --
- 9 A. Yeah. Yes.
- 10 Q. And is it reasonable to consider using
- 11 Universal Service funding to provide additional cell sites
- 12 that would reach more remote customers?
- 13 A. To me, I think it depends some on the factual
- 14 circumstances. As I read the Virginia Cellular order, for
- 15 example, it appears to me -- and it's not entirely clear,
- 16 but it appears to me, and there are statements in there that
- 17 indicate that the wireline telephone companies are not
- 18 providing service ubiquitously throughout those areas.
- 19 I presume that they're mountainous areas, and
- 20 consequently, there's some discussion in there that the
- 21 wireless provider who committed to construct 11 additional
- 22 cell sites to cover the area would be providing the service
- 23 to customers that are currently not being served by the
- 24 wireline customer or by the wireline carrier.
- 25 If that were the case, I think there certainly

- 1 is a -- a greater benefit to the public than there would be
- 2 in the case here in Missouri where I'd -- at least I can say
- 3 for Citizens and Alma, the wireline customers that want
- 4 service are getting customers that are not unserved
- 5 customers in the areas. There are not unserved areas. And
- 6 I think that would be true for the other ILECs in this area
- 7 as well.
- 8 There may be a few isolated instances,
- 9 although I -- I noted in the testimony of Mr. Jones
- 10 yesterday that he indicated that the wire -- the customer
- 11 that they used as an example that the wireless or --
- 12 Mid-Missouri Wireless provided the service to originally
- 13 serve at this time is being served by the wireline provider,
- 14 the telephone company.
- 15 So apparently, although they didn't have the
- 16 facilities at that time, since then the facilities have been
- 17 built to serve that customer and it's not being -- that
- 18 customer is no longer being served by using Mid-Missouri
- 19 Cellular's wireless service.
- 20 Q. And in the FCC order that just came out last
- 21 Friday, one of the commitments that Virginia Cellular made
- 22 was to provide service to any customer who was not able to
- 23 currently get landline service; is that correct? Is that
- 24 your recollection?
- 25 A. I remember they committed to serving

- 1 throughout the area in the exchanges that they were offered
- 2 in, and if it wasn't by their using their own service, they
- 3 would buy others. They certainly -- part of their buildout
- 4 commitment and the commitment they made to build these
- 5 11 additional tower sites discussed the fact that they would
- 6 be covering an area that was currently unserved by the
- 7 wireline telephone companies.
- 8 Q. And are you saying that a similar commitment
- 9 by MMC would be meaningless in terms of public interest
- 10 because there are no such areas?
- 11 A. To my knowledge, there are not, and if they
- 12 are, they're very -- I mean, perhaps there is a customer
- 13 somewhere in that area that's not being served. Certainly
- 14 in general, and I've asked the Citizens specifically, and
- 15 they've indicated they have no such unserved customers, and
- 16 I don't believe Alma does either.
- 17 Q. Now, when Alma receives Universal Service
- 18 funding support for a residence or business line, what -- on
- 19 page 16 of your testimony you show some numbers there for
- 20 Citizens and Alma and the type of support broken down, and
- 21 then you show totals for each one?
- 22 A. Yes.
- 23 Q. Is that a total of support per line that each
- 24 one of those companies can get for providing service in
- 25 those areas?

- 1 A. Yes, that's the total per line per month that
- 2 they receive in universal service for serving those
- 3 customers.
- 4 Q. And that's throughout their service area?
- 5 A. Yes.
- 6 Q. And does it matter how many lines each
- 7 customer has?
- 8 A. No. No. If the number of lines increase
- 9 significantly, the dollars per line might go down because
- 10 their support is based on a total cost criteria. And so for
- 11 Citizens and Alma, the calculation of the amount per line is
- 12 an end result calculation, not the way the support is
- 13 determined.
- 14 Q. Did you file any highly confidential testimony
- 15 regarding the total amount of support or would those numbers
- 16 be confidential?
- 17 A. I filed some public testimony regarding it.
- 18 It's on the very next page, on page 17.
- 19 Q. Okay. So they're not confidential numbers?
- 20 A. No. Those are numbers that are taken off the
- 21 website of Universal Service Administration Corporation,
- 22 USAC, and they are publicly available. Now, the numbers
- 23 for -- the way these numbers are filed, they are estimates
- 24 for the coming quarter. They're not necessarily the
- 25 identical amounts the company gets, but they are estimates.

- 1 For example, in this case there are estimates for
- 2 Mid-Missouri Cellular, even though it has not received its
- 3 ETC status at this point in time and would not be receiving
- 4 any funds.
- 5 Q. But if it did, it would receive funds based
- 6 upon the cost to the incumbents; is that correct?
- 7 A. That's correct at the present time.
- 8 Q. And do you have any expertise or any personal
- 9 knowledge about the cost of providing wireless service as it
- 10 compares to the cost of providing wireline service?
- 11 A. I have some general understanding of some of
- 12 the differences, but not -- I have not done any specific
- 13 studies of the specific wireless carriers to come up with
- 14 those numbers. I think the comparison between wireless and
- 15 wireline areas depends very much on a fact-specific
- 16 circumstance, the kind of geography that's involved, the
- 17 kind of customers, the density and so forth.
- 18 Q. Whenever a second ETC is designated in a
- 19 particular area to date, there has been no requirement, has
- 20 there, that that second ETC provide separate cost analysis?
- 21 A. I'm not aware of -- certainly at the FCC
- 22 that's not the case, but I'm not aware of any state
- 23 commission who's made any kind of cost showing. It is one
- 24 of the issues that is under discussion at the Joint Board at
- 25 the present time.

- 1 And let me just add an additional comment. I
- 2 mentioned this morning in my correcting comments that the
- 3 Louisiana Commission -- well, they haven't issued the Order
- 4 yet, but they adopted an Order, if you will, a couple of
- 5 weeks ago and -- denying a request for ETC status, and
- 6 according to the minutes of that meeting, one of the reasons
- 7 that was cited was the fact that they were concerned about
- 8 providing subsidies to a company when they had no
- 9 information in regards to their costs and whether they
- 10 really need that level or not.
- 11 Q. Have Alma or Citizens, either one, provided
- 12 local number portability to date?
- 13 A. Not at this point in time, no.
- 14 Q. Have there been requests?
- 15 A. I know Citizens last year got some letters
- 16 from some of the wireless providers purporting to be
- 17 requests. There were some disputes as to whether they were,
- 18 in fact, or not. They just recently, within the last two or
- 19 three weeks, did receive a request from Mid-Missouri
- 20 Cellular for local number portability effective sometime, I
- 21 believe, in June of this year.
- 22 And the companies -- I believe Alma's received
- 23 a similar request from Mid-Missouri Cellular that we would
- 24 consider a bona fide request, and the companies are both
- 25 currently evaluating those requests and the cost to them to

- 1 determine what steps they should take, and that may involve
- 2 simply implementing it or it may involve the possibility of
- 3 filing for a further suspension and modification from this
- 4 Commission based on the cost data that's developed.
- 5 Q. How do you view the argument that a Lifeline
- 6 customer would be deprived of local number portability to
- 7 MMC if MMC were not an ETC?
- 8 A. I really struggle with the argument and don't
- 9 believe it's appropriate. The customer, if LNP is provided
- 10 in the area, clearly has local number portability available
- 11 to them; they just don't have the same rate plan and the
- 12 same rate advantage.
- 13 And I think that's an inappropriate argument,
- 14 and I don't think there's anything that would require this
- 15 Commission to grant ETC status because local number
- 16 portability has now been implemented.
- 17 Q. In relation to ETC status for partial rural
- 18 study areas, you indicate in your testimony that Sprint and
- 19 Mid-Missouri Telephone Company, both owners of rural
- 20 telephone company study areas but also closely affiliated
- 21 with wireless providers, are not opposing granting ETC
- 22 status for parts of their study areas; is that right?
- A. That's correct.
- Q. But generally ETC status is not -- at least
- 25 until the most recent FCC order, I guess, has been granted

- for full study areas; is that right?
- 2 A. Generally, that's the case. I think there may
- 3 have been one or two orders where -- particularly in
- 4 non-rural companies where it's been granted for less than a
- 5 full study area. There are not many rural cases nationwide,
- 6 although there probably have been a few where that was done
- 7 prior to the January 22nd Virginia Cellular order.
- 8 Q. And you indicate in your testimony that this
- 9 is a fairly unique situation that -- Mid-Missouri Cellular's
- 10 situation I assume is what you're speaking of, and you say
- 11 that MMC recognized the sensitivity of this issue by not
- 12 requesting ETC status for parts of the rural study areas of
- 13 several other rural ILECs within their license area.
- 14 Would you explain why you think they did not
- 15 request ETC status in those areas?
- 16 A. I think Mr. -- my mind went blank. Mr. Curtis
- 17 discussed that in his testimony yesterday, and they're --
- 18 the circumstances, looking at the map, it's Green Hills
- 19 that's in the brown, Cass County that's in the white down at
- 20 the southwest corner of their serving area, in particular
- 21 where their license area covers parts of exchanges for those
- 22 companies but doesn't a considerable other part. And
- 23 because the -- partly because simply this partial study area
- 24 issue, partly because their difficulty in providing service
- 25 in the nonlicensed portions of those areas, they chose not

- 1 to make that request at this time.
- 2 Q. When you talk about the offerings that MMC and
- 3 some of them having limited local usage within the plan --
- 4 A. Yes.
- 5 Q. -- do you think that Universal Service funds
- 6 are not intended to support limited local service?
- 7 A. I would say there's not a prohibition against
- 8 that, but I think that there is a public interest question
- 9 as to whether that's the best use of universal service
- 10 monies for -- for some of those kind of plans. I think the
- 11 specific example that I used in my testimony -- trying to
- 12 find the page -- related to --
- 13 Q. 9? 9 and 10 perhaps?
- 14 A. Well, there's an example later than that in
- 15 regards to Lifeline. It's on page 13. When you have a
- 16 limited amount of minutes, customers run the risk of going
- 17 over those allowances and the charge for doing that is
- 18 rather substantial. As I understood the marketing material
- 19 that Mr. Dawson had provided with their testimony, it
- 20 appeared in most of their plans as 45 cents per minute.
- 21 And the example I used here suggested there's
- 22 a customer with a low minute allowance but they have, for
- 23 some reason, an unusual amount of calling, and that could be
- 24 due to sickness in the family or a family emergency or other
- 25 kind of things, and all of a sudden they use 1,000 minutes

- 1 in the daytime over a month rather than the hundred that's
- 2 part of their allowance and they end up with a \$450 bill for
- 3 using those extra minutes, and I -- I guess I guestion
- 4 whether that kind of a plan would be appropriate in a
- 5 Lifeline situation. Now --
- 6 Q. May I ask, in a Lifeline situation, there is
- 7 toll blocking; is that right?
- 8 A. That is -- under the requirements of the FCC,
- 9 that is an option that must be offered to the customer.
- 10 There does not have to be toll blocking. But in this
- 11 example, if you have a local minute allowance, it, in fact,
- 12 could be local calling and still under that situation.
- 13 Q. My question is related to the -- would seem
- 14 that the same rationale would apply to the reason for toll
- 15 blocking for a Lifeline customer would be to prevent them
- 16 from driving up a bill that they could not pay. Whereas, if
- 17 you have a limited amount of usage for local calling but you
- 18 can drive that up, use it well beyond that and drive the
- 19 bill up substantially, that seems to be in opposition to
- 20 what you would be trying to prevent with toll blocking.
- 21 A. I would agree. It wouldn't accomplish that
- 22 purpose, and that's why I put this example in here. Now,
- 23 the information that we've received during this hearing on
- 24 Lifeline has changed over time. In the direct testimony,
- 25 there was no discussion of what plans, there was no

- 1 indication of -- I mean, the basic indication was that there
- 2 would be a \$1.75 credit but no indication of a special plan.
- In the surrebuttal testimony, there was
- 4 testimony that Mid-Missouri was considering offering an \$8
- 5 Lifeline plan. I did not see in that testimony any
- 6 discussion of what level of minutes would go with that.
- 7 Yesterday, during the hearing, there was discussion of a
- 8 second Lifeline plan that would be a \$10 plan, and I believe
- 9 I heard Mr. Curtis say once, at least in regard to that
- 10 plan, that perhaps it had unlimited local calling.
- 11 Frankly, it's not clear to me exactly what
- 12 Mid-Missouri's Lifeline offering or offerings is going to
- 13 be, and I think I have and you should have the continuing
- 14 concerns since they're not rate regulated as to, you know,
- 15 if they say they're going to offer those plans to begin
- 16 with, whether they'll continue to offer them or not.
- 17 Q. That was my question. They could offer --
- 18 they could offer any kind of a plan to Lifeline customers,
- 19 could they not? They're not bound to a certain offering?
- 20 A. No. They are bound to give certain credits if
- 21 it's a Lifeline plan in order to get -- in order to get
- 22 funds from the Universal Service Fund to support that
- 23 Lifeline plan, but they're -- they're not under specific
- 24 requirements to offer plans, and I believe I also heard
- 25 yesterday in the testimony that they might consider

- 1 association -- associating any of their plans with a
- 2 Lifeline customer. So a \$65 plan might be a Lifeline plan
- 3 as well if the customer qualified under the income criteria.
- 4 Q. And I believe I heard the statement that a
- 5 CD -- CDMA, is that the acronym -- handset would also be
- 6 subsidized?
- 7 A. I -- I believe that Mr. Curtis said that for
- 8 Lifeline customers, they would sell them the CDMA handset at
- 9 a lower price than they normally sell them for.
- Now, I don't know that that would specifically
- 11 be subsidized or supported by the Universal Service funds,
- 12 specifically the Lifeline funds, although there are some
- 13 linkup funds that relate to connection and whether that
- 14 would -- you know, they would use those linkup funds to help
- 15 support that lower charge for the handset or not is a
- 16 possibility, I guess. And I think that's maybe what he was
- 17 referring to in regards to terms of support coming for that.
- 18 It would come out of linkup funds.
- 19 Q. Okay. And what's your position on the -- on
- 20 the IXC being preselected?
- 21 A. Well, I mean, clearly Congress thought it was
- 22 important that customers have choices in regards to
- 23 interexchange carriers for wireline customers and, in fact,
- 24 required them to do that. There was a great deal of money
- 25 spent in the wireline industry in order to implement that so

- 1 customers had choices.
- 2 Congress didn't require that of wireless
- 3 offer -- providers, and the FCC has not done that, at least
- 4 at this point in time, although the issue of whether equal
- 5 access should be one of the supported services in
- 6 requirement is one where there was a very close vote in the
- 7 Joint Board.
- 8 I believe the FCC declined to adopt that when
- 9 it voted on that about a year ago, but indicated it would
- 10 revisit it after they'd visited some of these other
- 11 portability questions.
- 12 But for my mind, in your consideration of what
- 13 the public interest is in this case, I think it's
- 14 appropriate for you to consider in the -- your public
- 15 interest determination whether the fact that wireline
- 16 carriers are required to do that, wireless carriers are not
- 17 impacts the public interest. And particularly as it relates
- 18 to the competitive neutrality principle, that's one of the
- 19 principles that's supposed to guide the -- the use of
- 20 Universal Service funds.
- 21 Q. Is Mid-Missouri Cellular related financially
- 22 to any IXC that you know of?
- 23 A. No. I mean, I -- from what Mr. Jones or
- 24 Mr. Curtis said, they have contracts with IXCs to terminate
- 25 many of their minutes, but to my knowledge there's no

- 1 financial ownership by an IXC in Mid-Missouri Cellular.
- 2 Q. On page 20 of your testimony, you give some
- 3 percentages. You say MMC lines in Citizens' study area are
- 4 about 22 percent of the ILEC lines?
- 5 A. Yes. I see that.
- 6 Q. And nearly 76 percent of the ILEC lines are in
- 7 the Alma study area. Are you saying that of the total lines
- 8 in Citizens' study area, that MMC has an equivalent of
- 9 22 percent of those lines?
- 10 A. Right. If there were -- to get the ratio
- 11 correct, if there's 1,000 lines in the Citizens area, from
- 12 what they report to USAC as the number of lines in the
- 13 Citizens areas, they would have 220.
- 14 Q. And a much higher percentage in the Alma study
- 15 area?
- 16 A. Yes. I mean, one of the things, of course,
- 17 that you have to realize about wireless phones is that they
- 18 are portable, and I'm not sure whether these -- I assume
- 19 these numbers are identified based on the billing address of
- 20 the customer, which is the current FCC method for
- 21 identifying where wireless carriers are located, but that
- 22 doesn't necessarily mean that's where the wireless phone is
- 23 being used.
- Q. So let's say you had -- just for easy number's
- 25 sake, say Alma had 100 customers, then MMC has 76 customers

- 1 in that same study area?
- 2 A. Yes. That's -- that's the relationship.
- 3 Q. And some of those may be the same customers;
- 4 is that right?
- 5 A. Yes. I mean, some of the subscribers may
- 6 subscribe both to an Alma wireline phone and a wireless
- 7 phone of MMC, and in various proportions. I mean, if
- 8 somebody has a large family, they may have one wireline line
- 9 and three wireless lines.
- 10 Q. And then Alma's area under that scenario,
- 11 there would be 100 lines receiving how much was it per line?
- 12 A. 25 something.
- 13 Q. 25.95 per line currently?
- 14 A. Yes.
- 15 Q. And if Mid-Missouri Cellular is granted ETC
- 16 status, at least 76 more lines would receive 25.95 per
- 17 month; is that right?
- 18 A. That's correct.
- 19 Q. And then any additional lines that either of
- 20 those companies had would receive 25.95 U.S. Fund subsidy;
- 21 is that correct?
- 22 A. True. In case of the cellular provider, the
- 23 method of doing it is a little bit different in regards to
- 24 the wireline carriers. And if Alma adds a line, it does not
- 25 necessarily directly increase their support to that same

- 1 amount.
- 2 Q. You did indicate that earlier, that the
- 3 numbers might decrease somewhat if the number of lines
- 4 increased. But they're not going to decrease significantly,
- 5 are they?
- 6 A. Probably not.
- 7 Q. And then if you were looking at Citizens,
- 8 you'd be talking about, say, Citizens had 100 lines right
- 9 now, they're getting 38.46 per each one of those lines, and
- 10 $\,$ if MTC -- or MMC were granted ETC status, there would be an
- 11 additional 22 lines getting that amount?
- 12 A. That's correct.
- Q. So is -- I guess the biggest question -- well,
- 14 not the biggest, but one of the big questions I have with
- 15 this is whether driving the cost of universal service
- 16 overall is in the public interest. And I don't see how we
- 17 could avoid saying that it is going to drive up the cost.
- 18 Is there any way that granting ETC status to Mid-Missouri
- 19 Cellular would not be driving up the cost of Universal
- 20 Service Fund?
- 21 A. Not at this time, no. That, again, is an
- 22 issue that the Joint Board has indicated it's considering
- 23 and put out for comment, and they're considering -- based on
- 24 the speech that Commissioner Abernathy gave last week at a
- 25 convention, they're considering three different proposals

- 1 which they probably will put before the FCC of what is
- 2 called a primary line concept, which would provide support
- 3 to only one line per household, per customer, something.
- 4 But there's some very substantial
- 5 administrative questions as to how you deal with that, and
- 6 whether the FCC will ultimately adopt that kind of a
- 7 proposal remains to be seen. It is -- it is an issue that
- 8 some people are concerned about.
- 9 On the other side of that discussion is the
- 10 question universal service is partially, at least, intended
- 11 to encourage the development of the infrastructure in rural
- 12 areas so that customers can have similar services available,
- 13 and concern that if there's limitation to only one line per
- 14 household, that you have some potentially serious
- 15 distortions in the market for second lines and whether you
- 16 will continue to get that infrastructure development where
- 17 the ability to support a fixed cost network, which if you
- 18 make the investment now and it may be used for 10, 15,
- 19 20 years, whether that kind of a proposal would have serious
- 20 negative effects in that regards.
- 21 So there's certainly an issue there that is
- 22 before the Joint Board and they're wrestling with and will
- 23 be before the FCC probably within the next month or so.
- 24 Q. And isn't it true also that it might be in the
- 25 public interest to drive up the cost of Universal Service

- 1 funding to some extent provided that, in order for customers
- 2 in rural areas to have access to facilities at all, it's
- 3 necessary to do so, such as if Mid-Missouri Cellular were
- 4 indeed able to go in and provide service to areas or
- 5 particular residences, for example, that are not currently
- 6 able to get any kind of service at all from a landline, that
- 7 that might be an instance in which it could be considered in
- 8 the public interest to raise the cost of universal service
- 9 to the extent necessary to do that?
- 10 A. Yes. And that applies to wireline companies
- 11 having to build cables down new roads or something because a
- 12 customer moves out to an area where previously there weren't
- 13 facilities there to serve.
- Q. But if there are facilities everywhere within
- 15 the study areas that we're talking about already, and not
- 16 only are there facilities but there's competition,
- 17 particularly -- well, at least between wireless carriers
- 18 currently in those study areas, is that right, to your
- 19 understanding?
- 20 A. There's several wireless carriers offering
- 21 service in those study areas. As Mr. Curtis said yesterday,
- 22 some of them not as ubiquitously as Mid-Missouri Cellular
- 23 may be offering, and there's competition between the
- 24 wireless carriers and competition between those wireless
- 25 carriers and the wireline carriers as well.

- 1 Q. So in looking at the public interest, is it in
- 2 the public interest to drive up the cost of Universal
- 3 Service funding in order to provide more improved technology
- 4 available through the wireless carriers that are already
- 5 serving an opportunity to serve anyway? Is that the purpose
- 6 of universal service?
- 7 A. I mean, I think that's one of the issues that
- 8 we raised in our testimony, that is the question of whether,
- 9 in fact, there will be any more service, any more
- 10 competition, since the six carriers are already there and
- 11 offering service and competing currently.
- 12 And even on the issue of competition, if that
- 13 were the sole public interest criteria -- and I don't
- 14 believe it is and the FCC's now indicated that -- the
- 15 question of whether you need to provide universal service to
- one of these wireless carriers when they're already
- 17 providing service and there are other wireless carriers that
- 18 are already providing services is certainly a public
- 19 interest question that we feel you ought to look at very
- 20 carefully.
- 21 COMMISSIONER MURRAY: Okay. Thank you,
- 22 Mr. Schoonmaker.
- 23 JUDGE DIPPELL: Thank you. Commissioner
- 24 Clayton, do you have questions?
- 25 Commissioner Gaw?

- 1 CHAIRMAN GAW: I don't think I have very many.
- 2 QUESTIONS BY CHAIRMAN GAW:
- 3 Q. I think Commissioner Murray probably asked a
- 4 number of questions that I wanted to ask, some that I hadn't
- 5 thought of, quite a few actually. But I'm interested in --
- 6 in understanding a little bit more about the topic of at
- 7 what point in time it becomes appropriate in your mind for a
- 8 wireless carrier to receive ETC designation. And is -- is
- 9 there a set of criteria you think need to be met in order
- 10 for that to occur? And if so, what are they?
- 11 A. What are the criteria? I don't have a
- 12 complete list yet, but let me comment a little bit on that.
- 13 I mean, I think there are some cases where it may be
- 14 appropriate to designate a wireless carrier as an ETC. I'll
- 15 admit I have a bias, and I may believe -- somewhere there's
- 16 a balancing point and I may lean towards the lower end of
- 17 that balancing point.
- 18 And frankly, I mean, if I look at Mid-Missouri
- 19 Wireless in comparison to some of the national wireless
- 20 carriers, they probably have a better case than some of the
- 21 national wireless carriers do. I'm not sure that they've
- 22 made that case completely, but they may have a better case
- 23 than they do.
- 24 I think a case like the Virginia Cellular
- 25 case, where there are areas that are not being served by the

- 1 wireline company and where the wireless company can provide
- 2 service is certainly another instance where there is --
- 3 becomes increasingly appropriate to provide them ETC status.
- 4 And if we were in a situation where there wasn't service
- 5 being provided in several of these areas for geographic or
- 6 whatever reasons, I would think that would increase the
- 7 appropriateness of granting ETC status.
- 8 One of the issues that's troubling to many
- 9 people, including Commissioner Martin, is the question of
- 10 the level of support that they're given and whether that
- 11 should be based on the ILEC's cost or on a -- on their own
- 12 costs. And for a number of reasons the FCC, and primarily a
- 13 competitive neutrality reason, the FCC competitive
- 14 neutrality -- has said competitive neutrality means each
- 15 competitor gets the same amount of support.
- I think there are other definitions that could
- 17 also meet the criteria of competitive neutrality, and basing
- 18 it on that individual competitor's costs and needs would be
- 19 another one. So I think that's another criteria that ought
- 20 to be considered and that the Joint Board is wrestling with.
- 21 And Commissioner Abernathy in her speech last
- 22 week indicated that they were probably not going to be
- 23 reaching a conclusion on that in the February time frame,
- 24 but would be holding back on that for another several months
- 25 while they studied it further.

- 1 I think the FCC has taken an appropriate step
- 2 in the Virginia order to recognize that there are
- 3 potentially commitments that should be made by wireless
- 4 carriers associated with the receipt of those funds,
- 5 including such things as reporting on service. There are
- 6 some commissions that have required certain service
- 7 provisions as part of the designation of ETC. For example,
- 8 the Utah order, which I mention in my testimony, requires
- 9 that Western Wireless, who is the carrier at stake there,
- 10 provide unlimited local calling with their universal service
- 11 offering. So I think that is another area.
- 12 And again, comparing the kind of requirements
- 13 that are imposed on ILECs by Commission service standards
- 14 and so forth, and potentially requiring wireless carriers as
- 15 part of their eligibility to receive ETC status is another
- 16 area which may address both competitive neutrality concerns
- 17 and customer concerns that the Commission has tried to
- 18 address with the ILECs by imposing those service rules.
- 19 Q. Could you -- and I know that there's been
- 20 discussion on this -- differentiate for me the requirements
- 21 that you think that ought to be placed on a CLEC seeking
- 22 designation for Universal Service funds and a wireless
- 23 carrier?
- A. My initial reaction is they probably ought to
- 25 be fairly similar, but I was trying to think. I mean, there

- 1 are some technology issues and limitations with wireless
- 2 carriers in terms of the area they can serve. The FCC's
- 3 solution to that, in regards to the question of whether they
- 4 would serve outside their licensed area or not, was in some
- 5 of these instances to gain a commitment from Virginia
- 6 Cellular that, in fact, they would, through resale of other
- 7 wireless service or ILEC service, be willing to serve in
- 8 areas even though they didn't cover their license.
- 9 But that's certainly an area that would have
- 10 to be given consideration as differences between CLECs and
- 11 ILECs.
- 12 Q. I guess my question is, if this company were a
- 13 CLEC applying to -- for the status, would your analysis be
- 14 the same on the public interest question, and you would come
- 15 to the -- and I know there's some apples to oranges
- 16 comparisons.
- 17 A. Again, my -- I haven't thought it through in
- 18 detail, but my initial reaction is that it would be
- 19 reasonably similar.
- 20 CHAIRMAN GAW: That's all I have. Thank you.
- 21 JUDGE DIPPELL: Commissioner Murray, did you
- 22 have another question?
- 23 COMMISSIONER MURRAY: I have follow-up, unless
- 24 Commissioner Clayton has some.
- JUDGE DIPPELL: Go ahead, Commissioner Murray.

- 1 FURTHER QUESTIONS BY COMMISSIONER MURRAY:
- 2 Q. Mr. Schoonmaker, when the Universal Service
- 3 funding is received per line, that is received by the
- 4 carrier; is that correct?
- 5 A. Yes.
- 6 Q. And that -- is that shared in any way with the
- 7 consumer, other than offering them service?
- 8 A. Well, with an ILEC, it -- in a traditional
- 9 rate setting sense, in a rate case or earnings
- 10 investigation, those revenues are included as part of the
- 11 revenues of the company and are used to help offset the
- 12 costs of providing service and are taken into account
- 13 specifically and directly in the setting of rates under a
- 14 rate of return situation. So in the case of ILECs, in a
- 15 rate of return and regulated environment, they very much do
- 16 come into play in affecting rates.
- 17 With a competitive ETC or wireless ETC,
- 18 because they're not subject to that kind of regulation,
- 19 there is not a direct visible impact of that. I think there
- 20 was some testimony yesterday by one of the Mid-Missouri
- 21 witnesses that it might have some impact on its rates, and I
- 22 suppose it might, but you really don't know and it would be
- 23 really hard to trace it directly.
- 24 You can trace commitments for investment
- 25 directly as the FCC has got a commitment from Virginia

- 1 Cellular to build a specific set of towers and to spend a
- 2 specific set of money, and it can be traced there. The
- 3 certification process that the Commission has to go through
- 4 each year to certify that the funds are used appropriately
- 5 is another tool that could be potentially used to -- used to
- 6 explore that issue and to have the company come in and
- 7 identify how the funds were spent and directly as they were
- 8 intended.
- 9 The self certification, which is used by the
- 10 FCC and has been used by some commissions, is a -- perhaps a
- 11 lower threshold than requiring reports or information and so
- 12 forth, and it appears the FCC may be moving more in that
- 13 direction. And this Commission has moved in that direction
- 14 to a certain extent in those certification procedures.
- 15 Q. I'm going to stop you because you're giving me
- 16 more information than I want right now.
- 17 A. Okay. Sorry.
- 18 Q. What I really want is to find out, you're
- 19 saying that for a rate-of-return-regulated ILEC, the revenue
- 20 that is received from Universal Service funding is
- 21 considered in the total revenues of the company for rate
- 22 setting services and does result in a reduction of rates to
- 23 the customers; is that correct?
- 24 A. Yes.
- 25 Q. But with a wireless carrier, for example, this

- 1 Commission doesn't regulate its rates in any way?
- 2 A. That's correct.
- 3 Q. And we have no way of tying any funding that
- 4 that company receives to any reduction in consumer rates, do
- 5 we?
- A. Not that I'm aware of.
- 7 COMMISSIONER MURRAY: That's all I wanted.
- 8 Thank you.
- 9 JUDGE DIPPELL: Thank you. Commissioner
- 10 Clayton, you had a question?
- 11 COMMISSIONER CLAYTON: Just briefly. And I
- 12 apologize for being late getting down here. So I may have
- 13 missed -- this question may have been asked.
- 14 QUESTIONS BY COMMISSIONER CLAYTON:
- 15 Q. Is there ever an occasion in which a cellular
- 16 company should receive this designation, in your opinion?
- 17 A. I think there are some.
- 18 Q. Would you describe those occasions to me?
- 19 A. I mean, I described to Commissioner Gaw some
- 20 of those circumstances. I mean, one would be a case like
- 21 the Virginia Cellular case where the wireline telephone
- 22 company was --
- 23 Q. You're in agreement with that decision, that
- 24 designation?
- 25 A. Without knowing -- with having a limited

- 1 knowledge of the factual situation as it's displayed in the
- 2 Order, the fact that the telephone companies were apparently
- 3 not providing service to all the areas of their study area
- 4 and presumably to all the customers or potential customers
- 5 in that area, that certainly would give a greater reason for
- 6 granting this status than if that situation doesn't exist.
- 7 Q. Have you ever testified in a case in favor of
- 8 ETC designation for a cellular company?
- 9 A. No, I haven't, but this is -- well, no. It's
- 10 the second case, I guess, I've testified in, and both of
- 11 them --
- 12 Q. This is your second case ever that you've
- 13 testified in?
- 14 A. No. Testifying in regard to ETC status in
- 15 regards to wireless companies.
- 16 COMMISSIONER CLAYTON: Okay. Thank you.
- JUDGE DIPPELL: Are there any additional
- 18 questions from the Commission?
- 19 (No response.)
- 20 JUDGE DIPPELL: All right. Any additional
- 21 cross-examination based on the questions from the Bench,
- 22 from CenturyTel?
- MR. STEWART: No questions.
- JUDGE DIPPELL: Office of the Public Counsel?
- MR. DANDINO: No questions, your Honor.

- JUDGE DIPPELL: Staff?
- 2 MR. POSTON: No questions.
- JUDGE DIPPELL: Mid-Missouri Cellular?
- 4 MR. DeFORD: No questions.
- 5 JUDGE DIPPELL: Is there any redirect?
- 6 MR. ENGLAND: No, your Honor.
- JUDGE DIPPELL: Mr. Schoonmaker, you may be
- 8 excused, then. Thank you.
- 9 THE WITNESS: Thank you.
- 10 JUDGE DIPPELL: Does the Commission have
- 11 questions for Mr. Martinez?
- 12 While we have just a minute, I'm going to
- 13 clarify for the record, several times witnesses have
- 14 referred to the map or the map over there or -- any time
- 15 they've talked about the map, the record should reflect that
- 16 that's talking about the Appendix D attached to the
- 17 application, which is a map of the proposed service area,
- 18 the ETC service area. The only exception to that, that I'm
- 19 aware of, was in Mr. Stewart's opening remarks he referred
- 20 to a map, and that was an MITA map. So I'll just note that
- 21 for the record.
- Mr. Martinez, would you please return to the
- 23 stand? Thank you very much. And I will also remind you
- 24 that you're still under oath. Thank you.
- 25 Commissioner Murray, you had some additional

- 1 questions?
- 2 ARTHUR MARTINEZ testified as follows:
- 3 QUESTIONS BY COMMISSIONER MURRAY:
- 4 O. Good afternoon.
- 5 A. Good afternoon, Commissioner.
- 6 Q. Mr. Martinez, in your rebuttal testimony,
- 7 you speak about on page 7 the amounts per quarter from the
- 8 USF -- federal USF fund that competitive ETCs have drawn
- 9 over the period of a few years. Do you see that testimony?
- 10 A. Yes, I do.
- 11 Q. And I think what you're showing there is that
- 12 that amount had grown in multiples even between the fourth
- 13 quarter of 2001 and the fourth quarter of 2002. Would that
- 14 be accurate?
- 15 A. Yes, that's correct.
- 16 Q. From the fourth quarter of 2001, they drew
- 17 approximately 2.7 million per quarter, and fourth quarter of
- 18 2002, over 41 million per quarter; is that right?
- 19 A. Yes.
- 20 Q. And then it went up to 62 million per quarter
- 21 in 2003. Then you talk about the percentages of -- the
- 22 percentages that are assessed to carriers, and you indicate
- 23 that those carriers pass those charges on to their
- 24 customers, and that in 1999, first quarter of '99, that
- 25 percentage was 3.2 percent; is that right?

- 1 A. That's correct.
- 2 Q. But by the end of 2001, it was up to
- 3 6.9 percent, and then by the end of 2002, 7.3 percent, and
- 4 currently at approximately 9.2 percent. Is that accurate?
- 5 A. Yes, that is correct.
- 6 Q. Significantly -- quickly growing fund, it
- 7 appears to me?
- 8 A. Yes, it has increased quite a bit, and there
- 9 are several factors for that, one of which being the -- the
- 10 granting of ETC status for wireless carriers.
- 11 Q. And at what point in time did that begin?
- 12 A. The ETC came -- ETC status came out with the
- 13 1996 Telecom Act. So at the time -- at the passing of the
- 14 Act, Congress allowed for not only the incumbents but
- 15 competitive ETCs to seek federal USF funding.
- Q. And what did -- when was the first wireless
- 17 carrier -- are you talking about the percentages -- okay.
- 18 Scratch that. Let me start my question again.
- 19 When did the first wireless carrier achieve
- 20 ETC status?
- 21 A. In the nation, I'm not certain of that.
- 22 Q. And when was universal service assessment
- 23 first charged to wireless carriers, do you know?
- 24 A. Well, it would have -- it would have applied
- 25 to the -- I believe the first quarter after they would have

- 1 received universal service status.
- Q. Meaning ETC status?
- 3 A. Meaning ETC status, yes.
- 4 Q. So the assessments did not begin to be applied
- 5 to wireless carriers until after the first wireless carrier
- 6 was granted ETC status; is that your testimony?
- 7 A. Yes.
- 8 Q. So it appears there's some link that if --
- 9 there must be some rationale that it's justifiable to charge
- 10 the wireless carriers the assessment because they're
- 11 eligible to receive the funding. Is there a logical link
- 12 there?
- 13 A. Well, that's certainly the rationale behind
- 14 letting them have access to the funding.
- 15 Q. Now, your position against Mid-Missouri
- 16 Cellular receiving ETC status in this case is not purely
- 17 based upon the fact that it's a wireless carrier, is it?
- 18 A. No, it's not. Our main concern has to do with
- 19 the public interest standard that has been set by Congress
- 20 for the areas served by rural telephone companies.
- 21 Q. And that public interest standard would apply
- 22 whether it were a CLEC or a wireless carrier making this
- 23 application; is that right?
- 24 A. Yes.
- 25 Q. Your primary reason for thinking that this is

- 1 not in the public interest for Mid-Missouri Cellular to
- 2 receive this designation, do you have one reason that's --
- 3 that stands out above the rest?
- 4 A. Well, yeah. I think above all is that
- 5 everyone within Spectra Communications serving territory
- 6 is -- through rates and surcharges is providing contribution
- 7 for that plant on a steady area-wide basis, but when you
- 8 have an ETC that is only willing to serve a certain portion
- 9 of that study area, then only those customers are, in fact,
- 10 receiving the benefit of that service. And so you have all
- of the customers essentially subsidizing the competition
- 12 that's occurring in a very limited area.
- 13 Q. Are there any areas in Spectra or CenturyTel's
- 14 study areas where a customer is unable to receive service,
- 15 to your knowledge?
- 16 A. To my knowledge, I'm not aware of any.
- 17 COMMISSIONER MURRAY: That's all I can think
- 18 of at the moment, Judge. Thank you.
- 19 JUDGE DIPPELL: Thank you. Commissioner
- 20 Clayton, do you have questions?
- 21 Chairman Gaw, do you have questions?
- 22 CHAIRMAN GAW: Just real quick, I think.
- 23 QUESTIONS BY CHAIRMAN GAW:
- Q. On page 9 of your rebuttal testimony,
- 25 Mr. Martinez, you list the issues that you think the

- 1 Commission should consider in regard to granting ETC status
- 2 there. Could you tell me, based upon the testimony that you
- 3 have heard from the applicant, whether or not any of
- 4 those -- any of those conditions or issues have have been --
- 5 have changed in your mind in regard to outcome based upon
- 6 some of the representations that were made earlier?
- 7 A. Well, no, they haven't, and partly because I
- 8 wasn't able to sit in in the in-camera portion of the
- 9 testimony. However, I would just like to say that there is
- 10 no written commitment on the record as of today as to what
- 11 Mid-Missouri Cellular has, in fact, committed to do, and so
- 12 I certainly think that these concerns expressed by
- 13 CenturyTel still stand, and I think we need to look at
- 14 what -- what Mid-Missouri Cellular is asking this Commission
- 15 to do.
- The nine supported services that were
- 17 enumerated in the application are all components of basic
- 18 local exchange service. And Mid-Missouri Cellular has
- 19 testified here yesterday that they are willing to provide
- 20 essentially basic local exchange service throughout their
- 21 entire service area, or CGSA, and also do their best efforts
- 22 to reach areas where there is not adequate service.
- 23 And so it's CenturyTel's position that this
- 24 Commission should look at the regulation of the service, not
- 25 the provider, and in looking at the reporting requirements

- 1 that this Commission has today for local exchange providers,
- 2 a quick review would indicate that they should be able to
- 3 comply with those reporting requirements in some form or
- 4 another.
- 5 O. Which means what?
- 6 A. Which means --
- 7 Q. What are you telling me?
- 8 A. We think that Mid-Missouri Cellular, at a
- 9 minimum, should be required to comply with the reporting
- 10 requirements and quality service requirements imposed on all
- 11 basic local exchange providers.
- 12 Q. In order to -- as a part of being eligible to
- 13 receive ETC status?
- 14 A. Absolutely.
- 15 Q. Do you see much difference in regard to what
- 16 should be required of a wireless carrier as opposed to, say,
- 17 a CLEC in getting ETC status as far as this Commission's
- 18 review is concerned? Should it be a different test,
- 19 different standard?
- 20 A. Are you talking in terms of how they would
- 21 report things or just in general?
- 22 Q. Just in what we would require in order for
- 23 them to receive that designation.
- 24 A. No. I think if a carrier for the purpose of
- 25 receiving Universal Service funding is holding themselves

- 1 out to offer basic service, they should be held to the same
- 2 standards.
- 3 Q. And that would include the reporting
- 4 requirements; is that what you're saying?
- 5 A. Yes, that's my testimony.
- 6 Q. Do you think that this Commission has the
- 7 authority to make this requirement?
- 8 A. Yes, CenturyTel does.
- 9 Q. And based upon what again?
- 10 A. Well, I think based upon the fact that the
- 11 only preemption on wireless providers, at least from a
- 12 federal standpoint, is with regard to rates and entry, and
- 13 certainly Congress gave, we believe, commissions the
- 14 authority and the latitude to put additional conditions on
- 15 carriers seeking ETC status.
- Q. You're familiar with the fact that, as far as
- 17 the Missouri statutes are concerned, wireless carriers
- 18 aren't included in what, I suppose, the telecommunications
- 19 carrier, right?
- 20 A. No, traditional CMRS service is not. However,
- 21 what the -- what MMC is seeking or asking for is Universal
- 22 Service funding for the provision of the nine supported
- 23 services.
- Q. So our authority is derived, then, from the
- 25 federal -- from the federal law?

- 1 A. Yes.
- 2 Q. I think that was our earlier conclusion, but
- 3 in doing that, in going that direction, then the ability of
- 4 this Commission to suggest conditions in regard to what they
- 5 would have to do in order to be acceptable from this
- 6 Commission's standpoint to gain that kind of status, do you
- 7 have any other places that this Commission should look in
- 8 addition to what you might have stated in your testimony or
- 9 the Virginia case that's been -- that's been thrown around
- 10 here in the last couple of days?
- 11 A. Well, it's our position -- and I certainly
- 12 addressed it in my testimony -- that this Commission should
- 13 wait and see what the Joint Board ultimately recommends to
- 14 the FCC before acting on this application, for two reasons.
- 15 One, we expect a recommendation here shortly. In fact, we
- 16 believe it's going to come out in mid February.
- 17 Secondly, this is a case of first impression,
- 18 and we think that waiting -- realistically an Order will not
- 19 come out by then, and so there's no reason to grant them
- 20 status, and I would certainly think, at a minimum, this
- 21 Commission would require that MMC maybe come back after the
- 22 recommendations by the Joint Board to readdress their
- 23 application.
- 24 CHAIRMAN GAW: That's all I have. Thank you,
- 25 Judge.

- 1 JUDGE DIPPELL: Thank you. Commissioner
- 2 Murray, you had a couple more questions?
- 3 COMMISSIONER MURRAY: I do, a couple of
- 4 follow-up questions.
- 5 FURTHER QUESTIONS BY COMMISSIONER MURRAY:
- 6 Q. On page 9 of your testimony, Commissioner Gaw
- 7 was asking you about the public interest factors that you
- 8 listed there, and No. 5, you say whether MMC is qualified
- 9 to provide high quality and reasonably priced
- 10 telecommunications services throughout its designated ETC
- 11 service area if the incumbent LEC were to withdraw its ETC
- 12 status following MMC's ETC designation; is that right?
- 13 A. Yes.
- 14 Q. And is it true that the ILEC has provider of
- 15 last resort obligation?
- 16 A. I understand, yes. I'm not sure what the
- 17 specific requirements are in Missouri, but for the most
- 18 part, local exchange providers, especially incumbent local
- 19 exchange providers, have traditionally had provider of last
- 20 resort requirements.
- 21 Q. And once there is a second ETC designated in
- 22 an area, is it not possible for a -- an ILEC to get rid of
- 23 that provider of last resort designation? Is there a
- 24 mechanism for doing that, to your knowledge? And if you
- 25 don't know, you can say so.

- 1 A. I don't know.
- 2 Q. All right. Do you have any position as to
- 3 whether a carrier that is granted ETC status should be
- 4 willing to serve as provider of last resort?
- 5 A. Well, I think by -- I think that's, in fact,
- 6 what they're applying for and holding themselves out to do.
- 7 Q. Do you think we can require them to be?
- 8 A. Yes, I think we can do that. I think this
- 9 Commission can do that, yes.
- 10 Q. There was somewhere in testimony, and I
- 11 believe it was in MMC's testimony, that they are -- that
- 12 wireless carriers are currently assessed USF charges; is
- 13 that right?
- 14 A. Yes.
- 15 Q. All carriers, all telecommunications carriers
- 16 are assessed for USF, are they not?
- 17 A. Yes, for the most part.
- 18 Q. Does being assessed a USF charge automatically
- 19 entitle a carrier to USF funding?
- 20 A. No.
- 21 Q. In fact, aren't many carriers that are charg--
- 22 that are assessed for USF not entitled or at least not
- 23 receiving USF funding?
- A. That's correct, yes.
- 25 COMMISSIONER MURRAY: Thanks. That's all I

- 1 have.
- 2 JUDGE DIPPELL: Is there anything additional
- 3 from the Commissioners?
- 4 Would there be any additional
- 5 cross-examination based on questions from the Bench from
- 6 Alma?
- 7 MR. ENGLAND: No, your Honor.
- 9 MR. DANDINO: No questions.
- JUDGE DIPPELL: Staff?
- MR. POSTON: No questions.
- JUDGE DIPPELL: Mid-Missouri Cellular?
- 13 MR. DeFORD: Thank you. Just a couple, your
- 14 Honor.
- 15 RECROSS-EXAMINATION BY MR. DeFORD:
- Q. Good afternoon, Mr. Martinez.
- 17 A. Good afternoon.
- 18 Q. Working backwards, I think you had a brief
- 19 discussion with Chair Gaw concerning extending service
- 20 within your territory, CenturyTel's territory. Does
- 21 CenturyTel ever construct new lines within its territory?
- 22 A. Yes.
- 23 Q. So there are some areas of CenturyTel's
- 24 service territory where it's currently not providing
- 25 service?

- 1 A. Yeah.
- 2 Q. And I believe, again, you discussed your
- 3 opinion as to what was required under the law in order to be
- 4 granted ETC status, I believe, again with Chair Gaw; is that
- 5 correct?
- 6 A. Can you repeat the question?
- 7 Q. Yes. I believe you gave your opinion as to
- 8 what the law required in order for Mid-Missouri to be
- 9 designated an ETC. Do you recall that?
- 10 A. Yes.
- 11 Q. Are you an attorney, sir?
- 12 A. No.
- 13 Q. Shifting gears on you a little bit, you also
- 14 had a conversation with Commissioner Murray. I believe she
- 15 referenced you to page 7 of your testimony.
- 16 A. Yes.
- 17 Q. And I believe you indicate that the draws from
- 18 the fund and the percentages assessed to customers and
- 19 passed on show a trend of increasing?
- 20 A. At the time that I submitted the testimony,
- 21 yes.
- 22 Q. And did you hear Mr. Curtis' testimony
- 23 yesterday that indicated that that trend is actually turned
- 24 and those are decreasing?
- 25 A. Yes, I did hear that.

- 1 Q. Do you have any reason to disagree with
- 2 Mr. Curtis' testimony?
- 3 A. Well, I think we need to look at his testimony
- 4 in total, and I believe he did say that the surcharge was
- 5 decreasing but, in fact, the draws by wireless carriers was
- 6 continuing to increase.
- 7 MR. DeFORD: That's all I have. Thank you.
- 8 JUDGE DIPPELL: Thank you. Is there any
- 9 redirect?
- 10 MR. STEWART: No, thank you, your Honor.
- JUDGE DIPPELL: You're not going to follow
- 12 Mr. England's comedic stand from earlier?
- MR. STEWART: I don't do standup.
- 14 MR. ENGLAND: Your Honor, I was being serious.
- 15 JUDGE DIPPELL: All right, then, Mr. Martinez,
- 16 you may be excused, and I believe that concludes this
- 17 hearing, unless there is anything further from counsel.
- 18 (No response.)
- 19 JUDGE DIPPELL: All right, then. This hearing
- 20 is adjourned. Thank you.
- 21 WHEREUPON, the hearing of this case was
- 22 concluded.

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