

Global Crossing Telecommunications  
180 South Clinton Avenue  
Rochester, NY 14646

FILED

NOV 15 1999



November 12, 1999

Missouri Public  
Service Commission

Mr. Dale Hardy Roberts  
Secretary  
Missouri Public Service Commission  
301 West High Street  
Jefferson City, MO 65101

70-2000-329

Re: Name Change for Allnet Communication Services, Inc. d/b/a  
Frontier Communications Services

Dear Mr. Roberts:

Please be advised that, effective December 15, 1999, Allnet Communication Services, Inc. d/b/a Frontier Communications Services will commence doing business as **Global Crossing Telecommunications, Inc.** This name change will not affect the corporate structure, officers, personnel, or company address.

Enclosed for filing are one original and 14 (fourteen) copies of an original tariff reflecting this name change, as well as a copy of the Secretary of State authorization for the new name.

No substantive revisions were made to this tariff from Frontier's current tariff on file with the Commission. All pages have been reissued with an effective date of December 15, 1999. In addition, we are enclosing a Global Crossing information sheet containing current company contact and officer information. Please distribute this sheet to all relevant internal departments.

Lastly, Frontier requests that the Commission reissue Frontier's Certificate of Public Convenience and Necessity to reflect the new name.

You may contact me at 716.777.8249 if there are any questions involving this name change.

Please acknowledge receipt of this filing by date stamping and returning the enclosed copy of this letter in the envelope provided.

Sincerely,

A handwritten signature in cursive script that reads "Petra Malik".

Petra Malik  
Manager, Rates & Tariff Compliance

Attachments

0000457

FD-50352043

# STATE OF MISSOURI



**Rebecca McDowell Cook**  
**Secretary of State**

CORPORATION DIVISION  
AMENDED CERTIFICATE OF AUTHORITY  
OF A FOREIGN CORPORATION

WHEREAS,

GLOBAL CROSSING TELECOMMUNICATIONS, INC.

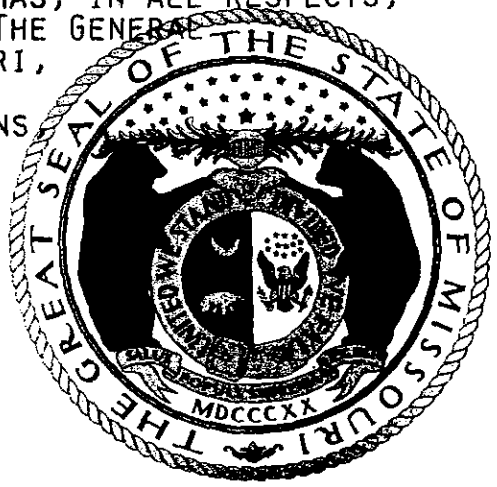
FORMERLY,

FRONTIER COMMUNICATIONS SERVICES INC.

INCORPORATED UNDER THE LAWS OF THE STATE OF MICHIGAN AND NOW IN EXISTENCE AND IN GOOD STANDING IN SAID STATE, AND QUALIFIED TO TRANSACT BUSINESS IN MISSOURI HAS DELIVERED TO ME, DULY AUTHENTICATED EVIDENCE OF AN AMENDMENT TO ITS ARTICLES OF INCORPORATION AS PROVIDED BY LAW, AND HAS, IN ALL RESPECTS, COMPLIED WITH THE REQUIREMENTS OF THE THE GENERAL AND BUSINESS CORPORATION LAW OF MISSOURI, GOVERNING AMENDMENTS TO THE ARTICLES OF INCORPORATION OF FOREIGN CORPORATIONS AND IN ACCORDANCE THEREWITH ISSUE THIS CERTIFICATE OF AMENDMENT.

IN TESTIMONY WHEREOF, I HAVE SET MY HAND AND IMPRINTED THE GREAT SEAL OF THE STATE OF MISSOURI, ON THIS, THE 7TH DAY OF OCTOBER, 1999.

*Rebecca McDowell Cook*  
Secretary of State



\$25-00



# State of Missouri

Rebecca McDowell Cook, Secretary of State

Corporation Division AND AMENDED CERTIFICATE OF AUTHORITY ISSUED

**FILED**

## Application for an Amended Certificate of Authority for a Foreign Corporation

OCT 07 1999

(Submit in duplicate with filing fee of \$25.00)

*Rebecca McDowell Cook*  
SECRETARY OF STATE

The below corporation, relating to amending its certificate of authority of Foreign Corporation, does hereby state:

(1) Its name is: Frontier Communications Services Inc.  
and is incorporated in the State of: Michigan; and it was qualified  
in the State of Missouri on September 7, 1989  
(month/day/year)

(2) By appropriate corporate action on: 8/10/99, the corporation:  
(month/day/year)

(1) Changed its corporation name to: Global Crossing Telecommunications, Inc.  
Name it will use in Missouri if new name not available: \_\_\_\_\_

(2) Changed its period of duration to: \_\_\_\_\_

(3) Changed the state or country of its incorporation to: \_\_\_\_\_

(3) There is attached hereto a Certificate of the Secretary of State of the State of Michigan  
relating to the amendment(s), set forth in item 2 above and showing that the Corporation is in existence  
and in good standing in said State.

(4) The effective date of this document is the date it is filed by the Secretary of State of Missouri, unless you  
indicate a future date, as follows: \_\_\_\_\_  
(Date may not be more than 90 days after the filing date in this office)

In affirmation thereon, the facts stated above are true.

Barbara LaBridi  
(Authorized signature of officer or chairman of the board)

Assistant Secretary  
(Title)

9/22/99  
(Date of signature)

Attached is a current certificate attesting to the change, duly authenticated by the secretary of state or  
other official having custody of corporate records in the state or country of incorporation.



**Global Crossing Telecommunications, Inc.  
Contact, Officer and General Information Sheet**  
(Effective December 15, 1999)

**Company Previously Known As:**

Allnet Communication Services, Inc.  
d/b/a Frontier Communications Services

**Address all Correspondence to:**

180 South Clinton Avenue  
Rochester, NY 14646-0600

**Tariff and Compliance Contact:**

Ronald G. Rodemerk  
phone - 716.777.5627  
fax - 716.325.3096

**State Agency Complaint Contact:**

Petra Malik  
phone - 716.777.8249  
fax - 716.325.3096

**Customer Service Numbers:**

Consumer Accounts - 800.482.4848  
Commercial Accounts - 800.466.4600  
800.249.4672

**Corporate Officers:**

(see attachment)

## **Directors, Officers Report**

**Global Crossing Telecommunications, Inc.**

Monday, November 08, 1999

### **DIRECTORS**

**Robert L. Barrett** **Director**  
Primary Address: 180 South Clinton Avenue  
Rochester, New York 14646-0700

**Joseph P. Clayton** **Director**  
Primary Address: 180 South Clinton Avenue  
Rochester, New York 14646

**James G. Dole** **Director**  
Primary Address: 180 South Clinton Avenue  
Rochester, New York 14646-0700

### **OFFICERS**

**Joseph P. Clayton** **Chief Executive Officer**  
Primary Address: 180 South Clinton Avenue  
Rochester, New York 14646

**Anthony J. Cassara** **Senior Vice President**  
Primary Address: 180 South Clinton Avenue  
Rochester, New York 14646-0700

**Donald F. Detampel, Jr.** **Senior Vice President**  
Primary Address: ConferTech International Inc.  
12110 North Pecos Street  
Westminster, CO 80234-2076

**Martin T. McCue** **Vice President**  
Primary Address: 180 South Clinton Avenue  
Rochester, New York 14646

**Donald F. Poulter** **Vice President**  
Primary Address: One Eva Road, Suite 215  
Etobicoke, Ontario M9C 4Z5  
Canada

**Donna L. Reeves-Collins** **Vice President**  
Primary Address: 180 South Clinton Avenue  
Rochester, New York 14646

**Josephine S. Trubek** **Secretary**  
Primary Address: 180 South Clinton Avenue  
Rochester, New York 14646-0700

**Joseph Enis** **Treasurer**

Global Crossing Telecommunications, Inc.

---

Primary Address: 180 South Clinton Avenue  
Rochester, New York 14646

**Barbara J. LaVerdi** Assistant Secretary  
Primary Address: 180 South Clinton Avenue  
Rochester, New York 14646-0700

**Richard N. Kappler** Assistant Treasurer  
Primary Address: 180 South Clinton Avenue  
Rochester, New York 14646-0700

**James F. Mulcahy** Assistant Treasurer  
Primary Address: 180 South Clinton Avenue  
Rochester, New York 14646-0600

**Susan I. Sipperley** Assistant Treasurer  
Primary Address: 30300 Telegraph Road  
Bingham Farms, Michigan 48010

**Robert L. Barrett** Executive Vice President  
Primary Address: 180 South Clinton Avenue  
Rochester, New York 14646-0700

**Harold M. Winfield** Chief Financial Officer  
Primary Address: 180 South Clinton Avenue  
Rochester, New York 14646

INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

Regulations and Rates  
for

GLOBAL CROSSING TELECOMMUNICATIONS, INC.

- A Competitive Company as defined by Case Number TO-88-142 -

**Regulations and Schedule of Charges apply to Point-to-Point Communications Service between and among the points listed herein for service within the State of Missouri.**

**THIS TARIFF SUPERSEDES MISSOURI PSC NO. 3 - TELEPHONE**

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Issue Date: November 14, 1999

TR#21

Effective Date: December 15, 1999

Issued By: Manager, Rates & Tariff Compliance  
Global Crossing Telecommunications, Inc.  
180 South Clinton Avenue  
Rochester, NY 14646-0500

INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

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INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

EXPLANATION OF SYMBOLS

The following symbols shall be used in this tariff for the purposes indicated below:

R	to signify reduction
I	to signify increase
C	to signify any change in regulation
T	to signify change in text, no change in rate or regulation
S	to signify reissued rate or regulation
N	to signify new rate or regulation
D	to signify discontinued rate or regulation

EXPLANATION OF ABBREVIATIONS

DAL	Dedicated Access Line
LDA	Local Distribution Area
MRC	Monthly Recurring Charge
NSC	Network Switching Center
ASP	Agent Sales Plan

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTSUse of Service and FacilitiesParalleling Service

When flat, standard measured, low-use measured, and message rates (including semi-public), are quoted in an exchange for business, residence main station, or commercial Private Branch Exchange Service, an applicant may, at his option, select service under one method of rate treatment, but the entire service furnished at the same premises including additional and auxiliary service must be uniformly on the same rate basis and not on a combination of rate methods. The foregoing does not apply to:

- a) A Composite Data Service Vendor's premises where one type of service may be provided for the exclusive use of the Composite Data Service Vendor's management or employees and another type of service may be provided for the use of the patrons of the Composite Data Service Vendor;
- b) Furnishing message or measured rate business service with Semi-Public Service;
- c) Customer-Owned Pay Telephone Service

Where there is sufficient public and customer need to warrant furnishing combinations of these services, semi-public telephone service may be furnished as paralleling service to any other business service and at locations chosen by the customer and agreed to by the Telephone Company.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 1 DEFINITION OF TERMS

For the purpose of this tariff, the following definitions shall apply:

Access Line

A dedicated arrangement which connects a customer location to the Carrier's NSC.

Administrative Change

The modification of an existing circuit, dedicated access line or port, at the request of the customer, that involves changes in authorization codes, route guide, consolidation of billing, verification of testing performed by parties other than Carrier, or any other administrative change not covered by a Billing Record Change (See below for definition).

Application for Service

A standard Carrier order form which includes all pertinent billing, technical and other descriptive information which will enable Carrier to provide the communication service as required. The order form may be completed by Carrier using information obtained by telephone from the customer.

Authorization Code

A numerical code, one or more of which is made available to customers requiring identification of individual users or groups of users on his/her account and to allocate the costs of their services accordingly.

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INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 1 DEFINITION OF TERMS, (Cont'd)

Authorized User

A person, firm, corporation or other entity authorized by a customer to receive or send communications. Authorization includes, without limitation, 1) the use of the customer's Authorization Code where the Authorization Code has been made known to the user by the customer, its employees or agents, and 2) the use of customer's phone when Equal Access Dialing is used.

Bandwidth

The total frequency band, in hertz, allocated for a channel.

Billing Record Change

A change in customer billing address or a change from one billing package to another using the same access method.

Cancellation of Order

A customer initiated request to discontinue processing a service order, either in part or in its entirety, prior to its completion.

Carrier

GLOBAL CROSSING TELECOMMUNICATIONS, INC., unless otherwise specified.

Carrier Recognized Holidays

New Year's Day	Observed on January 1
Fourth of July	Observed on July 4
Labor Day	Observed on first Monday of September
Thanksgiving Day	Observed on last Thursday of November
Christmas Day	Observed on December 25

Circuit Termination

The point at which Carrier's circuit originates, terminates, or drops for the insertion or removal of a customer's signal.

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INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 1 DEFINITION OF TERMS, (Cont'd)

Company

GLOBAL CROSSING TELECOMMUNICATIONS, INC.

Customer

The person, firm, corporation or other entity which orders service, including the ordering or use of Equal Access Dialing, -- either for its own use, as an Other Common Carrier, or as a nonprofit manager of a sharing group -- and which is thereby responsible for the payment of charges and for compliance with the Carrier's tariff regulations.

Customer-Provided Terminal Equipment

Terminal equipment, as defined herein, provided by a customer.

Dedicated Access Service

Service which provides the customer with an exclusive dedicated connection between the customer's premises and the Carrier's terminal location.

Dial Access Service

Service which provides the customer with access to the Carrier's network via customer provided or secured telephone line or lines.

Disconnection

The disconnection of an installed circuit, dedicated access line, or other dedicated facility used for existing service.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 1 DEFINITION OF TERMS, (Cont'd)Equal Access Dialing

The use of service through local telephone company's access facilities allowing the customer to access Carrier's NSC through either a "1+" or a 10XXX dialing sequence. Customers using Equal Access Dialing shall be billed to the telephone number from which the Equal Access Dialing originates.

Expedited Service Order

A service order which, in compliance with a customer's request, is completed in a time period shorter than the Carrier's standard service interval.

Installation

The connection of a circuit, or dedicated access line, for new or additional service.

Interexchange Carrier

A person, firm, corporation or entity regulated by the FCC or by any state public utility commission which sells communication services to the public for profit, including resellers.

Joint User

A person, firm, or corporation designated by the customer as a user of communication facilities furnished to the customer by the Carrier, and to whom a portion of the charges for such facilities are billed under a joint user arrangement.

Metered Service

Long distance, measured time, and distance sensitive communications service.

Network Switching Center (NSC)

Any location where the Carrier has a network switch installed.

Network Trunks

Access lines, interswitch trunks, and circuits connecting services and facilities of the Carrier or other carriers to the Carrier's NSC's.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 1 DEFINITION OF TERMS, (Cont'd)Non-Specific Accounting Codes

These codes do not have specific numbers designated by the customer. All numbers from 001-999 are preprogrammed into the switch for these customers. Therefore any 3 digit number entered by the customer will allow the call to be completed.

Off-Hours Traffic

All traffic which occurs at any time other than during the business day period (Monday through Friday, 8 AM to 5 PM) except specified Carrier holidays.

Off-Network Access Line

A local exchange, foreign exchange, or WATS line connecting both incoming and outgoing traffic from the Carrier's switched service network to the public switched network.

Physical Change

The modification of an existing circuit, dedicated access line or port, made at the request of the customer, requiring equipment or facility rearrangement.

Premises

The space designated by a customer at its place or places of business for termination of the Carrier's service, whether for its own communications needs or for the use of its resale customers. In the case of a non-profit sharing group, this term includes space at each sharer's place or places of business as well as space at the customer's place of business.

Primary Interexchange Carrier

The interexchange carrier designated by the customer or assigned by the local exchange carrier to which outbound, intrastate toll calls are automatically routed without the use of an access code by the customer.

Service Group

One or more dedicated access lines terminated in the same multiline terminating device at the same time.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 1 DEFINITION OF TERMS, (Cont'd)Special Promotional Offering

Special discounts or modifications of its regular service offerings which the Carrier may, from time to time, offer to its customers for a particular service. Such offerings may be limited to certain dates, times and locations.

Specific Accounting Codes

These codes are those numbers which are designated by the customer and entered against a unique trunk type for that customer. If any accounting code other than those designated by the customer are used, the call will not be completed.

Terminal City

Locations where Carrier maintains a terminal facility for purposes of providing service offerings as described herein.

Terminal Equipment

Devices, apparatus and their associated wiring, such as teleprinters, telephone handsets, data sets or dialers.

Terminal Location

Any Carrier facility location from which services described herein are provided.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS2.1 General Description

- 2.1.1 Carrier provides intrastate communications long distance toll telephone service to subscriber customers for their direct transmission and reception of voice, data and other types of telecommunications between the areas specified herein. The service is provided to multiple users.
- 2.1.2 Communications may originate several ways; when the customer dials 1 plus an area code and the desired telephone number; by dialing 10XXX then an area code and the desired telephone number; or from a dedicated access line. When a call is originated using a dedicated access line, the DAL may be provided by the Carrier or the customer. When the customer provides the access arrangement the Carrier can act as the customer's agent in obtaining access, but must in any event approve the design of any dedicated access facility the customer proposes to use. When a call is originated using a local access number, the Carrier's equipment will answer the access call with a computer tone. The customer may enter his/her authorization number followed by the area code and telephone number desired. In all instances, communication charges will terminate when the Carrier's switch determines that the call has terminated.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS, (Cont'd)2.1 General Description, (Continued)

- 2.1.3 The customer's monthly usage charges are assessed based upon the time the customer uses the Carrier's intercity communication facilities as measured by the Carrier's electronic switching equipment, together with his use of service options, if any. Unless otherwise specified, calls will be measured from the time that the called party answers to the time that either the calling or called party disconnects from the call, as indicated by answer supervision. No charge is made for calls not completed. It is not the Carrier's policy to charge a customer for incomplete calls. A customer may dispute any charges by contacting the Carrier's Customer Service Department and proper credits will be issued if, upon investigation, the disputed charges are found to be incorrect. For billing purposes, the duration of each call will be rounded as specified in the description of each service option in the following sections. The rates per minute charged for service are set forth in Section 3.
- 2.1.3 At additional cost, and subject to availability, the customer may use accounting codes to identify the users or user groups on the customer's account and to allocate the cost of the customer's service accordingly. The numerical composition of such codes shall be set by the Carrier to assure compatibility with Carrier's accounting and automation systems and to avoid duplication of accounting codes.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS, (Cont'd)2.2 Service Options

The Carrier offers the following service options. The manner in which calls are originated is dependent upon the option selected. All options currently provided are listed below.

2.2.1 Option 1 (Allnet MTS)

One-way, multipoint service, designed for users who are not restricted as to time of usage. Option 1 customers may originate calls several ways; by dialing 1 plus an area code and the desired telephone number; by dialing 10XXX then an area code and the desired number; or by dialing a local access number, an authorization code, and then the area code and desired telephone number.

a) Rate Structure

Charges for Option 1 are assessed based on length of call, time of day, and distance. A volume discount may apply as described in Section 3 of this tariff.

b) Usage Charges

The customer's total monthly use of the Carrier's Service Option 1 is charged at the applicable rates per minute set forth in Section 3, which are based on the airline distance between the originating and terminating locations of each call. For each call, the minimum charge shall be the applicable charge for one minute of use. Use in excess of one minute during a call is charged at the applicable rate per minute. Any fraction of an increment is rounded up to the next whole minute.

c) Ancillary Services

Calls made to Directory Assistance telephone numbers are charged on a per call basis.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS2.2 Service Options, (Continued)2.2.2 Option 2 (MAXCESS III)

Option 2 is a one-way, intrastate, multipoint service, requiring the customer to originate calls via dedicated facilities or by presubscribing local service to the Carrier's service option. Calls can be completed from the customer's premise to any location within the state of Missouri.

a) Rate Structure

Charges for Option 2 are assessed based on length of call, time of day and distance.

b) Usage Charges

The customer's total monthly use of Carrier's Option 2 service is charged at applicable rates set forth in Section 3 and are based on the airline distance between the originating and terminating locations of each call. The duration of a call is measured in six second increments with a one minute minimum for each call. Any fraction of an increment is rounded up.

c) Ancillary Services

Calls made to Directory Assistance are charged on a per call basis.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS2.2 Service Options, (Continued)2.2.3 Option 3 (MAXCESS I)

Option 3 is a one-way, intrastate multipoint service, designed for very high volume users. Option 3 customers may originate calls via voice grade special access or high capacity (T1) access arrangements provided by the customer between the customer's premises and Carrier's switch. The company reserves the right to limit service availability to Option 3 customers with a minimum requirement for 17 voice grade equivalent channels.

a) Rate Structure

Charges for Option 3 service are based on length of call, time of day, and distance.

b) Usage Charges

The customer's total monthly usage of Carrier's Option 3 service is charged at applicable rates set forth in Section 3 which are based on the airline distance between the originating and terminating locations of each call. The duration of domestic calls is measured in six (6) second increments. The duration of calls made to international locations is measured in whole minute increments. Any fraction of an increment is rounded up.

c) Ancillary Services

Calls made to Directory Assistance telephone numbers are charged on a per call basis.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS2.2 Service Options, (Continued)2.2.4 Option 4 (MAXCESS II)

Option 4 is a one-way, intrastate, multipoint service, designed for high volume users. Option 4 customers may originate calls via voice grade special access or high capacity (T-1) access provided by the customer between the customer's premises and the Carrier's switch. Calls can be completed from the customer's premises to any location within the state of Missouri.

a) Rate Structure

Charges for Option 4 service are assessed based on length of call, time of day, and distance.

b) Usage Charges

The customer's total monthly usage of Carrier's Option 4 service is charged at applicable rates set forth in Section 4 which are based on the airline distance between the originating and terminating locations of each call. The duration of all calls is measured in six (6) second increments with an eighteen second minimum for each call. Any fraction of an increment is rounded up.

c) Ancillary Services

Calls made to Directory Assistance telephone numbers are charged on a per call basis.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS2.2 Service Options, (Continued)2.2.5 Option 6 (Premier)

Option 6 is a one-way, multipoint service offered only in conjunction with Global's interstate Premier service. Customers may originate calls several ways; by dialing 1 plus an area code and the desired telephone number or by dialing 10XXX then an area code and the desired number.

a) Rate Structure

Charges for Option 6 are assessed based on length of call and time of day.

b) Usage Charges

The customer's total monthly use of the Carrier's Service Option 6 is charged at the applicable rates per minute set forth in Section 3. Calls are billed in six second increments, with a one minute minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

c) Ancillary Services

Calls made to directory assistance telephone numbers are charged on a per call basis.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS2.2 Service Options, (Continued)2.2.6 Option 7 (Premier Elite)

Option 7 is a one-way, multipoint service used only in conjunction with Global's interstate Premier Elite offering. Option 7 is designed for medium to high-volume users of equal access service. Customer may originate calls by dialing 1 plus an area code and the desired telephone number; or by dialing 10XXX then an area code and the desired number.

a) Rate Structure

Charges for Option 7 are assessed based on length of call, time of day, and location called.

b) Usage Charges

The customer's total monthly use of the Carrier's Service Option 7 is charged at the applicable rates set forth in Section 3, which are based on the originating and terminating locations of each call. Calls are billed in six second increments, with a one minute minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

c) Ancillary Services

Calls made to directory assistance telephone numbers are charged on a per call basis.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS2.2 Service Options, (Continued)2.2.7 Option 8 (PACESETTER)

Allnet Pacesetter service is a one-way, multipoint service offered only in conjunction with Global's interstate Pacesetter service. It is designed for subscribers with large amounts of daytime usage on Monday through Friday. Pacesetter customers may originate calls by dialing 1 plus an area code and the desired telephone number or by dialing 10XXX then an area code and the desired number.

a) Rate Structure

Charges for Option 8 are based on length of call, time of day, and location called.

b) Usage Charges

The customer's total monthly use of the Carrier's Service Option 8 is charged at the applicable rates per minute set forth in Section 3, which are based on the length of call, time of day and the originating and terminating locations of each call. Calls are billed in one minute increments with a one minute minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

c) Ancillary Charges

Calls made to Directory Assistance telephone numbers are charged on a per call basis.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS2.2 Service Options, (Continued)2.2.8 Option 9 (Instantline 800)

Allnet Instantline 800 is an inward switched access service which permits intrastate and interstate calls to terminate at an Instantline 800 customer's station while originating at stations in different service areas, and in which the Instantline 800 customer is billed for the calls rather than the call originator.

a) Rate Structure

Charges for Option 9 are based on length of call, time of day, and location called.

b) Usage Charges

The customer's total monthly use of the Carrier's Service Option 9 is charged at the applicable rates per minute set forth in Section 3, which are based on the originating and terminating locations of each call. Calls are billed in six second increments, with a thirty second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS2.2 Service Options, (Continued)2.2.9 Option 10 (Marketline 800)

Allnet Marketline 800 service is an inbound multipoint service whereby intrastate and interstate calls are carried from stations in different service areas via dedicated facilities to a Marketline 800 customer's station. The Marketline 800 customer is then billed for the calls rather than the call originator.

a) Rate Structure

Charges for Option 10 are based on length of call, time of day, and location call.

b) Usage Charges

The customer's total monthly use of the Carrier's Service Option 10 is charged at the applicable rates per minute set forth in Section 3, which are based on the originating and terminating locations of each call. Calls are billed in six (6) second increments with a thirty (30) second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS2.2 Service Options, (Continued)2.2.10 Option 11 (Vantage)

Option 11 is a one-way, multipoint service requiring the customer to originate calls via dedicated facilities or by presubscribing local service to the Carrier's service option. It is offered only in conjunction with Global's interstate Vantage service. Calls can be completed from the customer's premise to any location in the state of Missouri. Customers may originate calls by dialing 1 plus an area code and the desired telephone number or by dialing 10XXX then an area code and the desired number.

a) Rate Structure

Charges for Option 11 are assessed on a time of day, length of call and location called.

b) Usage Charges

The customer's total monthly usage for Option 11 is charged at the applicable rates set forth in Section 3 which are based on the originating and terminating locations of each call. There is a one minute minimum for each call, and usage is measured in six (6) second increments. Any fraction of an increment is rounded up to the next whole increment.

c) Ancillary Charges

Calls made to Directory Assistance telephone numbers are charged on a per call basis.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS2.2 Service Options, (Continued)2.2.11 Option 12 (Maxcess Smart)

Maxcess Smart is a one-way, outbound, intrastate switched access service. Maxcess Smart is only available in conjunction with Carrier's interstate Maxcess Smart offering. Maxcess Smart customers may originate calls by dialing 1 plus an area code and the desired telephone number. Maxcess Smart calls are primarily offered and billed through issuers of universal credit cards that provide combined general credit card (such as Visa or MasterCard) and telephone billing services.

a) Rate Structure

Charges for Maxcess Smart service are based on time of day, length of call and location called.

b) Usage Charges

The customer's total monthly usage for Carrier's Maxcess Smart service is charged at applicable rates set forth in Section 3 which are based on the airline distance between the originating and terminating locations of each call. There is a thirty (30) second minimum for each call made using Allnet Maxcess Smart and the duration of calls is measured in thirty (30) second increments. Any fraction of an increment is rounded up to the next whole increment.

c) Ancillary Charges

Calls made to Directory Assistance telephone numbers are charged on a per call basis.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS2.2 Service Options, (Continued)2.2.12 Option 13 (Allnet Solution)

Allnet Solution is a family of two-way, telecommunication service features which offer single location or multiple location customers the simplicity of a uniform charge for all of their outbound and inbound calls. Intrastate Allnet Solution is available for use only in conjunction with interstate Allnet Solution service offerings. Allnet Solution provides customers with a single per minute non-distance sensitive usage rate for all inbound and outbound usage. Solution customers may elect any combination of the following Solution service features:

- Solution I - LEC-provided dedicated Access;
- Solution II - LEC-provided switched access, high volume usage;
- Solution III - LEC-provided switched access, low and medium volume usage;
- Solution IV - LEC-provided switched access, high volume usage, short duration calls;
- Residential Solution - LEC-provided switched access, high volume usage, short duration calls
- Solution 800 - provides an add-on inbound capability for Solution I, II, III, IV and Residential Solution features.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS2.2 Service Options, (Continued)2.2.12 Option 13 (Allnet Solution), (Continued)

Customers electing the Solution I feature may originate or receive calls via LEC-provided dedicated access lines. Charges for LEC-provided dedicated access facilities will be billed by the Customer's local exchange carrier. Customers who order Solution II, III IV and Residential Solution features may originate or receive calls on their local business or residential lines; calls may be originated by dialing 1 plus an area code and the desired number; or 10444 plus the area code and telephone number.

a) Rate Structure

Charges for Solution I, II, III, IV, and Residential Solution, as well as Solution 800 are assessed on a per minute basis based on duration of the call, and time of day of each inbound and outbound call.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS2.2 Service Options, (Continued)2.2.12 Option 13 (Allnet Solution), (Continued)b) Usage Charges

The customer's total monthly use of the Allnet Solution I, II, III, IV, Residential Solution and associated 800 is charged at the applicable rates per minute set forth in Section 3. Solution II, III, IV and Residential Solution outbound and inbound (via associated Solution 800) calls are billed in six second increments. Solution II and III have a 30 second minimum for each call. Solution I outbound and inbound (via associated Solution 800) calls are billed in six second increments, with a 6 second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. Any inbound usage (via associated Solution 800) is subject to the usage rates applicable to the outbound services associated with the customer's local business or residential line as set forth in Section 3. For example, inbound calls terminating on a line that originates Solution II calls are charged at the Solution II rates;

Solution I, II, III and Residential Solution customers making Allnet Access Travel calls are billed at the rates set forth in Section 3.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS2.2 Service Options, (Continued)2.2.13 Option 14 (Pacesetter Plus)

Allnet Pacesetter Plus service is a one-way, multipoint service offered only in conjunction with Global's interstate Pacesetter Plus service. It is designed for subscribers with large amounts of daytime usage on Monday through Friday. Pacesetter Plus customers may originate calls by dialing 1 plus an area code and the desired telephone number or by dialing 10XXX then an area code and the desired number.

a) Rate Structure

Charges for Option 14 are based on length of call, time of day, and location called.

b) Usage Charges

The customer's total monthly use of the Carrier's Service Option 14 is charged at the applicable rates per minute set forth in Section 3, which are based on the length of call, time of day and the originating and terminating locations of each call. Calls are billed in six second increments with a thirty second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

c) Ancillary Charges

Calls made to Directory Assistance telephone numbers are charged on a per call basis.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS2.2 Service Options, (Continued)2.2.14 Option 15 (Allnet Call Home America)

Allnet Call Home America is an inward switched access service offered only in conjunction with Global's interstate Call Home America service, wherein customers are billed via their commercial credit card only, for intrastate and interstate calls that originate at stations in different service areas and terminate to the customers' Call Home America station. Call Home America permits billing to the called party, rather than the call originators.

a) Rate Structure

Charges for Call Home America are based on length of call and time of day.

b) Usage Charges

The customer's total monthly use of Call Home America is charged at the applicable rates per minute set forth in Section 3, and are based on the length of call and time of day. Calls are billed in one minute increments, with a one minute minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS2.2 Service Options, (Continued)2.2.15 Option 16 (CallNet 1+)

CallNet 1+ is an outbound switched access service offered only in conjunction with Global's interstate CallNet 1+ service wherein customers are billed primarily via their credit card. CallNet 1+ customers may originate intrastate calls by dialing 1 plus an area code and the desired telephone number, or by dialing 10XXX and then the area code and the desired telephone number.

a) Rate Structure

CallNet 1+ calls are based on length of call, the distance between the originating and terminating locations of each call, and time of day.

b) Usage Charges

The customer's total monthly use of CallNet 1+ service is charged at the applicable rates per minute in Section 3 of the tariff. Calls are billed in six second increments, with a one minute minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

c) Ancillary Services

CallNet 1+ customers will also be eligible for The CallNet Calling Card service at the rates and time of day definitions set forth in Section 3 of the tariff. The CallNet Calling Card service is not available on a stand alone basis. Customers must be presubscribed to CallNet 1+ service in order to receive the CallNet Calling Card service. Calls made to directory assistance are charged on a per call basis.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS2.2 Service Options, (Continued)2.2.16 Option 17 (Allnet Edge)

Allnet Edge 1+ is a two-way switched access service offered only in conjunction with Global's interstate Edge service. Allnet Edge provides customers with mileage based per minute rates for both their inbound (800) and outbound (1+) usage. Allnet Edge customers may originate outbound intrastate calls by dialing 1 plus an area code and the desired telephone number, or by dialing 10XXX and then the area code and the desired telephone number. Inbound calls are originated to the Allnet Edge customer's designated location by users dialing 1+ the Edge customer's 800 telephone number.

a) Rate Structure

Allnet Edge calls are based on length of call, the distance between the originating and terminating locations of each call, and time of day.

b) Usage Charges

The customer's total monthly use of Allnet Edge service is charged at the applicable rates per minute set forth in Section 3, according to the service hours in Section 3 of the tariff. Calls are billed in six second increments, with a thirty second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. Allnet Edge customers who make long distance calls through Allnet Access (Travel) are billed in six second increments with a thirty second minimum at the rates set forth in Section 3 of the tariff.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS2.2 Service Options, (Continued)2.2.16 Option 17 (Allnet Edge), (Continued)b) Usage Charges, (Continued)

Allnet Edge customers will receive the following discount credits on qualifying usage: 1) a discount credit of 10% will be applied to all outbound Allnet Edge calls made to a single area code with the highest total domestic usage during a billing cycle; and 2) a discount credit of 10% will be applied to all outbound Allnet Edge calls between telephone numbers (ANIs) on the same Global account.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS2.2 Service Options, (Continued)2.2.17 Option 18 (Allnet HomeSaver)

Allnet HomeSaver is a two-way switched access service offered only in conjunction with Global's interstate HomeSaver service. Allnet HomeSaver provides customers with mileage based per minute rates for both their inbound (800) and outbound (1+) usage. Allnet HomeSaver customers may be billed directly, or via their credit card for intrastate and interstate calls that terminate to the customer's HomeSaver station, and are billed to the called party rather than the call originator's. HomeSaver customers may originate outbound intrastate calls by dialing 1 plus an area code and the desired telephone number, or by dialing 10XXX and then the area code and the desired telephone number. Inbound calls are originated to the Allnet HomeSaver customer's designated location by users dialing 1+ the HomeSaver customer's 800 telephone number.

a) Rate Structure

Allnet HomeSaver calls are based on length of call, the distance between the originating and terminating locations of each call, and time of day.

b) Usage Charges

The customer's total monthly use of Allnet HomeSaver service is charged at the applicable rates per minute set forth in Section 3, according to the service hours in Section 3 of the tariff. HomeSaver outbound calls are billed in one minute increments with a one minute minimum for each call. HomeSaver inbound calls are billed in six second increments with a one minute minimum per call. Any fraction of an increment is rounded up to the next whole increment.

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INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS

2.2 Service Options, (Continued)

2.2.17 Option 18 (Allnet HomeSaver), (Continued)

c) Ancillary Services

Allnet HomeSaver customers are eligible for HomeSaver Access (Travel) service as set forth in Section 3. HomeSaver Access (Travel) is not available on a stand alone basis.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS2.2 Service Options, (Continued)2.2.18 Option 19 (Allnet Multipoint 800)

Allnet Multipoint 800 Service is a shared, inward switched service which permits inbound calls, originated by dialing an "800" number to terminate at a Multipoint 800 customer's common line (i.e., business or residential line), provided a valid personal identification code number (PIRN) is entered by the caller. The Multipoint 800 customer is billed for the calls rather than the call originator. Multipoint 800 intrastate service is only available in conjunction with Multipoint 800 interstate service. Multipoint 800 service completes calls to a Carrier-assigned 800 telephone number. The PIRNs entered by the caller determine the customer-designated telephone number to which the 800 call will terminate. Each Customer may request any combination of the four digit PIRNs, excluding the PIRNs reserved for special use by the Company. Multipoint 800 service employs shared 800 telephone numbers and, by conversion to Multipoint 800 service, the Multipoint 800 customer releases any ownership or exclusive rights of its 800 telephone number to the Carrier. Under the non-validated option, Multipoint 800 customers may receive inbound Multipoint 800 calls even if the calling party enters no PIRN or an incorrect PIRN. Under the validated option, the Multipoint 800 customer may receive Multipoint 800 inbound calls only when the correct PIRN is entered by the calling party. The service hours applicable to Multipoint 800 service are set forth Section 3 of the tariff.

a) Rate Structure

Charges for Multipoint 800 service are assessed based on the time of day, length of call, and the airline distance between the originating and terminating location of each call.

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INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS

2.2 Service Options, (Continued)

2.2.18 Option 19 (Allnet Multipoint 800), (Continued)

b) Usage Charges

The applicable per minute usage rates are set forth in Section 3 and apply to both validated and non-validated Multipoint 800 calls. Multipoint 800 calls are billed in one minute increments with a one minute minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

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INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS

2.2 Service Options, (Continued)

2.2.19 Option 20 (Allnet Spectrum)

Allnet Spectrum is a personal communication service which allows the caller to dial an Allnet Spectrum 800 telephone number and enter a four digit personal identification routing number (PIRN) to complete a call. Allnet Spectrum is available only in conjunction with Global's interstate Spectrum service offering. As a PIRN-based product that can be shared among customers, customers are not granted exclusive use of the 800 number used for accessing the Allnet Spectrum service, and thus, may not continue to use the 800 telephone number upon cancellation of their Allnet Spectrum service. To use Allnet Spectrum service, the caller dials the 800 telephone number for the Allnet Spectrum service. The caller may then (1) enter a PIRN which routes the call to a customer predesignated telephone number (PIRN CALL); or (2) enter a PIRN which permits the customer to then direct dial a telephone number (DIAL TONE PIRN). Certain PIRNs are reserved for use by the Carrier under Allnet Spectrum service or for accessing other services.

a) Rate Structure

Charges for Allnet Spectrum service are based on the length of call, time of day and distance in airline miles of the call.

b) Usage Charges

The customer's total monthly usage of Allnet Spectrum service is charged according to the service hours in Section 3, and the rates per minute set forth in Section 3 of the tariff. Allnet Spectrum calls are billed in six (6) second increments with a thirty (30) second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS2.2 Service Options, (Continued)2.2.19 Option 21 (Allnet Product One)

Allnet Product One is a long distance service which provides customers with single per minute rates for both their inbound (800) and outbound (1+) usage. Allnet Product One customers may originate outbound calls by dialing 1 plus an area code and the desired telephone number. Inbound calls are originated to the Product One customer's designated location by users dialing 1 plus the Product One customer's 800 telephone number. Allnet Product One calls are based on the length of the call and the time of day.

The customer's Allnet Product One service is charged at the applicable hours set forth in Section 3, and rates per minute set forth in Section 3, based on Product One product option selected. Allnet Product One switched customers 1+, 800 option calls are billed in six second increments, with a thirty second minimum for each call and, MultipointK 800 option calls are billed in one minute increments, with a one minute minimum for each call. Any fraction of an increment is rounded up to the next whole increment. Allnet Product One dedicated access 1+ and 800 calls are billed in six second increments, with an eighteen second minimum for each call. Allnet Product One customers who make long distance calls through Allnet Access are billed in one minute increments with a one minute minimum or, Allnet Spectrum are billed in six second increments with a thirty second minimum at the per minute and per call rates set forth on Section 3. Any fraction of an increment is rounded up to the next whole increment.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS2.2 Service Options, (Continued)2.2.19 Option 21 (Allnet Product One), (Continued)

Allnet Product One customers may subscribe to one of seven (7) mutually exclusive Product One service options: Product One month-to-month; Product One Term Plan I, Term Plan II, Term Plan III, Term Plan IV, Term Plan V, or Term Plan VI. For each Product One Term plan option, a Product One customer must commit to either a one year (12 month) term agreement, two year (24 month) or three year (36 month) term agreement. Product One customers electing either a two or three year term plan agreement will receive one of the applicable per minute discounts off the base one year term plan rates. The applicable per minute discounts are set forth Section 3. Product One customers may elect either a switched or dedicated access option (or both) for Term Plans III, IV, V or VI. Term Plans II, V and VI may use switched access only in conjunction with a dedicated access option. The MTM option is only available on a switched access basis. Product One customers electing a dedicated access option will be billed by their local exchange carrier or alternative provider for all monthly and nonrecurring charges associated with the dedicated access facilities required to access Allnet Product One.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS2.2 Service Options, (Continued)2.2.19 Option 21 (Allnet Product One), (Continued)

Product One Term Plan Options will automatically renew for successive periods of one year unless the Product One Term Plan customer notifies Global, in writing before the end of the term, that the Term Plan customer intends to terminate the agreement at the completion of the current one year term. There is a monthly minimum usage (MMUL) for each term plan option, as set forth set forth Section 3. Beginning with the customer's second invoice, and for the remaining months of any term plan commitment, the customer will be charged the difference between the gross account usage and the MMUL if the gross account usage is less than the MMUL. A monthly termination fee, equal to the MMUL of the term plan that the Product One customer is subscribing to, will be assessed per month for each of the remaining months in the current term after a Product One customer terminates service prior to the completion of the current term of service. Product One, Product One Access, and Product One Spectrum directory assistance calls are charged on a per call basis. Product One customers who have also selected Allnet Multipoint 800 service will have all of their Multipoint 800 calls rated and billed at the per minute rates in Section 3.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS2.2 Service Options, (Continued)2.2.20 Option 22 (Allnet Max Communications)

Allnet Max Communications is a two-way long distance service offered only in conjunction with Global's interstate Max Communications service. Max Communications provides customers with single per minute rates for both their inbound (800) and outbound (1+) usage. Max Communications customers may originate outbound intrastate calls by dialing 1 plus an area code and the desired telephone number. Inbound calls are originated to the Max Communications customer's designated location by users dialing 1+ the Max Communications customer's 800 telephone number. Max Communications calls are based on length of call and time of day. The hours for Max Communications and Max Communications Card are set forth in Section 3.

The customer's total monthly use of Max Communications service is charged at the applicable rates per minute set forth in Section 3. Allnet Max Communications 1+ and 800 calls are billed in six (6) second increments, with thirty (30) second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

Max Communications customers who make long distance calls through the Max Communications Card are billed in six second increments, with a thirty second minimum at the per minute and per call rates as set forth in Section 3. Any fraction of an increment is rounded up to the next whole increment.

Max Communications and the Max Communications Card calls to directory assistance are charged on a per call basis.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS2.2 Service Options, (Continued)2.2.21 Option 23 (Allnet Baseline<sup>sm</sup> 800)

Baseline<sup>sm</sup> 800 is an inward switched access service which permits calls to a customer's station in one location from stations in diverse geographical service areas, in which the customer is billed for the calls rather than the call originators. Baseline<sup>sm</sup> 800 may be used only in conjunction with Global's interstate Baseline offering. A call begins when call termination is received by or through customer premises equipment.

Charges for Baseline<sup>sm</sup> 800 are assessed based on length of call and time of day, set forth in Section 3 of this tariff. The customer's total monthly use of Baseline<sup>sm</sup> 800 is charged at the applicable rates per minute set forth in Section 3 of the tariff, and are based upon the originating and terminating location of each call. Calls are billed in six second increments, with a thirty second per call minimum. Any fraction of an increment is rounded up to the next whole increment.

2.2.22 Option 24 (Frontier Home Connections 1+)

Frontier Home Connections 1+ is an outbound switched access service offered only in conjunction with Global's interstate Home Connections 1+ service, and is primarily for residential customers. Frontier Home Connections 1+ customers may originate intrastate calls by dialing 1 plus an area code and the desired telephone number, or by dialing 10XXX and then the area code and the desired telephone number. Frontier Home Connections 1+ calls are based on length of call and time of day.

The customer's total monthly use of Frontier Home Connections 1+ service is Home charged at the applicable rates per minute set forth in Section 3, and hours set forth in Section 3. Calls are billed in one minute increments, with a one minute minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

Frontier Home Connections 1+ customers may also be eligible for Frontier Access travel card service.

Calls made to directory assistance telephone numbers are charged on a per call basis.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS2.2 Service Options, (Continued)2.2.23 Option 25 (Frontier Simplicity)

Frontier Simplicity service allows customers to receive switched outbound and inbound service, and travel card service as a unified service offering. It is only available in conjunction with Global's interstate Simplicity service. Frontier Simplicity customers may originate outbound intrastate calls by dialing 1 plus an area code and the desired telephone number, or by dialing 10XXX and then the area code and the desired telephone number. Inbound calls are originated to the Simplicity customer's designated location by users dialing 1 + the Simplicity customer's 800 telephone number. Frontier Simplicity calls are based on length of call, and time of day.

The customer's total monthly use of Frontier Simplicity (switched, dedicated and travel) service is charged at the applicable rates per minute set forth in Section 3, and the hours as set forth in Section 3. Frontier Simplicity switched calls are billed in six second increments, with a thirty second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. Frontier Simplicity customers who make long distance calls through their travel card service are billed in six second increments with a thirty second minimum. There are monthly minimum usage charges (MMUC) associated with Simplicity service. Beginning with the customers' second invoice, and for the remaining months of any term plan commitment, the customer will be charged the difference between the gross account usage and the MMUC if the gross account usage is less than the MMUC committed to by the customer. There are incremental volume discount credits applicable to Frontier Simplicity service as set forth in Section 3. In addition, Simplicity customers who commit to a service term may receive additional discount credits as set forth in Section 3 based on their monthly usage level commitment.

Frontier Simplicity customers will also receive a discount credit of 10% will be applied to all outbound Frontier Simplicity calls made to a single area code with the highest total domestic usage during a billing cycle.

Calls made to directory assistance telephone numbers are charged on a per call basis.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS2.2 Service Options, (Continued)2.2.24 Option 26 (Frontier Dimension)

Frontier Dimension service allows customers to receive switched, dedicated outbound and inbound service, and travel card service as a unified service offering. It is only available in conjunction with Global's interstate Dimension service. Frontier Dimension customers may originate outbound intrastate calls by dialing 1 plus an area code and the desired telephone number, or by dialing 10XXX and then the area code and the desired telephone number. Inbound calls are originated to the Dimension customer's designated location by users dialing 1+ the Dimension customer's 800 telephone number. Frontier Dimension calls are based on length of call, and time of day.

The customer's total monthly use of Frontier Dimension (switched, dedicated and travel) service is charged at the applicable rates per minute set forth in Section 3 and hours as set forth in Section 3. Frontier Dimension switched and dedicated calls are billed in six second increments, with an eighteen second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. Frontier Dimension customers who make long distance calls through their travel card service are billed in six second increments with a thirty second minimum. There is a monthly minimum usage charge (MMUC) associated with Dimension service. Beginning with the customers' second invoice, and for the remaining months of any term plan commitment, the customer will be charged the difference between the gross account usage and the MMUC if the gross account usage is less than the MMUC. There are incremental volume discount credits applicable to Frontier Dimension service as set forth in Section 3. In addition, Dimension customers who commit to a service term may receive additional discount credits as set forth in Section 3 based on their monthly usage level.

Frontier Dimension customers will also receive a discount credit of 15% will be applied to all outbound Frontier Dimension calls made to a single area code with the highest total domestic usage during a billing cycle.

Calls made to directory assistance telephone numbers are charged on a per call basis.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS2.2 Service Options, (Continued)2.2.25 Option 27 (Frontier Common Sense)

Frontier Common Sense service allows customers to select either switched or dedicated outbound and inbound service, and travel card service as a unified service offering.

Common Sense customers may select one of three options. It is only available in conjunction with Global's interstate Common Sense service. Frontier Common Sense customers may originate outbound intrastate calls by dialing 1 plus an area code and the desired telephone number, or by dialing 10XXX and then the area code and the desired telephone number. Inbound calls are originated to the Common Sense customer's designated location by users dialing 1+ the Common Sense customer's 800 telephone number. Frontier Common Sense calls are based on length of call, and time of day.

The customer's total monthly use of Frontier Common Sense (switched, dedicated and travel) service is charged at the applicable rates per minute set forth in Section 3, and the applicable hours in Section 3. Frontier Common Sense switched and dedicated outbound calls are billed in six second increments, with a six second minimum for each call. Frontier Common Sense switched and dedicated inbound calls are billed in six second increments, with an eighteen second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. Frontier Common Sense customers who make long distance calls through their travel card service are billed in one minute increments with a one minute minimum. There is a monthly minimum usage charge (MMUC) associated with Common Sense service option selected. Beginning with the customers' second invoice, and for the remaining months of any term plan commitment, the customer may be charged the difference between the gross account usage and the MMUC if the gross account usage is less than the MMUC. In addition, Common Sense customers who commit to a service term may receive additional discount credits as set forth in Section 3 based on their monthly usage level and term commitment.

Calls made to directory assistance telephone numbers are charged on a per call basis.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS2.2 Service Options, (Continued)2.2.26 Option 28 (Flex Connect 8xx)

Flex Connect 8xx is a shared, inward switched service which permits inbound calls, originated by dialing an 8xx number to terminate at a Multipoint 8xx customer's common line (i.e. business or residential line), provided a valid Personal Identification Routing Number ("PIRN") is entered by the caller. The Flex Connect 8xx customer is billed for the call rather than the call originator. Flex Connect 8xx service completes calls to a Carrier assigned 8xx telephone number. The PIRNs entered by the caller determine the customer designated telephone number to which the 8xx call will terminate. Upon request, from one to a maximum of ten PIRNs may be assigned by the Carrier to the customer excluding the PIRNs reserved for special use by the Carrier. Requests for four or more PIRNs are subject to credit approval by the Carrier. Flex Connect 8xx service employs shared 8xx telephone numbers and, by conversion to Flex Connect Service, the Flex Connect 8xx customer releases any ownership of exclusive rights of its 8xx telephone number to the Carrier.

Charges for Flex Connect 8xx service are assessed based on the length of call and time of day. The applicable per minute usage rates are set forth in Section 3 following. Flex Connect 8xx calls are billed in six second increments, with a thirty second minimum for each call. Any fraction of an increment will be rounded up to the next whole increment.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS2.2 Service Options, (Continued)2.2.27 Option 29 (Anytime 1+)

Anytime 1+ is a non-distance, flat rated, outbound switched service option. Anytime 1+ customers may originate interstate calls by dialing 1 plus an area code (where necessary) and the desired telephone number. An optional travel card is also available to customers of Anytime 1+ service.

Anytime 1+ service is a non-distance sensitive, flat rated service, twenty four hours a day, seven days a week. The customer's total monthly use of Anytime 1+ service is charged at the per minute rate set forth in Section 4 following. Anytime 1+ calls are billed in one minute increments, with a one minute minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS2.2 Service Options, (Continued)2.2.28 Option 30 (Frontier Independence)

Frontier Independence is a long distance service which provides customers with a single per minute rate for both their inbound (8XX) and outbound (1+) usage. Independence customers may originate outbound calls by dialing 1 plus an area code and the desired telephone number. Inbound calls are originated to the Independence customer's designated location by users dialing 1 plus the Independence customer's 8XX telephone number.

Independence service is a flat rated, non-distance sensitive switched service, twenty four (24) hours a day, seven (7) days a week, including Carrier recognized holidays. The applicable per minute rates are set forth in Section 3 following, and are based on the Independence product plan selected. Independence switched 1 plus and 8XX calls are billed in six second increments, with an eighteen second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. Frontier Independence Dedicated Access 1 plus and 8XX calls are billed in six second increments, with a six second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. Independence customers who make long distance calls through Access or Spectrum Calling Card service, are billed in six second increments, with a thirty second minimum for each call, at the per minute rates set forth in Section 3 following. Switched Access Independence service option customers may subscribe to the service on a month-to-month basis or, subscribe to one of five service plans. In each of the five plans the customer must commit to either a one year (12 month), two year (24 month), or three year (36 month) term agreement. Customers electing to subscribe to one of the five plans will receive one of the applicable per minute discount rates off the one year base rate. The applicable discounts are set forth in Section 3 following. Subscribers to Independence Dedicated Access service must commit to either a one year (12 month), two year (24 month) or three year (36 month) term agreement. Applicable per minute rates for Independence Dedicated Access service are set forth in Section 3 following.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS2.2 Service Options, (Continued)2.2.28 Option 30 (Frontier Independence) (Cont'd)

Independence switched term plan options will automatically renew for successive periods of one year unless the Independence Term Plan customer notifies the Carrier in writing before the end of their current term that the customer intends to terminate the agreement at the completion of the term. Independence switched term plan option customers choosing not to renew their term plan option will be assessed the Independence month-to-month tariff rate currently in effect. Dedicated term plan customers will automatically renew to their current term plan unless the customer notifies the Carrier in writing before the end of the current term plan that the customer intends to terminate the agreement at the completion of the term. Independence dedicated term plan customers choosing not to renew their term plan agreement will automatically revert to the current one year \$1,000 minimum monthly usage level plan. There is a minimum monthly usage level (MMUL) for each term plan option as set forth in Section 3 following. The customer will be charged the difference between the gross account usage and the MMUL if the gross account usage is less than the MMUL. A monthly termination fee, equal to the MMUL of the term plan that the Independence customer is subscribing to, will be assessed per month for each of the remaining months in the current month term after a Independence customer terminates service prior to the completion of the then current term of service.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS2.2 Service Options, (Continued)2.2.29 Option 31 (Frontier Family Ties)

Frontier Family Ties is an inward switched access service offered only in conjunction with Global's interstate Family Ties service, wherein customers are billed primarily via their commercial credit card, for intrastate and interstate calls that originate at stations in different service areas and terminate to the customers' Family Ties station. Frontier Family Ties permits billing to the called party, rather than the call originator.

a) Rate Structure

Charges for Frontier Family Ties are based on length of call and time of day.

b) Usage Charges

The customer's total monthly use of Frontier Family Ties is charged at the applicable rates per minute set forth in Section 3, and are based on the length of call and time of day. Calls are billed in one minute increments, with a one minute minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS2.2 Service Options, (Continued)2.2.30 Option 32 (Frontier Value Net)

Frontier Value Net is a long distance switched service which provides customers with single per minute rates for both their inbound (8XX) and outbound usage.

a) Rate Structure

Frontier Value Net calls are non-distance sensitive, flat rated, twenty four (24) hours a day, seven days a week (including Carrier recognized holidays).

b) Usage Charges

The applicable per minute rates are set forth in Section 3 following, and are based on the Frontier Value Net service plan selected. Frontier Value Net inbound (8XX) and outbound calls are billed in six second increments, with an eighteen second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

Customers may subscribe to Frontier Value Net service on a Month-to-Month basis, or subscribe to either a fifteen (15) or thirty (30) month term agreement. The per minute rate applicable to the Month-To-Month, fifteen (15) and, thirty (30) month term commitment plans are set forth in Section 3 following. A Minimum Monthly Usage Commitment (MMUC) will be associated with each service plan offered. The per minute rate, and Minimum Monthly Usage Commitment levels are set forth in Section 3 following.

Frontier Value Net fifteen (15) and thirty (30) month term plans will automatically renew for successive periods of fifteen (15) months unless the Customer notifies the Carrier in writing before the end of their current term of their intention to terminate the agreement at the completion of the term. Customers electing to Continue receiving service without renewing their current term commitment will automatically revert to the current month-to-month rate.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS2.2 Service Options, (Continued)2.2.30 Option 32 (Frontier Value Net) (Continued)

## b) Usage Charges (Continued)

A termination fee, equal to the Minimum Monthly Usage Commitment applicable to the term plan the Frontier Value Net customer is subscribing to, will be assessed for each of the remaining months in the current month term after a Frontier Value Net Customer terminates service prior to the completion of the then current term service.

Frontier Value Net Customers will also be eligible for Frontier Independence Optional Calling Card Service. Frontier Value Net Month-To-Month Customers will receive the Independence Optional Calling Card Service Month-To-Month per minute rate, Frontier Value Net fifteen (15) month term plan subscribers will be assessed the Independence Optional Calling Card Service two Year Term Plan per minute rate, and the Frontier Value Net thirty (30) month Term plan Customer will be assessed the Independence Optional Calling Card Service three Year Term Plan per minute rate. The applicable per minute rates are set forth in Section 3 of this tariff.

Frontier Value Net Customers subscribing to Frontier's Multipoint 8XX service will be assessed the per minute rates set forth in Section 3 of this tariff. All Multipoint 8XX calls will be billed in six second increments, with a eighteen second minimum for each call. Any fraction of an increment will be rounded up to the next whole increment.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS2.2 Service Options, (Continued)2.2.31 Option 33 (Frontier Net Link)

Frontier Net Link is a long distance service which provides Customers with single per minute rates for both their inbound (8XX) and outbound switched and dedicated usage.

a) Rate Structure

Frontier Net Link switched and dedicated calls are non-distance sensitive, flat rated, twenty (24) hours a day, seven days a week (including Carrier recognized holidays).

b) Usage Charges

Customers may subscribe to Frontier Net Link switched and or dedicated service on either a month-to-month, one, two or, three year Term Plan. The Customer's total monthly usage of Frontier Net Link (switched dedicated) service is charged at the applicable per minute rates set forth in Section 3 of this tariff. Frontier Net Link switched inbound (8XX) and outbound service is billed in six second increments, with an eighteen second minimum for each call. Frontier Net Link dedicated inbound (8XX) and outbound service is billed in six second increments, with a six second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. There is a Monthly Minimum Usage Charge (MMUC) associated with the Frontier Net Link switched and dedicated Service Plans. Subscribers to Frontier Net Link service will receive a percent discount off their specified Term Plan rates, based on the Term Plan and MMUC commitment level. The MMUC and applicable percent discounts are specified in Section 3 of this tariff.

Frontier Net Link switched and dedicated Term Plans will automatically renew for successive twelve (12) month periods unless the Customer notifies the Carrier in writing before the end of their current term of their intention to terminate the agreement at the completion of the term. Customers electing to Continue receiving service without renewing their current term commitment will automatically revert to the month-to-month per minute Term Plan rate.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS2.2 Service Options, (Continued)2.2.31 Option 33 (Frontier Net Link) (Continued)

## b) Usage Charges (Continued)

A termination fee, equal to the Minimum Monthly Usage Commitment applicable to the term plan the Frontier Net Link customer is subscribing to, will be assessed for each of the remaining months in the current month term after a Frontier Net Link Customer terminates service prior to the completion of the then current term service.

Frontier Net Link Customers will also be eligible for Frontier Independence Optional Calling Card Service. Frontier Net Link One Year Term Plan customers will receive the Independence Optional Calling Card Service one year term per minute rate, Frontier Net Link Two Year Term Plan subscribers will be assessed the Independence Optional Calling Card Service two Year Term Plan per minute rate, and the Frontier Net Link Three Year Term Plan Customer will be assessed the Independence Optional Calling Card Service three Year Term Plan per minute rate. The applicable per minute rates are set forth in Section 3 of this tariff.

Frontier Net Link Customers subscribing to Frontier's Multipoint 8XX service will be assessed the per minute rates set forth in Section 3 of this tariff. All Multipoint 8XX calls will be billed in six second increments, with a eighteen second minimum for each call. Any fraction of an increment will be rounded up to the next whole increment.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS2.2 Service Options, (Continued)2.2.32 Option 34 (Frontier Voice Virtual Private Network)

Frontier Voice Virtual Private Network ("VPN") provides the Customer the functionality and capabilities of a private network through the use of shared and/or dedicated transmission facilities, which permits the Customer to establish a communications path between two Customer locations by using a Customer- defined Private Numbering Plan ("PNP"). The following call types are available to Frontier Voice VPN Customers:

- 1) Dedicated to Dedicated: provides PNP type calls between locations linked by dedicated access. All calls are billed in six second increments with a six second minimum for each call. Any fraction of an increment will round up to the next whole increment.
- 2) Dedicated to Switched: calls originating from a VPN Customer's dedicated location and terminate on switched facilities either within or outside the Customer's PNP. All calls are billed in six second increments with a six second minimum for each call. Any fraction of an increment will round up to the next whole increment.
- 3) Switched to Dedicated: calls originating from a switched location within a Customer's PNP and terminate on a dedicated location within the PNP. All calls are billed in six second increments with a six second minimum for each call. Any fraction of an increment will round up to the next whole increment.
- 4) Switched to Switched: calls originate from a switched location within the Customer's PNP and terminate on a switched location either within or outside the PNP. All calls are billed in six second increments with a eighteen second minimum for each call. Any fraction of an increment will round up to the next whole increment.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS2.2 Service Options, (Continued)2.2.32 Option 34 (Frontier Voice Virtual Private Network), (Continued)

- 5) 8XX Remote access to Switched/Dedicated: calls originate from a switched location via a VPN 8XX remote access number and terminate to a switched/dedicated location within the Customer's PNP. A VPN personal code is used to verify that the caller is authorized to make VPN calls. The PNP code must be a uniform length not to exceed 10 digits. All 8XX remote access calls are billed in six second increments with a thirty second minimum for each call. Any fraction of an increment will round up to the next whole increment.

Frontier Voice VPN service charges consist of both recurring and non-recurring charges. Recurring charges consist of flat monthly charges and usage-based charges. Flat monthly charges apply whether or not the service is used. Usage charges apply to all completed calls. The usage charges apply to all call types, 24 hours a day 7 days a week. All recurring, non-recurring, volume and term discounts applicable to Frontier Voice VPN service are set forth in Section 3 following.

The Frontier Voice VPN Customer must have T-1 access from at least one of their locations into one of the Company's switches equipped to provide VPN service. Additional connections to the VPN network can be either via dedicated, switched or remote access.

The Customer can originate calls via dedicated access and switched access. With switched access, Customer originated calls are connected to the Company network via a dial access basis. Switched access calls include those originating from the Customer's VPN lines pre-subscribed to the Company and using 1+ or 1+700 dialing plans.

For a one time setup charge a Switched Overflow option is available to the Frontier Voice VPN Customer. Switched Overflow will route any call placed from any PNP location terminating to a dedicated PNP location, to a switched plain old telephone service (POTS) number at the dedicated terminating location if the dedicated facility is busy or the network is at capacity. The setup charge applicable to this option is set forth in Section 3 following.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS2.2 Service Options, (Continued)2.2.32 Option 34 (Frontier Voice Virtual Private Network), (Continued)

Customers may subscribe to Frontier Voice VPN on a one, two or three year term plan and may select from 4 monthly minimum usage levels (MMUL). Beginning with the Customers' fourth invoice, and for the remaining months of any term plan commitment, the Customer will be charged the difference between the gross account usage and the MMUL if the gross account usage is less than the MMUL. Term Plan Customers are eligible to receive tariffed volume discounts set forth in Section 3, each month based on its VPN MMUL commitment.

Voice VPN Term Plan Customers whose monthly gross account usage exceeds the next higher MMUL above the level to which the subscriber has committed will receive the discount applicable to the next higher MMUL. Discounts on all monthly gross account usage will be capped at the discount level applicable to the next higher MMUL. Volume discounts are calculated off the Frontier Voice VPN Month-to-Month rates in effect when calls are made. The discounts apply to VPN usage (outbound and remote access) only and do not apply to non-recurring or monthly recurring charges nor to any associated calling card, operator/directory assistance and value added service usage. Volume discounts are not available to Customers subscribing to Frontier Voice VPN Month-to-Month service. In addition, Frontier Voice VPN customers who commit to a service term may receive additional discount credits as set forth in Section 3 following. Term plan options will automatically renew for successive periods of one year unless the Customer notifies the Company in writing before the end of their current term that the Customer intends to terminate the agreement at the completion of the term. The Company will notify the term plan customer at least 60 days prior to the end of the current term that the end of their current term is approaching. Customers choosing not to renew their term plan option will be assessed the Frontier Voice VPN Month-to-Month tariff rate currently in effect. A termination fee, equal to the MMUL of the term plan that the Frontier Voice VPN customer is subscribing, times the number of months remaining in the current term will be assessed to customers terminating service prior to the completion of their current term of service.

The Customer is responsible for any Company and local service provider monthly recurring charges for dedicated circuits/loops necessary for the service, and costs incurred by the Company, including installation and local service provider contract termination charges, if such circuits/loops are canceled prior to activation of service, or the completion of the term commitment made by the Customer.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS2.2 Service Options, (Continued)2.2.33 Option 35 (ULTIMATE 800)

ULTIMATE 800 is a two-way switched access service completing calls to a Carrier-assigned toll free telephone number. Inbound calls are originated by dialing a toll free number which terminates at a ULTIMATE 800 Customer's common line (i.e business or residential line), provided a valid personal identification routing number ("PIRN") is entered by the call originator. Outbound calls may be originated by dialing a toll free number and entering a Customer specific PRIN number to receive dial tone, permitting the call originator to place a 1+ outbound call. The ULTIMATE 800 Customer is billed for both the inbound and outbound calls. The ULTIMATE 800 Customer may request any combination of four digit PIRNs for their inbound ULTIMATE 800 service. Only one dial tone PIRN is allowed per ULTIMATE 800 Customer. The dial tone PIRN cannot have more than two repeating digits and, cannot have more than two consecutive digits. The dial tone PIRN cannot match the last four digits of the Customers toll free number.

a) Rate Structure

ULTIMATE 800 service is a flat rated, non-distance sensitive, usage based switched service, twenty four (24) hours a day, seven days a week.

b) Usage Charges

The Customer's total monthly use for ULTIMATE 800 is charged at the applicable per minute rates set forth in Section 3 following. Calls are billed in one minute increments with a one minute minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS2.2 Service Options, (Continued)2.2.34 Option 36 (PriorityPlan)

PriorityPlan is a long distance switched and dedicated service which provides Customers with single per minute rates for both their inbound (8XX) and outbound (1+) usage.

## a) Rate Structure

PriorityPlan calls are non-distance, usage based, and flat rated.

## b) Usage Charges

The Customer's total intrastate monthly usage of PriorityPlan (switched, dedicated) service is charged at the applicable per minute rates set forth in Section 3 of this tariff. PriorityPlan switched inbound and outbound calls are billed in six second increments with a thirty second minimum for each call. PriorityPlan dedicated inbound and outbound calls are billed in six second increments with an eighteen second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

PriorityPlan Customers may subscribe to either a one year or two year term plan. A per minute base rate set forth in Section 3 of this tariff, is applicable to both switched and dedicated service plans. There is a Minimum Monthly Usage Level (MMUL) required for each (switched, dedicated) term plan option. Beginning with the Customer's second invoice, and for the remaining months of any term plan commitment, the Customer will be charged the difference between the gross account usage and the MMUL if the gross usage is less than the MMUL. The MMUL and applicable per minute rates are set forth in Section 3 of this tariff.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS2.2 Service Options, (Continued)2.2.34 Option 36 (PriorityPlan), (Continued)b) Usage Charges, (Continued)

PriorityPlan switched and dedicated term plans will automatically renew for successive twelve month periods unless the Customer notifies the Carrier in writing of their intention to terminate the agreement at the end of their current term plan. The Carrier will notify the Customer at least 60 days prior to the end of the Customer's current term plan that the end of the term is approaching. PriorityPlan Customers electing to continue receiving service without renewing their current term plan will automatically revert to the respective current switched or dedicated, non-discounted tariffed base rate. A monthly termination fee, equal to the MMUL of the term plan the PriorityPlan Customer is subscribing to, will be assessed per month for each of the remaining months of the current term after a PriorityPlan Customer terminates service prior to the completion of the full term commitment.

PriorityPlan Customers will also be eligible for the PriorityPlan Optional Calling Card Service, at rates set forth in Section 5 of this tariff. PriorityPlan Optional Calling Card calls are billed in six seconds with a thirty second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS2.2 Service Options, (Continued)2.2.35 Option 37 (EZ Plan II)

EZ Plan II is a long distance switched service which provides Customers with single per minute rates for both their inbound (8XX) and outbound (1+) usage.

a) Rate Structure

Ez Plan inbound and outbound calls are non-distance sensitive, usage based, and flat rated.

b) Usage Charges

The Customer's total intrastate monthly usage of EZ Plan II service is charged at the applicable per minute rates set forth in Section 3 of this tariff, and vary base on the EZ Plan II service plan selected. EZ Plan II inbound and outbound calls are billed in six second increments with a thirty second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

Customers may subscribe to EZ Plan II service on a month-to-month basis, or subscribe to either a fifteen (15) or thirty (30) month term agreement. A Minimum Monthly Usage Level (MMUL) is required for each service plan offered. Beginning with the Customer's second invoice, and for the remaining months of any service plan, the Customer will be charged the difference between the gross account usage and the MMUL if the gross usage is less than the MMUL. The MMUL and applicable per minute rates are set forth in Section 3 of this tariff.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS2.2 Service Options, (Continued)2.2.35 Option 37 (EZ Plan II)b) Usage Charges, (Continued)

EZ Plan II fifteen (15) and thirty (30) month term plans will automatically renew for successive fifteen (15) month periods unless the Customer notifies the Carrier in writing of their intention to terminate the agreement at the completion of their current term plan. The Carrier will notify the Customer at least 60 days prior to the end of their current agreement that the end of the term is approaching. Customers electing to continue to receive EZ Plan II service without renewing their current term will automatically revert to the current month-to-month tariffed rate. A monthly termination fee, equal to the MMUL of the term plan the EZ Plan II Customer is subscribing to, will be assessed per month for each of the remaining months in the current term when an EZ Plan II Customer terminates service prior to the completion of the full term commitment.

EZ Plan II Customers will also be eligible for the EZ Plan II Optional Calling Card Service, at rates set forth in Section 5 of this tariff. EZ Plan II Optional Calling Card calls are billed in six second increment with a thirty second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS2.2 Service Options, (Continued)2.2.36 Option 38 (Frontier Websaver II)

Frontier Websaver II is a switched, non-distance sensitive, flatrated long distance service which provides Customers with a single rate for both inbound (8xx) and outbound (1+) calls.

To subscribe to Frontier Websaver II, Customers Must enroll via a Company-designated Internet address. As part of their service application, Customers must provide the Company with a valid commercial credit card as accepted by the Company. All charges to the Customer will automatically be billed to this credit card. Customers' billing detail will be provided via a Company-designated Internet site.

Frontier WebsaverII Customers may select from two service options. A Minimum Monthly Usage Level (MMUL) will be associated with each service option. Beginning with the Customer's second monthly invoice, the Customer will be charged either their actual total monthly usage or the appropriate MMUL, whichever is greater. Service options and MMULs are set forth in Section 3 of this tariff.

The applicable per minute rate set forth in Section 3 following are based on the Frontier Websaver II option selected. Frontier Websaver II inbound and outbound calls are billed in six second increments with a minimum billing increment of eighteen seconds per call. Any fraction of an increment is rounded up to the next whole increment.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS, (Cont'd)2.3 Locations of Service.1 Options 1

Communications may originate from any location within the state of Missouri. Calls originate using a local access number from within the serving area of a Carrier's Terminal City may be assessed local message units by the local exchange carrier. Calls originated using a local access number from locations within the state of Missouri other than a Carrier's Terminal City may be assessed toll charges by another carrier for the distance between the customer's premise and the Carrier Terminal Location in the serving Carrier Terminal City.

.2 Options 2, 3, 4, 5, 6, 9, 10, 11 and 12

are available in all serving areas of Missouri where Carrier has a Terminal Location.

.3 Option 7 and 15

calls using Option 7 and 15 may originate from any location in Missouri where this option is available and Carrier has a terminal location.

.4 Option 8 and 14

Communications may originate from any location within the state of Missouri. Calls originate using a local access number from within the serving area of a Carrier's Terminal City may be assessed local message units by the local exchange carrier. Calls originated using a local access number from locations within the state of Missouri other than the Carrier's Terminal City may be assessed toll charges by another carrier for the distance between the customer's premise and the Carrier Terminal Location in the serving Carrier Terminal City.

.5 Option 13, 16-22

Communications may originate from switched access service in all equal access areas served by Carrier. Communication may originate for dedicated access service in all locations where Carrier has a Terminal Location.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS, (Continued)2.4 Limitations of Service

- 2.4.1 Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff. The Carrier reserves the right not to provide service to or from a location where the necessary facilities or equipment are not available.
- 2.4.2 The Carrier reserves the right to discontinue furnishing service, upon written notice, when necessitated by conditions beyond its control or when the customer is using the service in violation of the provisions of this tariff, or in violation of the law.
- 2.4.3 Title to all facilities provided by the Carrier under these regulations remains with the Carrier.

2.5 Use of Service

- 2.5.1 The services offered herein may be used for the transmission of communications to or by the customer.
- 2.5.2 Service shall not be used for any unlawful purpose.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS, (Cont'd)2.6 Interconnection

- 2.6.1 Service furnished by the Carrier may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitations established by the Carrier. Service furnished by the Carrier is not part of a joint undertaking with other such carriers. Any special interface equipment or facilities necessary to achieve compatibility between the facilities of the Carrier and other participating carriers shall be provided at the customer's expense.
- 2.6.2 Interconnection with the facilities or services of other carriers shall be under the applicable terms and conditions of the other carrier's tariffs. The customer is responsible for taking all necessary legal steps for interconnecting his/her customer-provided terminal equipment or communications systems with Carrier's facilities. The customer shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection.

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INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS, (Cont'd)

2.7 Terms and Conditions of Service

- 2.7.1 Service is provided and billed on the basis of a minimum period of at least one month, beginning on the date that billing becomes effective, and continues to be provided until canceled, by the customer, in writing, on not less than thirty (30) days notice.
- 2.7.2 Service is offered on a monthly basis.
- 2.7.3 For the purpose of computing charges in this tariff, a month is considered to have 30 days.
- 2.7.4 The name(s) of the customer(s) desiring to use the service must be stipulated in the application for service.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS, (Cont'd)2.8 Payment and Billing

- 2.8.1 The customer is responsible for payment of all charges for services furnished to the customer's authorization code or equal access dialing phone number. For customers who subscribe to Option 2, the initial billing may consist of one month's estimated usage billed in advance. Thereafter, charges based on actual usage subject to all minimum charge provisions during a month will be billed monthly in arrears. All fixed monthly and nonrecurring charges for services ordered will be billed monthly in advance. Charges for installation, physical or administration changes, or for cancellation of orders are payable upon completion.
- 2.8.2 Bills will be payable within twenty-one (21) days subsequent to the statement date contained on the invoice. Interest at the rate of 1 and 1/2% per month (unless a lower rate is prescribed by law, in which event at the highest rate allowed by law) will accrue upon any unpaid amount commencing twenty-one (21) days after the statement date.
- 2.8.3 Commercial applicants or commercial customers whose financial condition is not acceptable to the Carrier or is not a matter of general knowledge, may be required at any time to make a deposit up to an amount equaling the installation charges, if applicable and/or up to two (2) months actual or estimated charges for the services to be provided. In the case of a cash deposit, interest, not to exceed 9% simple interest, will be paid for the period during which the deposit is held by the carrier. At Carrier's option, such deposit may be returned or credited to the customer at any time prior to termination of service.
- 2.8.4 The name(s) of the customer(s) desiring to use the service must be set forth in the application for service.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS, (Cont'd)2.8 Payment and Billing (Continued)

- 2.8.5 For the purpose of billing, the start of service or provision of equipment date is the day of acceptance by the customer of the Carrier's service or equipment. The end of service or provision of equipment date is the last day after receipt by the Carrier of notification of discontinuance as described in Section 2.13.
- 2.8.6 The Carrier, at its option, may terminate service for nonpayment after written notification has been made to the customer of delinquency.
- 2.8.7 For commercial customers a reasonable handling charge, not more than \$10.00, will be assessed for all checks returned by the drawee bank for: insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank.
- 2.8.8 If notice of a dispute as to charges is not received in writing by Carrier within three (3) months after an invoice is rendered, such invoice shall be deemed to be correct and binding upon the customer.
- 2.8.9 The charges set forth in this tariff for circuit terminations contemplate installations made in normal locations and under normal working conditions. Any installations to be made under other circumstances are subject to additional charges, which will be tarified as appropriate.
- 2.8.10 In the event that legal action is instituted, against a commercial customer, by Carrier to recover any sums then due and Carrier prevails, Carrier shall be entitled to recover its costs of collection, legal costs, court costs and reasonable attorney's fees, in addition to whatever other relief the court may award. Any sums then due shall earn interest at the rate of one and one-half (12) percent simple interest per month (unless a lower rate is prescribed by law, in which event at the highest rate allowed by law), from the date these sums were accrued until the entire debt is paid in full.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS, (Cont'd)2.9 Liability

- 2.9.1 The liability of the Carrier for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, ceases upon activation of service and in no event exceeds an amount to the proportionate charge to the customer for the period of service during which such mistakes, omissions, interruptions, delays, errors, or defects in transmission occur. For the purpose of computing such amount, a month is considered to have 30 days. In no event shall the Carrier be liable for special, consequential or incidental damages.
- 2.9.2 The Carrier is not liable for any act or omission of any other company or companies furnishing a portion of the service.
- 2.9.3 The Carrier shall be indemnified and held harmless by the customer against:
- a) Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information, or other content transmitted over the Carrier's facilities;
  - b) Claims for patent infringement arising from combining or connecting the Carrier's facilities with apparatus and systems of the customer;
  - c) All other claims arising out of any act or omission of the customer in connection with any service provided by the Carrier.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS, (Cont'd)2.9 Liability, (Continued)

- 2.9.4 The Carrier's liability, if any, for its willful misconduct is not limited by this tariff. The Carrier shall not be liable for and the customer indemnifies and holds the Carrier harmless from any and all loss, claims, suits, or other actions, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or persons, for any personal injury to, or death of any person, or persons, and for any loss, damage, defacement or destruction of the premises of the customer or any other property, whether owned by the customer or others, or for any incidental, special or consequential damages including interruption to business, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment provided by the Carrier (e.g., including but not limited to auto dialers, jacks, antennas, etc.), or wiring provided by the Carrier where such installation, operation, failure to operate, maintenance, condition, location or use is not the direct result of the Carrier's intentional acts. No agents or employees of other carriers shall be deemed to be agents or employees of the Carrier.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS, (Cont'd)2.9 Liability, (Continued)

- 2.9.5 In no event shall the Carrier be liable to any customer for any damages caused by act or omission of any local exchange carrier in establishing the Carrier as the customer's primary interexchange carrier. The Carrier shall not be liable for any long distance charges billed the customer by another interexchange carrier because of a local exchange carrier's failure to process a request designating the Carrier as the customer's primary interexchange carrier.
- 2.9.5 The Carrier reserves the right to transfer customer accounts to other carriers at the Carrier's sole discretion. The Carrier is not liable for any losses, damages, claims, suits, or other actions asserted by the customer due to the policies, procedures, service quality, or charges instituted by a carrier to whom the Carrier transfers customer accounts.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS, (Cont'd)2.10 Interruption of Service

Credit allowance for interruptions of service which are not due to the Carrier's testing or adjusting, to the negligence of the customer, or to the failure of channels, equipment and/or communications systems provided by the customer, are subject to the general liability provisions set forth in Section 2.9 herein. It shall be the obligation of the subscriber to notify the Carrier of any interruption in service. Before giving such notice, the subscriber shall ascertain that the trouble is not being caused by any action or omission of the subscriber, not within his control, or is not in the wiring or equipment connected to the terminal of the Carrier.

2.11 Restoration of Service

The use and restoration of service in emergencies shall be in accordance with the Federal Communications Commission's Rules and Regulations, which specifies the priority system for such activities.

2.12 Discontinuance by Carrier

2.12.1 The Carrier, by five (5) days prior written notice to the customer, may discontinue service or cancel an application for service without incurring any liability for any of the following reasons:

- a) Nonpayment of any sum due to the Carrier for service for more than 30 days beyond the date of rendition of the bill for such service;
- b) A violation of any regulation governing the service under this tariff;
- c) A violation of any law, rule or regulation of any government authority having jurisdiction over the service;
- d) The Carrier is prohibited from furnishing services by order of a court or other government authority having jurisdiction.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS, (Cont'd)2.12 Discontinuance by Carrier, (Continued)

2.12.2 The Carrier may discontinue service without written notice to the customer after the customer has not used the service for three (3) consecutive months.

2.13 Cancellation by Customer

If a customer orders service requiring special facilities dedicated to the customer's use and then cancels his/her order before the service begins, before completion of the minimum period, or before completion of some other period mutually agreed upon by the customer and the Carrier, a charge will be made to the customer for the nonrecoverable portions of expenditures or liabilities incurred expressly on behalf of the customer by the Carrier and not fully reimbursed by installation and monthly charges. If, based on such an order, any construction has either begun or been completed, but no service provided, the non-recoverable cost of such construction shall be borne by the customer. Service will be provided until canceled by the customer, in writing, on not less than thirty (30) days notice.

2.14 Inspection, Testing and Adjustment

2.14.1 Carrier may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether the requirements of this tariff are being complied with in the installation, operation or maintenance of the customer's or the Carrier's equipment. The Carrier may interrupt the service at any time, without penalty to itself, because of departure from any of these requirements except as provided below.

2.14.2 Upon reasonable notice, the facilities provided by the Carrier shall be made available to the Carrier for such tests and adjustments as may be necessary to maintain them in satisfactory condition. No interruption allowance will be granted for the time during which such tests and adjustments are made.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS. (Cont'd)2.15 Change in Service Agreement

When a change in service arrangement involves the continued use by the customer of circuits furnished by Carrier, installation charges do not apply to the circuits continued in use. The minimum service period for the circuits contained in use is determined from the date of the initial installation thereof.

2.16 Local Charges

In certain instances, the customer may be subject to local telephone charges or message unit charges in using Carrier's service. Carrier is not responsible for any such local charges imposed directly on the customer by the local telephone company for gaining access to Carrier's intercity network.

2.17 Taxes and Surcharges

Customer will be billed for and is liable for payment of all applicable federal, state and local taxes, surcharges or other assessments including such amounts as Carrier may be authorized to pass through to the customer. Such charges shall be shown separately on the invoice.

2.18 Terminal Equipment

2.18.1 The Carrier's facilities and service may be used with or terminated in customer-provided terminal equipment or customer-provided communication systems, such as teleprinters, handsets or data sets. Such terminal equipment shall be furnished and maintained at the expense of the customer, except as otherwise provided. The customer is responsible for all costs at the customer's premises, including customer personnel, wiring, electrical power and the like, incurred in his use of Carrier's service.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS, (Cont'd)2.18 Terminal Equipment, (Continued)

2.18.2 When such terminal equipment is used, the equipment shall comply with the minimum protective criteria set forth below and shall not interfere with service furnished to other customers. Additional protective equipment, if needed, shall be employed at the customer's expense. When service using local telephone company voice grade facilities is terminated in customer-provided terminal equipment, channel derivation devices, or communications systems, the customer shall comply with the following minimum protective criteria:

- a) When the facilities furnished under this tariff are used in common with local telephone company system services, it is necessary, in order to prevent excessive noise and cross talk, that the power of the signal applied to local telephone company lines be limited. A single valued limit for all applications cannot be specified. Therefore, the power of the signal in the band above 300 Hertz which may be applied by the customer-provided equipment at the point of termination will be specified by the Carrier for each application, to be consistent with the signal power allowed on the telecommunications network.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS, (Cont'd)2.18 Terminal Equipment, (Continued)

## 2.18.2 (Continued)

- b) To protect the telecommunications services from interference at frequencies which are above the band of service provided, the Carrier will specify the acceptable signal power in the following bands to be applied by the customer-provided equipment or communications system at the point of termination to ensure that the input to local telephone company facilities does not exceed the limits indicated:
- 1) The power in the band from 3,995 Hertz to 4,000 Hertz shall be at least 18 dB below the power of the signal as specified in subsection 2.18.2(a) preceding.
  - 2) The power in the band from 4,000 Hertz to 10,000 Hertz shall not exceed 16 dB below one milliwatt.
  - 3) The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24 dB below one milliwatt.
  - 4) The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36 dB below one milliwatt.
- 4) The power in the band above 40,000 Hertz shall not exceed 50 dB below one milliwatt.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS, (Cont'd)2.18 Terminal Equipment, (Continued)

## 2.18.2 (Continued)

- c) Where there is connection via customer-provided terminal equipment or communications system to a Message Telecommunications Service to prevent the interruption or disconnection of calls, or interference with network control signaling, it is necessary that the signal applied by the customer-provided equipment to the interface at no time has energy solely in the 2450 to 2740 Hertz band. If signal power is in the 2450 to 2750 Hertz band, it must not exceed the power present at the same time in the 800 to 2450 Hertz band.
- d) Where such customer-provided equipment or communications system applies signals having components in the frequency spectrum below 300 Hertz, excluding ringing signals, the currents and voltages (including all harmonics and spurious signals) at the interface shall not exceed the limits indicated in (1) through (4) following:
  - 1) The maximum rms (root-mean-square) value, including dc and ac components, of the current per conductor shall not exceed 0.35 ampere.
  - 2) The magnitude of the peak of the conductor or ground voltage shall not exceed 70 volts.
  - 3) The conductor voltage shall be such that the conductor-to-ground voltage limit in 2.18.2(d)(1) preceding applies to the conductor-to-conductor voltage.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS, (Cont'd)2.18 Terminal Equipment, (Continued)

## 2.18.2 (Continued)

- 4) The total weighted rms voltage within the band from 50 Hertz shall not exceed 100 volts. The total weighted rms voltage is the square root of the sum of the products times the square of the rms voltage of the individual frequency components. The weighting factors are as indicated:

<u>For Frequencies between</u>	<u>Weighting Factor</u>
50 Hertz and 100 Hertz	f /10
100 Hertz and 300 Hertz	f /10

where f is the numerical value of the frequency, in Hertz, of the frequency component being weighted.

- 2.18.3 The customer shall also comply with the minimum protective criteria generally accepted in the telephone industry and other appropriate criteria as may be prescribed by the Carrier. The customer shall ensure that the customer's terminal equipment is properly interfaced with the Carrier's facilities, that the signals emitted into the Carrier's facilities are of the proper mode, band-width, power, data speed, and signal level for the intended use of the customer, and that the signals do not damage the Carrier's equipment, injure personnel or degrade service to other customers.

If the customer fails to maintain and operate his/her terminal equipment properly, resulting in the occurrence or possibility of harm to the Carrier's equipment, personnel, or the quality of service to other customers, the Carrier may, upon written notice, require the use of protective equipment at the customer's expense. If this fails to produce satisfactory quality and safety of service, the Carrier may, upon written notice, terminate the customer's service.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS, (Cont'd)2.19 Special Services2.19.1 Service Description

For the purpose of this tariff, Special Service is deemed to be any request for service for which there is not a prescribed rate in this tariff.

2.19.2 Specific Regulations

- a) If at the request of the customer, the Carrier obtains facilities not normally used to provide service to its customers, the cost incurred will be billed as a Special Service.
- b) If at the request of the customer, the Carrier provides technical assistance not normally required to provide service, the costs involved will be billed as a Special Service.
- c) Where special signaling, conditioning, equipment or other features are required to make customer-provided equipment efficient and compatible with the Carrier service, the cost of providing these features will be billed as a Special Service.
- e) Special Service charges may be equivalent to the estimated cost of furnishing any such service based upon charges applicable to the service provided including all relevant operating, maintenance and administrative expenses, the cost of providing necessary equipment and materials and all associated installation costs including engineering, labor, supervision and transportation costs.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS, (Cont'd)2.19 Special Services, (Continued)2.19.3 Non-Routine Installation and/or Maintenance Charge

- a) When at the specific request of the customer, installation and/or routine maintenance is performed outside of the regular business hours, additional Special Service charges may apply. Special Service charges will be based upon the actual labor, material and other costs incurred by or billed to the carrier in the provision of these Special Services.
- b) If installation and/or routine maintenance is performed during regular business hours, at the request of the customer for completion of the task, and these circumstances are not the fault of the Carrier, Special Service charges may apply. Such circumstances include, but are not limited to, stand-by in excess of one hour, weekend, holiday, or night time cut-over, and additional installation testing in excess of the normal testing required to provide service.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS, (Cont'd)2.20 Credit Regulations

Pursuant to limitations set forth in Section 2.9, 2.10 and 2.12, the following will apply:

2.20.1 Interruption of Service

- a) No credit will be allowed for relinquishing facilities in order to perform routine maintenance.
- b) Credit for failure of service or equipment will be allowed only when such failure is caused by or occurs in facilities or equipment provided by the Carrier. As used in this tariff, all equipment, facilities and/or services for which the Carrier renders a bill for payment are considered provided by the Carrier whether or not the equipment, facilities and/or services are owned and operated by the Carrier.
- c) No credit will be allowed:
  - 1) For failure of service or equipment due to customer or authorized user-provided facilities.
  - 2) For failure of service or equipment due to negligence or willful acts of the customer or his/her authorized user.
  - 3) For unauthorized use by agents, employees, or representatives of the customer.
- c) Credit allowance for failure of service or equipment starts when the customer notifies the Carrier of the failure or when the Carrier becomes aware of the failure, and ceases when service has been restored and/or the equipment becomes operational.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS, (Cont'd)2.20 Credit Regulations, (Continued)2.20.1 Interruption of Service, (Continued)

- e) The customer shall notify the Carrier of failures of service or equipment and make reasonable attempts to ascertain that the failure is not caused by the customer-provided facilities.
- f) Credit will be allowed only for disabled portions of the service or equipment.
- g) The Carrier, at its option, may deny a customer request for credit in accordance with Carrier's standard credit policy against charges incurred for service provided by another carrier where notification of alleged inferior or inadequate service has not been received by Carrier's Customer Service Department within 24 hours of the occurrence. No credit will be allowed absent such notification.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS, (Cont'd)2.20 Credit Regulations, (Continued)2.20.2 Outage Credit

- a) For the purposes of this tariff, all months contain 30 days. Service and equipment offered by the Carrier are on a twenty-four (24) hours per day, seven (7) days per week basis unless specifically stated otherwise.
- b) For purposes of credit computations, every month shall be considered to have 720 hours.
- c) No credit shall be allowed for an interruption of less than two (2) hours.
- d) The customer shall be credited for an interruption of two (2) hours or more at the rate of 1/360th of the monthly charge for the facilities affected for each period of two (2) hours or major fraction thereof.
- d) Where a minimum usage charge is applicable and the customer fails to meet a usage minimum, credit for the outage shall be applied against that minimum equal to 1/360th of the monthly minimum charges associated with the portion of service disabled for each period of two (2) hours or major fraction thereof.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 2 SERVICE DESCRIPTION AND REGULATIONS, (Cont'd)2.20 Credit Regulations, (Continued)2.20.3 Cancellation Credit

Where the Carrier cancels a service or the provision of equipment and the final service period is less than the monthly billing period, a credit will be issued for any amounts billed in advance, prorated at 1/30th of the monthly recurring charge equipment was provided. This credit will be issued to the customer or applied against the balance remaining on the customer's account.

2.20.4 Credit Formula

$$\text{Credit} = \frac{T}{24} \times C$$

"T" is outage time in hours

"C" is total daily charge for affected facility

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INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 3 RATES AND CHARGES

3.1 Service Hours

Service is available twenty-four (24) hours a day, seven (7) days a week. The time periods set forth below are applicable for Carrier's Service options and are based on the time at the point of origin of the call.

The following time periods apply in rating all calls for Option 1:

DAY	Monday through Friday	7:00 AM to 7:00* PM
EVENING	Monday through Friday Saturday and Sunday	7:00 PM to 11:00* PM 5:00 PM to 11:00* PM
NIGHT	Monday through Sunday Saturday and Sunday Global recognized Holidays	11:00 PM to 7:00* AM 11:00 PM to 5:00* PM

The following time periods apply in rating all calls for Options 2, 3 and 4:

DAY	Monday through Friday	8:00 AM to 5:00* PM
EVENING	Monday through Sunday	5:00 PM to 11:00* PM
NIGHT	Monday through Sunday Saturday and Sunday Sunday	11:00 PM to 8:00* AM 8:00 AM to 5:00* PM 5:00 PM to 11:00* PM

For Carrier recognized holidays the Evening rate period is used, unless a lower rate would normally apply, or otherwise indicated.

\*Up to, but not including.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 3 RATES AND CHARGES, (Cont'd)3.1 Service Hours, (Cont'd)

The time periods set forth below are applicable for Option 6, Option 7, Option 9 and Option 10 and are based on the time at the point of origin of the call:

BUSINESS HOURS:	Monday through Friday	8:00 AM-6:00 PM* Excluding Carrier- recognized holidays
OFF HOURS:	Monday through Friday Saturday and Sunday	6:00 PM-8:00 AM* All Day Including Carrier- recognized holidays

\*Up to, but not including.

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## INTRASTATE INTEREXCHANGE TOLL CARRIER SERVICE

SECTION 3 RATES AND CHARGES, (Cont'd)3.1 Service Hours, (Cont'd)

The following time periods apply in rating all calls for Option 8 and 14:

BUSINESS HOURS:	Monday through Friday	8:00 AM-5:00 PM*
OFF HOURS:	Monday through Friday	5:00 PM-8:00 AM*
	Saturday and Sunday	12:00 AM -11:59 PM
	Global Recognized Holidays	

The following time periods apply to all calls made under Option 11 (Vantage) prior to the application of any volume discounts:

BUSINESS HOURS:	Monday through Sunday	6:00 AM-6:00 PM*
OFF HOURS:	Monday through Sunday	6:00 PM-6:00 AM*

\*Up to, but not including.

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