

P.S.C. MO. No. 1
Canceling P.S.C. MO. No. 1

Fourth Revised
Third Revised

SHEET No. 24.8
SHEET No. 24.8

Missouri Gas Energy,
a Division of Southern Union Company
Name of Issuing Corporation

For: All Missouri Service Areas
Community, Town or City

FIXED COMMODITY PRICE PGA
FCP

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ISSUED BY: Michael R. Noack Director, Pricing and Regulatory Affairs
Missouri Gas Energy, Kansas City, Missouri 64111

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SHEET No. 24.9
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Missouri Gas Energy,
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P.S.C. MO. No. 1
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SHEET No. 24.10
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SHEET No. 24.11
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P.S.C. MO. No. 1
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SHEET No. 24.12
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Fourteenth Revised

SHEET No. 24.13
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P.S.C. MO. No. 1
Canceling P.S.C. MO. No. 1

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SHEET No. 24.14
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SHEET No. 24.15
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SHEET No. 24.16
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SHEET No. 24.17
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SHEET No. 24.20
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SHEET No. 24.21
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SHEET No. 24.25
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SHEET No. 24.29
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Missouri Gas Energy,
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For: All Missouri Service Areas
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EXPERIMENTAL PRICE STABILIZATION FUND

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SHEET No. 24.30
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Missouri Gas Energy,
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P.S.C. MO. No. 1
Canceling P.S.C. MO No. 1

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SHEET No. 24.31
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Missouri Gas Energy,
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Missouri Gas Energy, Kansas City, Missouri 64111

Missouri Gas Energy,
a Division of Southern Union Company

For: All Missouri Service Areas

RESIDENTIAL GAS SERVICE
RS

AVAILABLE

At points on the Company's existing distribution facilities located in the communities specified in the Index.

APPLICABLE

To natural gas service supplied at one point of delivery to residential customers for domestic use by the customer or by members of customer's household for nonbusiness, noncommercial or nonindustrial purposes. Such domestic use shall include space heating, water heating, cooking, air conditioning, and other household uses.

Service hereunder is not available to locations served through a master meter or to a location other than the customer's domicile.

NET MONTHLY BILL

Rate

Customer Charge:

\$ 11.65 per month

Experimental Low Income Rate (ELIR) Charge:

\$ 0.00 per month

The ELIR shall remain in effect for 24 consecutive months beginning with the effective date of this tariff sheet.

Commodity Charge:

\$ 0.13187 per Ccf for all gas delivered.

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Missouri Gas Energy,
a Division of Southern Union Company

For: All Missouri Service Areas

RESIDENTIAL GAS SERVICE

RS

Minimum

The higher of the above rate for zero consumption plus applicable adjustments and surcharges, but subject to the Company's proration rule contained in Section 7.02 of the Company's General Terms and Conditions.

Adjustments and Surcharges

The rates and minimum charges hereunder are subject to adjustments as provided in the following schedules:

1. Purchased Gas Cost Adjustment (PGA).
2. Tax Adjustment (TA).
3. Infrastructure Replacement Surcharge (ISRS).

Delayed Payment Charge

0.5% will be added to all bills not paid within 21 days after rendition, unless otherwise required by law or other regulation.

OTHER TERMS AND CONDITIONS

Service provided hereunder is subject to the Company's General Terms and Conditions as approved by the Missouri Public Service Commission.

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Missouri Gas Energy,
a Division of Southern Union Company

For: All Missouri Service Areas

SMALL GENERAL GAS SERVICE
SGS

NET MONTHLY BILL

Rate

Customer Charge:

\$15.70 per month

Commodity Charge:

For all gas delivered during the billing months of November through March:

\$0.15286 per Ccf for the first 600 Ccf sold, plus
\$0.14263 per Ccf for all additional gas sold.

For all gas delivered during the billing months of April through October:

\$0.10459 per Ccf for the first 600 Ccf sold, plus
\$0.09439 per Ccf for all additional gas sold.

In the event that a billing cycle has usage in more than one calendar month,
the commodity charge will be prorated.

Minimum

The higher of the above rate for zero consumption plus applicable
adjustments and surcharges, but subject to the Company's proration rule
contained in Section 7.02 of the Company's General Terms and Conditions.

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Missouri Gas Energy,
a Division of Southern Union Company

For: All Missouri Service Areas

SMALL GENERAL GAS SERVICE
SGS

NET MONTHLY BILL (continued)

Adjustments and Surcharges

The rates and minimum charges hereunder are subject to adjustments as provided in the following schedules:

1. Purchased Gas Cost Adjustment (PGA).
2. Tax Adjustment (TA).
3. Infrastructure Replacement Surcharge (ISRS).

Delayed Payment Charge

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Missouri Gas Energy,
a Division of Southern Union Company

For: All Missouri Service Areas

LARGE GENERAL GAS SERVICE
LGS

NET MONTHLY BILL

Rate

Customer Charge:

\$112.40 per month

Commodity Charge:

\$0.11916 per Ccf for all gas delivered during the billing months of November through March.

\$0.07129 per Ccf for all gas delivered during the billing months of April through October.

In the event that a billing cycle has usage in more than one calendar month, the commodity charge will be prorated.

Minimum

The higher of the above rate for zero consumption plus applicable adjustments and surcharges, but subject to the Company's proration rule contained in Section 7.02 of the Company's General Terms and Conditions.

Adjustments and Surcharges

The rates and minimum charges hereunder are subject to adjustments as provided in the following schedules:

1. Purchased Gas Cost Adjustment (PGA).
2. Tax Adjustment (TA).
3. Infrastructure Replacement Surcharge (ISRS)

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Missouri Gas Energy, Kansas City, MO. 64111

FORM NO. 13

P.S.C. MO. No. 1

Canceling P.S.C. MO. No. 1

Second Revised

First Revised

SHEET No. 31.1

SHEET No. 31.1

Missouri Gas Energy,
a Division of Southern Union Company

For: All Missouri Service Areas

LARGE GENERAL GAS SERVICE

LGS

NET MONTHLY BILL (continued)

Delayed Payment Charge

0.5% will be added to all bills not paid within 21 days after rendition, unless otherwise required by law or other regulation.

OTHER TERMS AND CONDITIONS

Service provided hereunder is subject to the Company's General Terms and Conditions as approved by the Missouri Public Service Commission.

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Missouri Gas Energy, Kansas City, MO. 64111

Missouri Gas Energy,
a Division of Southern Union Company

For: All Missouri Service Areas

LARGE VOLUME SERVICE

LV

AVAILABLE

At points on the Company's existing distribution facilities located in the communities specified in the Index.

APPLICABLE

To natural gas service supplied to commercial and industrial customers whose natural gas requirements at a single address or location the Company expects will exceed 15,000 Ccf in any one month of a 12-month billing period. Service to such customers shall be subject to a contract between the customer and the Company, in the form of Sheet Nos., 50 through 53, as applicable, unless otherwise authorized by state law.

Customers receiving service under this schedule whose maximum monthly requirement at a single address or location has exceeded 15,000 Ccf during the most recent 12 month period ended February, or the Company expects will exceed 15,000 Ccf in the following contract year will retain their eligibility for this rate for the following contract year beginning November 1. Any customer failing to meet this requirement shall become ineligible for this rate at the end of the current contract year and will be served under the applicable rate schedule for such reduced requirement until such time as the customer may re-qualify for service hereunder in accordance with the above paragraph.

For purposes of this schedule, a single address or location is defined as the customer's contiguous premises, including streets, alleys and other rights of way, within an area completely surrounded by property owned by others.

When more than one meter is set at a single address or location for the customer's convenience, an LVS customer charge shall be assessed for each of the first two meters. For each such remaining installed meter, the customer charge will be \$204.65. Gas delivered through all meters set at a single address or location will be aggregated for the purpose of calculating the monthly sales or transportation charges.

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Missouri Gas Energy, Kansas City, MO. 64111

Missouri Gas Energy,
a Division of Southern Union Company

For: All Missouri Service Areas

LARGE VOLUME SERVICE

LV

NET MONTHLY BILL

The bill for each billing period shall be the sum of the Customer Charge, the Transportation Charge, the Contract Demand Charge, and the EGM Charge. Service hereunder is subject to the Purchased Gas Cost Adjustment (PGA) schedule, the Tax Adjustment (TA) schedule and other provisions as hereinafter described.

Rate

Customer Charge: \$614.00 per month

Sales or Transportation Charge:

For all gas delivered during the billing months of November through March:

\$ 0.04816 per Ccf for the first 30,000 Ccf transported, plus
\$ 0.03855 per Ccf for all additional gas transported.

For all gas delivered during the billing months of April through October:

\$ 0.03174 per Ccf for the first 30,000 Ccf transported, plus
\$ 0.02213 per Ccf for all additional gas transported.

Contract Demand Charge: The Contract Demand rate as set forth in the Purchased Gas Adjustment schedule Sheet 24.7.

Maximum Transportation Charge: The transportation charge as stated above.

Minimum Transportation Charge: The higher of the above rate for zero consumption plus applicable adjustments and surcharges, or the minimum as set forth by contract, but subject to the Company's proration rule contained in Section 7.02 of the Company's General Terms and Conditions. In no event may the minimum transportation charge be below an amount equivalent to:

Customer charge plus \$0.0005 per Ccf.

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For: All Missouri Service Areas

LARGE VOLUME SERVICE

LV

NET MONTHLY BILL (continued)

Unauthorized Use

In the event the customer is not entitled to have gas delivered to the Company under an existing interstate pipeline transportation contract, or during a local distribution system curtailment as specified in the Company's General Terms and Conditions or in the event of a zero monthly nomination, then all deliveries to the customer, in excess of any contracted Contract Demand level shall be considered unauthorized use and shall be billed unauthorized use charges, as described in the Transportation Provisions schedule (TRPR). The Company shall use its best efforts to provide advance notice of operational orders and curtailments to the customer.

Delayed Payment Charge

0.5% will be added to all bills not paid within 15 days after rendition, unless otherwise required by law or other regulations.

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LARGE VOLUME SERVICE
LV

OTHER TERMS AND CONDITIONS

1. The transporting customer shall, at all times, cause gas to be delivered to a delivery location (an interconnection point between the delivering upstream pipeline system and the Company's local distribution system over which the gas is being delivered to the customer's facilities where it is to be ultimately consumed) which is acceptable to the Company. All gas delivered to the Company, at any time, for transportation to the customer's end use location must be delivered to the delivery location from which the Company is physically able to receive the gas and ultimately redeliver such volume to the customer's facilities.

The Company will not accept gas from an existing transportation customer, or accept a new local distribution system transportation customer, where such customer causes gas to be delivered to a delivery location which could jeopardize, at any time, delivery of gas purchased by the Company for resale to its firm customers.

The Company shall retain all records associated with its decision to deny a customer transportation service and/or to deny service at any specific delivery location. The Company will provide an explanation of its decision and supporting documentation to the customer upon request. The Company will also provide pertinent records to the staff of the Missouri Public Service Commission and the Office of Public Counsel upon request, subject to claims of privilege.

2. Service hereunder is further subject to the following terms and conditions as approved by the Missouri Public Service Commission:
 1. General Terms and Conditions (GTC).
 2. Transportation Provisions (TRPR).
 3. Electronic Gas Measurement Equipment (EGM).
 4. Infrastructure Replacement Surcharge (ISRS).

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Missouri Gas Energy, Kansas City, MO. 64111

Missouri Gas Energy,
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For: All Missouri Service Areas

EXPERIMENTAL SCHOOL TRANSPORTATION PROGRAM

ESTP

Adjustments and Surcharges

The rates and charges hereunder are subject to adjustments as provided in the following schedules:

1. Tax Adjustment (TA).

OTHER TERMS AND CONDITIONS

Service hereunder is also subject to the following terms and conditions as approved by the Commission:

1. Gross Receipts Taxes--To enroll in the ESTP, an eligible school entity must agree to pay local gross receipts taxes, or local franchise taxes, or other similar local fees or taxes, on the basis of actual gas supply costs in a manner similar to the way such taxes would be paid if service were not taken under the ESTP but as traditional sales service under rate schedules SGS, LGS or LVS. It shall be the responsibility of the school aggregator or administrator to make the tax payments directly to the appropriate taxing authority.
2. Contract--To enroll in the ESTP, an eligible school entity shall execute and provide to the Company the contract contained in Sheet Nos. 58.1 through 58.4.
3. Billing through Designated Agent--Billing of charges will occur through the not-for-profit association, or its designated agent. The company will render bills to the not-for-profit school association, or its designated agent, which shall in turn render bills to the participating individual eligible school entities.
4. Capacity Release--The Company shall release interstate pipeline capacity to the not-for-profit school association or its designated agent for a cost equal to the company's system-wide average interstate transportation cost. All capacity release revenue received pursuant to this provision from the not-for-profit school association or its designated agent will be credited to the Company's PGA account. The Company shall determine the amount of capacity needed to be released based on the participating eligible school entities' total peak month with an assumed peak day requirement equal to 150% of the average daily consumption during such peak month. The Company will release up to 4,500 MMbtu/day of pipeline capacity on the Southern Star Gas Pipeline Central System. If the price of the Southern Star capacity is below the Company's system-wide average interstate transportation cost, the not-for-profit school association or its designated agent shall also purchase capacity on the Enbridge Pipeline Company System in sufficient quantity to raise the overall average price for released capacity to the level of the system-wide average. Any additional capacity which is needed will be made available on the Enbridge Pipeline Company System at the Company's system wide average interstate transportation cost.

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ISSUED BY: Michael R. Noack

Director, Pricing and Regulatory Affairs
Missouri Gas Energy, Kansas City, MO. 64111

Missouri Gas Energy,
a Division of Southern Union Company

For: All Missouri Service Areas

WHITEMAN AIR FORCE BASE

APPLICABLE

This rate schedule is applicable to all natural gas sales and transportation requirements of Whiteman Air Force Base (customer) except customer's natural gas requirements for armed forces housing. Requirements for armed forces housing will continue to be provided under Company's tariff for such service or such replacement tariff as may be authorized by the Commission.

NET MONTHLY BILL

Rate

Customer Charge:

\$614.00 per month

Transportation Charge:

For all gas delivered during the billing months of November through March:

\$0.04816 per Ccf for the first 30,000 Ccf transported, plus
\$0.03855 per Ccf for all additional gas transported.

For all gas delivered during the billing months of April through October:

\$0.03174 per Ccf for the first 30,000 Ccf transported, plus
\$0.02213 per Ccf for all additional gas transported.

This charge is applicable to all gas transported necessary to satisfy customer's annual sales and transportation requirement of up to 2,000,000 Ccf, plus

\$0.03438 per Ccf during the period November through March for all gas transported necessary to satisfy customer's annual sales and transportation requirement of more than 2,000,000 Ccf but less than 3,000,000 Ccf, plus

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WHITEMAN AIR FORCE BASE

\$0.01542 per Ccf for all gas transported necessary to satisfy customer's annual sales and transportation requirement of more than 3,000,000 Ccf but less than 5,000,000 Ccf, plus

\$0.03438 per Ccf for all additional gas transported.

Minimum

The higher of the above rate for zero consumption plus applicable adjustments and surcharges, or the minimum as set forth by contract, but subject to the Company's proration rule contained in Section 7.02 of the Company's General Terms and Conditions.

Adjustments and Surcharges

The rates hereunder are subject to adjustments as provided in the following schedules:

1. Purchase Gas Cost Adjustment (PGA);
2. Tax Adjustment (TA);
3. Infrastructure Replacement Surcharge (ISRS)

Demand Charges

Customer shall be required to specify a level of maximum daily requirements (hereinafter referred to as the "Contract Demand level"). To the extent specified by the customer and in accordance with the provisions of this rate schedule, the Company will supply natural gas up to and including the Contract Demand level with purchases the Company makes from its suppliers.

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For: All Missouri Service Areas

WHITEMAN AIR FORCE BASE

Penalty

0.5% will be added to all bills not paid within 15 days after rendition, unless otherwise required by law or other regulation.

ANNUAL MINIMUM

In addition to the monthly minimum shown above, customer is required to purchase from or transport through Company at least 2,500,000 Ccf per year. Any deficiency shall be billed immediately following the end of each annual period that service is provided hereunder. For purposes of this billing, the deficiency shall be calculated according to the applicable transportation charge.

TERM

Upon approval by the Commission, service hereunder shall be provided for an initial period of three years. Service shall continue year to year thereafter until terminated by either party giving 180 days written notice.

RATE CHANGES

Nothing contained herein shall be construed as affecting in any way the right of Company to unilaterally make application for a change in its rates or General Terms and Conditions to the regulatory authority having jurisdiction; provided the customer shall have the right to protest any such changes. Notwithstanding this provision, the Company has agreed with the customer not to seek such changes in its charges for transportation service provided to meet customer's natural gas requirements in excess of 2,000,000 Ccf per year during the initial term of this schedule.

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INTRASTATE TRANSPORTATION SERVICE
ITS

AVAILABLE:

At points on the Company's existing gas distribution system. However, service under this schedule ITS shall be limited only to those customers who have executed a transportation contract prior to October 15, 1993.

APPLICABLE:

To natural gas transportation service supplied at one point of delivery for resale outside of the Company's certificated area to municipal gas systems.

Upon election by the customer and acceptance by the Company, customer will furnish Company all supply contracts verifying the adequacy of all customer peak day and annual Ccf volume requirements. The customer also agrees to utilize firm transportation service for delivery of gas quantities to the Company.

NET MONTHLY BILL:

Rate:

Customer Charge:

\$614.00 per month

Transportation Charge:

The charges to be billed for this service shall be agreed to in advance by the Company and the customer and shall be set forth in a separate contract approved by this Commission.

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Director, Pricing and Regulatory Affairs
Missouri Gas Energy, Kansas City, MO. 64111

FORM NO. 13

P.S.C. MO. No. 1

Canceling P.S.C. MO. No. 1

Second Revised

First Revised

SHEET No. 92

SHEET No. 92

Missouri Gas Energy,
a Division of Southern Union Company

For: All Missouri Service Areas

INTRASTATE TRANSPORTATION SERVICE
ITS

DELAYED PAYMENT CHARGE:

0.5% will be added to all bills not paid within 15 days after rendition, unless otherwise required by law or other regulation.

OTHER TERMS AND CONDITIONS:

Service hereunder is further subject to the Company's General Terms and Conditions as approved by the Missouri Public Service Commission.

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Director, Pricing and Regulatory Affairs
Missouri Gas Energy, Kansas City, MO. 64111

Missouri Gas Energy,
a Division of Southern Union Company

For: All Missouri Service Areas

INTERIM GAS SERVICE FOR COMPRESSION OF NATURAL GAS
FOR USE AS A FUEL IN VEHICULAR COMBUSTION ENGINES
CNG

NET MONTHLY BILL

Rate

Customer Charge:
\$15.70 per month

Sales or Transportation Charge

For all gas delivered during the billing months of November through March:

\$0.15286 per Ccf for the first 600 Ccf sold or transported, plus
\$0.14263 per Ccf for all additional gas sold or transported.

For all gas delivered during the billing months of April through October:

\$0.10459 per Ccf for the first 600 Ccf sold or transported, plus
\$0.09439 per Ccf for all additional gas sold or transported.

In the event that a billing cycle has usage in more than one calendar month, the sales or transportation charge will be prorated.

The Company may from time to time, upon approval of the Commission, reduce the above transportation charges by any amount. Such reductions will only be permitted if they are necessary to retain or expand services to an existing customer, to re-establish service to a previous customer or to serve new customers.

Minimum

The higher of the above rate for zero consumption plus applicable adjustments and surcharges, or the minimum as set forth by contract, but subject to the Company's proration rule contained in Section 7.02 of the Company's General Terms and Conditions.

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Director, Pricing and Regulatory Affairs
Missouri Gas Energy, Kansas City, MO. 64111

Missouri Gas Energy,
a Division of Southern Union Company

For: All Missouri Service Areas

INTERIM GAS SERVICE FOR COMPRESSION OF NATURAL GAS
FOR USE AS A FUEL IN VEHICULAR COMBUSTION ENGINES
CNG

NET MONTHLY BILL (continued)

Adjustments and Surcharges

The rates and minimum charges hereunder are subject to adjustments as provided in the following schedules:

1. Purchased Gas Cost Adjustment Schedule (PGA). The purchased gas cost will be the Small General Service (SGS) gas cost stated on Sheet No. 24.7.
2. Tax Adjustment Schedule (TA),
3. Infrastructure Replacement Surcharge (ISRS).

Delayed Payment Charge

0.5% will be added to all bills not paid within 15 days after rendition, unless otherwise required by law or other regulation.

OTHER TERMS AND CONDITIONS

Service hereunder is further subject to the following terms and conditions as approved by the Missouri Public Service Commission.

1. General Terms and Conditions (GTC)
2. Transportation Provisions (TRPR)

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Missouri Gas Energy, Kansas City, MO. 64111

Missouri Gas Energy,
a Division of Southern Union Company

For: All Missouri Service Areas

PROMOTIONAL PRACTICES

PP

WEATHERIZATION PROGRAM

Description and Availability: In accord with this tariff, and pursuant to the terms and conditions of stipulations and agreements filed and approved in Case Nos. GR-96-285 and GR-2001-292, the Company will provide \$500,000 annually (the program funds) for a residential weatherization program, including energy education, primarily for lower income customers. The program will allocate \$367,632 of the annual funds to City of Kansas City, Missouri, including the counties of Clay, Platte, and Jackson. The Kansas City program will be administered by the City pursuant to written contract, currently in effect between Kansas City and MGE. The remainder of the program funds totaling \$132,368 will be administered throughout the rest of the MGE service territory by Social Agencies approved by MGE.

Purpose: This program is intended to assist customers through conservation, education and weatherization in reducing their use of energy and to reduce the level of bad debts experienced by the Company.

Terms and Conditions:

1. The program will offer grants for weatherization services to eligible customers. The program will be primarily directed to lower income customers with high usage and/or bad debts.
2. The total amount of grants offered to a customer will be determined by the cost-effective improvements that can be made to a customer's residence, which shall not exceed \$3,000, and is expected to average \$1,750.
3. Program funds cannot be used for administrative costs except those incurred by the City of Kansas City and other Social Agencies that are directly related to qualifying and assisting customers under this program. The amount of reimbursable administrative costs per participating household shall not exceed \$325 for each participating household.
4. The City of Kansas City, the Social Agencies and the Company agree to consult with Staff and Public Counsel (and any other party agreeable to Company, Staff, Public Counsel and the City) during the term of the program.

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Missouri Gas Energy,
a Division of Southern Union Company

For: All Missouri Service Areas

PROMOTIONAL PRACTICES

PP

5. This program will continue until the effective date of an order of the Commission in the Company's next general rate case, unless otherwise ordered by the Commission. With the primary assistance of the City of Kansas City and the other participating Social Agencies, the Company shall submit a report on the program to the Staff, and Public Counsel on or before April 15, 2002 and on the same date for each succeeding year in which the program continues. Each report will address the progress of the program, and provide an accounting of the funds received and spent on the program during the preceding calendar year. The report will include the following information with breakdowns for the city of Kansas City and each of the other participating social agencies:

- a. Program funds provided by MGE.
- b. Amount of program funds, if any, rolled over from previous year.
- c. Amount of administrative funds retained by the social agency.
- d. Number of weatherization jobs completed and total cost (excluding administrative funds) of jobs completed.
- e. Number of weatherization jobs "in progress" at the end of the calendar year.

The report shall be subject to audit by the Commission Staff and Public Counsel. To the extent that \$500,000 exceeds the total cost expended on the program, the amount of the excess shall be "rolled over" to be utilized for the weatherization program in the succeeding year, excepting that if there is an excess at the time the program terminates, the amount of excess shall be transmitted to MGE. MGE thereafter shall credit the amount of the excess to its refund account under the experimental gas cost incentive mechanism and flow that excess back to ratepayers under that mechanism.

6. MGE, City, and Social Agency Agreement: Staff, Public Counsel, the City, the Social Agencies and MGE agree that any controversy, complaint, claim or dispute arising out of or relating to the agreement between the City, Social Agencies and MGE shall be settled by compulsory arbitration before the Commission. Staff, Public Counsel, the City Social Agencies or MGE may file a request for such arbitration in accord with Commission rules or an agreed upon procedure. If no procedure is provided in the rules or agreed to within 30 days of the request, then the same shall be governed by the rules of the American Arbitration Association. Pending the outcome of the arbitration, and unless otherwise ordered by the Commission, MGE may withhold from the City or Social Agency so much of the program fund installment(s) owed under the agreement that are relevant to the dispute, or otherwise so much of the program funds that will protect MGE's interests.

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Director, Pricing and Regulatory Affairs
Missouri Gas Energy, Kansas City, MO. 64111

P.S.C. MO. No. 1
Canceling P.S.C. MO. No. 1

Fourth Revised
Third Revised

SHEET No. R-14
SHEET No. R-14

Missouri Gas Energy,
a Division of Southern Union Company
Name of Issuing Corporation

For: All Missouri Service Areas
Community, Town or City

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

(D) Discrimination: No deposit shall be required by Company because of a customer's race, sex, creed, national, origin, marital status, age, number of dependents, source of income, or geographical area of residence.

(E) Deposit - Terms and Conditions: A security deposit required pursuant to these General Terms and Conditions for Gas Service is subject to the following terms and conditions:

(1) Deposit - Amount: A deposit shall not exceed two (2) times the highest bill for utility charges actually incurred or estimated to be incurred by the customer during the most proximate twelve (12)-month period at the service location or, in the case of a new customer, who is assessed a deposit under subsection (A) (3) of this rule, one sixth (1/6) of the estimated annual bill. For all commercial and industrial customers, the amount of the deposit, surety bond or irrevocable letter of credit shall not exceed an estimated bill covering one billing period plus 30 days.

(2) Interest on Deposit: Interest at 5.00% per annum (the rate of the prime bank lending rate as listed in the Wall Street Journal on November 4, 2003, plus one percentage point, to be adjusted only in the context of future general rate proceedings) compounded annually shall be payable on all deposits, except as provided in 4 CSR 240.10.040(4). For commercial and industrial customers (as provided in 4 CSR 240.10.040(4)) interest at 3% per annum shall be payable on cash deposits, provided the company keeps the cash deposit in a separate and distinct trust fund and deposited as such in some bank or trust company and not used by the company in the conduct of its business. Interest shall be either credited to the service account of customer on an annual basis during one complete billing cycle or paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any cash deposit after the Company has made a reasonable effort to return the deposit. The Company shall keep in its records evidence of its efforts to return the deposit to the customer.

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Missouri Gas Energy,
a Division of Southern Union Company

For: All Missouri Service Areas

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

(B) Weather Provisions: Discontinuance of gas or electric service to all residential customers, including all residential tenants of an apartment building, for nonpayment of bills where gas or electricity is used as the source of space heating or operate the only space heating equipment at the residence is prohibited:

- (1) On any day when the National Weather Service local forecast between 6:00 a.m. to 9:00 a.m. for the following 24 hours predicts that the temperature will drop below 32 degrees Fahrenheit; and
- (2) On any day when Company personnel will not be available to reconnect utility service during the immediately succeeding day or days ("Period of Unavailability"), and the National Weather Service local forecast between 6:00 a.m. to 9:00 a.m. predicts that the temperature during the Period of Unavailability will drop below 30 degrees Fahrenheit.

(D) Discontinuance of Service: From November 1 through March 31, Company may not discontinue heat-related residential utility service due to nonpayment of a delinquent bill or account provided:

- (1) The customer contacts Company and states their inability to pay in full;
- (2) The customer applies for financial assistance in paying their heat-related utility bill from any federal, state, local or other heating payment fund program for which they may be eligible;
- (3) Company receives an initial payment and the customer enters into a payment agreement both of which are in compliance with Section 3.10(G) Payment Agreements;
- (4) The customer complies with Company's requests for information regarding the customer's monthly or annual income; and
- (5) There is no other lawful reason for discontinuance of utility service.

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For: All Missouri Service Areas

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

(G) Payment Agreements: The payment agreement for service under this rule shall comply with the following:

(1) A pledge of an amount equal to any payment required by this section by the agency which administers LIHEAP and/or Utilicare or ECIP shall be deemed to be the payment required. Company shall confirm in writing the terms of any payment agreement under this rule, unless the extension granted the customer does not exceed two weeks.

(2) Payment Calculations:

(a) Company shall first offer a 12-month budget plan which is designed to cover all pre-existing arrears, current bills and Company's estimate of the ensuing bills.

(b) The Company and the customer may upon mutual agreement enter into a payment agreement which allows payment of pre-existing arrears over a reasonable period in excess of 12 months if the customer states an inability to pay the budget plan amount. The Company and the customer shall consider the amount of the arrears, the time over which it developed, the reasons why it developed, the customer's payment history, and the customer's ability to pay in determining a reasonable period of time for payment. Down payment for the customer who has not previously defaulted will be 12% of the customer's preexisting arrearage plus ABC.

(c) Company shall permit a customer to enter into a payment agreement to cover the current bill plus arrears in fewer than 12 months if requested by the customer.

(d) Company may revise the required payment in accordance with its Levelized Payment Plan.

(e) Customers that are moving from one residence to another will be required to pay all past due installments on their existing CWR agreement before service has to be extended at the new address. The same payment agreement will be moved to the new address, with any change that is necessary in the ABC amount.

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For: All Missouri Service Areas

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

(3) Initial Payments:

(a) The initial payment shall be the amount calculated in Section 3.10(G)(2) above, for a customer who has not defaulted on a payment plan under the Cold Weather Rule.

(b) The initial payment will be an amount equal to 80% of the customer's entire balance for a customer who has defaulted on a payment plan under the Cold Weather Rule, unless Company and customer agree to a lesser amount.

(H) Should Company refuse to provide service pursuant to this rule and the reason for refusal of service involves unauthorized interference, diversion or use of Company's service situated or delivered on or about the customer's premises, Company shall maintain records concerning the refusal of service. These records shall, at a minimum, include:

- (1) the name and address of the person denied reconnection;
- (2) the name of all Company personnel involved in any part of the determination that refusal of service was appropriate;
- (3) the facts surrounding the reason for the refusal, and
- (4) any other relevant information.

3.11 COLLECTION OR DISCONNECTION CHARGE: When it is necessary for Company to make a service call for the purpose of collection or disconnection of service because of non-payment, a service charge as specified in Section 14 herein will be collected from customer by Company.

3.12 RECONNECTION OF GAS SERVICE: Upon customer's request, Company shall restore service promptly when the cause for discontinuance of service has been eliminated, applicable reconnection charges paid and, if required, satisfactory credit arrangements have been made. At all times a reasonable effort shall be made to restore

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For: All Missouri Service Areas

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

14. OTHER CHARGES

14.0 SCHEDULE OF OTHER CHARGES:

<u>Description of Charge</u>	<u>Section Ref.</u>	<u>Amount</u>
Collection or disconnection	3.11	\$ 8.00
Connection charge	3.03	\$45.00
Transfer charge	3.03	\$ 6.50
Reconnection charge:		
Failure to furnish deposit	2.05	\$45.00
At customer's request	3.12	\$45.00
Reselling or redistributing gas	4.09	\$45.00
Fraudulent or unauthorized use of gas	4.10	\$45.00
Meter removal and reinstallation at Customer's request	5.02	\$45.00
Failure to provide access for meter reading	5.05	\$45.00
Tampering with Company property	4.05 & 4.08	\$45.00
Cut off at curb (unpaved) Disconnection & reconnection	4.10	\$56.00
Cut off at main (paved) Disconnection & reconnection	4.10	\$106.00

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