

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Dr. Hortense Lucinda Harrison,)	
)	
Complainant)	
)	
)	
)	
v.)	Case No. GC-2008-0041
)	
Laclede Gas Company,)	
)	
Respondent.)	

STAFF'S INVESTIGATION REPORT

COMES NOW the Staff of the Missouri Public Service Commission and in Compliance with the Commission's Order Directing Staff to Investigate and File a Status Report, dated August 14, 2007, submits its Memorandum in response to the Commission's order.

1. On August 10, 2007, Dr. Hortense Lucinda Harrison (Complainant) filed a formal complaint against Laclede Gas Company (Laclede) stating that she had been overcharged.
2. On September 12, 2007, Laclede filed its Answer and Motion to Dismiss Complaint.
3. In response to Commission's order to Investigate and File a Status Report, dated August 14, 2007, Staff has reviewed all available data including the formal complaint filed by Dr. Harrison, the Answer filed by Laclede on September 12, 2007; and Dr. Harrison's billing details and statements of account from Laclede.
4. Staff's investigation shows that Laclede has not violated any Commission rules or filed tariffs for the billings rendered to Dr. Harrison.

5. Staff agrees with Laclede that an adjustment should be made to reflect the correct start date of Dr. Harrison's account, and an adjustment should be made to apply the appropriate tax rate on Dr. Harrison's bill. Following these adjustments, Staff recommends this complaint be dismissed.

WHEREFORE Staff requests the Commission accept its Staff Report and order Staff's recommendation that Laclede make an adjustment for the account start date and that Laclede apply the appropriate tax rate on Dr. Harrison's bill from that of Lake St. Louis to that of O'Fallon. Following the adjustments, Staff requests that this complaint be dismissed.

Respectfully submitted,

/s/ Blane Baker

Blane Baker
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Certificate of Service

I hereby certify that copies of the foregoing have been mailed, hand-delivered, transmitted by facsimile or emailed to all counsel of record this 12th day of October, 2007.

/s/ Blane Baker

Blane Baker