

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

The Staff of the Missouri Public Service Commission

Complainant,

$$V_1$$

Halo Wireless, Inc.,

Transcom Enhanced Services, Inc.

Respondents.

File No. TC-2013-0194

ORDER GIVING NOTICE OF CONTESTED CASE AND ESTABLISHING A DEADLINE FOR ANSWERS

Issue Date: October 22, 2012

Effective date: October 22, 2012

The Commission is giving notice of a complaint and contested case, and directing the Respondents to file answers. A copy of the complaint is attached.

On October 16, 2012, the Commission's Staff filed this complaint. A copy of the complaint is enclosed. The filing of a complaint requires the Commission to set a hearing.¹ The requirement of a hearing on such issues signifies a contested case.² A contested case is a formal hearing procedure, but it allows for waiver of procedural formalities and a decision without a hearing,³ including by stipulation and agreement.⁴ The Commission's rules of discovery are set forth at 4 CSR 240-2.090.

¹ Section 386.390.5, RSMo 2000.

² Section 536.010(4), RSMo Cum. Supp. 2010.

³ Section 536.060, RSMo 2000.

⁴ 4 CSR 240-2.115.

THE COMMISSION ORDERS THAT:

1. The Commission's Data Center shall send, by certified mail, a copy of this notice and order, and a copy of the complaint, to the legal departments of all of the Respondents.
2. The Respondents shall file answers to the complaint no later than November 21, 2012.
3. This order is effective upon issuance.

BY THE COMMISSION



Steven C. Reed
Secretary

(S E A L)

Harold Stearley, Deputy Chief Regulatory
Law Judge, by delegation of authority
pursuant to Section 388.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 22nd day of October, 2012.