

Duane Farrant,
Complainant,
v.
CenturyLink,
Respondent.

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File No. TC-2012-0394

2. The parties shall mediate their dispute pursuant to Commission Rule 4 CSR 240-2.125. To the extent that the Commission's requirements previously issued on July 5, 2012 in the *Order Appointing Mediator* do not conflict with this order, those previously ordered requirements shall be followed.

3. This order shall become effective immediately upon issuance.

BY THE COMMISSION

A handwritten signature in black ink, appearing to read 'S. Reed', is positioned above the printed name.

Steven C. Reed
Secretary

(S E A L)

Michael Bushmann, Regulatory Law
Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 13th day of August, 2012.