

Case Number TC-2012-0394

Hello John,

I wanted to write this brief statement now while it's still fresh on your mind.

Thank you for your return phone call and advice and assistance in handling this matter.

Please reply as to know my e-mail was received.

Again thank you,

Duane Farrant

To Whom It May Concern:

My interests are to have a phone line that is free of humming or other problems as in the past. The dollar figure I'm requesting is less then \$3,000.00 for what should be half of the phone bill since the installation or transfer by Century Link as their customer. Being there has been several different companies previous to Century Link.

Duane Farrant