

OF THE
STATE OF MISSOURIName: Tony Walker
ComplainantFILED³

MAY 26 2006

vs.

Case No.

Company Name: KCPL
RespondentMissouri Public
Service Commission

COMPLAINT

Complainant resides at 1434 E 49th Terr acct # 0324-90-4362
Kansas City, Missouri 64110
 (address of complainant)

1. Respondent, Kansas City Power & Light Co
P.O. Box 418679 KC, MO 64141
 (company name)
 (location of company), is a public utility under the
 jurisdiction of the Public Service Commission of the State of Missouri.

2. As the basis of this complaint, Complainant states the following facts:

Per USCAA records: KCPL was paid: \$257.00,
 \$343.00, \$252.00, \$300.00 totalling \$1152.00
 See: (Energy assistance notice(s) attached)

KCPL has stated that I owe a balance
 of \$819.74 (\$1152.00 pd) credit = \$332.26
 (300.00 added tampering charge)
 I have not tampered with their box(es)
 Subtract \$300.00 = \$632.26 Credit

The bill enclosed was just received
 on 5/18/2006 of \$379.72 which leaves
 me a credit balance of \$252.54

An electrician was called to the building on
 5/13/2006 & found the wiring to be inferior & outdated

3. The Complainant has taken the following steps to present this complaint to
 the Respondent:

Re: Lee McField, P.O. Box 2366, Lee's Summit, MO 64063

05/22/2006 MON 13:16 FAX

BOYD & KENTER, P.C.

ATTORNEYS AT LAW

002/007



JOHN B. BOYD*

JERRY KENTER

JOHN RICHARD BOYD

www.boydkenterlaw.com

SUSAN J. FERSHEE, OF COUNSEL

TERENCE L. CONNAUGHTON (1934-1993)

* Admitted to Practice in all US Courts

May 5, 2006

Mr. Tony Walker
1434 E. 49th Terr.
Kansas City MO 64110

Dear Tony:

Enclosed is the original and two copies of the letter you requested for your creditors.

I suggest that you keep the original and send copies to your creditors.

Sincerely yours,

Susan J. Fershee

Enclosure

X 1150 GRAND BOULEVARD, SUITE 700
KANSAS CITY, MISSOURI 64106-2317
PHONE 816.471.4511 FAX 816.471.2450

☐ 512 SOUTH OHIO AVENUE
SEDALIA, MISSOURI 65301-4412
PHONE 660.829.1118 FAX 660.829.1110

Missouri Department of Social Services

Energy Assistance Application Registration					
Transaction	EPAY / Payment		SSN	Date 05/17/06	
Agency	118	County	018	Satellite	00
Action	C	Registration Date	102105		
ReApplication Count	00	ReApplication		Worker Number	18014
Last Name	WALKER	First Name	TONY	Middle Initial	C
SSN		New SSN			
Case Note	LINEAP-252-RCIP-257-MGE-343-RCPL-281- <i>MGE</i>				
Street Number	1434 E	Street Name	49TH TERR 2ND FLOOR	City	KANSAS CITY
MESSAGE:	SSN ON FILE - ENTER CHANGES IF NECESSARY				

(FPA1028A) 05/17/2006 10:18:28

OF THE
STATE OF MISSOURIName: Tony Walker
ComplainantFILED³

vs.

Case No.

MAY 26 2006

Company Name: KCPL
RespondentMissouri Public
Service Commission

COMPLAINT

Complainant resides at 1434 E 49th Terr acct # 0324-90-4362
(address of complainant)Kansas City, Missouri 641101. Respondent, Kansas City Power & Light Co
(company name)of P.O. Box 418679 KC, MO 64141 is a public utility under the
(location of company)

jurisdiction of the Public Service Commission of the State of Missouri.

2. As the basis of this complaint, Complainant states the following facts:

Per USCAA records: KCPL was paid: \$257.00,
\$343.00, \$252.00, \$300.00 totaling 1152.00
See: (Energy assistance notice⁽⁵⁾ attached)

KCPL has stated that I owe a balance
of \$819.74 (\$1152.00 pd) credit = \$332.26
(300.00 added: Tampering charge)
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PHONE 816.471.4511 FAX 816.471.8450

☐ 518 SOUTH OHIO AVENUE
SEDALIA, MISSOURI 65301-4412
PHONE 660.829.1118 FAX 660.829.1110

Missouri Department of Social Services

Energy Assistance Application Registration					
Transaction	EPAY / Payment		SSN	Date 05/17/06	
Agency	218	County	048	Satellite	00
Action	C	Registration Date	102105		
ReApplication Count	00	ReApplication		Worker Number	16014
Last Name	WALKER	First Name	TONY	Middle Initial	C
SSN			New SSN		
Case Note	LINEAP-252-ECYP-257-MGE-143-KCPL-281- <i>MCE</i>				
Street Number	1434 E	Street Name	49TH TERR 2ND FLOOR	City	KANSAS CITY
MESSAGE	SEN ON FILE - ENTER CHANGES IF NECESSARY				

(FEA1028A) 05/17/2006 10:18:28

05/22/2006 MON 13:17 FAX

0004/007

Kansas City Power & Light

For billing and service information: 816-471-5275 (816-471-KCPL)
 or toll-free: 1-877-260-7785
 For emergencies or lights out: 1-888-544-4852 (1-888-LIGHT-KC)

Customer Name: **ANTHONY WALKER**
 Service Address: **1434 E 49TH TER FL 2**
 Account Number: **0324-90-4362**

Due upon receipt: \$ 441.72

Page 1 of 2
 Billing Date: 04/11/2006

Message Board

Summer rates begin May 16. Electricity costs a bit more during the four-month summer season ahead. It's not a rate increase. It's a seasonal adjustment authorized by regulators to cover the higher costs of meeting summer air conditioning demand. In fact, KCP&L hasn't increased its rates since 1987. Lower winter rates return September 16.

Storm shelter. Protect valuable appliances, PCs and home entertainment against electrical surge damage from spring electrical storms. KCP&L's Meter-based Surge Protection is backed by generous repair and replacement guarantees and it's surprisingly affordable. For information, call (816) 472-0432 or visit kcpl.com.

Is your electricity a bargain? On average, KCP&L customers pay about 6% less than customers of other regional utilities, and more than 20% less than the national average. When you consider all that electricity makes possible around the house, we think that's quite a bargain. And we're working hard to keep it that way.

Cool savings. Just like your car, your home's heating and cooling equipment require regular maintenance to run at peak efficiency. Experts recommend check-ups every spring and fall. Call your dealer and ask for a spring "tune up."

Account Summary

for service from 03/09/2006 to 04/06/2006

Previously Billed	\$ 320.68
Late Payment Charge - 04/06/2006	1.09
Current Charges (details on back) 1434 E 49TH TER FL 2	47.95
Miscellaneous Charges (details on back)	62.00
Adjustments (details on back)	10.00
Due upon receipt	\$ 441.72
Late charge if received after May 2, 2006	1.02
Amount due with late charge	\$ 442.74

*** DISCONNECT NOTICE ***

Your account is \$320.68 past due. A new or additional deposit may be required and your service could be disconnected if this amount is not received on or before 04/21/2006.

Should disconnection become necessary, the following charges will apply:
 \$25 for reconnection at the meter, or
 \$50 for reconnection at the pole

Disregard this notice if you have either paid the past due amount or made payment arrangements.

Our field representatives can no longer collect payments at your business or household. If we must disconnect your service, we will charge a reconnection fee. Reconnection may take up to 24 hours following payment and reporting your receipt number to our Customer Care Center.

Please return this portion with your payment. Thank you.

Customer Name : **ANTHONY WALKER**
 Service Address : **1434 E 49TH TER FL 2**
 Account Number : **0324-90-4362**
 Billing Date : **04/11/2006**

Due upon receipt: \$ 441.72

Payment must be received by: May 2, 2006

Amount Enclosed: \$ _____



CHECK HERE

to indicate address or phone
 changes on back of stub

#BWNJWPF

#0227433053484115#

ANTHONY WALKER

1434 E 49TH TER, FL 2

KANSAS CITY MO 64110-2302

Please return payment to:

KANSAS CITY POWER & LIGHT
 PO BOX 219330
 KANSAS CITY MO 64121-9330

0000324904362000044172000010205020601

11437 IN 2346

05/22/2006 MON 13:17 FAX

005/007



For billing and service information : 816-471-5275 (816-471-KCPL)
or toll-free : 1-877-260-7785
For emergencies or lights out : 1-888-544-4852 (1-888-LIGHT-KC)

Customer Name : **WALKER, ANTHONY**
Service Address : **1434 E 49TH TER FL 2**
Account Number : **0324-90-4362**

Important Notice Date: **12/19/2005**
Original Bill Date: **12/12/2005**

***** FINAL NOTICE *****

**** IT IS TOO LATE TO MAIL YOUR PAYMENT ****
**** IMMEDIATE PAYMENT REQUIRED ****

Your account is **\$94.19** past due. A new or additional deposit may be required and your service could be disconnected if this amount is not received on or before **12/22/2005**.

Should disconnection become necessary, the following charges will apply:

\$25 for reconnection at the meter, or

\$50 for reconnection at the pole

Disregard this notice if you have either paid the past due amount or made payment arrangements.

Our field representatives can no longer collect payments at your business or household. If we must disconnect your service, we will charge a reconnection fee. Reconnection may take up to 24 hours following payment and reporting your receipt number to our Customer Care Center.

IMPORTANT NOTICE

Please return this portion with your payment. Thank you.

Service Address : **1434 E 49TH TER FL 2**
Account Number : **0324-90-4362**
Important Notice Date : **12/19/2005**

Past Due Amount: **\$94.19**

Amount Enclosed: *Paid*

#BWNJWPF

#02274330534IC193#



ANTHONY WALKER

1434 E 49TH TER, FL 2

KANSAS CITY MO 64110-2302

Please return payment to:

KANSAS CITY POWER & LIGHT

PO BOX 219330

KANSAS CITY MO 64121-9330



0000324904362000009419000000012220508

10246 KJ 6

006/007

ENERGIZINGEE

Due upon receipt \$ 858.98

Page 1 of 2

Billing Date: 05/10/2006

11464 IN 46

05/22/2006 MON 13:18 FAX

007/007

Kansas City Power & Light

E N E R G Y I N G L I F E

For billing and service information: 816-471-5275 (816-471-KCP&L)
For toll-free: 1-877-260-7785
For emergencies of lights out: 1-888-544-4852 (1-888-LIGHT-KC)

Customer Name: **WALKER, ANTHONY**
Service Address: **1434 E 49TH TER FL 2**
Account Number: **0324-90-4362**

Important Notice Date: **05/17/2006**
Original Bill Date: **05/10/2006**

*** FINAL NOTICE ***

**** IT IS TOO LATE TO MAIL YOUR PAYMENT ****

**** IMMEDIATE PAYMENT REQUIRED ****

Your account is **\$379.72** past due. A new or additional deposit may be required and your service could be disconnected if this amount is not received on or before **5/22/2006**.

Should disconnection become necessary, the following charges will apply:

\$25 for reconnection at the meter, or

\$50 for reconnection at the pole

Disregard this notice if you have either paid the past due amount or made payment arrangements.

IMPORTANT NOTICE

Please return this portion with your payment. Thank you.

Service Address : **1434 E 49TH TER FL 2**
Account Number : **0324-90-4362**
Important Notice Date : **05/17/2006**

Past Due Amount : **\$ 379.72**

Amount Enclosed : \$ _____

#BWNJWPF
#02274330534I5172#

ANTHONY WALKER
1434 E 49TH TER. FL 2
KANSAS CITY MO 64110-2302

Please return payment to:

KANSAS CITY POWER & LIGHT
PO BOX 219330
KANSAS CITY MO 64121-9330

0000324904362000037972000000005220600

10197 KI 6

05/22/2006 MON 13:08 FAX

001/002

05/22/2006 MON 13:07 FAX

001

*** TX REPORT ***

TRANSMISSION OK

JOB NO. 1250
DESTINATION ADDRESS 15737511847
PSWD/SUBADDRESS
DESTINATION ID
ST. TIME 05/22 13:05
USAGE T 01'14
PGS. 3
RESULT OK

BOYD & KENTER, P.C.
ATTORNEYS AT LAW



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JERRY KENTER
JOHN RICHARD BOYD

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SUSAN J. FERSHEE, OF COUNSEL
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*Admitted in Missouri and Kansas

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Enclosure

(10)

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE
STATE OF MISSOURI

Name: Tony Walker
Complainant

vs.

Case No.

Company Name: KCPL
Respondent

COMPLAINT

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(address of complainant)

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P.O. Box 418679 KC, MO 64141 is a public utility under the
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(location of company)

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05/22/2006 MON 13:06 FAX

001/003

BOYD & KENTER, P.C.
ATTORNEYS AT LAW



JOHN B. BOYD
JERRY KENTER
JOHN RICHARD BOYD

www.boydkenterlaw.com

SUSAN J. FERSHEE, OF COUNSEL
TERENCE L. CONNAUGHTON (1934-1993)

ATTORNEYS AT LAW IN MISSOURI AND KANSAS

May 5, 2006

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Kansas City MO 64110

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512 SOUTH OHIO AVENUE
SEDALIA, MISSOURI 65301-4412
PHONE 660.829.1118 FAX 660.829.1119

OF THE
STATE OF MISSOURIName: Tony Walker

Complainant

vs.

Case No.

Company Name: KCPL

Respondent

COMPLAINT

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Re: Lee McField, P.O. Box 2366, Lees Summit, MO. 64063

Missouri Department of Social Services

Energy Assistance Application Registration					
Transaction	EPAY / Payment		SSN	[REDACTED]	
Date		05/17/06			
Agency	A18	County	043	Satellite	00
Action	C	Registration Date	102105		
ReApplication Count	00	ReApplication		Worker Number	18014
Last Name	WALKER	First Name	TONY	Middle Initial	C
SSN	[REDACTED]	New SSN			
Case Note	LINEAR-252-ECIP-257-MGE-343-KCPL-281- <i>FILE</i>				
Street Number	1434 E	Street Name	5TH TERR 2ND FLOOR	City	KANSAS CITY
MESSAGE:	SSN ON FILE - ENTER CHANGES IF NECESSARY				

(FEA1026A) 05/17/2006 10:18:28