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2	STATE OF MISSOURI	
3	PUBLIC SERVICE COMMISS	ION
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7	TRANSCRIPT OF PROCEEDINGS	
8	Pre-hearing Conference	
9	June 18, 2007	
10	Jefferson City, Missouri	
11	Volume 1	
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13 14	Of Missouri,	) )
15	Complainant,	) )
16	V.	) Case No.
17	Time Warner Cable Information	) TC-2007-0413 )
18		) )
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21	BENJAMIN H. LANE, Presiding, REGULATORY LAW JUDGE	
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23	REPORTED BY:	
24	MINDY VISLAY, CCR	
25	MIDWEST LITIGATION SERVICES	

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2	APPEARANCES
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7	FOR: Time Warner Cable Information Services (Missouri), L.L.C.
8	(
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12	FOR: The Office of Public Counsel.
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14	JENNIFER HEINTZ, Deputy General Counsel
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18	FOR: Staff of the Missouri Public
19	Service Commission.
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1 PROCEEDINGS
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- JUDGE LANE: My name is Ben Lane, I'm the
- 3 Regulatory Law Judge who will serve as the Hearing
- 4 Officer in this case should it go to a formal hearing.
- 5 The Case is: Staff of the Missouri Public Service
- 6 Commission of the State of Missouri versus Time Warner
- 7 Cable Information Services (Missouri), L.L.C., that's
- 8 Case No. TC-2007-0413, and we're here today for the
- 9 pre-hearing conference in this Complaint Case. It's
- 10 about 10:04 on Monday, June the 18th, and this
- 11 pre-hearing conference was scheduled by an Order dated
- 12 May 30th.
- 13 Typically, at the pre-hearing conference, I have
- 14 two objectives, and I hope those are shared by the
- 15 parties as well.
- Number one, in a matter like this, that may or may
- 17 not proceed to a contested hearing, the parties should
- 18 be prepared to discuss the nature of the discovery
- 19 that may need to be conducted, and the time necessary
- 20 to complete discovery, and prepare for the hearing,
- 21 and talk about a witness list.
- I believe the Order of May 30th did indicate what
- 23 the parties should jointly prepare and file with the
- 24 Commission -- a proposed procedural schedule -- in
- 25 this matter, by no later than July 9th. You're

- 1 familiar with that drill; the number and names of
- 2 witnesses you might be calling, exhibits, anticipated
- 3 length of the hearing, you know, briefing -- any kind
- 4 of briefing schedule that we need to do before the
- 5 hearing if it's required.
- 6 The second thing that these pre-hearing
- 7 conferences are often useful for is to provide an
- 8 opportunity for the parties to pursue settlement
- 9 negotiations. And there are a couple of areas that
- 10 might provide the basis for the parties to compromise
- 11 in most cases.
- 12 It appears, from the pleadings in this case, that
- 13 there might possibly be some room, but it seems a
- 14 little more doubtful than in a lot of the cases I've
- 15 had with pre-hearing conferences. And as I mentioned,
- 16 if you are unable to dissolve your differences here
- 17 today, the Commission has directed you to prepare a
- 18 proposed procedural schedule and a statement of issues
- 19 to go on a going-forward basis.
- I believe everyone is represented here, and I know
- 21 that Counsel have submitted their written entries of
- 22 appearance. But for the record, if the Counsel
- 23 present would please enter your oral entry of
- 24 appearance. Let's begin with Staff.
- 25 MS. HEINTZ: Jennifer Heintz for the Staff

- 1 of the Missouri Public Service Commission, P.O. Box
- 2 360, Jefferson City, Missouri 65102. Also here from
- 3 Staff, from the Telecommunications Department, are
- 4 John Van Eschen and Myron Couch.
- 5 JUDGE LANE: Thank you, Ms. Heintz.
- 6 And from Time Warner Cable Information Services
- 7 (Missouri).
- 8 MR. DeFORD: Thank you, Your Honor. Paul
- 9 S. DeFord at the law offices of Lathrop and Gage, 2345
- 10 Grand Boulevard, Kansas City, Missouri 64108 appearing
- 11 on behalf of Time Warner Cable.
- 12 JUDGE LANE: Thank you very much.
- 13 And again, I want to thank all of you for being
- 14 here today and for our court reporter, who is going to
- 15 be pulling a double shift, right after this matter is
- 16 over, to go next door and take that matter up and help
- 17 them out.
- 18 MR. DANDINO: Your Honor, shall I enter my
- 19 appearance?
- 20 JUDGE LANE: I'm sorry, did you do a
- 21 written -- you didn't do a written?
- MR. DANDINO: No, I haven't.
- JUDGE LANE: I'm sorry, please do.
- MR. DANDINO: Michael Dandino, Deputy
- 25 Public Counsel, Office of the Public Counsel, Post

- 1 Office Box 2230, Jefferson City, Missouri 65102
- 2 representing the Office of Public Counsel and the
- 3 public.
- JUDGE LANE: Thank you Mr. Dandino, I
- 5 apologize for that.
- I think I've kind of hit the high points of what I
- 7 hope to achieve, or at least get the process kicked
- 8 off here today.
- 9 It's my understanding that Time Warner filed some
- 10 affirmative defenses in this case that may or may not
- 11 still be at issue at this point, and again, that's
- 12 something that you might want to talk about.
- 13 It sounds like there could be some legal issues
- 14 here. I know Time Warner has indicated that it's
- 15 their position, or at least it's an arguable point, as
- 16 to whether the position of IT-based services
- 17 constitute basic, local phone service, so as to
- 18 require the filing of the quarterly Quality of Service
- 19 reports and so forth. I know there are some legal
- 20 issues -- and it looks like they may be primarily
- 21 legal -- since Time Warner, in its answer, has
- 22 admitted some of the allegations of the complaint, and
- 23 it looks like the remaining issues may in fact be
- 24 legal issues rather than so much factual. Having said
- 25 that, I think it might be a good time for me to leave

- 1 and have you do what you think you can do here today.
- 2 Just a reminder; any facts that are discussed, or
- 3 positions that are taken here in this settlement
- 4 conference, are privileged and cannot be used in any
- 5 hearing absent proof by independent record evidence.
- 6 That's designed to encourage the confidentiality of
- 7 these talks and also to encourage settlement. You
- 8 know that as well, but I wanted to reiterate that,
- 9 it's very useful.
- Before I go, and before the court reporter heads
- 11 out, has anyone got any questions or any issues they
- 12 feel that I ought to address before I head out?
- MS. HEINTZ: Did you bring -- I did not --
- 14 a hearing calendar, which we'll need for choosing
- 15 dates.
- JUDGE LANE: I did not bring a hearing
- 17 calendar, but that can be handled informally if one or
- 18 both of you can come up with some dates -- a few dates
- 19 that can be useful to you.
- 20 I'm thinking, we're doing pretty well in the
- 21 months of July and early August. I did take a look at
- 22 the calendar before I came down, and we're pretty
- 23 open. One of the conference rooms is booked up pretty
- 24 heavy, but this one -- or one of the hearing rooms --
- 25 this one looks pretty much wide open. We don't have

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anything double-booked for most of that period. But
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     you know, again, if you just want to send me an e-mail
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     on matters like that, that would be fine. And thank
     you, Ms. Heintz, for bringing that up.
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         And without further adieu, I will go off the
 6
     record now and permit you do what you came here to do.
                 MR. DeFORD: Thank you.
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                 MS. HEINTZ: Thank you.
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                MR. DANDINO: Thank you.
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        (WHEREIN, the recorded portion of the pre-hearing
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                  conference was concluded.)
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1	CERTIFICATE OF REPORTER
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4	I, Mindy Vislay, Certified Court Reporter with the
5	firm of Midwest Litigation Services, and Notary Public
6	within and for the State of Missouri, do hereby
7	certify that I was personally present at the
8	proceedings had in the above-entitled cause at the
9	time and place previously described; that I then and
10	there took down in Stenotype the proceedings had; and
11	that the foregoing is a full, true and correct
12	transcript of such Stenotype notes so made at such
13	time and place.
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18	Mindy Vislay, CCR
19	Notary Public (County of Cole)
20	My commission expires March 19, 2011
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