#### STATE OF MISSOURI PUBLIC SERVICE COMMISSION

At a session of the Public Service Commission held at its office in Jefferson City on the 21<sup>st</sup> day of April, 2022.

In the Matter of Telephone Number Relief for the 573 Area Code

File No. TO-2022-0250

# ORDER DIRECTING NANPA TO PROCEED WITH AN OVERLAY IMPLEMENTATION PLAN

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Issue Date: April 21, 2022

Effective Date: May 1, 2022

On March 18, 2022, the Staff of the Commission filed a motion asking the Commission to open a new case to consider the need for number relief in the 573 area code. Staff explains the North American Numbering Plan Administrator (NANPA) has told Staff that it projects the 573 area code will exhaust its available supply of numbers during the first quarter of 2025. The exhaustion of available numbers can be addressed either through a geographic split of the area code, or through an overlay of a new area code within the existing 573 geographic area. A geographic split would divide the 573 geographic area in two, and would require the phone number of half the customers in the existing 573 area code to be changed. An overlay would not require any phone numbers to be changed, but would require all customers to use ten-digit local dialing for calls.

NANPA can work to develop both a geographic split and an overlay option, but Staff indicates the overlay option is more efficient and less disruptive to consumers. Staff asks the Commission issue an order by May 1, 2022, directing NANPA to proceed with development of an overlay plan, thereby avoiding the work required to address a geographic split.

The Commission issued an order on March 24, 2022, directing that notice of this case be sent to potentially interested stakeholders, and establishing a time for intervention and the filing of responses to Staff's recommendation. No one applied to intervene and no comments were filed.

As suggested by Staff, the Commission finds that the overlay of a new area code within the existing 573 geographic area is more efficient and will be less disruptive to customers than would be a geographic split of that area. The Commission will direct NANPA to proceed with the development of an overlay option.

To comply with Staff's request for expedited action, the Commission finds it reasonable to make this order effective in less than thirty days.

## THE COMMISSION ORDERS THAT:

1. The North American Numbering Plan Administrator is directed to begin implementing an overlay plan for the 573 Numbering Plan Area Code.

2. This order shall be effective May 1, 2022.



BY THE COMMISSION

Morris L. Woodruff Secretary

Silvey, Chm., Rupp, Coleman, Holsman, and Kolkmeyer CC., concur.

Woodruff, Chief Regulatory Law Judge

### STATE OF MISSOURI

### OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 21<sup>st</sup> day of April, 2022.



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Morris L. Woodruff Secretary

# MISSOURI PUBLIC SERVICE COMMISSION April 21, 2022

#### File/Case No. TO-2022-0250

Missouri Public Service Commission Staff Counsel Department 200 Madison Street, Suite 800 P.O. Box 360 Jefferson City, MO 65102 staffcounselservice@psc.mo.gov Office of the Public Counsel Marc Poston 200 Madison Street, Suite 650 P.O. Box 2230 Jefferson City, MO 65102 opcservice@opc.mo.gov Missouri Public Service Commission Scott Stacey 200 Madison Street, Suite 800 P.O. Box 360 Jefferson City, MO 65102 Scott.Stacey@psc.mo.gov

#### Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,

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Morris L. Woodruff Secretary

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.