

**BEFORE THE PUBLIC SERVICE COMMISSION**  
**OF THE STATE OF MISSOURI**

Richard Tolbert,	)	
	)	
Complainant,	)	
	)	
v.	)	<b><u>Case No. EC-2007-0407</u></b>
	)	
Kansas City Power & Light Company,	)	
	)	
Respondent.	)	

**ORDER DIRECTING STAFF TO INVESTIGATE AND FILE A REPORT**

Issue Date: April 20, 2007

Effective Date: April 20, 2007

Richard Tolbert filed a formal complaint against Kansas City Power & Light Company ("KCPL") on April 18, 2007. On April 20, 2007, the Commission notified KCPL of the complaint and allowed it thirty days in which to answer as provided by 4 CSR 240-2.070(7).

The Commission would like to have the benefit of an investigation and report by its Staff before it further considers this matter.<sup>1</sup> Given the circumstances described in the complaint, Staff should be able to complete its investigation and prepare a report concerning the results of that investigation no later than two weeks after KCPL files its answer, which is due no later than May 21, 2007.

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<sup>1</sup> Laclede's answer period has just begun. However, 4 CSR 240-2.070(10) states that "[t]he commission may order, at any time after the filing of a complaint, an investigation by its staff as to the cause of the complaint."

**IT IS ORDERED THAT:**

1. The Staff of the Missouri Public Service Commission shall promptly commence an investigation of Richard Tolbert's formal complaint against Kansas City Power & Light Company.
2. The Staff of the Missouri Public Service Commission shall file a report concerning the results of its investigation no later than two weeks after Kansas City Power & Light Company files its answer to Mr. Tolbert's complaint.
3. This order shall become effective on April 20, 2007.

**BY THE COMMISSION**



Colleen M. Dale  
Secretary

( S E A L )

Benjamin H. Lane, Regulatory Law  
Judge, by delegation of authority  
under Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 20th day of April, 2007.