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August 7, 2000

Mr. Dale Hardy Roberts
Executive Secretary
Public Service Commission
P. O. Box 360
Jefferson City, MO 65102

RE: Case No. SA-2000-417
North Oak Sewer District, Inc.

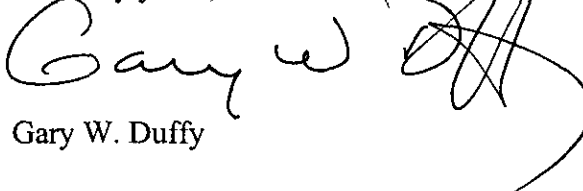
FILED²
AUG 07 2000
Missouri Public
Service Commission

Dear Mr. Roberts:

Enclosed for filing in the above-referenced proceeding please find an original and two copies of proposed tariff sheets in compliance with the Commission's order in this case issued on July 13, 2000. The sheets bear an issue date of today and an effective date 30 days hence. There are 33 original sheets, numbered PSC Mo. No. 1, Original Sheets 1 through 33.

If you have any questions, please give me a call.

Sincerely yours,


Gary W. Duffy

Enclosures
cc w/encl:

Office of Public Counsel
Shelley A. Vaccaro
Bill Sankpill

Noaktarcov1/gdmydocs/wp8

200100121

North Oak Sewer District, Inc. For Unincorporated Area in Warren County, MO
 Name of Issuing Corporation Community, Town or City

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DATE OF ISSUE August 7, 2000 DATE EFFECTIVE September 6, 2000

ISSUED BY: James P. Vaccaro Sr., President, 1801 W.N. Service Road, Wright City, MO 63390
 Name of Officer Title Address

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North Oak Sewer District, Inc. For Unincorporated Area in Warren County, MO
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Rules Governing Rendering of Sewer Service	
<p>SEWER RATE SCHEDULE "A": SINGLE FAMILY DWELLINGS</p> <p>AVAILABILITY: This rate is available within the Company's service area for single family residences, including mobile homes not located in mobile home parks.</p> <p>Monthly Service Charge (payable in advance) \$30.00</p> <p>Connection Charge. This charge may apply. See Connection Charge heading under Schedule of Other Charges section.</p> <p>Construction Contribution. This charge may apply. See Construction Contribution heading under Schedule of Other Charges section.</p> <p>Taxes: Sales or Gross Receipts taxes or both may apply. See Taxes heading under Schedule of Other Charges section.</p> <p>SEWER RATE SCHEDULE "B": MULTIPLE FAMILY DWELLINGS</p> <p>AVAILABILITY: This rate is available within the Company's service area for each unit of an apartment building or other multiple family dwelling, and for mobile homes located in mobile home parks.</p> <p>Monthly Service Charge (payable in advance).....\$26.00</p> <p>Connection Charge. This charge may apply. See Connection Charge heading under Schedule of Other Charges section.</p> <p>Construction Contribution. This charge may apply. See Construction Contribution heading under Schedule of Other Charges section.</p> <p>Taxes: Sales or Gross Receipts taxes or both may apply. See Taxes heading under Schedule of Other Charges section.</p>	

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<p>Rules Governing Rendering of Sewer Service</p>	
<p>SEWER RATE SCHEDULE "C": COMMERCIAL ESTABLISHMENTS</p>	
<p>AVAILABILITY: This rate is available within the Company's service area to commercial establishments but only for domestic sewage from such.</p> <p>Two part Monthly Service Charge: Base charge: \$30.00 per month (minimum) Usage charge: \$3.00 per 1,000 gallons of water usage by customer in excess of 6,000 gallons usage per month. For billing purposes, the minimum monthly charge will be billed in advance and any related usage charge will be calculated based upon the customer's actual water usage in the prior month (except that the first month shall be estimated).</p> <p>Connection Charge. This charge may apply. See Connection Charge heading under Schedule of Other Charges section.</p> <p>Commercial Construction Contribution. This charge may apply. See Commercial Construction Contribution heading below.</p> <p>Taxes: Sales or Gross Receipts taxes or both may apply. See Taxes heading under Schedule of Other Charges section.</p> <p>Other Special Requirements: The Company may require installation of grease traps or pretreatment facilities when, in the opinion of Company, such is necessary to prevent violation of effluent standards or other permits or cause excessive expense to the Company in relation to costs attributable to other customers. See Rule 11.</p> <p><u>Commercial Construction Contribution:</u> The construction contribution for this service shall be \$1.00 per gallon, per day of water consumed on the premises, with a minimum of \$3,280. The total amount shall be based upon the Company's estimate of water usage, said amount to be adjusted after review of one full year of normal water consumption data. This amount may be increased from time to time in the future if additional facilities are added by the customer. Water consumption guidelines have been established by the Company for various commercial and industrial uses which shall be used in establishing the amount required. In the event the customer's facilities are not completed at the</p> <p style="text-align: center;">(Continued on next sheet)</p>	

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Rules Governing Rendering of Sewer Service	
<p>time of connection, the one year average may be extended to the second or third year at the option of the Company to obtain a representative usage period.</p> <p>Estimated Daily Water Consumption Amounts For Purposes of Calculating Commercial Construction Contribution: Boarding houses, 50 gallons/person; Boarding schools, 100 gallons/student; Country clubs, 30 gallons/member; Day schools, 20 gallons per student; Factories, 10 gallons/person; Grocery stores, 100 gallons/100 square feet of area; Hospitals, 200 gallons/bed; Hotels and Motels, 75 gallons/room, plus estimates for any public facilities associated therewith, such as restaurants, stores, etc.; Laundromats, 150 gallons/machine; Nursing homes, 150 gallons/resident; Restaurants – paper service, 10 gallons/patron served; Restaurants – full service, 40 gallons/seat; Service station, 500 gallons/day; Swimming pools, 10 gallons/person (one person per 15 square feet of pool area); Taverns, bars and cocktail lounges, 5 gallons/patron served.</p> <p style="text-align: center;">SEWER RATE SCHEDULE “D”: INDUSTRIAL WASTE</p> <p>AVAILABILITY: This rate is available within the Company’s service area for industrial users discharging effluent other than domestic sewage.</p> <p>RATE: The Minimum Monthly Service Charge for domestic sewage from an industrial customer shall be the same as the commercial charge.</p> <p>A special contract for service, mutually agreeable to the Customer and the Company, and approved by the Missouri Public Service Commission, will be entered into prior to the provision of any service. The contract will set a construction contribution and rates for treatment which will take into consideration the special requirements for treatment of other than domestic wastewater when necessary. The Company may require installation of grease traps or pretreatment facilities when, in the opinion of Company, such is necessary to prevent violation of effluent standards or other permits or cause excessive expense to the Company in relation to costs attributable to other customers. See Rule 11.</p>	

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<p>Rules Governing Rendering of Sewer Service</p>
<p>SCHEDULE OF OTHER CHARGES:</p>
<p><u>TAXES – Sales, Gross Receipts, Occupation or Franchise Taxes:</u> There shall be added to the customer’s bill as a separate item an amount equal to the proportionate part of any sales, license, occupation, franchise or other similar fee or tax now or hereafter imposed upon the Company by any municipality or any other governmental authority, whether imposed by statute, ordinance, franchise or otherwise, in which the fee or tax is based upon a percentage of gross receipts, net receipts, revenue or income from the provision of service by the Company. When such tax or fee is a stated amount, a pro rata portion of such tax or fee shall be included as a separate item on the customer’s bill and shall be calculated by applying thereto the same percentage factor as the total annual amount of that tax bears to the gross receipts of the Company from the provision of service during the preceding calendar year to customers located within the boundaries of the taxing entity. These tax or fee amounts shall be added to the customer’s bill only within the boundaries of the entity imposing the tax or fee. This provision does not apply to the annual “assessment” rendered by the Missouri Public Service Commission to the Company. Any applicable federal, state or local taxes or fees computed on a per customer or bill basis shall be added as separate items in rendering each bill.</p> <p><u>LATE PAYMENT CHARGE:</u> \$6.50 per notice per month This is a one-time charge to be added to the customer’s bill when payment is not received by the Company by the delinquent date. The charge is applied when the disconnect notice is either mailed or delivered by the Company.</p> <p><u>RETURNED CHECK CHARGE:</u> If a party tenders a check to the Company for payment of service and such check is returned unpaid by the Company’s bank, the Company may assess a Returned Check Charge of Thirty Five Dollars (\$35.00) to compensate for Company’s clerical costs. In addition, the Company shall add the actual amount assessed against the Company by the Company’s bank for processing the check. The total amount shall be added to the Customer’s next bill. The Company may also require payment for the bill where the check was tendered for payment to be made in the form of a cashier’s check, money order, or cash. This is a one-time charge per each returned check. If a customer incurs this charge more than twice in any twelve month period, the Company may refuse to accept any further checks from that customer for a</p> <p style="text-align: center;">(continued on next sheet)</p>

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Rules Governing Rendering of
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SCHEDULE OF OTHER CHARGES (continued)

period of one year and during that year the Company may require payment from the customer to be made by cashier's check, cash or money order.

CONSTRUCTION CONTRIBUTION:

This is a charge applied to offset the cost of a collecting sewer. This charge is applicable to residential customers connecting to a sewer constructed by the Company prior to July 1, 2000. This charge is not applicable to customers connecting to sewers not constructed by the Company or to sewers constructed pursuant to the Extension Rule -- Rule 12.

Construction contribution for single family residential facilities: \$2,800

Construction contribution for other than single family residential: \$3,280

CONNECTION CHARGE:

This charge is applicable to all customers connecting to a sewer unless a Construction Contribution applies. This charge is to cover the cost of equipment provided to the customer's plumber and inspection of the connection of the service sewer to the collection sewer.

Residential: \$150 one-time fee due with application for service.

Commercial: Actual cost incurred by the Company. Minimum of \$150.

Industrial: Actual cost incurred by the Company. Minimum of \$150.

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<p>Rules Governing Rendering of Sewer Service</p>	
<p>RULES AND REGULATIONS</p> <p>The General Rules and Regulations set forth in this tariff shall govern the supply of service. A copy of the Rates and The Rules and Regulations under which sewer service shall be supplied is on file with the Public Service Commission of the State of Missouri and is available for inspection at the offices of the Company. The Company's rules governing the rendering of service are set forth in these numbered sheets. The rates applicable to appropriate classes of service are set forth in rate schedules and are a part of these rules.</p> <p style="text-align: center;">RULE 1. GENERAL RULES AND REGULATIONS</p> <p>A. A written application for sewer service, signed by the applicant will be required from each applicant before sewer service is provided to any premises. Said application must state the name of the owner of said premises and, in the case of a commercial or industrial applicant, also state the quantity and strength of the effluent to be discharged from said premises into Company's sewer system. Every applicant upon signing an application for any service rendered by the Company or upon taking of sewer service, shall be considered to have expressed consent to the Company's rates, rules and regulations.</p> <p>B. If the Company replaces an inadequate or unapproved or interim subdivision treatment facility with a collecting sewer that discharges to a treatment facility that serves a watershed, then the customers within the subdivision shall pay a construction contribution as provided in the rate schedules; however, this provision shall not apply if a previous construction contribution has been collected by the Company for that premises. If the customer has not signed an application for service previously, the customer shall do so at this time.</p> <p>C. The Company reserves the right, subject to approval of the Public Service Commission as provided by law, to implement additional rates, rules and regulations or to alter existing rates, rules and regulations as it may from time to time deem necessary or proper.</p> <p>D. The sewer service made available under these rules is for the customer on the customer's premises, and the customer shall not resell any of it without written prior consent of the Company.</p> <p style="text-align: center;">(Continued on next sheet)</p>	

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Rules Governing Rendering of Sewer Service	
<p>RULE 1 CONTINUED</p> <p>E. The Company's rates are predicated upon the supply of service being rendered separately for each premises and the ultimate usage in or on such separate premises.</p> <p>F. The properly authorized agents of the Company shall have the right to enter upon the premises of the customer at all reasonable times for the purpose of inspecting any appliance of the customer used in connection with this service and to ascertain that the rules and regulations are being followed by the customer.</p> <p>G. At the effective date of these rules, all new facilities, construction contracts and written agreements shall conform to these rules in accordance with the statutes of the State of Missouri and authority of the Public Service Commission of Missouri. Preexisting facilities which do not conform with these rules and regulations may remain, if said facilities do not cause any service problems and reconstruction is impractical.</p> <p style="text-align: center;">RULE 2. DEFINITIONS</p> <p>The "COMPANY" is North Oak Sewer District Inc., acting through its officers, managers, or other duly authorized employees or agents.</p> <p>The "CUSTOMER" is any person, firm, corporation, partnership, association, governmental body or agency, or any other legal entity which has contracted with the Company for sewer service or is receiving service from the Company, or whose facilities are connected for utilizing such service.</p> <p>An "APPLICANT" is a person, firm, corporation, or governmental body, or other entity which has applied for service or a sewer extension; two or more such entities may make one application for a sewer extension, and be considered on APPLICANT.</p> <p>A "COLLECTING SEWER" is a pipeline, including force lines, gravity sewers, interceptors, laterals, trunk sewers, manholes, lampholes, and necessary appurtenances, including service wyes, which is owned and maintained by the Company, located on public property or on</p> <p style="text-align: center;">(Continued on next sheet)</p>	

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Rules Governing Rendering of Sewer Service	
<p>RULE 2 CONTINUED</p> <p>easements, and used to transport sewage wastes from the customer's service connection to a central point for disposal.</p> <p>A "CUSTOMER'S SERVICE SEWER" is a pipe (not including the wye or saddles, or a collecting sewer riser and appurtenances) installed, owned, and maintained by the entity or customer that owns the premises where the Customer receives the service, used to conduct sewage from the Customer's premises to the collecting sewer.</p> <p>A "SERVICE CONNECTION" is the connection of a service sewer to the Company collecting sewer either at the bell of a wye branch or the bell of a saddle branch that is connected to a collecting sewer riser. ONE SERVICE CONNECTION could be used for multiple apartment units or commercial units in one building, or multiple mobile homes in a mobile home park. One service connection may also be used to serve two residences where the collecting sewer is buried deeper than three feet and a riser is utilized.</p> <p>The "DATE OF CONNECTION" shall be the date the permit for a service connection is issued by the Company. In the event no permit is taken and a service connection is made, the date of connection shall be the date of commencement of construction upon the property in those instances where no occupancy permit is required or the effective date of an occupancy permit where such permits are issued.</p> <p>"B.O.D." denotes biochemical oxygen demand. It is the quantity of oxygen utilized in the biochemical oxidation of organic matter under standard laboratory conditions expressed in milligrams per liter.</p> <p>"SUSPENDED SOLIDS" are the insoluble materials suspended or dispersed in waste water, expressed in milligrams per liter on a dry weight basis, as determined by standard procedures.</p> <p>"pH" is the relative degree of acidity or alkalinity of water as indicated by the hydrogen ion concentration. PH is indicated on a scale reading from 1-14, with 7 being neutral, below 7 acid, and above 7 alkaline; more technically defined as the logarithm of the reciprocal of the hydrogen ion concentration.</p> <p style="text-align: center;">(Continued on next sheet)</p>	

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Rules Governing Rendering of Sewer Service	
<p>RULE 2 CONTINUED</p> <p>A "DEVELOPER" is any person, firm, corporation, partnership or any entity that directly or indirectly holds title to, or sells or leases, or offers to sell or lease, or advertises for sale or lease, any lots in a subdivision.</p> <p>A "SUBDIVISION" is any land in the state of Missouri which is divided or proposed to be divided into two or more other divisions of land, whether contiguous or not, or uniform in size or not for the purpose of sale or lease, and includes resubdivisions thereof.</p> <p>"DISCONTINUANCE OF SERVICE" is the intentional cessation of the use of sewer service by action of the Company not at the request of the customer. Such DISCONTINUANCE OF SERVICE may be accomplished by methods including physical disconnection of the service sewer, or disconnection of water service by the water utility at the request of the Company if a contract authorizing such is in place.</p> <p>"DOMESTIC SEWAGE" is sewage, excluding storm and surface water, resulting from normal household activities; and, "NON-DOMESTIC SEWAGE" is all sewage other than DOMESTIC SEWAGE including, but not limited to, commercial or industrial wastes (See Rule 6 pertaining to Improper Waste and Excessive Use).</p> <p>A "FOUNDATION DRAIN" is a pipe installed inside or outside the foundation of a structure for the purpose of draining ground or subsurface water away from the foundation.</p> <p>"TERMINATION OF SERVICE" is the cessation of the use of sewer service requested by the customer. Such TERMINATION OF SERVICE shall be accomplished by a method verified and recognized by the Company, and may include physical disconnection of the service sewer, termination or disconnection of water service by the water utility, or the Company's observation of non-occupancy of the unit served. All costs associated with the termination will be at customer's expense.</p> <p>The word "UNIT", or "LIVING UNIT" shall be used herein to define the premises or property of a single sewer user, whether or not that sewer user is a customer. It shall pertain to a tract of land or real estate or any building whether multi-apartment or single occupancy, residential or commercial, owned or leased. Each mobile home in a mobile home park, and each rental unit of a multi-tenant rental property are considered as separate UNITS for each single family or firm occupying same as a residence of place of business.</p>	

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Rules Governing Rendering of
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**RULE 3
LIMITED AUTHORITY OF COMPANY EMPLOYEES**

A. Employees or agents of the Company are expressly forbidden to demand or accept any compensation for any service rendered to its customers except as covered in the Company's rules.

B. No employee or agent of the Company shall have the right or authority to bind it by any promise, agreement or representation contrary to the letter or intent of these rules, and any such promise, agreement or representation shall be void.

**RULE 4
APPLICATIONS AND CONNECTIONS**

A. At the time of application for service, the applicant may be required to execute a written application or contract. Such application or contract shall be accompanied by the appropriate fees or charges as provided in this tariff. Other information required by these rules must be received from each applicant before service is provided. Said Application must be filed a minimum of forty-eight (48) business hours in advance, in writing, stating the street, house number, name of applicant, name of property owner, and the time at which the connection is to be made in normal working business hours. The Company shall have the right to refuse service for failure to comply with the rules herein, or if the customer owes a past due bill not in dispute for sewer service at any location within the company's service area. In any case where a sewer extension, or unusual construction or equipment expense is necessary to furnish the service, the Company may require a contract for service specifying a reasonable period of time for the Company to provide the service. If the customer is a tenant, the Company shall notify the owner of the property that the owner may be responsible for payment of the sewer service bill. The Company shall have the right to reject, for any valid reason, any application.

B. A prospective commercial or industrial customer shall, upon request of the Company, present in writing to the Company a list of those devices which will discharge to the collecting sewers, the amount and specifications of any discharge, and the location of the building. The Company will then advise the Customer of the form and the character of the waste

(Continued on next sheet)

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Rules Governing Rendering of Sewer Service	
<p>RULE 4 CONTINUED</p> <p>collection facilities available. If a sewer extension as provided for in Rule 12 – Extension of Collecting Sewers will be necessary, or if the customer will be required to own, operate, and maintain a pretreatment facility, the customer will also be so advised.</p> <p>C. The Company reserves the right to refuse sewer service to any applicant unless said applicant agrees to install a water meter accessible to the Company (or access is otherwise provided to verifiable water usage records) in order that there will be a basis for Company’s sewer charges based on water usage. After the initial connection to the Company’s facilities, no substantial addition to the water-using equipment or appliances connected to the sewer system of the Company shall be made except upon written notice to, and with the prior written consent of the Company. If this provision is violated, the Company may bill the Customer for the sewer service used without such notice based upon an estimate of when the unauthorized changes occurred, and the Customer shall be liable for same. The Company and customer may agree to an estimated water use amount, on an interim basis for a period not to exceed six (6) months, to allow time to install suitable metering equipment.</p> <p>D. The Company will determine or approve the location of the service connection. Service sewers will not be extended along public streets or roadways or through property of others in connecting with collecting sewers. If a service connection is requested at a point not already served by a collecting sewer of adequate capacity, the collecting sewer shall be extended in accordance with Rule 12 – Extension of Collecting Sewers, unless, in the Company’s judgement such a collecting sewer would serve no other purpose and a service sewer may be constructed to serve the customer’s premises in a reasonable manner.</p> <p>E. A new service connection shall be authorized only when all conditions of Paragraphs A, B, C, and D above are met in full.</p> <p>F. When a service sewer is to be connected to the collecting sewer, the plumber employed by the customer shall obtain the connecting accessories from the company. The plumber shall advise the company no less than forty-eight (48) business hours in advance of when the plumber expects to make the connection so a representative of the Company can inspect the installation. The Company must inspect and approve any connection made by the customer prior to the trench backfilling; otherwise, the customer will be required to re-excavate</p> <p style="text-align: center;">(Continued on next sheet)</p>	

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Rules Governing Rendering of Sewer Service	
<p>RULE 4 CONTINUED</p> <p>the trench to allow a proper inspection. All connections shall be made within normal business hours unless there are unusual or emergency circumstances. An additional fee of \$250 will be due for the time outside of normal business hours spent on inspection and verification.</p> <p>G. Any change in the location of an existing service connection and/or service sewer requested by the customer shall be made at the customer's expense.</p> <p>H. The point of assumption of sewer service by the Company shall be at the service connection.</p> <p>I. Service charges for connection or disconnection are set forth in the Schedule of Other Charges.</p> <p>J. When service is requested for a multi-unit building, there shall be only one party who is responsible as the customer, unless either:</p> <ol style="list-style-type: none"> 1. each unit has an individual service sewer, or 2. each unit is provided water utility service through an individual water meter with which the Company has an approved agreement for the discontinuance of water service for non-payment of a sewer bill. 	

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Rules Governing Rendering of Sewer Service	
RULE 5 BILLS AND PAYMENT FOR SEWER SERVICE	
<p>A. The charges for sewer service shall be at the rates specified in this tariff.</p> <p>B. Customers are liable for payment for all sewer services to the premises from the "Date of Connection." (See Rule 2). Payments will be due until the service is disconnected.</p> <p>C. Bills for sewer service shall be mailed or delivered monthly to the customer's last address as shown by the records of the Company. Failure to receive a bill will not relieve the customer from the obligation to pay the same.</p> <p>D. Payments shall be made at the office of the Company, or by mailing to the Company's office so as to reach the office on the due date, or at a location designated by the Company from time to time.</p> <p>E. All bills for sewer service become delinquent after the delinquent date stated on the bill, which shall be twenty-one (21) days from rendition of the bill. Service is subject to discontinuance after thirty (30) day's notice by the Company that the bill is delinquent. Bills not paid prior to the delinquent date shall have a Late Payment Charge added as specified in this tariff. The Company may waive the late payment charge in isolated instances where in its judgment, a waiver is appropriate.</p> <p>F. In situations where discontinuance of service has been made, the Company shall not be required to restore service to the customer, or to connect the customer or any member of his or her household with whom the customer is residing at another location, until the unpaid account has been settled in full, including any reasonable attorney and court fees incurred for collection purposes.</p> <p>G. When bills are rendered for a period of less than a complete billing period due to the connection or cessation of service, the billing shall be for the proportionate part of the monthly charge, or where water consumption is the basis for the charge, at the appropriate rate for water consumed, or a proportionate part of the appropriate rate, whichever is applicable. Customers ceasing to take service with less than one month's service shall pay not less than the monthly minimum charge.</p> <p style="text-align: center;">(Continued on next sheet)</p>	

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For

Unincorporated Area in Warren County, MO
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Rules Governing Rendering of Sewer Service	
<p>RULE 5 CONTINUED</p> <p>H. For all sewer customers whose sewer service charges are determined on the basis of water usage who use in excess of 7,000 gallons of water per month, and can show to the satisfaction of the Company that a portion of the water as measured by the water meter or meters does not and can not enter the sanitary sewerage system, the Company may determine in such manner and by such method as it may deem practicable the percentage of metered water entering the sanitary sewerage system. Such percentage, when so determined, shall then constitute the basis of sewerage service charges, provided however, that the Company in its discretion may require or permit the installation of additional meters at the expense of the customer or other interested party in such a manner as to determine the quantity of water actually entering the sewerage system, in which case the quantity of water used to determine the sewage service charge shall be the quantity of water actually entering the sanitary sewerage system as so determined.</p> <p>I. The Company shall have the right to render bills for sewer service on a monthly basis in advance of service, and such bills shall be due and payable on the due date indicated on the bill. The Company shall have the right to charge customers on a monthly basis in arrears when the sewer charges are based on water usage.</p> <p>J. Where water usage determines sewer charges and a meter fails to register, or if the Company is unable to gain access to customer's premises, or the Company is otherwise unable to obtain reliable water consumption data, the customer's meter reading shall be estimated on the most reasonable data available.</p> <p>K. If a party tenders a check to the Company for payment of service and such check is returned unpaid by the Company's bank, the Company may assess a Returned Check Charge.</p> <p>L. Separate bills shall be rendered for each location at which sewer service is provided, even though one entity may be the customer at such separate locations. By prior special arrangement with and consent by the Company, a customer owning five or more separate locations may arrange for the bills to be aggregated onto one bill.</p> <p>M. Neither the Company nor the customer will be bound by bills rendered under mistake of fact as to the quantity of service rendered or as result of clerical error. Customers will</p> <p style="text-align: center;">(Continued on next sheet)</p>	

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RULE 5 CONTINUED

be held responsible for charges based on service provided.

N. In the situation where the customer is a tenant, the owner of the property served will be held responsible for ultimate payment of a bill. Copies of notices of violations of the rules, or of disconnection of service shall also be sent to the owner of the property of record.

RULE 6: TERMINATION AND DISCONTINUANCE OF SERVICE

I. Discontinuance of Service (i.e., not at request of customer).

A. The Company reserves the right upon the giving of not less than thirty (30) days written notice to the Customer to discontinue service for the following reasons:

1. For failure to comply with any of these rules and regulations.
2. For non-payment of the sewer utility bill in whole or in part (See Rule 5). In the event of discontinuance of sewer service for any violation of these rules, then any monies due the Company become immediately due and payable.
3. For resale of the sewer service.
4. For an unauthorized service connection to the Company's collecting sewer.
5. For any action or inaction by the customer which allows waste water to be discharged into the Company's system in an unauthorized manner.

6. If a condition shall exist which, in the opinion of the Company, renders further service to the customer dangerous to its health and safety or to the health and safety of other parties, or any other lawful reason, the Company may discontinue service upon the giving of verbal or written notice to the customer.

B. At least thirty (30) days prior to physical discontinuance of service (either by direct action to the sewer line itself or termination of water service) the Company shall mail a written notice to the customer and to the property owner (if different from the customer) by either registered or certified mail, return receipt requested, with a copy thereof sent to the Water and Sewer Department of the Missouri Public Service Commission. Said notice shall state the

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RULE 6 CONTINUED

violation and recite that the customer's sewer service may be discontinued at any time after the expiration of the notice period unless satisfactory arrangements for continuance of service are made between customer and Company. Sewer service may be discontinued at the option of the Company thereafter and will not be resumed except upon payment in full of all fees and charges due. Service may be discontinued at any time after the expiration of the notice period without further notice.

C. The thirty (30) day notice period provided in B. may be waived by the Company where discharge of material is discovered which might be detrimental to the health and safety of the public or cause damage to the Company's sewer system. In the event of discontinuance of service in this manner, the customer and the Missouri Public Service Commission shall be notified immediately by the Company and such notice shall be accompanied with a statement of the reasons for such discontinuance.

D. If service is to be discontinued to a multi-tenant building or complex, the Company will make a reasonable effort to notify tenants in person, by mail, or by written door hanger notices left on the premises, or other type of notice of the possibility of discontinuance of service.

E. Re-connection of the service sewer after such discontinuance may be made by the customer hiring a licensed plumber to perform the re-connection, or by the Company, at the Company's option, and will be made subject to payment by the customer of the actual cost of such re-connection.

F. The Company reserves the right to discontinue service to a customer, or to refuse service to any applicant or any unit to protect itself against fraud or abuse.

G. Discontinuance of sewage service to a premises for any reason shall not prevent the Company from pursuing any lawful remedy by action at law or otherwise for the collection of moneys due from the customer or entity whose service was discontinued.

H. Where the owner of rental property is the customer and has been notified of the intent to discontinue service, and the Company is aware that the property is occupied by tenants,

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the tenants shall be given the opportunity in a reasonable and timely manner to pay delinquent bills in lieu of disconnection of service.

II. Termination of Service (i.e., at customer's request)

A. Termination of service at the customer's request may be accomplished at the expense of the customer.

B. In the case of a Termination of Service the Company shall be given five (5) business days prior written notice of the date, place and time of the planned disconnection. The Company shall be given an opportunity to observe such disconnection. If the Company is not given an opportunity to observe the disconnection, the customer shall be required to reopen the trench to allow the Company the opportunity to inspect. If the customer refuses to do so, or cannot be located by the Company after reasonable effort, the Company may reopen the trench to allow the Company the opportunity to inspect and shall bill the customer for the Company's actual costs, including supervision and administration costs at the rate of \$20 per hour.

C. Except in the case of unusual circumstances, all disconnections are to be performed during normal business hours. Service may not be terminated for one unit of a multi-unit building if the building is served by one service sewer, unless accomplished by discontinuance of water service to that unit. The method used for termination of service shall be determined by the Company.

D. Re-connection of the service sewer after such termination may be made by the customer hiring a licensed plumber to perform the re-connection, or by the Company, at the Company's option, and will be made subject to payment by the customer of the actual cost of such re-connection.

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Rules Governing Rendering of Sewer Service	
RULE 7: INTERRUPTION OF SERVICE	
<p>A. The company reserves the right to limit sewer service in its collecting sewers at any time, in a reasonable and non-discriminatory manner, for the purpose of making repairs to the sewer system.</p> <p>B. Whenever service is limited for repairs, all customers affected by such limitation will be notified in advance whenever it is possible to do so. Every effort will be made to minimize limitation of service.</p> <p>C. No refunds of charges for sewer service will be made for limitations of service unless due to the willful misconduct of the Company.</p> <p>D. In order to avoid overloading the capacities of the Company's collecting sewers and treatment facilities, the Company reserves the right at all times to determine and regulate, in a reasonable and non-discriminatory manner, the maximum amount of wastes discharged into the Company's collecting sewers when they are greater than normal domestic sewage.</p>	
RULE 8: LIMITATIONS UPON OBLIGATIONS OF COMPANY	
<p>A. The Company shall not be responsible for damages caused by any failure to remove waste water from the premises or for interruption of service if such failure or interruption is without willful default on the part of the Company.</p> <p>B. The Company shall not be liable for damages resulting to Customer or to third persons, unless due to willful default on the part of the Company.</p> <p>C. The Company shall not be liable for damages because of any interruption of sewer service or for damages caused by defective piping or appliances on the Customer's premises.</p> <p>D. The Company reserves the right to limit sewage discharge from any Customer into its collecting sewers at any time for making repairs, extensions or alterations to the distribution system or collecting equipment, provided the Customer is given prior notice when reasonably possible.</p>	

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RULE 9: SERVICE CONNECTION AND TAPS

A. The Company will designate the point at which the service connection will be made which shall be located in a public street right of way or utility easement. All taps are to be made by licensed plumbers, subject to inspection and approval by the Company, or by a representative of the Company. No backfill may be performed until a representative of the Company has inspected the connection. The customer shall be liable for any damages to Company's collecting sewer arising from such work, even if the damage is caused by the customer's contractor. All inspections will be made during normal business hours.

B. Any change in the location of an existing service connection requested by the Customer shall be made at the customer's expense.

RULE 10: INTERNAL SEWER PIPING AND CUSTOMER SERVICE SEWERS

A. Application for inspection of the internal sewer piping to be located in or below the sub-floor and for inspection of the customer's service sewer, accompanied by a \$20.00 sub-floor inspection fee and a \$20.00 service sewer inspection fee, must be made in writing to the Company forty-eight (48) business hours in advance stating the street, the house number, name of applicant, name of property owner, and time at which tap is to be made. The Company will not be required to supply sewer service until the internal sewer pipe to be located in or below the sub floor, the service sewer, and each such tap has been inspected and approved by it. No connection shall be made between the internal sewer piping and the service sewer until the company has inspected the internal sewer piping.

B. The customer is obligated to construct, repair, and maintain the service sewer from the collecting sewer to the customer's building, and make the connection to the collecting sewer, at the customer's expense and risk. The customer shall notify the Company prior to cleaning or repairing the service sewer. Each customer's service sewer line from his/her premises to Company's collecting sewer line shall be installed and maintained in accordance with all regulations applicable thereto at the sole cost and expense of such customer.

C. Plumbing specifications of all governmental agencies having jurisdiction and the Company's rules in effect at the time of connection to the system must be met. The Company may deny service where foundation drains, down-spouts, or other sources of water are permitted to enter the Company's system through either the inside piping or through the building sewer.

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RULE 10 CONTINUED

D. A separate and independent Customer service sewer shall be required for every building, except when one building stands at the rear of another building on an interior lot where a proper service sewer cannot be constructed through an adjoining easement. Together these are considered one unit if that premises is situated such that the collecting sewer to serve the rear building could never serve any other potential customer. In that event, the service sewer from the front building may be extended to the rear building and will be considered as one sewer service.

E. Customer service sewers shall not be extended along public streets or roadways, or through the property of others, to connect with collecting sewers, except in the very rare instance where a premises is an interior lot and in the Company's judgment construction of a collecting sewer would be impractical and such a sewer could never serve any other potential customer.

F. Old customer service sewers may be used in connection with new buildings only when they are found on examination and test to meet all requirements of the Company.

G. The customer's service sewer and internal sewer piping shall be of a material and size approved in advance by the Company. The service sewer shall be polyvinyl chloride pipe (PVC), ASTM specification or equal; or other suitable material approved by the company. Only those jointing materials and methods which are approved by the Company may be used. Joints shall be tight and waterproof. Any part of the service sewer that is located within ten (10) feet of a water service pipe shall be constructed of PVC pressure pipe. The pipe shall be bedded according to the manufacturer's specifications, and on undisturbed earth or fill compacted to at least 95% proctor density. Fill may be non-organic soil or aggregate.

H. The size and slope of the customer's service sewer and internal sewer piping shall be subject to the approval of the Company, but in no event shall the diameter be less than four (4) inches nor more than six (6) inches. The slope of such pipe shall not be less than one-eighth (1/8) inch per foot.

I. Whenever possible the customer's service sewer shall be brought to the building at an elevation below the basement floor. No building sewer shall be laid parallel to or within

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three (3) feet of any bearing wall. The depth shall be sufficient to afford protection from frost. The customer's service sewer and internal sewer piping shall be laid at a uniform grade and in straight alignment insofar as possible. Changes in direction shall be made only with properly curved pipe and fittings.

J. In any buildings in which any building drain is too low to permit gravity flow to the Company's collecting sewer, sanitary sewage carried by such drains shall be lifted by approved artificial means and discharged to the building sewer. No water operated sewage ejector shall be used.

K. All excavations required for the installation of a Customer's service sewer and internal sewer piping shall be open trench work unless otherwise approved by the Company. Pipe laying and backfill shall be performed in accordance with the latest published engineering specifications of the manufacturer of the materials used, and all applicable local plumbing codes or Company specifications. No backfill shall be placed and no concrete floors shall be poured until the work has been inspected by the Company.

L. The connection of the Customer's service sewer into the collecting sewer shall be made at the wye branch, if such branch is available at a suitable location. If the Company's collecting sewer is twelve (12) inches in diameter or less and there is no properly located wye branch in the Company's collecting sewer at the location specified by the Company, a wye branch must be installed. If the collecting sewer is greater than 12" in diameter and no properly located wye branch is available, a neat hole may be cut at a location specified by the Company, and a saddle installed to which the service sewer will be connected. The invert of the customer's service sewer at the point of connection shall be at or above the centerline of the collecting sewer. The connection shall be secure and water tight. The wye branch or saddle becomes the property of the Company.

M. It is understood that all facilities above-described except the wye branch are to be maintained by the customer subject to the approval of any authorized inspector, and in accordance with the rules of the Company in force at that time.

N. Company personnel may not work on piping or facilities not owned by the Company unless authorized by the customer and the Company in writing prior to the performance of the work.

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<p>Rules Governing Rendering of Sewer Service</p>	
<p>RULE 11: IMPROPER WASTE OR EXCESSIVE USE</p>	
<p>A. The following requirements for the use of the sewer service provided by the Company shall be observed by the customer. Violation on the requirements will result in the discontinuance of service to the customer or an additional charge where discharge limits are exceeded.</p>	
<p>B. The Company may require a customer discharging non-domestic sewage to install a pre-treatment facility, grease trap or other device on the premises, to prevent exceeding of discharge limits or other adverse impacts, including economic impacts, upon the Company's system. The installation of any such device as well as its operation and maintenance shall be the responsibility of the customer, and subject to approval and inspection by the Company.</p>	
<p>C. No customer shall discharge or cause to be discharged any storm water, surface water, ground water, swimming pool water, roof run off, sub-surface drainage, or cooling water into the Company's collecting sewer.</p>	
<p>D. The customer shall be required to take any action necessary to meet the following described waste water limits before the wastewater is discharged into the collection sewer:</p>	
<ol style="list-style-type: none"> 1. Maximum temperature of 150 degrees Fahrenheit. 2. Maximum strength of 400 parts per million Biological Oxygen Demand B.O.D. 3. A maximum of 100 parts per million, by weight, any fat, oil or grease. 4. A maximum of 25 parts per million, by weight, any soluble oils. 5. No gasoline, benzene, naphtha, fuel oil, or other flammable or explosive liquid, solid or gas. 6. No garbage that has not been properly shredded. 7. No ashes, cinders, sand, mud, straw, shavings, metal, glass, rags, feathers, tar, plastics, wood or any other solid or viscous substance capable of causing obstruction to the flow in sewers or other interference with the proper operation of the sewer system. 8. No waste water having a pH less than 5.0 or greater than 9.0, or having any corrosive property, capable of causing damage or hazard to structures, equipment or personnel of the Company. 9. No waste water containing heavy metals, toxic material, or Chemical Oxygen Demand C.O.D., in sufficient quantity to disrupt the operation of treatment facilities, or exceeding any limits which may be specified in a service contract for any such substance. 	
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<p>RULE 11 CONTINUED</p> <p>E. Grease traps and oil separator traps shall be provided and installed by the customer when, in the opinion of the Company, they are necessary for the proper handling of liquid wastes containing grease in excessive amount or other harmful ingredients; except that such traps shall not be required for private living quarters or dwelling units. All traps shall be of a type and capacity approved by the Company and shall be located as to be readily and easily accessible for cleaning and inspection. The Company reserves the right once every six months to inspect any trap and require that it be pumped empty while being observed by a Company representative.</p> <p>F. Where installed, all traps shall be maintained by the Customer, at the customer's expense, in continuously efficient operation.</p> <p>G. When required by the Company, a customer service sewer carrying non-domestic wastes shall include a suitable control manhole to facilitate observation, sampling, and measurement of the wastes. Such manhole, when required, shall be accessibly and safely located and shall be constructed in accordance with the plans approved by the Company. The manhole shall be installed by the customer at its expense, and shall be maintained by the customer so as to be safe and accessible at all times.</p> <p>H. All measurements, tests, and analyses of the characteristics of waters and wastes to which reference is made in this rule shall be determined in accordance with "Standard Methods of Analysis for Water, Sewage and Industrial Wastes" as published by the American Public Health Association and shall be determined at the control manhole provided for in this rule or upon suitable samples taken at said control manhole. In the event that no special manhole has been required, the control manhole shall be considered to be the nearest downstream manhole in the Company main sewer to the point at which the customer service sewer is connected.</p>	

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RULE 12: EXTENSION OF COLLECTING SEWERS

A. **EXTENSION CONSTRUCTED BY COMPANY.** This rule shall govern the extension of collecting sewers by the Company in areas where there are no collecting sewers in the streets, roadways or easement adjacent to the property involved. The Company will extend its collecting sewers along streets, roads or easements within its certificated area to serve new customers under the following terms and conditions:

1. Upon receipt of written application for service in compliance with Rule 1, and a deposit in an amount sufficient to prepare engineering drawings and an estimate of the costs of construction, the Company will within a reasonable time thereafter provide the Applicant (s) an itemized estimate of the cost of the proposed extension. Said estimate shall include the costs of all labor and materials required, including, but not limited to, fittings, manholes, clean-outs, lift or booster stations, reconstruction of existing facilities, if necessary, and the direct costs associated with supervision, engineering, permits, legal fees, insurance, tool and accounting expenses, and any expenses for easements.

2. Prior to the commencement of construction, Applicant(s) shall enter into a contract with the Company for the installation of said extension and shall tender to the Company a contribution in aid of construction equal to the amount determined in A.1 above, plus the appropriate customer construction contribution(s) and connection fees for all prospective customers to be served on Applicant's property. As an alternative, Applicant(s) shall have the option of installing the main extension under the provision of Rule 12B in lieu of entering into said contract.

3. If, as a result of unforeseen circumstances, the actual cost of the extension as constructed exceeds the estimated cost, the Applicant (s) shall pay the difference. Should the final actual accost of extension as constructed be less than the estimated cost, the Company shall refund the difference as soon as the final actual cost has been ascertained. No interest shall be due or paid by the Company on any refund or un-refunded balances prior to refund.

4. Extensions made under this rule shall be and remain the property of the Company in consideration of its perpetual upkeep and maintenance.

5. The Company reserves the right to connect future extensions to this collecting

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<p>RULE 12 CONTINUED</p> <p>sewer and the attaching of customers to such further extensions shall not entitle Applicant (s) contracting for the original extension to any refund.</p> <p>6. The pipe used in making extensions under this rule shall be of a type and size which will be reasonably adequate to carry the flow anticipated upon complete development of the watershed. Such determination as to size and type of pipe shall be left solely to the judgment of the Company. If the Company desires a pipe size or lift station larger than reasonably required to provide service to the lots abutting said extension, the additional costs due to larger size shall be borne by the Company.</p> <p>7. If the requested sewer line is not to be laid on a dedicated public street right of way or easement, the Applicant(s) shall obtain, or the Company will obtain at Applicant's expense, appropriate easements for the use and occupancy of such sewer line extension before the extension will be made.</p> <p>B. <u>EXTENSION CONSTRUCTED BY APPLICANT:</u> This rule shall govern the extension of collecting sewers to prospective customers in areas where no collecting sewers exist where Applicant(s) elects to construct said extensions. For purposes of these rules, the aggregate of all contiguous parcels of land that include the proposed extension of Applicant shall be referred to as Applicant's "Project." Each project may be divided into any number of "Sub-projects", i.e. plats or phases, which is mutually agreeable to the Applicant and the Company, but the order in which such sub-projects are allowed to be connected to Company's system shall be in the sole discretion of the Company. The Company will connect said extensions to its existing collecting sewers and provide service to Applicant(s) only under the following terms and conditions:</p> <p>1. Applicant(s) shall enter into a contract with the Company. The contract shall provide:</p> <p>(a) that the Applicant shall construct said collecting sewers to meet the Company's rules and regulations (and those of any governmental agencies to the extent the latter are more restrictive than the Company's);</p> <p>(b) that the Applicant shall make the appropriate construction contribution(s) and connection fees to the Company required by the Company's tariff;</p> <p>(Continued on next sheet)</p>	

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<p>RULE 12 CONTINUED</p> <p>(c) that when construction for the collecting sewers is complete, Applicant shall notify Company of such;</p> <p>(d) that Applicant shall contribute said sewers and accompanying easements to the Company as required by the Company's tariff;</p> <p>(e) that Applicant shall provide Company with a detailed accounting of actual cost of construction of the collecting sewers</p> <p>2. Unless the Applicant presents the Company with a copy of the applicable Project or sub-project properly recorded with the Recorder of Deeds and meeting the requirements of any planning commission with jurisdiction, the Applicant shall, contemporaneously with entering into the contract with the Company required in Rule 12.B.1., tender to the Company a refundable deposit for the purpose of assuring compliance with governmental requirements for recording and that extensions to be contributed to the Company are located within the boundaries of proper easements. The amount of the deposit shall be One Thousand Dollars (\$1,000.00) for any extension project or sub-project of One Thousand Feet in length or less and Two Thousand Dollars (\$2,000) for any extension sub-project exceeding 1,000 feet in length. Such deposit shall be returned to the Applicant, along with simple interest thereon at the rate of six percent per annum, only when the Company is satisfied that the sewer extension to be contributed to the Company has been properly constructed and properly located within the boundaries of properly recorded easements. If doubt exists as to the sewers being properly located within proper easements, the Company shall notify the Applicant of such and Applicant shall provide the necessary additional information or take necessary action, including dedication of necessary easements before any connection may be made to Company's system. If the applicant does not correct the problem within thirty (30) days of notice from the Company, any engineering expenses of the Company made in connection with securing the additional necessary easements may be deducted from the principal of and accrued interest on the deposit before it is returned as provided above. If the Company becomes aware that a project or sub-project on which it is holding a deposit has been abandoned, put "on hold", or otherwise is not proceeding at a pace as would be reasonably expected of similar commercial enterprises, the Company will return the deposit. No more action will be taken on the project or sub-project until such time as the deposit is returned with a new application. These deposit requirements do not apply in the situation where the applicant is an individual (as opposed to a developer) and all of the necessary easements are to be located upon the residential property of the individual.</p> <p style="text-align: center;">(Continued on next sheet)</p>	

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<p>RULE 12 CONTINUED</p> <p>3. Same as A.4.</p> <p>4. Same as A.5.</p> <p>5. Connection of the extension to existing Company collecting sewers shall be made by representatives of the Company, or under their direct supervision, pursuant to these rules and regulations.</p> <p>6. The Company shall have the right to refuse to accept ownership and responsibility for the sewers, or allow connection of the sewers to the Company's system, upon the occurrence of any one or more of the following conditions.</p> <p>(a) If the Applicant has not fulfilled the contractual obligation as provided in Rule 12.B.1.;</p> <p>(b) If said collecting sewers fail to meet the Company's rules and regulations (and those governmental agencies to the extent the latter are more restrictive than the Company's);</p> <p>(c) If the Applicant has not made the appropriate customer construction contribution(s) and connection fees to the Company required by the Company's tariff;</p> <p>(d) If the Applicant has either failed to notify the Company that construction of the collecting sewer is complete or such notice, if given, is incorrect;</p> <p>(e) If Applicant has not unconditionally contributed said sewers and accompanying easements to the Company in accordance with the terms of Company's tariffs;</p> <p>(f) If Applicant has not provided Company with a detailed accounting of the actual cost of construction of the collecting sewers;</p> <p>(g) If the sewers to be contributed are not properly located within proper easements.</p> <p>7. Same as A.6.</p> <p>8. Same as A.7.</p> <p>9. Notwithstanding any other requirements imposed by these rules, the Company shall not be required to accept ownership and responsibility for any extensions of sewer lines constructed or laid by Applicant(s), or allow connection of same to Company's system, unless: Company has approved the engineering plans prior to construction and during construction has</p> <p style="text-align: center;">(Continued on next sheet)</p>	

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ISSUED BY: James P. Vaccaro Sr., President, 1801 W.N. Service Road, Wright City, MO 63390
Name of Officer Title Address

North Oak Sewer District, Inc.
Name of Issuing Corporation

For

Unincorporated Area in Warren County, MO
Community, Town or City

Rules Governing Rendering of Sewer Service	
<p>RULE 12 CONTINUED</p> <p>been afforded reasonable inspection opportunity; and Company is satisfied that such extensions shall conform and comply with the rules and regulations of all government and civil authorities and agencies and the standards of the Company.</p> <p>10. Prior to any construction of collecting sewers by Applicant, engineering drawings of the proposed improvements shall be prepared by a registered professional engineer. All sewers shall be located as close as practical to the centerline of a minimum fifteen (15) foot wide sewer easement with a dedication to the Company. The engineer must further certify that he/she has been engaged to and will furnish "as built" drawings indicating the exact location of all lines and appurtenances as installed. Completed drawings shall be furnished together with an executed copy of the Company's contract provided for in Rule 12.B.1. Construction shall not commence until the plans shall have been accepted by the Company, the applicable customer contributions and connection fees paid and the contract shall have been executed by all appropriate parties.</p> <p>11. All construction shall be inspected by employees or agents of the Company to ensure compliance with the plans, specifications and conditions of the Company. The Applicant shall compensate the Company for inspection of the construction at the rate of Twenty (\$20.00) Dollars per hour, during normal working hours (8:00 a.m. to 4:30 p.m. Monday through Friday, non-holidays) and at the rate of Thirty (\$30.00) Dollars per hour for any hours outside of normal working hours, such as Saturdays, Sundays and legal holidays.</p> <p>12. All construction accomplished pursuant to this rule shall be guaranteed by the Applicant and the contractor performing the work to be free from any defects in workmanship, material or design for a period of two (2) years following the date of acceptance by the Company.</p> <p>13. If all conditions imposed upon Applicant by contract, tariff, and other governmental agencies have been satisfied, the Company shall make a final inspection, wash out the extension, and accept the extension into its system.</p> <p style="text-align: center;">(Continued on next sheet)</p>	

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<p>RULE 12 CONTINUED</p> <p>C. <u>CONNECTIONS TO EXTENSIONS MADE UNDER RULE 12A OR B.</u></p> <p>1. Cost of Connection: The cost (other than a Connection Fee and Inspection Fees) to an Applicant connecting to a collecting sewer that was contributed by another Applicant shall be as follows:</p> <ul style="list-style-type: none"> a) For single-family residential Applicants that are applying for service in a platted subdivision, the Company shall divide the actual cost of the extension by the number of lots abutting said extension to determine the per lot extension cost. When counting lots, corner lots which abut existing mains shall be excluded. b) For single-family residential Applicants that are applying for service in areas that are not platted, the Applicant's cost shall be equal to the total cost of the extension divided by the total length of the extension in feet multiplied by 100 feet. c) For industrial, commercial or multi-family residential Applicants, the cost will be equal to the amount calculated for a single family residence in paragraphs 1 a) or 1 b) above multiplied by a water usage factor. The water usage factor shall be determined by dividing the average monthly usage in gallons by 7,000 gallons, but shall not be less than one (1). d) This cost calculation shall cease to apply ten (10) years after the completion of construction of the original extension. <p>2. Refund to Original Applicant:</p> <ul style="list-style-type: none"> a) During the first ten (10) years after an extension is completed, the Company shall refund to the Applicant who paid for the original extension the funds collected from the subsequent Applicants pursuant to Rule 12.C.1. However, the total amount so refunded to the original applicant shall not exceed the total contribution which the original Applicant made. The Company is obligated to use reasonable efforts to locate an original applicant but if the original applicant cannot be located after such reasonable efforts or has gone out of business, the Company may retain the costs so collected. 	

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<p>RULE 13: LARGE VOLUME CONTRACT</p> <p>In the event that an applicant to be served proposes to discharge into the Company's system so large a volume of effluent as to require an enlargement of Company's existing sewage treatment plant or the construction of a temporary sewage treatment plant, and/or the construction or reconstruction of sewer lines, service shall be provided to such applicant under the terms and conditions of a mutually satisfactory contract, in form approved by the Public Service Commission of Missouri, pursuant to which the cost of such improvements will be financed in such a manner, and so supported by sewer service charges as to be fair and reasonable to both parties, and so as not to constitute a burden upon the Company which would be discriminatory against existing customers of the Company.</p>	
<p>RULE 14: REFUSAL OF SERVICE</p> <p>The Company shall have the right to refuse service to any Customer for failure to comply with the rules and regulations contained in this tariff, the rules and regulations of the Missouri Public Service Commission and any other applicable governmental regulations.</p>	

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