

Paragraph below will be updated on top of Ameren Missouri CommunitySavers landing page and Multifamily Income eligible, Mobile Home and Multifamily Market Rate.

Ameren Missouri makes safety a priority for our employees, customers and our partners. As good stewards of community health and safety, we are working closely with our partners to ensure that they are aware of the standards recommended by the Centers for Disease Control. As concerns related to COVID-19 continue, we're happy to report that discounts and rebates remain available, and all rebate processing and payments are still occurring in a safe manner. If you have any questions, or would like to learn about other steps Ameren is taking during the COVID-19 crisis, visit Ameren.com/COVID19.

Single Family-

(link to existing webpage - <https://www.amerenmissourisavings.com/cs-singlefamily>)

- The Ameren Missouri CommunitySavers® Single Family Program provides FREE home energy assessments and energy-saving products to qualified homes that are unoccupied and normally managed by housing authorities, property management or community-based organizations. In light of the COVID-19 pandemic, work performed for this program will only be done in an unoccupied residence or the exterior of a residence. Focusing on units that are unoccupied during tenant turnover, or buildings that are unoccupied while being renovated, provide safer alternatives to accomplish the goal of this program.

How it Works

1. Ameren Missouri selects and pre-qualifies properties primarily working with housing authorities' representatives, property managers and Community based organizations.
2. If properties are selected, the agencies will be contacted by program staff to discuss program enhancements that may include a contactless tune-up and proved energy efficiency kit or a full assessment and additional energy efficiency upgrade components.
3. If your property has been identified to receive additional energy-efficient upgrades, your energy advisor will help facilitate scheduling a local, participating contractor when we are permitted to enter the properties at a later date. These additional upgrades are also provided at no cost to you.

Program Requirements

Participants must meet one of the following income eligibility requirements:

1. Participation in federal, state, or local subsidized housing program.
 2. Proof of resident income levels at or below 80% of area median income (AMI) or 200% of federal poverty level.
 3. Fall within a census tract included on Company's list of eligible low-income census tracts.
- Residence must be in a single family detached home, duplex or manufactured home on a permanent foundation.
 - Renters will be required to provide their landlord's name and contact information and we will contact your landlord for approval prior to scheduling.
 - Incentives are subject to the availability of Program funds.

Frequently Asked Questions- Remove for now

Multi Family-

[link to existing webpage - https://www.amerenmissourisavings.com/cs-multifamily](https://www.amerenmissourisavings.com/cs-multifamily)

- Do you own or manage an unoccupied multifamily property containing three or more units? If your residents are income-eligible, you may receive energy-saving upgrades based on your no-cost energy assessment. Your community will receive energy-saving products, adding value to your property and increasing tenant satisfaction. Ameren Missouri's CommunitySavers Multifamily Program is designed to help multifamily property owners, managers and their income-eligible residents lower their energy bills and reduce maintenance costs. In light of the COVID-19 pandemic, work performed for this program will only be done in an unoccupied residence or the exterior of a residence. Focusing on units that are unoccupied during tenant turnover, or buildings that are unoccupied while being renovated, provide safer alternatives to accomplish the goal of this program.

How it Works

1. Verify your multifamily property's eligibility by completing the [inquiry form](#) to get started.
2. Properties must be unoccupied to receive in-unit upgrades.
3. Program will focus on common area and exterior lighting phases of multifamily projects.
4. Program staff will conduct a virtual assessment of your property.
5. Work will be completed in areas of the property that can be safely accessed (no occupied dwelling unit work will occur).
6. Enjoy your energy savings!

Program Requirements

Your multifamily building must include three or more units with Ameren Missouri electric service (facility units must be unoccupied).

AND

Your residents that will occupy your property must meet one of the three following income requirements:

ATTACHMENT 1

- Participation in a federal, state, or local subsidized housing program.
- Proof of resident gross annual income levels at or below 80% of Area Median Income (AMI).

Household Size	Annual Income
1	\$ 37,200
2	\$ 42,500
3	\$ 47,800
4	\$ 53,100
5	\$ 57,350
6	\$ 61,600
7	\$ 65,850
8	\$ 70,100

- Fall within a census tract included on the Company's list of eligible low-income census tracts.
- When a multifamily property does not meet one of the criteria above and will have a combination of qualifying and non-qualifying residents, at least 50% of the residents must be eligible in order for the entire property to qualify.

If your multifamily building does not meet the tenant income eligibility requirements, you may be eligible for the Ameren Missouri Multifamily program.

Frequently Asked Questions - Remove for now

Mobile Homes –

[link to existing webpage - https://www.amerenmissourisavings.com/cs-mobilehomes](https://www.amerenmissourisavings.com/cs-mobilehomes)

- The Mobile Home program is delivered through a neighborhood approach to help households in selected communities become more energy efficient. As part of Ameren Missouri's CommunitySavers® Programs, the CommunitySavers Mobile Home Program is designed to help customers lower their energy. In light of the COVID-19 pandemic, work performed for this program will only be done in an unoccupied residence or the exterior of a residence. Focusing on units that are unoccupied during tenant turnover, or buildings that are unoccupied while being renovated, provide safer alternatives to accomplish the goal of this program.

How it Works

1. The program will identify eligible unoccupied mobile home parks and mobile homes.
2. Program representative will work with property management to provide education on work that can be completed without entry to the home and will provide the customer with information about additional work recommended for when we are able to enter the mobile homes.

Multifamily Market Rate -

[link to existing webpage - https://www.amerenmissourisavings.com/multifamily](https://www.amerenmissourisavings.com/multifamily)

- Do you own or manage an unoccupied multifamily property containing three or more units? We can help you increase the value of your property, lower your residents' energy bills and reduce your maintenance costs! The Ameren Missouri Multifamily program provides qualifying property managers with a no-cost energy assessment, incentives for energy-saving building upgrades, and incentives for energy-saving products installed throughout your building - including your resident's homes. In light of the COVID-19 pandemic, work performed for this program will only be done in an unoccupied residence or the exterior of a residence. Focusing on units that are unoccupied during tenant turnover, or buildings that are unoccupied while being renovated, provide safer alternatives to accomplish the goal of this program.

How it Works

1. Complete the [inquiry form](#) to get started.
2. If your property is eligible, we'll work with you to schedule an energy assessment with one of our Client Solution Specialists.
3. Client Solutions Specialist will conduct a virtual assessment and identify any energy-saving opportunities within your building. Your Client Solutions Specialist will work with you and trade allies to complete upgrades.
4. Work will be completed in areas of the property that can be safely accessed (no occupied dwelling unit work will occur).

Program Requirements

Your multifamily building must include three or more units with Ameren Missouri electric service to qualify for the Ameren Missouri Multifamily program (facility units must be unoccupied). Incentives are offered on a first-come, first-served basis and are subject to the availability of Program funds.

Frequently Asked Questions- Remove for now

- Original Headings to be replaced with marked lead ins above

(link to existing webpage - <https://www.amerenmissourisavings.com/communitysavers>)



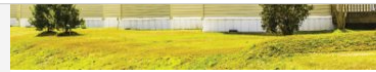
Multifamily (Income Eligible)

Do you own a multifamily property with three or more units? Ameren Missouri has a great solution for you and your residents! Start by verifying your property's eligibility to receive energy-saving products for your residents and throughout your building to help lower maintenance costs and improve your energy efficiency.



Single Family

The Ameren Missouri CommunitySavers® Single Family Program offers FREE home energy assessments to help customers learn how their homes use energy and how they can lower their monthly electric bills.



Mobile Homes

One community at a time, we can help mobile home residents save on their energy bill. Through this program, we perform free energy assessments and install free energy-saving products in each home in the community.