

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

Duke Manufacturing Co.,)	
)	
Complainant,)	
)	
v.)	<u>Case No. TC-2008-0191</u>
)	
McLeodUSA Telecommunications)	
Services, Inc.,)	
)	
Respondent.)	

ORDER DIRECTING STAFF TO INVESTIGATE AND FILE A REPORT

Issue Date: December 14, 2007

Effective Date: December 14, 2007

Duke Manufacturing Co. ("Duke") filed a formal complaint against Respondent McLeodUSA Telecommunications Services, Inc. ("McLeod") on December 11, 2007. On December 14, 2007, the Commission notified McLeod of the complaint and allowed it thirty days in which to answer as provided by 4 CSR 240-2.070(7).

The Commission would like to have the benefit of an investigation and report by its Staff before it further considers this matter.¹ Given the circumstances described in the complaint, Staff should be able to complete its investigation and prepare a report concerning the results of that investigation no later than two weeks after McLeod files its answer, which is due no later than January 14, 2007.

¹ MAWC's answer period has just begun. However, 4 CSR 240-2.070(10) states that "[t]he commission may order, at any time after the filing of a complaint, an investigation by its staff as to the cause of the complaint."

IT IS ORDERED THAT:

1. The Staff of the Missouri Public Service Commission shall promptly commence an investigation of Duke Manufacturing Co.'s formal complaint against McLeodUSA Telecommunications Services, Inc.
2. The Staff of the Missouri Public Service Commission shall file a report concerning the results of its investigation no later than one week after McLeod files its answer to Duke's complaint.
3. This order shall become effective on December 14, 2007.

BY THE COMMISSION

A handwritten signature in black ink, appearing to read 'Colleen M. Dale', written over a horizontal line.

Colleen M. Dale
Secretary

(S E A L)

Benjamin H. Lane, Regulatory Law
Judge, by delegation of authority
under Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 14th day of December, 2007.