## BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

DeLana Smith-Sattar	in,	)
	Complainant,	)
V.		) File No. TC-2015-0205
Southwestern Bell Te AT&T Missouri,	elephone Company d/b/a	)
AT&T Wilssouri,	Respondent.	)

## ORDER GRANTING STAFF'S MOTION FOR ADDITIONAL TIME TO COMPLETE INVESTIGATION AND CANCELING PRE-HEARING CONFERENCE

Issue Date: September 11, 2015 Effective Date: September 11, 2015

Ms. Smith-Sattarin filed a complaint with the Missouri Public Service Commission against Southwestern Bell Telephone Company d/b/a AT&T Missouri. On August 26, 2015, the Staff of the Commission filed a motion requesting an additional 90 days to continue its investigation on Ms. Smith-Sattarin's complaint. The Commission issued an order setting a September 2 deadline for parties to respond to Staff's motion.

AT&T filed a response in support of Staff's motion. AT&T states that the parties have been working together, under Staff's supervision, to resolve the dispute. The Commission finds good cause exists to grant Staff's motion and to suspend the September 17 pre-hearing conference.

## THE COMMISSION ORDERS THAT:

1. The pre-hearing conference set for September 17, 2015 is canceled.

- 2. Staff shall continue its investigation in this matter and shall file a status report with the Commission no later than December 1, 2015.
  - 3. This order shall be effective when issued.



BY THE COMMISSION

Morris L. Woodruff Secretary

Kim S. Burton, Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 11<sup>th</sup> day of September, 2015.