

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

The Staff of the Missouri Public Service Commission,)	
)	
)	
Complainant,)	File No. TC-2018-0315
v.)	
)	
PhoneHost, LLC,)	
)	
Respondent)	

ORDER DIRECTING STAFF TO FILE A RESPONSE

Issue Date: August 21, 2018

Effective Date: August 21, 2018

On May 2, 2018, The Staff of the Public Service Commission (“Staff”) filed a complaint alleging that PhoneHost LLC (“PhoneHost”) failed to secure proper certification to provide telecommunications services (including voice over internet protocol services) to customers in the area of Excelsior Springs, Missouri. The Commission issued notice requiring PhoneHost to answer Staff’s complaint no later than June 1, 2018. Staff amended their complaint on May 11, 2018, and the Commission allowed PhoneHost until June 21, 2018, to answer the amended complaint. No answer was received, and on June 22, 2018, the Commission again ordered Respondent to file an answer. That order, sent certified mail, was returned unclaimed.

On August 20, 2018, Staff filed notice that PhoneHost had not filed an answer to its complaint. Staff opines that PhoneHost offered phone service in Missouri, but no longer does. Staff asks that the Commission accept its notice and grant relief as just and proper.

Staff is the Complainant in this matter; no testimony has been filed and Staff is free to dismiss the matter if it wishes.

THE COMMISSION ORDERS THAT:

1. The Staff of the Public Service Commission shall file a dismissal of this matter, or indicate that it wishes to pursue the matter further.
2. This order shall be effective when issued.



BY THE COMMISSION

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

John T. Clark, Regulatory Law Judge,
by delegation of authority pursuant
to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 21st day of August, 2018.

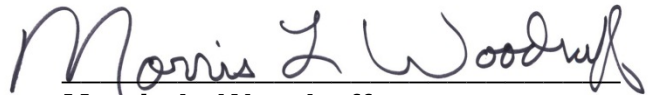
STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 21st day of August 2018.




Morris L. Woodruff
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

August 21, 2018

File/Case No. TC-2018-0315

**Missouri Public Service
Commission**

Staff Counsel Department
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
staffcounsel@psc.mo.gov

Office of the Public Counsel

Hampton Williams
200 Madison Street, Suite 650
P.O. Box 2230
Jefferson City, MO 65102
opc@ded.mo.gov

**Missouri Public Service
Commission**

Whitney Payne
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
whitney.payne@psc.mo.gov

PhoneHost, LLC

Legal Department
1350 N. Jesse James Rd
Excelsior Springs, MO 64024

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Morris L. Woodruff
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.